

# Contact Tracing Program Performance Over Time

## *Program Goals*

**90%**

*of all cases reached*

**75%**

*of all cases  
complete intake*

**75%**

*of all contacts  
complete intake*

## *Cumulative Results*

**91%**

*of all cases reached*

**69%**

*of all cases  
complete intake*

**56%**

*of all contacts  
complete intake*

## *Last 2 Week Period (8/23 – 9/5)*

**93.3%**

*of all cases reached*

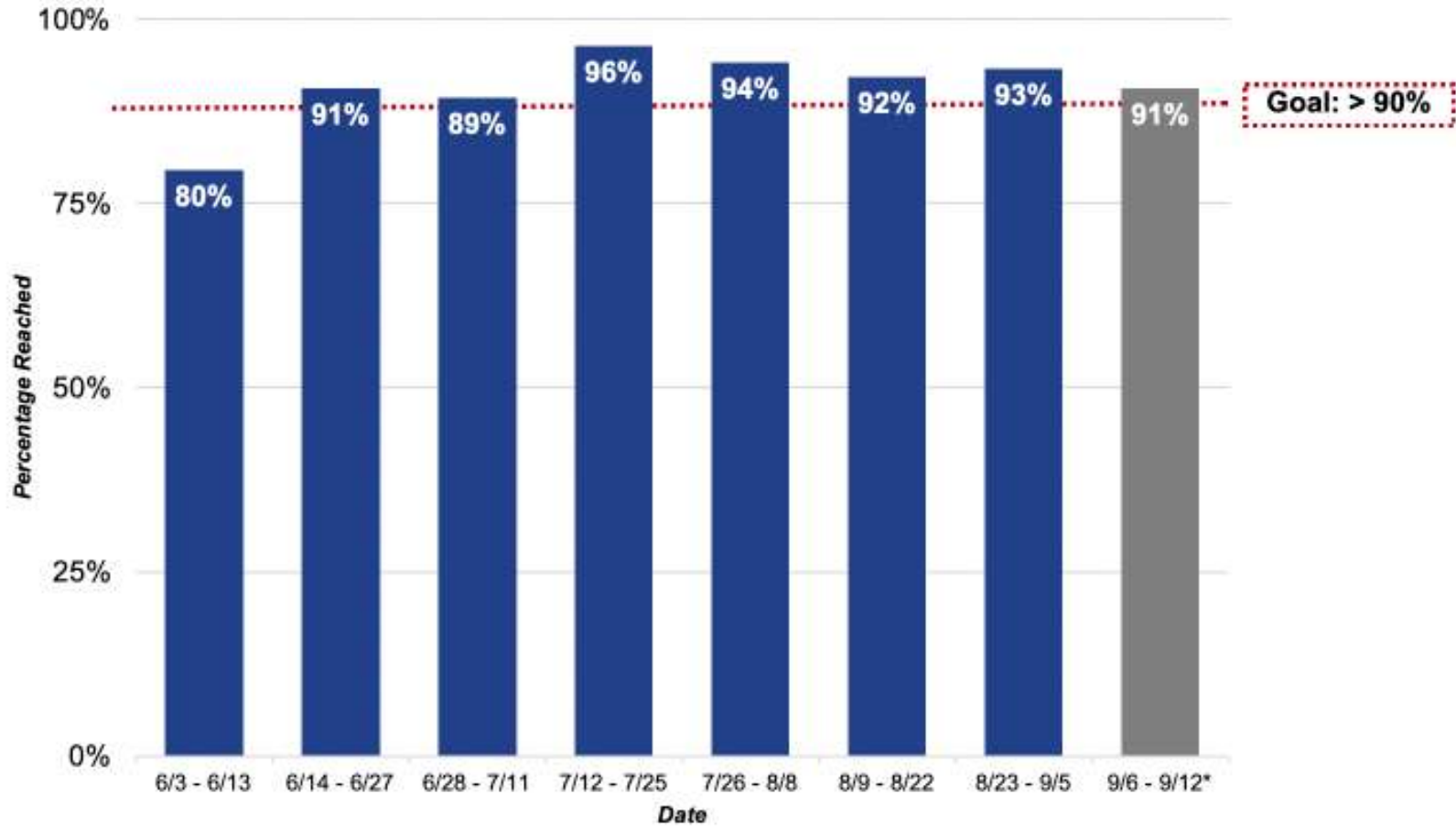
**76.5%**

*of all cases  
complete intake*

**59.8%**

*of all contacts  
complete intake*

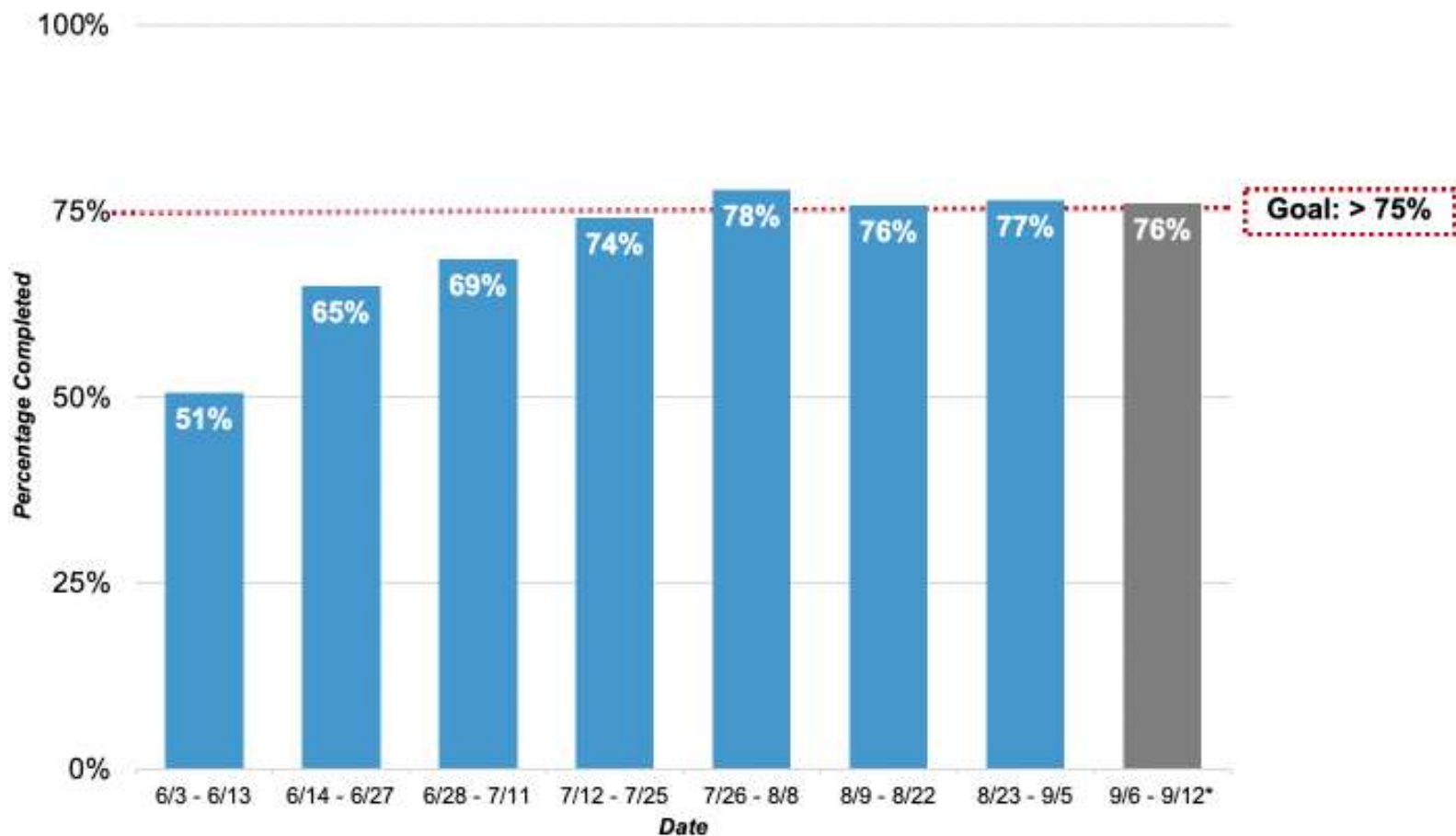
# Cases Reached



*\*All data represent two week time periods except the most recent time period, in grey, which accounts for only the last week of data.*

*Percentage calculated as Total Cases Reached divided by Total New Cases during time two week time period.*

