

CHS Access Report for Patients 18-21: October 2018

Version: 1/28/19

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	289
1.2	Average time to completion once known to CHS (hours)	3.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	66
2.2	Referrals seen within 72 hours	61
2.3	Percent seen within 72 hours	92%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	171	65%	435	87%	1168	51%	399	88%	148	53%	70	34%	7	19%	Future Metric			2398	59%
	Refused & Verified	15	6%	3	1%	189	8%	3	1%	32	11%	74	36%	23	62%				339	8%
	Not Produced by DOC	50	19%	47	9%	601	26%	37	8%	72	26%	45	22%	5	14%				857	21%
	Out to Court	10	4%	7	1%	112	5%	12	3%	23	8%	8	4%	0	0%				172	4%
	Left Without Being Seen	2	1%	0	0%	20	1%	0	0%	3	1%	0	0%	0	0%				25	1%
	Rescheduled by CHS	9	3%	6	1%	167	7%	0	0%	3	1%	10	5%	0	0%				195	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	5%				2	0%
	No Longer Indicated	7	3%	0	0%	43	2%	0	0%	0	0%	0	0%	N/A	N/A				50	1%
	Total Scheduled Services	264	100%	498	100%	2300	100%	451	100%	281	100%	207	100%	37	100%			4038	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	72%	88%	60%	89%	64%	70%	81%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	853
5.2	Emergency Sick Call Completed ¹	68
5.3	Injury Evaluations ²	557
5.4	Medical Add-Ons	131
5.5	Number of Patients with Non-Intake Lab Collection	98

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	19
1.2	Average time to completion once known to CHS (hours)	5.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	4
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	75%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	8	24%	59	82%	263	51%	43	75%	11	55%	0	0%	1	13%	Future Metric		385	54%
	Refused & Verified	1	3%	1	1%	7	1%	0	0%	2	10%	2	20%	5	63%			18	3%
	Not Produced by DOC	24	71%	11	15%	128	25%	13	23%	7	35%	5	50%	2	25%			190	27%
	Out to Court	1	3%	1	1%	14	3%	1	2%	0	0%	1	10%	0	0%			18	3%
	Left Without Being Seen	0	0%	0	0%	5	1%	0	0%	0	0%	0	0%	0	0%			5	1%
	Rescheduled by CHS	0	0%	0	0%	80	16%	0	0%	0	0%	2	20%	0	0%			82	12%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%			0	0%
	No Longer Indicated	0	0%	0	0%	14	3%	0	0%	0	0%	0	0%	N/A	N/A			14	2%
	Total Scheduled Services	34	100%	72	100%	511	100%	57	100%	20	100%	10	100%	8	100%		712	100%	
	¹ Includes medical infirmary services																		
	² Includes nursing infirmary services																		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	26%	83%	54%	75%	65%	20%	75%		58%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	84
5.2	Emergency Sick Call Completed ¹	4
5.3	Injury Evaluations ²	37
5.4	Medical Add-Ons	9
5.5	Number of Patients with Non-Intake Lab Collection	10
	¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.	
	² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.	

V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	78
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	17	81%	25	83%	42	26%	34	92%	17	53%	1	10%	0	0%	Future Metric			136	46%
	Refused & Verified	1	5%	0	0%	21	13%	0	0%	1	3%	5	50%	4	67%				32	11%
	Not Produced by DOC	1	5%	1	3%	52	32%	3	8%	13	41%	3	30%	2	33%				75	25%
	Out to Court	0	0%	0	0%	16	10%	0	0%	1	3%	1	10%	0	0%				18	6%
	Left Without Being Seen	1	5%	0	0%	4	2%	0	0%	0	0%	0	0%	0	0%				5	2%
	Rescheduled by CHS	0	0%	4	13%	27	17%	0	0%	0	0%	0	0%	0	0%				31	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	1	5%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				1	0%
	Total Scheduled Services	21	100%	30	100%	162	100%	37	100%	32	100%	10	100%	6	100%			298	100%	
	¹ Includes medical infirmary services																			
	² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	90%	83%	39%	92%	56%	60%	67%		57%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	34
5.2	Emergency Sick Call Completed ¹	3
5.3	Injury Evaluations ²	56
5.4	Medical Add-Ons	6
5.5	Number of Patients with Non-Intake Lab Collection	7
	¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.	
	² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.	

VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	11
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services		Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen		12	86%	30	100%	32	37%	44	94%	18	56%	7	26%	2	67%	Future Metric			145	60%
	Refused & Verified		0	0%	0	0%	12	14%	0	0%	8	25%	17	63%	1	33%				38	16%
	Not Produced by DOC		2	14%	0	0%	36	41%	3	6%	4	13%	2	7%	0	0%				47	20%
	Out to Court		0	0%	0	0%	0	0%	0	0%	2	6%	1	4%	0	0%				3	1%
	Left Without Being Seen		0	0%	0	0%	3	3%	0	0%	0	0%	0	0%	0	0%				3	1%
	Rescheduled by CHS		0	0%	0	0%	2	2%	0	0%	0	0%	0	0%	0	0%				2	1%
	Rescheduled by Hospital		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated		0	0%	0	0%	2	2%	0	0%	0	0%	0	0%	N/A	N/A				2	1%
Total Scheduled Services		14	100%	30	100%	87	100%	47	100%	32	100%	27	100%	3	100%			240	100%		
		¹ Includes medical infirmary services ² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	86%	100%	52%	94%	81%	89%	100%		77%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	56
5.2	Emergency Sick Call Completed ¹	10
5.3	Injury Evaluations ²	20
5.4	Medical Add-Ons	9
5.5	Number of Patients with Non-Intake Lab Collection	10
¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies. ² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		

VII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	11	58%	26	70%	94	52%	27	100%	13	32%	4	17%	0	0%	Future Metric			175	53%
	Refused & Verified	3	16%	1	3%	8	4%	0	0%	5	12%	7	29%	0	0%				24	7%
	Not Produced by DOC	2	11%	10	27%	56	31%	0	0%	18	44%	10	42%	0	0%				96	29%
	Out to Court	2	11%	0	0%	12	7%	0	0%	4	10%	0	0%	0	0%				18	5%
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%				1	0%
	Rescheduled by CHS	1	5%	0	0%	9	5%	0	0%	1	2%	3	13%	0	0%				14	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	N/A	N/A				1	0%
	Total Scheduled Services	19	100%	37	100%	181	100%	27	100%	41	100%	24	100%	0	0%			329	100%	
	¹ Includes medical infirmary services																			
	² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	74%	73%	57%	100%	44%	46%	0%		61%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	64
5.2	Emergency Sick Call Completed ¹	6
5.3	Injury Evaluations ²	37
5.4	Medical Add-Ons	7
5.5	Number of Patients with Non-Intake Lab Collection	6
	¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.	
	² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.	

VIII. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	37
1.2	Average time to completion once known to CHS (hours)	1.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	6
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	6	86%	9	50%	50	62%	11	92%	14	78%	1	10%	0	0%	Future Metric	91	62%	
Refused & Verified	0	0%	0	0%	7	9%	0	0%	0	0%	4	40%	0	0%	11		8%		
Not Produced by DOC	0	0%	5	28%	14	17%	1	8%	3	17%	5	50%	0	0%	28		19%		
Out to Court	0	0%	3	17%	8	10%	0	0%	1	6%	0	0%	0	0%	12		8%		
Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0		0%		
Rescheduled by CHS	0	0%	1	6%	2	2%	0	0%	0	0%	0	0%	0	0%	3		2%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	0		N/A		
No Longer Indicated	1	14%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A	1		1%		
Total Scheduled Services	7	100%	18	100%	81	100%	12	100%	18	100%	10	100%	0	0%				146	100%

¹Includes medical infirmary services
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	100%	50%	70%	92%	78%	50%	0%		70%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	35
5.2	Emergency Sick Call Completed ¹	5
5.3	Injury Evaluations ²	27
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	7

