

Correctional Health Services

CHS Access Report for Patients 18-21: January, 2018

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	294
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	56
2.2	Referrals seen within 72 hours	48
2.3	Percent seen within 72 hours	86%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	251	73%	407	82%	1532	65%	400	76%	179	54%	75	35%	15	34%	Future Metric			2859	66%
	Refused & Verified	11	3%	22	4%	109	5%	3	1%	24	7%	84	39%	21	48%		274	6%		
	Not Produced by DOC	58	17%	41	8%	376	16%	80	15%	69	21%	34	16%	6	14%		664	15%		
	Out to Court	8	2%	14	3%	146	6%	33	6%	31	9%	14	7%	2	5%		248	6%		
	Left Without Being Seen	3	1%	3	1%	6	0%	2	0%	4	1%	1	0%	0	0%		19	0%		
	Rescheduled by CHS	8	2%	10	2%	147	6%	5	1%	25	8%	6	3%	0	0%		201	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%	0	0%	
	No Longer Indicated	4	1%	2	0%	58	2%	0	0%	0	0%	0	0%	N/A	N/A		64	1%		
Total Scheduled Services	343	100%	499	100%	2374	100%	523	100%	332	100%	214	100%	44	100%				4329	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	86%	71%	77%	61%	74%	82%		73%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	927
5.2	Emergency Sick Call Completed ¹	62
5.3	Injury Evaluations ²	476
5.4	Medical Add-Ons	81
5.5	Number of Patients with Non-Intake Lab Collection	152

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	16
1.2	Average time to completion once known to CHS (hours)	6.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	7
2.2	Referrals seen within 72 hours	7
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	18	41%	53	70%	171	62%	49	74%	9	75%	2	29%	0				302	63%	
	Refused & Verified	0	0%	7	9%	9	3%	0	0%	0	0%	4	57%	0				20	4%	
	Not Produced by DOC	25	57%	12	16%	49	18%	8	12%	2	17%	1	14%	0				97	20%	
	Out to Court	1	2%	1	1%	10	4%	7	11%	1	8%	0	0%	0				20	4%	
	Left Without Being Seen	0	0%	1	1%	0	0%	2	3%	0	0%	0	0%	0				3	1%	
	Rescheduled by CHS	0	0%	1	1%	25	9%	0	0%	0	0%	0	0%	0				26	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0				0	0%	
	No Longer Indicated	0	0%	1	1%	10	4%	0	0%	0	0%	0	0%	N/A	N/A			11	2%	
Total Scheduled Services	44	100%	76	100%	274	100%	66	100%	12	100%	7	100%	0	0%			479	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	41%	80%	68%	74%	75%	86%			69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	55
5.2	Emergency Sick Call Completed ¹	4
5.3	Injury Evaluations ²	29
5.4	Medical Add-Ons	8
5.5	Number of Patients with Non-Intake Lab Collection	14

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	56
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	16	76%	35	81%	69	42%	13	65%	15	63%	4	50%	2	33%	Future Metric			154	54%
	Refused & Verified	0	0%	0	0%	7	4%	1	5%	2	8%	3	38%	1	17%		14	5%		
	Not Produced by DOC	3	14%	5	12%	38	23%	5	25%	7	29%	1	13%	3	50%		62	22%		
	Out to Court	2	10%	1	2%	20	12%	0	0%	0	0%	0	0%	0	0%		23	8%		
	Left Without Being Seen	0	0%	0	0%	3	2%	0	0%	0	0%	0	0%	0	0%		3	1%		
	Rescheduled by CHS	0	0%	2	5%	25	15%	1	5%	0	0%	0	0%	0	0%		28	10%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	N/A	N/A		1	0%		
Total Scheduled Services	21	100%	43	100%	163	100%	20	100%	24	100%	8	100%	6	100%				285	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	81%	47%	70%	71%	88%	50%		59%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	29
5.2	Emergency Sick Call Completed ¹	3
5.3	Injury Evaluations ²	41
5.4	Medical Add-Ons	3
5.5	Number of Patients with Non-Intake Lab Collection	9

