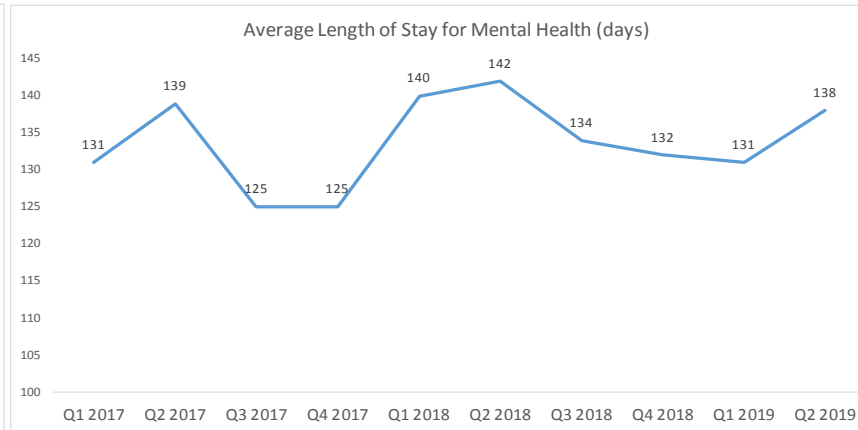
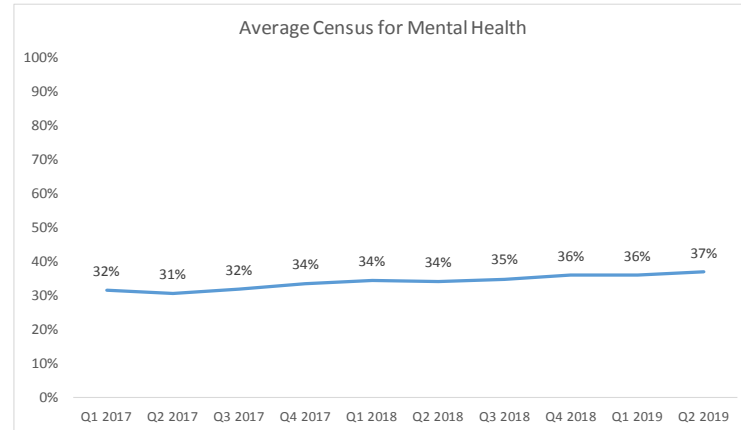
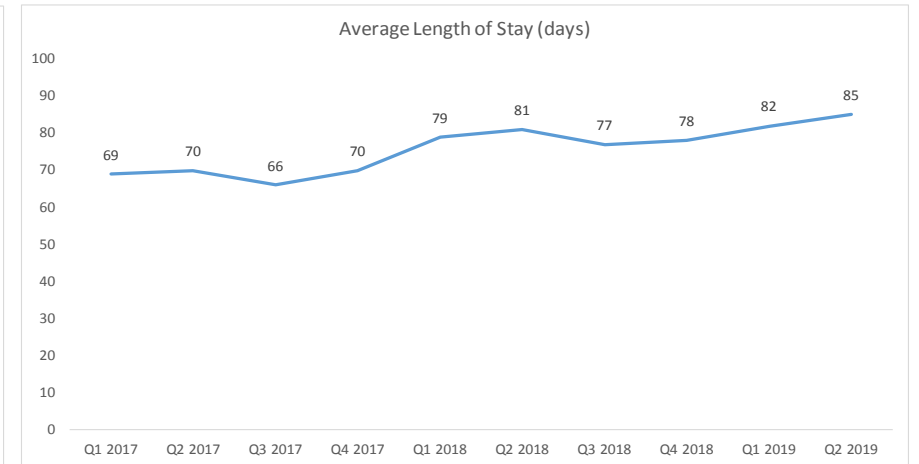
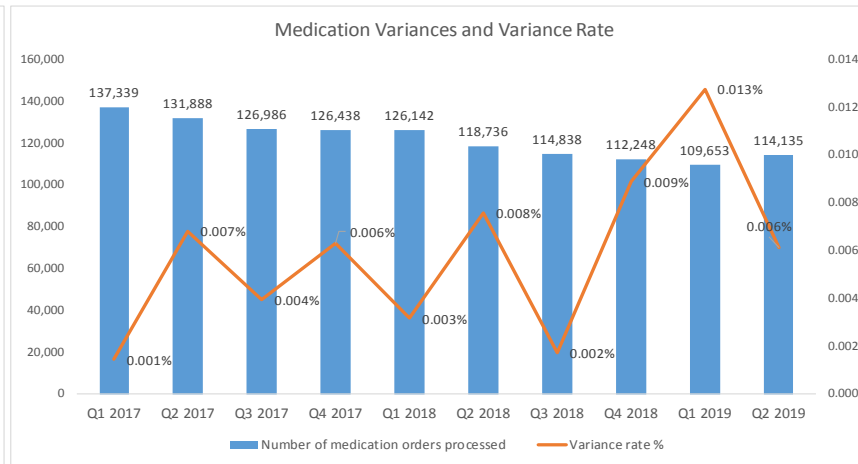
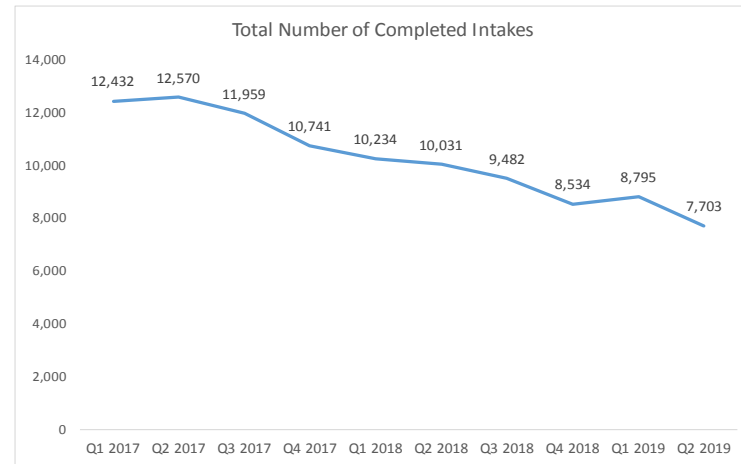


