## Contact Tracing Program Performance Over Time

<table>
<thead>
<tr>
<th>Program Goals</th>
<th>Cumulative Results</th>
<th>Last Week Period (10/18-10/24)*</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>90%</strong></td>
<td><strong>90%</strong></td>
<td><strong>90.7%</strong></td>
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<tr>
<td>of all cases reached</td>
<td>of all cases reached</td>
<td>of all cases reached</td>
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<tr>
<td><strong>75%</strong></td>
<td><strong>72%</strong></td>
<td><strong>76.7%</strong></td>
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<tr>
<td>of all cases complete intake</td>
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<tr>
<td><strong>75%</strong></td>
<td><strong>61%</strong></td>
<td><strong>68.5%</strong></td>
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<tr>
<td>of all contacts complete intake</td>
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**Program Notes:** Over the course of the next few months, we will note key events and holidays that may impact the Contact Tracing Program.

*One Week Interval Reported.*
Cases Reached*

*Percentage calculated as Total Cases Reached divided by Total New Cases during time two-week time period, except for 10/18 – 10/24, which is a one week period.

**Includes symptomatic contacts in reported total cases number. Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.
*Percentage calculated as Total Cases Reached divided by Total New Cases during time two-week time period, except for 10/18 – 10/24, which is a one week period.

**Includes symptomatic contacts in reported total cases number.
*Percentage calculated as Total Contacts who Completed Intake divided by Total New Contacts during two-week time period, except for 10/18 – 10/24, which is a one week period.

**Contacts include only close contacts collected during the Contact Tracing process.
Isolation and Quarantine Compliance*

Percentage of cases** who report having NOT left their home since last time they spoke with us: 98%

Percentage of contacts who report having NOT left their home since last time they spoke with us: 96%

*Data is from the one-week period from 10/18 – 10/24.
** Includes symptomatic contacts in reported total cases number.
Cumulative Progress through New COVID-19 Cases*

Among cumulative cases as of this week...

- **60,296** Total Cases*
  - 94% of all cases had a reachable phone number.
  - 90% of all cases were reached for a live conversation.
  - 72% of all cases complete intake.
  - 66% of eligible cases completing intake gave contacts.

Among cumulative cases as of last week...

- **54,847** Total Cases*
  - 94% of all cases had a reachable phone number.
  - 90% of all cases were reached for a live conversation.
  - 71% of all cases complete intake.
  - 65% of eligible cases completing intake gave contacts.

* Includes symptomatic contacts in reported total cases number.
Cumulative Progress through New COVID-19 Contacts

- Contacts Generated: 74,080
- Contacts with Accurate Phones: 67,917
- Contacts Reached: 62,123
- Contacts Completing Intake: 45,249

Among cumulative contacts as of this week...

- Total Contacts: 74,080
- 92% of all contacts had a reachable phone number.
- 84% of all contacts were reached for a live conversation.
- 61% of all contacts complete intake.

Among cumulative contacts as of last week...

- Total Contacts: 65,834
- 91% of all contacts had a reachable phone number.
- 84% of all contacts were reached for a live conversation.
- 60% of all contacts complete intake.
Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.
Resource Navigator Referrals Complete* and Hotel Check-ins

* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.