

CHS Access Report: October 2020

Draft Version: 1/15/2021



Correctional Health Services

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

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III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1361
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	319
2.2	Referrals seen within 72 hours	309
2.3	% seen within 72 hours	97%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	2252	61%	21574	73%	8450	70%	2534	67%	1430	83%	974	49%	201	39%	1028	100%	38443	71%
	Refused & Verified	638	17%	1570	5%	142	1%	231	6%	108	6%	400	20%	113	22%	0	0%	3202	6%
	Not Produced	790	21%	6396	22%	3321	27%	1009	27%	175	10%	599	30%	135	26%	0	0%	12425	23%
	Rescheduled by CHS	19	1%	19	0%	208	2%	23	1%	11	1%	25	1%	16	3%	0	0%	321	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	52	10%	N/A	N/A	52	0%
	Total Scheduled Services	3699	100%	29559	100%	12121	100%	3797	100%	1724	100%	1998	100%	517	100%	1028	100%	54443	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	78%	71%	73%	89%	69%	61%	100%	76%

5	Unscheduled Services	N
5.1	Sick Call Completed	4978

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IV. AMKC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	637
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	170
2.2	Referrals seen within 72 hours	167
2.3	% seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	555	63%	4926	69%	3178	78%	1089	70%	364	77%	176	39%	53	39%	781	100%	11122	72%
	Refused & Verified	57	7%	166	2%	8	0%	125	8%	25	5%	50	11%	24	18%	0	0%	455	3%
	Not Produced	263	30%	2070	29%	888	22%	341	22%	82	17%	229	50%	49	36%	0	0%	3922	25%
	Rescheduled by CHS	0	0%	8	0%	21	1%	1	0%	0	0%	0	0%	3	2%	0	0%	33	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	5%	N/A	N/A	7	0%
	Total Scheduled Services	875	100%	7170	100%	4095	100%	1556	100%	471	100%	455	100%	136	100%	781	100%	15539	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	70%	71%	78%	78%	83%	50%	57%	100%	75%

5	Unscheduled Services	N
5.1	Sick Call Completed	1238

V. GRVC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	117	35%	1462	34%	1212	70%	363	57%	186	72%	50	21%	19	23%	97	100%	3506	45%
	Refused & Verified	130	39%	285	7%	17	1%	5	1%	26	10%	49	21%	18	22%	0	0%	530	7%
	Not Produced	88	26%	2607	60%	469	27%	245	39%	47	18%	133	56%	33	40%	0	0%	3622	47%
	Rescheduled by CHS	1	0%	1	0%	25	1%	19	3%	0	0%	5	2%	1	1%	0	0%	52	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	14%	N/A	N/A	12	0%
	Total Scheduled Services	336	100%	4355	100%	1723	100%	632	100%	259	100%	237	100%	83	100%	97	100%	7722	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	40%	71%	58%	82%	42%	45%	100%	52%

5	Unscheduled Services	N
5.1	Sick Call Completed	690

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VI. MDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	626
1.2	Average time to completion once known to CHS (hours)	3.2

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	105
2.2	Referrals seen within 72 hours	99
2.3	% seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	191	51%	2062	74%	681	59%	324	61%	182	87%	75	46%	8	29%	6	100%	3529	67%
	Refused & Verified	42	11%	31	1%	26	2%	43	8%	4	2%	34	21%	7	25%	0	0%	187	4%
	Not Produced	133	36%	676	24%	435	38%	166	31%	14	7%	54	33%	11	39%	0	0%	1489	28%
	Rescheduled by CHS	8	2%	2	0%	5	0%	1	0%	9	4%	0	0%	0	0%	0	0%	25	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	7%	N/A	N/A	2	0%
	Total Scheduled Services	374	100%	2771	100%	1147	100%	534	100%	209	100%	163	100%	28	100%	6	100%	5232	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	76%	62%	69%	89%	67%	54%	100%	71%

5	Unscheduled Services	N
5.1	Sick Call Completed	521

VII. NIC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	155	49%	6272	94%	385	83%	80	81%	49	64%	190	64%	50	50%	10	100%	7191	89%
	Refused & Verified	149	47%	383	6%	7	2%	12	12%	21	28%	44	15%	28	28%	0	0%	644	8%
	Not Produced	11	3%	42	1%	68	15%	7	7%	6	8%	52	17%	13	13%	0	0%	199	2%
	Rescheduled by CHS	0	0%	0	0%	5	1%	0	0%	0	0%	13	4%	3	3%	0	0%	21	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	7%	N/A	N/A	7	0%
	Total Scheduled Services	315	100%	6697	100%	465	100%	99	100%	76	100%	299	100%	101	100%	10	100%	8062	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	99%	84%	93%	92%	78%	77%	100%	97%

5	Unscheduled Services	N
5.1	Sick Call Completed	391

VIII. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	88	43%	411	64%	519	73%	41	53%	116	83%	48	37%	19	56%	2	100%	1244	64%
	Refused & Verified	33	16%	22	3%	6	1%	2	3%	11	8%	51	39%	10	29%	0	0%	135	7%
	Not Produced	81	40%	205	32%	143	20%	35	45%	12	9%	29	22%	2	6%	0	0%	507	26%
	Rescheduled by CHS	1	0%	0	0%	40	6%	0	0%	0	0%	3	2%	1	3%	0	0%	45	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	6%	N/A	N/A	2	0%
	Total Scheduled Services	203	100%	638	100%	708	100%	78	100%	139	100%	131	100%	34	100%	2	100%	1933	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	68%	74%	55%	91%	76%	85%	100%	71%

5	Unscheduled Services	N
5.1	Sick Call Completed	525

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IX. RMSC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	85
1.2	Average time to completion once known to CHS (hours)	8.6

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	43
2.2	Referrals seen within 72 hours	42
2.3	% seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	570	78%	1880	85%	913	91%	257	86%	113	86%	235	69%	0	0%	84	100%	4052	84%
	Refused & Verified	109	15%	223	10%	16	2%	12	4%	15	11%	54	16%	1	50%	0	0%	430	9%
	Not Produced	40	5%	106	5%	53	5%	27	9%	2	2%	50	15%	1	50%	0	0%	279	6%
	Rescheduled by CHS	9	1%	7	0%	16	2%	2	1%	1	1%	1	0%	0	0%	0	0%	36	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	728	100%	2216	100%	998	100%	298	100%	131	100%	340	100%	2	100%	84	100%	4797	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	95%	93%	90%	98%	85%	50%	100%	93%

5	Unscheduled Services	N
5.1	Sick Call Completed	473

Correctional Health Services

X. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	215	61%	1324	76%	712	43%	197	56%	208	94%	99	63%	13	31%	44	100%	2812	62%
	Refused & Verified	49	14%	54	3%	42	3%	17	5%	5	2%	47	30%	10	24%	0	0%	224	5%
	Not Produced	87	25%	371	21%	846	51%	140	40%	9	4%	10	6%	7	17%	0	0%	1470	32%
	Rescheduled by CHS	0	0%	0	0%	48	3%	0	0%	0	0%	0	0%	3	7%	0	0%	51	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	21%	N/A	N/A	9	0%
	Total Scheduled Services	351	100%	1749	100%	1648	100%	354	100%	222	100%	156	100%	42	100%	44	100%	4566	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75%	79%	46%	60%	96%	94%	55%	100%	66%

5	Unscheduled Services	N
5.1	Sick Call Completed	320

XI. VCBC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	142	53%	807	69%	720	62%	161	78%	210	98%	99	48%	36	43%	0		2175	66%
	Refused & Verified	42	16%	54	5%	8	1%	11	5%	1	0%	71	34%	14	17%	0		201	6%
	Not Produced	85	32%	303	26%	400	34%	34	17%	2	1%	35	17%	19	23%	0		878	26%
	Rescheduled by CHS	0	0%	1	0%	41	4%	0	0%	1	0%	3	1%	2	2%	0		48	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	15%	N/A	N/A	13	0%
	Total Scheduled Services	269	100%	1165	100%	1169	100%	206	100%	214	100%	208	100%	84	100%	0	0%	3315	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	74%	62%	83%	99%	82%	60%		72%

5	Unscheduled Services	N
5.1	Sick Call Completed	678

Correctional Health Services

XII. WF

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	13
1.2	Average time to completion once known to CHS (hours)	3.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	1
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	219	88%	2430	87%	130	77%	22	55%	2	67%	2	22%	3	43%	4	100%	2812	86%
	Refused & Verified	27	11%	352	13%	12	7%	4	10%	0	0%	0	0%	1	14%	0	0%	396	12%
	Not Produced	2	1%	16	1%	19	11%	14	35%	1	33%	7	78%	0	0%	0	0%	59	2%
	Rescheduled by CHS	0	0%	0	0%	7	4%	0	0%	0	0%	0	0%	3	43%	0	0%	10	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	248	100%	2798	100%	168	100%	40	100%	3	100%	9	100%	7	100%	4	100%	3277	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	99%	99%	85%	65%	67%	22%	57%	100%	98%

5	Unscheduled Services	N
5.1	Sick Call Completed	142

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2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

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III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1101
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	244
2.2	Referrals seen within 72 hours	231
2.3	% seen within 72 hours	95%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	2190	63%	20564	72%	7884	67%	2300	67%	1397	81%	832	45%	199	44%	903	96%	36269	69%	
	Refused & Verified	499	14%	1198	4%	143	1%	221	6%	88	5%	325	18%	66	15%	1	0%	2541	5%	
	Not Produced	765	22%	6843	24%	3199	27%	923	27%	229	13%	644	35%	149	33%	34	4%	12786	24%	
	Rescheduled by CHS	25	1%	12	0%	572	5%	6	0%	3	0%	32	2%	4	1%	3	0%	657	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	31	7%	N/A	N/A	31	0%
	Total Scheduled Services	3479	100%	28617	100%	11798	100%	3450	100%	1717	100%	1833	100%	449	100%	941	100%	52284	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	76%	68%	73%	86%	63%	59%	96%	74%

5	Unscheduled Services	N
5.1	Sick Call Completed	4808

Correctional Health Services

IV. AMKC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	433
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	110
2.2	Referrals seen within 72 hours	103
2.3	% seen within 72 hours	94%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	506	59%	4876	68%	2903	75%	1103	69%	432	81%	168	40%	50	39%	627	96%	10665	70%	
	Refused & Verified	60	7%	140	2%	29	1%	107	7%	21	4%	42	10%	14	11%	0	0%	413	3%	
	Not Produced	290	34%	2190	30%	867	22%	390	24%	81	15%	209	50%	52	41%	24	4%	4103	27%	
	Rescheduled by CHS	6	1%	7	0%	90	2%	0	0%	0	0%	0	0%	0	0%	1	0%	104	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	9%	N/A	N/A	11	0%
	Total Scheduled Services	862	100%	7213	100%	3889	100%	1600	100%	534	100%	419	100%	127	100%	652	100%	15296	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	66%	70%	75%	76%	85%	50%	50%	96%	72%

5	Unscheduled Services	N
5.1	Sick Call Completed	1228

Correctional Health Services

V. EMTC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	325
1.2	Average time to completion once known to CHS (hours)	5.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	60
2.2	Referrals seen within 72 hours	59
2.3	% seen within 72 hours	98%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	35	95%	270	83%	163	67%	16	100%	2	100%	0		2	50%	47	100%	535	79%	
	Refused & Verified	1	3%	0	0%	2	1%	0	0%	0	0%	0		1	25%	0	0%	4	1%	
	Not Produced	1	3%	57	17%	75	31%	0	0%	0	0%	0		1	25%	0	0%	134	20%	
	Rescheduled by CHS	0	0%	0	0%	5	2%	0	0%	0	0%	0		0	0%	0	0%	5	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	37	100%	327	100%	245	100%	16	100%	2	100%	0	0%	4	100%	47	100%	678	100%	

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	97%		83%		67%		100%		100%				75%		100%		79%	

5	Unscheduled Services	N
5.1	Sick Call Completed	45

VI. GRVC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	106	34%	1886	36%	1276	68%	361	63%	180	64%	44	17%	17	21%	81	88%	3951	45%
	Refused & Verified	84	27%	236	5%	14	1%	4	1%	19	7%	12	5%	6	7%	1	1%	376	4%
	Not Produced	123	39%	3099	59%	532	28%	207	36%	82	29%	200	77%	56	69%	10	11%	4309	50%
	Rescheduled by CHS	0	0%	1	0%	52	3%	1	0%	0	0%	5	2%	0	0%	0	0%	59	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	2%	N/A	N/A	2	0%
	Total Scheduled Services	313	100%	5222	100%	1874	100%	573	100%	281	100%	261	100%	81	100%	92	100%	8697	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	61%	41%	69%	64%	71%	21%	28%	89%	50%

