My Role: I’m working to assemble a team to conduct travel screening and registration in order for the patients to be assessed by the providers. My job is to implement, assess, provide support, escalate issues, get answers and communicate the right information.

Why I’m Fighting COVID-19: This is a new frontier with lots of unknowns with new information emerging rapidly. Due to this, it is crucial for me and others like me to create a way to assist in this pandemic and provide support for those in need.

With the unknowns, anxiety and stress are high. Therefore, whatever we can do to help, provide support and shed light in this pandemic, we should do and are doing. Working together and confronting the unknowns to obtain answers are some of the strategies we are taking to have a meaningful impact during the pandemic.

Managing Stress: These are unprecedented times as they say. Stress is high. My goal is to ensure I am well and grounded in order for me to help others. The analogy I share with my team is the technique flight attendants demonstrate in all their flights: Put on your mask first so that you can then assist others with their masks.