

# Improved Program Performance in July

## Program Goals

**90%**

*of all cases reached*

**75%**

*of all cases  
complete intake*

**75%**

*of all contacts  
complete intake*

## Cumulative Results

**89%**

*of all cases reached*

**64%**

*of all cases  
complete intake*

**52%**

*of all contacts  
complete intake*

## Last 2 Weeks Only

**96.4%**

*of all cases reached*

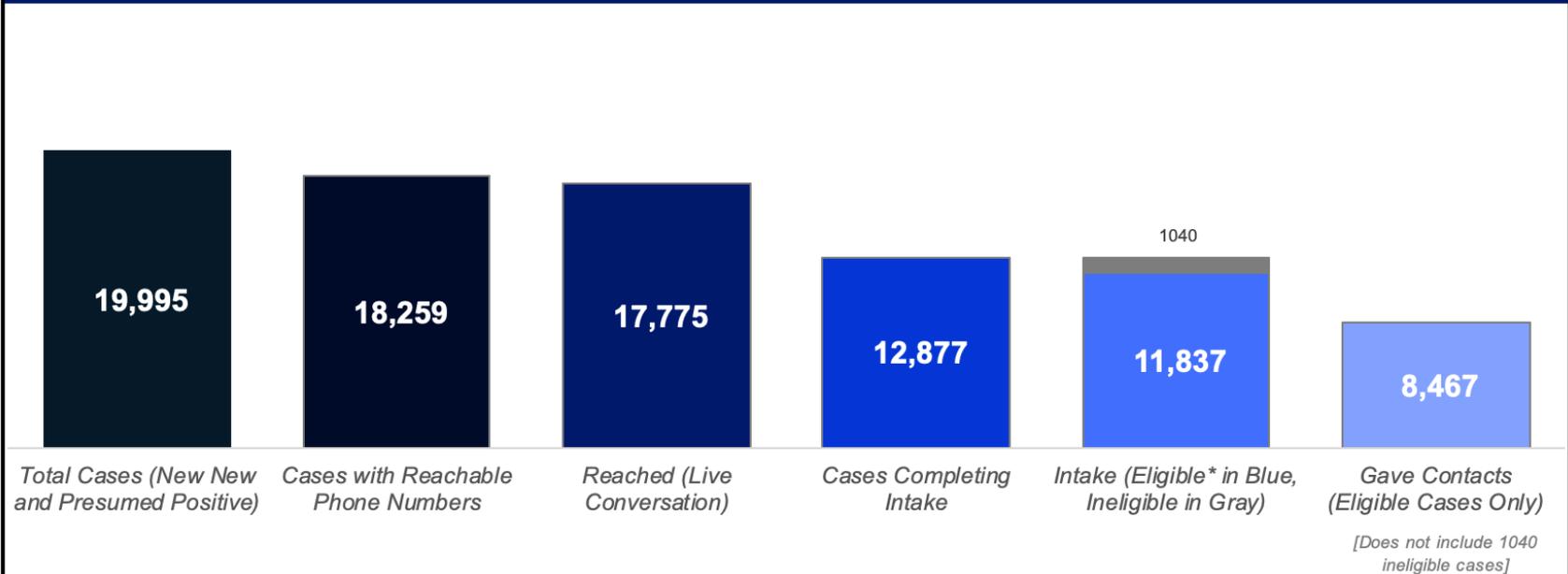
**74.1%**

*of all cases complete  
intake*

**56.8%**

*of all contacts  
complete intake*

# Cumulative Progress through New COVID-19 Cases



Among cumulative cases as of this week...



Among cumulative cases as of last week...