5	Unscheduled Services	N
5.1	Sick Call Completed	839

VII. MDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	166
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	30
2.2	Referrals seen within 72 hours	26
2.3	% seen within 72 hours	87%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	122	56%	872	65%	441	58%	205	58%	152	89%	44	43%	6	35%	2	67%	1844	63%
	Refused & Verified	9	4%	19	1%	11	1%	34	10%	4	2%	23	23%	6	35%	0	0%	106	4%
	Not Produced	84	39%	439	33%	295	39%	115	32%	11	6%	35	34%	5	29%	0	0%	984	33%
	Rescheduled by CHS	2	1%	2	0%	7	1%	1	0%	3	2%	0	0%	0	0%	1	33%	16	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	217	100%	1332	100%	754	100%	355	100%	170	100%	102	100%	17	100%	3	100%	2950	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	67%	60%	67%	92%	66%	71%	67%	66%

5	Unscheduled Services	N
5.1	Sick Call Completed	349

Correctional Health Services

VIII. NIC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	176	51%	6332	96%	415	79%	71	83%	40	48%	147	49%	68	61%	12	92%	7261	90%
	Refused & Verified	153	44%	224	3%	11	2%	8	9%	24	29%	34	11%	15	14%	0	0%	469	6%
	Not Produced	17	5%	27	0%	90	17%	6	7%	19	23%	95	32%	11	10%	0	0%	265	3%
	Rescheduled by CHS	2	1%	0	0%	8	2%	1	1%	0	0%	22	7%	4	4%	1	8%	38	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	12%	N/A	N/A	13	0%
	Total Scheduled Services	348	100%	6583	100%	524	100%	86	100%	83	100%	298	100%	111	100%	13	100%	8046	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	100%	81%	92%	77%	61%	75%	92%	96%

5	Unscheduled Services	N
5.1	Sick Call Completed	383

IX. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	37	37%	274	63%	304	85%	23	47%	55	63%	31	40%	7	35%	1	100%	732	65%
	Refused & Verified	8	8%	20	5%	5	1%	2	4%	15	17%	35	45%	11	55%	0	0%	96	9%
	Not Produced	48	48%	138	32%	42	12%	24	49%	17	20%	12	15%	2	10%	0	0%	283	25%
	Rescheduled by CHS	6	6%	0	0%	6	2%	0	0%	0	0%	0	0%	0	0%	0	0%	12	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	99	100%	432	100%	357	100%	49	100%	87	100%	78	100%	20	100%	1	100%	1123	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	45%	68%	87%	51%	80%	85%	90%	100%	74%

5	Unscheduled Services	N
5.1	Sick Call Completed	346

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X. RMSC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	63
1.2	Average time to completion once known to CHS (hours)	7.4

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	34
2.2	Referrals seen within 72 hours	34
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	538	81%	1910	87%	866	90%	214	83%	129	91%	219	70%	1	33%	66	100%	3943	86%
	Refused & Verified	90	13%	175	8%	7	1%	18	7%	3	2%	63	20%	2	67%	0	0%	358	8%
	Not Produced	31	5%	103	5%	68	7%	25	10%	9	6%	27	9%	0	0%	0	0%	263	6%
	Rescheduled by CHS	9	1%	1	0%	23	2%	2	1%	0	0%	4	1%	0	0%	0	0%	39	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	668	100%	2189	100%	964	100%	259	100%	141	100%	313	100%	3	100%	66	100%	4603	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	95%	91%	90%	94%	90%	100%	100%	93%

5	Unscheduled Services	N
5.1	Sick Call Completed	532

XI. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	144	54%	1021	68%	716	38%	153	53%	202	96%	89	59%	24	63%	61	100%	2410	55%
	Refused & Verified	29	11%	31	2%	44	2%	32	11%	2	1%	37	25%	3	8%	0	0%	178	4%
	Not Produced	96	36%	451	30%	817	43%	106	36%	6	3%	24	16%	9	24%	0	0%	1509	34%
	Rescheduled by CHS	0	0%	0	0%	313	17%	0	0%	0	0%	0	0%	0	0%	0	0%	313	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	5%	N/A	N/A	2	0%
	Total Scheduled Services	269	100%	1503	100%	1890	100%	291	100%	210	100%	150	100%	38	100%	61	100%	4412	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	70%	40%	64%	97%	84%	71%	100%	59%

5	Unscheduled Services	N
5.1	Sick Call Completed	305

Correctional Health Services

XII. VCBC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	109
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	10
2.2	Referrals seen within 72 hours	9
2.3	% seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	165	58%	790	68%	660	60%	107	68%	204	98%	87	44%	24	52%	0		2037	65%
	Refused & Verified	46	16%	52	4%	3	0%	9	6%	0	0%	79	40%	8	17%	0		197	6%
	Not Produced	73	26%	315	27%	382	35%	41	26%	4	2%	30	15%	11	24%	0		856	27%
	Rescheduled by CHS	0	0%	1	0%	60	5%	0	0%	0	0%	1	1%	0	0%	0		62	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	7%	N/A	N/A	3	0%
	Total Scheduled Services	284	100%	1158	100%	1105	100%	157	100%	208	100%	197	100%	46	100%	0	0%	3155	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	73%	60%	74%	98%	84%	70%		71%

5	Unscheduled Services	N
5.1	Sick Call Completed	594

XIII. WF

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	5
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	361	95%	2333	88%	140	71%	47	73%	1	100%	3	20%	0	0%	6	100%	2891	87%
	Refused & Verified	19	5%	301	11%	17	9%	7	11%	0	0%	0	0%	0	0%	0	0%	344	10%
	Not Produced	2	1%	24	1%	31	16%	9	14%	0	0%	12	80%	2	100%	0	0%	80	2%
	Rescheduled by CHS	0	0%	0	0%	8	4%	1	2%	0	0%	0	0%	0	0%	0	0%	9	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0
	Total Scheduled Services	382	100%	2658	100%	196	100%	64	100%	1	100%	15	100%	2	100%	6	100%	3324	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	99%		99%		80%		84%		100%		20%		0%		100%		97%	

5	Unscheduled Services	N
5.1	Sick Call Completed	187

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1084
1.2	Average time to completion once known to CHS (hours)	5.1

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	219
2.2	Referrals seen within 72 hours	215
2.3	% seen within 72 hours	98%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	2550	68%	19681	73%	8676	68%	2753	71%	1426	76%	815	39%	197	39%	957	99%	37055	70%	
	Refused & Verified	454	12%	2115	8%	204	2%	231	6%	123	7%	366	17%	97	19%	0	0%	3590	7%	
	Not Produced	687	18%	5282	19%	3091	24%	880	23%	335	18%	846	40%	163	32%	11	1%	11295	21%	
	Rescheduled by CHS	37	1%	14	0%	761	6%	23	1%	2	0%	81	4%	26	5%	2	0%	946	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	24	5%	N/A	N/A	24	0%
	Total Scheduled Services	3728	100%	27092	100%	12732	100%	3887	100%	1886	100%	2108	100%	507	100%	970	100%	52910	100%	

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	81%		80%		70%		77%		82%		56%		58%		99%		77%	

5	Unscheduled Services	N
5.1	Sick Call Completed	5255

IV. AMKC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	19
1.2	Average time to completion once known to CHS (hours)	7.7

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	8
2.2	Referrals seen within 72 hours	8
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	481	60%	3660	58%	2922	70%	1058	72%	458	70%	142	34%	61	42%	392	100%	9174	64%
	Refused & Verified	67	8%	502	8%	7	0%	85	6%	43	7%	61	15%	21	15%	0	0%	786	5%
	Not Produced	250	31%	2146	34%	1045	25%	326	22%	153	23%	210	50%	50	35%	1	0%	4181	29%
	Rescheduled by CHS	4	0%	0	0%	179	4%	2	0%	0	0%	6	1%	4	3%	0	0%	195	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	6%	N/A	N/A	8	0%
	Total Scheduled Services	802	100%	6308	100%	4153	100%	1471	100%	654	100%	419	100%	144	100%	393	100%	14344	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	66%	71%	78%	77%	48%	57%	100%	69%

5	Unscheduled Services	N
5.1	Sick Call Completed	1165

V. EMTC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	991
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	175
2.2	Referrals seen within 72 hours	172
2.3	% seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	192	81%	1859	82%	699	74%	409	74%	0	0%	1	25%	1	11%	320	100%	3481	80%
	Refused & Verified	7	3%	180	8%	12	1%	34	6%	0	0%	2	50%	1	11%	0	0%	236	5%
	Not Produced	30	13%	230	10%	214	23%	109	20%	2	100%	1	25%	5	56%	0	0%	591	14%
	Rescheduled by CHS	7	3%	2	0%	18	2%	0	0%	0	0%	0	0%	2	22%	0	0%	29	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	236	100%	2271	100%	943	100%	552	100%	2	100%	4	100%	9	100%	320	100%	4337	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	90%	75%	80%	0%	75%	22%	100%	86%

5	Unscheduled Services	N
5.1	Sick Call Completed	539

VI. GRVC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	1
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	102	38%	2172	49%	1640	76%	349	71%	155	60%	59	13%	31	42%	93	92%	4601	56%
	Refused & Verified	77	29%	401	9%	57	3%	5	1%	7	3%	25	5%	1	1%	0	0%	573	7%
	Not Produced	87	32%	1814	41%	376	17%	127	26%	96	37%	344	74%	38	51%	8	8%	2890	35%
	Rescheduled by CHS	2	1%	1	0%	76	4%	14	3%	0	0%	34	7%	1	1%	0	0%	128	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	4%	N/A	N/A	3	0%
	Total Scheduled Services	268	100%	4388	100%	2149	100%	495	100%	258	100%	462	100%	74	100%	101	100%	8195	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	59%	79%	72%	63%	18%	43%	92%	63%

5	Unscheduled Services	N
5.1	Sick Call Completed	704

Correctional Health Services

VII. MDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	15.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	1
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	20	34%	289	61%	140	62%	51	67%	71	89%	16	31%	1	11%	0		588	60%
	Refused & Verified	4	7%	22	5%	0	0%	15	20%	4	5%	14	27%	0	0%	0		59	6%
	Not Produced	35	59%	166	35%	82	36%	10	13%	5	6%	20	39%	8	89%	0		326	33%
	Rescheduled by CHS	0	0%	0	0%	5	2%	0	0%	0	0%	1	2%	0	0%	0		6	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	59	100%	477	100%	227	100%	76	100%	80	100%	51	100%	9	100%	0	0%	979	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	41%	65%	62%	87%	94%	59%	11%		66%

5	Unscheduled Services	N
5.1	Sick Call Completed	155

VIII. NIC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	198	59%	5897	96%	394	85%	82	84%	62	56%	181	43%	54	43%	3	60%	6871	90%	
	Refused & Verified	123	37%	175	3%	14	3%	6	6%	40	36%	71	17%	40	32%	0	0%	469	6%	
	Not Produced	13	4%	49	1%	48	10%	10	10%	7	6%	144	34%	19	15%	0	0%	290	4%	
	Rescheduled by CHS	2	1%	1	0%	7	2%	0	0%	1	1%	22	5%	6	5%	2	40%	41	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	5%	N/A	N/A	6	0%	
	Total Scheduled Services	336	100%	6122	100%	463	100%	98	100%	110	100%	418	100%	125	100%	5	100%	7677	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	99%	88%	90%	93%	60%	75%	60%	96%

5	Unscheduled Services	N
5.1	Sick Call Completed	370

Correctional Health Services

IX. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	101	60%	614	67%	424	59%	104	68%	78	63%	30	35%	7	32%	1	100%	1359	62%
	Refused & Verified	18	11%	127	14%	33	5%	10	7%	7	6%	13	15%	2	9%	0	0%	210	10%
	Not Produced	41	24%	177	19%	126	18%	38	25%	38	31%	31	36%	7	32%	0	0%	458	21%
	Rescheduled by CHS	9	5%	0	0%	132	18%	0	0%	1	1%	11	13%	6	27%	0	0%	159	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	169	100%	918	100%	715	100%	152	100%	124	100%	85	100%	22	100%	1	100%	2186	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	70%	81%	64%	75%	69%	51%	41%	100%	72%

5	Unscheduled Services	N
5.1	Sick Call Completed	709

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X. RMSC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	72
1.2	Average time to completion once known to CHS (hours)	7.2

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	34
2.2	Referrals seen within 72 hours	33
2.3	% seen within 72 hours	97%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	784	81%	1550	88%	867	90%	248	85%	150	85%	237	74%	1	20%	84	98%	3921	86%
	Refused & Verified	91	9%	95	5%	20	2%	16	5%	11	6%	47	15%	3	60%	0	0%	283	6%
	Not Produced	85	9%	102	6%	67	7%	20	7%	15	9%	32	10%	0	0%	2	2%	323	7%
	Rescheduled by CHS	12	1%	8	0%	13	1%	7	2%	0	0%	5	2%	0	0%	0	0%	45	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	20%	N/A	N/A	1	0%
	Total Scheduled Services	972	100%	1755	100%	967	100%	291	100%	176	100%	321	100%	5	100%	86	100%	4573	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	94%	92%	91%	91%	88%	80%	98%	92%

