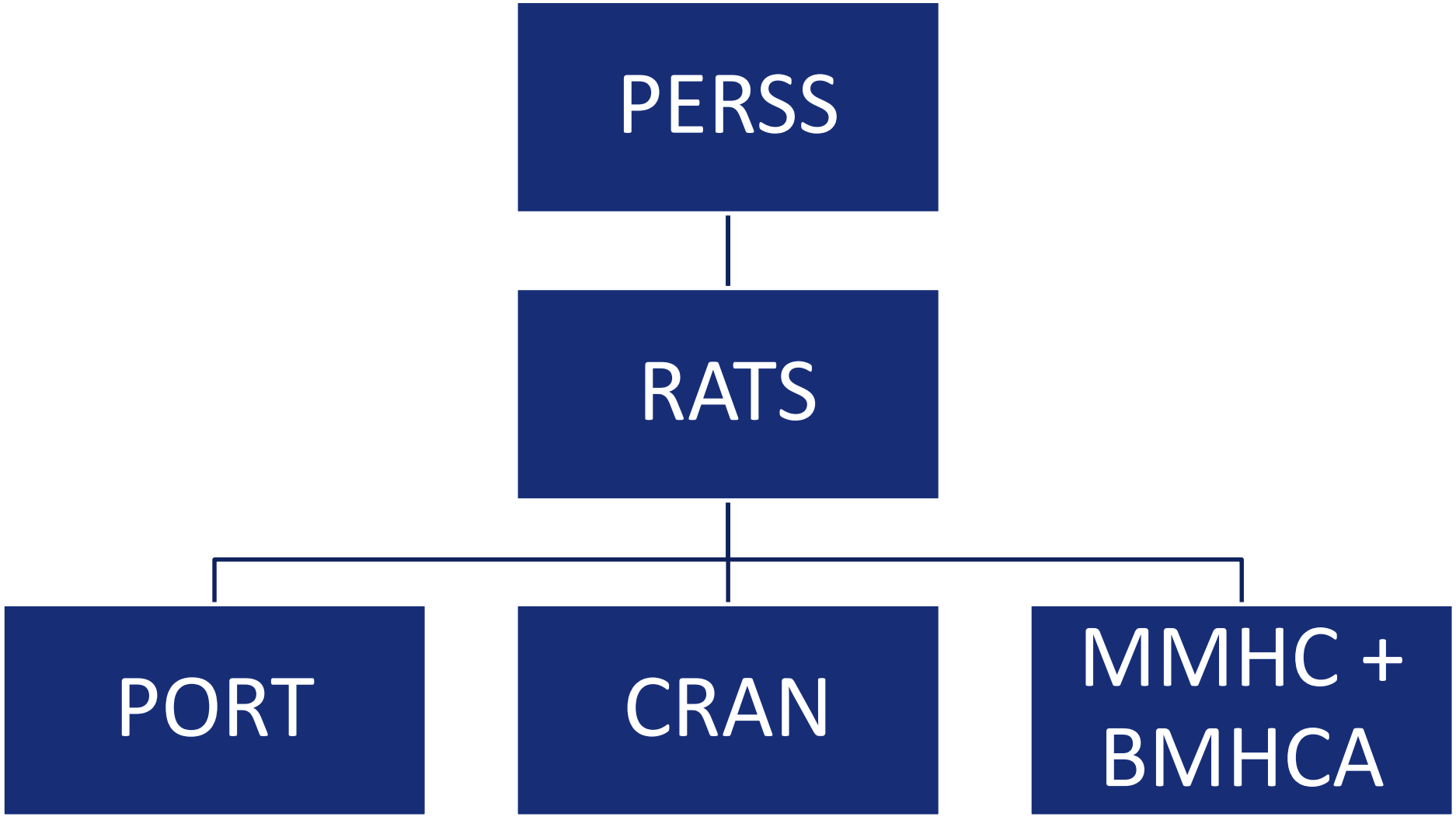
NYC HEALTH+ HOSPITALS

Reentry and Transition Services (RATS)

July 24, 2020


PERSS
RATS
PORT
CRAN
MMHC +
BMHCA

Point of Reentry and Transition (PORT)

- PORT Practices
  - Bellevue Hospital
  - Kings County Hospital

- PORTline
  - Post-release outreach
    - HCV (+VL, not treated while in custody)
    - STI (not treated while in custody)
    - On priority medication at discharge, excludes Brad H (updated to include Brad H discharged from court)
    - Brad H follow up (added in March 2020)
    - As requested by CHS clinicians and discharge planning staff
  - Available to answer inquires from former pts, providers, and the public

