

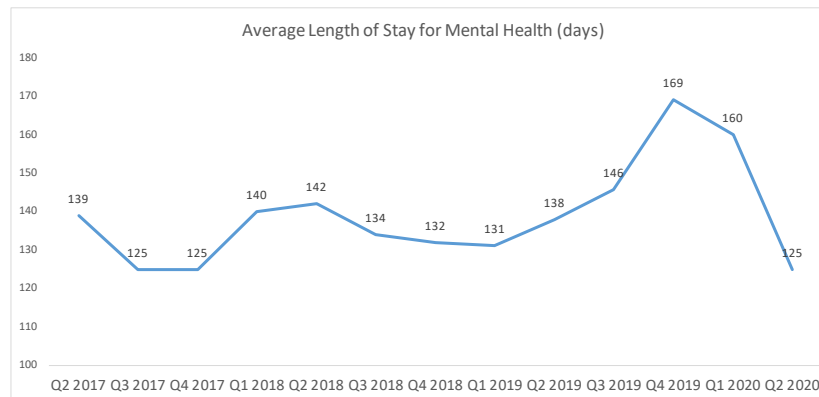
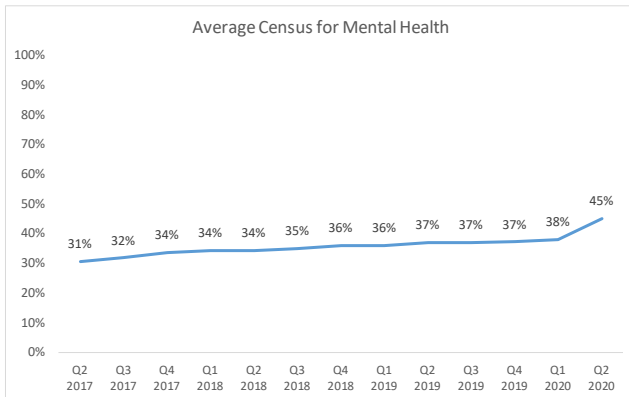
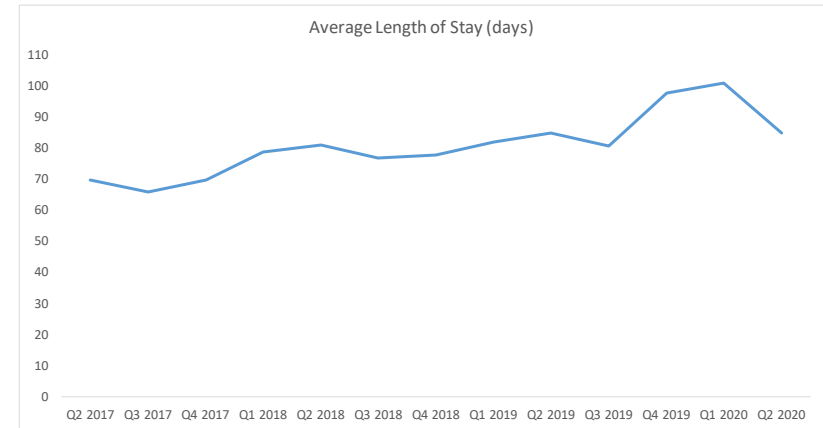
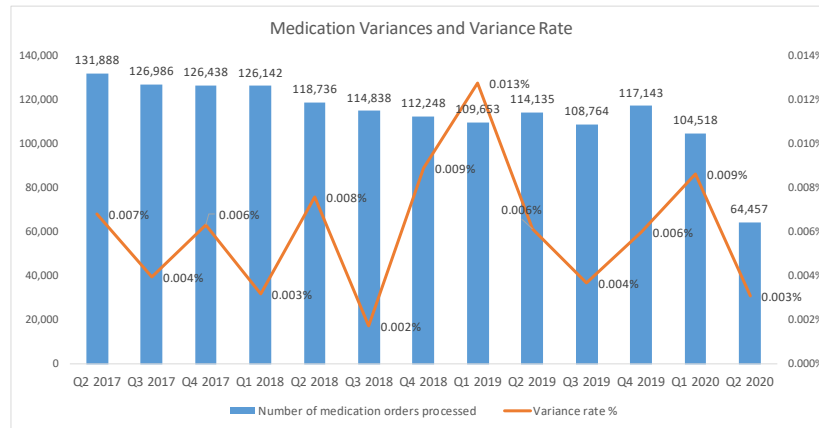
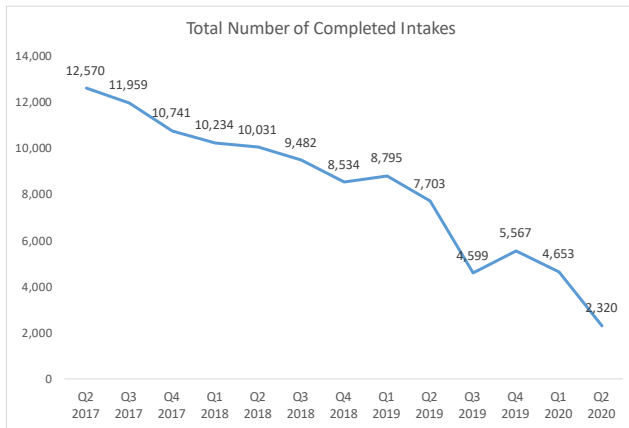
Local Law 58: CY 2020 Quarter 2 (April - June)

