

NYC Health + Hospitals/Lincoln promotes and supports a patient- and family-centered care environment while supporting a safe environment for our patients, visitors, and staff throughout the Coronavirus Pandemic. Beginning Wednesday, June 24, 2020, the hospital will be expanding visitation to our inpatient units and allow one visitor 18 years of age or older (except in rare exceptions as determined by the hospital) to visit with a patient between the hours of 3 p.m. and 7 p.m. These visits will be limited to 4 hours per day/per patient, seven days a week, including holidays.

Patients have the right to designate any visitors, including a spouse, domestic partner, a same-sex domestic partner, another family member, or a friend. Lincoln does not restrict, limit, or otherwise deny visitation privileges based on race, color, national origin, religion, sex, gender identity, sexual orientation, or disability. Patients may withdraw or deny consent to visitation to anyone at any time.

Visitors will be limited to one person at a time, unless authorized by the facility for extenuating circumstances. Visitors may not be present during procedures and in the recovery room except for pediatrics, childbirth, and patients with an intellectual, developmental, or other cognitive disability.

All visitors must schedule a visit 24 hours in advance by calling the Guest Relations Department at 718-579-5537, between the hours of 9 a.m. and 5 p.m. Monday – Friday, and between the hours of 8 a.m. – 4 p.m. weekends and holidays.

Visitors will be provided with and must wear the appropriate personal protective equipment (PPE) as recommended by New York State Department of Health and the Centers for Disease Control and Prevention. All visitors must attend a training on how to perform meticulous hand hygiene, and how to wear the required PPE. These visitation requirements must be adhered to throughout the entire visit with the patient. Visitors who fail to wear a facemask or face covering, and other required PPE, will be asked to leave the facility.

All visitors will undergo symptom and temperature checks upon entering the facility, and shall be denied entry if significant COVID-19 exposure or symptoms during the prior 14 days is reported or if they have a temperature equal to or greater than 100 degrees Fahrenheit.

Once in the facility, visitors must remain in the patient's room throughout the entire visit except when directed by hospital staff to leave during aerosol-generating procedure or other procedures during which visitors are usually asked to leave.

Thank you for your help in protecting and keeping everyone safe in our community.

If you have questions about the visiting policies or hours, please speak with the nurses on the unit.

General Pediatrics, Neonatal, and Pediatric ICU

One parent or legal guardian: 24 hours per day

Maternity

Partner, coach, or designee: 24 hours per day

A Doula may visit during childbirth