

Local Law 58: CY 2020 Quarter 1 (January - March)

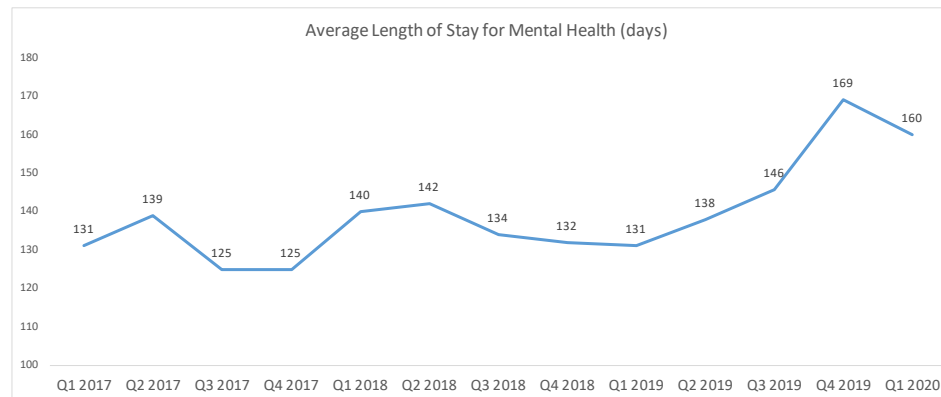
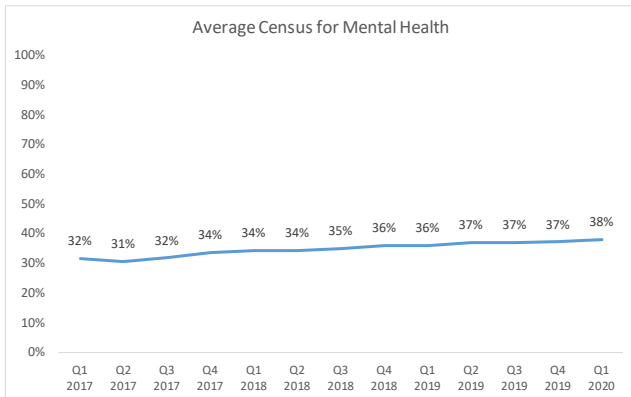
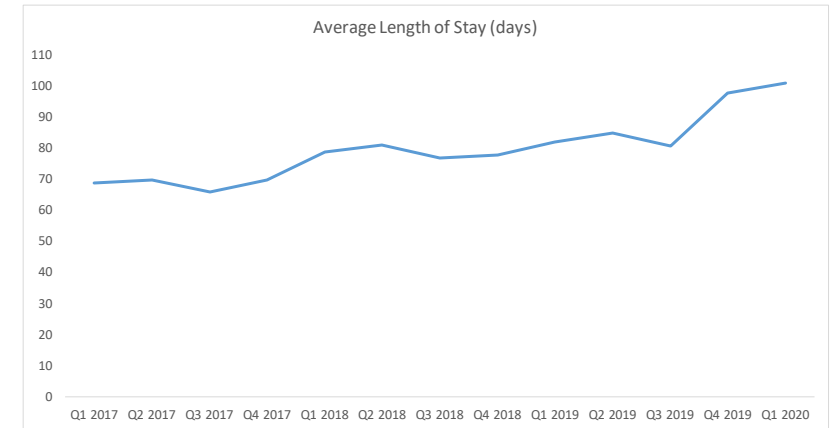
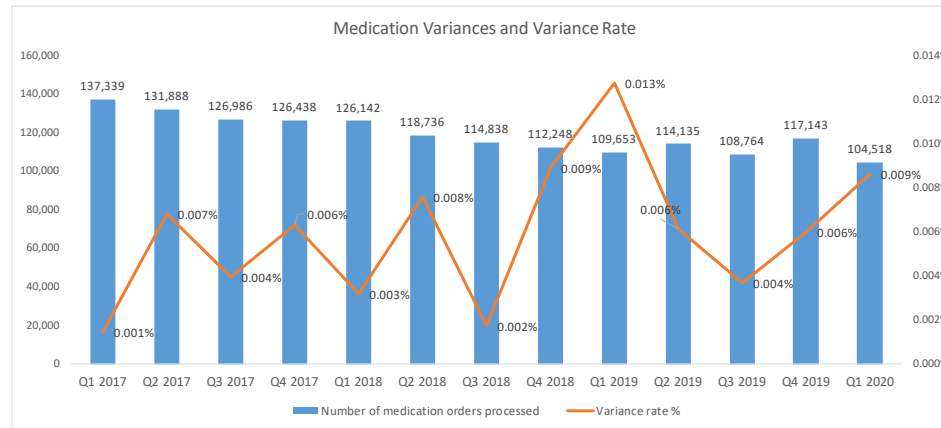
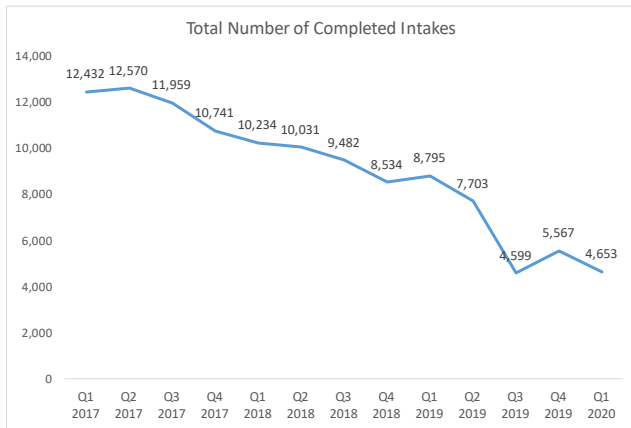
Version: 7/31/2020