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IX. NIC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	0
1	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2	Referrals made to mental health service	0
2	Referrals seen within 72 hours	0
2	Percent seen within 72 hours	0%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	12	67%	22	100%	36	45%	3	100%	0	0%	14	54%	1	50%	Future Metric			88	58%
	Refused & Verified	1	6%	0	0%	11	14%	0	0%	0	0%	6	23%	1	50%				19	13%
	Not Produced by DOC	1	6%	0	0%	23	29%	0	0%	0	0%	4	15%	0	0%				28	19%
	Out to Court	3	17%	0	0%	3	4%	0	0%	0	0%	1	4%	0	0%				7	5%
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%				1	1%
	Rescheduled by CHS	0	0%	0	0%	6	8%	0	0%	0	0%	1	4%	0	0%				7	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	1	6%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				1	1%
	Total Scheduled Services	18	100%	22	100%	80	100%	3	100%	0	0%	26	100%	2	100%				151	100%
	¹ Includes medical infirmity services ² Includes nursing infirmity services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	76%	100%	59%	100%	0%	77%	100%		71%

5	Unscheduled Services	N
5	Routine Sick Call Completed	58
5	Emergency Sick Call Completed ¹	2
5	Injury Evaluations ²	29
5	Medical Add-Ons	51
6	Number of Patients with Non-Intake Lab Collection	6

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.
²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

X. OBCC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	0
1	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2	Referrals made to mental health service	5
2	Referrals seen within 72 hours	4
2	Percent seen within 72 hours	80%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	30	61%	11	85%	112	52%	15	88%	19	36%	5	28%	0	0%	Future Metric			192	52%
	Refused & Verified	4	8%	1	8%	13	6%	0	0%	7	13%	8	44%	4	80%				37	10%
	Not Produced by DOC	11	22%	0	0%	62	29%	1	6%	18	34%	4	22%	0	0%				96	26%
	Out to Court	1	2%	1	8%	13	6%	1	6%	8	15%	0	0%	0	0%				24	6%
	Left Without Being Seen	1	2%	0	0%	2	1%	0	0%	0	0%	0	0%	0	0%				3	1%
	Rescheduled by CHS	1	2%	0	0%	9	4%	0	0%	1	2%	1	6%	0	0%				12	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	20%				1	N/A
	No Longer Indicated	1	2%	0	0%	4	2%	0	0%	0	0%	0	0%	N/A	N/A				5	1%
	Total Scheduled Services	49	100%	13	100%	215	100%	17	100%	53	100%	18	100%	5	100%			370	100%	
	¹ Includes medical infirmary services																			
	² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	71%	92%	59%	88%	49%	72%	80%		63%

5	Unscheduled Services	N
5	Routine Sick Call Completed	147
5	Emergency Sick Call Completed ¹	1
5	Injury Evaluations ²	50
5	Medical Add-Ons	1
6	Number of Patients with Non-Intake Lab Collection	3

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XI. RMSC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	31
1	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2	Referrals made to mental health service	17
2	Referrals seen within 72 hours	17
2	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	17	68%	48	100%	152	68%	105	92%	27	71%	25	66%	0	0%	Future Metric			374	77%
	Refused & Verified	0	0%	0	0%	22	10%	0	0%	2	5%	5	13%	0	0%				29	6%
	Not Produced by DOC	1	4%	0	0%	33	15%	4	4%	4	11%	4	11%	0	0%				46	9%
	Out to Court	1	4%	0	0%	14	6%	5	4%	3	8%	2	5%	0	0%				25	5%
	Left Without Being Seen	0	0%	0	0%	1	0%	0	0%	2	5%	0	0%	0	0%				3	1%
	Rescheduled by CHS	6	24%	0	0%	3	1%	0	0%	0	0%	2	5%	0	0%				11	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%
	Total Scheduled Services	25	100%	48	100%	225	100%	114	100%	38	100%	38	100%	0	0%			488	100%	

¹Includes medical infirmary services
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	68%	100%	77%	92%	76%	79%	0%		83%

5	Unscheduled Services	N
5	Routine Sick Call Completed	67
5	Emergency Sick Call Completed ¹	6
5	Injury Evaluations ²	18
5	Medical Add-Ons	5
6	Number of Patients with Non-Intake Lab Collection	16