One Year Anniversary of PORT Practices

- 206 Unique pts referred to PORT
  - 67 Unique pts seen at Bellevue
  - 31 Unique pts seen at Kings

- 260 Appointments kept, 53% show rate
  - 190 appointments at Bellevue
  - 70 Appointments at Kings

Data from 7.1.2019 to 6.30.2020

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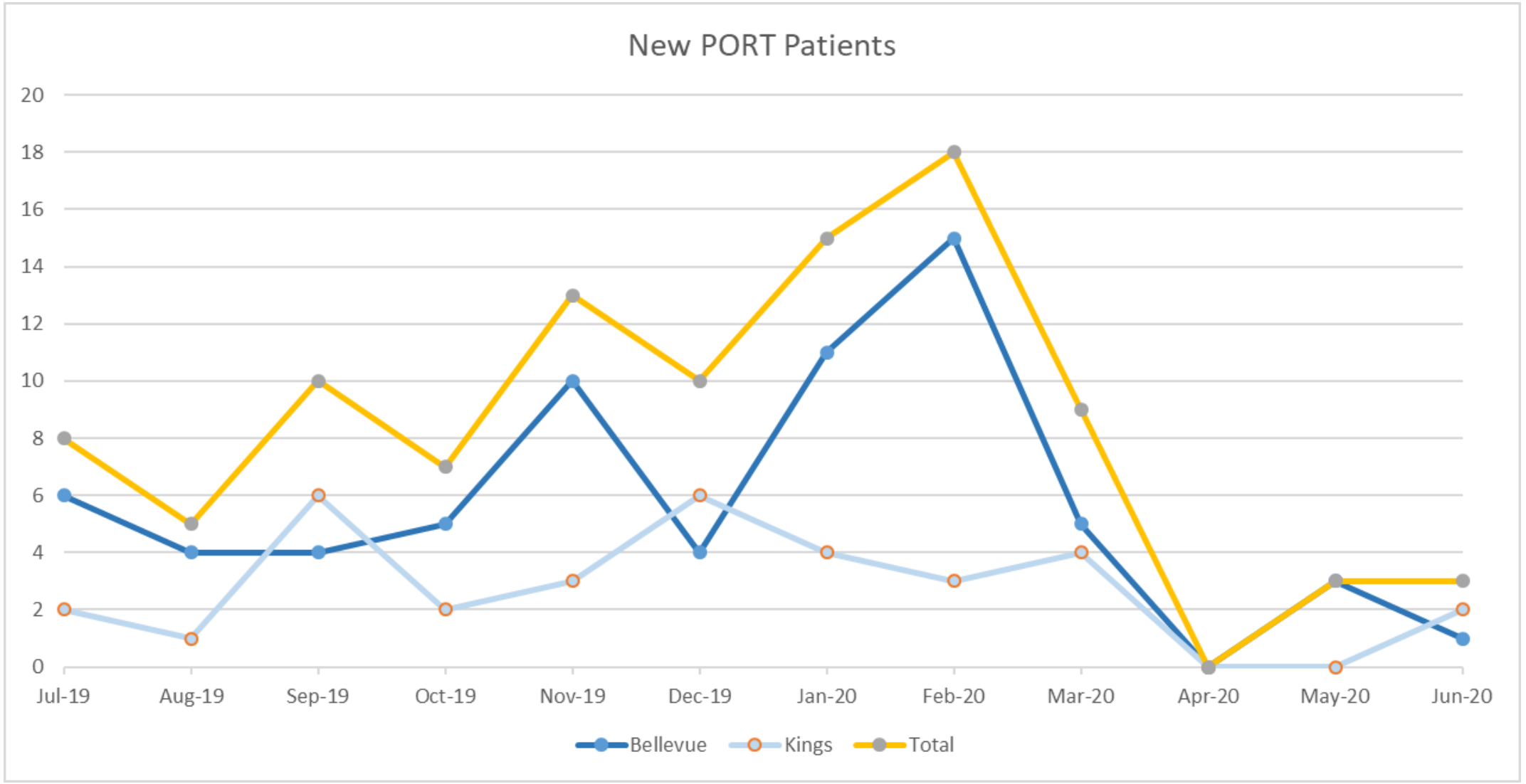

