

Local Law 58: CY 2019 Quarter 3 (July - September)

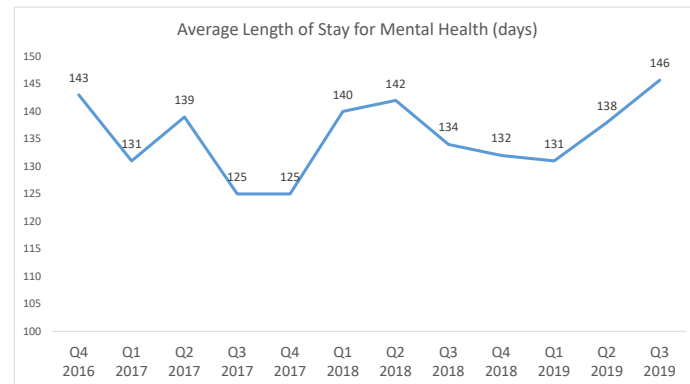
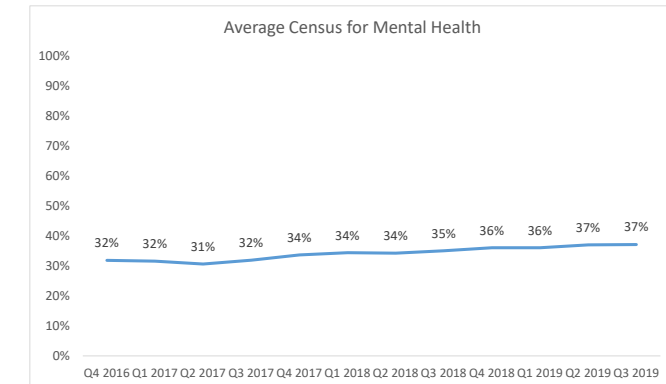
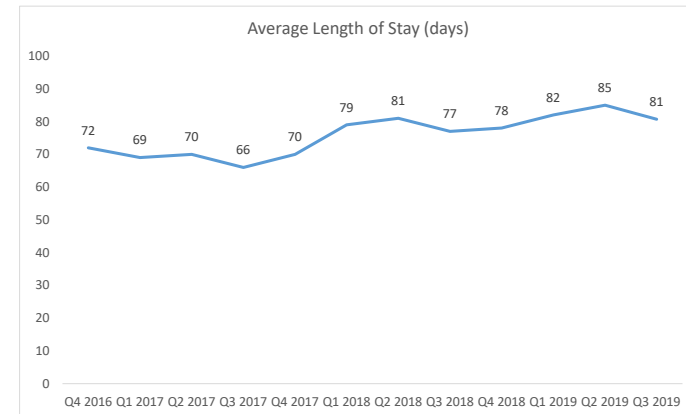
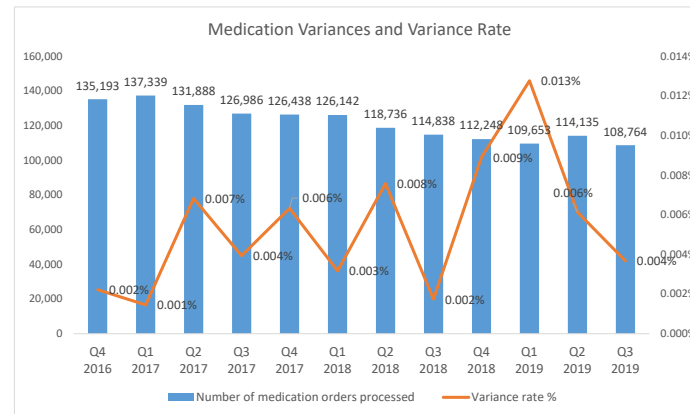
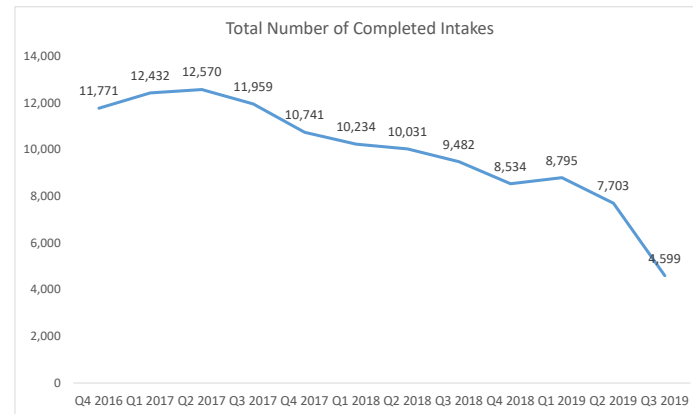
Version: 3/4/2020