Local Law 58: CY 2019 Quarter 2 (April - June)

Version: 07/10/2019

Metric	Description	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019
Intake	Total number of completed intakes	12,432	12,570	11,959	10,741	10,234	10,031	9,482	8,534	8,795	7,703
Patient Safety	Number of medication variances	2	9	5	8	4	9	2	10	14	7
	Number of medication orders processed	137,339	131,888	126,986	126,438	126,142	118,736	114,838	112,248	109,653	114,135
	Variance rate %	0.001%	0.007%	0.004%	0.006%	0.003%	0.008%	0.002%	0.009%	0.013%	0.006%
Preventable Hospitalizations and Preventable Errors in Medical Care¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	0/18=0%	0/8=0%	0/12=0%	1/6=17%	0/12=0%	1/11=9%	0/18=0%	1/5=20%	0/12=0%	1/9=11%
Follow-Up	Average length of stay (days)	69	70	66	70	79	81	77	78	82	85
	Average census for mental health	32%	31%	32%	34%	34%	34%	35%	36%	36%	37%
	Average length of stay for mental health (days)	131	139	125	125	140	134	132	132	131	138
	Utilization trending	See below for trends									

¹Denominator only includes patients where the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.



Local Law 58: CY 2019 Quarter 2 – Access Reports (April - June)

Version: 07/10/2019

I. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Sick Call Completed	Number of sick call encounters completed by CHS.
5.2	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.3	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.4	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

II. April 2019

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2533
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	565
2.2	Referrals seen within 72 hours	526
2.3	Percent seen within 72 hours	93%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	3316	76%	6165	86%	12121	64%	5536	88%	1621	62%	1424	45%	260	38%	Future Metric			30443	70%
	Refused & Verified	89	2%	144	2%	846	4%	22	0%	237	9%	866	27%	202	29%				2406	6%
	Not Produced by DOC	730	17%	659	9%	3462	18%	563	9%	459	18%	678	21%	117	17%				6668	15%
	Out to Court	55	1%	94	1%	954	5%	146	2%	153	6%	68	2%	45	7%				1515	4%
	Left Without Being Seen	14	0%	5	0%	139	1%	23	0%	15	1%	27	1%	0	0%				223	1%
	Rescheduled by CHS	102	2%	62	1%	1131	6%	17	0%	129	5%	85	3%	12	2%				1538	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	52	8%				52	0%
	No Longer Indicated	46	1%	31	0%	287	2%	5	0%	3	0%	8	0%	N/A	N/A				380	1%
	Total Scheduled Services	4352	100%	7160	100%	18940	100%	6312	100%	2617	100%	3156	100%	688	100%				43225	100%
N & % Scheduled for Telehealth: 61 (10%)																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	79%	88%	70%	88%	71%	73%	67%		77%