5	Unscheduled Services	N
5.1	Sick Call Completed	523

XI. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	109	51%	820	68%	847	43%	258	53%	249	95%	71	46%	8	21%	55	100%	2417	55%
	Refused & Verified	19	9%	83	7%	36	2%	44	9%	5	2%	42	27%	8	21%	0	0%	237	5%
	Not Produced	85	40%	305	25%	854	43%	181	37%	7	3%	40	26%	18	47%	0	0%	1490	34%
	Rescheduled by CHS	0	0%	1	0%	240	12%	0	0%	0	0%	1	1%	2	5%	0	0%	244	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	5%	N/A	N/A	2	0%
	Total Scheduled Services	213	100%	1209	100%	1977	100%	483	100%	261	100%	154	100%	38	100%	55	100%	4390	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	75%	45%	63%	97%	73%	42%	100%	60%

5	Unscheduled Services	N
5.1	Sick Call Completed	303

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XII. VCBC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	127	60%	584	61%	536	64%	149	75%	202	92%	77	41%	31	48%	1	100%	1707	64%
	Refused & Verified	25	12%	158	16%	3	0%	6	3%	6	3%	91	48%	15	23%	0	0%	304	11%
	Not Produced	60	28%	217	23%	219	26%	44	22%	11	5%	19	10%	13	20%	0	0%	583	22%
	Rescheduled by CHS	1	0%	1	0%	84	10%	0	0%	0	0%	1	1%	2	3%	0	0%	89	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	6%	N/A	N/A	4	0%
	Total Scheduled Services	213	100%	960	100%	842	100%	199	100%	219	100%	188	100%	65	100%	1	100%	2687	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	71%	77%	64%	78%	95%	89%	71%	100%	75%

5	Unscheduled Services	N
5.1	Sick Call Completed	592

Correctional Health Services

XIII. WF

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	436	95%	2236	83%	207	70%	45	64%	1	50%	1	17%	2	13%	8	100%	2936	83%
	Refused & Verified	23	5%	372	14%	22	7%	10	14%	0	0%	0	0%	6	38%	0	0%	433	12%
	Not Produced	1	0%	76	3%	60	20%	15	21%	1	50%	5	83%	5	31%	0	0%	163	5%
	Rescheduled by CHS	0	0%	0	0%	7	2%	0	0%	0	0%	0	0%	3	19%	0	0%	10	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	460	100%	2684	100%	296	100%	70	100%	2	100%	6	100%	16	100%	8	100%	3542	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	97%	77%	79%	50%	17%	50%	100%	95%

5	Unscheduled Services	N
5.1	Sick Call Completed	195

CHS Access Trend: October 2020 to December 2020

Version: 1/15/21



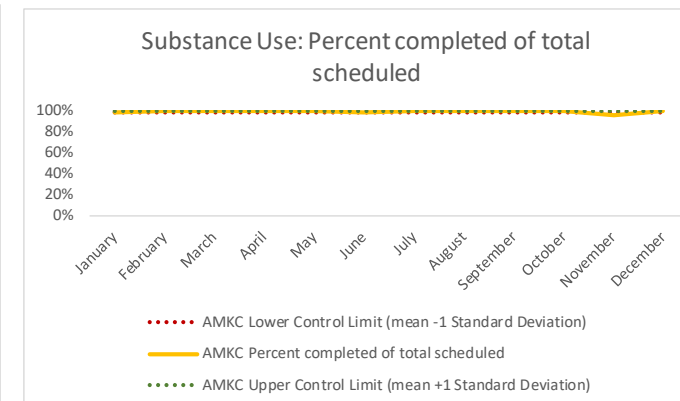
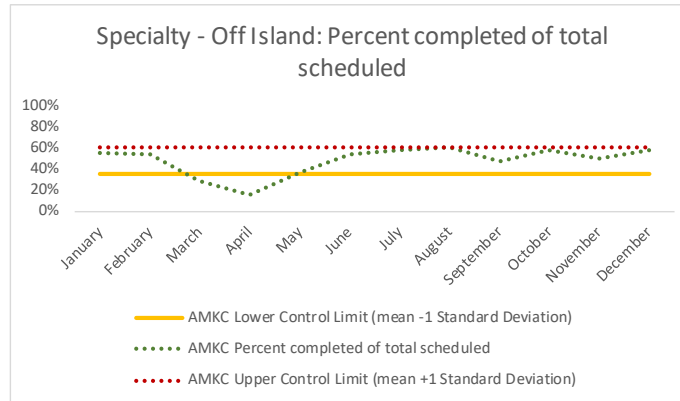
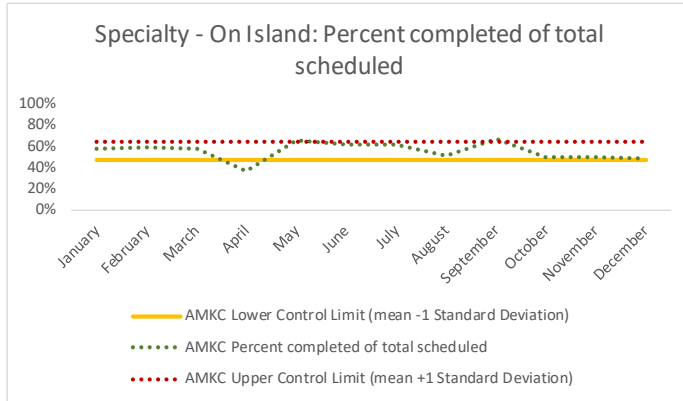
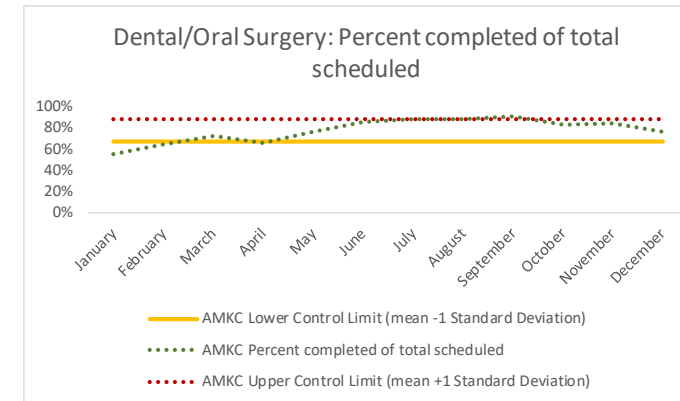
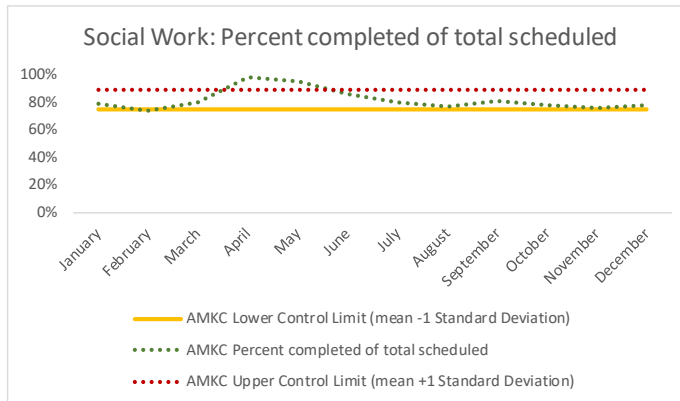
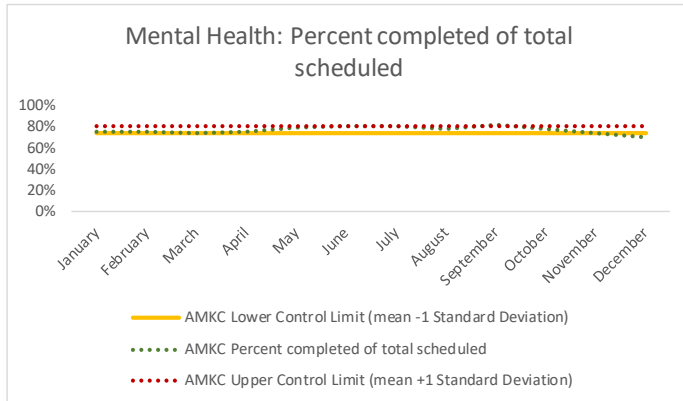
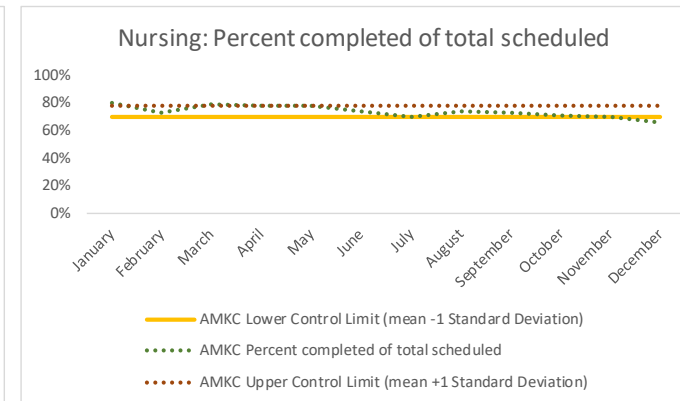
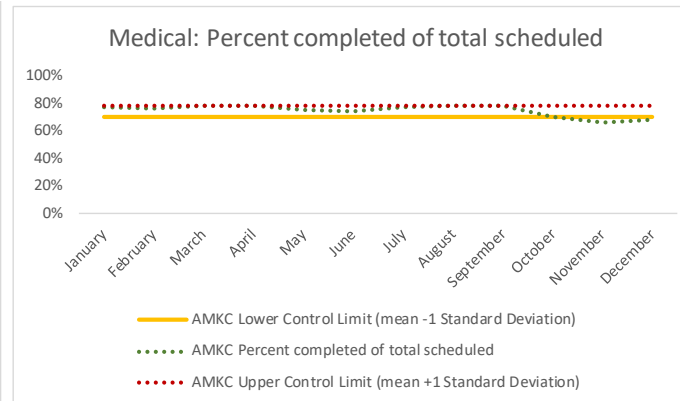
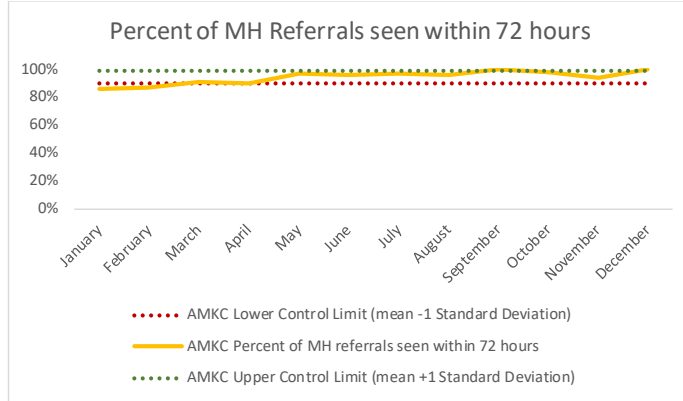
Correctional Health Services

