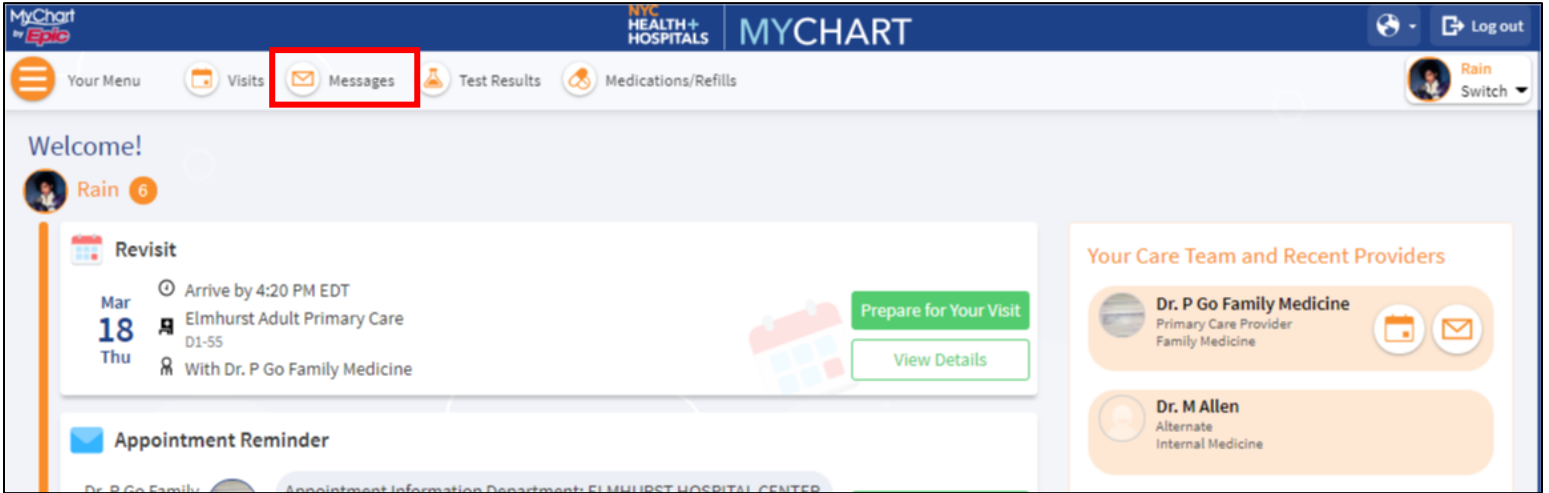


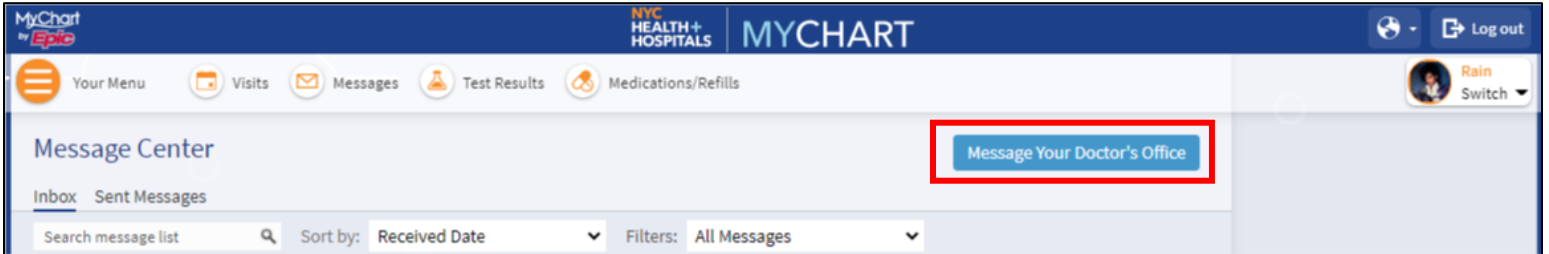
Attaching images to MyChart messages

Desktop

Log into the main MyChart page at <https://epicmychart.nychhc.org/>. Click the “Messages” button:



Click the “Message your Doctor’s Office” button, then click “New Medical Question” button.



Attaching images to MyChart messages

Desktop

In the **“To the office of”** field select the doctor you would like to message. In the **“Select a Subject”** field select **“Visit Follow-Up Question”**. Enter a description in open text box. Click the **“Attach an Image”** button and choose the images off of your computer. Click the **“Send”** button.

Your Menu Visits Messages Test Results Medications/Refills Rain Switch

Message Your Doctor's Office

Click [here](#) for the latest information from NYC Health + Hospitals about the outbreak of respiratory illness caused by the coronavirus known as COVID-19. If you have fever, cough, sore throat or shortness of breath that is unrelated to an existing condition, please call 1-844-NYC-4NYC (1-844-692-4692). We are moving most scheduled face-to-face appointments to telephone visits at this time. Your provider's office will be contacting you at your listed phone number with further details. Please take this time to update your profile to make sure we have the most current phone numbers where we can contact you.

All pieces of information are required to message your doctor's office. Please note that this form is for communication with your medical care team. If you would like to request or schedule an appointment, please click [here](#).

* To the office of...
* - Select a Subject -

Enter message here.

4981 of 5000 characters remaining

Attach an image
Send Cancel

Attaching images to MyChart messages

Mobile

- 1.) Open the MyChart App on your phone.
- 2.) Log in using your username and password.
- 3.) On the main page click the **“Messages”** icon. On the next screen
- 4.) Click the **“Send a Message”** button.
- 5.) In the “Select a Subject” field select “Visit Follow-Up Question”. Enter a description in open text box.
- 6.) Click the **“Add an attachment”** button and choose the images off of your computer.
- 7.) Click the **“Send”** button.

