COVID-19 Contact Tracing

Reporting Period: January 17-23
## Contact Tracing Program Performance

<table>
<thead>
<tr>
<th>Program Goals</th>
<th>Cumulative Results</th>
<th>This Reporting Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>90% of all cases reached</td>
<td>86% of all cases reached</td>
<td>81.8% of all cases reached</td>
</tr>
<tr>
<td>75% of all cases complete intake</td>
<td>76% of all cases complete intake</td>
<td>75.2% of all cases complete intake</td>
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<tr>
<td>75% of all contacts complete intake</td>
<td>62% of all contacts complete intake</td>
<td>61.7% of all contacts complete intake</td>
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</table>
Cases Reached

Goal: >90%

Includes symptomatic cases in reported total cases number

*One-week reporting period
Cases Completing Intake

Goal: >75%

0% 20% 40% 60% 80%
06/07 06/14 06/21 06/28 07/05 07/12 07/19 07/26 08/03 08/10 08/17 08/24 09/01 09/08 09/15 09/22 10/09 10/16 10/23 11/01 11/08 11/15 11/22 11/29 12/06 12/13 12/20 12/27 01/04 01/11 01/18 01/25 Reporting Period

Includes symptomatic cases in reported total cases number
*One-week reporting period
Contacts Completing Intake

Goal: >75%

Contacts include only close contacts collected during the Contact Tracing process

*One-week reporting period
Isolation and Quarantine Compliance

97% Cases who report having NOT left their home since last time they spoke with us

96% Contacts who report having NOT left their home since last time they spoke with us
Cumulative Progress: COVID-19 Cases

- Total Cases: 401,302
- Cases with Reachable Phone Numbers: 378,446 (94%)
- Cases Reached (Live Conversation) Reporting Period: 346,246 (86%)
- Cases Completing Intake: 305,300 (76%)
- Gave Contacts*: 182,000 (63%)

Includes symptomatic cases in reported total cases number
*Eligible cases only
Cumulative Progress: Contacts

- **Total contacts**: 419,195
- **Contacts with Reachable Phone Numbers**: 377,044 (90%)
- **Contacts Reached (Live Conversation)**: 308,165 (74%)
- **Contacts Completing Intake**: 261,862 (62%)
Cumulative Symptomatic Contacts

Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.
### Resource Navigator Referrals

<table>
<thead>
<tr>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Referrals Received</td>
<td>161,113</td>
</tr>
<tr>
<td>Referrals Completed</td>
<td>143,526</td>
</tr>
</tbody>
</table>

From 06/01/20 to 01/23/21. A completed referral indicates that we reached the person and connected them to services. A referral is marked not completed if we were unable to reach them after three attempts. A person may be referred to Resource Navigators more than once.
Hotel Guests

Total guests

8,152

Total number of individuals from all sources who have safely separated in the hotel program, 06/01/20 to 01/23/21.