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	5
1.2	Average time to completion once known to CHS (hours)	2.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	19	90%	12	57%	53	50%	35	90%	12	63%	5	31%	0	0%	Future Metric			136	61%	
	Refused & Verified	0	0%	7	33%	8	8%	1	3%	3	16%	6	38%	1	100%				26	12%	
	Not Produced by DOC	2	10%	2	10%	38	36%	2	5%	3	16%	4	25%	0	0%				51	23%	
	Out to Court	0	0%	0	0%	2	2%	0	0%	1	5%	0	0%	0	0%				3	1%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	0	0%	0	0%	1	1%	1	3%	0	0%	1	6%	0	0%				3	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	3	3%	0	0%	0	0%	0	0%	N/A	N/A				3	1%	
Total Scheduled Services	21	100%	21	100%	105	100%	39	100%	19	100%	16	100%	1	100%				222	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	90%	60%	92%	79%	69%	100%		74%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	52
5.2	Emergency Sick Call Completed ¹	14
5.3	Injury Evaluations ²	18
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	12

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	61
1.2	Average time to completion once known to CHS (hours)	1.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	16
2.2	Referrals seen within 72 hours	14
2.3	Percent seen within 72 hours	88%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	66	83%	134	90%	714	72%	148	77%	69	54%	22	26%	7	29%	Future Metric			1160	71%	
	Refused & Verified	3	4%	3	2%	56	6%	0	0%	5	4%	49	58%	13	54%				129	8%	
	Not Produced by DOC	6	8%	11	7%	81	8%	28	15%	25	20%	9	11%	3	13%				163	10%	
	Out to Court	2	3%	1	1%	61	6%	14	7%	9	7%	3	4%	1	4%				91	6%	
	Left Without Being Seen	2	3%	0	0%	2	0%	0	0%	0	0%	0	0%	0	0%				4	0%	
	Rescheduled by CHS	1	1%	0	0%	43	4%	2	1%	19	15%	1	1%	0	0%				66	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	30	3%	0	0%	0	0%	0	0%	N/A	N/A				30	2%	
Total Scheduled Services	80	100%	149	100%	987	100%	192	100%	127	100%	84	100%	24	100%				1643	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	86%	92%	80%	77%	58%	85%	83%		80%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	490
5.2	Emergency Sick Call Completed ¹	29
5.3	Injury Evaluations ²	237
5.4	Medical Add-Ons	40
5.5	Number of Patients with Non-Intake Lab Collection	53

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	8	47%	10	100%	99	72%	23	96%	11	61%	1	11%	2	67%			154	70%	
	Refused & Verified	1	6%	0	0%	3	2%	0	0%	1	6%	5	56%	1	33%			11	5%	
	Not Produced by DOC	5	29%	0	0%	20	14%	1	4%	2	11%	3	33%	0	0%			31	14%	
	Out to Court	1	6%	0	0%	5	4%	0	0%	4	22%	0	0%	0	0%			10	5%	
	Left Without Being Seen	1	6%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%			1	0%	
	Rescheduled by CHS	1	6%	0	0%	11	8%	0	0%	0	0%	0	0%	0	0%			12	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%			0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A			0	0%	
	Total Scheduled Services	17	100%	10	100%	138	100%	24	100%	18	100%	9	100%	3	100%			219	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	53%	100%	74%	96%	67%	67%	100%		75%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	40
5.2	Emergency Sick Call Completed ¹	0
5.3	Injury Evaluations ²	16
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	7

