

CHS Access Report: October 2019

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	2312
1.2	Average time to completion once known to CHS (hours)	5.6

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	553
2.2	Referrals seen within 72 hours	449
2.3	% seen within 72 hours	81%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	3026	61%	19330	76%	11568	70%	4476	81%	692	36%	1635	55%	242	35%	2580	95%	43549	72%
	Refused & Verified	863	17%	1200	5%	768	5%	216	4%	414	21%	440	15%	169	24%	2	0%	4072	7%
	Not Produced	1000	20%	4986	20%	3867	23%	812	15%	820	42%	883	30%	261	37%	121	4%	12750	21%
	Rescheduled by CHS	86	2%	18	0%	333	2%	8	0%	12	1%	16	1%	25	4%	3	0%	501	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	0%	N/A	N/A	1	0%
	Total Scheduled Services	4975	100%	25534	100%	16536	100%	5512	100%	1938	100%	2974	100%	698	100%	2706	100%	60873	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	80%	75%	85%	57%	70%	59%	95%	78%

5	Unscheduled Services	N
5.1	Sick Call Completed	9021

IV. AMKC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	463
1.2	Average time to completion once known to CHS (hours)	7.9

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	192
2.2	Referrals seen within 72 hours	148
2.3	% seen within 72 hours	77%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	451	60%	3771	68%	3588	71%	1446	78%	156	35%	196	44%	On Summary Page.	1753	94%	11361	71%	
	Refused & Verified	90	12%	362	7%	150	3%	60	3%	91	20%	87	19%		0	0%	840	5%	
	Not Produced	192	26%	1407	25%	1238	24%	350	19%	200	45%	166	37%		114	6%	3667	23%	
	Rescheduled by CHS	16	2%	4	0%	95	2%	0	0%	1	0%	0	0%		2	0%	118	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
Total Scheduled Services	749	100%	5544	100%	5071	100%	1856	100%	448	100%	449	100%	1869		100%	15986	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	75%	74%	81%	55%	63%		94%	76%

5	Unscheduled Services	N
5.1	Sick Call Completed	2025

V. BKDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	482
1.2	Average time to completion once known to CHS (hours)	4.6

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	68
2.2	Referrals seen within 72 hours	64
2.3	% seen within 72 hours	94%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	95	51%	807	92%	481	57%	134	70%	1	1%	39	36%	On Summary Page.	1	100%	1558	68%		
	Refused & Verified	19	10%	21	2%	96	11%	6	3%	13	17%	51	47%		0	0%	206	9%		
	Not Produced	56	30%	50	6%	240	28%	51	27%	61	80%	18	17%		0	0%	476	21%		
	Rescheduled by CHS	18	10%	0	0%	27	3%	0	0%	1	1%	0	0%		0	0%	46	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%	
	Total Scheduled Services	188	100%	878	100%	844	100%	191	100%	76	100%	108	100%		1	100%	2286	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	61%	94%	68%	73%	18%	83%		100%	77%

5	Unscheduled Services	N
5.1	Sick Call Completed	425

VI. EMTC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	92
1.2	Average time to completion once known to CHS (hours)	4.5

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	20
2.2	Referrals seen within 72 hours	14
2.3	% seen within 72 hours	70%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	369	77%	1536	90%	761	71%	636	91%	104	49%	178	70%	On Summary Page.	371	100%	3955	82%		
	Refused & Verified	75	16%	66	4%	117	11%	12	2%	74	35%	49	19%		0	0%	393	8%		
	Not Produced	37	8%	110	6%	152	14%	50	7%	35	16%	26	10%		0	0%	410	9%		
	Rescheduled by CHS	1	0%	0	0%	45	4%	3	0%	1	0%	0	0%		0	0%	50	1%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%	
	Total Scheduled Services	482	100%	1712	100%	1075	100%	701	100%	214	100%	253	100%		371	100%	4808	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	92%	94%	82%	92%	83%	90%		100%	90%

5	Unscheduled Services	N
5.1	Sick Call Completed	847

VII. GRVC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	2
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	202	37%	1193	32%	1314	73%	288	91%	32	16%	63	32%	On Summary Page.		41	98%	3133	45%
	Refused & Verified	158	29%	167	4%	22	1%	1	0%	36	18%	28	14%			0	0%	412	6%
	Not Produced	175	32%	2418	64%	445	25%	28	9%	129	65%	105	53%			0	0%	3300	48%
	Rescheduled by CHS	17	3%	3	0%	22	1%	1	0%	0	0%	1	1%			1	2%	45	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A	0	0%
	Total Scheduled Services	552	100%	3781	100%	1803	100%	318	100%	197	100%	197	100%			42	100%	6890	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	65%		36%		74%		91%		35%		46%				98%		51%	

5	Unscheduled Services	N
5.1	Sick Call Completed	784

VIII. HOJC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	11
1.2	Average time to completion once known to CHS (hours)	11.9

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	1
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	92	85%	94	100%	261	97%	209	100%	23	68%	0	0	On Summary Page.	0	0	679	95%	
	Refused & Verified	8	7%	0	0%	1	0%	0	0%	5	15%	0	0		0	0	14	2%	
	Not Produced	8	7%	0	0%	5	2%	0	0%	5	15%	0	0		0	0	18	3%	
	Rescheduled by CHS	0	0%	0	0%	1	0%	0	0%	1	3%	0	0		0	0	2	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	108	100%	94	100%	268	100%	209	100%	34	100%	0	0%		0	0%	713	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	100%	98%	100%	82%				97%

5	Unscheduled Services	N
5.1	Sick Call Completed	83

IX. MDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	440
1.2	Average time to completion once known to CHS (hours)	5.0

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	79
2.2	Referrals seen within 72 hours	58
2.3	% seen within 72 hours	73%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	231	83%	1582	76%	761	72%	225	68%	30	30%	94	44%	On Summary Page.	1	100%	2924	72%	
	Refused & Verified	24	9%	150	7%	45	4%	28	8%	5	5%	31	15%		0	0%	283	7%	
	Not Produced	20	7%	333	16%	241	23%	79	24%	65	65%	88	41%		0	0%	826	20%	
	Rescheduled by CHS	2	1%	3	0%	3	0%	0	0%	0	0%	0	0%		0	0%	8	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
Total Scheduled Services	277	100%	2068	100%	1050	100%	332	100%	100	100%	213	100%	1		100%	4041	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	92%	84%	77%	76%	35%	59%		100%	79%

5	Unscheduled Services	N
5.1	Sick Call Completed	589

X. NIC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	264	45%	5308	97%	438	80%	155	86%	22	29%	348	69%	On Summary Page.	34	97%	6569	89%		
	Refused & Verified	247	42%	150	3%	21	4%	8	4%	43	56%	39	8%		0	0%	508	7%		
	Not Produced	74	13%	22	0%	84	15%	17	9%	12	16%	104	21%		1	3%	314	4%		
	Rescheduled by CHS	2	0%	2	0%	3	1%	1	1%	0	0%	12	2%		0	0%	20	0%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	0	0%		
	Total Scheduled Services	587	100%	5482	100%	546	100%	181	100%	77	100%	503	100%		35	100%	7411	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	100%	84%	90%	84%	77%		97%	95%

5	Unscheduled Services	N
5.1	Sick Call Completed	777

XI. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	6
2.2	Referrals seen within 72 hours	5
2.3	% seen within 72 hours	83%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	277	53%	849	84%	1077	72%	256	85%	122	47%	114	67%	On Summary Page.	3	100%	2698	72%	
	Refused & Verified	49	9%	35	3%	36	2%	30	10%	34	13%	16	9%		0	0%	200	5%	
	Not Produced	168	32%	130	13%	349	23%	14	5%	102	39%	38	22%		0	0%	801	21%	
	Rescheduled by CHS	24	5%	1	0%	41	3%	0	0%	3	1%	1	1%		0	0%	70	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	518	100%	1015	100%	1503	100%	300	100%	261	100%	169	100%		3	100%	3769	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	63%	87%	74%	95%	60%	77%		100%	77%

5	Unscheduled Services	N
5.1	Sick Call Completed	1048

XII. RMSC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	186
1.2	Average time to completion once known to CHS (hours)	9.1

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	92
2.2	Referrals seen within 72 hours	83
2.3	% seen within 72 hours	90%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	686	67%	2481	84%	1522	80%	649	84%	93	46%	466	56%	On Summary Page.	259	100%	6156	77%	
	Refused & Verified	126	12%	117	4%	109	6%	16	2%	41	20%	73	9%		0	0%	482	6%	
	Not Produced	211	21%	363	12%	267	14%	110	14%	69	34%	290	35%		0	0%	1310	16%	
	Rescheduled by CHS	5	0%	5	0%	7	0%	2	0%	1	0%	2	0%		0	0%	22	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	1028	100%	2966	100%	1905	100%	777	100%	204	100%	831	100%		259	100%	7970	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	88%	86%	86%	66%	65%		100%	83%

5	Unscheduled Services	N
5.1	Sick Call Completed	1071

XIII. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	179
1.2	Average time to completion once known to CHS (hours)	2.4

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	28
2.2	Referrals seen within 72 hours	23
2.3	% seen within 72 hours	82%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	133	79%	652	85%	802	51%	240	72%	84	49%	54	66%	On Summary Page.	27	96%	1992	64%		
	Refused & Verified	11	7%	10	1%	120	8%	40	12%	47	28%	19	23%		0	0%	247	8%		
	Not Produced	24	14%	107	14%	583	37%	54	16%	38	22%	9	11%		1	4%	816	26%		
	Rescheduled by CHS	0	0%	0	0%	79	5%	0	0%	1	1%	0	0%		0	0%	80	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%	
	Total Scheduled Services	168	100%	769	100%	1584	100%	334	100%	170	100%	82	100%		28	100%	3135	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	86%	86%	58%	84%	77%	89%		96%	71%

5	Unscheduled Services	N
5.1	Sick Call Completed	425

XIV. VCBC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	459
1.2	Average time to completion once known to CHS (hours)	4.8

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	65
2.2	Referrals seen within 72 hours	54
2.3	% seen within 72 hours	83%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	210	70%	771	83%	556	64%	237	76%	25	16%	82	49%	On Summary Page.	90	93%	1971	69%		
	Refused & Verified	55	18%	115	12%	49	6%	15	5%	25	16%	47	28%		2	2%	308	11%		
	Not Produced	35	12%	46	5%	260	30%	58	19%	104	66%	39	23%		5	5%	547	19%		
	Rescheduled by CHS	1	0%	0	0%	10	1%	1	0%	3	2%	0	0%		0	0%	15	1%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%	
	Total Scheduled Services	301	100%	932	100%	875	100%	311	100%	157	100%	168	100%		97	100%	2841	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	95%	69%	81%	32%	77%		95%	80%

5	Unscheduled Services	N
5.1	Sick Call Completed	922

XV. WF

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	16	94%	286	98%	7	58%	1	50%	0	0	1	100%	On Summary Page.	0	0	311	96%	
	Refused & Verified	1	6%	7	2%	2	17%	0	0%	0	0	0	0%		0	0	10	3%	
	Not Produced	0	0%	0	0%	3	25%	1	50%	0	0	0	0%		0	0	4	1%	
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0	0	0%		0	0	0	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	17	100%	293	100%	12	100%	2	100%	0	0%	1	100%		0	0%	325	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	75%	50%		100%			99%

5	Unscheduled Services	N
5.1	Sick Call Completed	25

CHS Access Report: November 2019

Version: 2/25/2020

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1863
1.2	Average time to completion once known to CHS (hours)	5.4

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	445
2.2	Referrals seen within 72 hours	401
2.3	% seen within 72 hours	90%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	2711	60%	17780	76%	10335	72%	3803	80%	595	37%	1275	51%	150	33%	1961	95%	38610	72%
	Refused & Verified	845	19%	1138	5%	296	2%	186	4%	346	21%	345	14%	119	26%	2	0%	3277	6%
	Not Produced (New combination)	937	21%	4415	19%	3322	23%	757	16%	668	41%	808	33%	171	38%	101	5%	11179	21%
	Rescheduled by CHS	54	1%	14	0%	323	2%	5	0%	20	1%	55	2%	4	1%	5	0%	480	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	2%	N/A	N/A	9	0%
	Total Scheduled Services	4547	100%	23347	100%	14276	100%	4751	100%	1629	100%	2483	100%	453	100%	2069	100%	53555	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	81%	74%	84%	58%	65%	59%	95%	78%

5	Unscheduled Services	N
5.1	Sick Call Completed	8082

IV. AMKC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	366
1.2	Average time to completion once known to CHS (hours)	8.1

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	148
2.2	Referrals seen within 72 hours	130
2.3	% seen within 72 hours	88%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	483	62%	3487	71%	3087	76%	1275	72%	146	36%	168	41%	On Summary Page.	1354	93%	10000	72%	
	Refused & Verified	95	12%	285	6%	66	2%	61	3%	76	19%	73	18%		1	0%	657	5%	
	Not Produced (New combination)	179	23%	1163	24%	790	19%	422	24%	186	46%	160	39%		93	6%	2993	22%	
	Rescheduled by CHS	27	3%	3	0%	113	3%	3	0%	0	0%	10	2%		1	0%	157	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	784	100%	4938	100%	4056	100%	1761	100%	408	100%	411	100%		1449	100%	13807	100%	

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed		74%		76%		78%		76%		54%		59%		N/A		94%		77%

5	Unscheduled Services	N
5.1	Sick Call Completed	1774

V. BKDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	380
1.2	Average time to completion once known to CHS (hours)	5.6

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	53
2.2	Referrals seen within 72 hours	49
2.3	% seen within 72 hours	92%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	116	63%	679	92%	488	67%	118	80%	0	0%	46	45%	On Summary Page.	2	100%	1449	74%	
	Refused & Verified	19	10%	17	2%	32	4%	3	2%	23	40%	26	25%		0	0%	120	6%	
	Not Produced (New combination)	39	21%	42	6%	193	26%	26	18%	34	59%	29	28%		0	0%	363	19%	
	Rescheduled by CHS	10	5%	0	0%	16	2%	0	0%	1	2%	2	2%		0	0%	29	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	184	100%	738	100%	729	100%	147	100%	58	100%	103	100%		2	100%	1961	100%	

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	73%		94%		71%		82%		40%		70%		N/A		100%		80%	

5	Unscheduled Services	N
5.1	Sick Call Completed	392

VI. EMTC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	85
1.2	Average time to completion once known to CHS (hours)	4.6

