

CHS Access Report: November 2018

Version: 1/29/19

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2810
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	531
2.2	Referrals seen within 72 hours	455
2.3	Percent seen within 72 hours	86%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	3642	76%	8246	86%	13558	61%	6331	88%	1683	61%	1816	46%	256	23%	Future Metric			35532
Refused & Verified	93	2%	198	2%	987	4%	14	0%	264	10%	993	25%	195	55%				2744	5%
Not Produced by DOC	769	16%	777	8%	4091	19%	600	8%	544	20%	813	21%	141	14%				7735	15%
Out to Court	113	2%	168	2%	1033	5%	168	2%	186	7%	147	4%	8	0%				1823	4%
Left Without Being Seen	12	0%	7	0%	132	1%	27	0%	26	1%	52	1%	0	0%				256	1%
Rescheduled by CHS	149	3%	117	1%	1935	9%	19	0%	53	2%	135	3%	3	5%				2411	5%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	33	5%				33	0%
No Longer Indicated	38	1%	52	1%	367	2%	2	0%	1	0%	5	0%	N/A	N/A				465	1%
Total Scheduled Services	4816	100%	9565	100%	22103	100%	7161	100%	2757	100%	3961	100%	636	100%			50999	100%	
<i>N & % Scheduled for Telehealth: 58 (10%)</i>																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	78%	89%	67%	89%	71%	71%	71%		76%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9652
5.2	Emergency Sick Call Completed ¹	596
5.3	Injury Evaluations ²	2387
5.4	Medical Add-Ons	1324
5.5	Number of Patients with Non-Intake Lab Collection	2211

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.
²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	588
1.2	Average time to completion once known to CHS (hours)	7.3

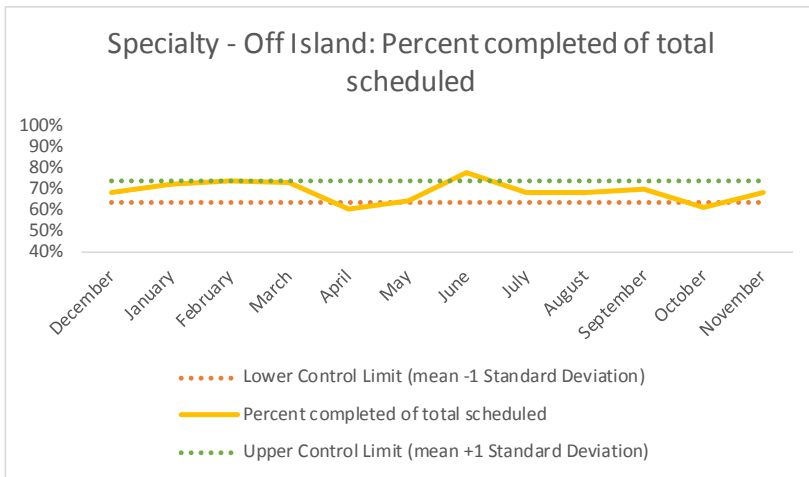
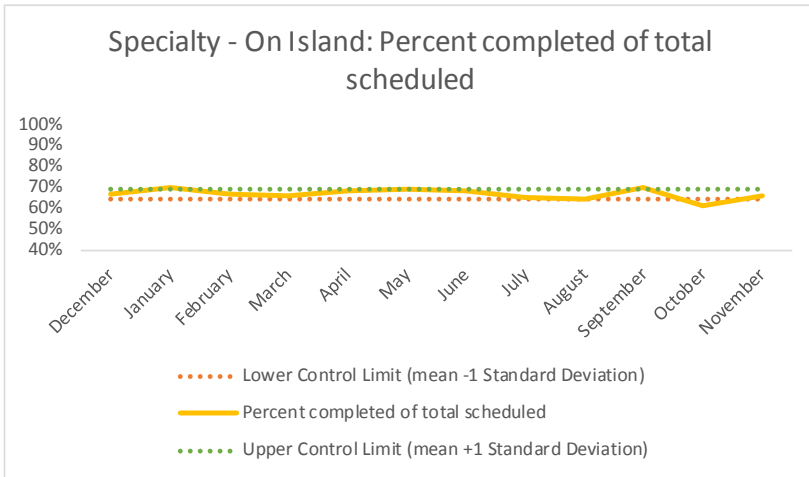
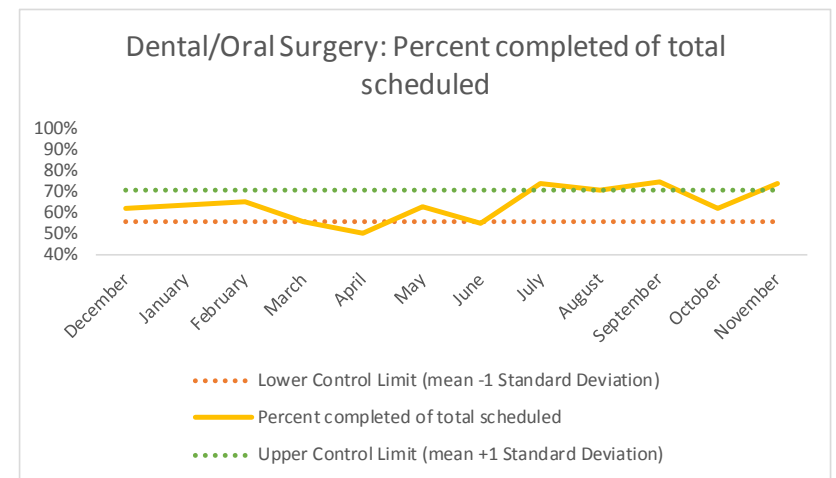
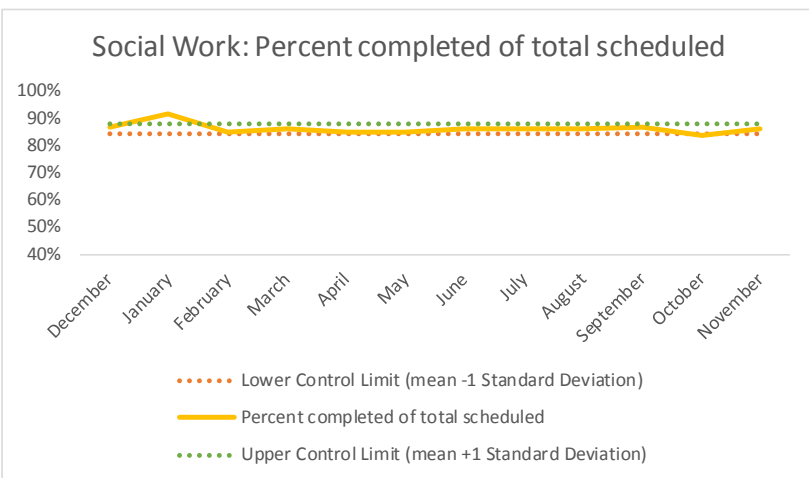
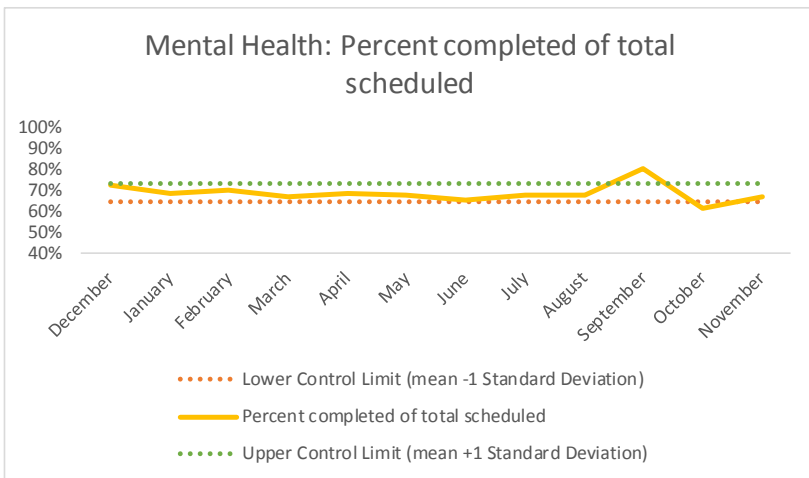
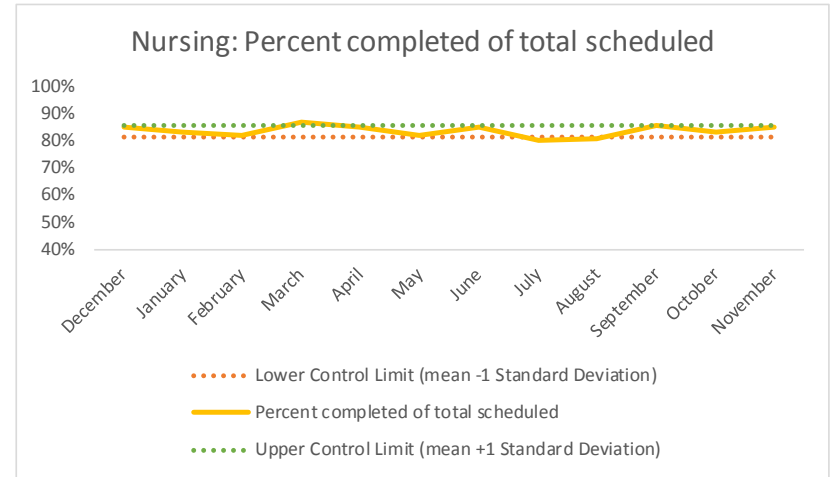
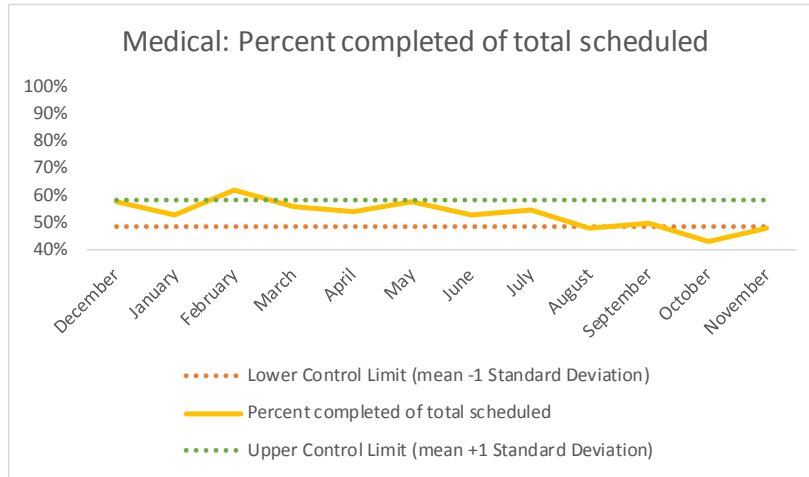
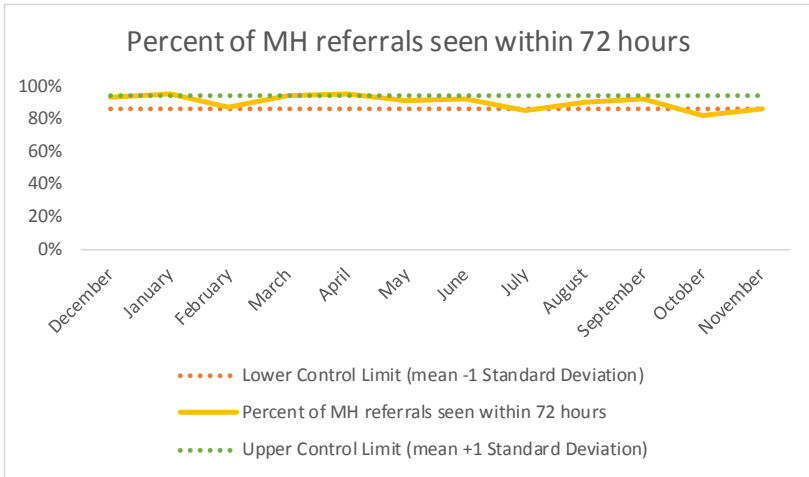
2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	121
2.2	Referrals seen within 72 hours	104
2.3	Percent seen within 72 hours	86%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	561	47%	2194	82%	4300	62%	1713	86%	274	60%	204	33%	71	41%	Future Metric			9317
Refused & Verified	6	1%	80	3%	172	2%	0	0%	60	13%	205	33%	47	27%				570	4%
Not Produced by DOC	511	43%	311	12%	1219	18%	230	12%	81	18%	177	29%	39	22%				2568	18%
Out to Court	52	4%	58	2%	231	3%	27	1%	28	6%	13	2%	4	2%				413	3%
Left Without Being Seen	1	0%	0	0%	26	0%	23	1%	1	0%	2	0%	0	0%				53	0%
Rescheduled by CHS	52	4%	39	1%	763	11%	0	0%	9	2%	18	3%	2	1%				883	6%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	6%				11	N/A
No Longer Indicated	3	0%	3	0%	232	3%	0	0%	0	0%	0	0%	N/A	N/A				238	2%
Total Scheduled Services	1186	100%	2685	100%	6943	100%	1993	100%	453	100%	619	100%	174	100%			14053	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	48%	85%	67%	86%	74%	66%	68%		72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	2112
5.2	Emergency Sick Call Completed ¹	139
5.3	Injury Evaluations ²	517
5.4	Medical Add-Ons	231
5.5	Number of Patients with Non-Intake Lab Collection	433

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.
²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	541
1.2	Average time to completion once known to CHS (hours)	3.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	35
2.2	Referrals seen within 72 hours	32
2.3	Percent seen within 72 hours	91%

