

CHS Access Report for Patients 18-21: March 2019

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I. Table of Contents

I.	Table of Contents.....	1
II.	Data Dictionary	2
III.	Summary Data.....	3
IV.	AMKC.....	4
V.	BKDC.....	5
VI.	EMTC.....	6
VII.	GRVC	7
VIII.	MDC.....	8
IX.	NIC.....	9
X.	OBCC	10
XI.	RMSC.....	11
XII.	RNDC	12
XIII.	VCBC.....	13
XIV.	WF	14

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Sick Call Completed	Number of sick call encounters completed by CHS.
5.2	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.3	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.4	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	222
1.2	Average time to completion once known to CHS (hours)	4.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	31
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	97%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	153	73%	325	80%	1002	46%	345	87%	100	51%	39	30%	6	30%	Future Metric			1970	55%	
	Refused & Verified	15	7%	2	0%	221	10%	1	0%	23	12%	36	28%	8	40%				306	9%	
	Not Produced by DOC	24	11%	62	15%	631	29%	34	9%	39	20%	33	25%	4	20%				827	23%	
	Out to Court	8	4%	8	2%	167	8%	15	4%	21	11%	18	14%	1	5%				238	7%	
	Left Without Being Seen	1	0%	0	0%	17	1%	1	0%	1	1%	1	1%	0	0%				21	1%	
	Rescheduled by CHS	1	0%	7	2%	116	5%	0	0%	7	4%	3	2%	1	5%				135	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	9	4%	1	0%	48	2%	0	0%	4	2%	0	0%	N/A	N/A				62	2%	
	Total Scheduled Services	211	100%	405	100%	2202	100%	396	100%	195	100%	130	100%	20	100%				3559	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	83%	81%	57%	87%	64%	58%	70%		65%

5	Unscheduled Services	N
5.1	Sick Call Completed	737
5.2	Injury Evaluations	559
5.3	Medical Add-Ons	70
5.4	Number of Patients with Non-Intake Lab Collection	79

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3
1.2	Average time to completion once known to CHS (hours)	5.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	3	50%	7	78%	34	52%	5	71%	3	23%	1	33%	0	0%	Future Metric			53	50%	
	Refused & Verified	0	0%	0	0%	0	0%	0	0%	1	8%	0	0%	1	100%				2	2%	
	Not Produced by DOC	3	50%	0	0%	14	21%	2	29%	5	38%	1	33%	0	0%				25	24%	
	Out to Court	0	0%	0	0%	1	2%	0	0%	3	23%	1	33%	0	0%				5	5%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	0	0%	2	22%	13	20%	0	0%	1	8%	0	0%	0	0%				16	15%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	4	6%	0	0%	0	0%	0	0%	N/A	N/A				4	4%	
Total Scheduled Services	6	100%	9	100%	66	100%	7	100%	13	100%	3	100%	1	100%				105	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	50%	78%	55%	71%	31%	33%	100%		54%

5	Unscheduled Services	N
5.1	Sick Call Completed	16
5.2	Injury Evaluations	11
5.3	Medical Add-Ons	0
5.4	Number of Patients with Non-Intake Lab Collection	1

V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3
1.2	Average time to completion once known to CHS (hours)	1.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	2	100%	4	80%	12	21%	5	71%	7	78%	0	0%	0	0%	Future Metric			30	36%
	Refused & Verified	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%	1	50%				2	2%
	Not Produced by DOC	0	0%	0	0%	27	47%	2	29%	1	11%	0	0%	0	0%				30	36%
	Out to Court	0	0%	0	0%	5	9%	0	0%	0	0%	0	0%	1	50%				6	7%
	Left Without Being Seen	0	0%	0	0%	1	2%	0	0%	0	0%	0	0%	0	0%				1	1%
	Rescheduled by CHS	0	0%	1	20%	13	22%	0	0%	1	11%	0	0%	0	0%				15	18%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0
No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%	
Total Scheduled Services	2	100%	5	100%	58	100%	7	100%	9	100%	1	100%	2	100%			84	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	100%	80%	21%	71%	78%	100%	50%		38%

5	Unscheduled Services	N
5.1	Sick Call Completed	19
5.2	Injury Evaluations	21
5.3	Medical Add-Ons	3
5.4	Number of Patients with Non-Intake Lab Collection	1

VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	10	91%	7	100%	19	63%	19	86%	12	75%	4	44%	0	0%	Future Metric			71	73%	
	Refused & Verified	0	0%	0	0%	4	13%	0	0%	3	19%	3	33%	2	100%				12	12%	
	Not Produced by DOC	0	0%	0	0%	5	17%	3	14%	1	6%	2	22%	0	0%				11	11%	
	Out to Court	0	0%	0	0%	1	3%	0	0%	0	0%	0	0%	0	0%				1	1%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	1	9%	0	0%	1	3%	0	0%	0	0%	0	0%	N/A	N/A				2	2%	
Total Scheduled Services	11	100%	7	100%	30	100%	22	100%	16	100%	9	100%	2	100%				97	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	100%	100%	79%	86%	94%	78%	100%		87%