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	13
2.2	Referrals seen within 72 hours	9
2.3	% seen within 72 hours	69%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	294	74%	1624	95%	765	80%	525	88%	70	42%	150	71%	On Summary Page.	253	100%	3681	86%	
	Refused & Verified	74	19%	48	3%	29	3%	26	4%	55	33%	33	16%		0	0%	265	6%	
	Not Produced (New combination)	29	7%	34	2%	160	17%	46	8%	41	25%	28	13%		0	0%	338	8%	
	Rescheduled by CHS	2	1%	0	0%	1	0%	0	0%	0	0%	0	0%		0	0%	3	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	399	100%	1706	100%	955	100%	597	100%	166	100%	211	100%		253	100%	4287	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	92%	98%	83%	92%	75%	87%	N/A	100%	92%

5	Unscheduled Services	N
5.1	Sick Call Completed	762

VII. GRVC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	193	32%	1093	31%	1162	73%	282	92%	47	21%	32	14%	On Summary Page.	44	100%	2853	44%	
	Refused & Verified	203	34%	184	5%	11	1%	0	0%	39	17%	17	7%		0	0%	454	7%	
	Not Produced (New combination)	206	34%	2262	64%	377	24%	24	8%	140	61%	163	69%		0	0%	3172	48%	
	Rescheduled by CHS	2	0%	3	0%	36	2%	0	0%	2	1%	24	10%		0	0%	67	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	604	100%	3542	100%	1586	100%	306	100%	228	100%	236	100%		44	100%	6546	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	66%	36%	74%	92%	38%	21%	N/A	100%	51%

5	Unscheduled Services	N
5.1	Sick Call Completed	747

VIII. HOJC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	55	81%	80	99%	200	94%	143	100%	4	57%	0		On Summary Page.	0		482	94%	
	Refused & Verified	6	9%	1	1%	0	0%	0	0%	1	14%	0			0		8	2%	
	Not Produced (New combination)	7	10%	0	0%	8	4%	0	0%	2	29%	0			0		17	3%	
	Rescheduled by CHS	0	0%	0	0%	4	2%	0	0%	0	0%	0			0		4	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	68	100%	81	100%	212	100%	143	100%	7	100%	0	0%		0	0%	511	100%	

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed		90%		100%		94%		100%		71%				N/A				96%

5	Unscheduled Services	N
5.1	Sick Call Completed	54

IX. MDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	370
1.2	Average time to completion once known to CHS (hours)	5.3

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	59
2.2	Referrals seen within 72 hours	47
2.3	% seen within 72 hours	80%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	209	79%	1593	78%	663	69%	176	66%	37	37%	67	35%	On Summary Page.	1	100%	2746	72%	
	Refused & Verified	40	15%	147	7%	11	1%	27	10%	7	7%	50	26%		0	0%	282	7%	
	Not Produced (New combination)	16	6%	293	14%	269	28%	64	24%	54	54%	72	38%		0	0%	768	20%	
	Rescheduled by CHS	1	0%	0	0%	14	1%	0	0%	2	2%	2	1%		0	0%	19	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	266	100%	2033	100%	957	100%	267	100%	100	100%	191	100%		1	100%	3815	100%	

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	94%		86%		70%		76%		44%		61%		N/A		100%		79%	

5	Unscheduled Services	N
5.1	Sick Call Completed	580

X. NIC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	1
2.3	% seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	240	54%	4946	96%	376	80%	122	85%	11	28%	246	66%	On Summary Page.	14	100%	5955	90%	
	Refused & Verified	145	33%	163	3%	12	3%	9	6%	24	62%	43	12%		0	0%	396	6%	
	Not Produced (New combination)	58	13%	39	1%	70	15%	11	8%	4	10%	68	18%		0	0%	250	4%	
	Rescheduled by CHS	2	0%	0	0%	13	3%	1	1%	0	0%	16	4%		0	0%	32	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	0	0%	
	Total Scheduled Services	445	100%	5148	100%	471	100%	143	100%	39	100%	373	100%		14	100%	6633	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	99%	82%	92%	90%	77%	N/A	100%	96%

5	Unscheduled Services	N
5.1	Sick Call Completed	657

XI. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	9
2.2	Referrals seen within 72 hours	8
2.3	% seen within 72 hours	89%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	255	51%	1133	84%	984	62%	224	89%	91	48%	61	45%	On Summary Page.	1	100%	2749	68%	
	Refused & Verified	65	13%	40	3%	21	1%	15	6%	29	15%	11	8%		0	0%	181	5%	
	Not Produced (New combination)	172	35%	169	13%	493	31%	13	5%	70	37%	63	47%		0	0%	980	24%	
	Rescheduled by CHS	5	1%	1	0%	99	6%	0	0%	0	0%	0	0%		0	0%	105	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
Total Scheduled Services	497	100%	1343	100%	1597	100%	252	100%	190	100%	135	100%	1		100%	4015	100%		

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	64%		87%		63%		95%		63%		53%		N/A		100%		73%	

5	Unscheduled Services	N
5.1	Sick Call Completed	948

XII. RMSC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	128
1.2	Average time to completion once known to CHS (hours)	7.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	70
2.2	Referrals seen within 72 hours	70
2.3	% seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	539	64%	1901	82%	1315	81%	505	89%	112	49%	362	61%	On Summary Page.	189	99%	4923	77%	
	Refused & Verified	116	14%	127	5%	51	3%	5	1%	42	18%	55	9%		0	0%	396	6%	
	Not Produced (New combination)	177	21%	293	13%	254	16%	58	10%	74	32%	173	29%		0	0%	1029	16%	
	Rescheduled by CHS	5	1%	7	0%	7	0%	0	0%	2	1%	1	0%		1	1%	23	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	837	100%	2328	100%	1627	100%	568	100%	230	100%	591	100%		190	100%	6371	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	87%	84%	90%	67%	71%	N/A	99%	83%

5	Unscheduled Services	N
5.1	Sick Call Completed	942

XIII. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	151
1.2	Average time to completion once known to CHS (hours)	2.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	18
2.2	Referrals seen within 72 hours	17
2.3	% seen within 72 hours	94%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	101	65%	296	82%	767	54%	239	68%	58	57%	54	73%	On Summary Page.	16	100%	1531	62%		
	Refused & Verified	14	9%	22	6%	60	4%	32	9%	18	18%	6	8%		0	0%	152	6%		
	Not Produced (New combination)	41	26%	43	12%	573	41%	79	23%	13	13%	14	19%		0	0%	763	31%		
	Rescheduled by CHS	0	0%	0	0%	10	1%	1	0%	13	13%	0	0%		0	0%	24	1%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%	
	Total Scheduled Services	156	100%	361	100%	1410	100%	351	100%	102	100%	74	100%		16	100%	2470	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	88%	59%	77%	75%	81%	N/A	100%	68%

5	Unscheduled Services	N
5.1	Sick Call Completed	375

XIV. VCBC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	381
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	73
2.2	Referrals seen within 72 hours	70
2.3	% seen within 72 hours	96%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	207	72%	591	78%	519	78%	193	90%	19	19%	85	56%	On Summary Page.	87	88%	1701	75%	
	Refused & Verified	66	23%	91	12%	2	0%	8	4%	32	32%	31	20%		1	1%	231	10%	
	Not Produced (New combination)	13	5%	76	10%	134	20%	14	7%	49	49%	37	24%		8	8%	331	15%	
	Rescheduled by CHS	0	0%	0	0%	9	1%	0	0%	0	0%	0	0%		3	3%	12	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	0	0%	
	Total Scheduled Services	286	100%	758	100%	664	100%	215	100%	100	100%	153	100%		99	100%	2275	100%	

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
4.1	Percent completed		95%		90%		78%		93%		51%		76%		N/A		89%		85%

5	Unscheduled Services	N
5.1	Sick Call Completed	803

XV. WF

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	19	90%	357	96%	9	75%	1	100%	0	0%	4	80%	On Summary Page.	0		390	95%	
	Refused & Verified	2	10%	13	4%	1	8%	0	0%	0	0%	0	0%		0		16	4%	
	Not Produced (New combination)	0	0%	1	0%	1	8%	0	0%	1	100%	1	20%		0		4	1%	
	Rescheduled by CHS	0	0%	0	0%	1	8%	0	0%	0	0%	0	0%		0		1	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	21	100%	371	100%	12	100%	1	100%	1	100%	5	100%		0	0%	411	100%	

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	100%		100%		83%		100%		0%		80%		N/A				99%	

5	Unscheduled Services	N
5.1	Sick Call Completed	48

CHS Access Report: December 2019

Version: 2/25/2020

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

III. Summary Data

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1392
1.2	Average time to completion once known to CHS (hours)	5.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	543
2.2	Referrals seen within 72 hours	429
2.3	% seen within 72 hours	79%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	2418	57%	16847	74%	10240	73%	3659	79%	519	34%	1416	51%	197	33%	1610	96%	36906	71%
	Refused & Verified	797	19%	1011	4%	228	2%	213	5%	322	21%	431	15%	154	26%	1	0%	3157	6%
	Not Produced	913	22%	4976	22%	3229	23%	769	17%	661	44%	910	33%	217	37%	65	4%	11740	22%
	Rescheduled by CHS	85	2%	23	0%	307	2%	2	0%	13	1%	29	1%	9	2%	2	0%	470	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	2%	N/A	N/A	13
	Total Scheduled Services	4213	100%	22857	100%	14004	100%	4643	100%	1515	100%	2786	100%	590	100%	1678	100%	52286	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	78%	75%	83%	56%	66%	59%	96%	77%

5	Unscheduled Services	N
5.1	Sick Call Completed	8520

IV. AMKC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	298
1.2	Average time to completion once known to CHS (hours)	5.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	189
2.2	Referrals seen within 72 hours	158
2.3	% seen within 72 hours	84%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	445	59%	3042	67%	3144	75%	1226	74%	131	32%	180	39%	On Summary Page.	1079	95%	9247	70%		
	Refused & Verified	112	15%	249	5%	38	1%	60	4%	67	16%	88	19%		0	0%	614	5%		
	Not Produced	195	26%	1262	28%	966	23%	382	23%	203	49%	183	40%		62	5%	3253	25%		
	Rescheduled by CHS	7	1%	4	0%	59	1%	0	0%	10	2%	5	1%		0	0%	85	1%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%	
Total Scheduled Services	759	100%	4557	100%	4207	100%	1668	100%	411	100%	456	100%	1141		100%	13199	100%			

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	73%	72%	76%	77%	48%	59%		95%	75%

5	Unscheduled Services	N
5.1	Sick Call Completed	2017

V. BKDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	11
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	4
2.2	Referrals seen within 72 hours	4
2.3	% seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	19	45%	150	96%	108	64%	25	74%	5	24%	10	45%	On Summary Page.	0		317	71%	
	Refused & Verified	4	10%	1	1%	3	2%	0	0%	6	29%	7	32%		0		21	5%	
	Not Produced	17	40%	6	4%	58	34%	9	26%	10	48%	5	23%		0		105	24%	
	Rescheduled by CHS	2	5%	0	0%	0	0%	0	0%	0	0%	0	0%		0		2	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	0	0%	
	Total Scheduled Services	42	100%	157	100%	169	100%	34	100%	21	100%	22	100%		0	0%	445	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	55%	96%	66%	74%	52%	77%			76%

5	Unscheduled Services	N
5.1	Sick Call Completed	115

VI. EMTC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	49
1.2	Average time to completion once known to CHS (hours)	4.2

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	21
2.2	Referrals seen within 72 hours	12
2.3	% seen within 72 hours	57%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	299	72%	1431	93%	740	74%	555	88%	85	40%	178	74%	On Summary Page.	225	100%	3513	82%		
	Refused & Verified	67	16%	44	3%	22	2%	32	5%	52	24%	29	12%		0	0%	246	6%		
	Not Produced	49	12%	66	4%	237	24%	41	7%	77	36%	35	14%		0	0%	505	12%		
	Rescheduled by CHS	3	1%	0	0%	4	0%	0	0%	0	0%	0	0%		0	0%	7	0%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%	
Total Scheduled Services	418	100%	1541	100%	1003	100%	628	100%	214	100%	242	100%	225		100%	4271	100%			

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	96%	76%	93%	64%	86%		100%	88%

5	Unscheduled Services	N
5.1	Sick Call Completed	806

VII. GRVC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	8
2.2	Referrals seen within 72 hours	3
2.3	% seen within 72 hours	38%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	171	32%	994	27%	1286	73%	282	83%	47	27%	41	16%	On Summary Page.	33	97%	2854	42%	
	Refused & Verified	156	29%	182	5%	14	1%	1	0%	25	14%	25	10%		0	0%	403	6%	
	Not Produced	200	37%	2493	68%	416	24%	58	17%	104	59%	194	74%		1	3%	3466	51%	
	Rescheduled by CHS	15	3%	2	0%	46	3%	0	0%	0	0%	2	1%		0	0%	65	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	542	100%	3671	100%	1762	100%	341	100%	176	100%	262	100%		34	100%	6788	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	32%	74%	83%	41%	25%		97%	48%

5	Unscheduled Services	N
5.1	Sick Call Completed	849

VIII. HOJC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	3
1.2	Average time to completion once known to CHS (hours)	17.3

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	2
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	46	85%	55	98%	183	95%	101	100%	4	80%	0		On Summary Page.	0		389	95%	
	Refused & Verified	5	9%	1	2%	0	0%	0	0%	0	0%	0			0		6	1%	
	Not Produced	3	6%	0	0%	9	5%	0	0%	1	20%	0			0		13	3%	
	Rescheduled by CHS	0	0%	0	0%	1	1%	0	0%	0	0%	0			0		1	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A	0	0%
Total Scheduled Services	54	100%	56	100%	193	100%	101	100%	5	100%	0	0%			0	0%	409	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	100%	95%	100%	80%				97%

5	Unscheduled Services	N
5.1	Sick Call Completed	60

IX. MDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	512
1.2	Average time to completion once known to CHS (hours)	6.7

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	133
2.2	Referrals seen within 72 hours	99
2.3	% seen within 72 hours	74%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	184	74%	1351	67%	695	63%	230	65%	2	3%	93	34%	On Summary Page.	7	78%	2562	63%	
	Refused & Verified	20	8%	167	8%	8	1%	33	9%	11	18%	33	12%		0	0%	272	7%	
	Not Produced	41	16%	491	24%	386	35%	91	26%	48	77%	142	52%		0	0%	1199	29%	
	Rescheduled by CHS	4	2%	5	0%	22	2%	0	0%	1	2%	4	1%		2	22%	38	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
Total Scheduled Services	249	100%	2014	100%	1111	100%	354	100%	62	100%	272	100%	9		100%	4071	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	82%	75%	63%	74%	21%	46%		78%	70%

