Nursing Supervisor Bryan Daulo believes technology is going to have a major – and welcome – impact on the nursing profession. “What I love about nursing is that it is constantly evolving; technology plays an integral role of this change,” he asserts. “Technological advances such as electronic health records – including PointClickCare and Epic - greatly improve nursing practice and patient satisfaction. Emerging new technologies will offer us, nurses, to improve quality of life for our patients and healthcare professionals alike.”

Although he has been with NYC Health + Hospitals/Gouverneur Skilled Nursing Facility for a little less than a year, Daulo is known for using his technological proficiency to help his fellow healthcare workers. “My proudest accomplishment is being able to utilize my expertise in educating the nurses, CNAs, and members of the interdisciplinary team with the use of electronic health records,” he notes. “With the help of my colleagues, we were able to increase the compliance rate of our facility with PointClickCare.”

Daulo says seeing other nurses caring for his family stimulated his desire to become a nurse. “I was at a time in my life when a lot of challenging things were happening,” he recalls. “Two of the most important figures in my life had passed away: my father and my grandfather, who was close to me.

The nurses who took care of them were a great source of comfort to me and my family. From that point on, I wanted to be that comfort for other people and make a difference in their lives.”

Bringing comfort to others is Daulo’s primary motivation, he says pointing to “the joy of caring for other people. Knowing that my care, voice, and time can make a patient smile and forget about the pain he/she is experiencing is one of the most rewarding feelings. At times, it is the little things that you do for your patient that make a difference.

“Working as nurse in city’s public health system is unique as it offers a vast number of resources, better benefits package, and great support system coming from the city government itself,” he continues. “It also gives us an opportunity to care for all types of patients, without exception.

“Nursing is a caring profession,” Daulo adds. “It is innate to every great nurse to be compassionate. I take pride in providing the best care possible for my patients, fellow nurses, and the whole health system.”