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	35
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	20	100%	9	45%	54	47%	20	41%	10	45%	5	56%	0				118	50%	
	Refused & Verified	0	0%	1	5%	1	1%	0	0%	1	5%	2	22%	0				5	2%	
	Not Produced by DOC	0	0%	6	30%	39	34%	22	45%	6	27%	1	11%	0				74	31%	
	Out to Court	0	0%	2	10%	13	11%	7	14%	2	9%	1	11%	0				25	11%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	1	5%	0	0%	0				1	0%	
	Rescheduled by CHS	0	0%	2	10%	7	6%	0	0%	2	9%	0	0%	0				11	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0				0	0%
	No Longer Indicated	0	0%	0	0%	2	2%	0	0%	0	0%	0	0%	N/A	N/A			2	1%	
Total Scheduled Services	20	100%	20	100%	116	100%	49	100%	22	100%	9	100%	0	0%				236	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	50%	48%	41%	50%	78%			53%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	43
5.2	Emergency Sick Call Completed ¹	3
5.3	Injury Evaluations ²	34
5.4	Medical Add-Ons	4
5.5	Number of Patients with Non-Intake Lab Collection	10

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

X. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	13	93%	34	100%	2	100%	0		0		1	100%	1	50%	Future Metric			51	96%
	Refused & Verified	0	0%	0	0%	0	0%	0		0		0	0%	1	50%				1	2%
	Not Produced by DOC	1	7%	0	0%	0	0%	0		0		0	0%	0	0%				1	2%
	Out to Court	0	0%	0	0%	0	0%	0		0		0	0%	0	0%				0	0%
	Left Without Being Seen	0	0%	0	0%	0	0%	0		0		0	0%	0	0%				0	0%
	Rescheduled by CHS	0	0%	0	0%	0	0%	0		0		0	0%	0	0%				0	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0		0		0	0%	N/A	N/A				0	0%
	Total Scheduled Services	14	100%	34	100%	2	100%	0	0%	0	0%	1	100%	2	100%			53	100%	

¹Includes medical infirmary services

²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	100%	100%			100%	100%		98%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9
5.2	Emergency Sick Call Completed ¹	1
5.3	Injury Evaluations ²	6
5.4	Medical Add-Ons	8
5.5	Number of Patients with Non-Intake Lab Collection	1

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	7
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	86%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	26	63%	13	57%	114	56%	29	81%	25	44%	4	44%	1	33%			212	57%	
	Refused & Verified	2	5%	0	0%	8	4%	0	0%	6	11%	3	33%	1	33%			20	5%	
	Not Produced by DOC	9	22%	5	22%	47	23%	7	19%	15	26%	2	22%	0	0%			85	23%	
	Out to Court	1	2%	0	0%	10	5%	0	0%	9	16%	0	0%	1	33%			21	6%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%			0	0%	
	Rescheduled by CHS	1	2%	5	22%	19	9%	0	0%	2	4%	0	0%	0	0%			27	7%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%			0	0%
	No Longer Indicated	2	5%	0	0%	7	3%	0	0%	0	0%	0	0%	N/A	N/A			9	2%	
Total Scheduled Services	41	100%	23	100%	205	100%	36	100%	57	100%	9	100%	3	100%			374	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	57%	62%	81%	54%	78%	67%		64%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	103
5.2	Emergency Sick Call Completed ¹	0
5.3	Injury Evaluations ²	50
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	12

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	17
1.2	Average time to completion once known to CHS (hours)	3.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	8
2.2	Referrals seen within 72 hours	5
2.3	Percent seen within 72 hours	63%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	28	80%	25	100%	188	74%	63	84%	12	52%	28	42%	0	0%	Future Metric			344	72%
	Refused & Verified	2	6%	0	0%	8	3%	1	1%	0	0%	12	18%	2	100%		25	5%		
	Not Produced by DOC	3	9%	0	0%	37	15%	6	8%	9	39%	13	19%	0	0%		68	14%		
	Out to Court	0	0%	0	0%	10	4%	4	5%	1	4%	9	13%	0	0%		24	5%		
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	1	4%	1	1%	0	0%		2	0%		
	Rescheduled by CHS	2	6%	0	0%	9	4%	1	1%	0	0%	4	6%	0	0%		16	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	0	0%	0	0%	2	1%	0	0%	0	0%	0	0%	N/A	N/A		2	0%		
Total Scheduled Services	35	100%	25	100%	254	100%	75	100%	23	100%	67	100%	2	100%				481	100%	