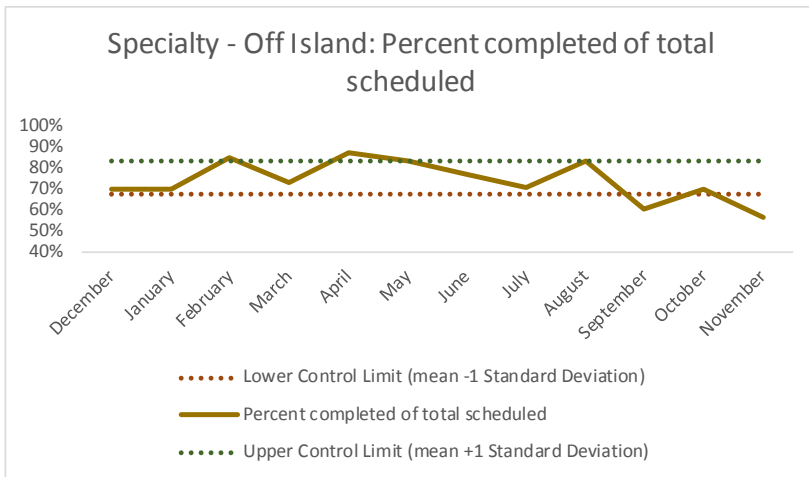
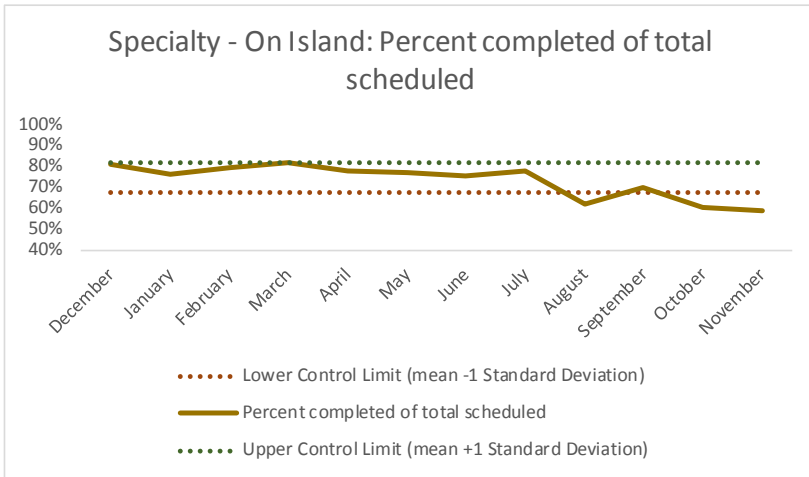
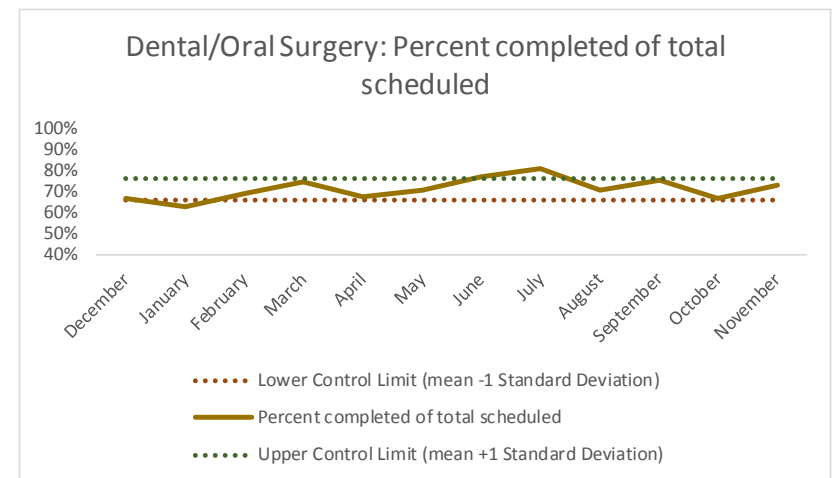
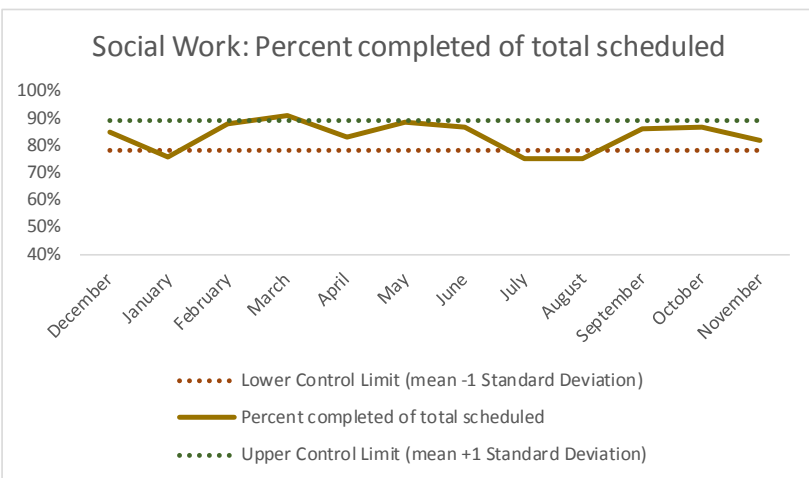
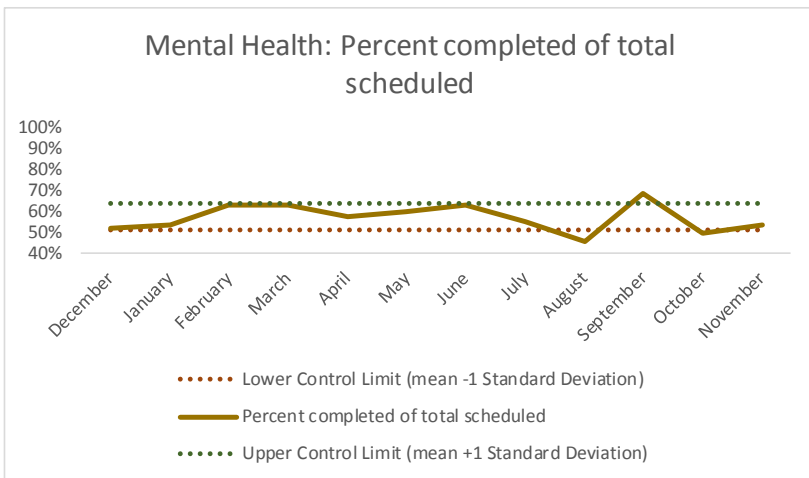
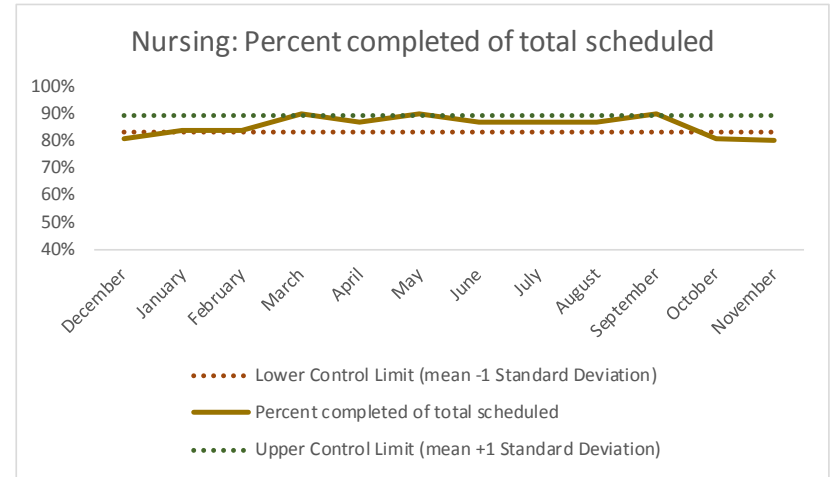
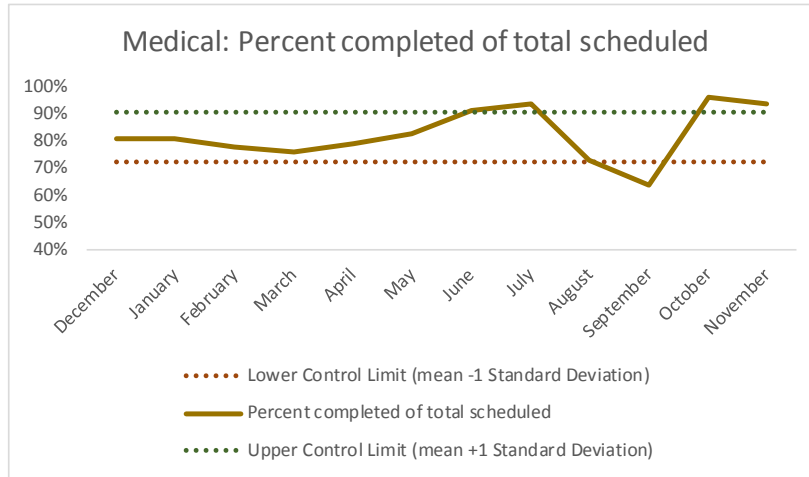
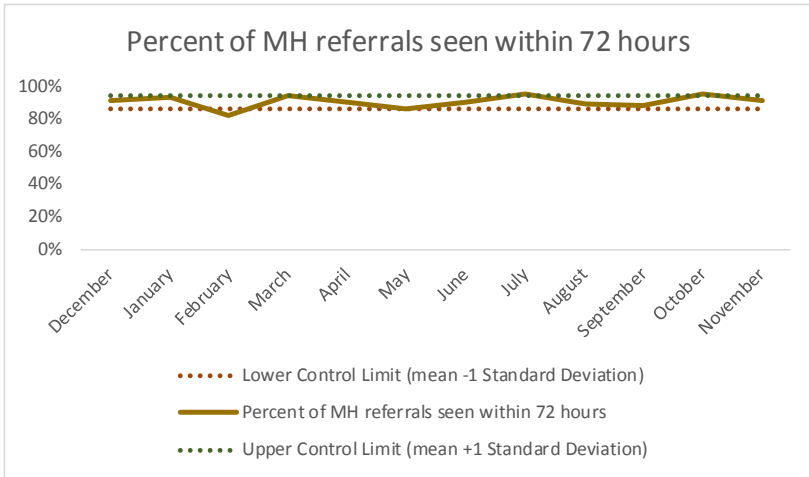
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	148	94%	264	79%	682	47%	249	82%	190	65%	69	29%	11	28%	Future Metric			1613	57%
	Refused & Verified	1	1%	4	1%	96	7%	0	0%	23	8%	73	30%	11	28%				208	7%
	Not Produced by DOC	6	4%	33	10%	419	29%	35	12%	55	19%	81	34%	16	41%				645	23%
	Out to Court	0	0%	22	7%	107	7%	15	5%	22	8%	8	3%	0	0%				174	6%
	Left Without Being Seen	1	1%	0	0%	10	1%	0	0%	2	1%	2	1%	0	0%				15	1%
	Rescheduled by CHS	2	1%	10	3%	128	9%	3	1%	0	0%	8	3%	0	0%				151	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	3%				1	N/A
	No Longer Indicated	0	0%	2	1%	1	0%	0	0%	0	0%	0	0%	N/A	N/A				3	0%
	Total Scheduled Services	158	100%	335	100%	1443	100%	302	100%	292	100%	241	100%	39	100%			2810	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	94%	80%	54%	82%	73%	59%	56%		65%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	427
5.2	Emergency Sick Call Completed ¹	28
5.3	Injury Evaluations ²	291
5.4	Medical Add-Ons	98
5.5	Number of Patients with Non-Intake Lab Collection	132

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	147
1.2	Average time to completion once known to CHS (hours)	3.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	58
2.2	Referrals seen within 72 hours	42
2.3	Percent seen within 72 hours	72%