5	Unscheduled Services	N
5.1	Sick Call Completed	589

X. NIC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	6
2.2	Referrals seen within 72 hours	4
2.3	% seen within 72 hours	67%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	257	52%	5158	96%	421	88%	110	83%	11	16%	265	62%	On Summary Page.	26	100%	6248	89%	
	Refused & Verified	178	36%	158	3%	7	1%	9	7%	39	57%	62	14%		0	0%	453	6%	
	Not Produced	56	11%	66	1%	43	9%	12	9%	18	26%	88	20%		0	0%	283	4%	
	Rescheduled by CHS	7	1%	6	0%	5	1%	1	1%	0	0%	15	3%		0	0%	34	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
Total Scheduled Services	498	100%	5388	100%	476	100%	132	100%	68	100%	430	100%	26		100%	7018	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	99%	90%	90%	74%	76%		100%	95%

5	Unscheduled Services	N
5.1	Sick Call Completed	664

XI. OBCC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	5
2.2	Referrals seen within 72 hours	2
2.3	% seen within 72 hours	40%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	241	45%	1106	85%	1014	67%	211	79%	85	47%	84	44%	On Summary Page.	1	100%	2742	69%	
	Refused & Verified	90	17%	23	2%	37	2%	39	15%	36	20%	48	25%		0	0%	273	7%	
	Not Produced	169	32%	171	13%	363	24%	18	7%	58	32%	58	31%		0	0%	837	21%	
	Rescheduled by CHS	34	6%	1	0%	91	6%	0	0%	0	0%	0	0%		0	0%	126	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
Total Scheduled Services	534	100%	1301	100%	1505	100%	268	100%	179	100%	190	100%	1		100%	3978	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	87%	70%	93%	68%	69%		100%	76%

5	Unscheduled Services	N
5.1	Sick Call Completed	999

XII. RMSC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	121
1.2	Average time to completion once known to CHS (hours)	8.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	76
2.2	Referrals seen within 72 hours	74
2.3	% seen within 72 hours	97%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	417	65%	1965	87%	1357	89%	445	88%	78	46%	440	65%	On Summary Page.	169	100%	4871	82%		
	Refused & Verified	86	14%	74	3%	25	2%	0	0%	34	20%	78	12%		0	0%	297	5%		
	Not Produced	125	20%	213	9%	138	9%	58	12%	54	32%	153	23%		0	0%	741	12%		
	Rescheduled by CHS	9	1%	4	0%	7	0%	0	0%	2	1%	1	0%		0	0%	23	0%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%	
Total Scheduled Services	637	100%	2256	100%	1527	100%	503	100%	168	100%	672	100%	169		100%	5932	100%			

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	90%	91%	88%	67%	77%		100%	87%

5	Unscheduled Services	N
5.1	Sick Call Completed	1004

XIII. RNDC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	105
1.2	Average time to completion once known to CHS (hours)	3.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	40
2.2	Referrals seen within 72 hours	29
2.3	% seen within 72 hours	73%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	126	78%	459	84%	708	56%	244	71%	56	43%	46	64%	On Summary Page.	14	100%	1653	65%	
	Refused & Verified	9	6%	9	2%	65	5%	38	11%	40	31%	9	13%		0	0%	170	7%	
	Not Produced	25	16%	78	14%	449	35%	63	18%	35	27%	17	24%		0	0%	667	26%	
	Rescheduled by CHS	1	1%	1	0%	52	4%	0	0%	0	0%	0	0%		0	0%	54	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
Total Scheduled Services	161	100%	547	100%	1274	100%	345	100%	131	100%	72	100%	14		100%	2544	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	86%	61%	82%	73%	76%		100%	72%

5	Unscheduled Services	N
5.1	Sick Call Completed	404

XIV. VCBC

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	292
1.2	Average time to completion once known to CHS (hours)	3.9

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	59
2.2	Referrals seen within 72 hours	44
2.3	% seen within 72 hours	75%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	195	65%	750	76%	565	76%	229	85%	15	19%	77	47%	On Summary Page.	56	95%	1887	73%	
	Refused & Verified	69	23%	102	10%	3	0%	1	0%	12	15%	52	32%		1	2%	240	9%	
	Not Produced	33	11%	130	13%	163	22%	37	14%	53	66%	34	21%		2	3%	452	17%	
	Rescheduled by CHS	3	1%	0	0%	16	2%	1	0%	0	0%	1	1%		0	0%	21	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
Total Scheduled Services	300	100%	982	100%	747	100%	268	100%	80	100%	164	100%	59		100%	2600	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	87%	76%	86%	34%	79%		97%	82%

5	Unscheduled Services	N
5.1	Sick Call Completed	963

XV. WF

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	18	95%	386	100%	19	63%	1	100%	0		2	50%	On Summary Page.	0		426	97%	
	Refused & Verified	1	5%	1	0%	6	20%	0	0%	0		0	0%		0		8	2%	
	Not Produced	0	0%	0	0%	1	3%	0	0%	0		1	25%		0		2	0%	
	Rescheduled by CHS	0	0%	0	0%	4	13%	0	0%	0		1	25%		0		5	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A	N/A	0	0%
	Total Scheduled Services	19	100%	387	100%	30	100%	1	100%	0	0%	4	100%		0	0%	441	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	83%	100%		50%			98%

5	Unscheduled Services	N
5.1	Sick Call Completed	50

CHS Access Report Trend: CY19 Q4 (October'19 to December'19)