¹Includes medical infirmary services

²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	86%	100%	78%	85%	52%	60%	100%		77%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	52
5.2	Emergency Sick Call Completed ¹	4
5.3	Injury Evaluations ²	17
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	17

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	39
1.2	Average time to completion once known to CHS (hours)	1.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	15
2.2	Referrals seen within 72 hours	13
2.3	Percent seen within 72 hours	87%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	4	50%	3	100%	16	36%	5	83%	4	100%	1	50%	2	100%	Future Metric			35	51%	
	Refused & Verified	3	38%	0	0%	4	9%	0	0%	0	0%	0	0%	0	0%				7	10%	
	Not Produced by DOC	1	13%	0	0%	22	50%	1	17%	0	0%	0	0%	0	0%				24	35%	
	Out to Court	0	0%	0	0%	1	2%	0	0%	0	0%	1	50%	0	0%				2	3%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	0	0%	0	0%	1	2%	0	0%	0	0%	0	0%	0	0%				1	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%	
Total Scheduled Services	8	100%	3	100%	44	100%	6	100%	4	100%	2	100%	2	100%				69	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	100%	45%	83%	100%	50%	100%		61%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	13
5.2	Emergency Sick Call Completed ¹	0
5.3	Injury Evaluations ²	16
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	2

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	65
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	30	77%	65	96%	34	64%	15	94%	6	46%	0		0	0%	Future Metric			150	79%
	Refused & Verified	0	0%	0	0%	5	9%	0	0%	3	23%	0		1	100%		9	5%		
	Not Produced by DOC	3	8%	0	0%	2	4%	0	0%	0	0%	0		0	0%		5	3%		
	Out to Court	1	3%	0	0%	7	13%	1	6%	2	15%	0		0	0%		11	6%		
	Left Without Being Seen	0	0%	2	3%	1	2%	0	0%	1	8%	0		0	0%		4	2%		
	Rescheduled by CHS	3	8%	0	0%	1	2%	0	0%	1	8%	0		0	0%		5	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%	0	0%	
	No Longer Indicated	2	5%	1	1%	3	6%	0	0%	0	0%	0		N/A	N/A		6	3%		
	Total Scheduled Services	39	100%	68	100%	53	100%	16	100%	13	100%	0	0%	1	100%				190	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	97%	78%	94%	69%		100%		86%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	21
5.2	Emergency Sick Call Completed ¹	0
5.3	Injury Evaluations ²	9
5.4	Medical Add-Ons	9
5.5	Number of Patients with Non-Intake Lab Collection	14

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	3	100%	14	52%	18	55%	0		6	46%	2	100%	0		Future Metric	43	55%	
	Refused & Verified	0	0%	4	15%	0	0%	0		3	23%	0	0%	0			7	9%	
	Not Produced by DOC	0	0%	0	0%	3	9%	0		0	0%	0	0%	0			3	4%	
	Out to Court	0	0%	9	33%	7	21%	0		2	15%	0	0%	0			18	23%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0		1	8%	0	0%	0			1	1%	
	Rescheduled by CHS	0	0%	0	0%	5	15%	0		1	8%	0	0%	0			6	8%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0			0	0%	
	No Longer Indicated	0	0%	0	0%	0	0%	0		0	0%	0	0%	N/A	N/A		0	0%	
Total Scheduled Services	3	100%	27	100%	33	100%	0	0%	13	100%	2	100%	0	0%			78	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	67%	55%		69%	100%			64%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	20
5.2	Emergency Sick Call Completed ¹	4
5.3	Injury Evaluations ²	3
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	1

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.