



# How to Get Resources to Safely Separate at Home

The NYC Test & Trace Corps will make sure that anyone who has COVID-19, or has been in contact with someone with COVID-19, has the resources to safely separate at home. To do so, we work with resource navigators from community-based organizations in your neighborhood. They can help you connect with resources in your neighborhood.

## Resources include:

- + food delivery
- + paid leave from your employer
- + medicine
- + health insurance
- + utilities (electricity, water, gas)
- + help to get a formal quarantine order
- + a primary care provider
- + mental health support
- + help with domestic violence
- + social services
- + housing and homelessness resources
- + pet care
- + Take Care Package with enough personal protective equipment for a household of three to quarantine/isolate for 10 days.
- + and much more!

To contact a resource navigator, call **1-212-COVID19 (1-212-268-4319)**, press 5 for help to safely separate, and press 5 to leave a voicemail for other resources. A resource navigator will call you back. If you are part of the Test and Trace program you can ask your **Case Investigator or Monitor** to speak with a resource navigator at any time.

**Speaking with a resource navigator will not change your ability to apply for permanent residency (or “green card”).** If you have questions about your immigration status, call the ActionNYC hotline at 1-800-354-0365 and say “public charge” from 9 a.m. to 6 p.m., Monday to Friday.

**Partner Organizations include:** BronxWorks, SoBro, Urban Upbound, Riseboro, JCC of Staten Island, CUNY, SCO, Catholic Charities and Chinese-American Planning Council (CPC) in partnership with Mekong NYC, Korean Community Services and Make the Road NY.

The information that the NYC Test & Trace Corps receives through contact tracing is confidential and protected under the New York City Health Code. The Corps database will not be linked to any law enforcement databases. The NYC Test & Trace Corps will securely store any information we receive and only authorized staff will use it for the limited purpose of protecting public health.

For more information, visit  
**[testandtrace.nyc](https://testandtrace.nyc)**

**NYC  
HEALTH+  
HOSPITALS**



# What You Can Do to Fight COVID-19

## TEST



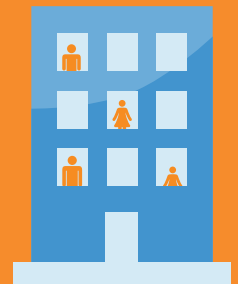
Know your status. Get a COVID-19 test at no cost to you.

## TRACE



Answer the call of our Contact Tracers to help stop the spread of COVID-19 in your community.

## TAKE CARE



Safely separate to protect others and take care at a hotel or home.

The NYC Test & Trace Corps is committed to protecting the privacy and security of your personal and health information. All information we receive is confidential and protected under the New York City Health Code. The Test & Trace Corps will not ask about anyone's immigration status.

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