

# Contact Tracing Program Performance Over Time

## *Program Goals*

**90%**

*of all cases reached*

**75%**

*of all cases complete intake*

**75%**

*of all contacts complete intake*

## *Cumulative Results*

**90%**

*of all cases reached*

**72%**

*of all cases complete intake*

**63%**

*of all contacts complete intake*

## *Last One Week Period (11/1-11/7)*

**88.9%**

*of all cases reached*

**74.1%**

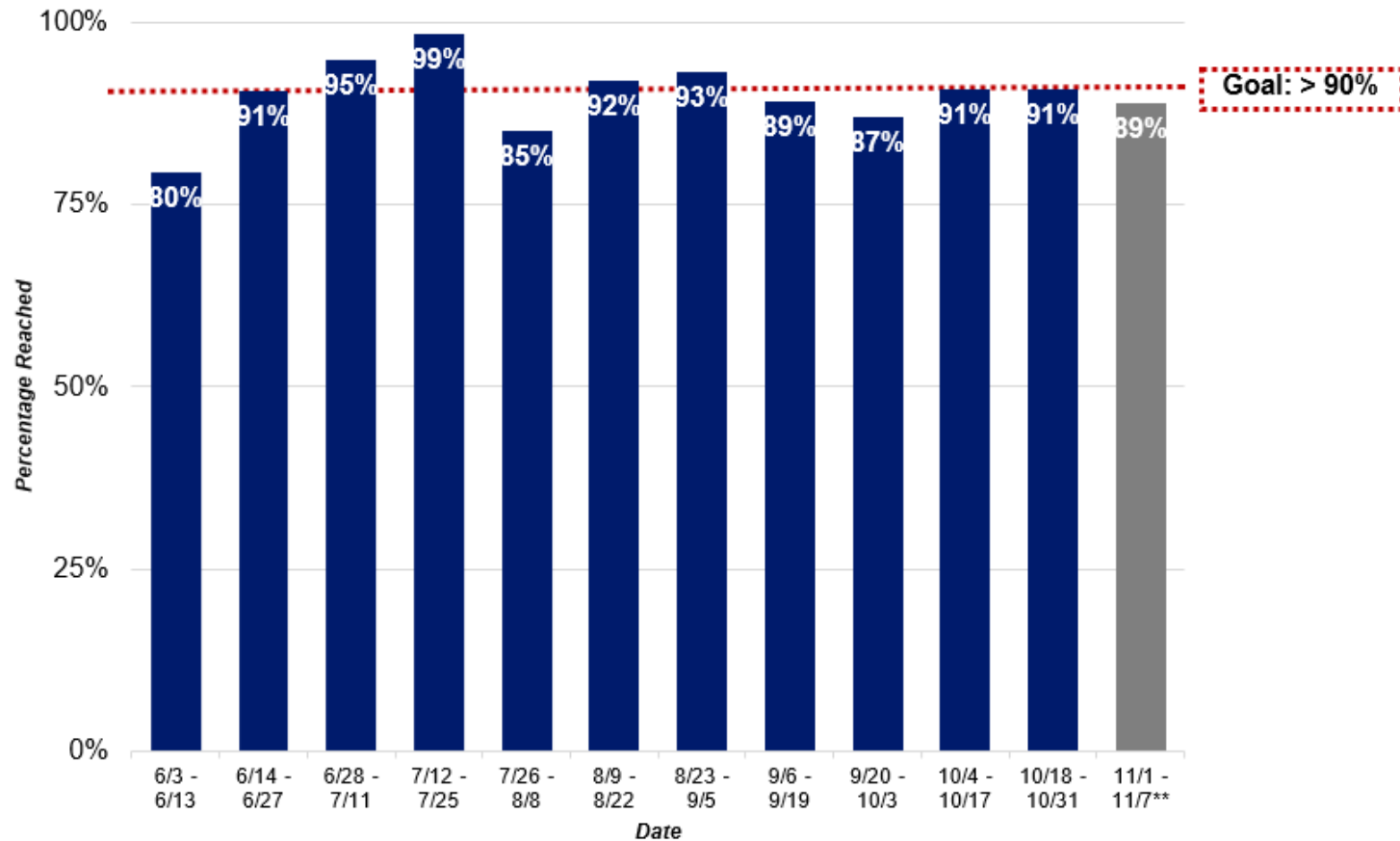
*of all cases complete intake*

**71.6%**

*of all contacts complete intake*

**Program Notes:** Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program.

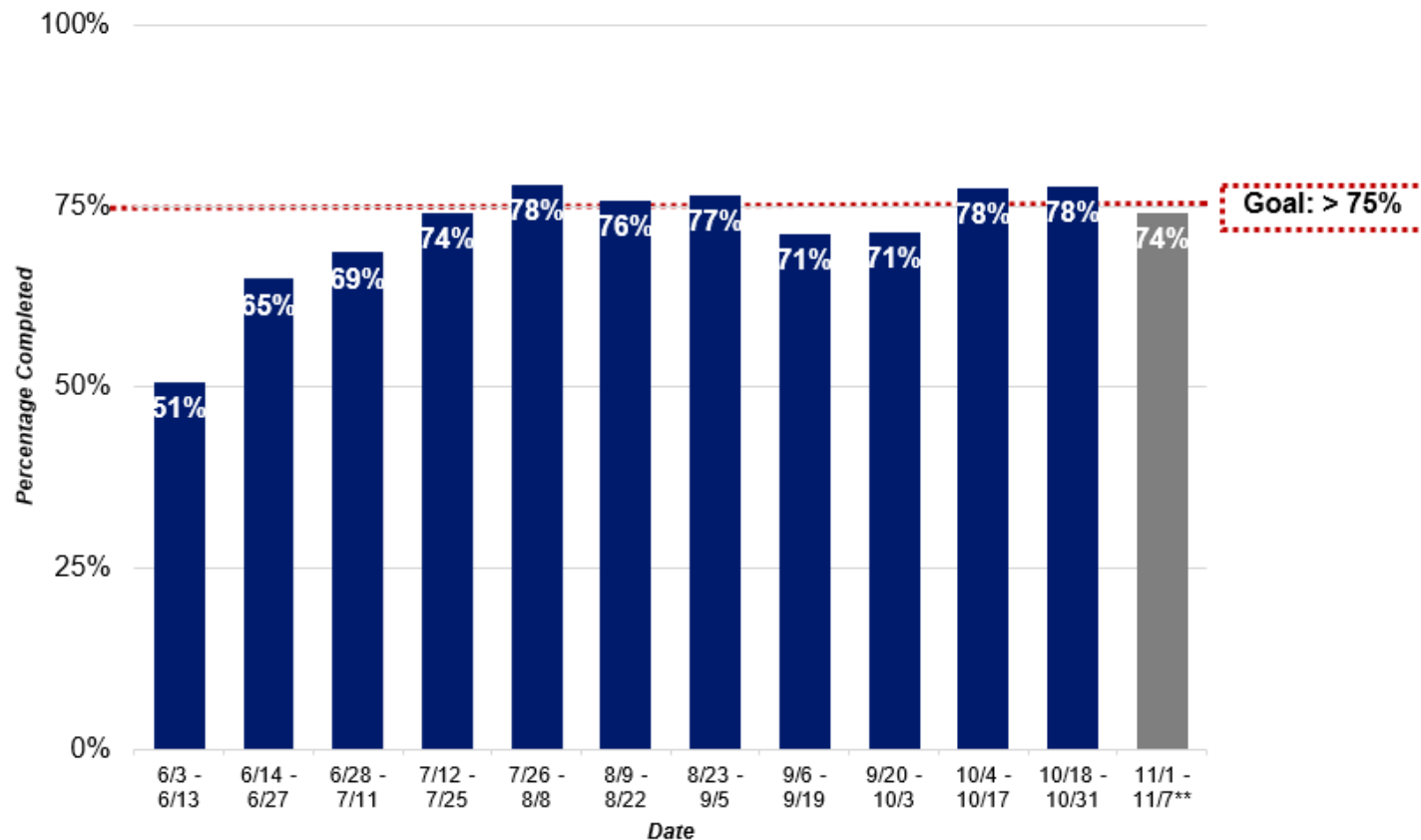
# Cases Reached\*



\*Includes symptomatic contacts in reported total cases number. Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.

\*\*One week period.

