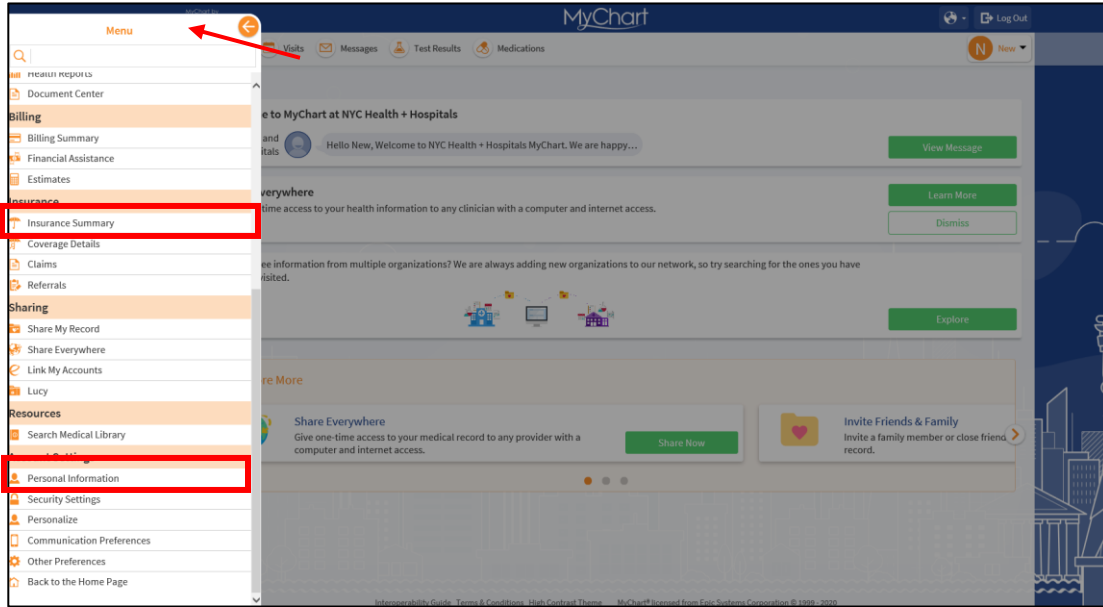


Welcome to MyChart at NYC Health + Hospitals!

Access your medical record in English, 24/7, through the MyChart app, or by using your mobile phone web browser epicmychart.nychhc.org/MyChart

Get started! Help us stay connected by updating your MyChart account.



<p>Complete your Profile</p>	<ul style="list-style-type: none"> Go to Menu, scroll down to Personal Information and then click on Edit to update to your Profile.
<p>Update Insurance Information</p>	<ul style="list-style-type: none"> Go to Menu, scroll down to then click on Insurance Summary to change your existing insurance coverage, remove a coverage, or add a new coverage.

Get help! Call our **MyChart Help Line** at **1-844-920-1227** and **press 1**, Monday – Friday, 9:00 AM – 5:00 PM. You can also request help through our online form. Just click the “Get Help” button at the bottom of the page.

 **Message your doctor's office**
Send a message to your doctor's office from the comfort of your own home

 **Request prescription refills**
Send a refill request for any of your refillable medications

 **Access your test results**
No more waiting for a phone call or letter – view your results and your doctor's comments within days

 **Appointment Scheduling**
Schedule online with your primary care provider and view details of your past and upcoming appointments

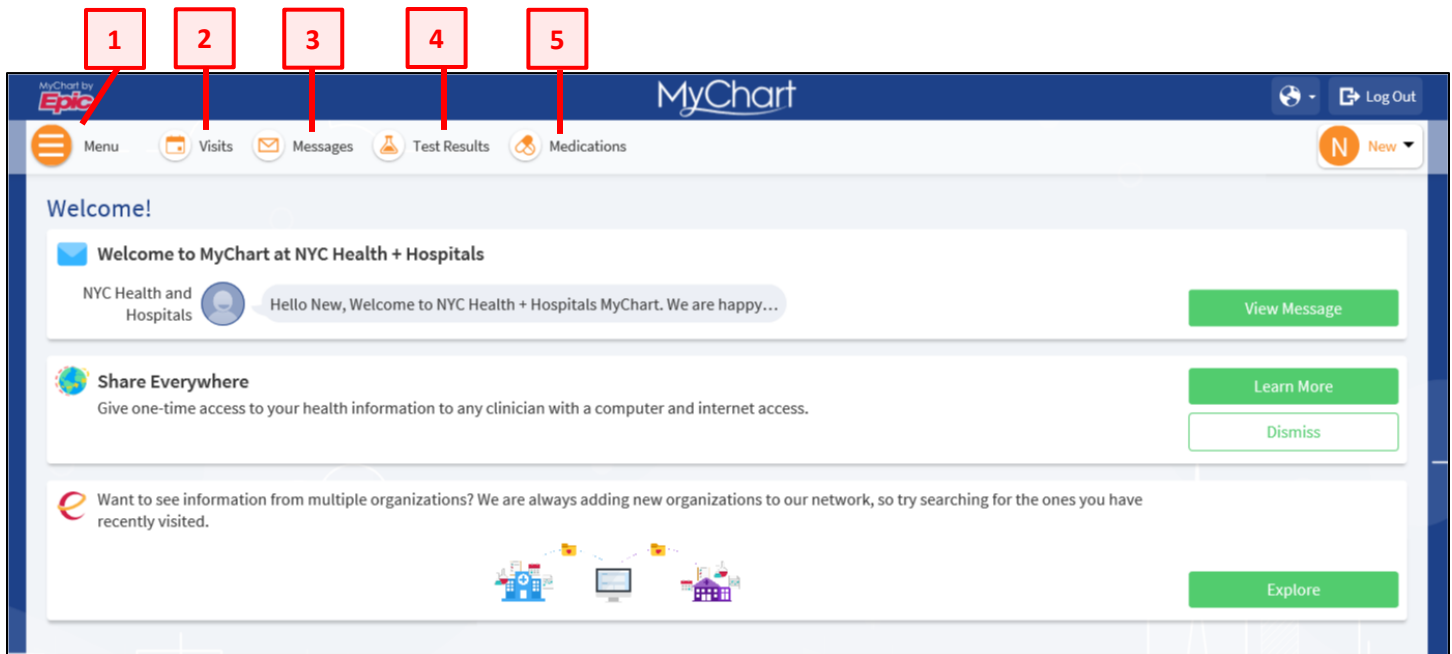
Download on the  **App Store**






 **GET IT ON Google Play**

Interoperability Guide | FAQs | Privacy Policy | Terms and Conditions | High Contrast Theme

Guest Estimates | Pay Bill as Guest | **GET HELP**

Explore! Your MyChart has features that help us manage your health, together.



1	 Your Menu	<ul style="list-style-type: none"> Click on Your Menu to view your Health Record, Billing Summary, Insurance Information, and more!
2	 Visits	<ul style="list-style-type: none"> Click on Visits to request, schedule and cancel appointments.
3	 Messages	<ul style="list-style-type: none"> Click on Messages, to send a message to your Doctor's Office. You can use messages to ask for Medical Advice, request a Medicine Refill, or get in touch with our Billing Department.
4	 Test Results	<ul style="list-style-type: none"> Click on Test Results to view your lab results, including your COVID-19 test results.
5	 Medications	<ul style="list-style-type: none"> Click on Medications to view your medicine list. You can also request Rx Refills, add a medicine, or remove a medicine.

Download the MyChart Mobile App in English!