Version: 2/25/2020



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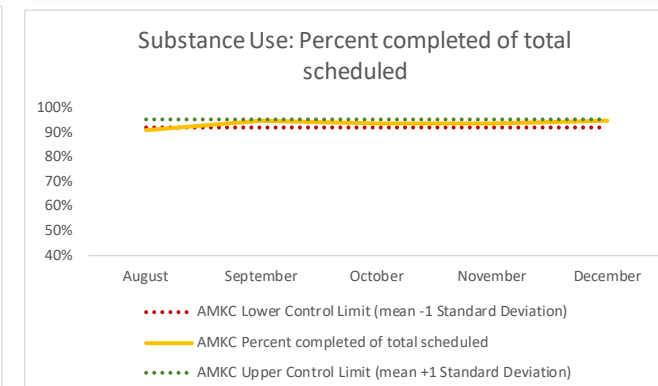
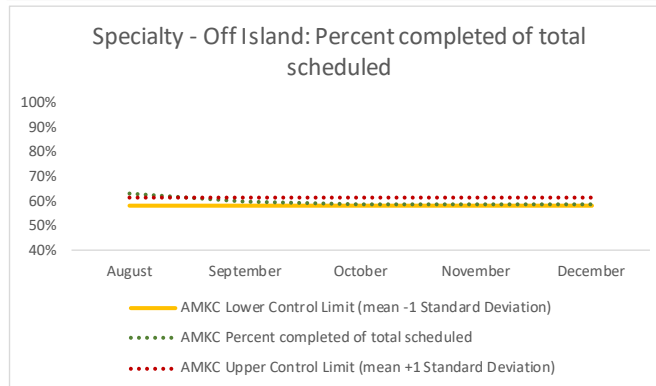
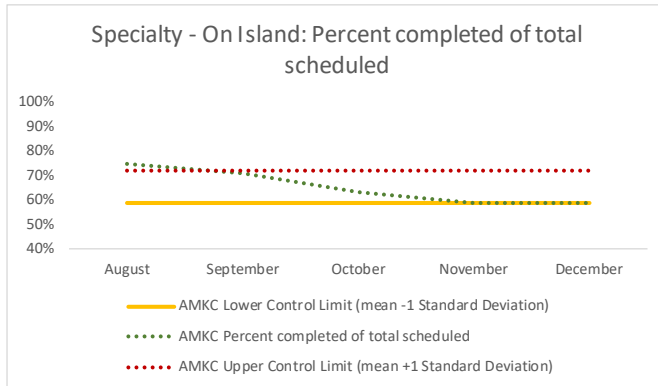
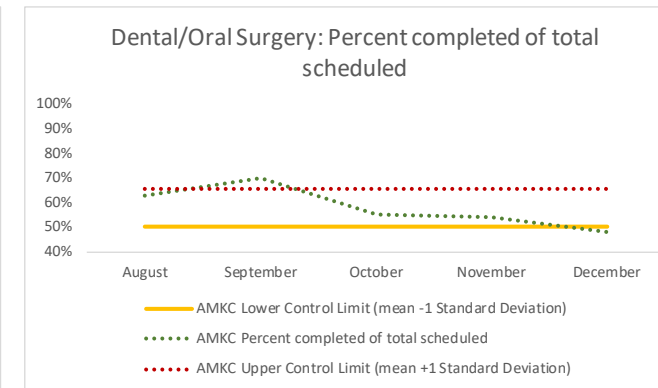
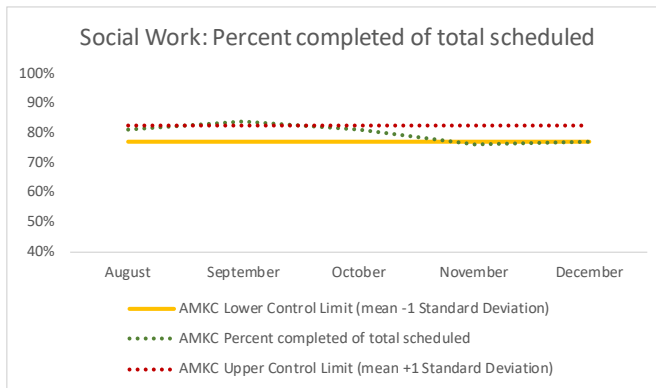
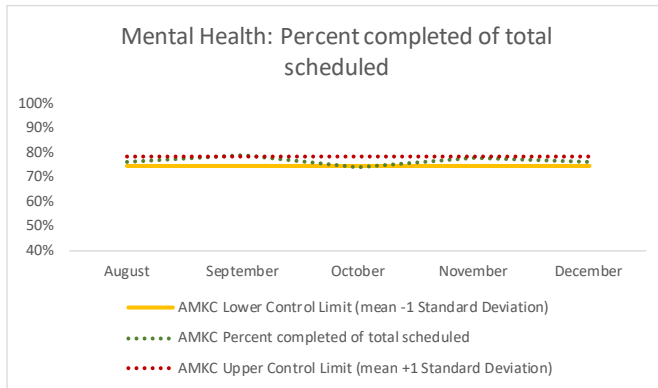
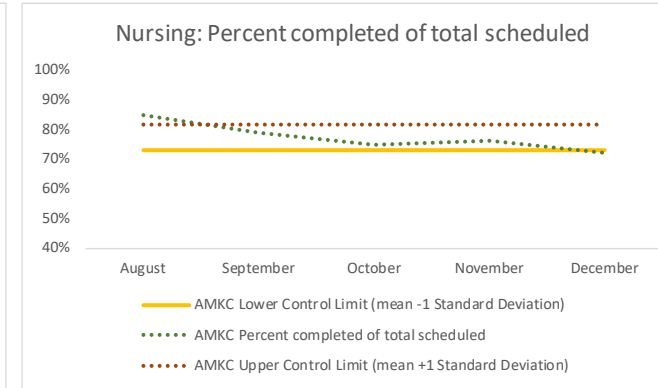
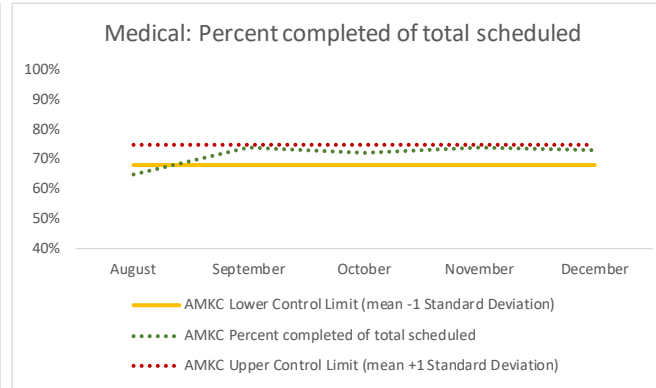
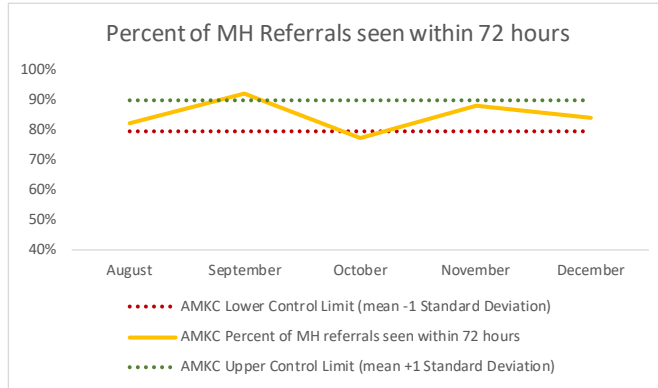
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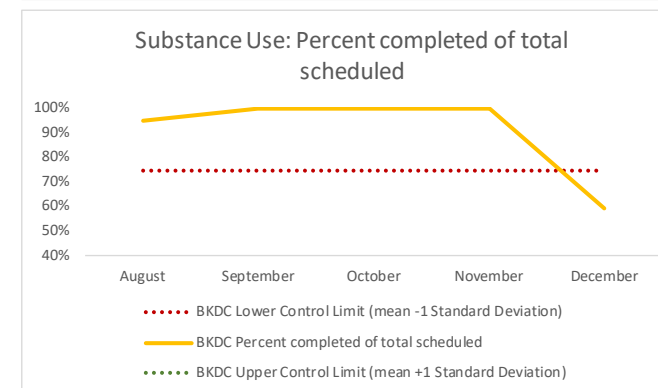
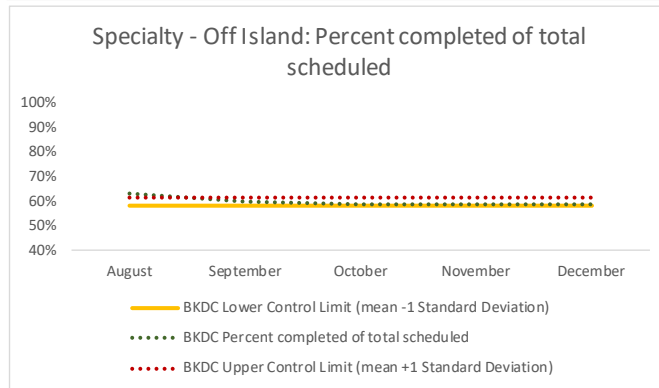
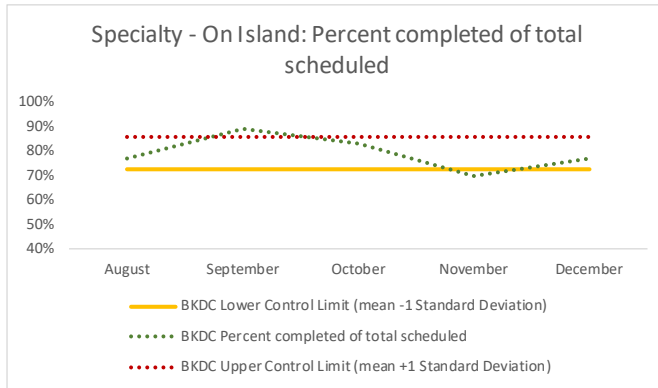
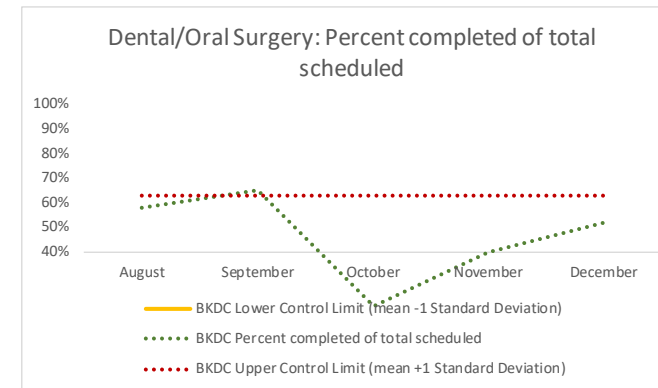
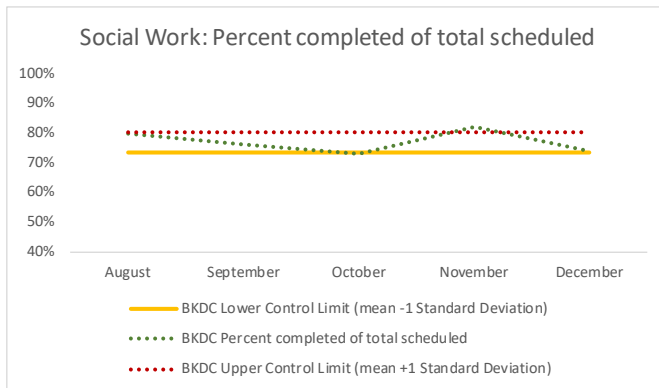
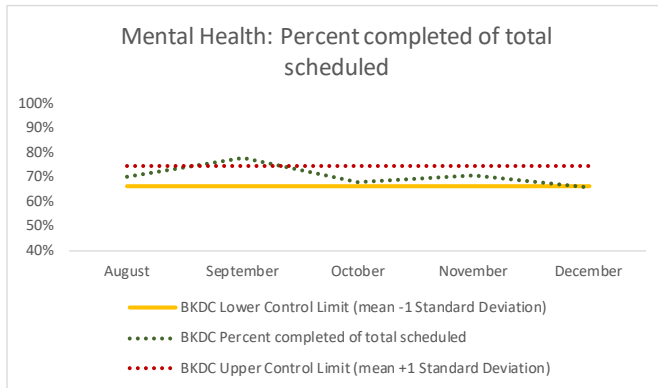
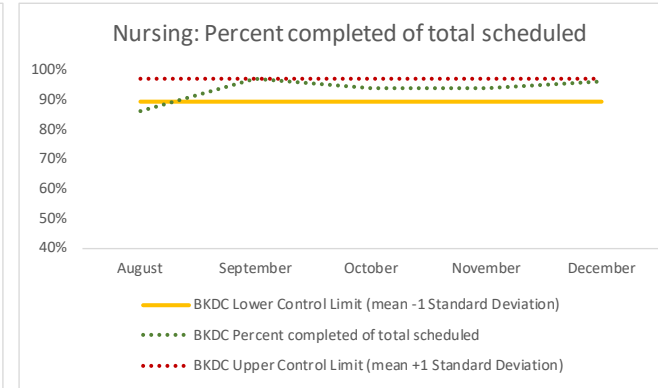
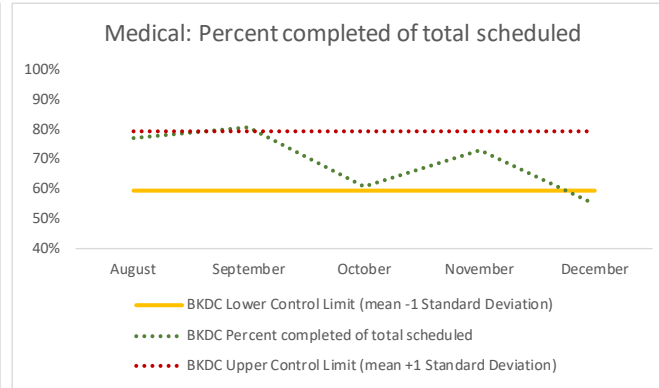
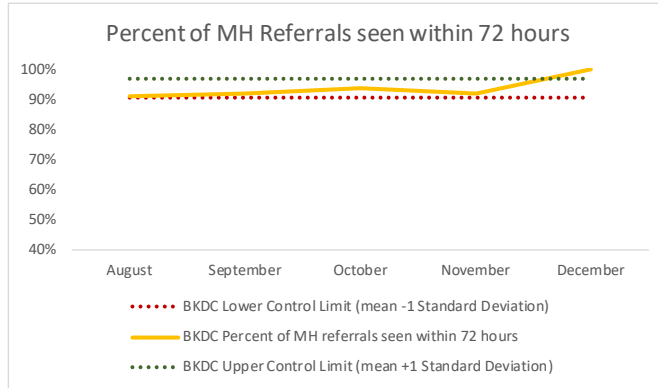
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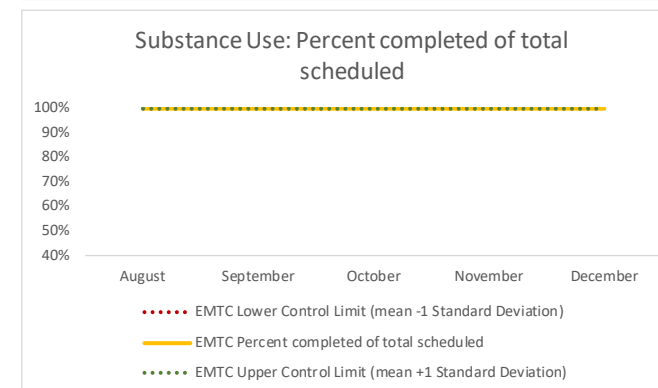
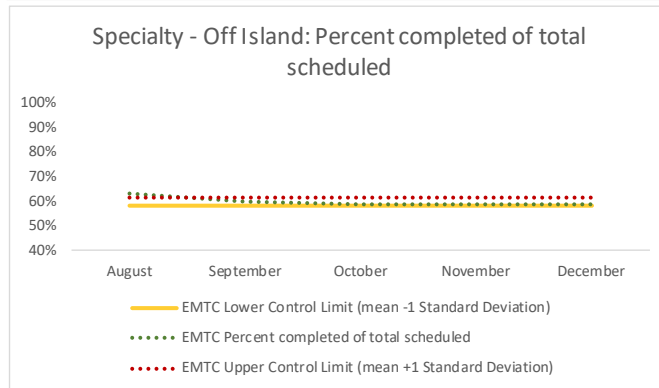
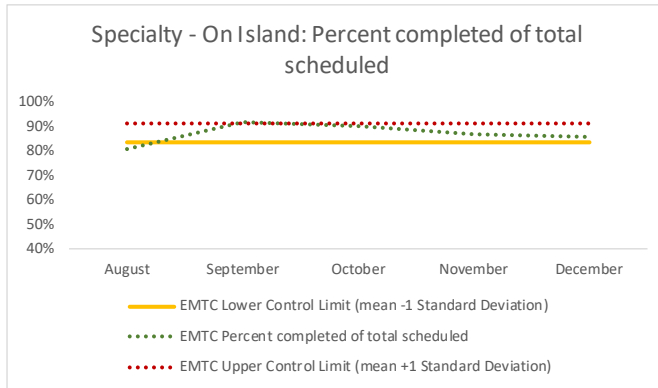
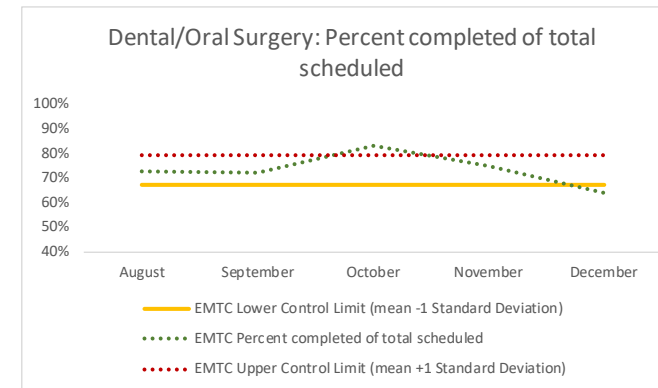
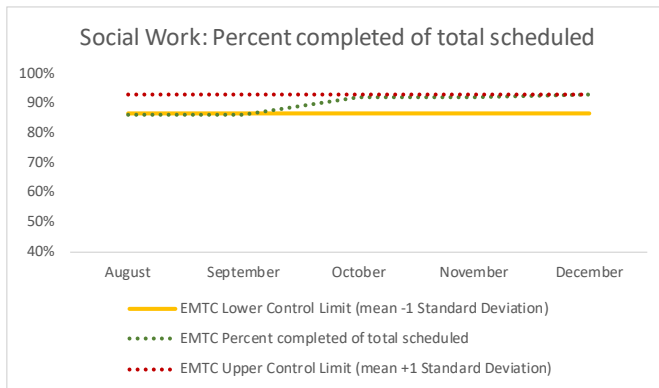
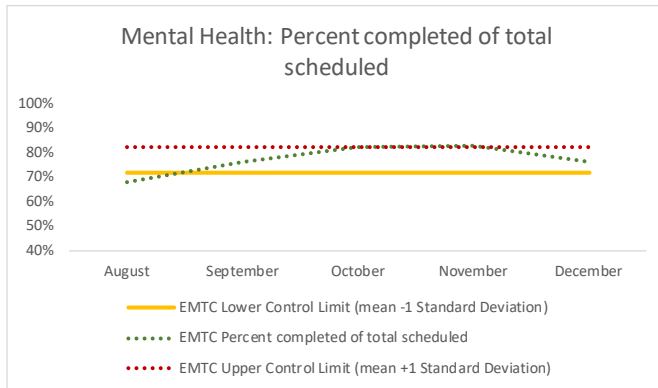
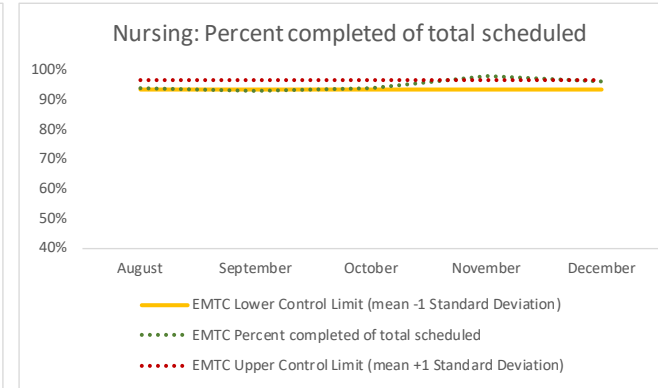
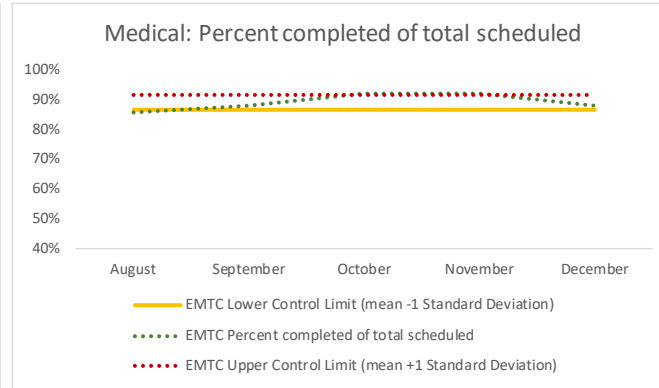
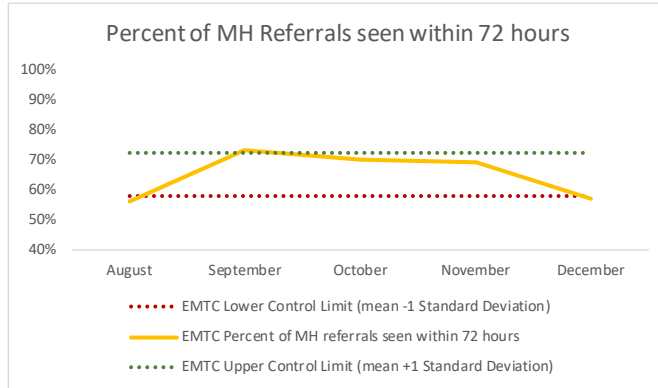
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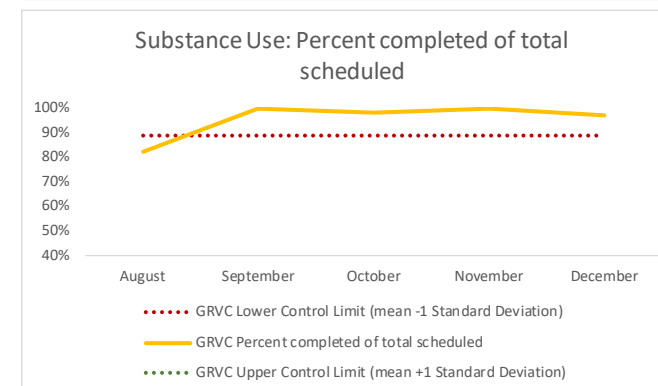
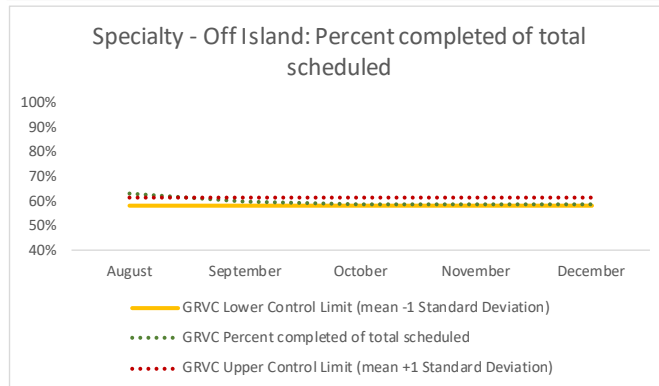
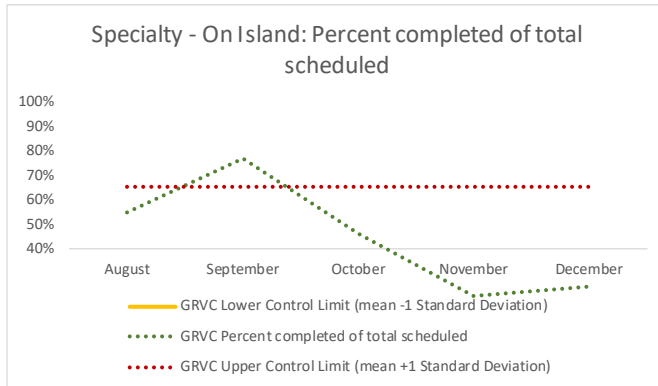
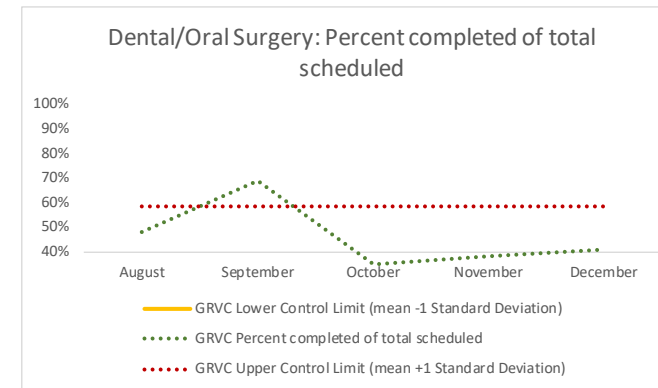
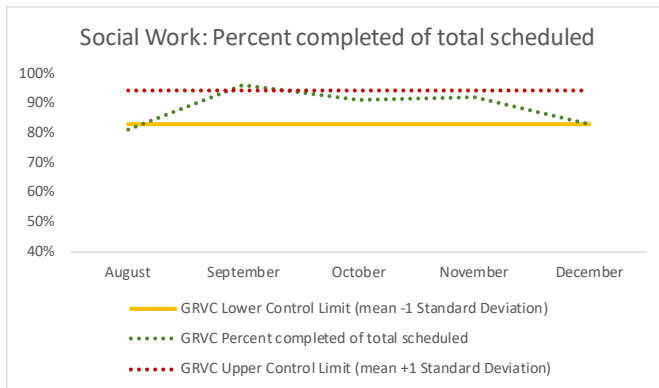
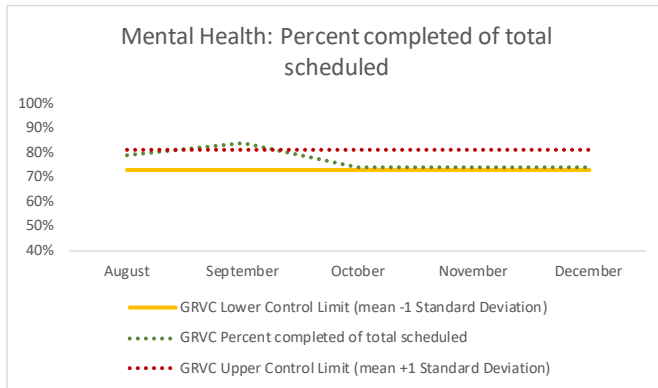
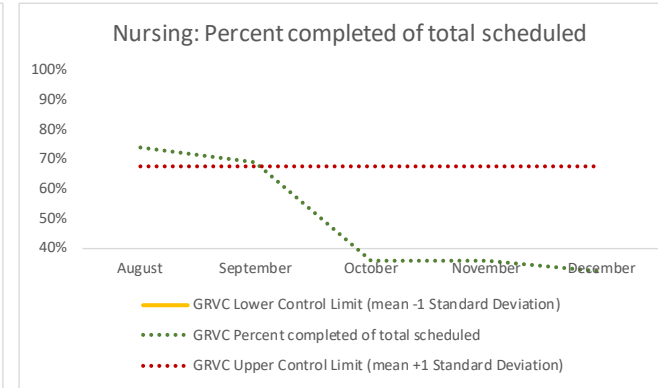
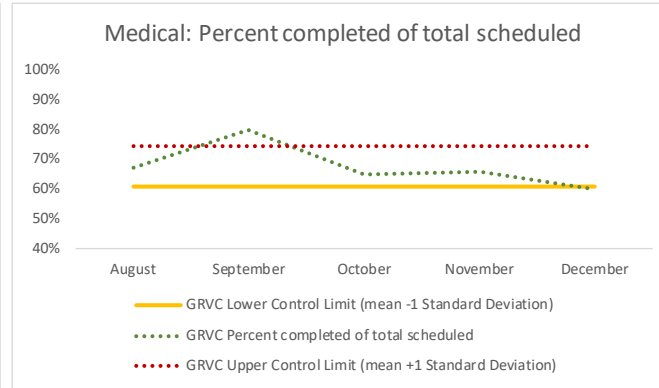
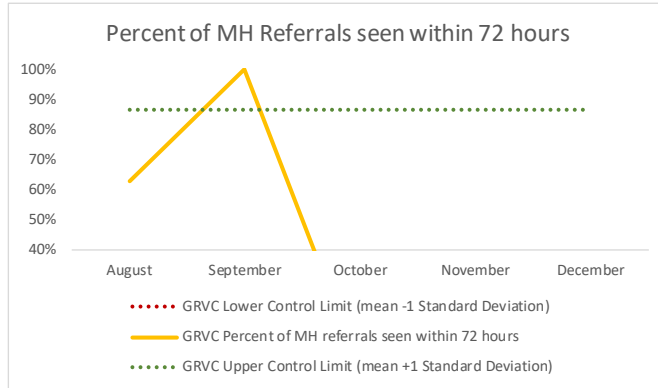
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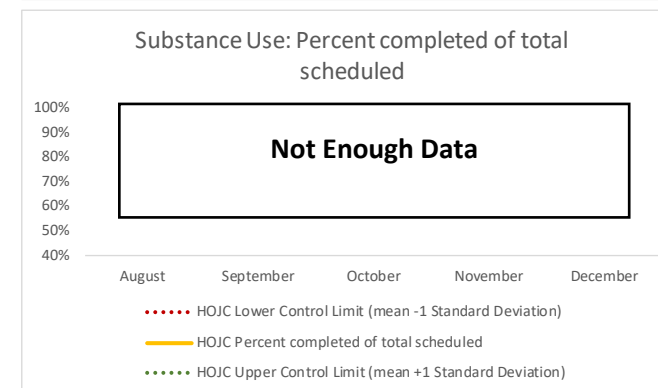
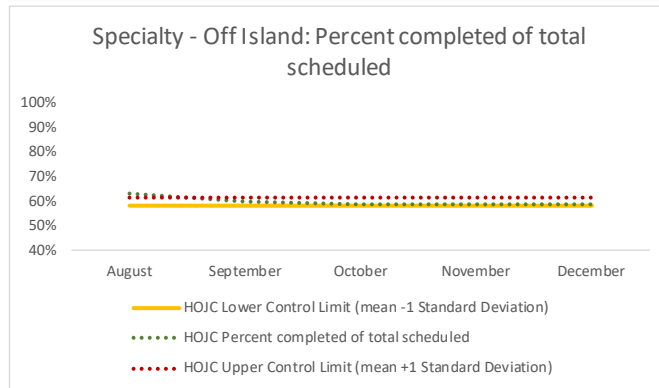
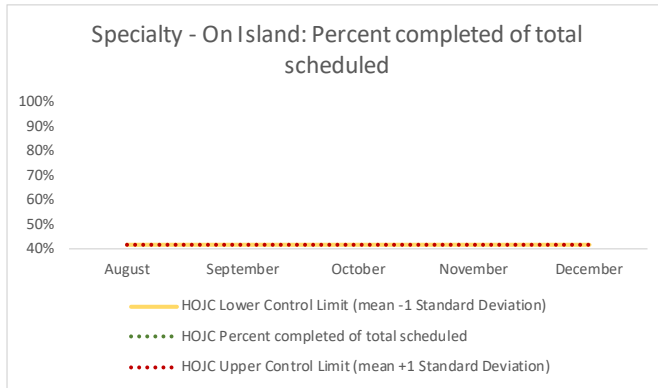
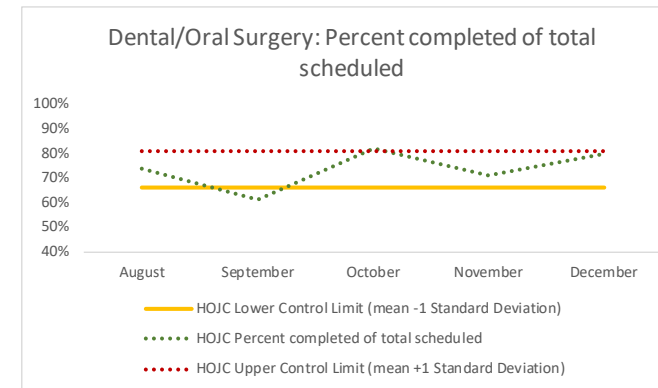
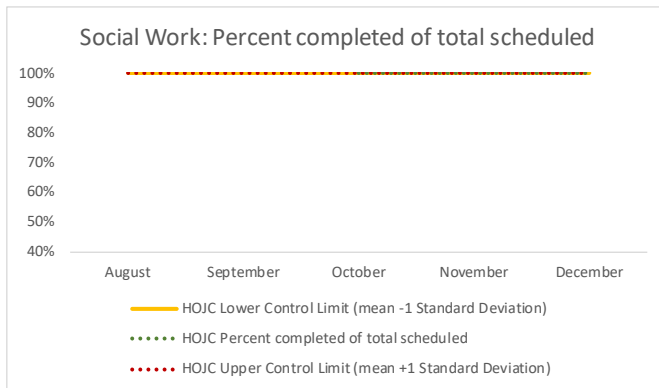
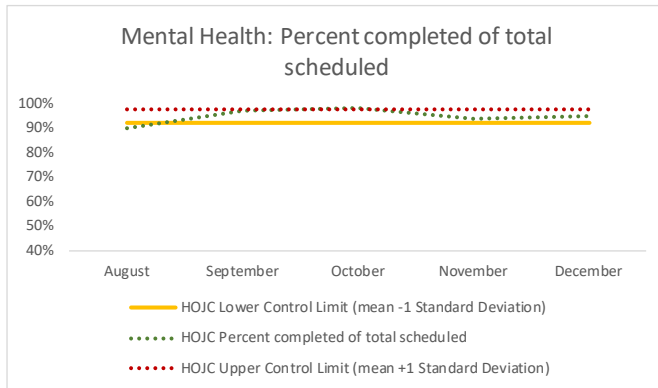
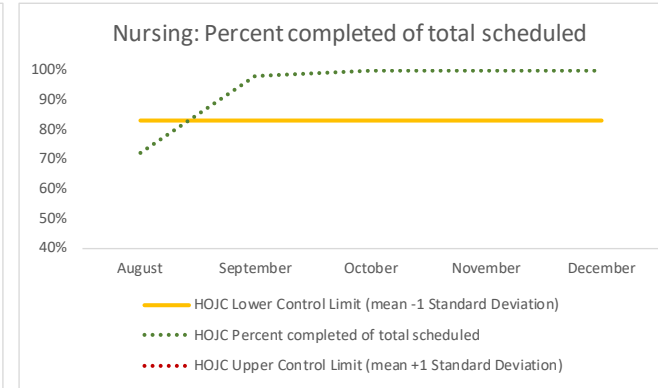
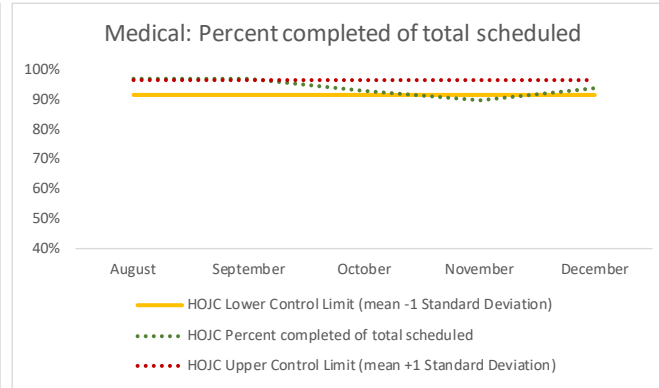
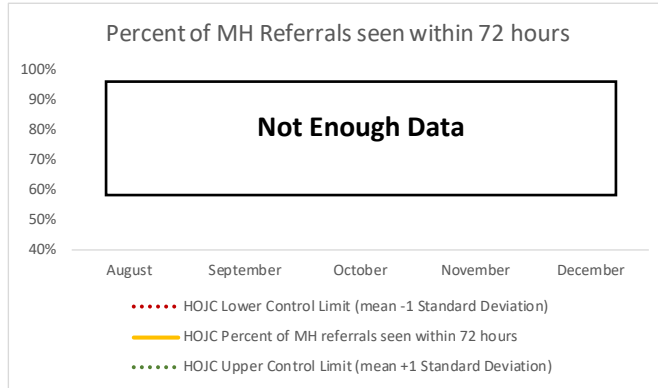
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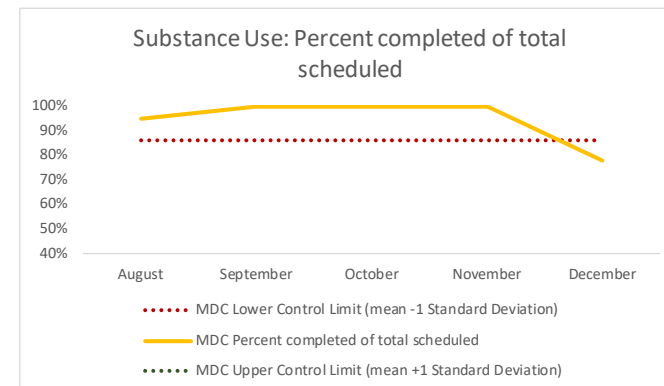
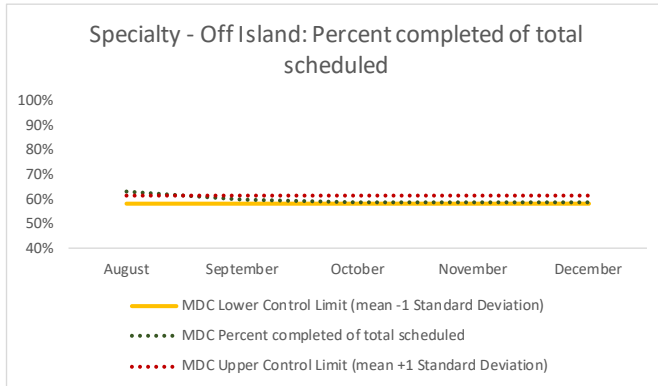
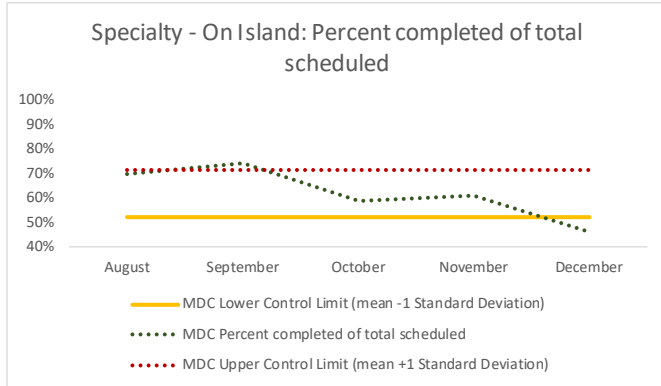
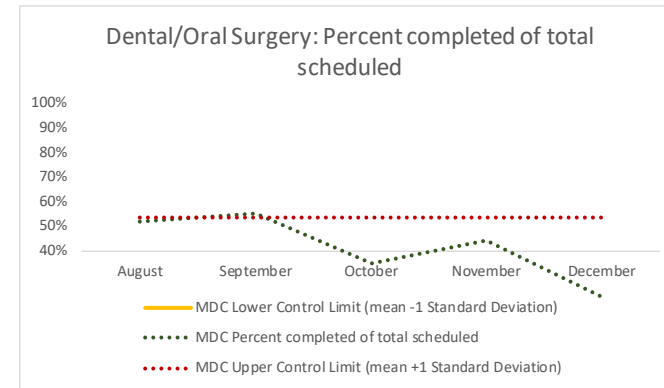
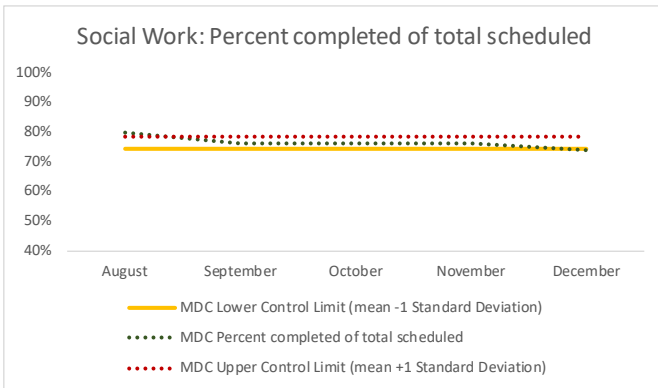
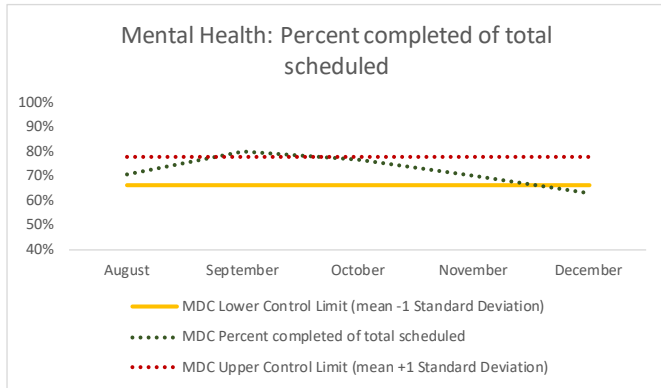
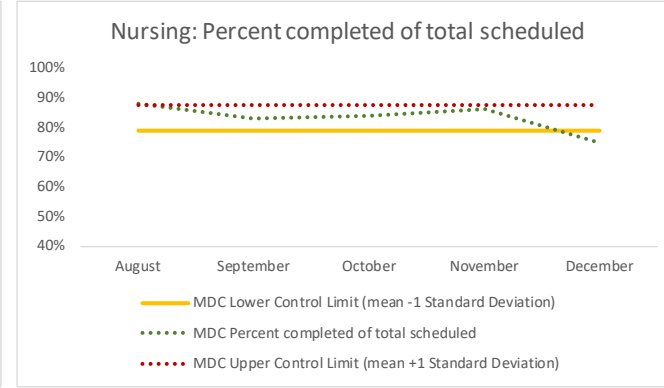
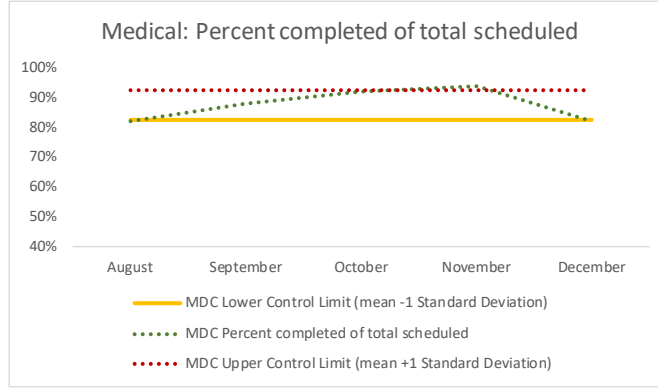
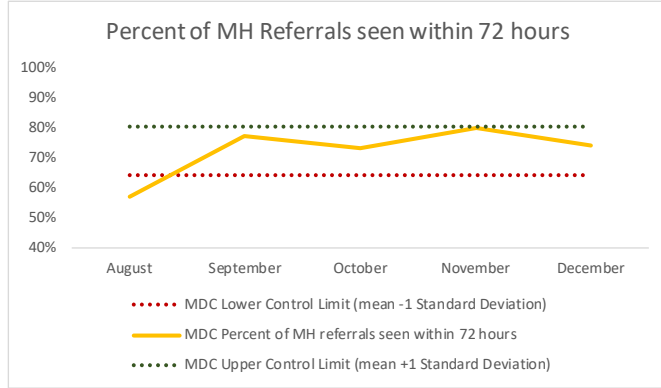
V. GRVC



