

Local Law 58: CY 2020 Quarter 4 (October - December)

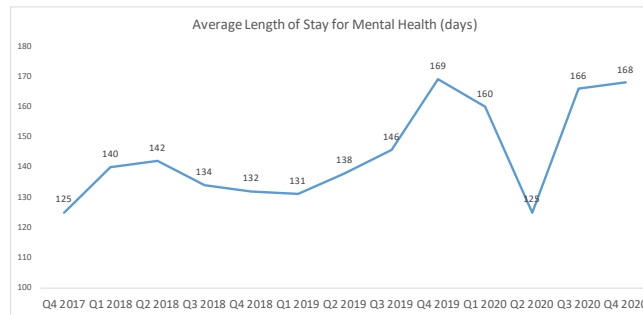
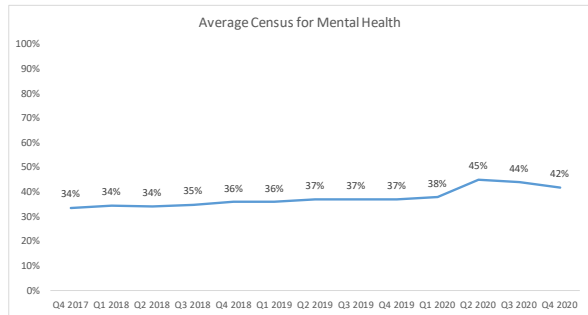
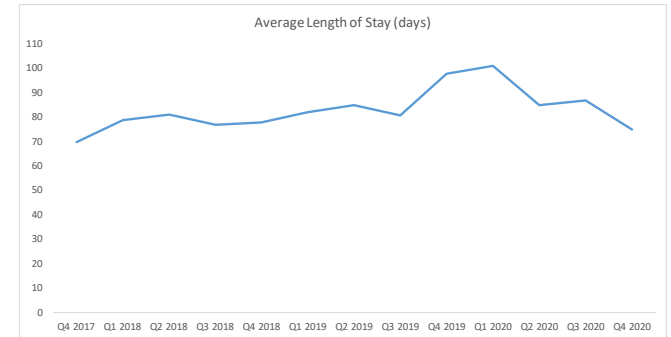
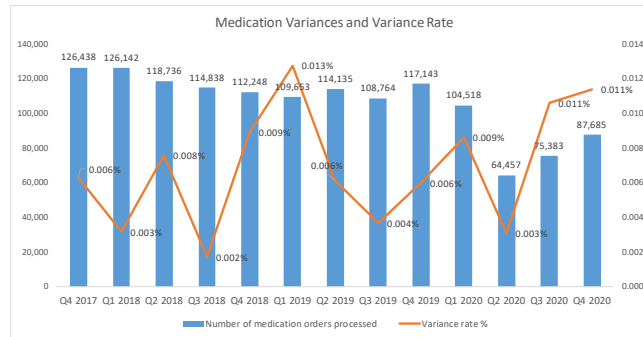
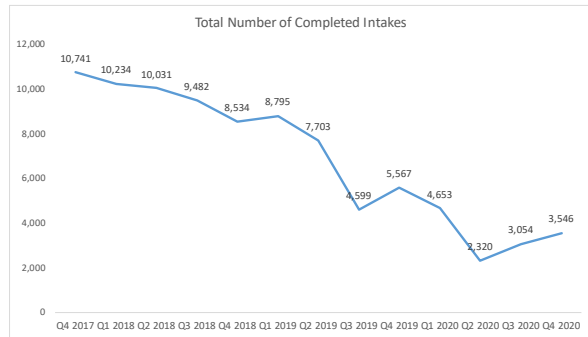
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Correctional Health Services

