Dear Patient,

We have expanded our visiting policies for patients on both our inpatient units and Behavioral Health units.

**Depending upon the patient’s status and condition**, one visitor 18 years or older will be allowed during these times:

On medical/surgical units and Intensive Care Units, from 10am – Noon and 4:30pm – 6:30pm daily.

On Behavioral Health units, from 3:30pm – 5:00pm daily.

All visitors are expected to use a mask at all times in our facility.

Upon arrival, the visitor will be screened for symptoms of COVID-19. Once screening is complete, the visitor should proceed to the Main Lobby Information Desk. If the patient’s health status and condition are considered safe for visitation, the visitor will be given a pass and directed to the correct unit. Only one visitor is permitted to visit per two-hour visitation session.

On the unit, the visitor must follow instructions on hand hygiene and the use of Personal Protective Equipment (PPE), if indicated. The visitor will be directed to the patient’s room, and is expected to remain there for the duration of the visit. Visitors may not remove any indicated PPE for the duration of the visit.

When leaving, the visitor must remove and discard PPE in the appropriate receptacle, and return the pass to the Main Lobby Information Desk.

We have expanded our visiting policies because we do understand how comforting it is for patients to have a visitor during a hospital stay. But we also want to do everything we possibly can to protect you, our staff, and your visitor.

If you or your visitors have any questions, please call 718-519-3737 or 718-519-3493.

We appreciate your understanding during this challenging time.