5	Unscheduled Services	N
5.1	Sick Call Completed	60
5.2	Injury Evaluations	20
5.3	Medical Add-Ons	2
5.4	Number of Patients with Non-Intake Lab Collection	6

VII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	14	56%	23	64%	87	26%	26	76%	3	12%	2	9%	1	50%	Future Metric			156	32%	
	Refused & Verified	0	0%	0	0%	7	2%	1	3%	2	8%	4	17%	1	50%				15	3%	
	Not Produced by DOC	11	44%	9	25%	192	57%	4	12%	18	69%	13	57%	0	0%				247	51%	
	Out to Court	0	0%	0	0%	11	3%	3	9%	1	4%	2	9%	0	0%				17	4%	
	Left Without Being Seen	0	0%	0	0%	3	1%	0	0%	0	0%	0	0%	0	0%				3	1%	
	Rescheduled by CHS	0	0%	4	11%	37	11%	0	0%	2	8%	2	9%	0	0%				45	9%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	N/A
	No Longer Indicated	0	0%	0	0%	2	1%	0	0%	0	0%	0	0%	N/A	N/A				2	0%	
	Total Scheduled Services	25	100%	36	100%	339	100%	34	100%	26	100%	23	100%	2	100%				485	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	56%	64%	28%	79%	19%	26%	100%		35%

5	Unscheduled Services	N
5.1	Sick Call Completed	102
5.2	Injury Evaluations	84
5.3	Medical Add-Ons	10
5.4	Number of Patients with Non-Intake Lab Collection	6

VIII. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	1	100%	1	9%	11	58%	0	0%	6	50%	2	40%	0	0%	Future Metric			21	41%	
	Refused & Verified	0	0%	0	0%	1	5%	0	0%	1	8%	2	40%	0	0%				4	8%	
	Not Produced by DOC	0	0%	10	91%	6	32%	2	67%	2	17%	1	20%	0	0%				21	41%	
	Out to Court	0	0%	0	0%	1	5%	1	33%	3	25%	0	0%	0	0%				5	10%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	N/A
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%	
Total Scheduled Services	1	100%	11	100%	19	100%	3	100%	12	100%	5	100%	0	0%				51	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	100%	9%	63%	0%	58%	80%	0%		49%

5	Unscheduled Services	N
5.1	Sick Call Completed	24
5.2	Injury Evaluations	15
5.3	Medical Add-Ons	0
5.4	Number of Patients with Non-Intake Lab Collection	0

IX. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	37	93%	17	94%	17	36%	0	0%	0	0%	1	33%	0	0%	Future Metric			72	66%
	Refused & Verified	1	3%	0	0%	12	26%	0	0%	0	0%	1	33%	0	0%				14	13%
	Not Produced by DOC	1	3%	0	0%	8	17%	0	0%	0	0%	1	33%	1	100%				11	10%
	Out to Court	1	3%	0	0%	1	2%	0	0%	0	0%	0	0%	0	0%				2	2%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Rescheduled by CHS	0	0%	0	0%	6	13%	0	0%	0	0%	0	0%	0	0%				6	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	1	6%	3	6%	0	0%	0	0%	0	0%	N/A	N/A				4	4%
	Total Scheduled Services	40	100%	18	100%	47	100%	0	0%	0	0%	3	100%	1	100%				109	100%

¹Includes medical infirmary services

²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	95%	100%	66%	0%	0%	67%	0%		82%

5	Unscheduled Services	N
5.1	Sick Call Completed	61
5.2	Injury Evaluations	13
5.3	Medical Add-Ons	15
5.4	Number of Patients with Non-Intake Lab Collection	2

X. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	4	33%	5	83%	50	64%	6	75%	6	30%	0	0%	2	67%	Future Metric			73	55%	
	Refused & Verified	1	8%	0	0%	9	12%	0	0%	2	10%	2	40%	1	33%				15	11%	
	Not Produced by DOC	5	42%	1	17%	7	9%	2	25%	10	50%	1	20%	0	0%				26	20%	
	Out to Court	1	8%	0	0%	8	10%	0	0%	2	10%	2	40%	0	0%				13	10%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	1	8%	0	0%	2	3%	0	0%	0	0%	0	0%	0	0%				3	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	N/A
	No Longer Indicated	0	0%	0	0%	2	3%	0	0%	0	0%	0	0%	N/A	N/A				2	2%	
Total Scheduled Services	12	100%	6	100%	78	100%	8	100%	20	100%	5	100%	3	100%				132	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	42%	83%	78%	75%	40%	40%	100%		68%