Correctional Health Services

Metric	Description	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019
Intake	Total number of completed intakes	11,771	12,432	12,570	11,959	10,741	10,234	10,031	9,482	8,534	8,795	7,703	4,599 ²
Patient Safety	Number of medication variances	3	2	9	5	8	4	9	2	10	14	7	4
	Number of medication orders processed	135,193	137,339	131,888	126,986	126,438	126,142	118,736	114,838	112,248	109,653	114,135	108,764
	Variance rate %	0.002%	0.001%	0.007%	0.004%	0.006%	0.003%	0.008%	0.002%	0.009%	0.013%	0.006%	0.004%
Preventable Hospitalizations and Preventable Errors in Medical Care ¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	0/8=0%	0/18=0%	0/8=0%	0/12=0%	1/6=17%	0/12=0%	1/11=9%	0/18=0%	1/5=20%	0/12=0%	1/9=11%	0/6=0%
Follow-Up	Average length of stay (days)	72	69	70	66	70	79	81	77	78	82	85	81
	% of census receiving mental health services	32%	32%	31%	32%	34%	34%	34%	35%	36%	36%	37%	37%
	Average length of stay for mental health (days)	143	131	139	125	125	140	142	134	132	131	138	146
	Utilization trending	N/A	See below for trends										

¹Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.

²Data for July '19 are excluded from Q3 2019 due to transitioning to new electronic health record.



Local Law 58: CY 2019 Quarter 3 – Access Reports (August - September)

Version: 2/26/2020

I. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

II. August 2019

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	2308
1.2	Average time to completion once known to CHS (hours)	7.1

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	637
2.2	Referrals seen within 72 hours	513
2.3	% seen within 72 hours	81%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2854	64%	19767	84%	10751	70%	4064	81%	656	43%	1582	57%	264	39%	2105	93%	42043	76%
	Refused & Verified	554	12%	951	4%	890	6%	133	3%	312	21%	428	16%	158	24%	3	0%	3429	6%
	Not Produced	1001	22%	2718	12%	3255	21%	808	16%	534	35%	707	26%	229	34%	150	7%	9402	17%
	Rescheduled by CHS	82	2%	15	0%	554	4%	6	0%	8	1%	39	1%	18	3%	6	0%	728	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	0%	N/A	N/A	2	0%
	Total Scheduled Services	4491	100%	23451	100%	15450	100%	5011	100%	1510	100%	2756	100%	671	100%	2264	100%	55604	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	76%		88%		75%		84%		64%		73%		63%		93%		82%	

5	Unscheduled Services	N
5.1	Sick Call Completed	8744

III. September 2019

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	2291
1.2	Average time to completion once known to CHS (hours)	6.8

2	Referrals made to mental health services	n
2.1	Referrals made to mental health services	498
2.2	Referrals seen within 72 hours	445
2.3	% seen within 72 hours	89%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	3547	69%	21788	83%	13983	76%	4595	85%	1266	55%	2194	68%	237	37%	2608	96%	50218	78%
	Refused & Verified	615	12%	1144	4%	818	4%	124	2%	329	14%	367	11%	149	23%	3	0%	3549	6%
	Not Produced	910	18%	3427	13%	3185	17%	681	13%	660	29%	631	20%	246	38%	100	4%	9840	15%
	Rescheduled by CHS	69	1%	11	0%	513	3%	2	0%	34	1%	22	1%	8	1%	1	0%	660	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	5141	100%	26370	100%	18499	100%	5402	100%	2289	100%	3214	100%	640	100%	2712	100%	64267	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	87%	80%	87%	70%	80%	60%	96%	84%

5	Unscheduled Services	N
5.1	Sick Call Completed	8515