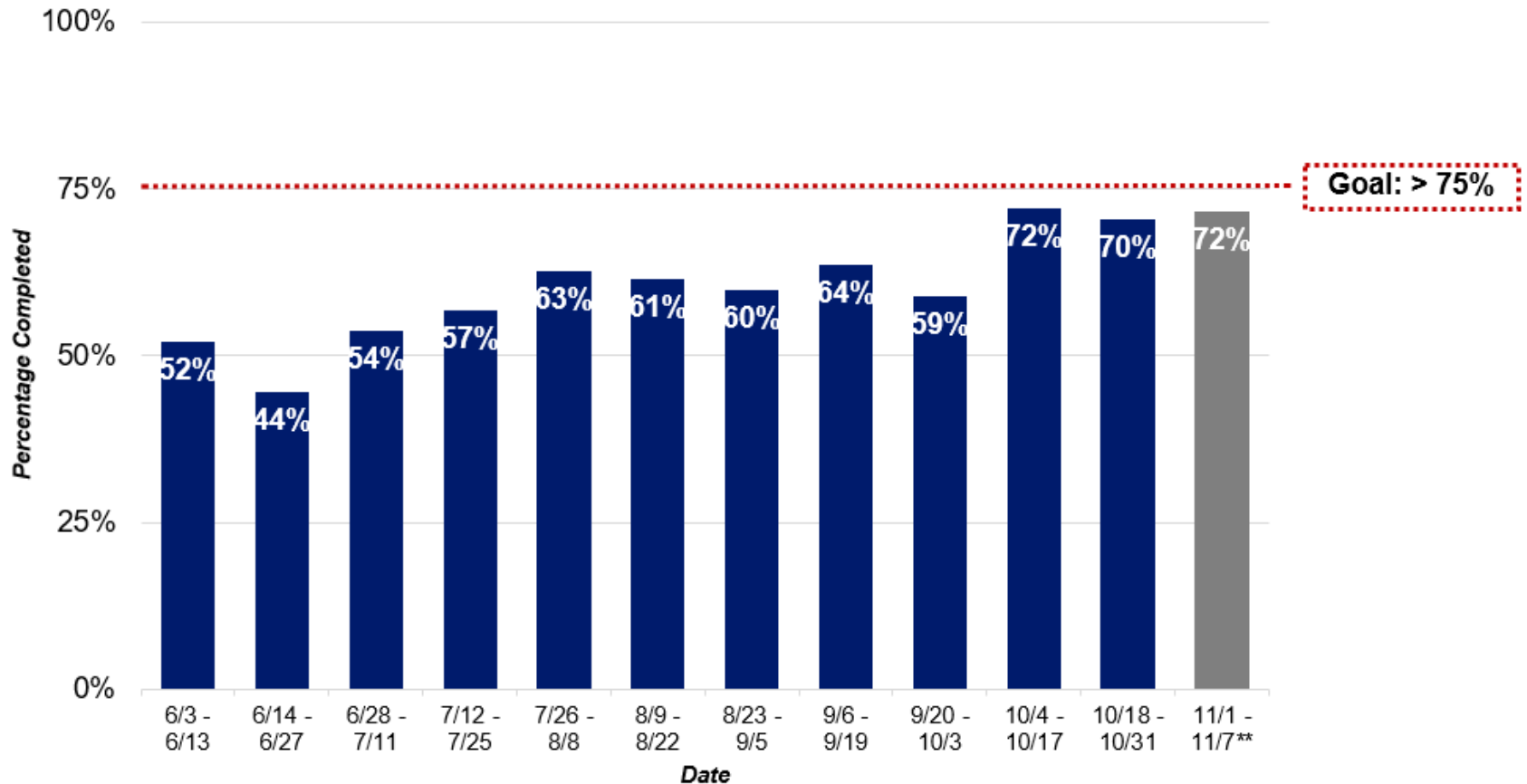
# Intake Complete Among All Cases\*



\*Includes symptomatic contacts in reported total cases number.

\*\*One week period.

# Intake Complete Among All Contacts\*



\*Contacts include only close contacts collected during the Contact Tracing process.

\*\*One week period.

