Attaching images to MyChart messages

Log into the main MyChart page at https://epicmychart.nychhc.org/. Click the “Messages” button:

Click the “Message your Doctor’s Office” button, then click “New Medical Question” button.
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In the “To the office of” field select the doctor you would like to message. In the “Select a Subject” field select “Visit Follow-Up Question”. Enter a description in open text box. Click the “Attach an Image” button and choose the images off of your computer. Click the “Send” button.
1.) Open the MyChart App on your phone.
2.) Log in using your username and password.
3.) On the main page click the “Messages” icon. On the next screen
4.) Click the “Send a Message” button.
5.) In the “Select a Subject” field select “Visit Follow-Up Question”. Enter a description in open text box.
6.) Click the “Add an attachment” button and choose the images off of your computer.
7.) Click the “Send” button.