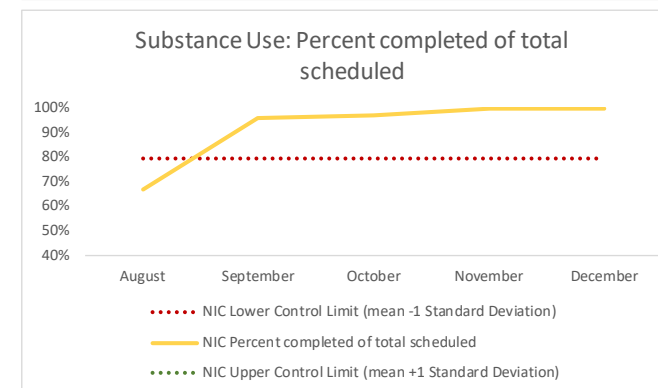
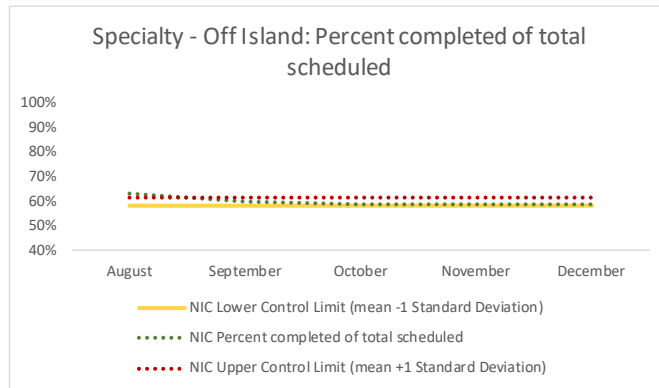
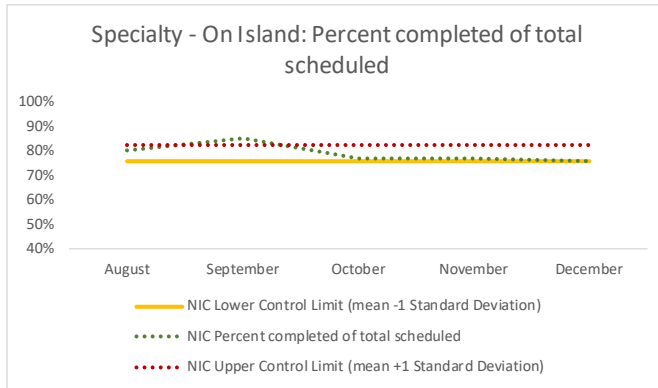
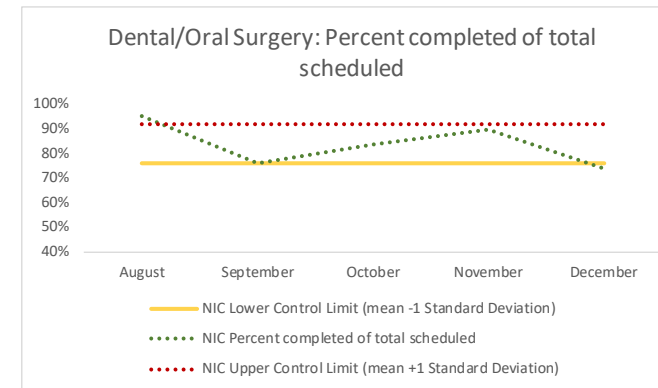
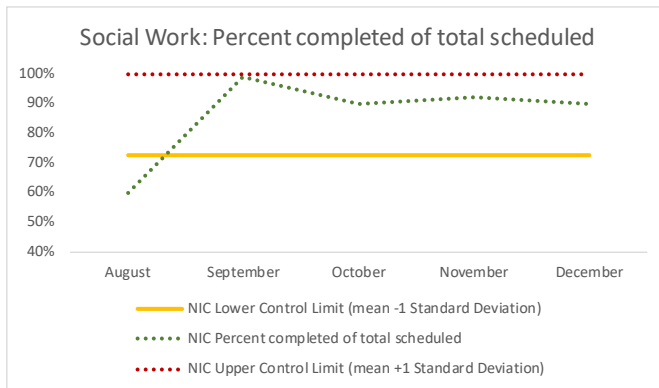
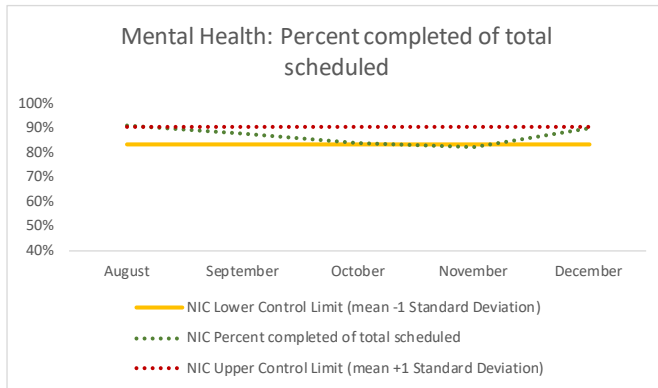
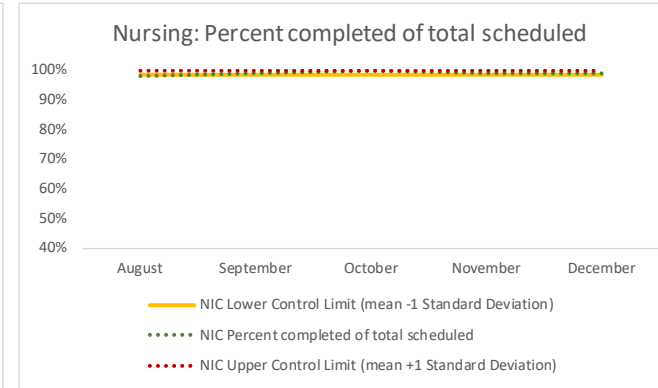
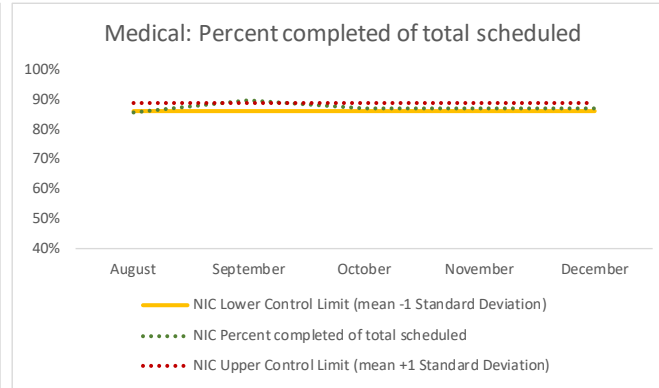
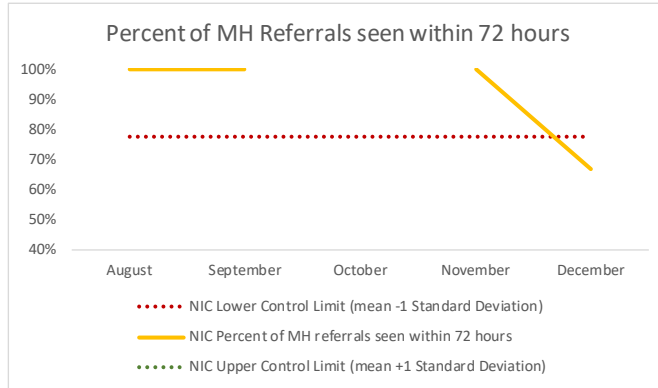
VI. HOJC



