Welcome to MyChart at NYC Health + Hospitals!

Access your medical record in English, 24/7, through the MyChart app, or by using your mobile phone web browser epicmychart.nychhc.org/MyChart

Get started! Help us stay connected by updating your MyChart account.

Complete your Profile

• Go to Menu, scroll down to Personal Information and then click on Edit to update to your Profile.

Update Insurance Information

• Go to Menu, scroll down to then click on Insurance Summary to change your existing insurance coverage, remove a coverage, or add a new coverage.

Get help! Call our MyChart Help Line at 1-844-920-1227 and press 1, Monday – Friday, 9:00 AM – 5:00 PM. You can also request help through our online form. Just click the “Get Help” button at the bottom of the page.
Explore! Your MyChart has features that help us manage your health, together.

1. **Your Menu**
   - Click on **Your Menu** to view your Health Record, Billing Summary, Insurance Information, and more!

2. **Visits**
   - Click on **Visits** to request, schedule and cancel appointments.

3. **Messages**
   - Click on **Messages**, to send a message to your Doctor’s Office. You can use messages to ask for Medical Advice, request a Medicine Refill, or get in touch with our Billing Department.

4. **Test Results**
   - Click on **Test Results** to view your lab results, including your COVID-19 test results.

5. **Medications**
   - Click on **Medications** to view your medicine list. You can also request Rx Refills, add a medicine, or remove a medicine.

Download the MyChart Mobile App in English!