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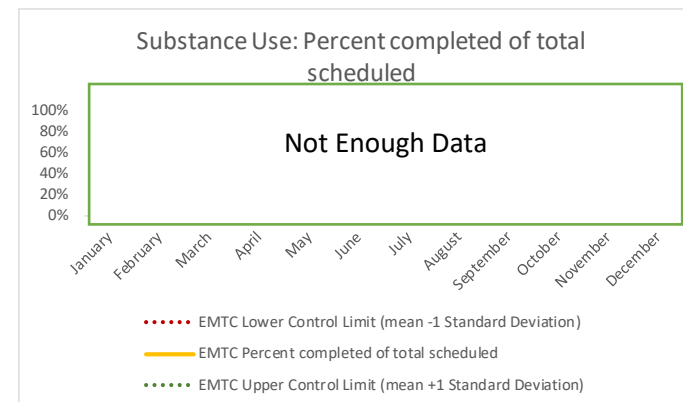
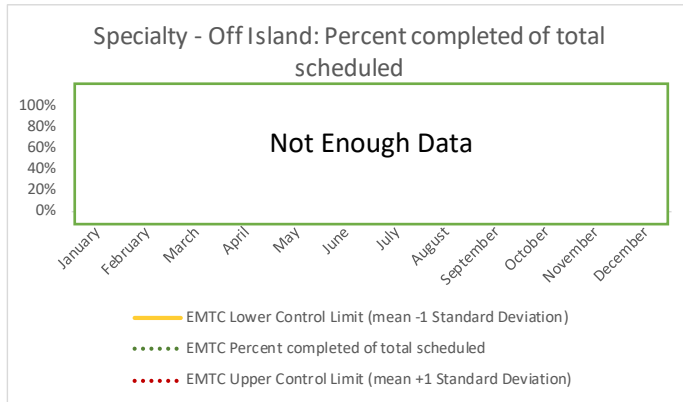
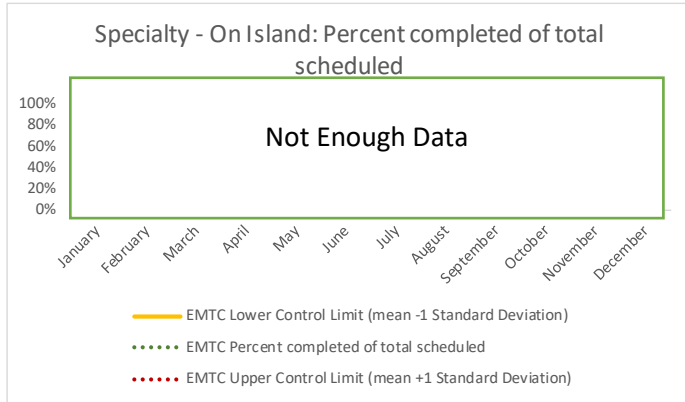
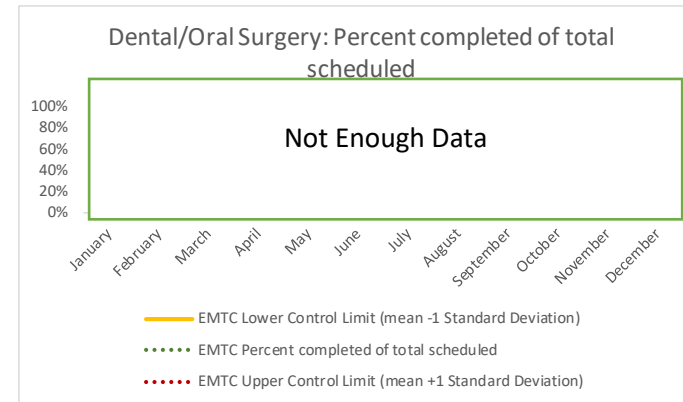
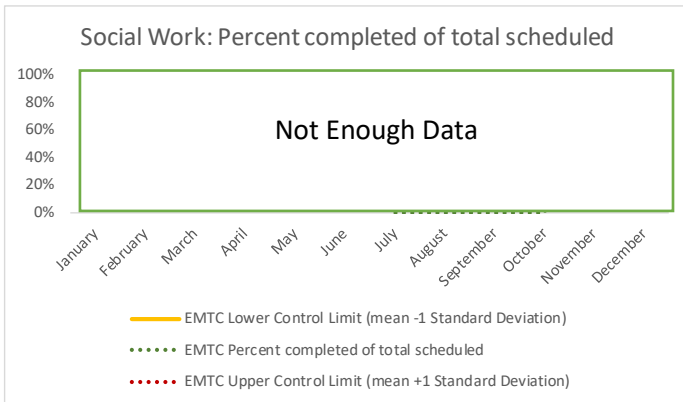
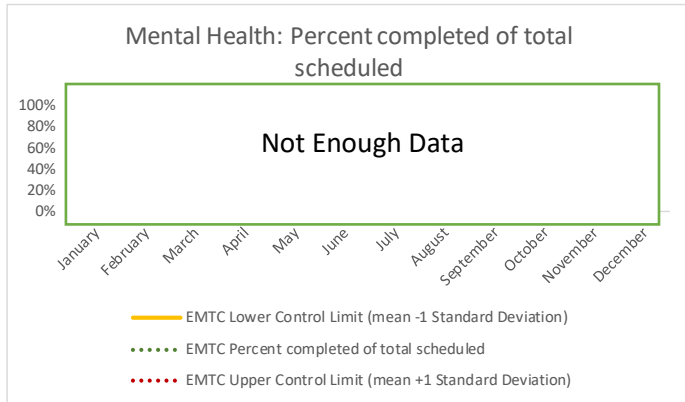
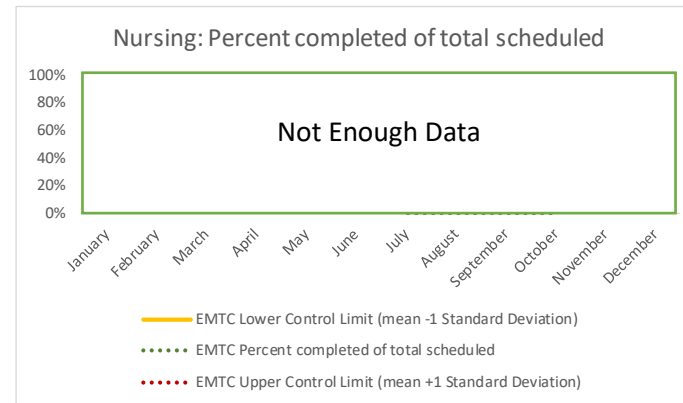
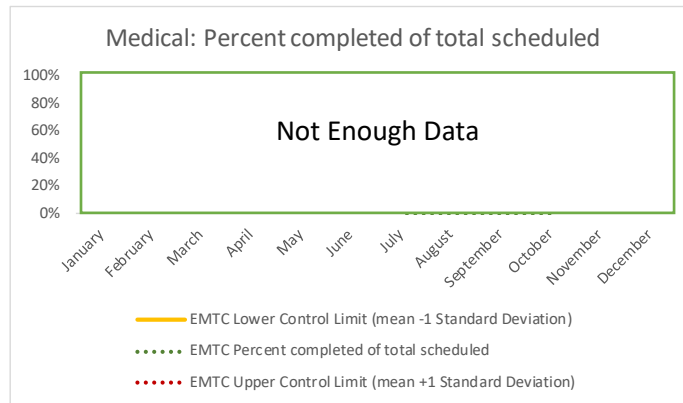
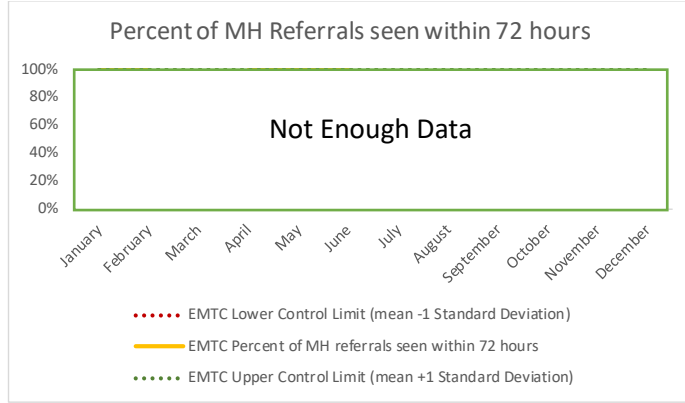
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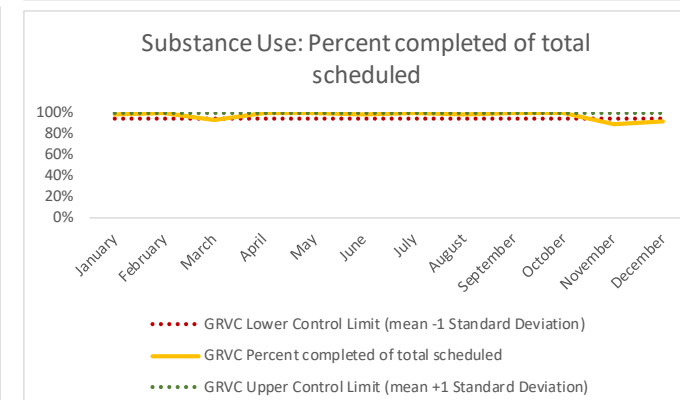
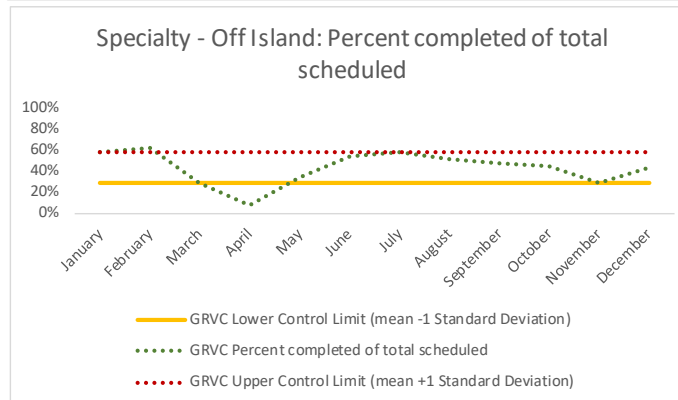
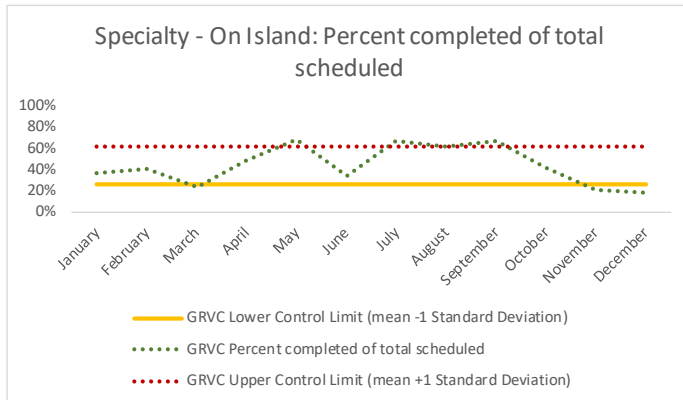
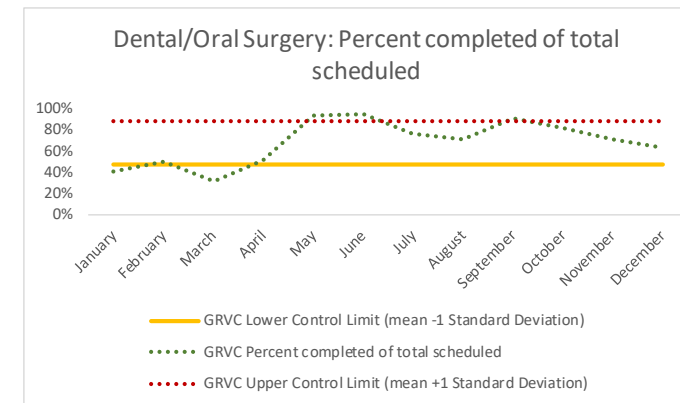
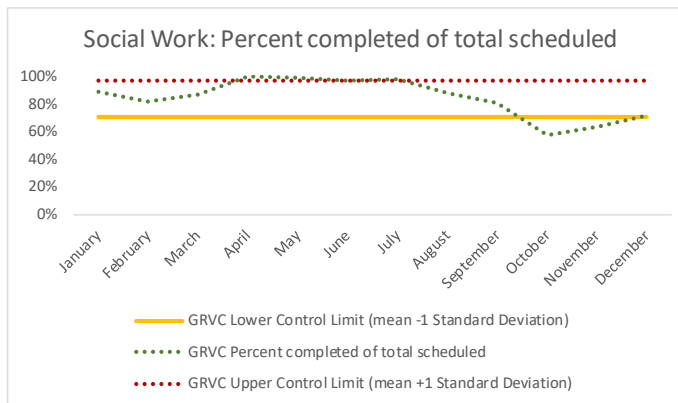