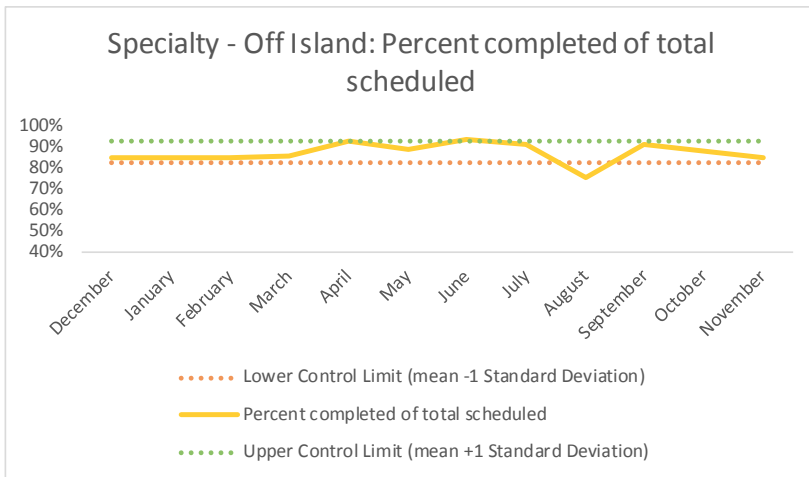
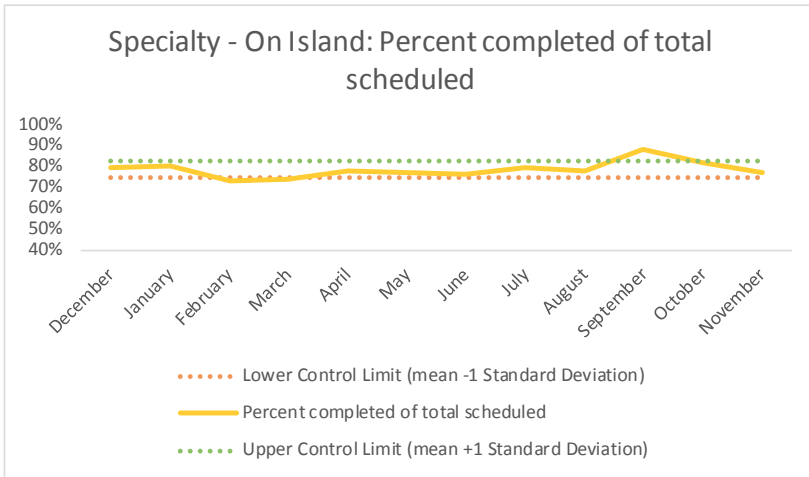
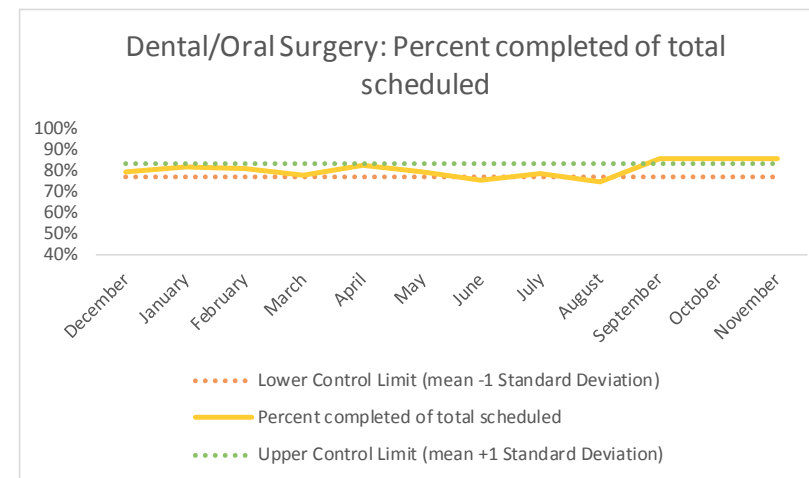
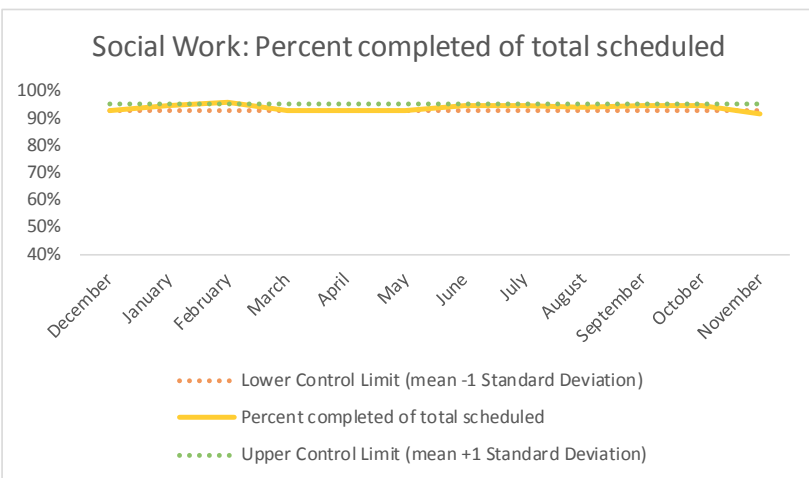
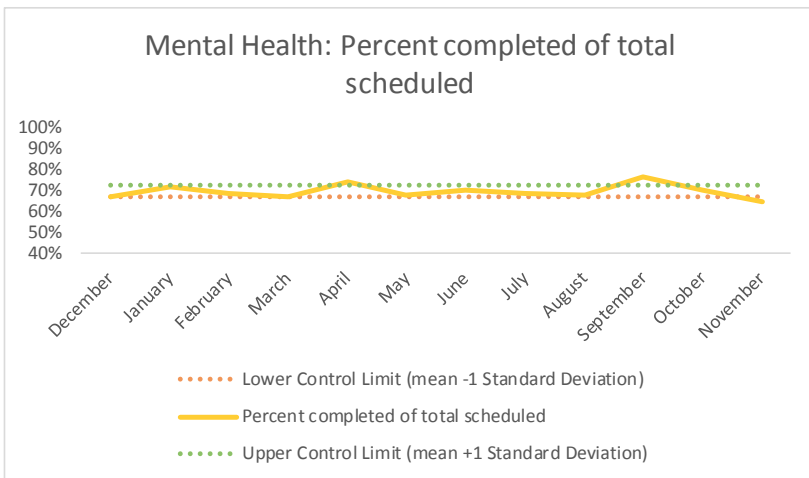
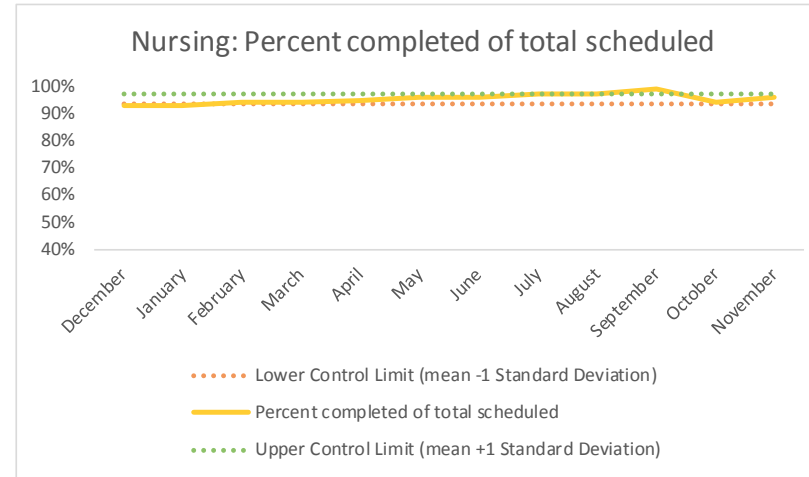
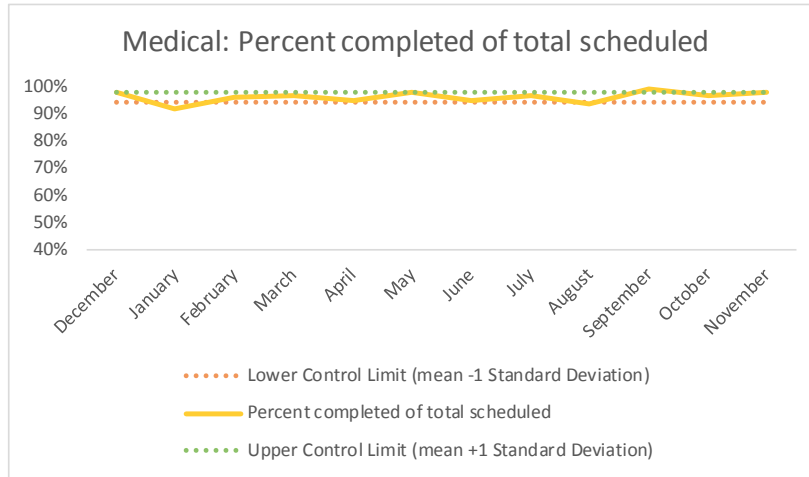
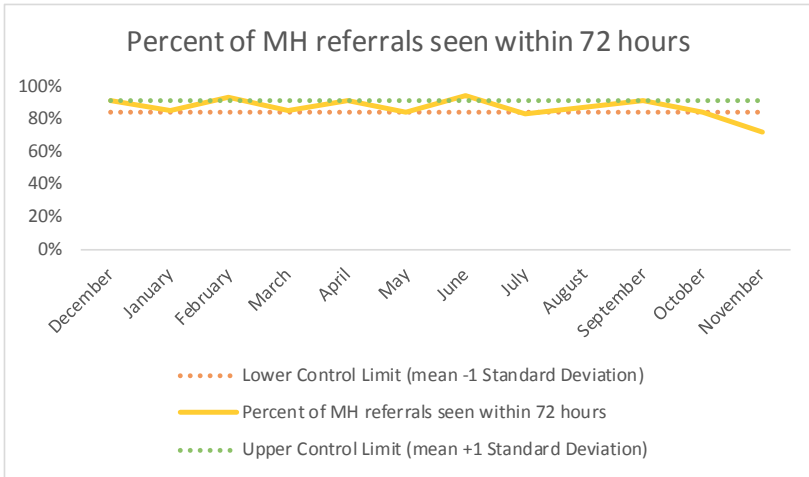
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	308	96%	629	96%	1004	55%	1598	92%	302	73%	214	48%	24	46%	Future Metric	4079	75%	
Refused & Verified	5	2%	1	0%	178	10%	7	0%	53	13%	129	29%	20	38%	393		7%		
Not Produced by DOC	2	1%	14	2%	499	27%	134	8%	36	9%	74	17%	3	6%	762		14%		
Out to Court	0	0%	0	0%	31	2%	2	0%	15	4%	9	2%	0	0%	57		1%		
Left Without Being Seen	0	0%	0	0%	9	0%	0	0%	5	1%	8	2%	0	0%	22		0%		
Rescheduled by CHS	4	1%	10	2%	85	5%	3	0%	0	0%	12	3%	0	0%	114		2%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	10%	5		N/A		
No Longer Indicated	3	1%	1	0%	19	1%	0	0%	1	0%	0	0%	N/A	N/A	24		0%		
Total Scheduled Services	322	100%	655	100%	1825	100%	1744	100%	412	100%	446	100%	52	100%			5456	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	98%	96%	65%	92%	86%	77%	85%		82%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1035
5.2	Emergency Sick Call Completed ¹	62
5.3	Injury Evaluations ²	134
5.4	Medical Add-Ons	208
5.5	Number of Patients with Non-Intake Lab Collection	334

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	23
2.2	Referrals seen within 72 hours	21
2.3	Percent seen within 72 hours	91%

