## Contact Tracing Program Performance

<table>
<thead>
<tr>
<th>Program Goals</th>
<th>Cumulative Results</th>
<th>This Reporting Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>90% of all cases reached</td>
<td>86% of all cases reached</td>
<td>88.7% of all cases reached</td>
</tr>
<tr>
<td>75% of all cases complete intake</td>
<td>77% of all cases complete intake</td>
<td>78.9% of all cases complete intake</td>
</tr>
<tr>
<td>75% of all contacts complete intake</td>
<td>62% of all contacts complete intake</td>
<td>62.9% of all contacts complete intake</td>
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</tbody>
</table>
Cases Reached

Goal: >90%

Includes symptomatic cases in reported total cases number
*One-week reporting period
Cases Completing Intake

Goal: >75%

Includes symptomatic cases in reported total cases number
*One-week reporting period
Contacts Completing Intake

Goal: >75%

Contacts include only close contacts collected during the Contact Tracing process

*One-week reporting period
Isolation and Quarantine Compliance

Cases who report having NOT left their home since last time they spoke with us: 98%

Contacts who report having NOT left their home since last time they spoke with us: 97%
Cumulative Progress: COVID-19 Cases

- **Total Cases**: 601,389 (95%)
- **Cases with Reachable Phone Numbers**: 568,733 (86%)
- **Cases Reached (Live Conversation)**: 517,944 (77%)
- **Cases Completing Intake**: 462,202 (63%*)
- **Gave Contacts***: 275,469

Includes symptomatic cases in reported total cases number

*Eligible cases only
Cumulative Progress: Contacts

- Total contacts: 623,775
- Contacts with Reachable Phone Numbers: 560,342 (90%)
- Contacts Reached (Live Conversation): 450,878 (72%)
- Contacts Completing Intake: 389,773 (62%)
Cumulative Symptomatic Contacts

Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.
From 06/01/20 to 03/06/21. A referral is marked completed if we reach a client or if we exhaust outreach to the client after three attempts.
Hotel Guests

13,418

Total guests

Total number of individuals from all sources who have safely separated in the hotel program, 06/01/20 to 03/06/21.