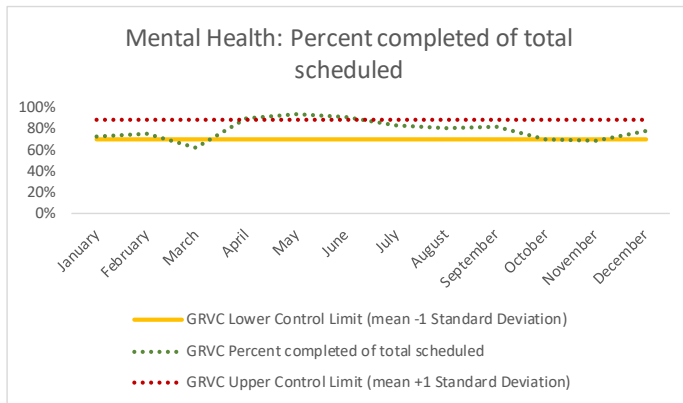
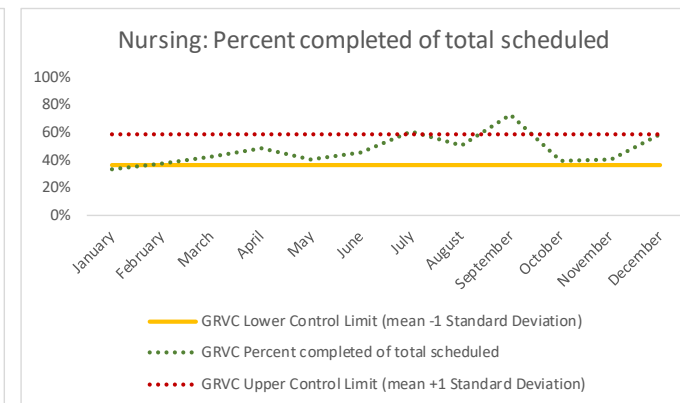
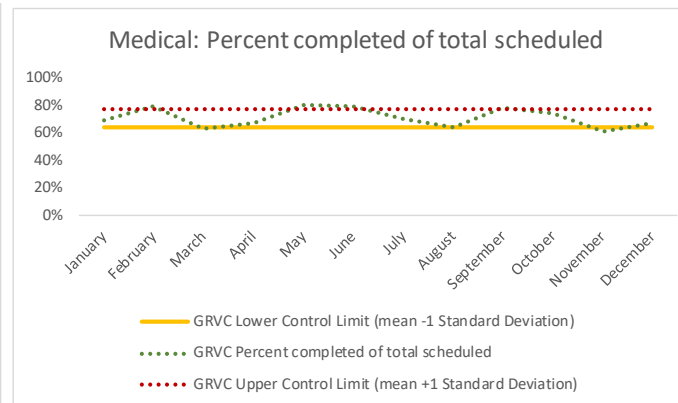
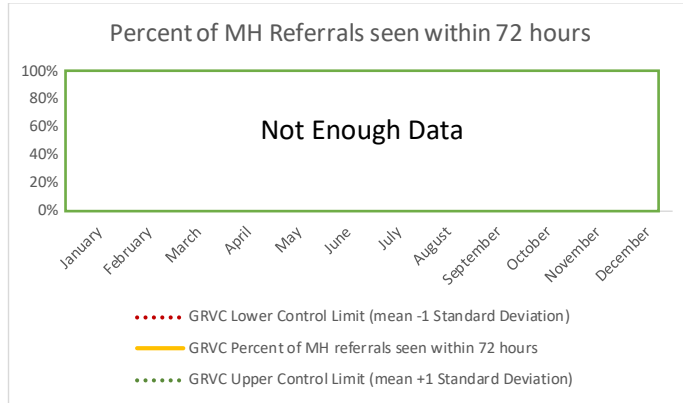
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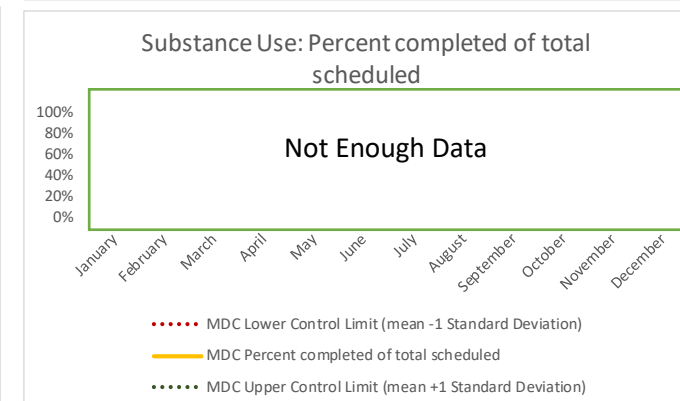
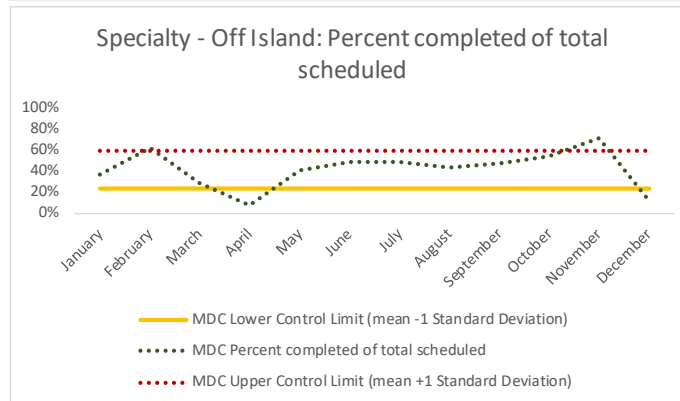
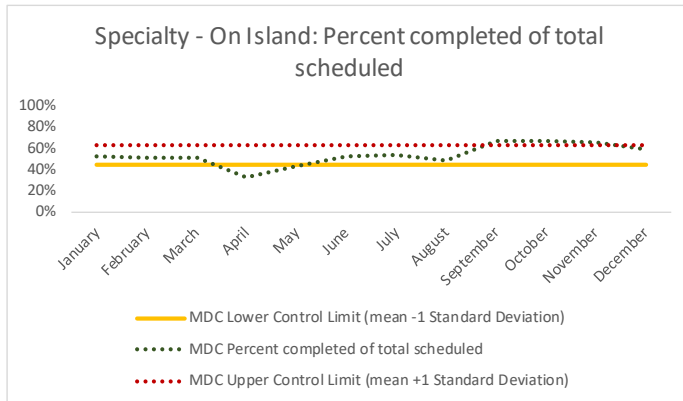
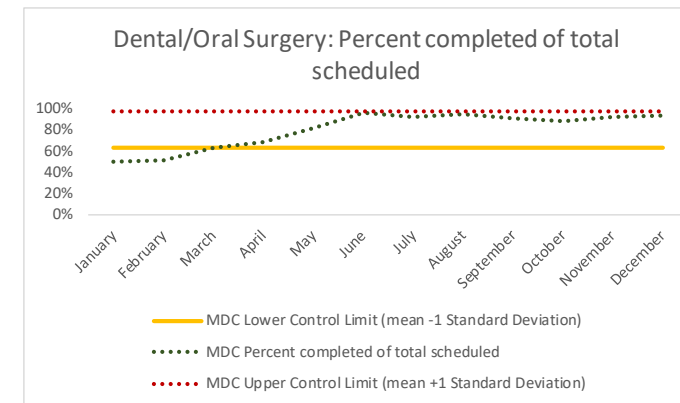
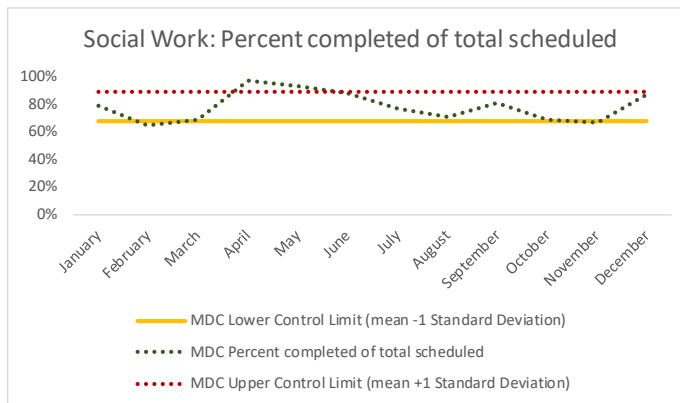
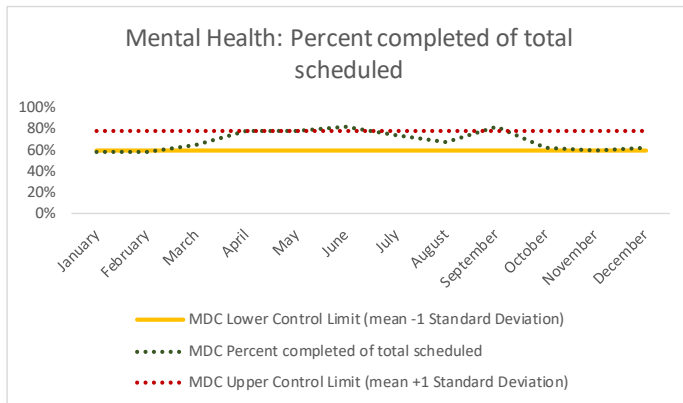
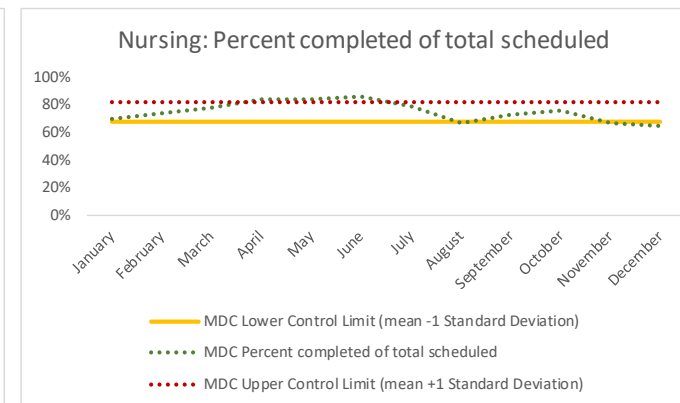
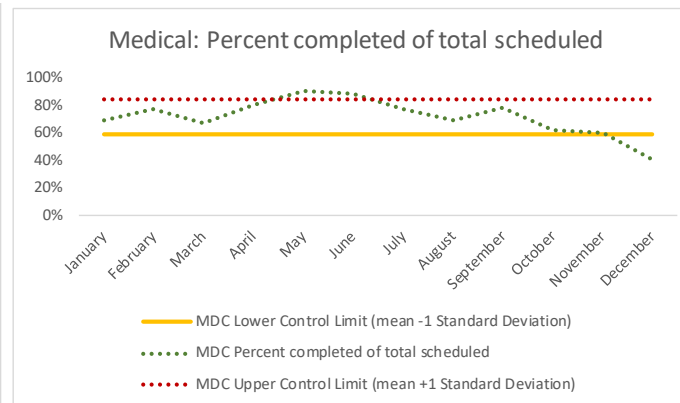
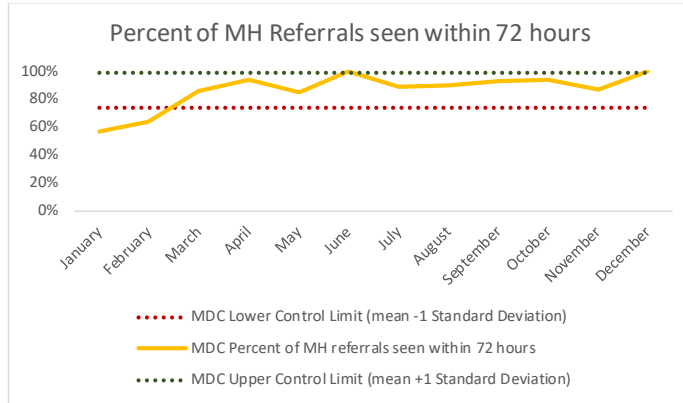
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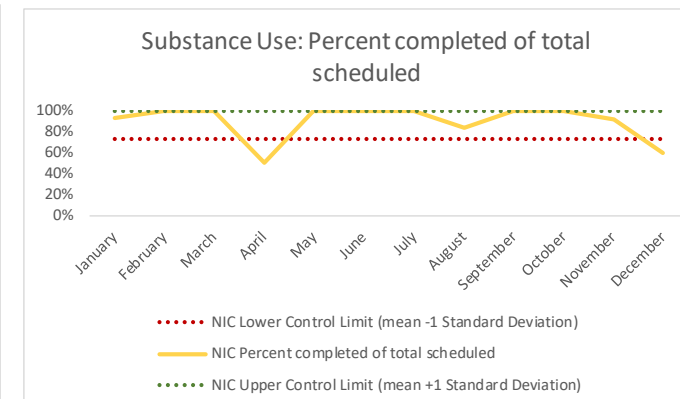