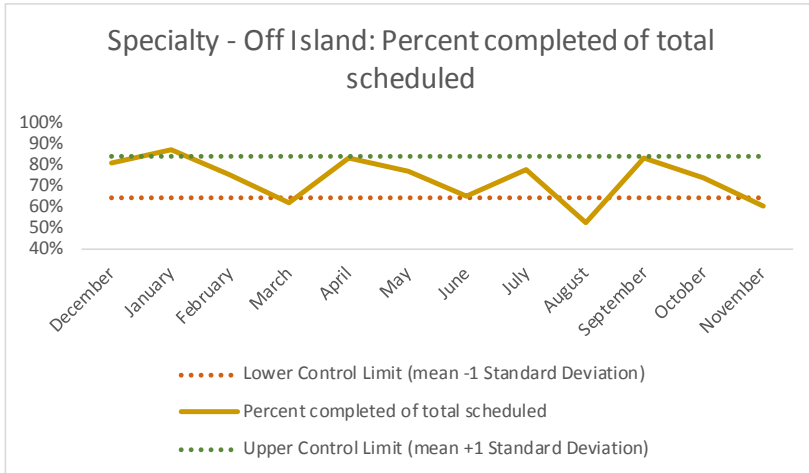
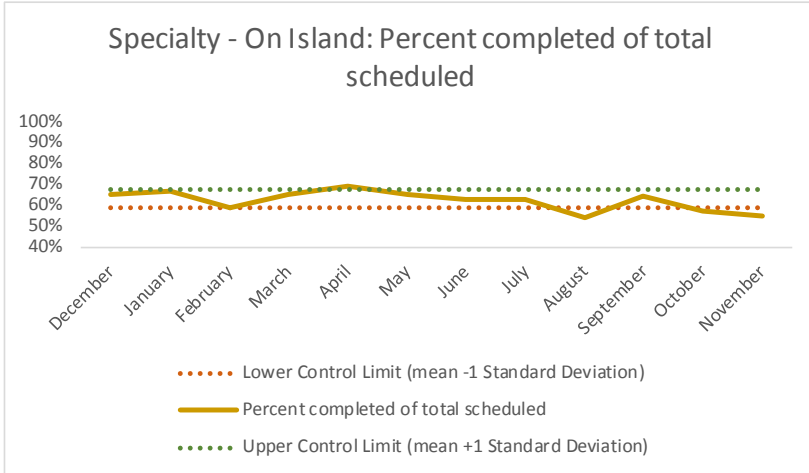
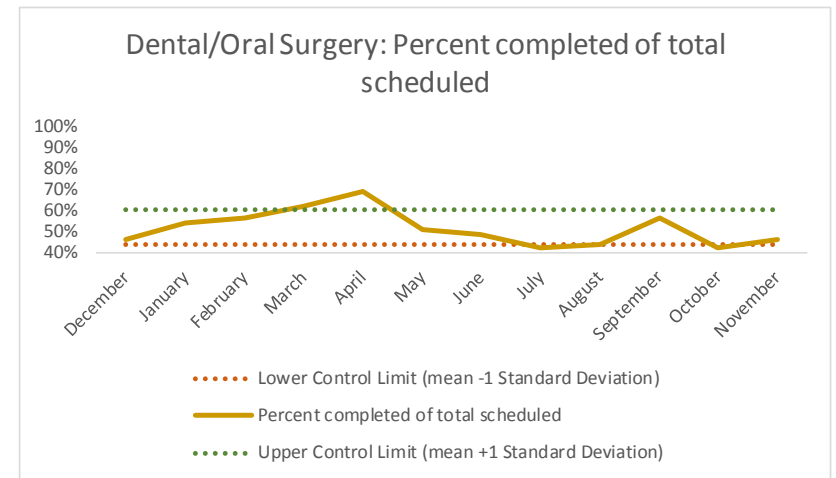
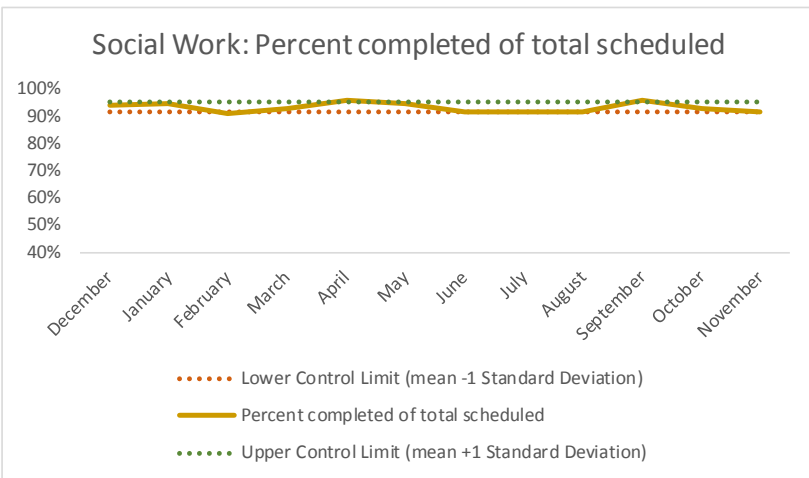
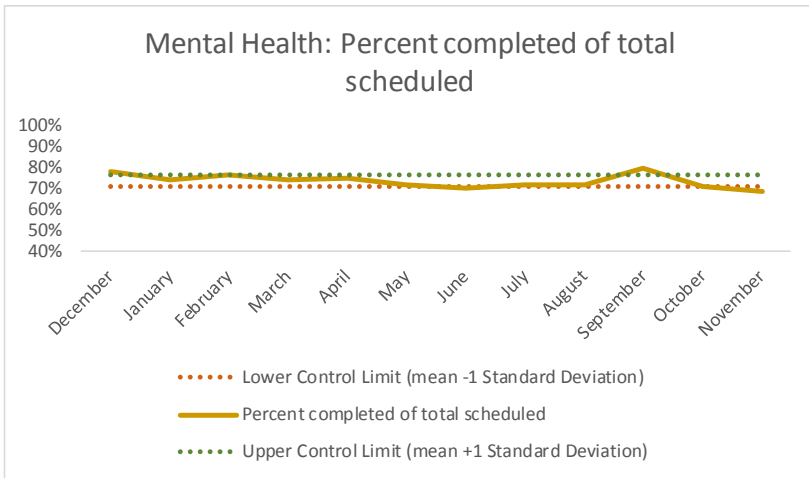
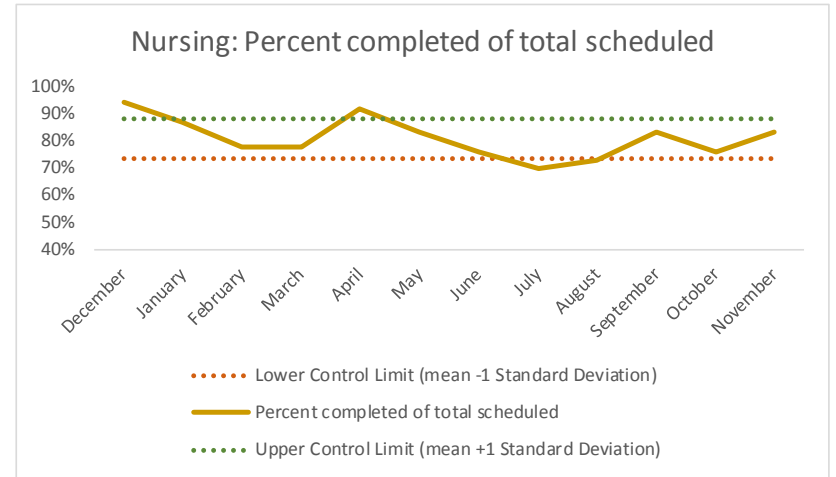
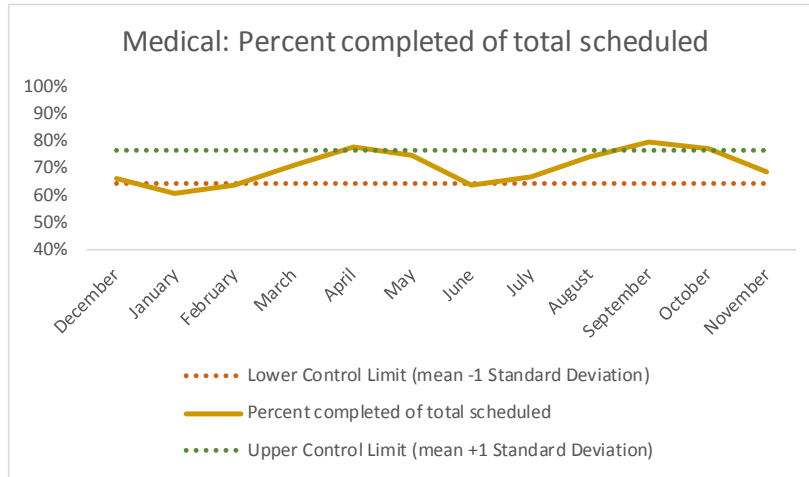
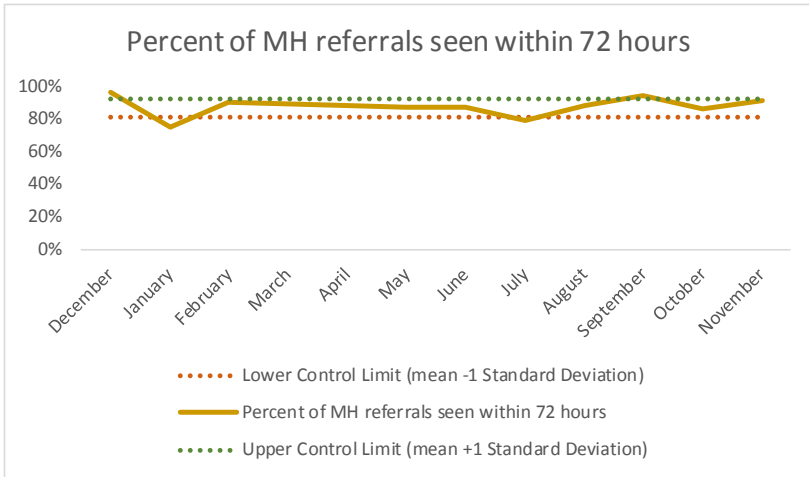
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	134	60%	318	82%	1814	67%	434	92%	87	32%	101	30%	15	24%	Future Metric	2903	65%	
Refused & Verified	19	9%	5	1%	37	1%	0	0%	38	14%	83	25%	22	35%	204		5%		
Not Produced by DOC	59	27%	58	15%	527	19%	20	4%	113	42%	125	38%	22	35%	924		21%		
Out to Court	0	0%	0	0%	104	4%	9	2%	22	8%	11	3%	1	2%	147		3%		
Left Without Being Seen	1	0%	1	0%	5	0%	3	1%	0	0%	0	0%	0	0%	10		0%		
Rescheduled by CHS	8	4%	7	2%	211	8%	5	1%	10	4%	12	4%	0	0%	253		6%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%	2		N/A		
No Longer Indicated	1	0%	0	0%	10	0%	0	0%	0	0%	0	0%	N/A	N/A	11		0%		
Total Scheduled Services	222	100%	389	100%	2708	100%	471	100%	270	100%	332	100%	62	100%			4454	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	69%	83%	69%	92%	46%	55%	60%		70%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1045
5.2	Emergency Sick Call Completed ¹	56
5.3	Injury Evaluations ²	256
5.4	Medical Add-Ons	63
5.5	Number of Patients with Non-Intake Lab Collection	140

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	532
1.2	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	51
2.2	Referrals seen within 72 hours	50
2.3	Percent seen within 72 hours	98%

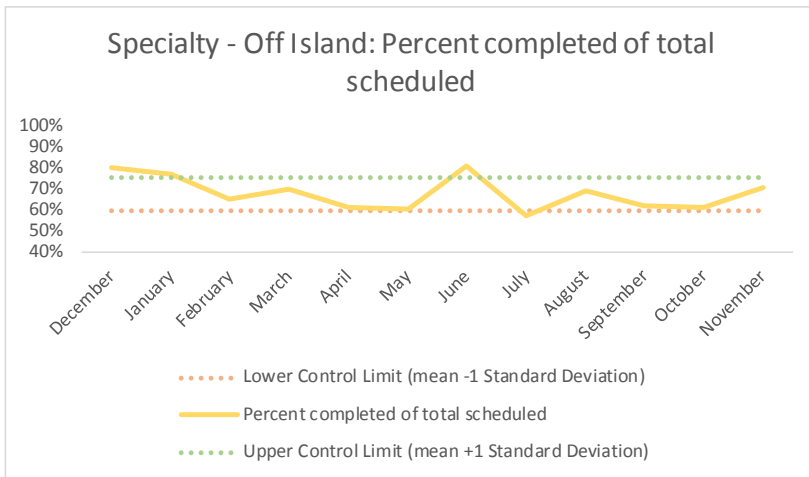
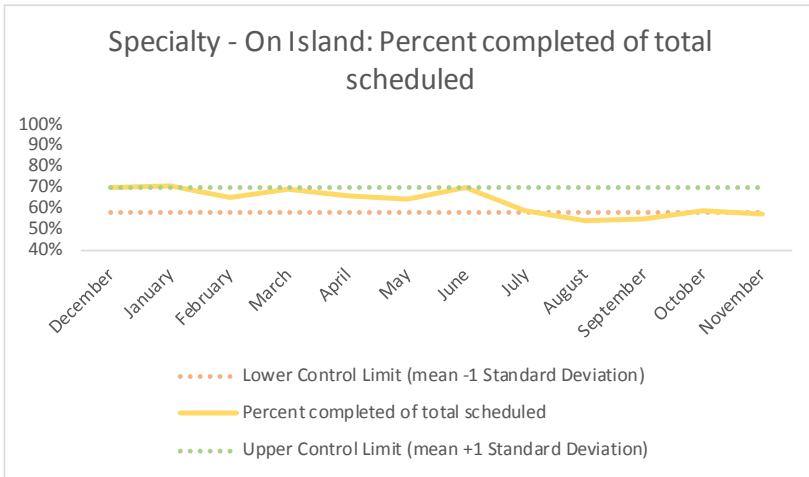
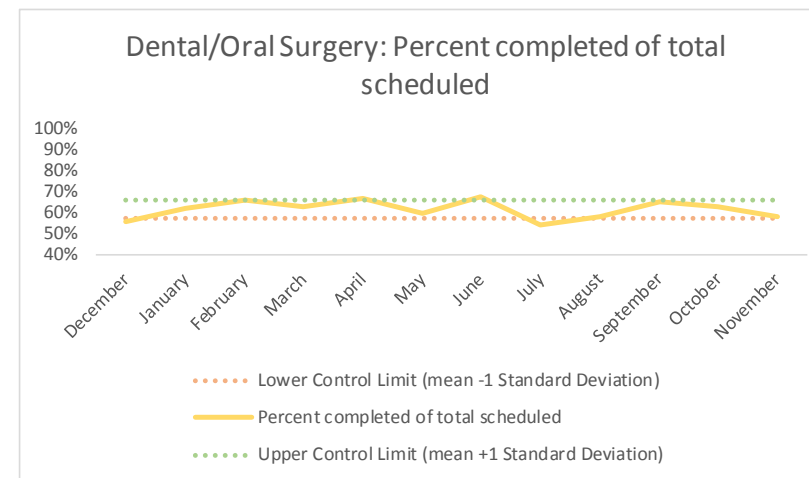
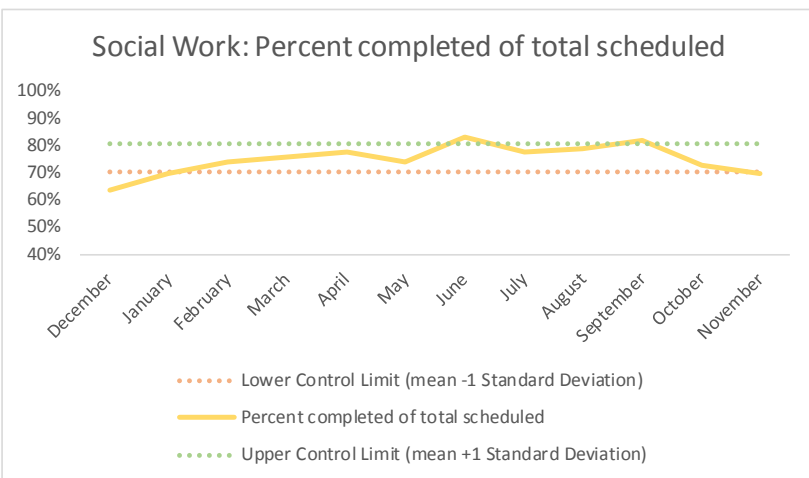
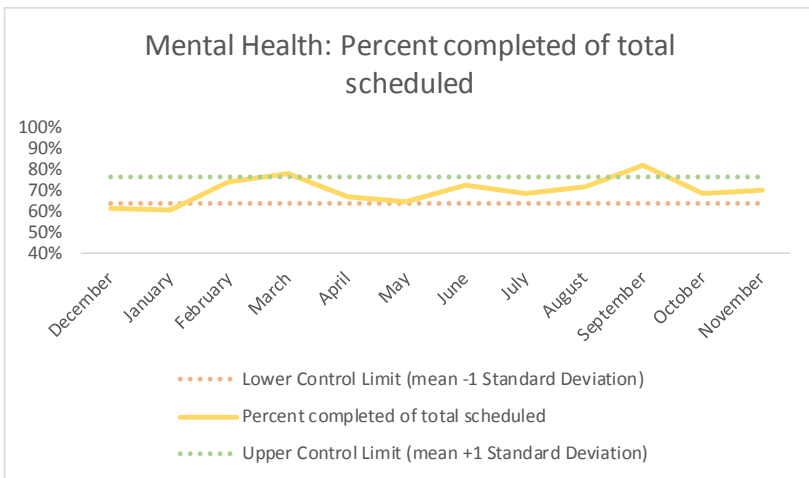
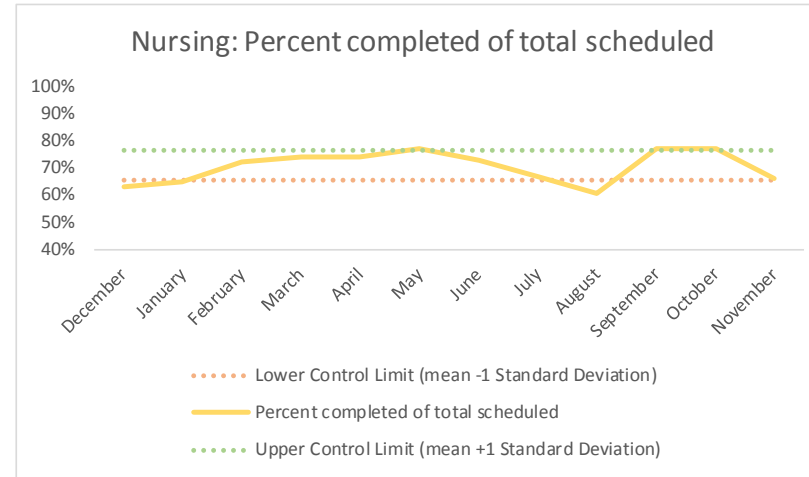
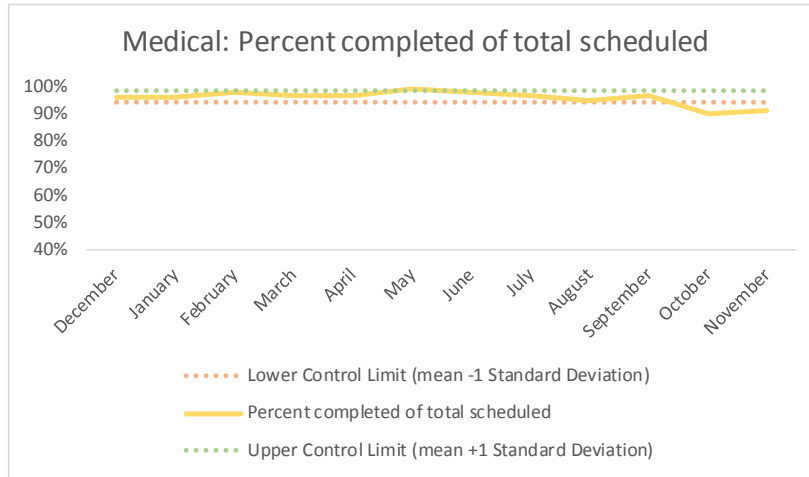
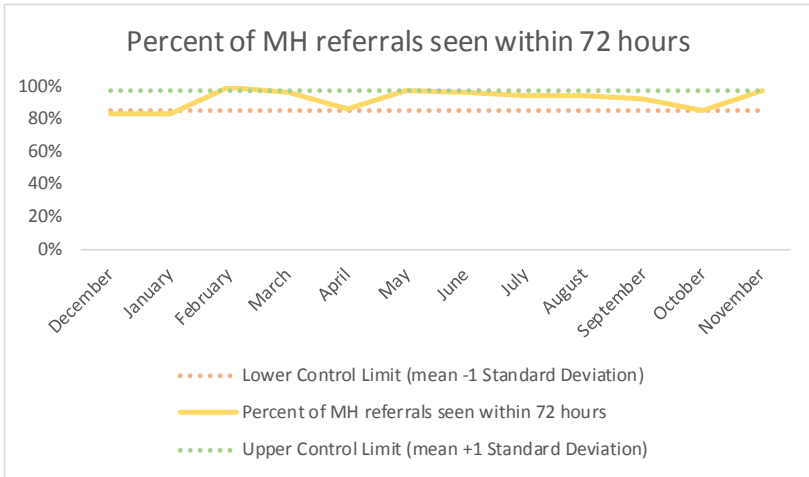
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	249	88%	402	65%	779	66%	342	70%	122	55%	80	32%	14	34%	Future Metric	1988	65%	
Refused & Verified	2	1%	8	1%	41	3%	0	0%	5	2%	62	25%	15	37%	133		4%		
Not Produced by DOC	13	5%	158	26%	164	14%	91	19%	77	35%	100	40%	12	29%	615		20%		
Out to Court	5	2%	40	6%	97	8%	56	11%	14	6%	3	1%	0	0%	215		7%		
Left Without Being Seen	5	2%	3	0%	4	0%	1	0%	2	1%	2	1%	0	0%	17		1%		
Rescheduled by CHS	1	0%	7	1%	94	8%	0	0%	0	0%	2	1%	0	0%	104		3%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	0		N/A		
No Longer Indicated	7	2%	0	0%	1	0%	0	0%	0	0%	0	0%	N/A	N/A	8		0%		
Total Scheduled Services	282	100%	618	100%	1180	100%	490	100%	220	100%	249	100%	41	100%			3080	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	66%	70%	70%	58%	57%	71%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	730
5.2	Emergency Sick Call Completed ¹	99
5.3	Injury Evaluations ²	260
5.4	Medical Add-Ons	68
5.5	Number of Patients with Non-Intake Lab Collection	191