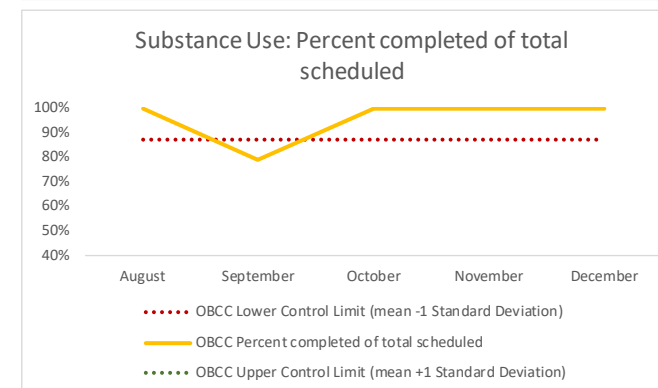
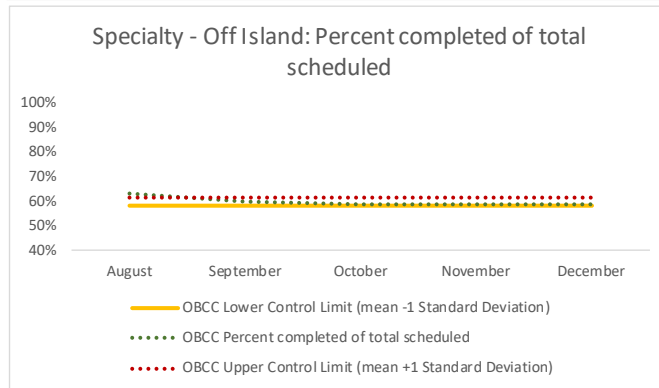
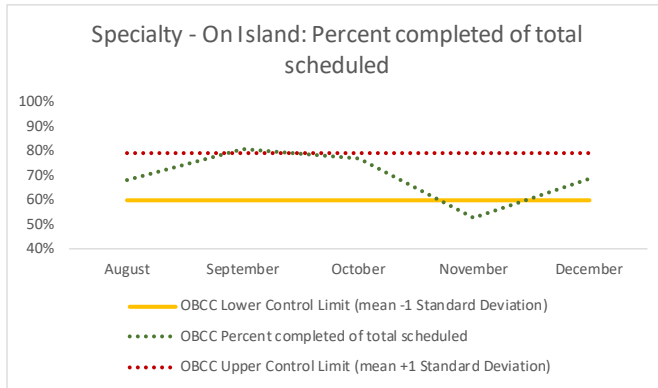
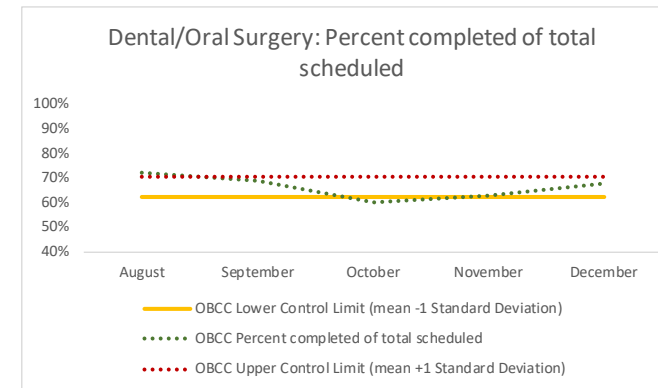
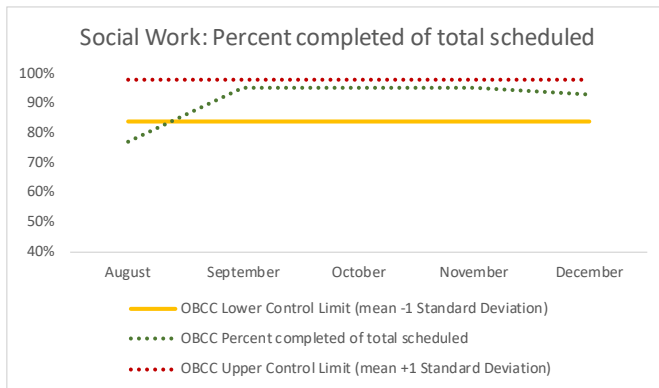
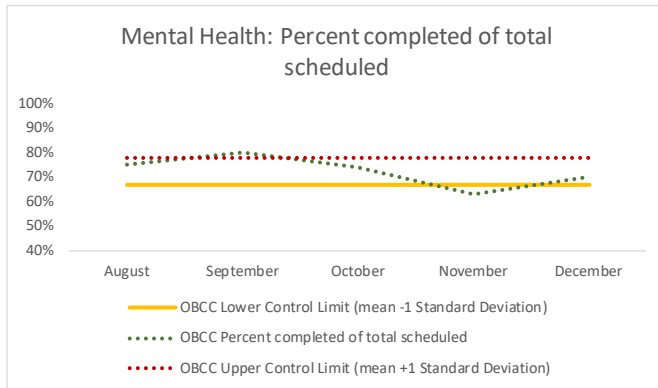
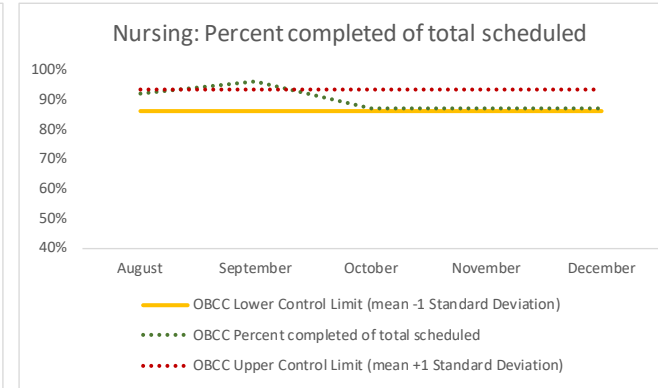
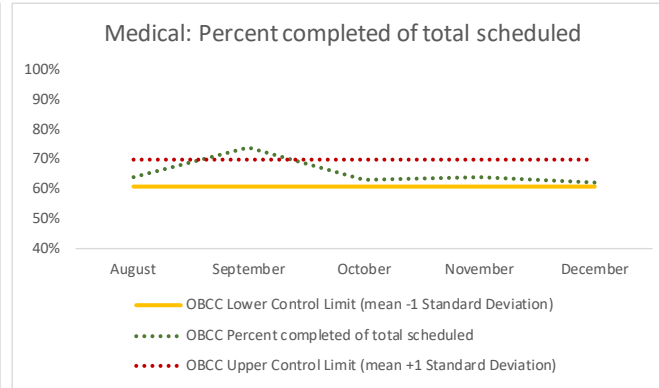
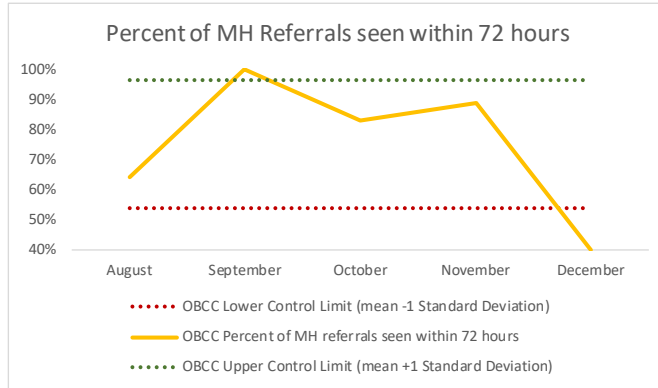
VII. MDC