# Isolation and Quarantine Compliance\*

**Percentage of cases\*  
who report having  
NOT left their home  
since last time they  
spoke with us:**

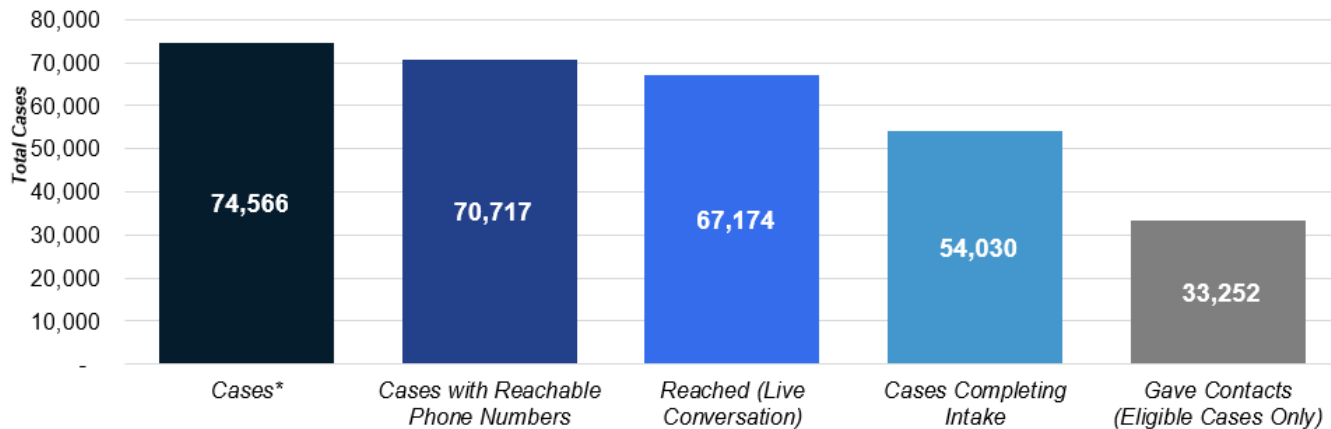
**98%**

**Percentage of  
contacts who report  
having NOT left their  
home since last time  
they spoke with us:**

**96%**

*\*Includes symptomatic contacts in reported total cases number.*

# Cumulative Progress through New COVID-19 Cases\*



## Among cumulative cases as of this week...

**74,566**

Total Cases\*

**95%**

of all cases had a reachable phone number.

**90%**

of all cases were reached for a live conversation.

**72%**

of all cases complete intake.

**66%**

of eligible cases completing intake gave contacts.

## Among cumulative cases as of last week...

**66,677**

Total Cases\*

**95%**

of all cases had a reachable phone number. (63,067)

**90%**

of all cases were reached for a live conversation. (60,162)

**72%**

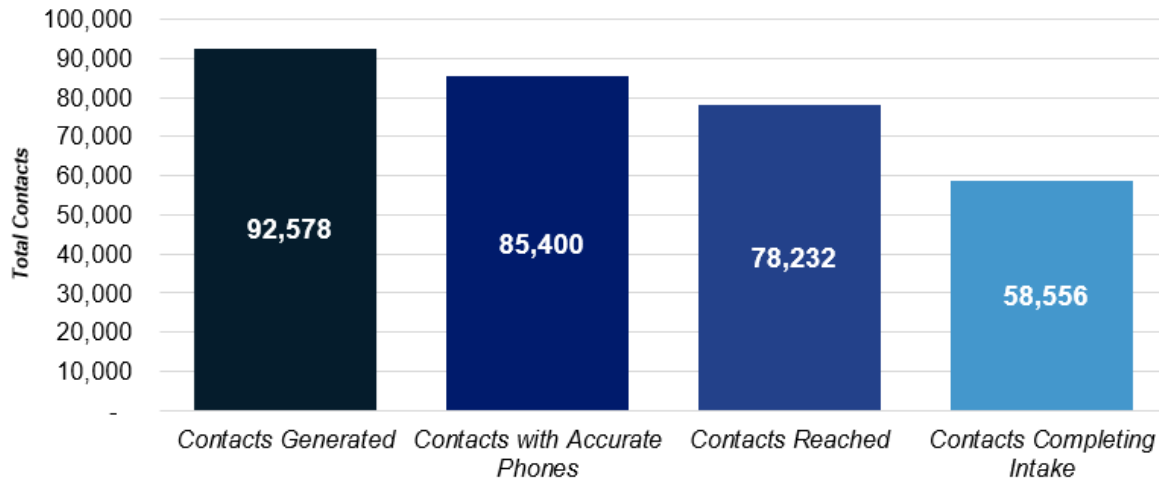
of all cases complete intake. (48,187)

**66%**

of eligible cases completing intake gave contacts. (29,724)

\* Includes symptomatic contacts in reported total cases number.