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	7
2.2	Referrals seen within 72 hours	5
2.3	Percent seen within 72 hours	71%

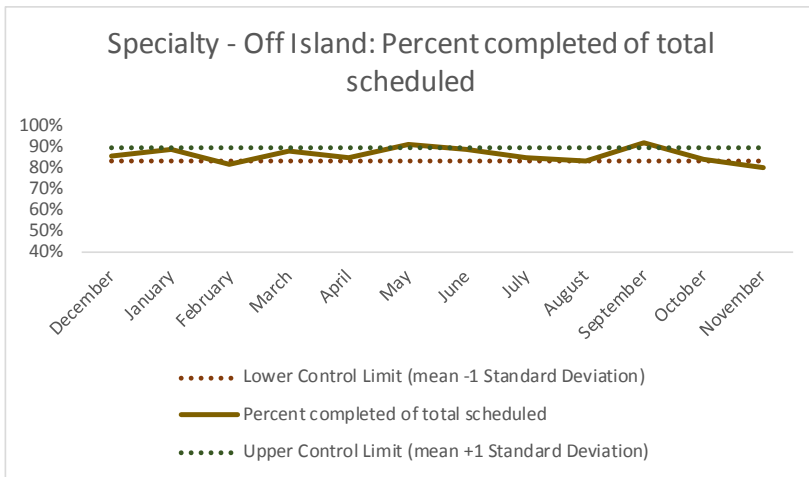
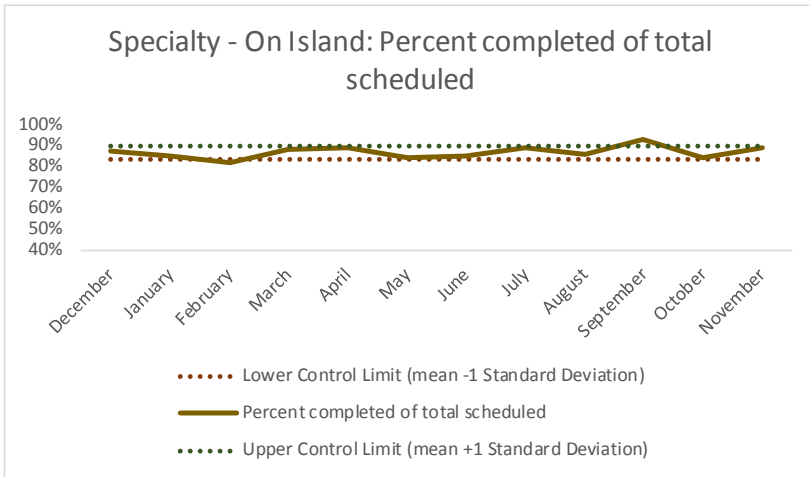
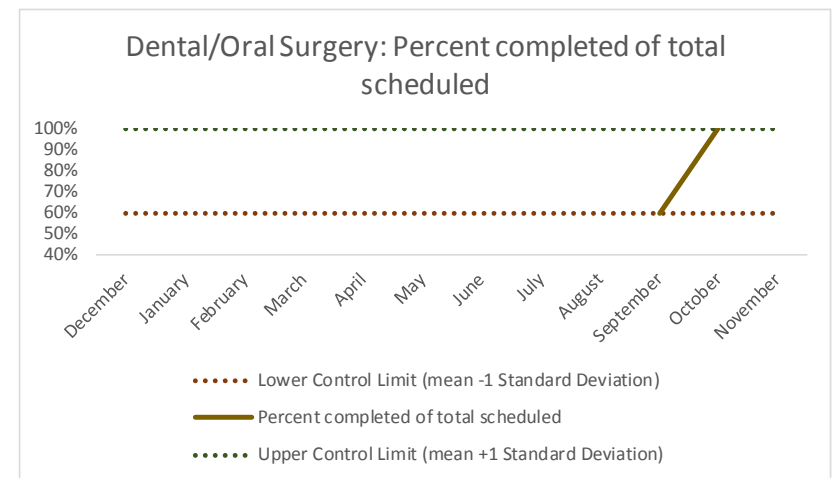
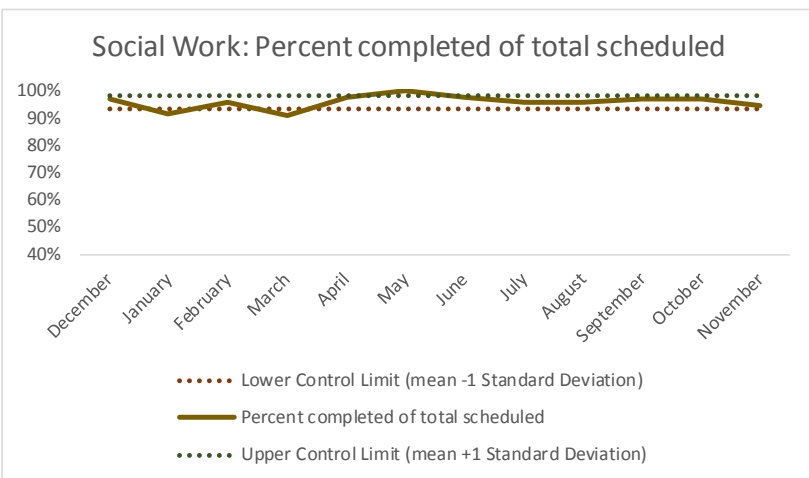
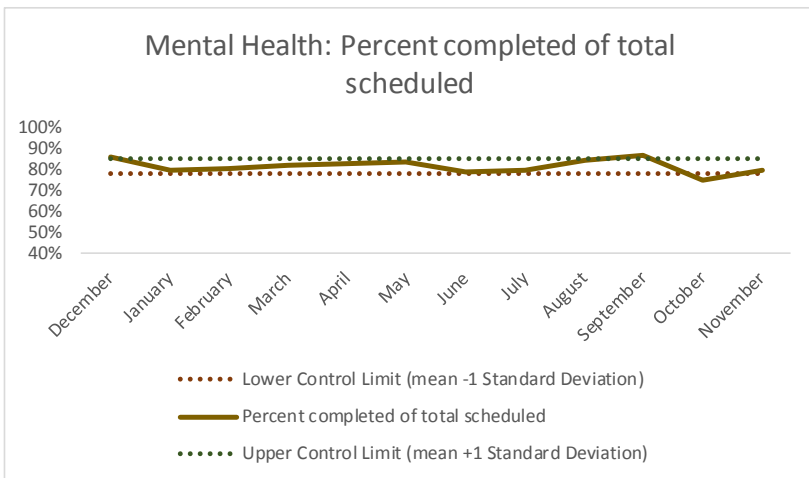
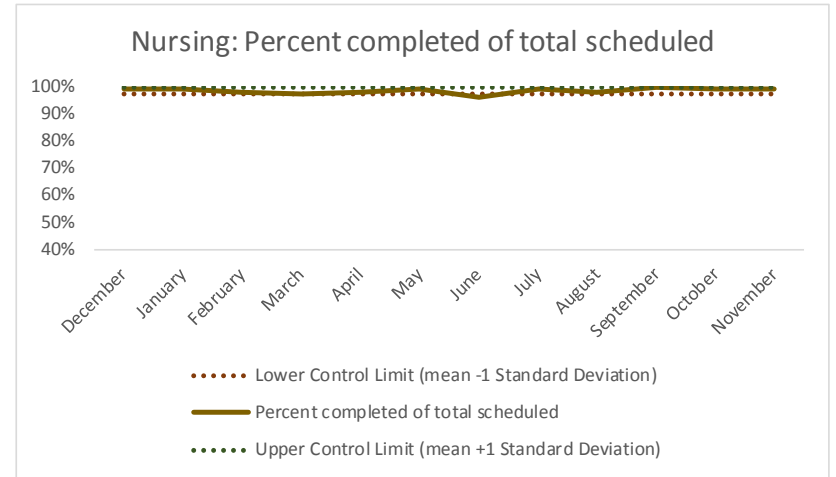
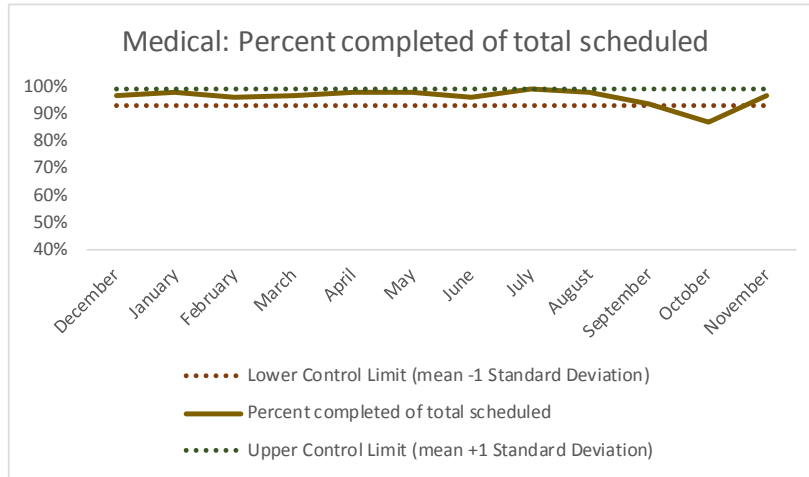
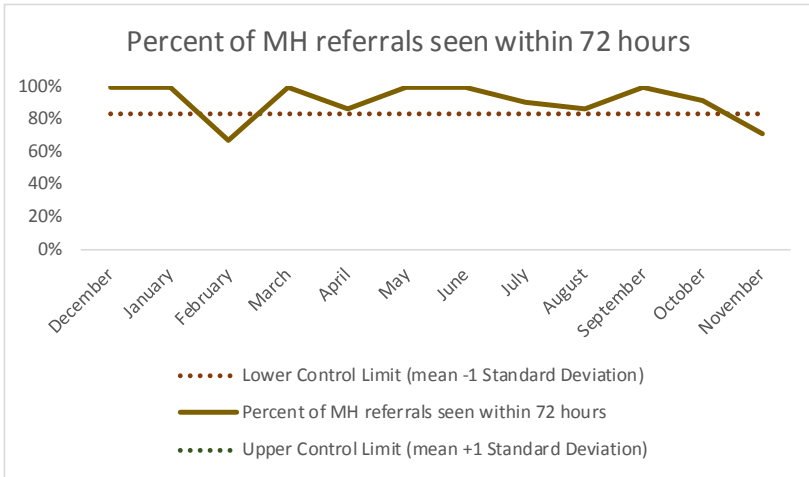
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	976	96%	1360	96%	408	69%	172	95%	0	0%	422	74%	65	51%	Future Metric			3403
Refused & Verified	9	1%	38	3%	53	9%	0	0%	0	0%	89	16%	37	29%				226	6%
Not Produced by DOC	12	1%	6	0%	62	10%	1	1%	0	0%	30	5%	15	12%				126	3%
Out to Court	11	1%	2	0%	26	4%	6	3%	0	0%	11	2%	0	0%				56	1%
Left Without Being Seen	0	0%	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%				1	0%
Rescheduled by CHS	6	1%	8	1%	28	5%	2	1%	0	0%	22	4%	1	1%				67	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	8%				10	N/A
No Longer Indicated	2	0%	4	0%	14	2%	0	0%	0	0%	0	0%	N/A	N/A				20	1%
Total Scheduled Services	1016	100%	1419	100%	591	100%	181	100%	0	0%	574	100%	128	100%				3909	100%
¹ Includes medical infirmary services																			
² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	97%	99%	80%	95%		89%	80%		93%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	839
5.2	Emergency Sick Call Completed ¹	28
5.3	Injury Evaluations ²	82
5.4	Medical Add-Ons	157
5.5	Number of Patients with Non-Intake Lab Collection	239

