

NYC HEALTH + HOSPITALS/KINGS COUNTY HEROES



Kings County Heroes in photo taken before COVID-19 crisis. From left, Delissa Jones, Head RN; Joyleen Reed, Patient Care Associate; Fabiola Tony, Assistant Nursing Director; Melissa Lee, MD; Isabel Watson, Patient Care Associate; Jennifer Kim, Assistant Director; Amanda Harris, MD; Deomattie Singh-Bahadur, Senior Associate Director.

NURSE REDEPLOYED TO SUPPORT PATIENT SURGE

FABIOLA TONY, RN

ASSISTANT NURSING DIRECTOR
NYC HEALTH + HOSPITALS/KINGS COUNTY

My Role: I'm typically responsible for the adult primary clinics providing outpatient care to patients in Brooklyn. Now everything has changed. With the surge in patients, we needed more nurses in different areas, so our ambulatory care nurses were redeployed to the ER and inpatient care to help manage the tremendous surge.

Motivating Staff: The majority of nurses on my team haven't worked on the hospital side for a long time. As their leader, I needed to be there in the trenches with them, teaching them and showing them support. What matters right now is for me to give them the necessary tools - everything from the appropriate PPE to making sure they get breaks and eat - so they can take care of patients.