Metric	Description	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020
Intake	Total number of completed intakes	10,741	10,234	10,031	9,482	8,534	8,795	7,703	4,599 ²	5,567	4,653	2,320	3,054	3,546
	Number of medication variances	8	4	9	2	10	14	7	4	7	9	2	8	10
	Number of medication orders processed	126,438	126,142	118,736	114,838	112,248	109,653	114,135	108,764	117,143	104,518	64,457	75,383	87,685
Patient Safety	Variance rate %	0.006%	0.003%	0.008%	0.002%	0.009%	0.013%	0.006%	0.004%	0.006%	0.009%	0.003%	0.011%	0.011%
Preventable Hospitalizations and Preventable Errors in Medical Care ¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	1/6=17%	0/12=0%	1/11=9%	0/18=0%	1/5=20%	0/12=0%	1/9=11%	0/6=0%	0/5=0%	0/9=0%	0/6=0%	0/5=0%	0/3=0%
	Average length of stay (days)	70	79	81	77	78	82	85	81	98	101	85	87	75
Follow-Up	% of census receiving mental health services	34%	34%	34%	35%	36%	36%	37%	37%	37%	38%	45%	44%	42%
	Average length of stay for mental health (days)	125	140	142	134	132	131	138	146	169	160	125	166	168
	Utilization trending	See below for trends												

¹Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.

²Data for July '19 are excluded from Q3 2019 due to transitioning to new electronic health record.



Local Law 58: CY 2020 Quarter 4 – Access Reports (October - December)

Version: 2/8/2021

I. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

II. October 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1361
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	319
2.2	Referrals seen within 72 hours	309
2.3	% seen within 72 hours	97%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2252	61%	21574	73%	8450	70%	2534	67%	1430	83%	974	49%	201	39%	1028	100%	38443	71%
	Refused & Verified	638	17%	1570	5%	142	1%	231	6%	108	6%	400	20%	113	22%	0	0%	3202	6%
	Not Produced	790	21%	6396	22%	3321	27%	1009	27%	175	10%	599	30%	135	26%	0	0%	12425	23%
	Rescheduled by CHS	19	1%	19	0%	208	2%	23	1%	11	1%	25	1%	16	3%	0	0%	321	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	52	10%	N/A	N/A	52	0%
	Total Scheduled Services	3699	100%	29559	100%	12121	100%	3797	100%	1724	100%	1998	100%	517	100%	1028	100%	54443	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	78%	71%	73%	89%	69%	61%	100%	76%

5	Unscheduled Services	N
5.1	Sick Call Completed	4978

III. November 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1101
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	244
2.2	Referrals seen within 72 hours	231
2.3	% seen within 72 hours	95%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	2190	63%	20564	72%	7884	67%	2300	67%	1397	81%	832	45%	199	44%	903	96%	36269	69%
	Refused & Verified	499	14%	1198	4%	143	1%	221	6%	88	5%	325	18%	66	15%	1	0%	2541	5%
	Not Produced	765	22%	6843	24%	3199	27%	923	27%	229	13%	644	35%	149	33%	34	4%	12786	24%
	Rescheduled by CHS	25	1%	12	0%	572	5%	6	0%	3	0%	32	2%	4	1%	3	0%	657	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	31	7%	N/A	N/A	31	0%
	Total Scheduled Services	3479	100%	28617	100%	11798	100%	3450	100%	1717	100%	1833	100%	449	100%	941	100%	52284	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	76%	68%	73%	86%	63%	59%	96%	74%

5	Unscheduled Services	N
5.1	Sick Call Completed	4808

Correctional Health Services

IV. December 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1084
1.2	Average time to completion once known to CHS (hours)	5.1

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	219
2.2	Referrals seen within 72 hours	215
2.3	% seen within 72 hours	98%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	2550	68%	19681	73%	8676	68%	2753	71%	1426	76%	815	39%	197	39%	957	99%	37055	70%	
	Refused & Verified	454	12%	2115	8%	204	2%	231	6%	123	7%	366	17%	97	19%	0	0%	3590	7%	
	Not Produced	687	18%	5282	19%	3091	24%	880	23%	335	18%	846	40%	163	32%	11	1%	11295	21%	
	Rescheduled by CHS	37	1%	14	0%	761	6%	23	1%	2	0%	81	4%	26	5%	2	0%	946	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	24	5%	N/A	N/A	24	0%	
Total Scheduled Services	3728	100%	27092	100%	12732	100%	3887	100%	1886	100%	2108	100%	507	100%	970	100%	52910	100%		

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	81%		80%		70%		77%		82%		56%		58%		99%		77%	

5	Unscheduled Services	N
5.1	Sick Call Completed	5255