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	37
2.2	Referrals seen within 72 hours	35
2.3	Percent seen within 72 hours	95%

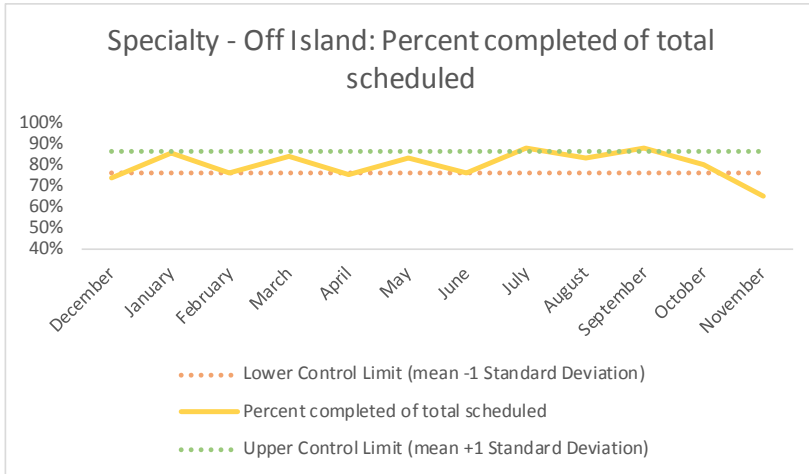
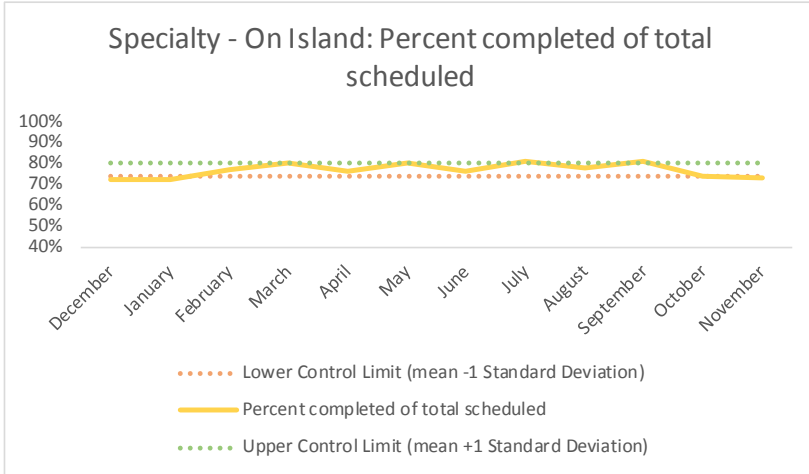
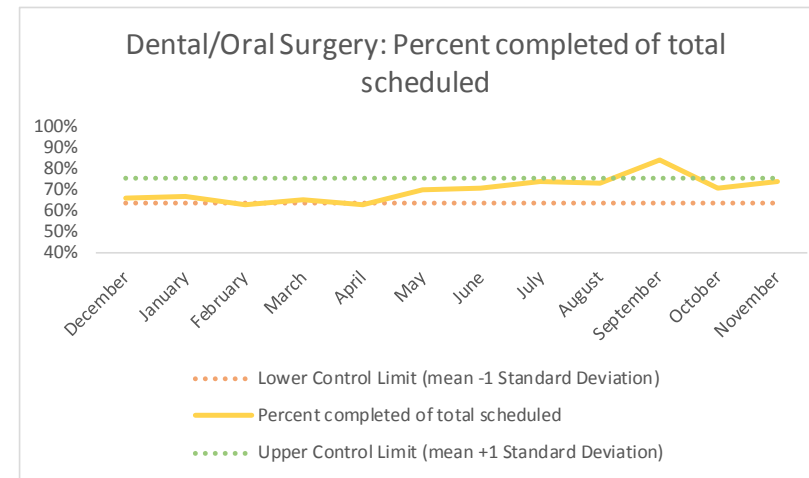
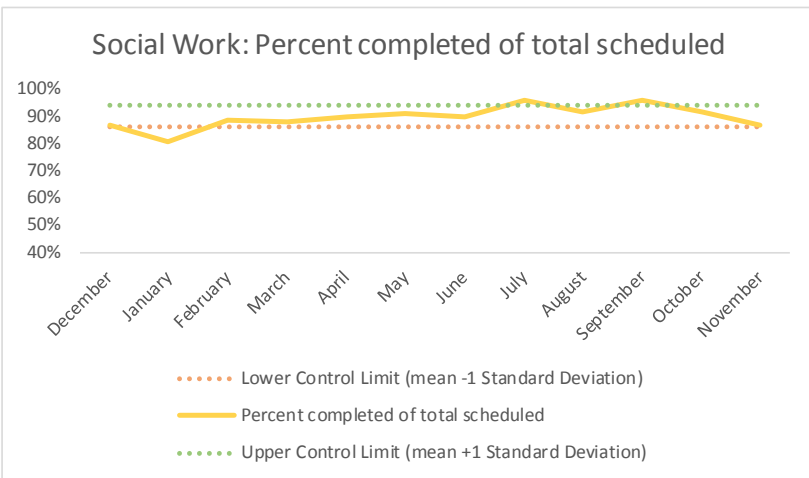
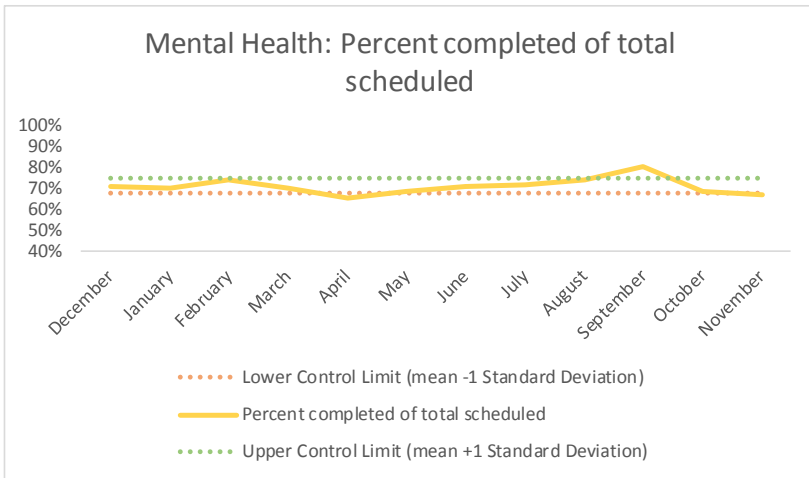
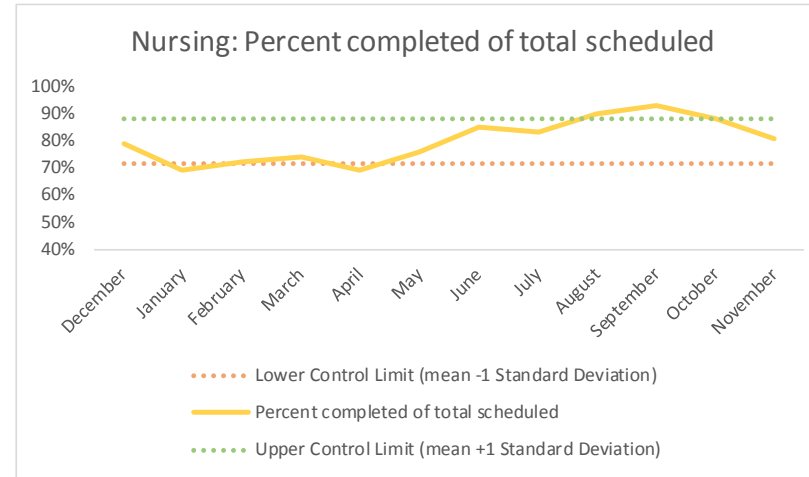
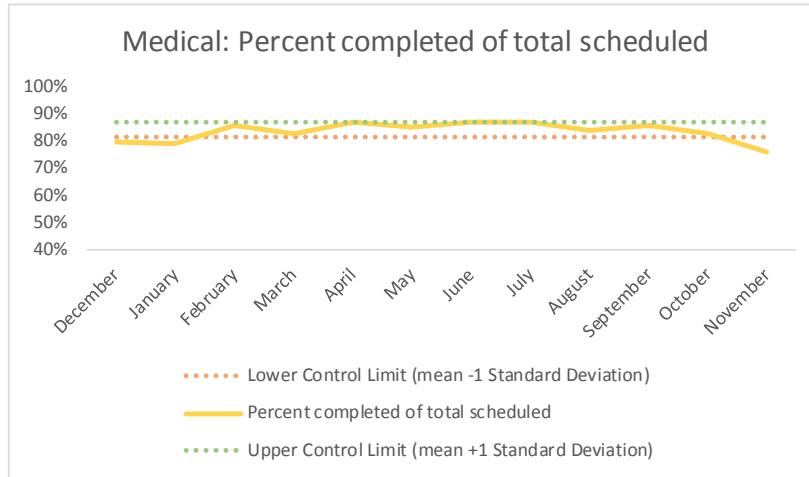
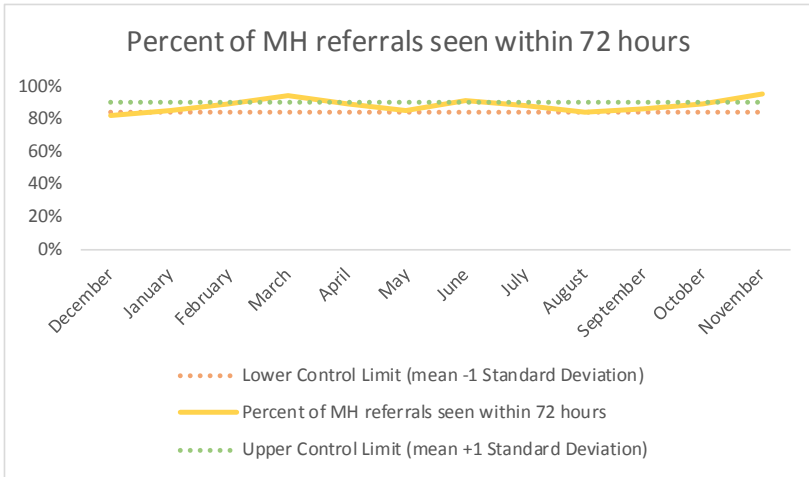
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	226	70%	166	78%	1314	64%	298	87%	255	65%	98	36%	23	40%	Future Metric			2380
Refused & Verified	18	6%	3	1%	57	3%	0	0%	38	10%	101	37%	14	25%				231	6%
Not Produced by DOC	60	19%	19	9%	421	20%	32	9%	66	17%	52	19%	15	26%				665	18%
Out to Court	6	2%	9	4%	94	5%	13	4%	30	8%	6	2%	1	2%				159	4%
Left Without Being Seen	4	1%	0	0%	47	2%	0	0%	4	1%	5	2%	0	0%				60	2%
Rescheduled by CHS	5	2%	12	6%	99	5%	0	0%	1	0%	9	3%	0	0%				126	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	7%				4	N/A
No Longer Indicated	5	2%	4	2%	34	2%	0	0%	0	0%	0	0%	N/A	N/A				43	1%
Total Scheduled Services	324	100%	213	100%	2066	100%	343	100%	394	100%	271	100%	57	100%			3668	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	76%	81%	67%	87%	74%	73%	65%		72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	964
5.2	Emergency Sick Call Completed ¹	23
5.3	Injury Evaluations ²	252
5.4	Medical Add-Ons	33
5.5	Number of Patients with Non-Intake Lab Collection	125