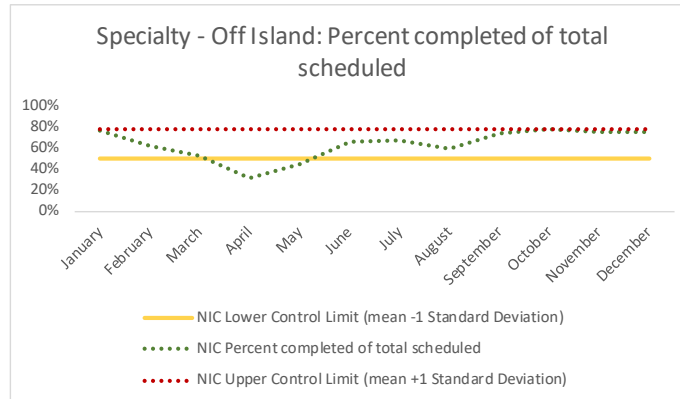
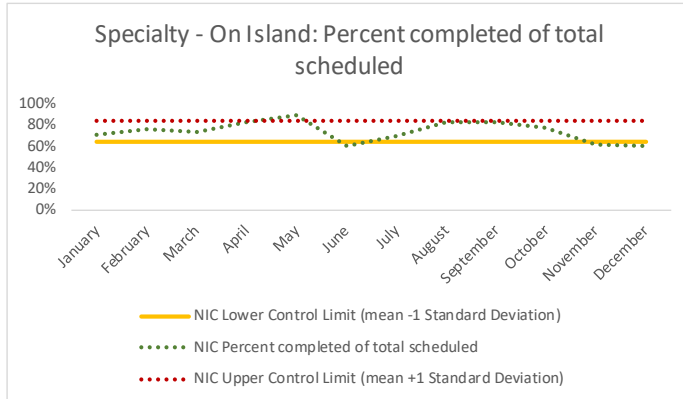
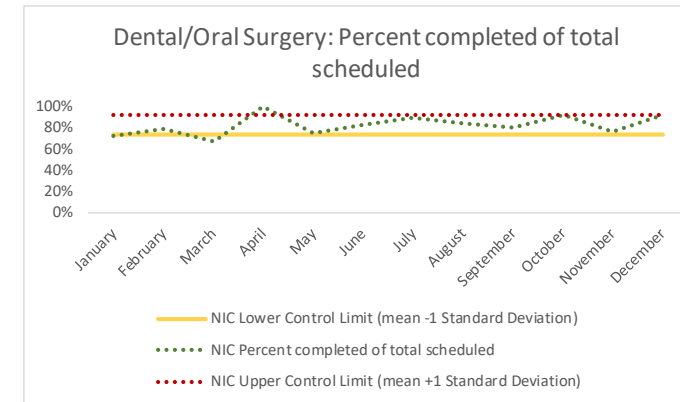
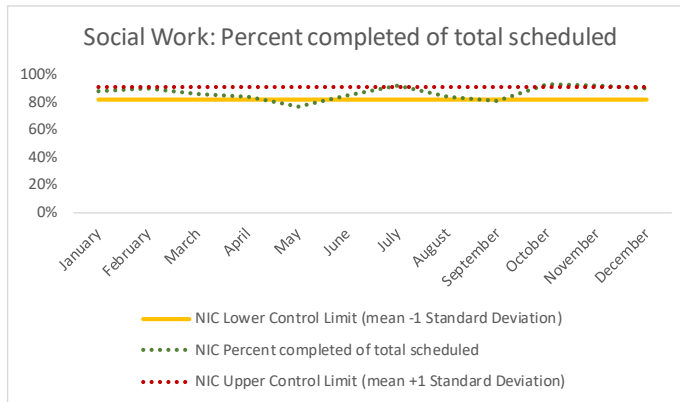
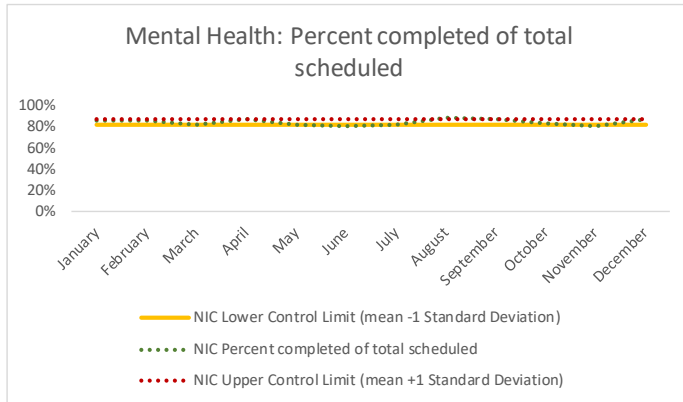
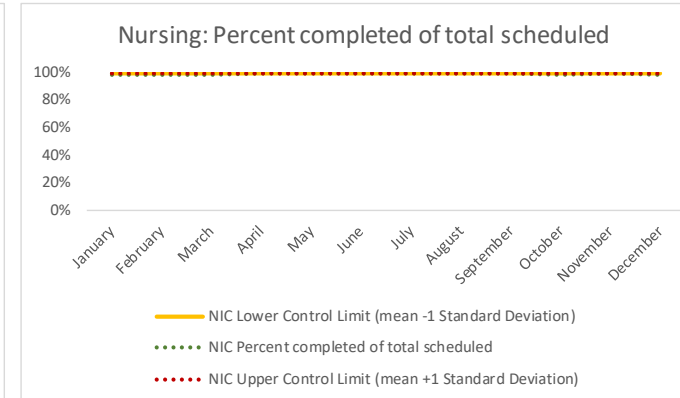
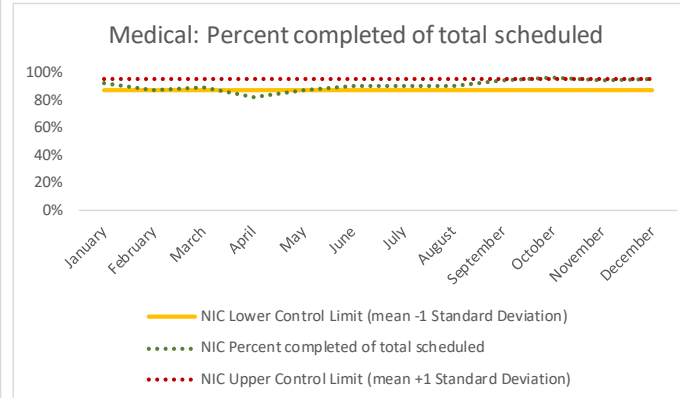
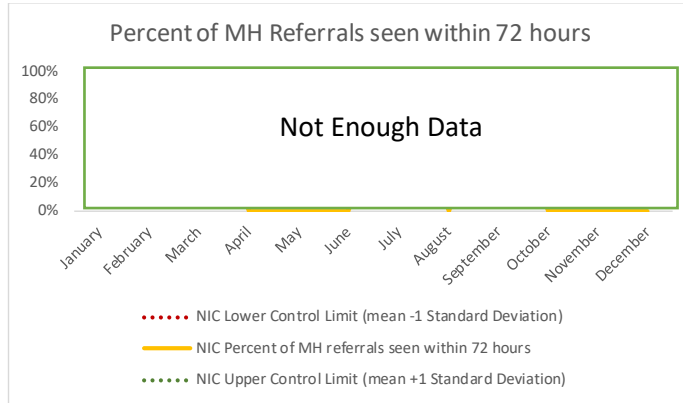
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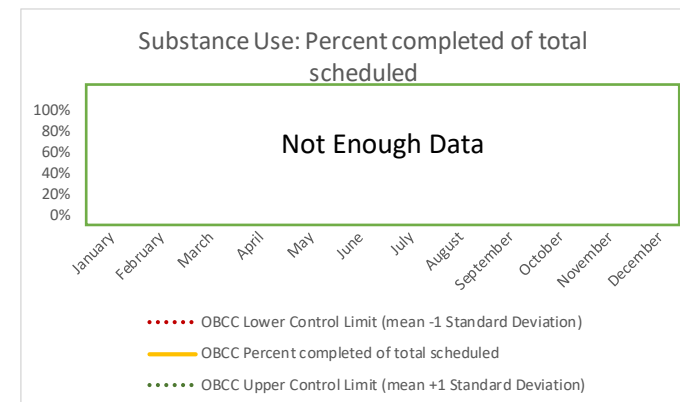
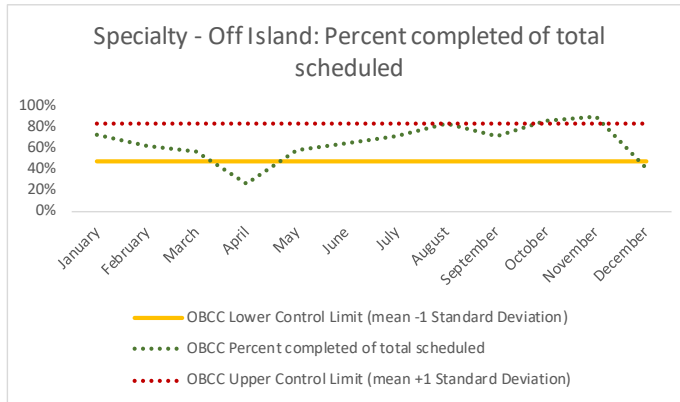
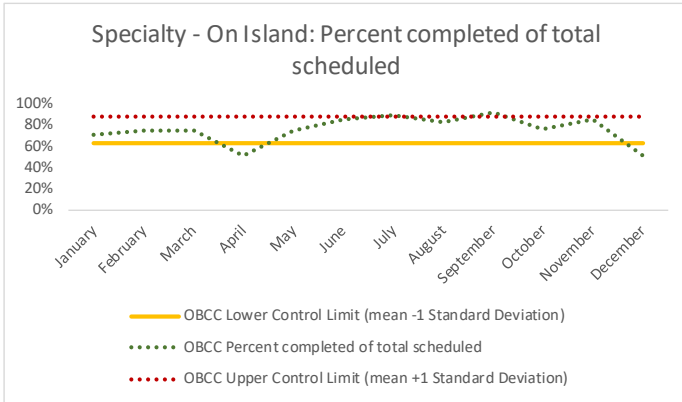
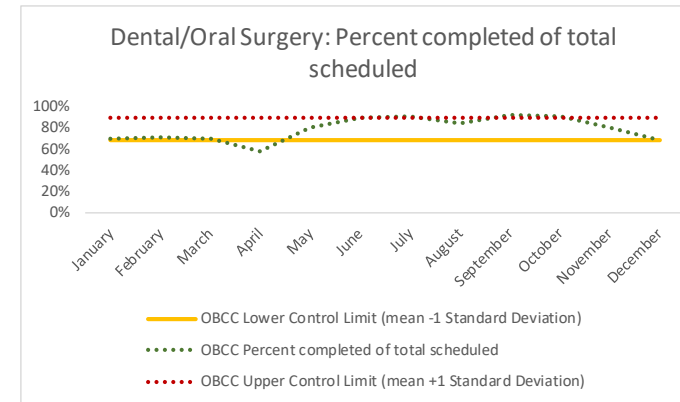
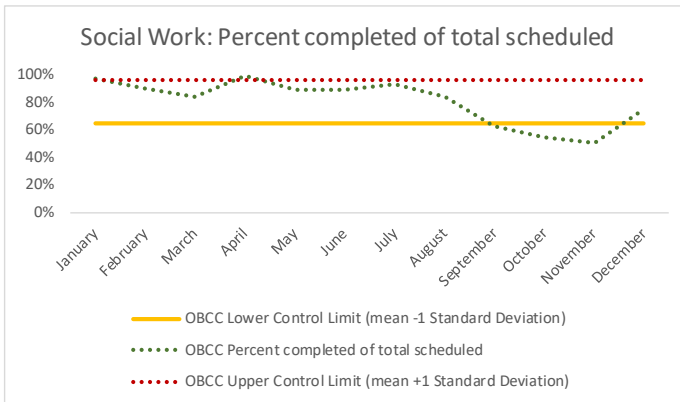
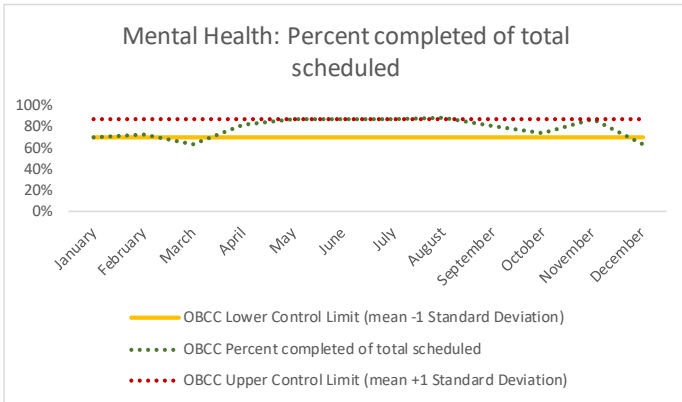
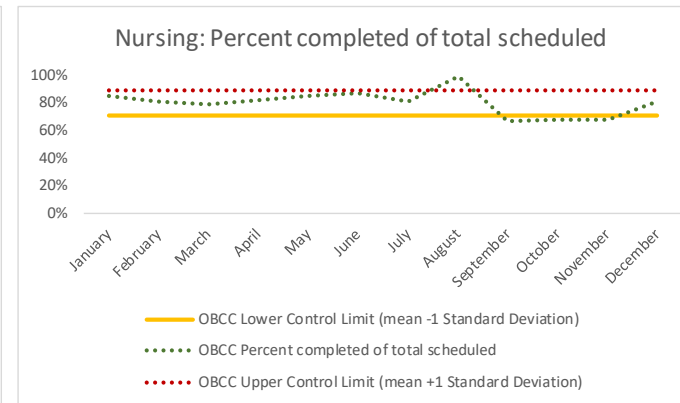
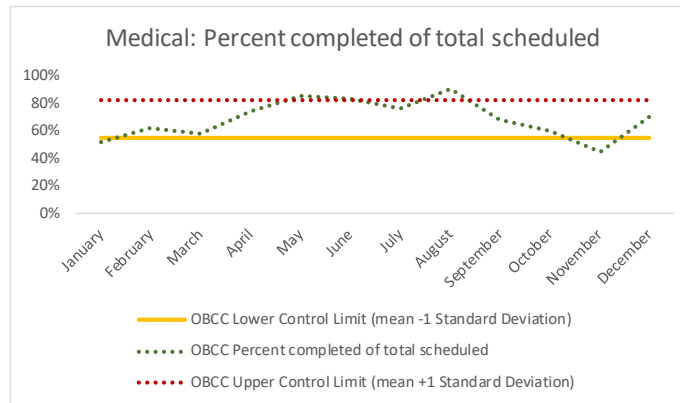