Correctional Health Services

Metric	Description	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020
Intake	Total number of completed intakes	12,432	12,570	11,959	10,741	10,234	10,031	9,482	8,534	8,795	7,703	4,599 ²	5,567	4,653
Patient Safety	Number of medication variances	2	9	5	8	4	9	2	10	14	7	4	7	9
	Number of medication orders processed	137,339	131,888	126,986	126,438	126,142	118,736	114,838	112,248	109,653	114,135	108,764	117,143	104,518
	Variance rate %	0.001%	0.007%	0.004%	0.006%	0.003%	0.008%	0.002%	0.009%	0.013%	0.006%	0.004%	0.006%	0.009%
Preventable Hospitalizations and Preventable Errors in Medical Care¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	0/18=0%	0/8=0%	0/12=0%	1/6=17%	0/12=0%	1/11=9%	0/18=0%	1/5=20%	0/12=0%	1/9=11%	0/6=0%	0/5=0%	0/9=0%
Follow-Up	Average length of stay (days)	69	70	66	70	79	81	77	78	82	85	81	98	101
	% of census receiving mental health services	32%	31%	32%	34%	34%	34%	35%	36%	36%	37%	37%	37%	38%
	Average length of stay for mental health (days)	131	139	125	125	140	142	134	132	131	138	146	169	160
	Utilization trending	See below for trends												

¹Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.

²Data for July '19 are excluded from Q3 2019 due to transitioning to new electronic health record.



Local Law 58: CY 2020 Quarter 1 – Access Reports (January - March)

Version: 7/31/2020

I. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

II. January 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1726
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	364
2.2	Referrals seen within 72 hours	301
2.3	% seen within 72 hours	83%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	2487	58%	16746	75%	9742	73%	4580	82%	544	29%	1302	47%	240	38%	1426	98%	37067	71%
	Refused & Verified	838	20%	1255	6%	252	2%	169	3%	360	19%	500	18%	171	27%	1	0%	3546	7%
	Not Produced	903	21%	4399	20%	3080	23%	830	15%	970	52%	969	35%	209	33%	21	1%	11381	22%
	Rescheduled by CHS	67	2%	17	0%	220	2%	9	0%	2	0%	23	1%	7	1%	5	0%	350	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	1%	N/A	N/A	9
	Total Scheduled Services	4295	100%	22417	100%	13294	100%	5588	100%	1876	100%	2794	100%	636	100%	1453	100%	52353	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	80%	75%	85%	48%	64%	65%	98%	78%

5	Unscheduled Services	N
5.1	Sick Call Completed	7811

III. February 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1674
1.2	Average time to completion once known to CHS (hours)	5.3

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	394
2.2	Referrals seen within 72 hours	334
2.3	% seen within 72 hours	85%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2402	64%	16960	73%	9180	75%	2976	75%	1093	52%	1170	46%	216	36%	1514	99%	35511	71%
	Refused & Verified	634	17%	1424	6%	257	2%	193	5%	319	15%	525	21%	158	26%	2	0%	3512	7%
	Not Produced	699	19%	4882	21%	2611	21%	778	20%	671	32%	796	32%	186	31%	8	1%	10631	21%
	Rescheduled by CHS	36	1%	11	0%	179	1%	5	0%	6	0%	31	1%	4	1%	2	0%	274	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	34	6%	N/A	N/A	34	0%
	Total Scheduled Services	3771	100%	23277	100%	12227	100%	3952	100%	2089	100%	2522	100%	598	100%	1526	100%	49962	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	79%	77%	80%	68%	67%	63%	99%	78%

5	Unscheduled Services	N
5.1	Sick Call Completed	7138

IV. March 2020

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1253
1.2	Average time to completion once known to CHS (hours)	6.3

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	292
2.2	Referrals seen within 72 hours	268
2.3	% seen within 72 hours	92%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2484	64%	19430	77%	8596	72%	2709	80%	873	49%	966	46%	152	24%	1069	99%	36279	73%
	Refused & Verified	587	15%	1286	5%	215	2%	147	4%	276	15%	380	18%	98	16%	0	0%	2989	6%
	Not Produced	735	19%	4395	17%	2866	24%	532	16%	618	34%	676	32%	197	32%	1	0%	10020	20%
	Rescheduled by CHS	61	2%	7	0%	342	3%	3	0%	25	1%	59	3%	31	5%	8	1%	536	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	146	23%	N/A	N/A	146	0%
	Total Scheduled Services	3867	100%	25118	100%	12019	100%	3391	100%	1792	100%	2081	100%	624	100%	1078	100%	49970	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	82%	73%	84%	64%	65%	40%	99%	79%

5	Unscheduled Services	N
5.1	Sick Call Completed	7759