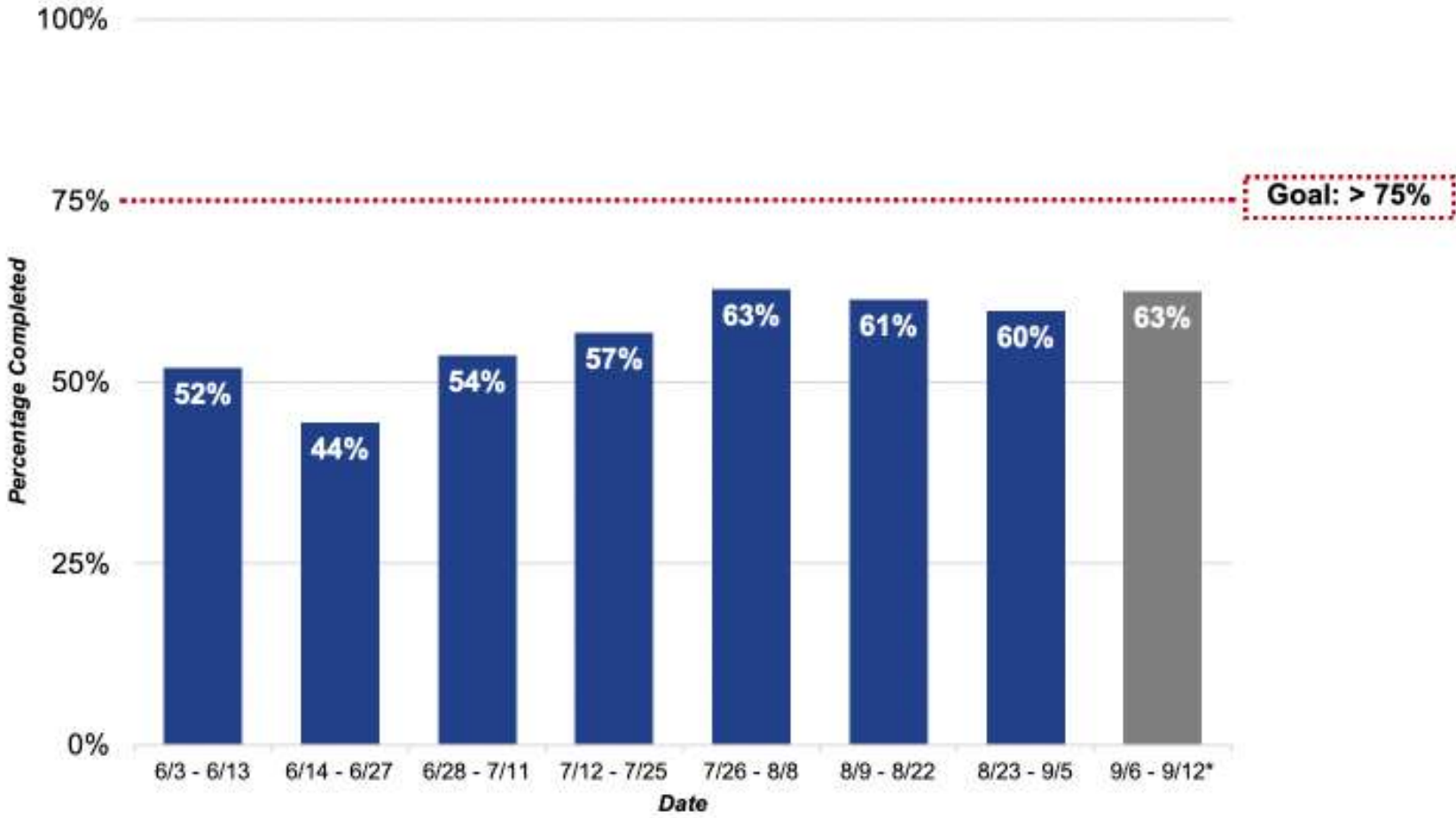
# Intake Complete Among All Cases



*\*All data represent two week time periods except the most recent time period, in grey, which accounts for only the last week of data.*

*Percentage calculated as Total Cases who Completed Intake divided by Total New Cases during time two week time period.*

# Intake Complete Among All Contacts



*\*All data represent two week time periods except the most recent time period, in grey, which accounts for only the last week of data.  
Percentage calculated as Total Contacts who Completed Intake divided by Total New Contacts during time two week time period.*