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XI. RMSC

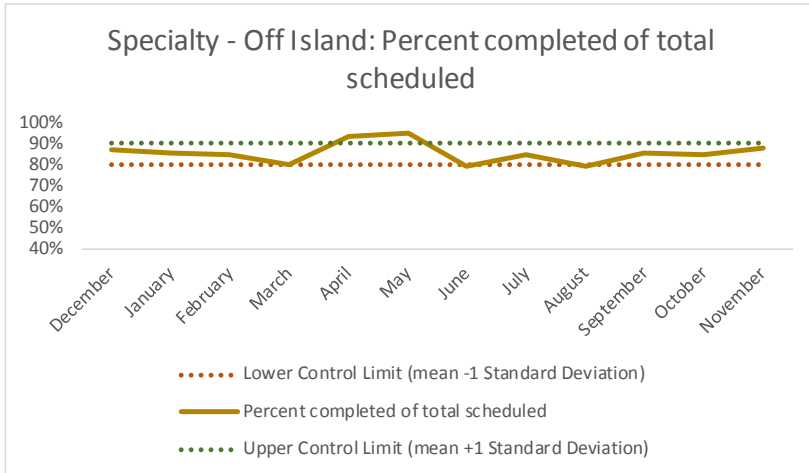
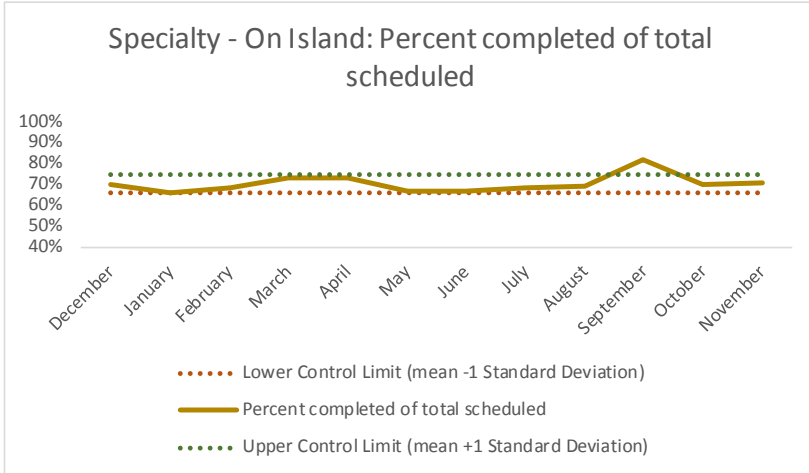
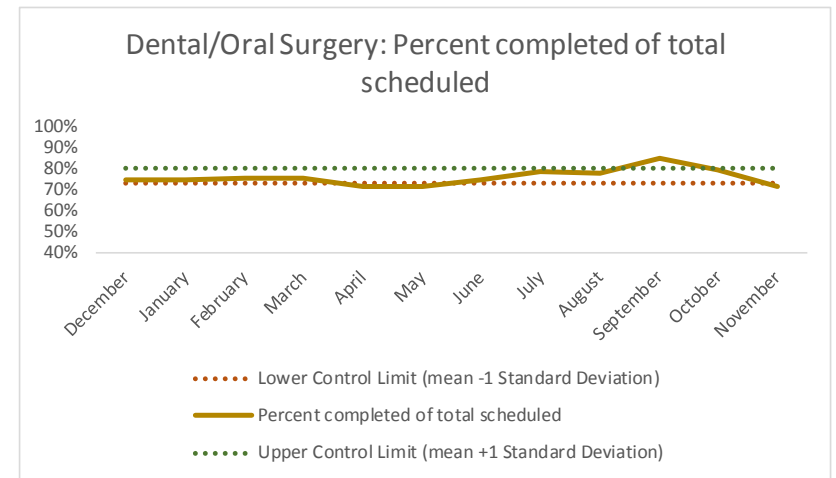
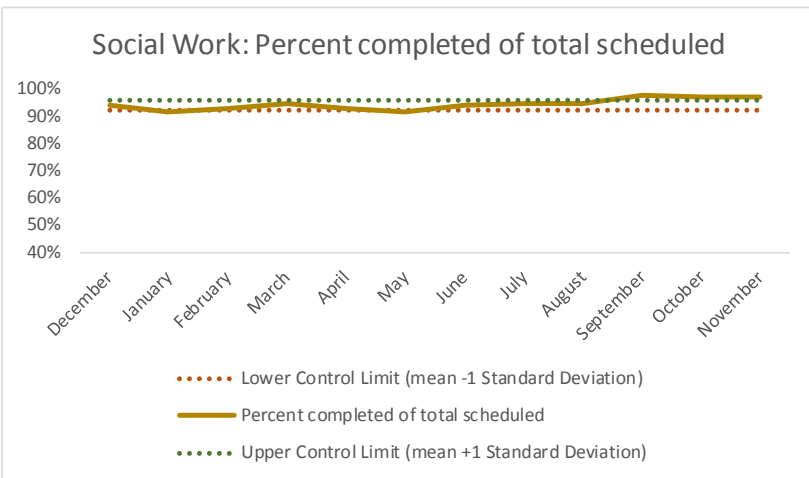
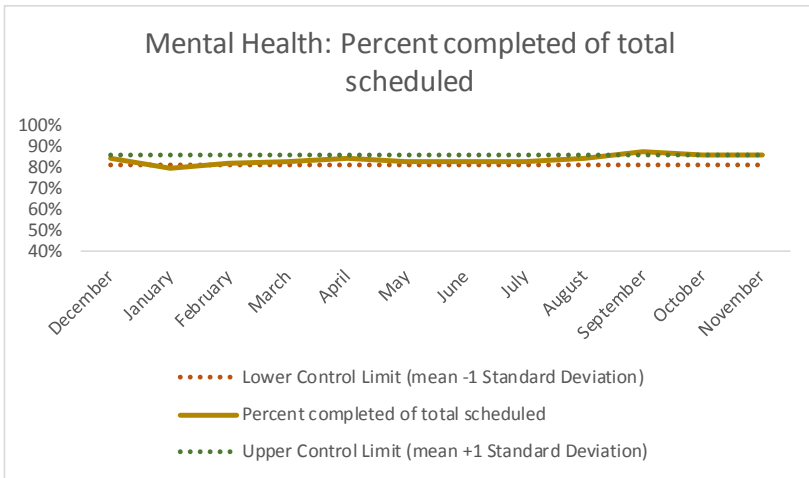
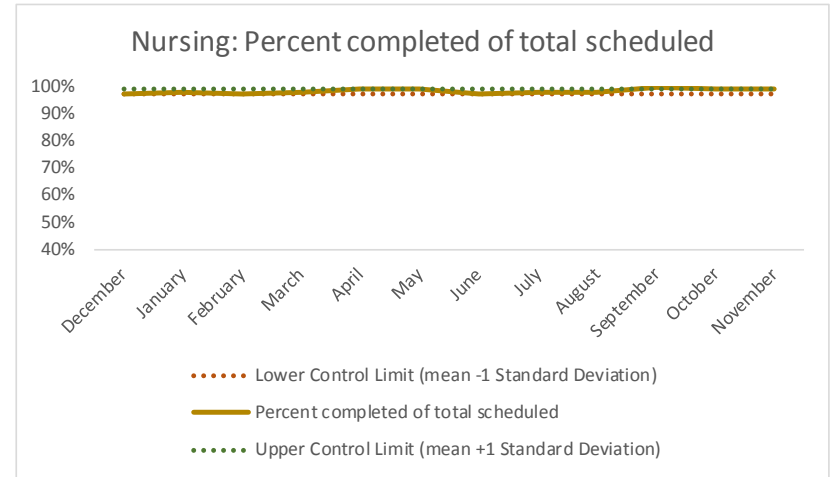
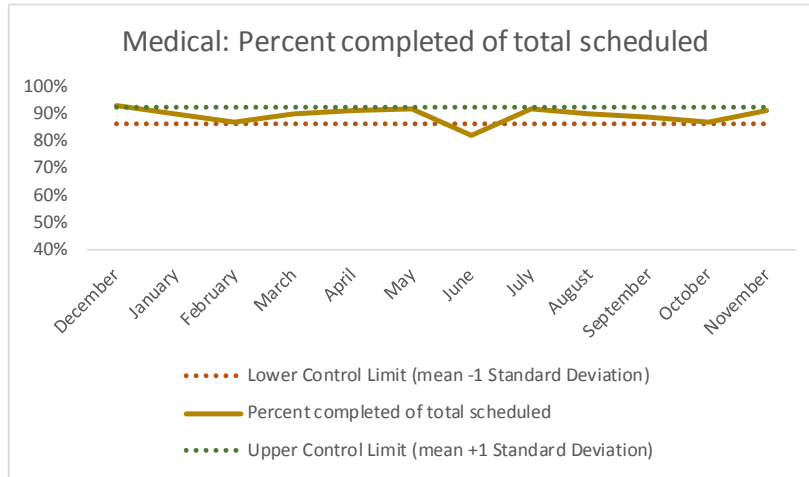
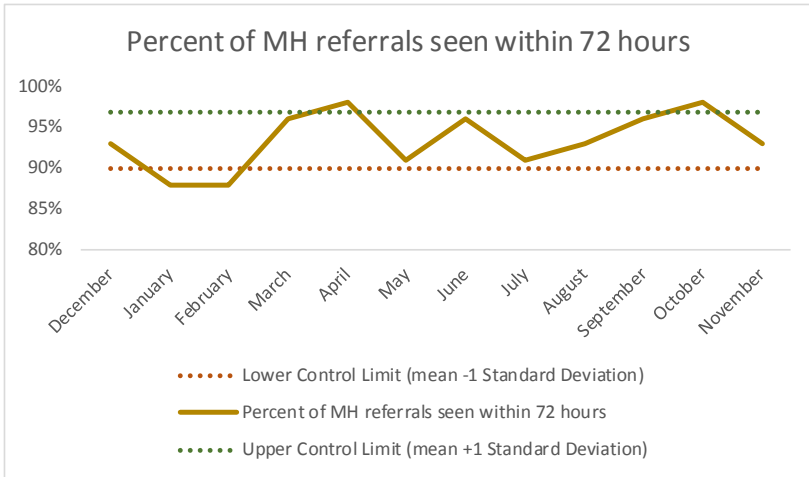
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	263
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	103
2.2	Referrals seen within 72 hours	96
2.3	Percent seen within 72 hours	93%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	568	87%	1175	98%	1977	78%	986	96%	199	66%	493	56%	9	53%	Future Metric	5407	82%	
Refused & Verified	26	4%	14	1%	174	7%	3	0%	18	6%	134	15%	6	35%	375		6%		
Not Produced by DOC	5	1%	3	0%	133	5%	14	1%	47	16%	99	11%	1	6%	302		5%		
Out to Court	26	4%	4	0%	150	6%	16	2%	30	10%	78	9%	1	6%	305		5%		
Left Without Being Seen	0	0%	0	0%	13	1%	0	0%	7	2%	29	3%	0	0%	49		1%		
Rescheduled by CHS	28	4%	0	0%	57	2%	2	0%	2	1%	44	5%	0	0%	133		2%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	0		N/A		
No Longer Indicated	0	0%	0	0%	15	1%	1	0%	0	0%	5	1%	N/A	N/A	21		0%		
Total Scheduled Services	653	100%	1196	100%	2519	100%	1022	100%	303	100%	882	100%	17	100%			6592	100%	
¹ Includes medical infirmary services																			
² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	91%	99%	86%	97%	72%	71%	88%		88%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1174
5.2	Emergency Sick Call Completed ¹	74
5.3	Injury Evaluations ²	104
5.4	Medical Add-Ons	54
5.5	Number of Patients with Non-Intake Lab Collection	337
¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.		
² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		



XII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	55
1.2	Average time to completion once known to CHS (hours)	2.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	28
2.2	Referrals seen within 72 hours	27
2.3	Percent seen within 72 hours	96%