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	42
1	Average time to completion once known to CHS (hours)	1.9

2	Referrals made to mental health service	N
2	Referrals made to mental health service	16
2	Referrals seen within 72 hours	15
2	Percent seen within 72 hours	94%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	31	65%	39	78%	320	51%	98	90%	19	59%	12	31%	2	20%	Future Metric			521	57%
	Refused & Verified	5	10%	0	0%	79	13%	0	0%	7	22%	17	44%	7	70%				115	13%
	Not Produced by DOC	7	15%	10	20%	178	28%	7	6%	1	3%	7	18%	1	10%				211	23%
	Out to Court	2	4%	1	2%	19	3%	4	4%	4	13%	2	5%	0	0%				32	3%
	Left Without Being Seen	0	0%	0	0%	2	0%	0	0%	1	3%	0	0%	0	0%				3	0%
	Rescheduled by CHS	0	0%	0	0%	13	2%	0	0%	0	0%	1	3%	0	0%				14	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	3	6%	0	0%	18	3%	0	0%	0	0%	0	0%	N/A	N/A				21	2%
	Total Scheduled Services	48	100%	50	100%	629	100%	109	100%	32	100%	39	100%	10	100%			917	100%	
	¹ Includes medical infirmary services ² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	80%	78%	65%	90%	81%	74%	90%		71%

5	Unscheduled Services	N
5	Routine Sick Call Completed	270
5	Emergency Sick Call Completed ¹	19
5	Injury Evaluations ²	258
5	Medical Add-Ons	21
6	Number of Patients with Non-Intake Lab Collection	22

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIII. VCBC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	71
1	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2	Referrals made to mental health service	10
2	Referrals seen within 72 hours	8
2	Percent seen within 72 hours	80%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	27	93%	121	91%	63	52%	16	64%	10	67%	1	20%	1	33%	Future Metric			239	72%
	Refused & Verified	0	0%	0	0%	9	7%	3	12%	0	0%	3	60%	1	33%				16	5%
	Not Produced by DOC	1	3%	10	8%	18	15%	5	20%	4	27%	1	20%	0	0%				39	12%
	Out to Court	0	0%	1	1%	11	9%	1	4%	0	0%	0	0%	0	0%				13	4%
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%				1	0%
	Rescheduled by CHS	1	3%	1	1%	16	13%	0	0%	1	7%	0	0%	0	0%				19	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	33%				1	N/A
	No Longer Indicated	0	0%	0	0%	4	3%	0	0%	0	0%	0	0%	N/A	N/A				4	1%
	Total Scheduled Services	29	100%	133	100%	122	100%	25	100%	15	100%	5	100%	3	100%			332	100%	
	¹ Includes medical infirmary services																			
	² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	93%	91%	61%	76%	67%	80%	67%		78%

5	Unscheduled Services	N
5	Routine Sick Call Completed	37
5	Emergency Sick Call Completed ¹	11
5	Injury Evaluations ²	25
5	Medical Add-Ons	20
6	Number of Patients with Non-Intake Lab Collection	11

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIV. WF

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	0
1	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2	Referrals made to mental health service	1
2	Referrals seen within 72 hours	1
2	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	0	0%	45	100%	4	57%	3	100%	0	0%	0	0%	0	0%	Future Metric			52	95%
	Refused & Verified	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Not Produced by DOC	0	0%	0	0%	1	14%	0	0%	0	0%	0	0%	0	0%				1	2%
	Out to Court	0	0%	0	0%	2	29%	0	0%	0	0%	0	0%	0	0%				2	4%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%
	Total Scheduled Services	0	0%	45	100%	7	100%	3	100%	0	0%	0	0%	0	0%			55	100%	
	¹ Includes medical infirmary services																			
	² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	0%	100%	57%	100%	0%	0%	0%		95%

5	Unscheduled Services	N
5	Routine Sick Call Completed	1
5	Emergency Sick Call Completed ¹	1
5	Injury Evaluations ²	0
5	Medical Add-Ons	0
6	Number of Patients with Non-Intake Lab Collection	0

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.