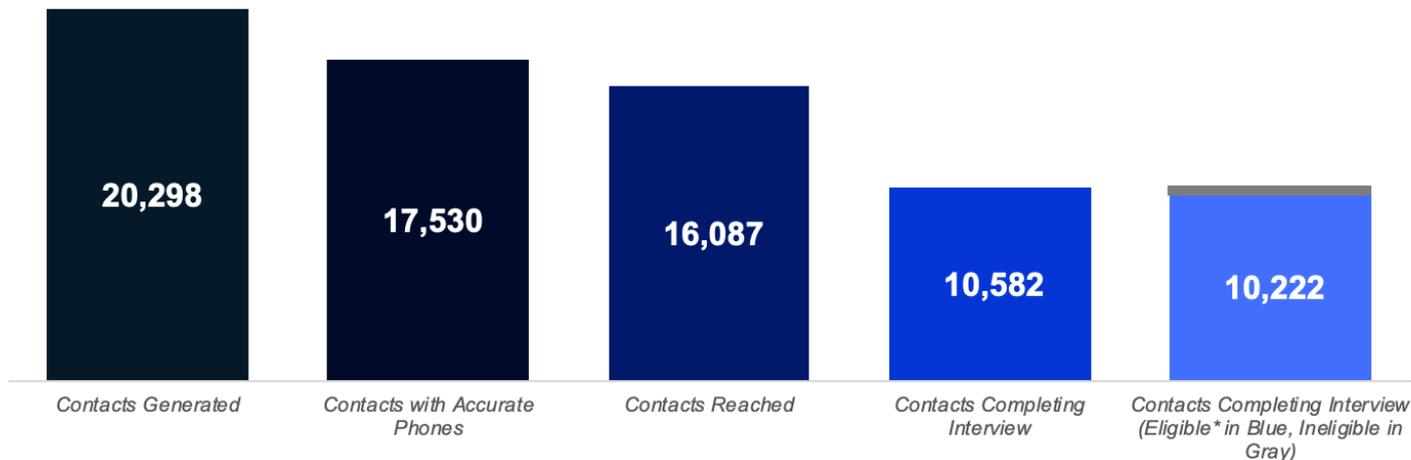
## Detailed Statistics on New Cases

Total	19,995	Reachable Phone Numbers	18,259	Reached by Phone	17,775	Completed Intake	12,877	Eligible for Trace	11,837	Providing Contacts	8,467
Net New	17,356	No Reachable Phone Number	1,736	Not Yet Reached	484	Did Not Complete Intake	4,898	Ineligible (Out of jurisdiction, referred, deceased)	1,040	Not Providing Contacts	3,370
Symptomatic Contacts	2,639										

\* Ineligible: Out of Jurisdiction, Referred to NYC Dept of Health congregate care, Potentially Deceased)

\*\* Includes all eligible and ineligible cases.

# Cumulative Progress through New COVID-19 Contacts



Among cumulative contacts as of this week...

**86%**

of contacts had a reachable phone number.

**79%**

of all contacts were reached for a live conversation.

**92%**

of cases w/ reachable phone numbers were reached.

**52%**

of all contacts completed intake.

**66%**

of reached contacts completed intake\*\*.

Among cumulative contacts as of last week...