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PORTline

- 294 Unique pts served by the PORTline
  - 369 Outgoing calls
    - 27% Of phone numbers provided are wrong/not in service/do not have vm available
  - 339 Incoming calls
    - Assistance with medication
    - Connection to medical/behavioral health
    - Other

Data from 9.1.2019 to 6.30.2020

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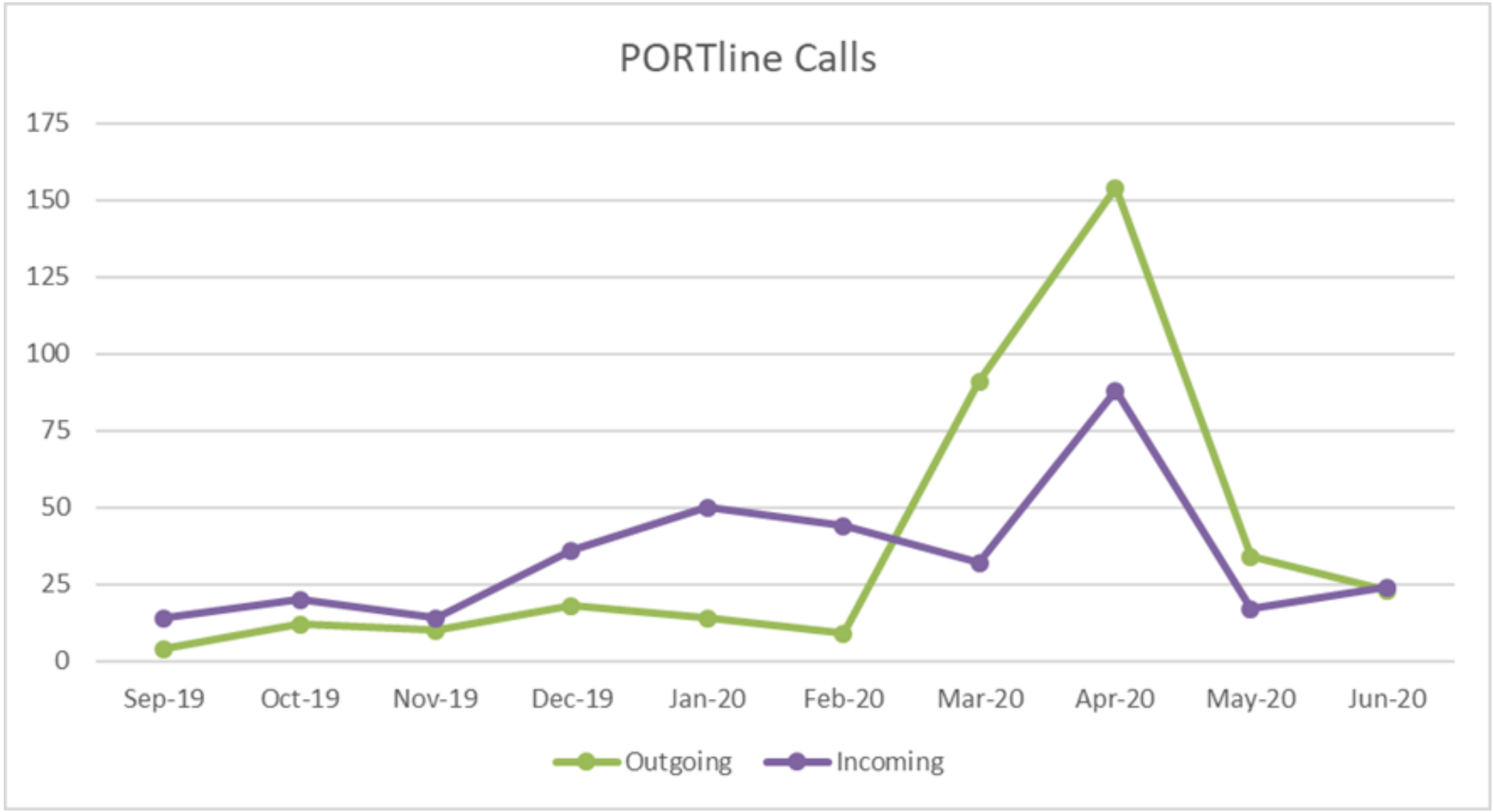

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What's Next?

