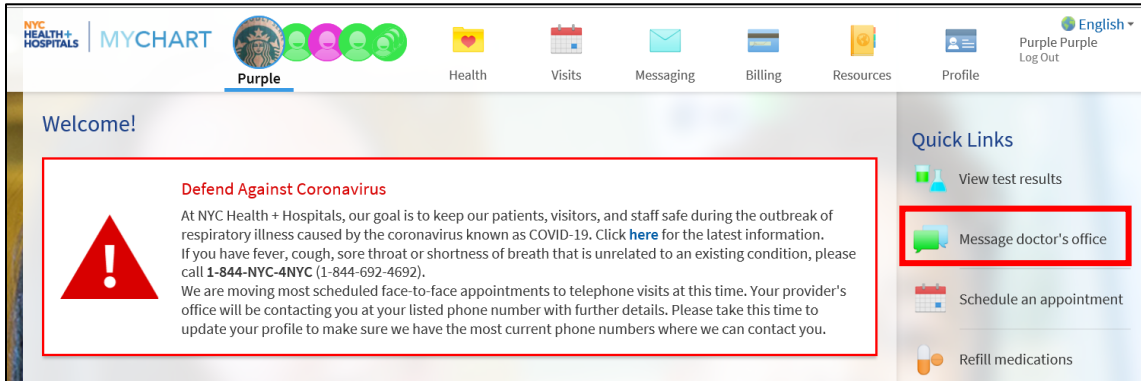


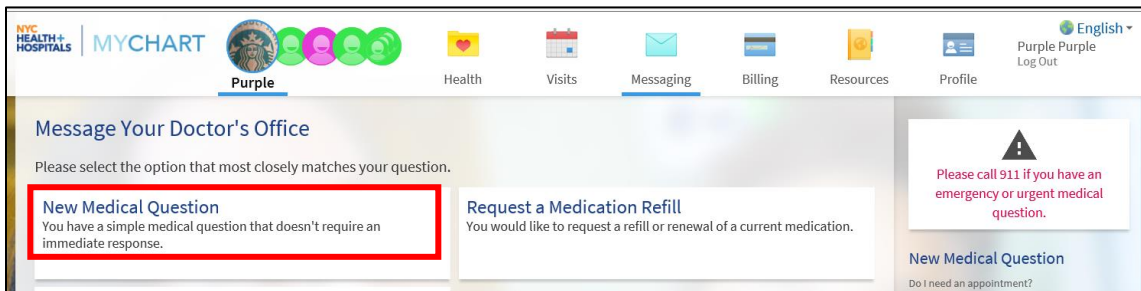
How to attach images to a MyChart messages

Using a computer

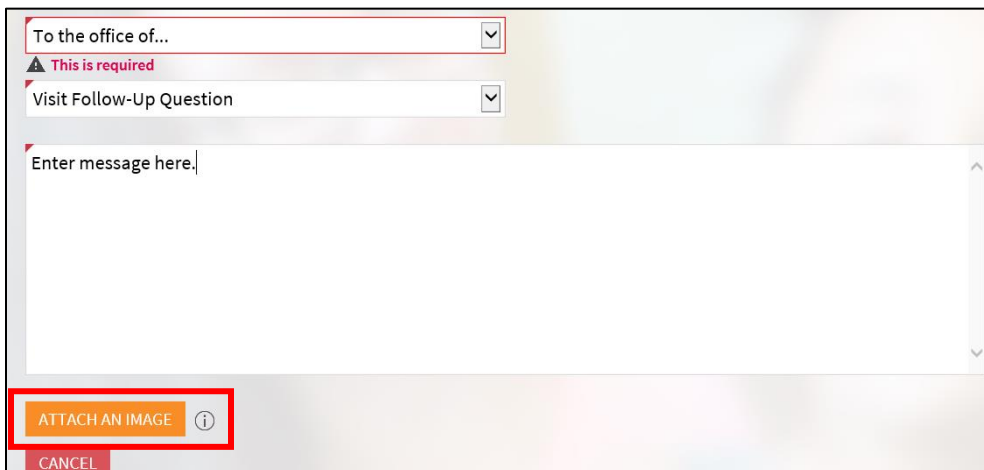
1. Go to <http://mychart.nychealthandhospitals.org/> and login to your MyChart account.
2. Click the **Message doctor's office** button:



3. Click the **New Medical Question** button.



4. In the **To the office of** box select the doctor you would like to message.
 - a. Note: You may always message the office of your Primary Care Provider (PCP). Also you may message the office of other providers that you have seen within the last 6 months.
5. Fill out the **Select a Subject** box and enter a description of your image in the text box. Click the **Attach an Image** button and choose the images off of your computer. Click the **Send** button.



How to attach images to a MyChart messages

Using the MyChart mobile app. (Available on iOS and Android devices)

- 1.) Open the **MyChart** App on your phone.
- 2.) Log in using your **username** and **password**.
- 3.) On the main page click the **Messages** icon. On the next screen,
- 4.) Click the **Send a Message** button and fill out the **Select a Subject**
- 5.) Enter a description of your image in the text box.
- 6.) Click the **Add an attachment** button and either,
 - a. **Choose photo from Album** on your phone
 - b. **Use Camera** and take the picture now
- 7.) Click the **Send** button.

