

ROSALIE BUMATAY, RN, BSN

Associate Director of Nursing

NYC Health + Hospitals/ Henry J. Carter Specialty Hospital



As a child in the Philippines, Rosalie Bumatay was energized by her mother's hard work, translating that into persistence and perseverance in her own life. "Growing up in the Philippines while being raised by a single mother made me dream big," she reminisces. "The sacrifices our mother made for me and my brother inspired me to do well for the three of us. Her being self-reliant and able to raise us with selfless caring and love ingrained these values with me growing up. I told myself that if I work hard enough, I could be like her. Being a nurse was my way to be like my mom and reach those big dreams."

The past year has been among the most challenging and rewarding periods in her 35-year career, Bumatay asserts. "As a nurse, we are trained to function under stressful situations. COVID-19 has challenged and changed my

personal and professional life," she explains. "Recently, I was part of a team assigned to open a 350-bed facility at Roosevelt Island. Opening Roosevelt Island Medical Center was thought-provoking, but a very rare opportunity for me to be able to respond in real time to an evolving pandemic. It was gratifying to share my knowledge and skills to the most vulnerable group of patients during the worst health crisis of our time. It was the most rewarding moment in my career."

Serving a diverse patient population also has been rewarding, according to Bumatay. "The city's public health system gave me a prospective outlook on diversity," she notes. "Patience and humility are essential in working with people and for patients from different cultures, religions and lifestyles that are unique to the city's public health system.

"Nursing is a dynamic vocation and profession," she continues. "Innovations and evidence-based practices at times make nursing care task-oriented; nurses have to have more time to listen, empathize and be sensitive to the needs of patients and their families.

"I continue to be motivated because I have had a renewed sense of job satisfaction being able to make a difference in the lives of others," Bumatay adds. "I enjoy guiding the staff and seeing them flourish in their nursing careers. Their growth equates to quality patient care."