## Contact Tracing Program Performance Over Time

<table>
<thead>
<tr>
<th>Program Goals</th>
<th>Cumulative Results</th>
<th>Last One Week Period (11/15-11/21)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>90%</strong> of all cases reached</td>
<td><strong>91%</strong> of all cases reached</td>
<td><strong>94.7%</strong> of all cases reached</td>
</tr>
<tr>
<td><strong>75%</strong> of all cases complete intake</td>
<td><strong>75%</strong> of all cases complete intake</td>
<td><strong>81.1%</strong> of all cases complete intake</td>
</tr>
<tr>
<td><strong>75%</strong> of all contacts complete intake</td>
<td><strong>65%</strong> of all contacts complete intake</td>
<td><strong>70.0%</strong> of all contacts complete intake</td>
</tr>
</tbody>
</table>

*Program Notes:* Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program.
**Cases Reached**

*One week period.

**Includes symptomatic contacts in reported total cases number. Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.*
Intake Complete Among All Cases**

*One week period.*

**Includes symptomatic contacts in reported total cases number.
Intake Complete Among All Contacts**

*One week period.

**Contacts include only close contacts collected during the Contact Tracing process.
# Isolation and Quarantine Compliance*

<table>
<thead>
<tr>
<th>Percentage of cases* who report having NOT left their home since last time they spoke with us:</th>
<th>Percentage of contacts who report having NOT left their home since last time they spoke with us:</th>
</tr>
</thead>
<tbody>
<tr>
<td>98%</td>
<td>96%</td>
</tr>
</tbody>
</table>

*Includes symptomatic contacts in reported total cases number.  
**Data is from the one week period from 11/15-11/21.
Cumulative Progress through New COVID-19 Cases*

* Includes symptomatic contacts in reported total cases number.
Cumulative Progress through New COVID-19 Contacts

Among cumulative contacts as of this week...

- **124,443 Total Contacts**
- **92%** of all contacts had a reachable phone number.
- **84%** of all contacts were reached for a live conversation.
- **65%** of all contacts complete intake.

Among cumulative contacts as of last week...

- **107,939 Total Contacts**
- **92%** of all contacts had a reachable phone number. (99,655)
- **84%** of all contacts were reached for a live conversation. (91,068)
- **64%** of all contacts complete intake. (69,362)
Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.
Resource Navigator Referrals Complete* and Hotel Check-ins

* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.