# Isolation and Quarantine Compliance

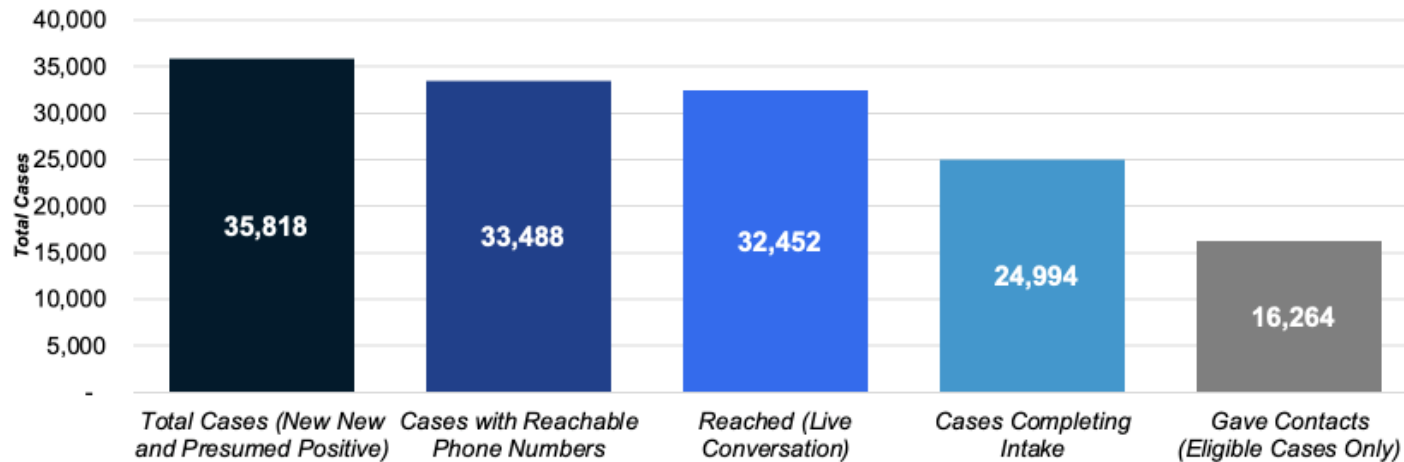
**Percentage of cases who report having NOT left their home since last time they spoke with us:**

**96%**

**Percentage of contacts who report having NOT left their home since last time they spoke with us:**

**93%**

# Cumulative Progress through New COVID-19 Cases



## Among cumulative cases as of this week...

**35,818**

Total Cases

**93%**

of all cases had a reachable phone number.

**91%**

of all cases were reached for a live conversation.

**70%**

of all cases complete intake.

**70%**

of eligible cases completing intake gave contacts.

## Among cumulative cases as of last week...

**33,585**

Total Cases

**93%**

of all cases had a reachable phone number. (31,374)

**91%**

of all cases were reached for a live conversation. (30,427)

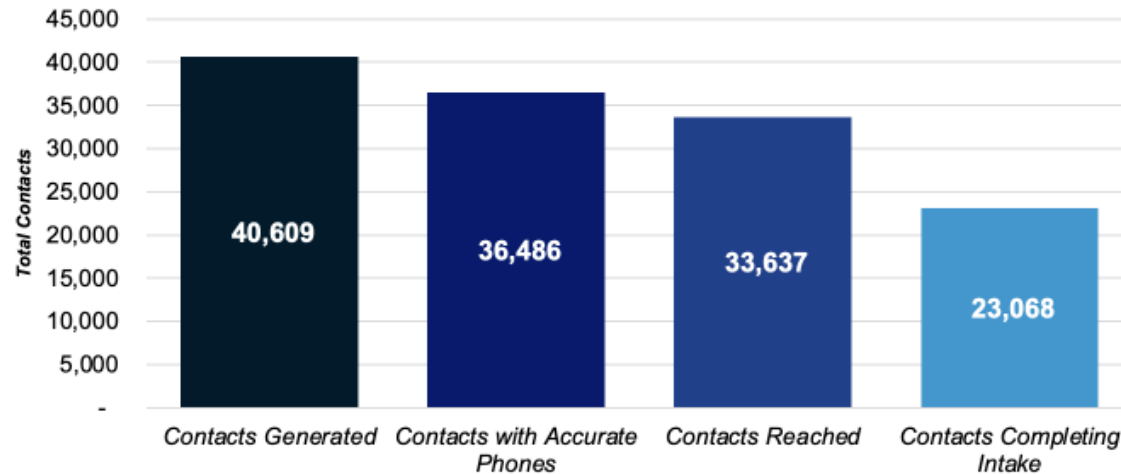
**69%**

of all cases complete intake. (23,297)

**70%**

of eligible cases completing intake gave contacts. (15,261)

# Cumulative Progress through New COVID-19 Contacts



## Among cumulative contacts as of this week...

**40,609**

Total Contacts

**90%**

of all contacts had a reachable phone number.