Version: 7/31/2020

Correctional Health Services

Metric	Description	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020
Intake	Total number of completed intakes	12,570	11,959	10,741	10,234	10,031	9,482	8,534	8,795	7,703	4,599 ²	5,567	4,653	2,320
Patient Safety	Number of medication variances	9	5	8	4	9	2	10	14	7	4	7	9	2
	Number of medication orders processed	131,888	126,986	126,438	126,142	118,736	114,838	112,248	109,653	114,135	108,764	117,143	104,518	64,457
	Variance rate %	0.007%	0.004%	0.006%	0.003%	0.008%	0.002%	0.009%	0.013%	0.006%	0.004%	0.006%	0.009%	0.003%
Preventable Hospitalizations and Preventable Errors in Medical Care ¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	0/8=0%	0/12=0%	1/6=17%	0/12=0%	1/11=9%	0/18=0%	1/5=20%	0/12=0%	1/9=11%	0/6=0%	0/5=0%	0/9=0%	0/6=0%
Follow-Up	Average length of stay (days)	70	66	70	79	81	77	78	82	85	81	98	101	85
	% of census receiving mental health services	31%	32%	34%	34%	34%	35%	36%	36%	37%	37%	37%	38%	45%
	Average length of stay for mental health (days)	139	125	125	140	142	134	132	131	138	146	169	160	125
	Utilization trending	See below for trends												

¹Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.
²Data for July '19 are excluded from Q3 2019 due to transitioning to new electronic health record.



Local Law 58: CY 2020 Quarter 2 – Access Reports (April - June)

Version: 7/31/2020

I. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

Correctional Health Services

II. April 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	559
1.2	Average time to completion once known to CHS (hours)	4.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	147
2.2	Referrals seen within 72 hours	142
2.3	% seen within 72 hours	97%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2855	84%	13792	78%	6134	80%	1068	95%	251	48%	131	45%	44	16%	139	98%	24414	79%
	Refused & Verified	210	6%	828	5%	84	1%	26	2%	100	19%	28	10%	8	3%	0	0%	1284	4%
	Not Produced	324	9%	3021	17%	1258	16%	25	2%	168	32%	125	43%	98	35%	0	0%	5019	16%
	Rescheduled by CHS	29	1%	5	0%	159	2%	2	0%	9	2%	9	3%	26	9%	3	2%	242	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	102	37%	N/A	N/A	102	0%
	Total Scheduled Services	3418	100%	17646	100%	7635	100%	1121	100%	528	100%	293	100%	278	100%	142	100%	31061	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	83%	81%	98%	66%	54%	19%	98%	83%

5	Unscheduled Services	N
5.1	Sick Call Completed	5608

Correctional Health Services

III. May 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1033
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	292
2.2	Referrals seen within 72 hours	265
2.3	% seen within 72 hours	91%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2157	77%	13982	74%	6282	83%	1348	88%	408	80%	254	64%	92	34%	346	99%	24869	77%
	Refused & Verified	316	11%	1465	8%	150	2%	96	6%	29	6%	34	9%	19	7%	1	0%	2110	7%
	Not Produced	324	12%	3322	18%	1066	14%	87	6%	70	14%	109	27%	69	26%	1	0%	5048	16%
	Rescheduled by CHS	11	0%	15	0%	59	1%	5	0%	1	0%	1	0%	2	1%	1	0%	95	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	87	32%	N/A	N/A	87	0%
	Total Scheduled Services	2808	100%	18784	100%	7557	100%	1536	100%	508	100%	398	100%	269	100%	349	100%	32209	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	82%	85%	94%	86%	72%	41%	99%	84%

5	Unscheduled Services	N
5.1	Sick Call Completed	4952

Correctional Health Services

IV. June 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	728
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	201
2.2	Referrals seen within 72 hours	198
2.3	% seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2047	74%	14194	75%	7187	83%	1724	83%	1025	86%	444	58%	160	41%	678	98%	27459	77%
	Refused & Verified	340	12%	1233	7%	157	2%	133	6%	79	7%	49	6%	72	18%	0	0%	2063	6%
	Not Produced	368	13%	3496	18%	1235	14%	210	10%	80	7%	188	24%	92	24%	9	1%	5678	16%
	Rescheduled by CHS	7	0%	6	0%	74	1%	5	0%	2	0%	90	12%	4	1%	2	0%	190	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	62	16%	N/A	N/A	62	0%
	Total Scheduled Services	2762	100%	18929	100%	8653	100%	2072	100%	1186	100%	771	100%	390	100%	689	100%	35452	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	86%	81%	85%	90%	93%	64%	59%	98%	83%

5	Unscheduled Services	N
5.1	Sick Call Completed	4657