

A BED FOR EVERY PATIENT



JOCELYN GONZALEZ

DIRECTOR OF ADMISSIONS FOR POST-ACUTE CARE, CENTRAL OFFICE

My role: I help expedite the transfer of patients from our hospitals to our Post Acute Care facilities –it’s critical to get low acuity patients moved out to make room for the growing need of patients with COVID. I supervise a team of five who are each assigned to handle transfers to each of the system’s five post-acute and long-term care facilities. We are fully aware of every patient who needs a bed and every bed that becomes available.

Why I’m Fighting COVID-19: My work is my passion. I know the impact of my work. I can make a difference for the patients we serve. In this crisis, our

team moves very quickly to free beds for COVID-19 patients, but also to find the most appropriate setting to bring other patients in to continue their recovery.

Impact of COVID-19: My father-in-law tested positive for COVID-19 and he’s at NYC Health + Hospitals/Lincoln. The great care he is receiving is the care I’d like everybody to have. At NYC Health + Hospitals, we make it happen.

Managing Stress: My family understands and is fully aware of this crisis, so they are supportive. After a long day, I try to spend quality time with them and wind down.

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