5	Unscheduled Services	N
5.1	Sick Call Completed	8855
5.2	Injury Evaluations	2431
5.3	Medical Add-Ons	945
5.4	Number of Patients with Non-Intake Lab Collection	1448

Note: The Correctional Health Electronic Record (CHER) system went live at the RMSC facility in April 2019. Thus, RMSC facility data is excluded from this report.

III. May 2019

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2607
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	478
2.2	Referrals seen within 72 hours	423
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	3417	75%	6460	86%	11631	63%	5546	85%	1443	59%	1358	44%	242	38%	Future Metric			30097	70%
Refused & Verified	107	2%	172	2%	942	5%	32	0%	244	10%	838	27%	204	32%				2539	6%	
Not Produced by DOC	763	17%	659	9%	3274	18%	721	11%	491	20%	653	21%	128	20%				6689	16%	
Out to Court	51	1%	94	1%	976	5%	196	3%	189	8%	94	3%	33	5%				1633	4%	
Left Without Being Seen	12	0%	15	0%	162	1%	27	0%	18	1%	14	0%	0	0%				248	1%	
Rescheduled by CHS	150	3%	81	1%	1107	6%	23	0%	38	2%	93	3%	3	0%				1495	3%	
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	28	4%				28	0%
No Longer Indicated	50	1%	31	0%	241	1%	1	0%	11	0%	4	0%	N/A	N/A				338	1%	
Total Scheduled Services	4550	100%	7512	100%	18333	100%	6546	100%	2434	100%	3054	100%	638	100%				43067	100%	

N & % Scheduled for Telehealth: 100 (17%)

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	78%	89%	69%	85%	70%	72%	70%		76%

5	Unscheduled Services	N
5.1	Sick Call Completed	8897
5.2	Injury Evaluations	2221
5.3	Medical Add-Ons	1161
5.4	Number of Patients with Non-Intake Lab Collection	1698

Note: The Correctional Health Electronic Record (CHER) system went live at the RMSC facility in April 2019, and the HOJC Facility in May 2019. Thus, RMSC and HOJC facility data are excluded from this report.

IV. June 2019

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2309
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	392
2.2	Referrals seen within 72 hours	356
2.3	Percent seen within 72 hours	91%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	3001	74%	5677	85%	10671	64%	5057	87%	1315	60%	1271	45%	301	43%	Future Metric			27293	70%
	Refused & Verified	82	2%	188	3%	873	5%	23	0%	237	11%	792	28%	214	30%				2409	6%
	Not Produced by DOC	809	20%	592	9%	2823	17%	539	9%	412	19%	605	21%	142	20%				5922	15%
	Out to Court	47	1%	75	1%	716	4%	157	3%	138	6%	84	3%	21	3%				1238	3%
	Left Without Being Seen	9	0%	7	0%	210	1%	8	0%	13	1%	14	0%	0	0%				261	1%
	Rescheduled by CHS	77	2%	70	1%	1113	7%	19	0%	62	3%	86	3%	12	2%				1439	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17	2%				17	0%
	No Longer Indicated	33	1%	35	1%	213	1%	2	0%	5	0%	4	0%	N/A	N/A				292	1%
	Total Scheduled Services	4058	100%	6644	100%	16619	100%	5805	100%	2182	100%	2856	100%	707	100%				38871	100%
N & % Scheduled for Telehealth: 86 (14%)																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	77%	89%	70%	88%	71%	72%	73%		77%

5	Unscheduled Services	N
5.1	Sick Call Completed	8267
5.2	Injury Evaluations	2203
5.3	Medical Add-Ons	994
5.4	Number of Patients with Non-Intake Lab Collection	1620

Note: The Correctional Health Electronic Record (CHER) system went live at the RMSC facility in April 2019, and the HOJC Facility in May 2019. Thus, RMSC and HOJC facility data are excluded from this report.