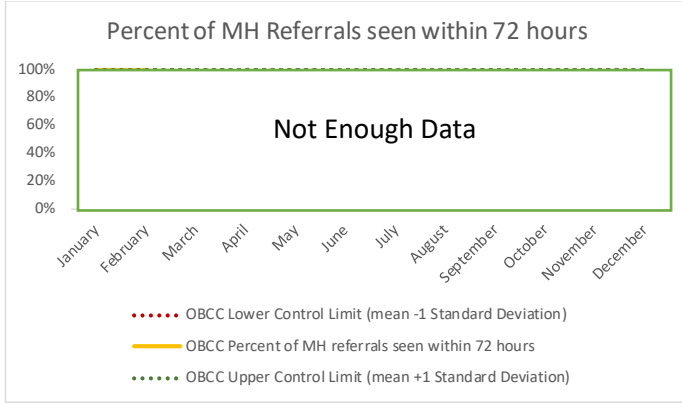
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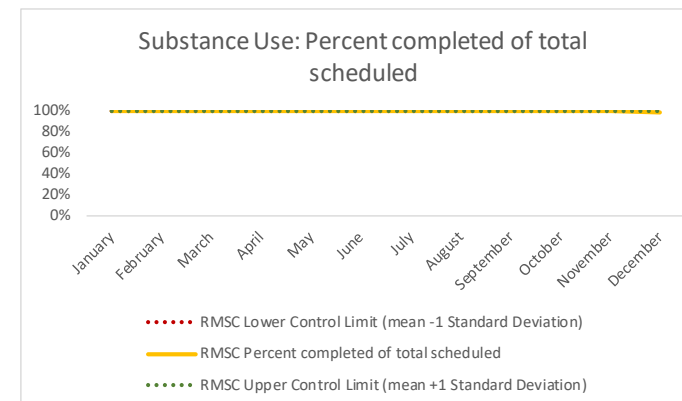
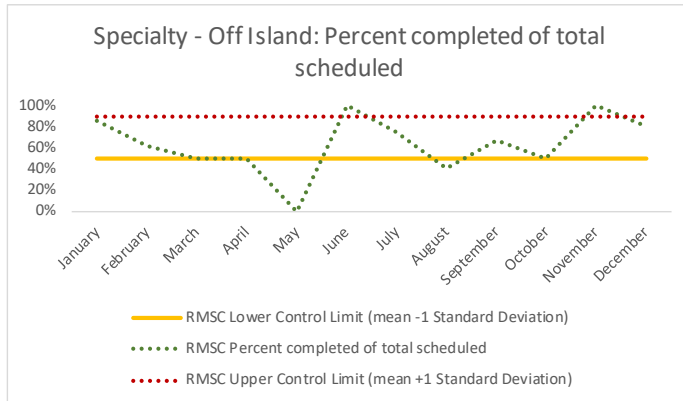
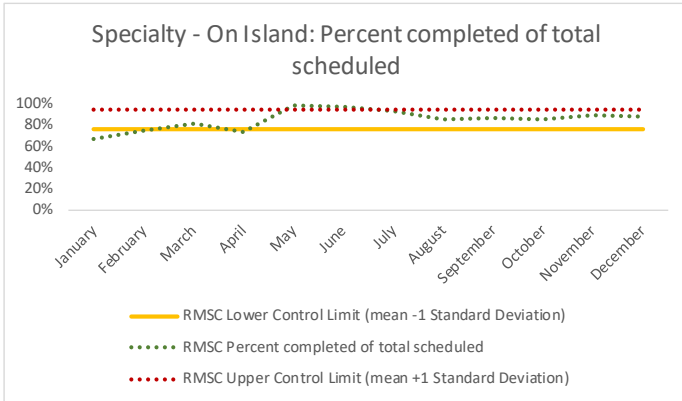
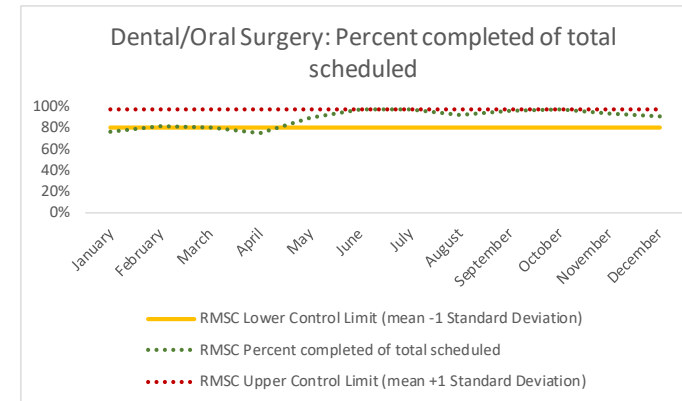
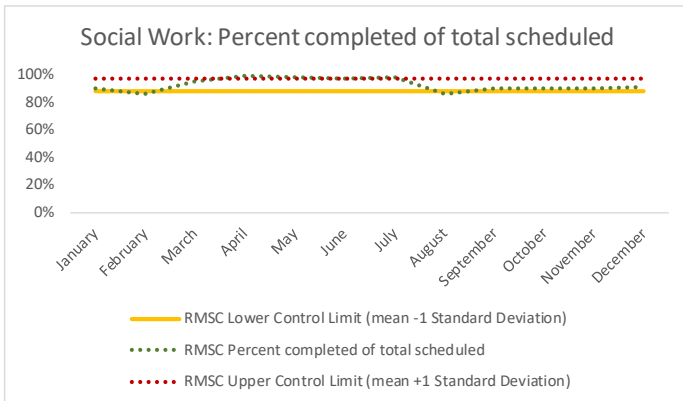
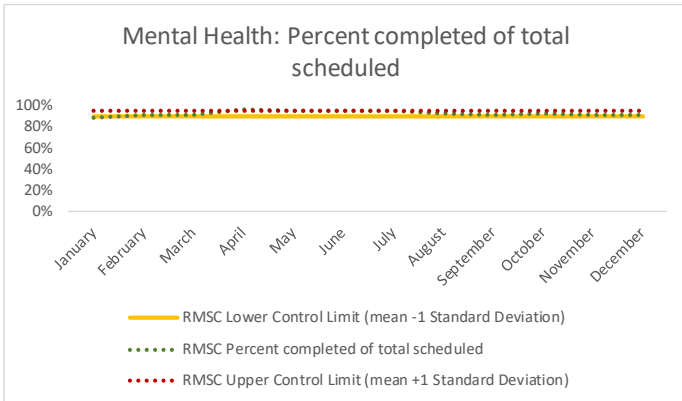
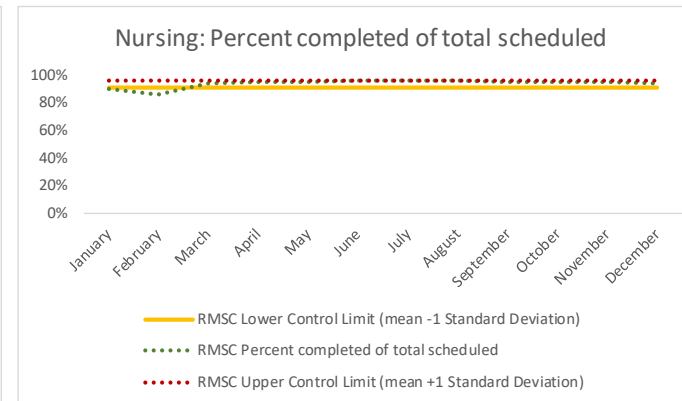
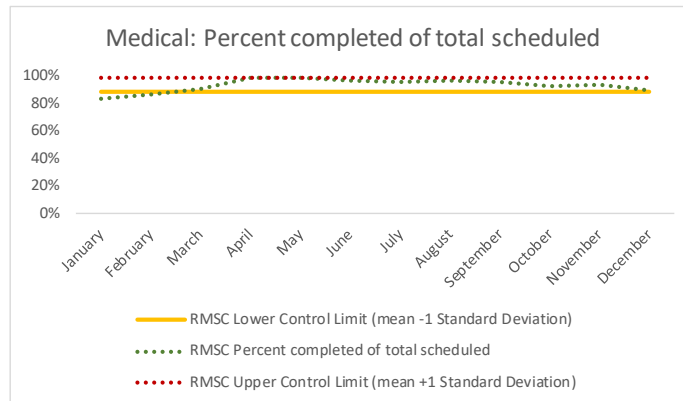
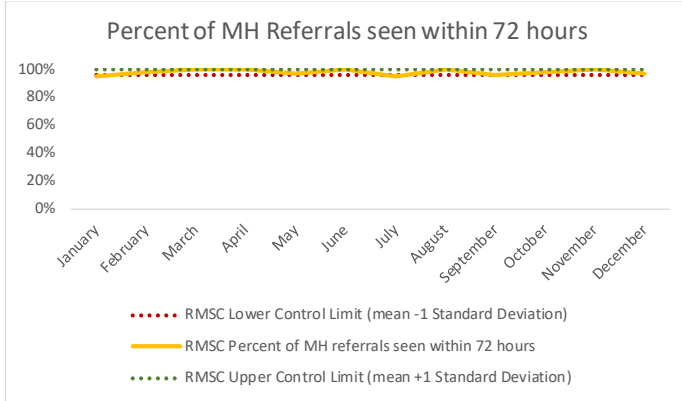
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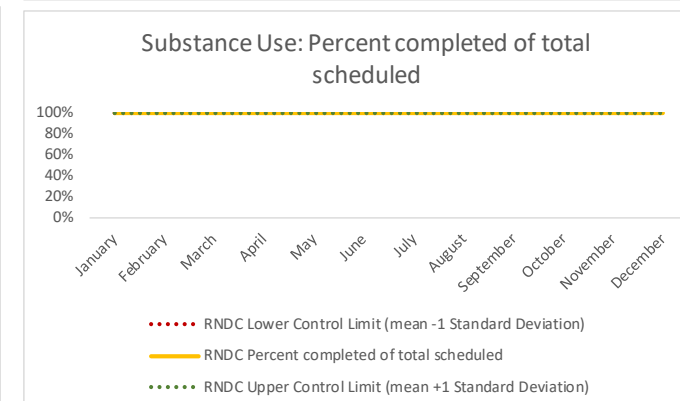
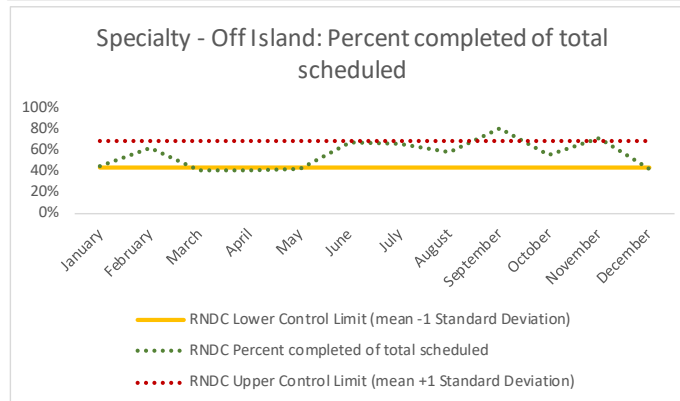
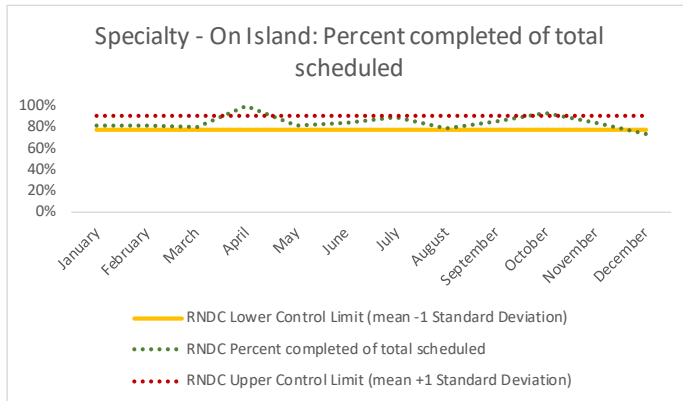
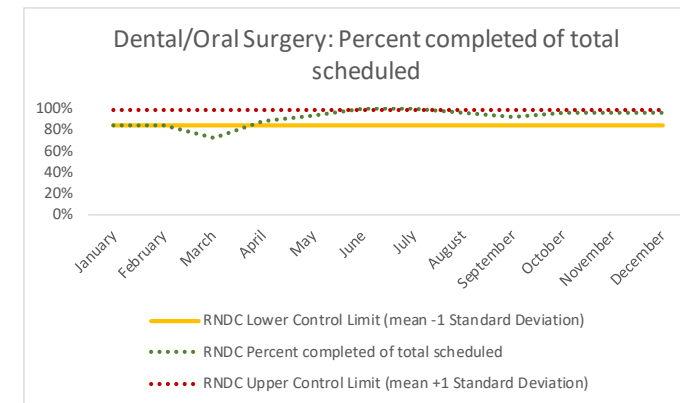