**83%**

of all contacts were reached for a live conversation.

**57%**

of all contacts complete intake.

## Among cumulative contacts as of last week...

**37,992**

Total Contacts

**89%**

of all contacts had a reachable phone number. (33,991)

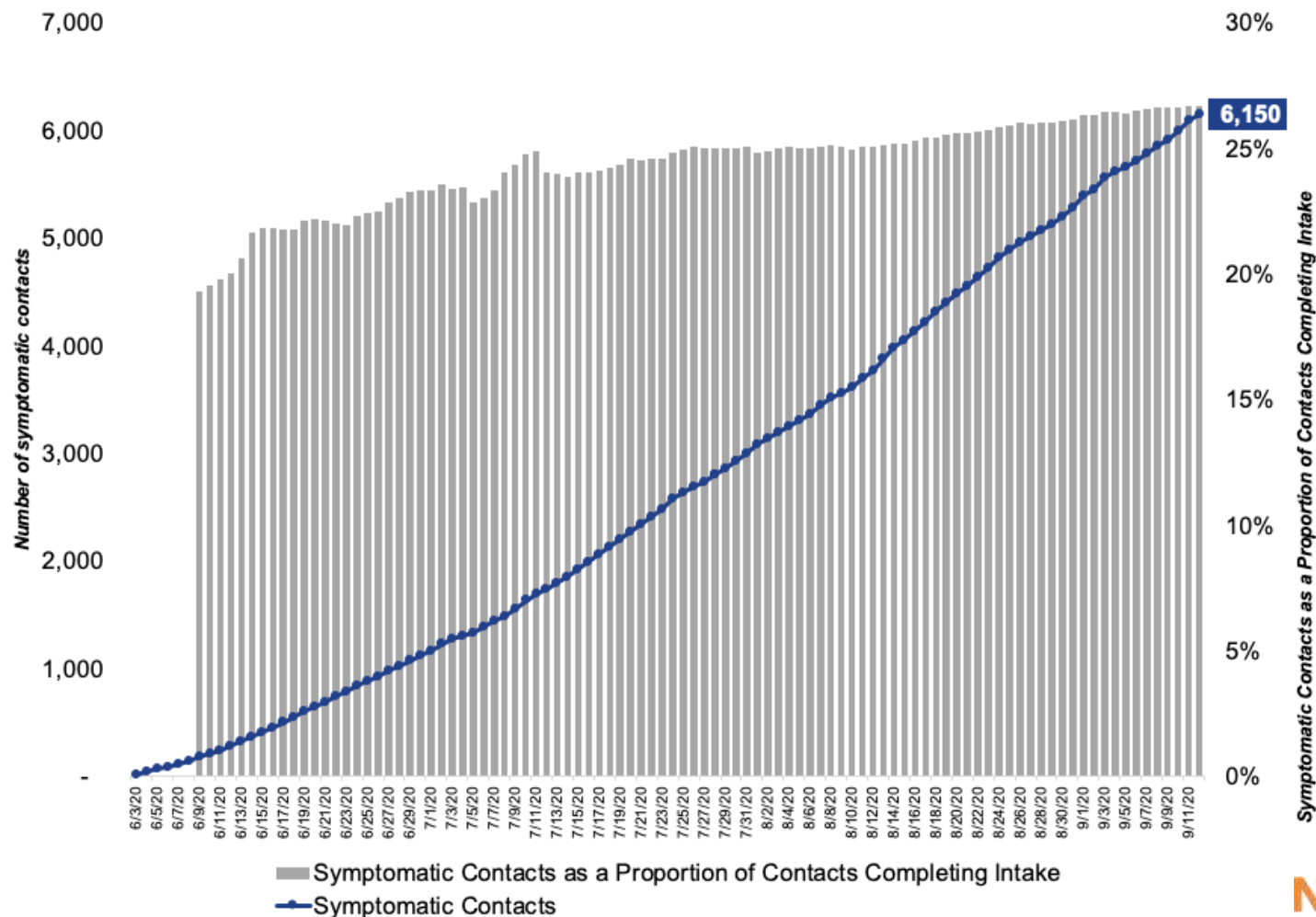
**82%**

of all contacts were reached for a live conversation. (31,315)

