## Contact Tracing Program Performance Over Time

<table>
<thead>
<tr>
<th>Program Goals</th>
<th>Cumulative Results</th>
<th>Last 2 Week Period (8/9-8/22)</th>
</tr>
</thead>
<tbody>
<tr>
<td>90% of all cases reached</td>
<td>90% of all cases reached</td>
<td>92.1% of all cases reached</td>
</tr>
<tr>
<td>75% of all cases complete intake</td>
<td>67% of all cases complete intake</td>
<td>75.8% of all cases complete intake</td>
</tr>
<tr>
<td>75% of all contacts complete intake</td>
<td>55% of all contacts complete intake</td>
<td>61.4% of all contacts complete intake</td>
</tr>
</tbody>
</table>
Cases Reached

Percentage calculated as Total Cases Reached divided by Total New Cases during time two week time period.
Intake Complete Among All Cases

Percentage calculated as Total Cases who Completed Intake divided by Total New Cases during time two week time period.
Intake Complete Among All Contacts

Percentage calculated as Total Contacts who Completed Intake divided by Total New Contacts during time two week time period.

Goal: > 75%
Isolation and Quarantine Compliance

Percentage of cases who report having NOT left their home since last time they spoke with us: 96%

Percentage of contacts who report having NOT left their home since last time they spoke with us: 93%
Cumulative Progress through New COVID-19 Cases

Among cumulative cases as of this week...

- **29,092** Total Cases
- **93%** of all cases had a reachable phone number.
- **90%** of all cases were reached for a live conversation.
- **68%** of all cases complete intake.
- **71%** of eligible cases completing intake gave contacts.

Among cumulative cases as of last week...

- **26,759** Total Cases
- **92%** of all cases had a reachable phone number. (24,748)
- **90%** of all cases were reached for a live conversation. (24,058)
- **67%** of all cases complete intake. (18,019)
- **71%** of eligible cases completing intake gave contacts. (11,883)
Cumulative Progress through New COVID-19 Contacts

Among cumulative contacts as of this week...

<table>
<thead>
<tr>
<th>Contacts Generated</th>
<th>Contacts with Accurate Phones</th>
<th>Contacts Reached</th>
<th>Contacts Completing Intake</th>
</tr>
</thead>
<tbody>
<tr>
<td>32,387</td>
<td>28,745</td>
<td>26,610</td>
<td>18,077</td>
</tr>
</tbody>
</table>

- Total Contacts 32,387
- 89% of all contacts had a reachable phone number.
- 82% of all contacts were reached for a live conversation.
- 56% of all contacts complete intake.

Among cumulative contacts as of last week...

| Total Contacts | 88% of all contacts had a reachable phone number. (25,801) | 82% of all contacts were reached for a live conversation. (23,834) | 55% of all contacts complete intake. (16,084) |

Total Contacts 29,219
Symptomatic cases are identified through the process of following up on contacts, as opposed to regular testing.

*Symptomatic cases are identified through the process of following up on contacts, as opposed to regular testing.*
Resource Navigator Referrals Complete* and Hotel Check-ins

* Tracking for Unique Resource Navigator Referrals Complete began on 7/23.