17,137	Total Contacts	14,702	86%	13,636	93%	8,826	52%	8,522	65%
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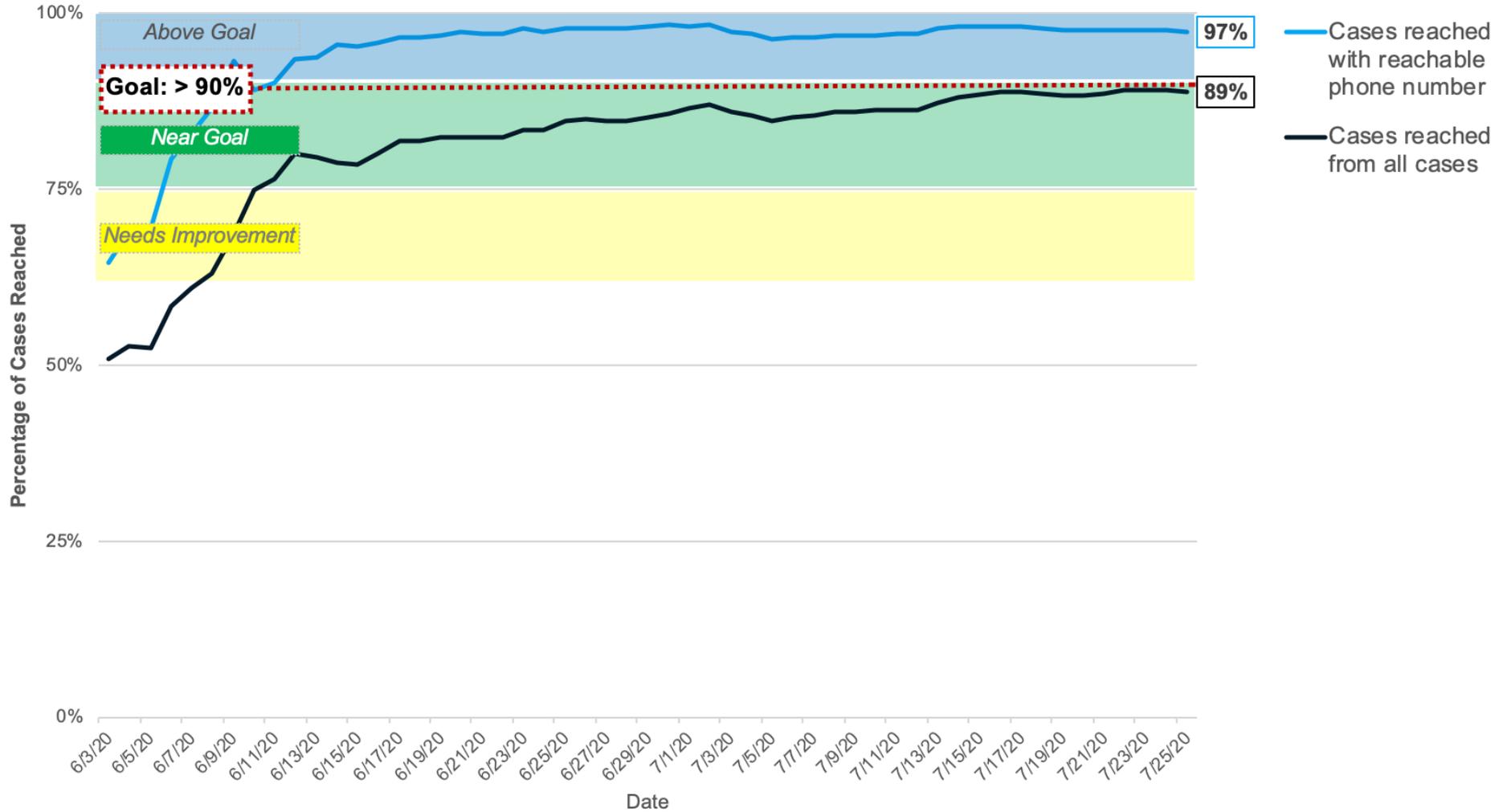
## Detailed Statistics on New Contacts

Total	20,298	Potentially Good Phones	17,530	Reached by Phone	16,087	Completed Intake Interview	10,582	In Scope	10,222
		No Good Phone Number	2,768	Not Yet Reached	1,443	Did Not Complete Interview	5,505	Not In Scope (Out of jurisdiction, referred, deceased)	360