# Cumulative Progress through New COVID-19 Contacts



## Among cumulative contacts as of this week...

**92,578**

Total Contacts

**92%**

of all contacts had a reachable phone number.

**85%**

of all contacts were reached for a live conversation.

**63%**

of all contacts complete intake.

## Among cumulative contacts as of last week...

**82,868**

Total Contacts

**92%**

of all contacts had a reachable phone number. (76,231)

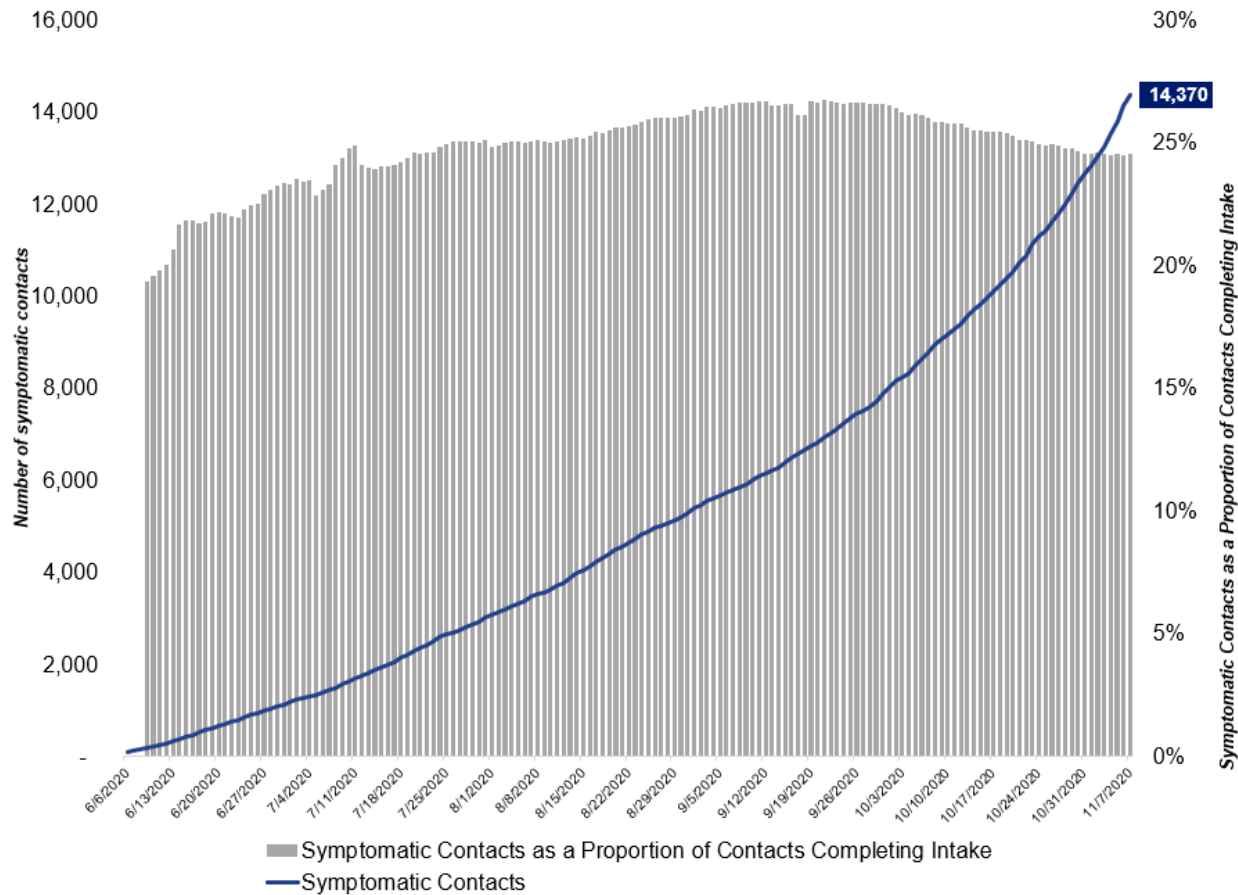
**84%**

of all contacts were reached for a live conversation. (69,854)