5	Unscheduled Services	N
5.1	Sick Call Completed	87
5.2	Injury Evaluations	24
5.3	Medical Add-Ons	4
5.4	Number of Patients with Non-Intake Lab Collection	0

XI. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	18
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	8
2.2	Referrals seen within 72 hours	7
2.3	Percent seen within 72 hours	88%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	17	85%	61	98%	122	69%	76	95%	8	62%	18	43%	0	0%	Future Metric			302	77%
	Refused & Verified	0	0%	1	2%	11	6%	0	0%	0	0%	4	10%	0	0%				16	4%
	Not Produced by DOC	2	10%	0	0%	24	14%	1	1%	2	15%	6	14%	0	0%				35	9%
	Out to Court	1	5%	0	0%	8	5%	2	3%	3	23%	13	31%	0	0%				27	7%
	Left Without Being Seen	0	0%	0	0%	1	1%	1	1%	0	0%	1	2%	0	0%				3	1%
	Rescheduled by CHS	0	0%	0	0%	10	6%	0	0%	0	0%	0	0%	0	0%				10	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	N/A	N/A				1	0%
	Total Scheduled Services	20	100%	62	100%	177	100%	80	100%	13	100%	42	100%	0	0%				394	100%
¹ Includes medical infirmary services																				
² Includes nursing infirmary services																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	85%	100%	76%	95%	62%	52%	0%		81%

5	Unscheduled Services	N
5.1	Sick Call Completed	76
5.2	Injury Evaluations	27
5.3	Medical Add-Ons	3
5.4	Number of Patients with Non-Intake Lab Collection	11

XII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	197
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	21
2.2	Referrals seen within 72 hours	21
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	63	69%	190	79%	642	47%	201	88%	52	63%	11	29%	3	33%	Future Metric			1162	56%
	Refused & Verified	13	14%	1	0%	177	13%	0	0%	14	17%	18	47%	2	22%		225	11%		
	Not Produced by DOC	2	2%	42	17%	344	25%	18	8%	0	0%	8	21%	3	33%		417	20%		
	Out to Court	5	5%	8	3%	130	9%	9	4%	9	11%	0	0%	0	0%		161	8%		
	Left Without Being Seen	0	0%	0	0%	12	1%	0	0%	0	0%	0	0%	0	0%		12	1%		
	Rescheduled by CHS	0	0%	0	0%	35	3%	0	0%	3	4%	1	3%	1	11%		40	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%	0	N/A	
	No Longer Indicated	8	9%	0	0%	35	3%	0	0%	4	5%	0	0%	N/A	N/A		47	2%		
Total Scheduled Services	91	100%	241	100%	1375	100%	228	100%	82	100%	38	100%	9	100%				2064	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	92%	79%	61%	88%	85%	76%	56%		69%

5	Unscheduled Services	N
5.1	Sick Call Completed	276
5.2	Injury Evaluations	341
5.3	Medical Add-Ons	31
5.4	Number of Patients with Non-Intake Lab Collection	50

XIII. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	2.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	2	67%	6	100%	8	67%	7	100%	3	75%	0	0%	0	0%	Future Metric			26	79%
	Refused & Verified	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%				1	3%
	Not Produced by DOC	0	0%	0	0%	3	25%	0	0%	0	0%	0	0%	0	0%				3	9%
	Out to Court	0	0%	0	0%	1	8%	0	0%	0	0%	0	0%	0	0%				1	3%
	Left Without Being Seen	1	33%	0	0%	0	0%	0	0%	1	25%	0	0%	0	0%				2	6%
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%
Total Scheduled Services	3	100%	6	100%	12	100%	7	100%	4	100%	1	100%	0	0%				33	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	67%	100%	67%	100%	75%	100%	0%		82%

5	Unscheduled Services	N
5.1	Sick Call Completed	16
5.2	Injury Evaluations	3
5.3	Medical Add-Ons	2
5.4	Number of Patients with Non-Intake Lab Collection	1

XIV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	0	0%	4	100%	0	0%	0	0%	0	0%	0	0%	0	0%	Future Metric	4	80%	
	Refused & Verified	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Not Produced by DOC	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%		1	20%	
	Out to Court	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	N/A	
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A		0	0%	
Total Scheduled Services	0	0%	4	100%	1	100%	0	0%	0	0%	0	0%	0	0%				5	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	0%	100%	0%	0%	0%	0%	0%		80%

5	Unscheduled Services	N
5.1	Sick Call Completed	0
5.2	Injury Evaluations	0
5.3	Medical Add-Ons	0
5.4	Number of Patients with Non-Intake Lab Collection	1