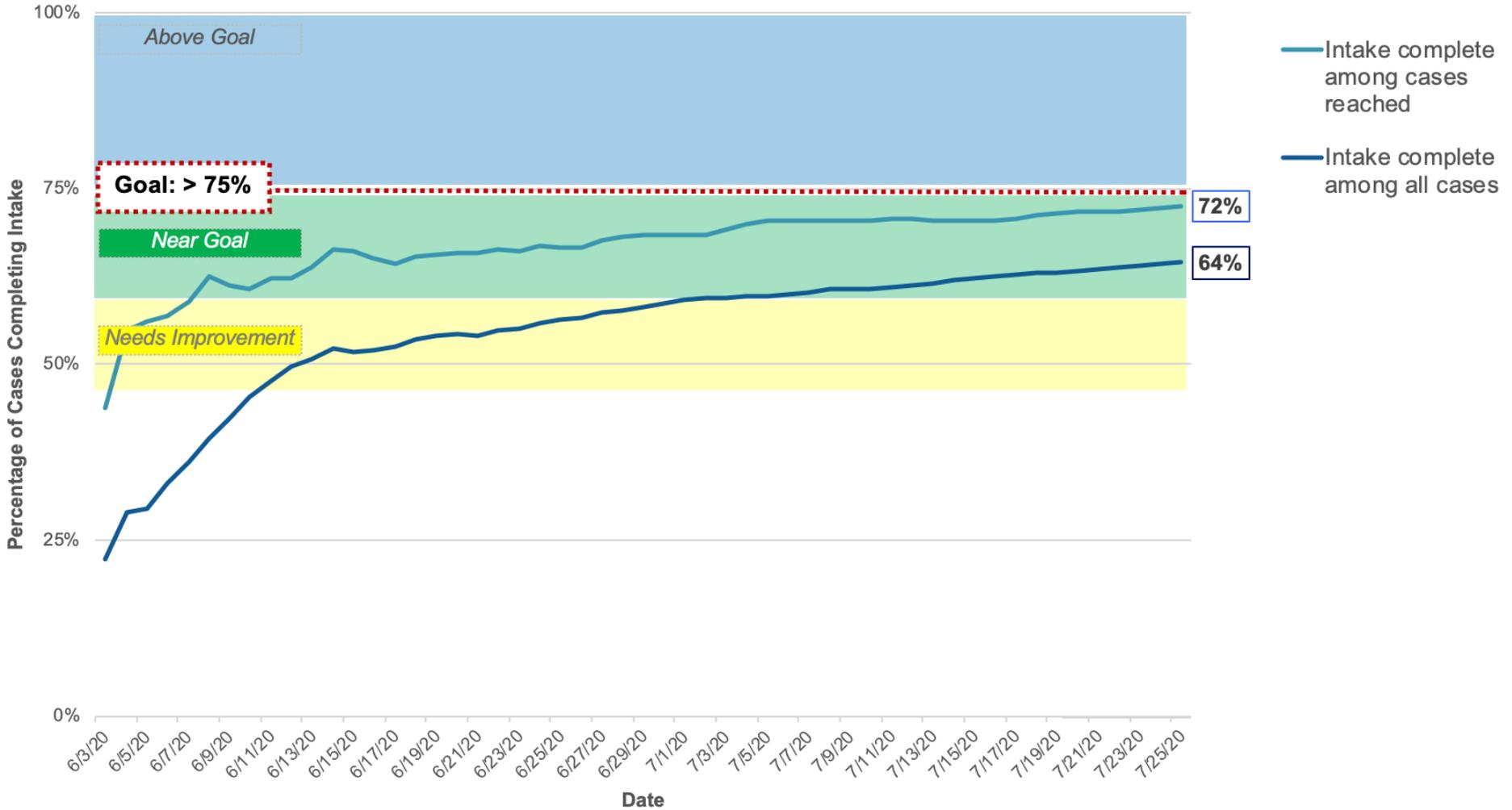
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# Cases Reached through Trace Program