- Introducing mental health services to Bellevue PORT
- Developing new sources of community contact information
- Deeper integration with CRAN

Community Reentry Assistance Network (CRAN)

Contract held by EAC since 2016, just exercised 1 year extension (for FY 21)

- Community Transition Case Management (CTCM)
  - Available to SMI- Yes patients
  - FY 20 699 clients* served
- Assistance Network Services (ANS)
  - Available to all our patients (as of FY20)
  - FY 20 394 clients served

* Unique BC

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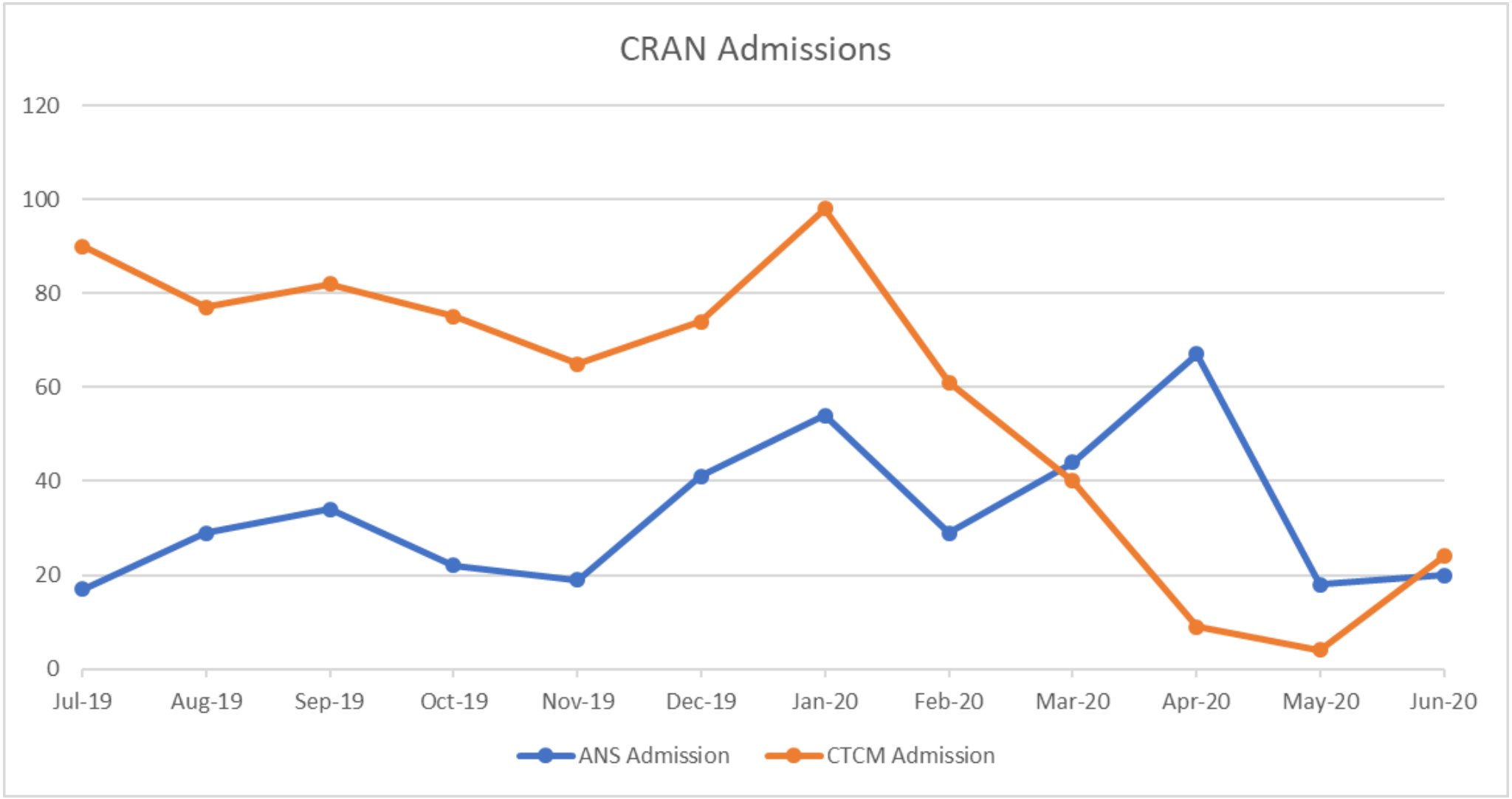

What's Next?