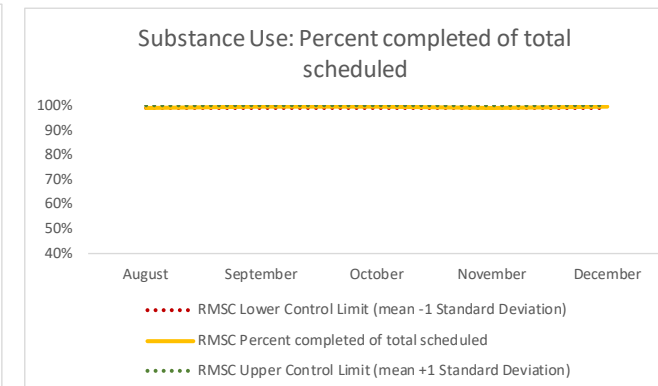
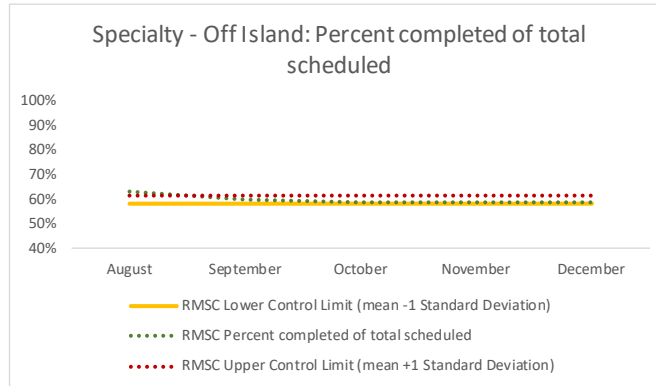
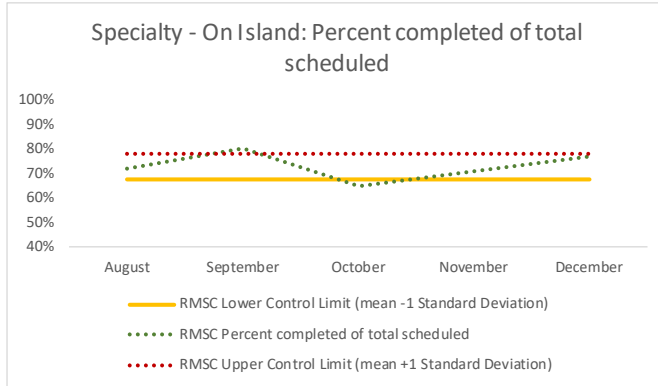
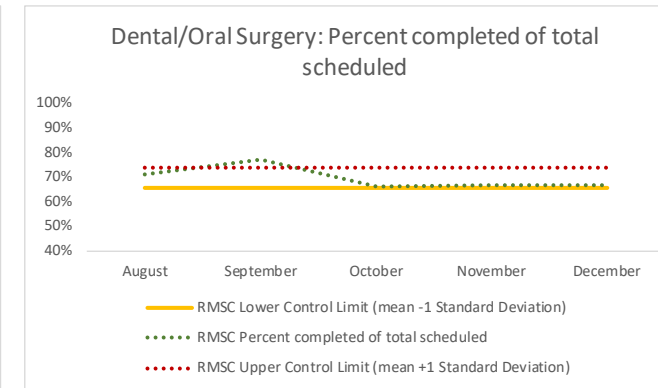
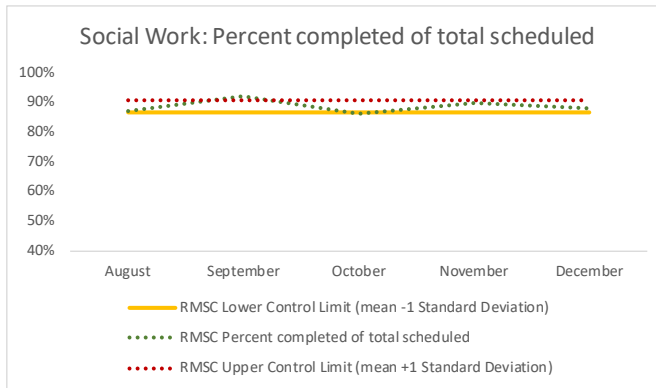
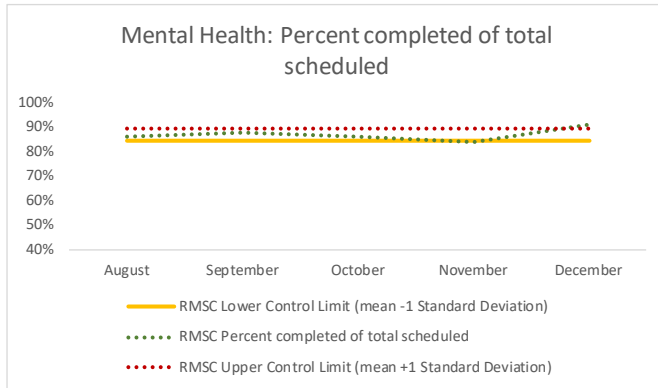
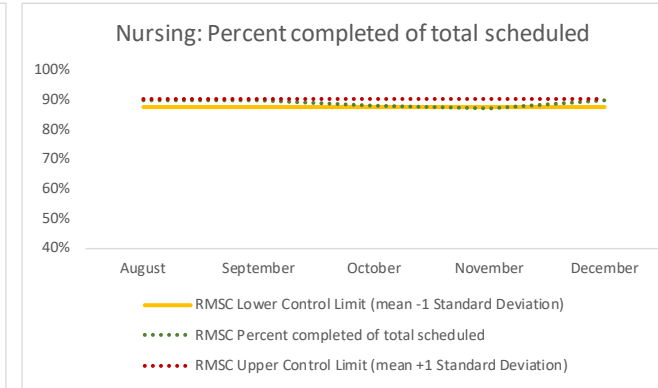
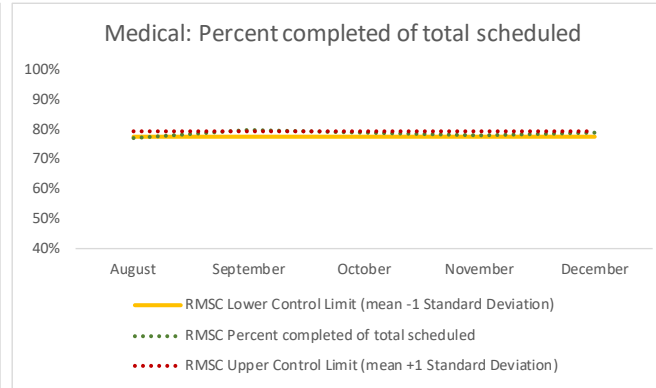
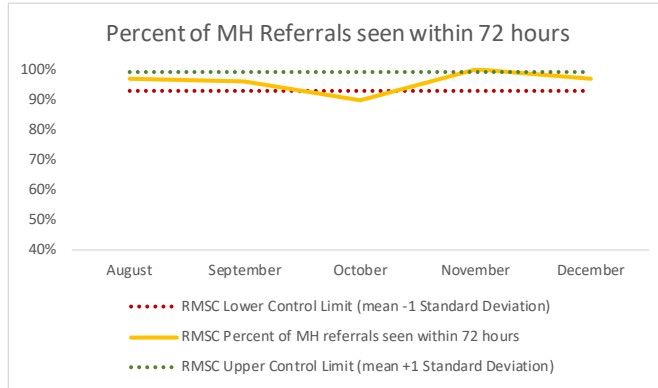
VIII. NIC