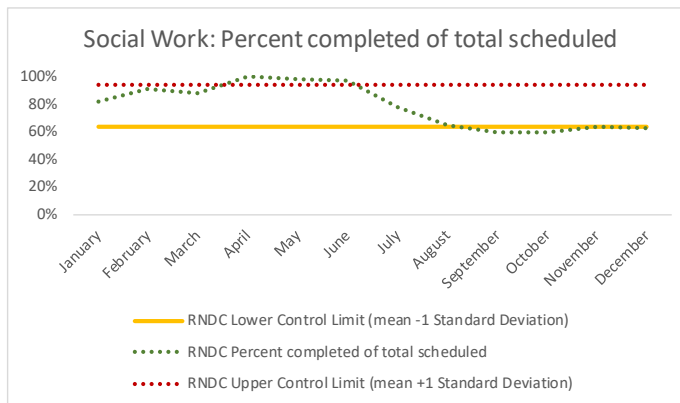
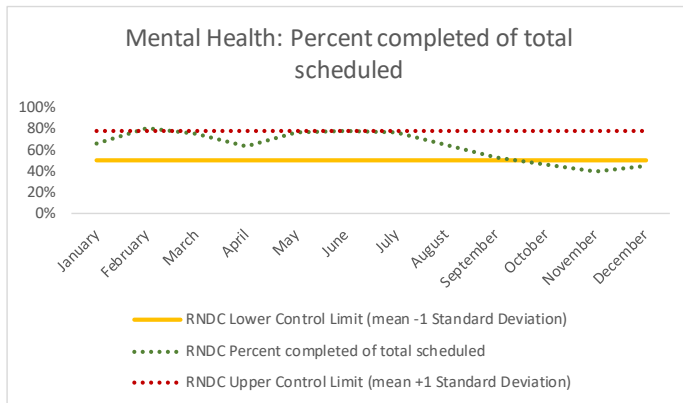
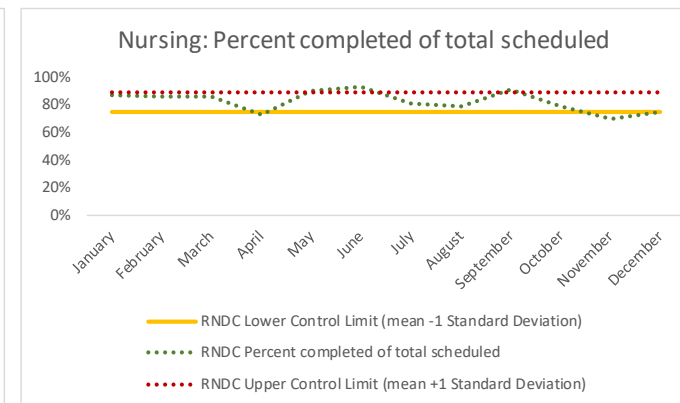
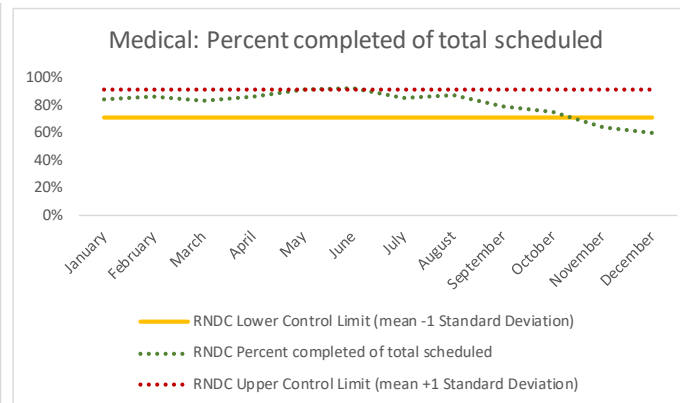
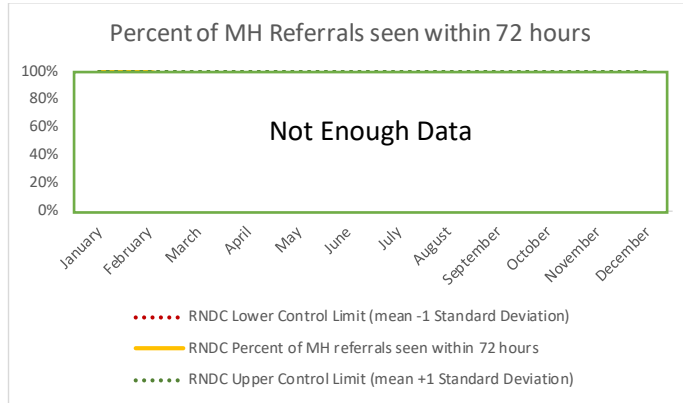
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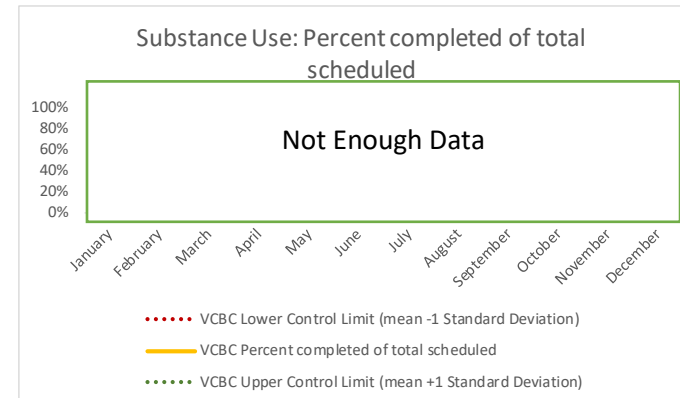
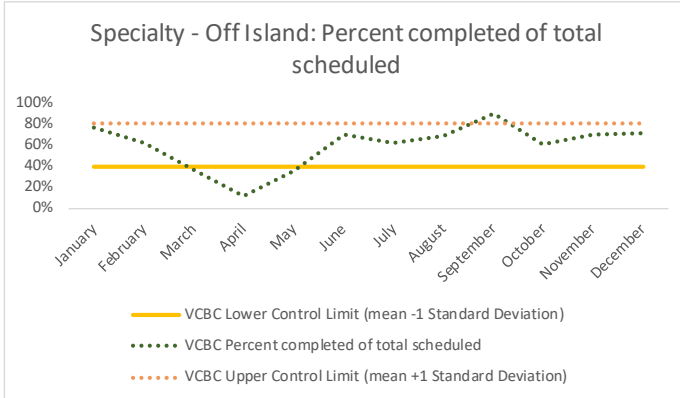
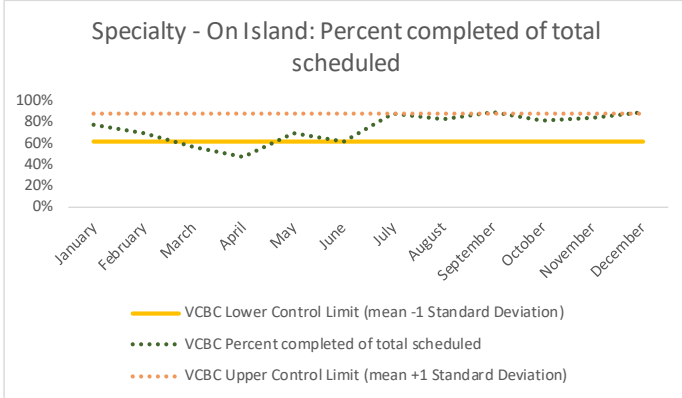
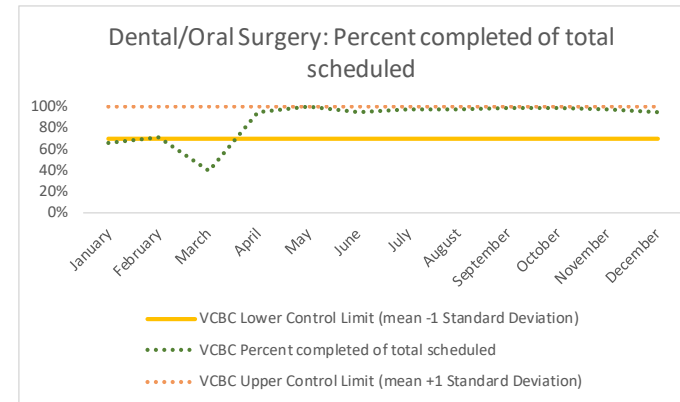
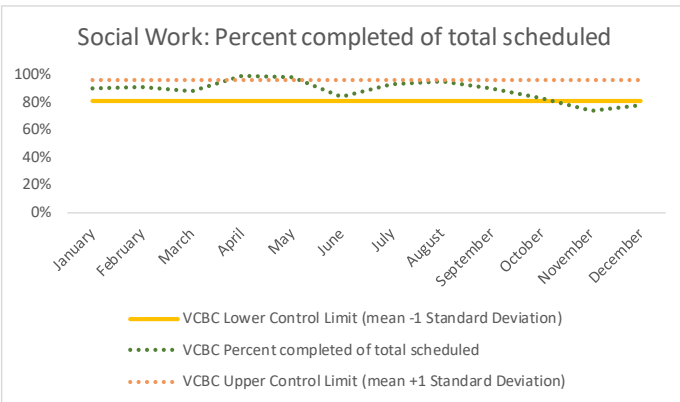
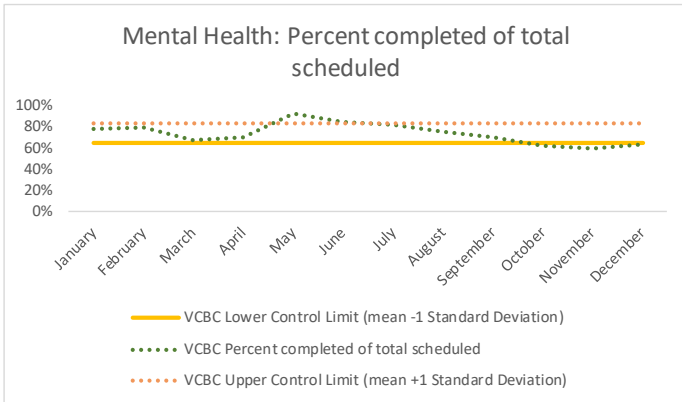
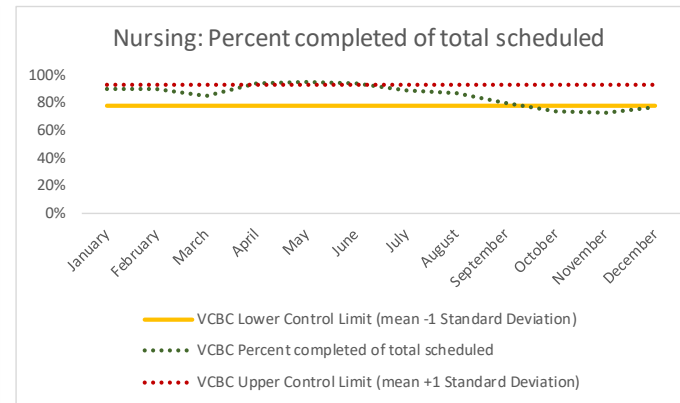
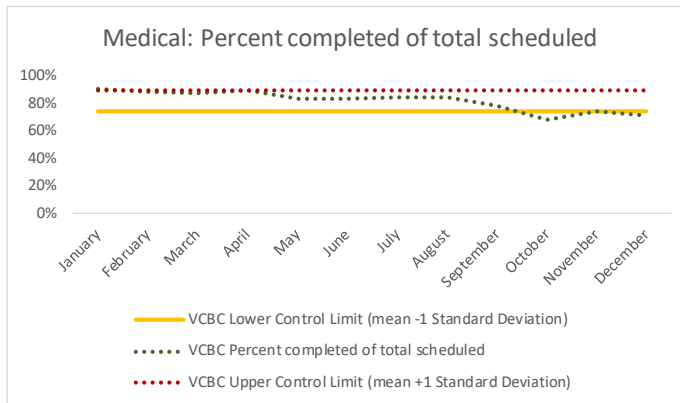
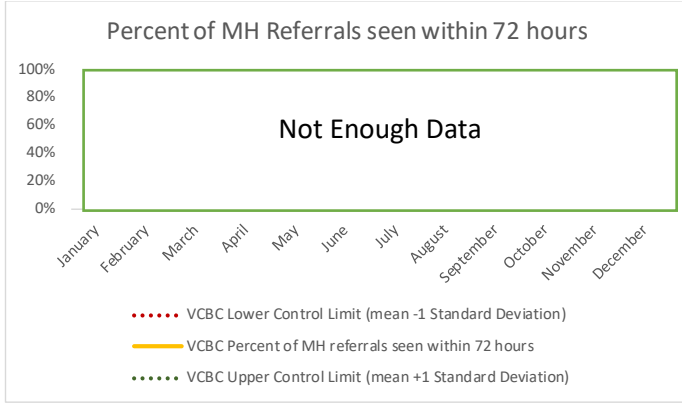
VIII. RMSC



IX. RNDC



X. VCBC



XI. WF