**62%**

of all contacts complete intake. (51,599)

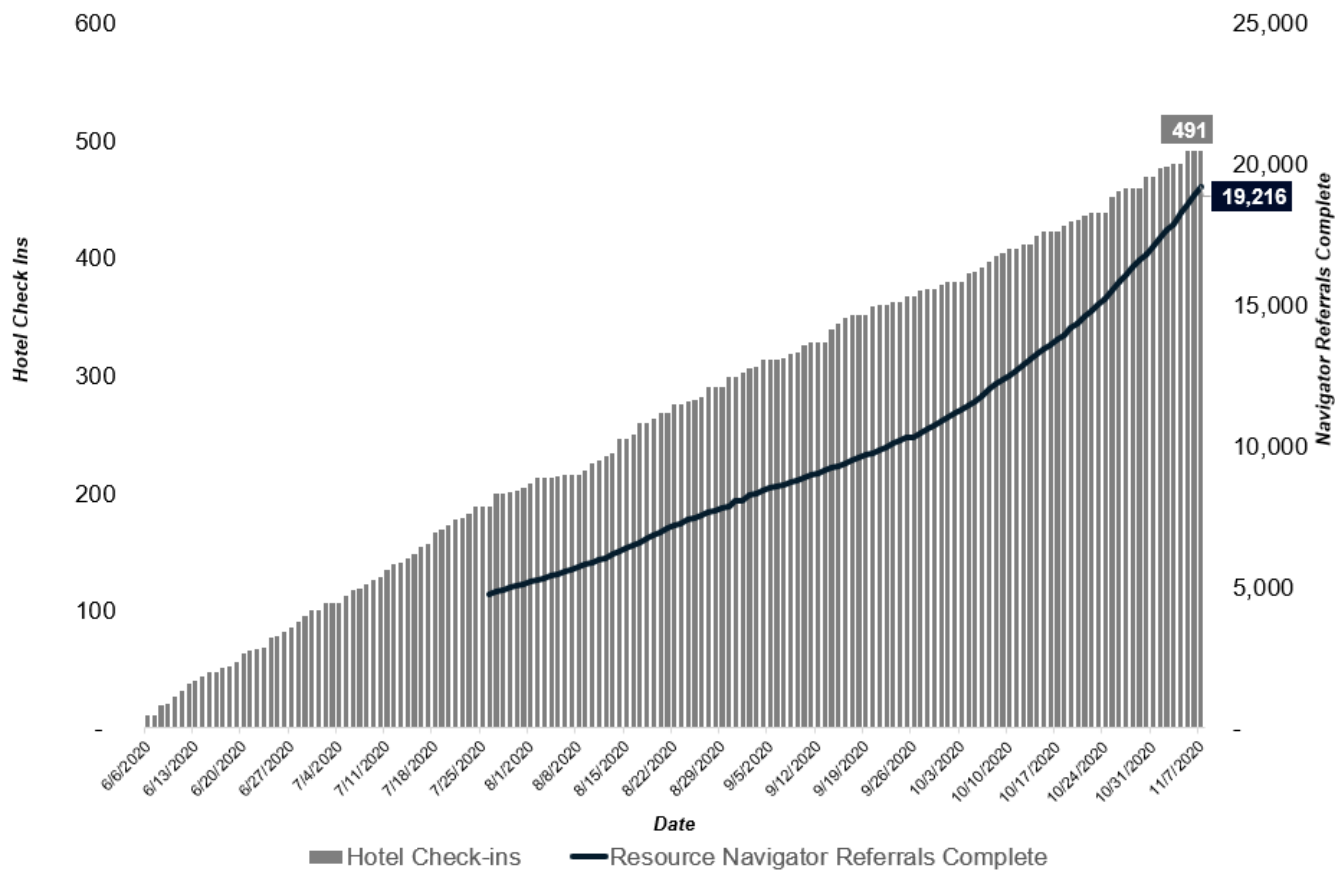
# Cumulative Symptomatic Contacts\*



\*Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.



# Resource Navigator Referrals Complete\* and Hotel Check-ins



\* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.