CTCM

- Introducing mandated services tracks
  - Pre-Trial Supportive Services (PTSS)
  - Alternative to Incarceration (ATI) programming

ANS

- Expanding outreach ('in reach') efforts
- Maintaining capacity for remote service provision

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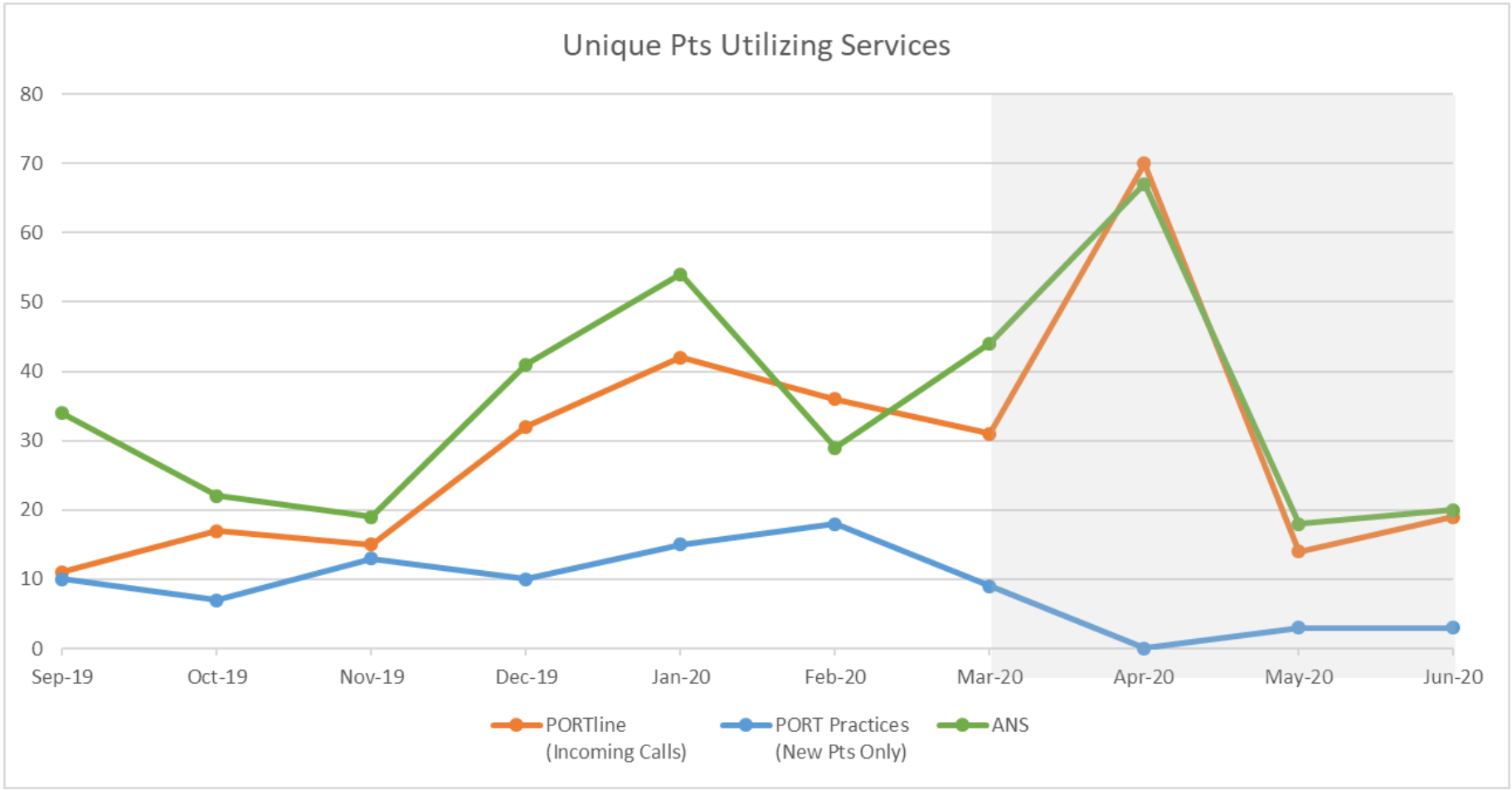
Impact of COVID

- Increase in PORTline calls
- Limited PORT Practice availability
- Remote provision of CRAN services, including intakes (BK open in person)
- Problems with Medicaid reactivation
- Changes to DSS and SSA application processes
- Community contact information available via DOC
- Availability of hotel rooms (COVID isolation and asymptomatic MOCJ sites)

Engagement with RATS