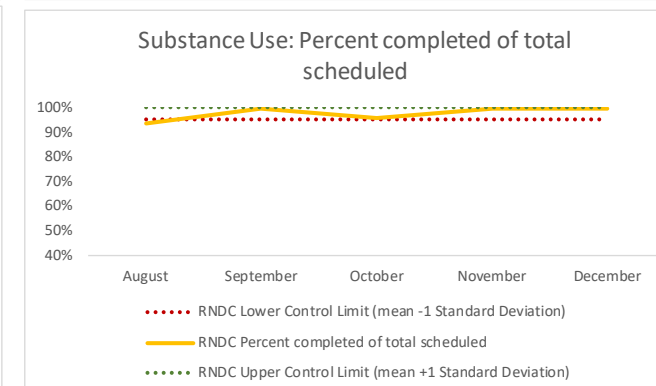
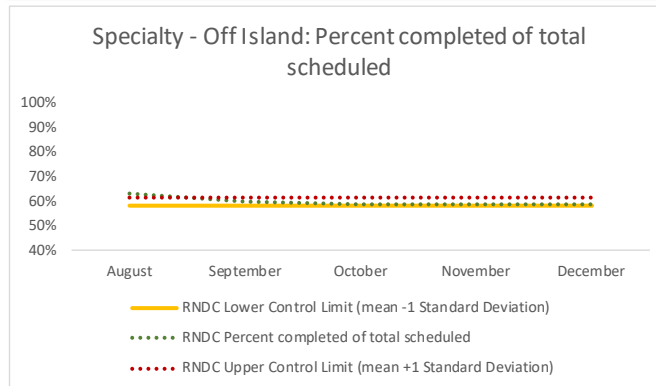
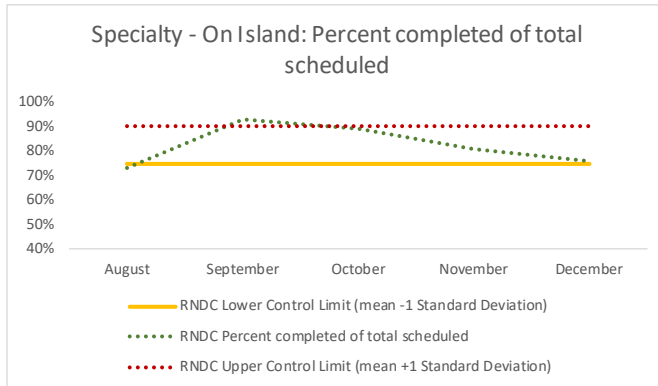
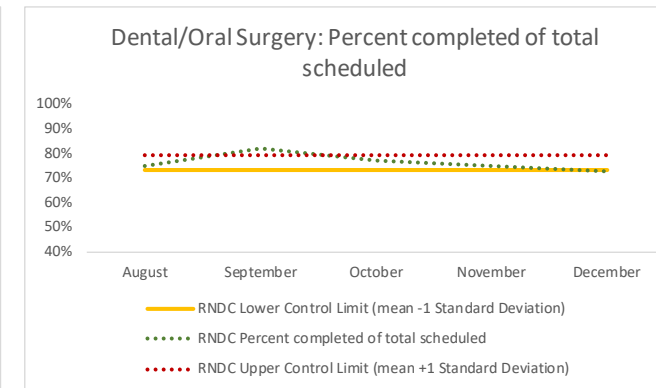
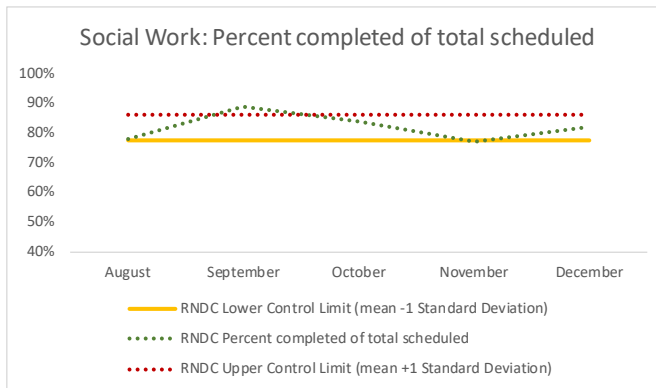
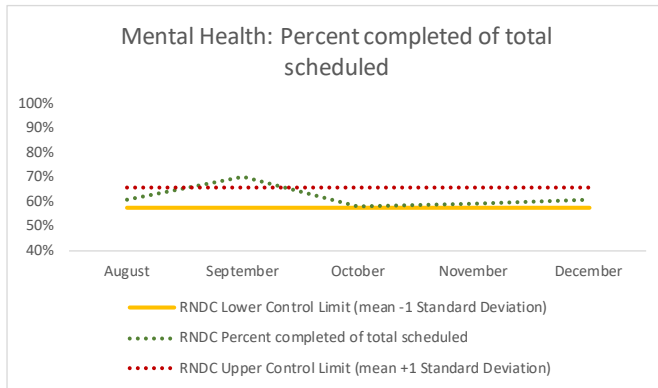
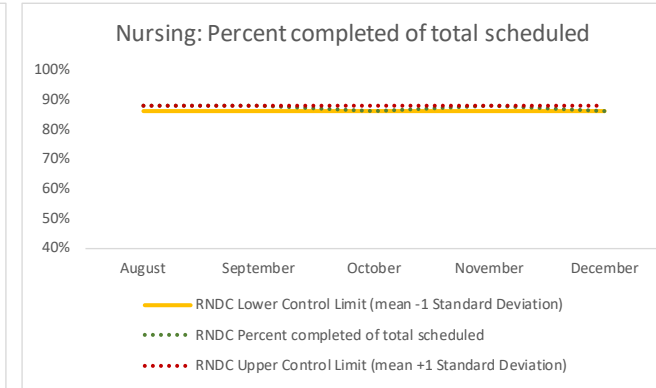
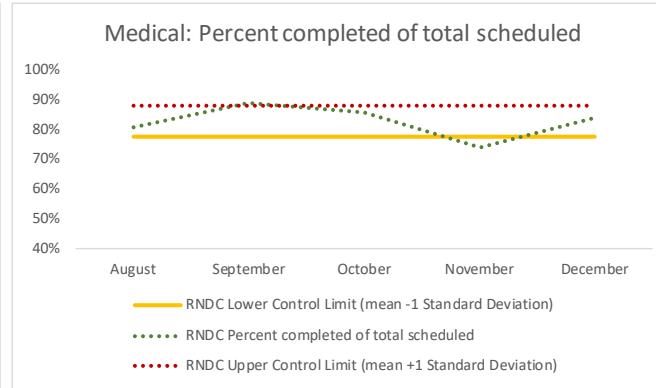
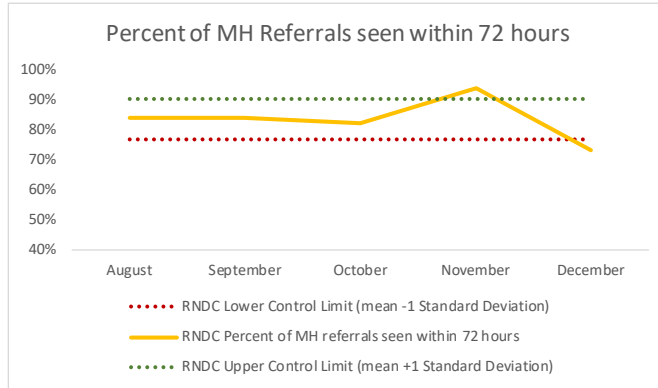
IX. OBCC



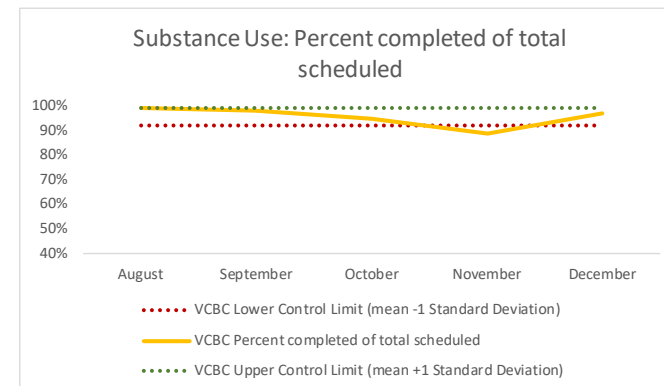
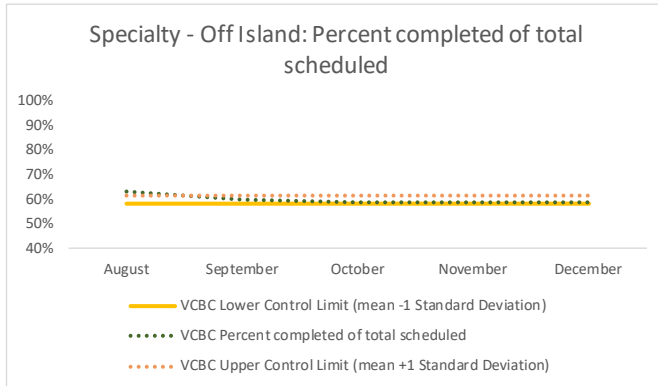
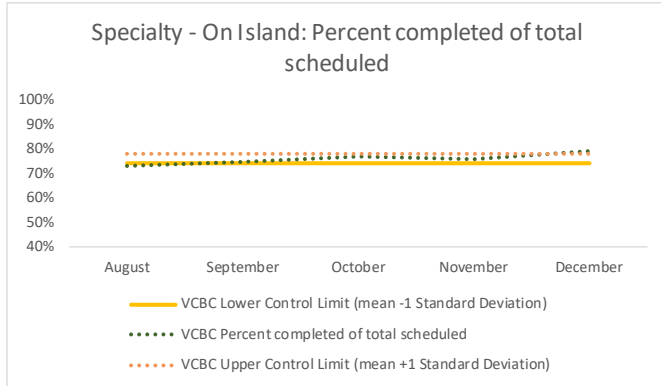
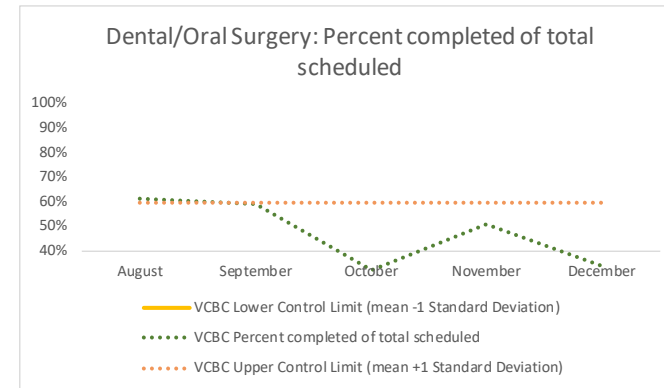
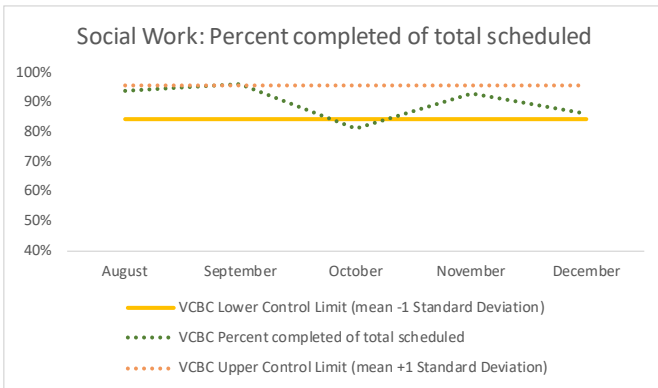
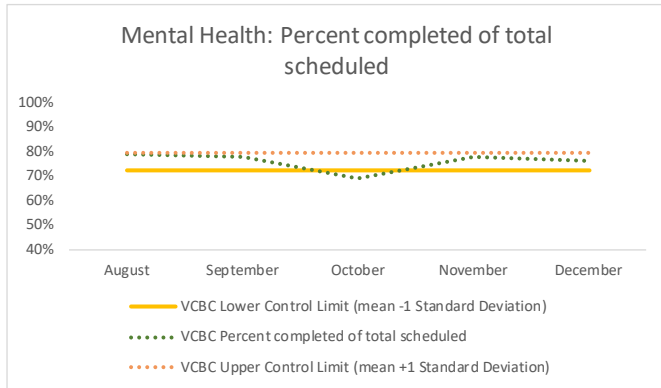
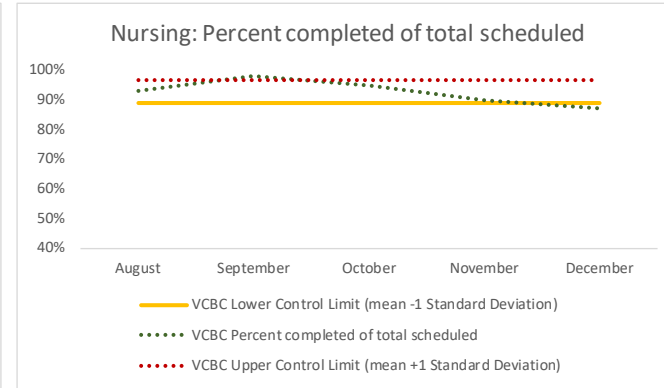
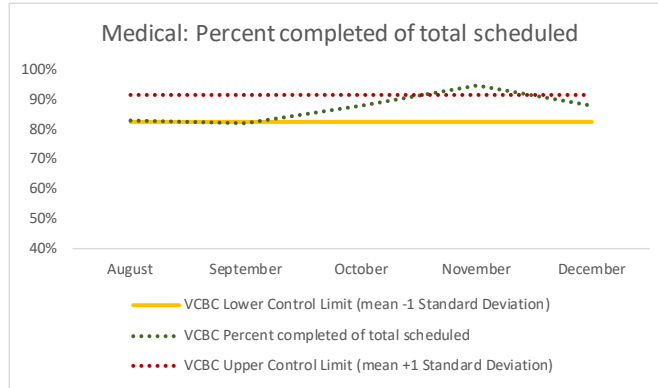
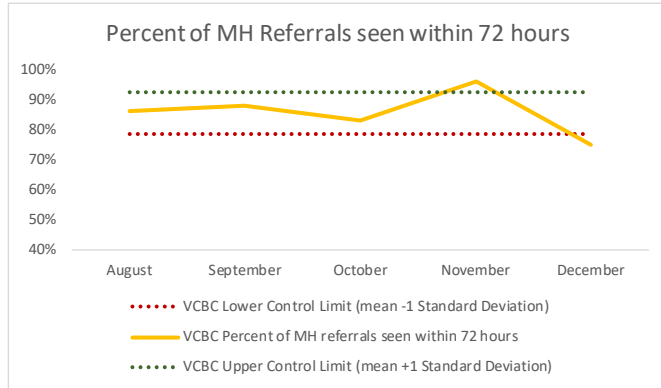
X. RMSC



XI. RNDC



XII. VCBC



XIII. WF

