

FLOYD R. LONG  
Chief Executive Officer  
Executive Administration

December 21, 2020

Dear Residents, Family Member or NOK

**Re: Suspension of all Visitors**

Due to ongoing recent positive COVID test results involving the Nursing Facility, visitation suspension will resume until further notice. The NYS DOH requires a minimum timeframe of being free from new cases before visitation resumes. Therefore, we will inform you of the resumption of visitation.


We appreciate your support and cooperation with our ongoing efforts to ensure the wellbeing of the residents during these difficult times. Please be assured that our priority is to protect the residents and staff.

We apologize for the suspension and impact, especially during the holiday season. To maintain communication with your loved one, we will offer virtual calls in limited circumstances deemed appropriate. Please contact Guest Relations at 646-686-0963 to schedule a virtual call.

Any questions you have concerning your loved one's condition and status, please reach out to the unit Charge Nurse and/or Primary Care Physician.

If you have any questions, please contact Guest Relations or Social Work Department at 646-686-1112. To listen to COVID 19 updates, call the facility hotline at 646-686-1991.

Sincerely,



Floyd R. Long  
Chief Executive Officer