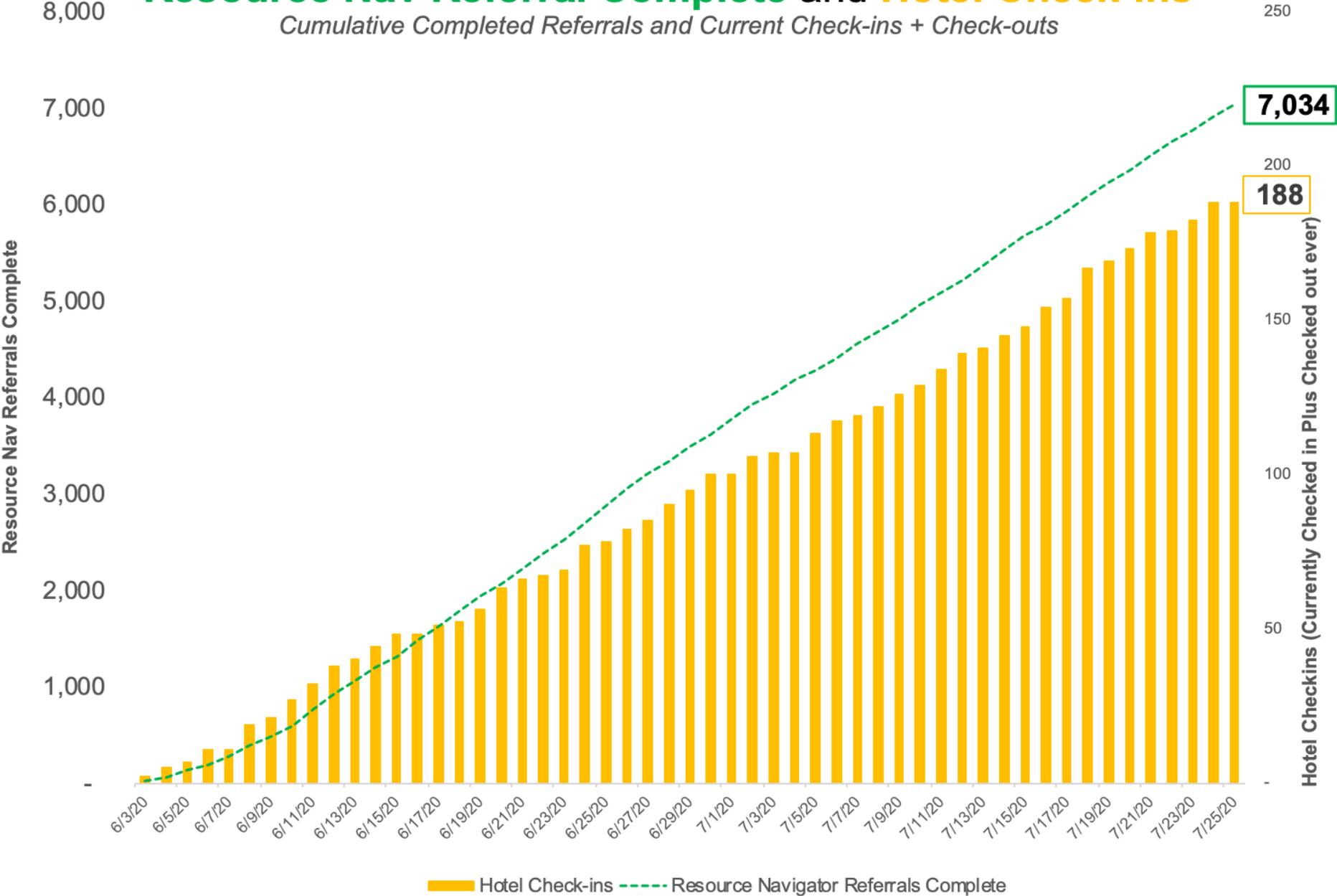


# Cases Completing Intake within Trace Program



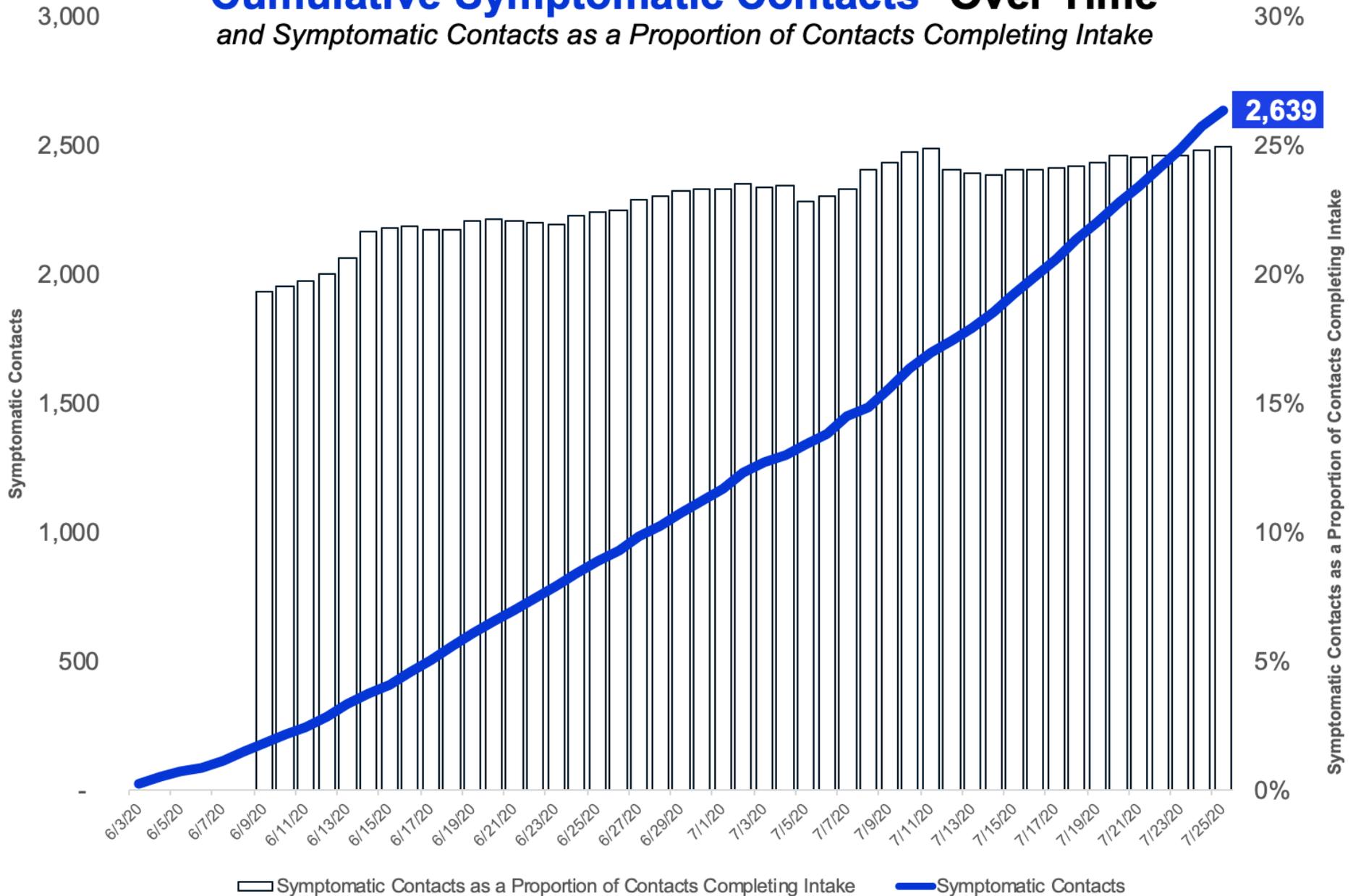
# Resource Nav Referral Complete and Hotel Check-ins

Cumulative Completed Referrals and Current Check-ins + Check-outs



# Cumulative Symptomatic Contacts\* Over Time

and Symptomatic Contacts as a Proportion of Contacts Completing Intake



\* Symptomatic cases are identified through the process of following up on contacts, as opposed to regular testing.