Reentry and Transition Services (RATS)
Point of Reentry and Transition (PORT)

- PORT Practices
  - Bellevue Hospital
  - Kings County Hospital

- PORTline
  - Post-release outreach
    - HCV (+VL, not treated while in custody)
    - STI (not treated while in custody)
    - On priority medication at discharge, excludes Brad H (updated to include Brad H discharged from court)
    - Brad H follow up (added in March 2020)
    - As requested by CHS clinicians and discharge planning staff

- Available to answer inquires from former pts, providers, and the public
One Year Anniversary of PORT Practices

- 206 Unique pts referred to PORT
  - 67 Unique pts seen at Bellevue
  - 31 Unique pts seen at Kings

- 260 Appointments kept, 53% show rate
  - 190 appointments at Bellevue
  - 70 Appointments at Kings

Data from 7.1.2019 to 6.30.2020
PORTline

- 294 Unique pts served by the PORTline
  - 369 Outgoing calls
    - 27% Of phone numbers provided are wrong/not in service/do not have vm available
  - 339 Incoming calls
    - Assistance with medication
    - Connection to medical/behavioral health
    - Other

Data from 9.1.2019 to 6.30.2020
What’s Next?

- Introducing mental health services to Bellevue PORT
- Developing new sources of community contact information
- Deeper integration with CRAN
Community Reentry Assistance Network (CRAN)

Contract held by EAC since 2016, just exercised 1 year extension (for FY 21)

- Community Transition Case Management (CTCM)
  - Available to SMI- Yes patients
  - FY 20 699 clients* served

- Assistance Network Services (ANS)
  - Available to all our patients (as of FY20)
  - FY 20 394 clients served

* Unique BC
What’s Next?

CTCM
▪ Introducing mandated services tracks
  ▪ Pre-Trial Supportive Services (PTSS)
  ▪ Alternative to Incarceration (ATI) programming

ANS
▪ Expanding outreach (‘in reach’) efforts
▪ Maintaining capacity for remote service provision
Impact of COVID

- Increase in PORTline calls
- Limited PORT Practice availability
- Remote provision of CRAN services, including intakes (BK open in person)
- Problems with Medicaid reactivation
- Changes to DSS and SSA application processes
- Community contact information available via DOC
- Availability of hotel rooms (COVID isolation and asymptomatic MOCJ sites)
Engagement with RATS

Unique Pts Utilizing Services

- PORTline (Incoming Calls)
- PORT Practices (New Pts Only)
- ANS