**56%**

of all contacts complete intake. (21,431)

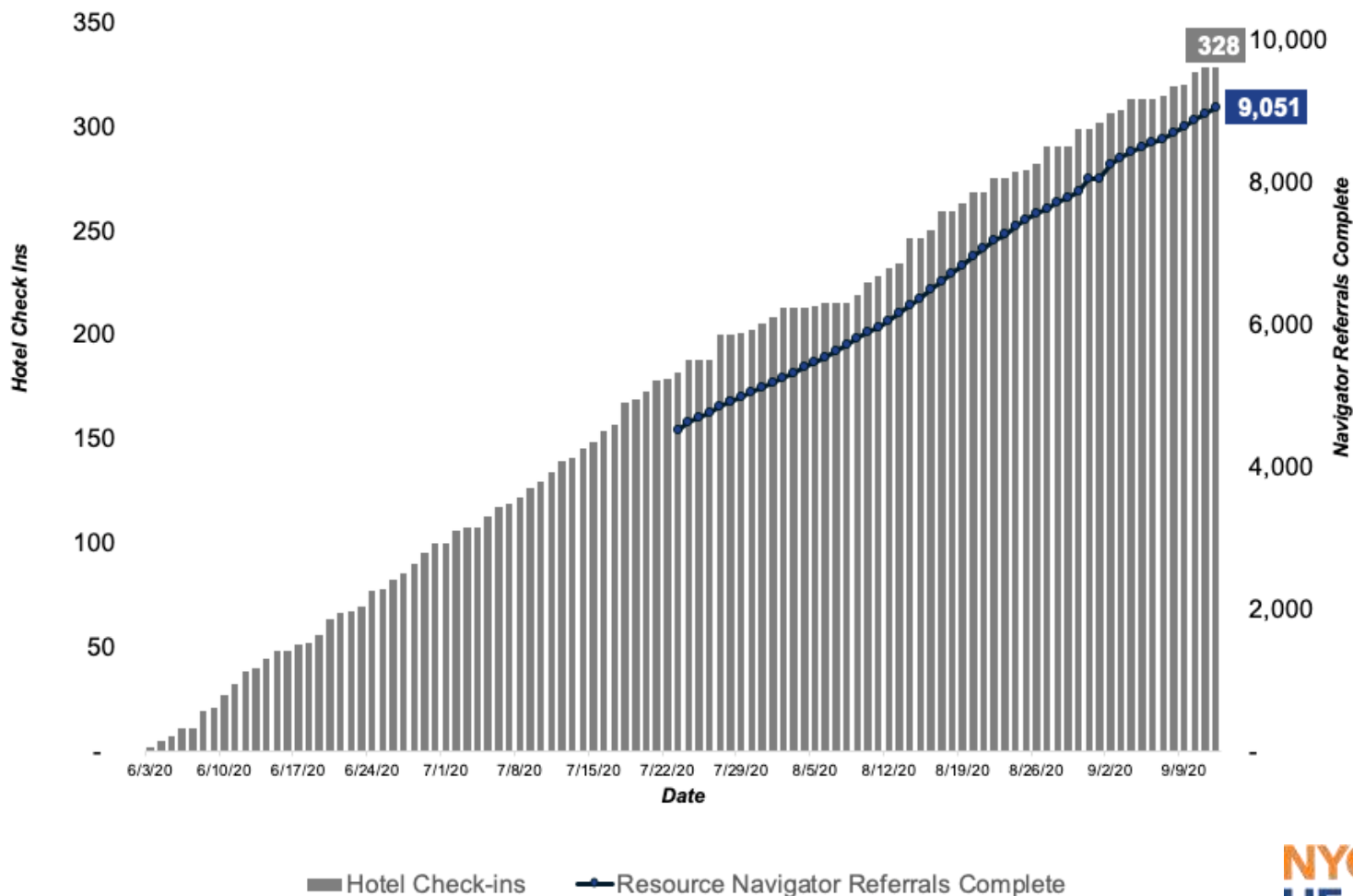
# Cumulative Symptomatic Contacts



\*Symptomatic cases are identified through the process of following up on contacts, as opposed to regular testing.



# Resource Navigator Referrals Complete\* and Hotel Check-ins



\* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.