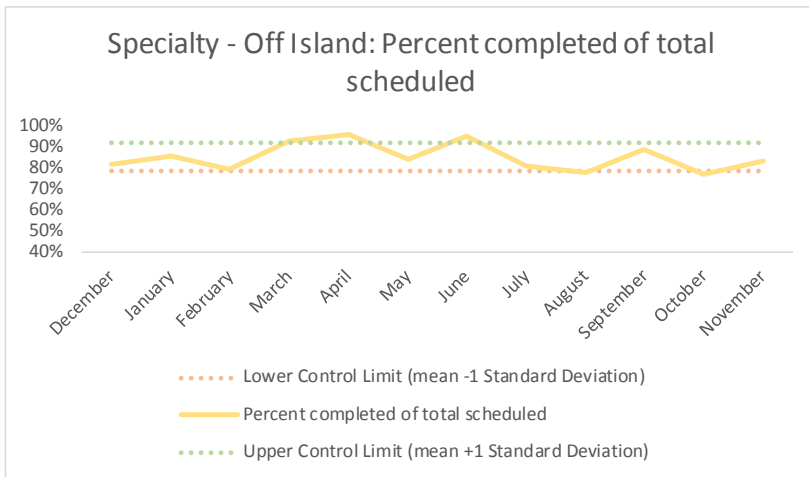
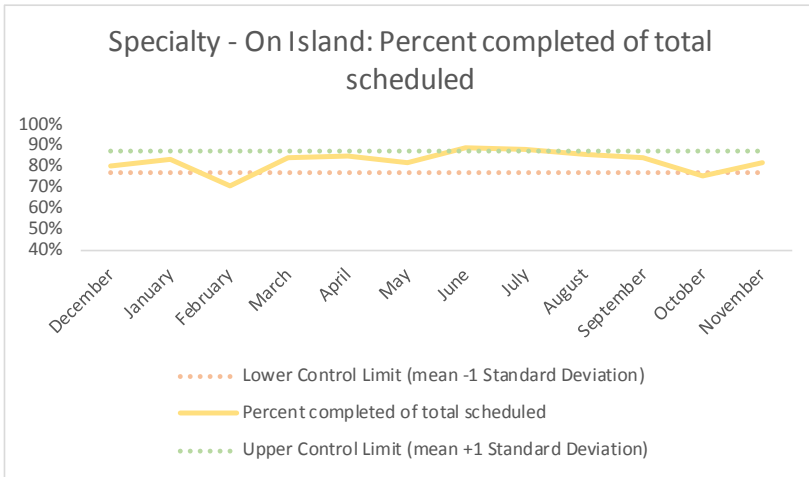
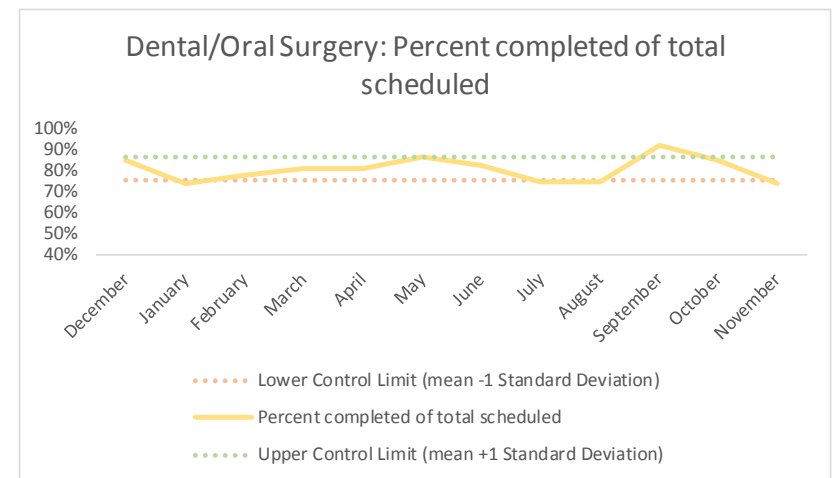
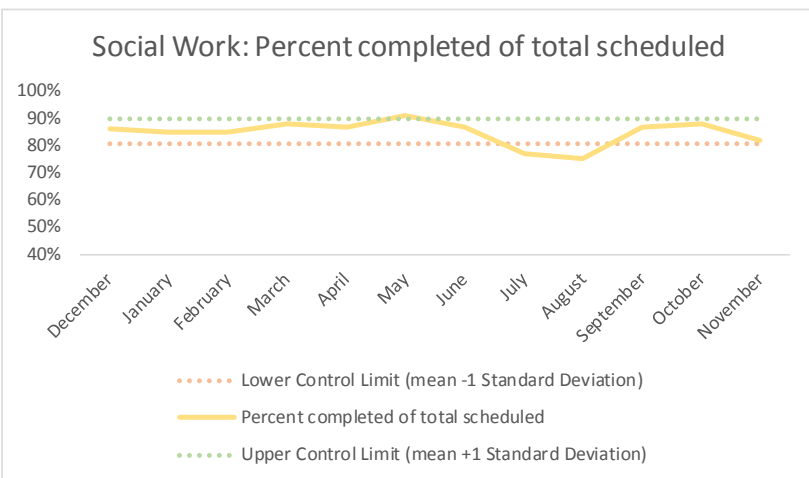
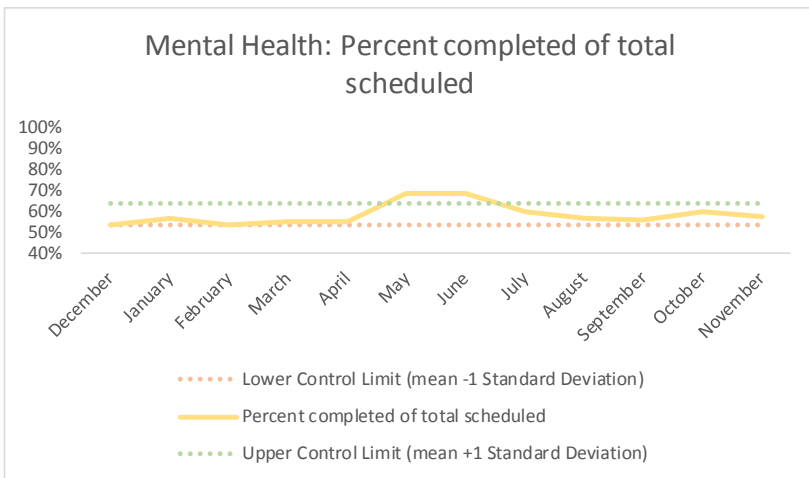
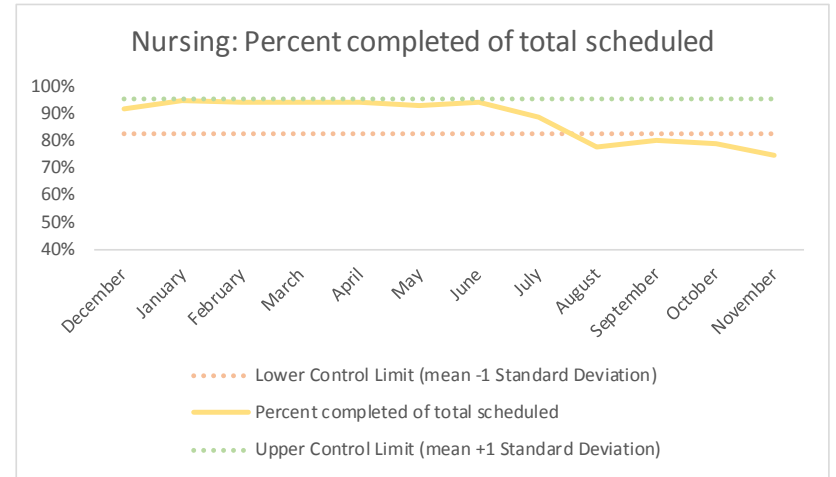
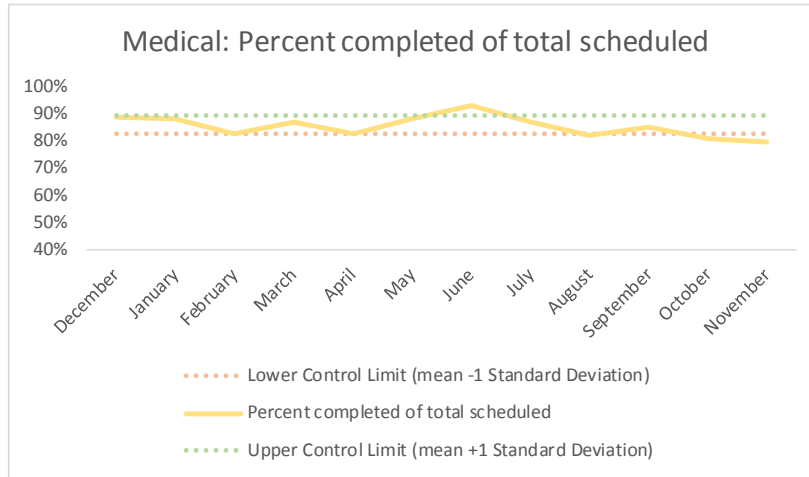
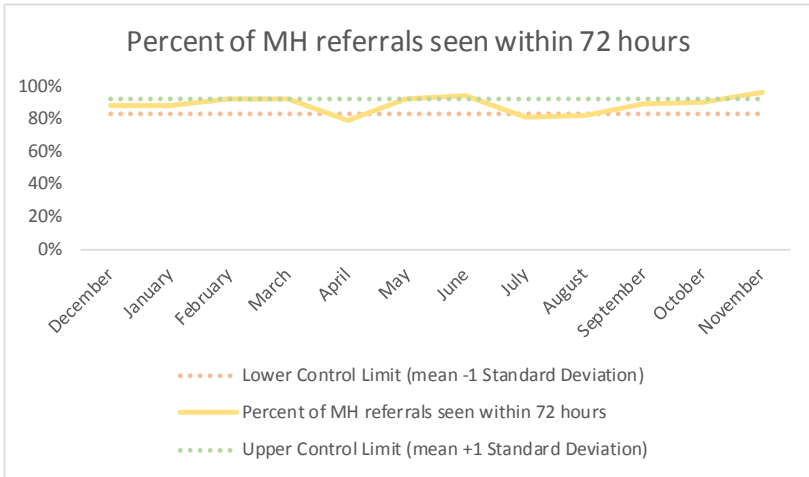
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	109	73%	153	74%	663	47%	226	82%	97	65%	68	46%	7	39%	Future Metric			1323	56%
	Refused & Verified	2	1%	1	0%	130	9%	0	0%	13	9%	53	36%	8	44%				207	9%
	Not Produced by DOC	25	17%	34	16%	429	31%	29	10%	14	9%	18	12%	3	17%				552	24%
	Out to Court	3	2%	9	4%	83	6%	21	8%	6	4%	4	3%	0	0%				126	5%
	Left Without Being Seen	0	0%	0	0%	13	1%	0	0%	1	1%	0	0%	0	0%				14	1%
	Rescheduled by CHS	0	0%	8	4%	53	4%	0	0%	18	12%	5	3%	0	0%				84	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	11	7%	3	1%	27	2%	1	0%	0	0%	0	0%	N/A	N/A				42	2%
	Total Scheduled Services	150	100%	208	100%	1398	100%	277	100%	149	100%	148	100%	18	100%			2348	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	80%	75%	58%	82%	74%	82%	83%		66%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	366
5.2	Emergency Sick Call Completed ¹	28
5.3	Injury Evaluations ²	307
5.4	Medical Add-Ons	41
5.5	Number of Patients with Non-Intake Lab Collection	89

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	682
1.2	Average time to completion once known to CHS (hours)	4.0

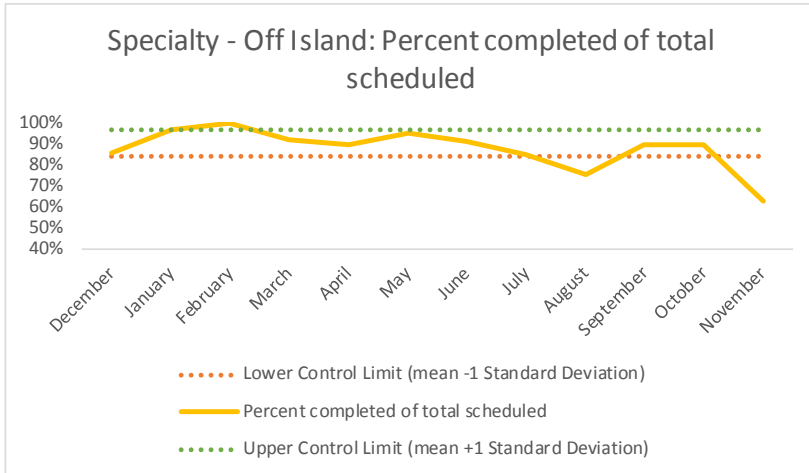
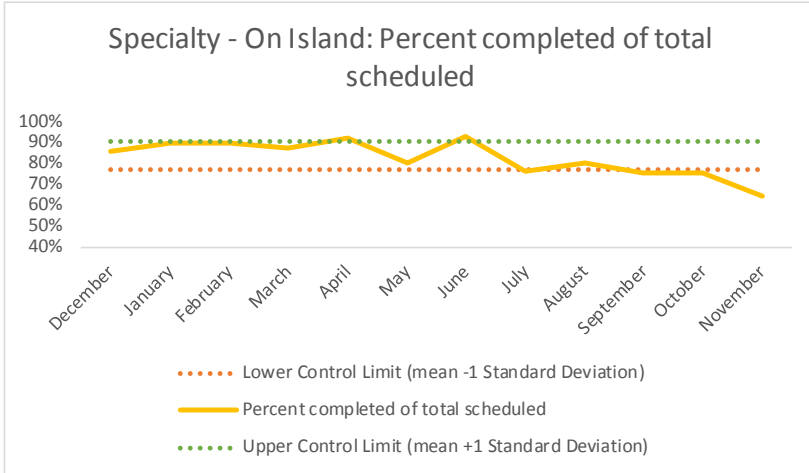
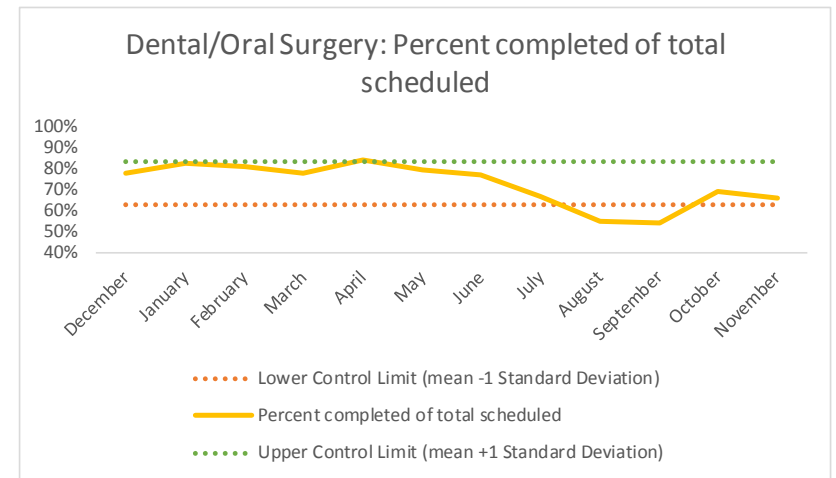
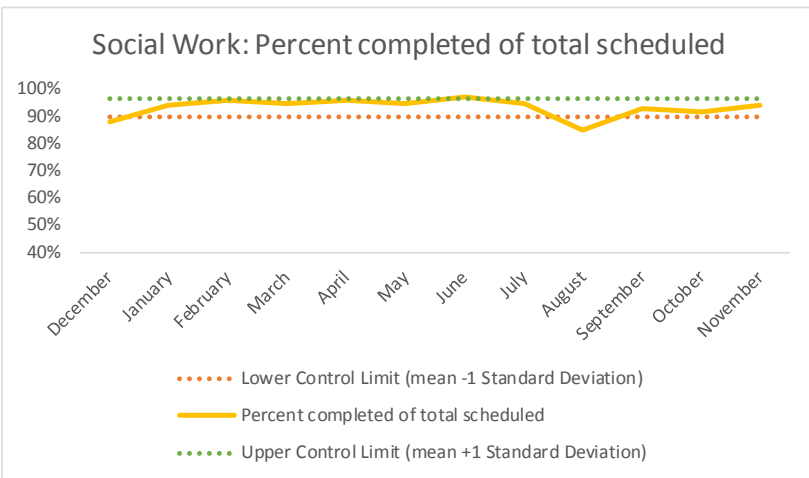
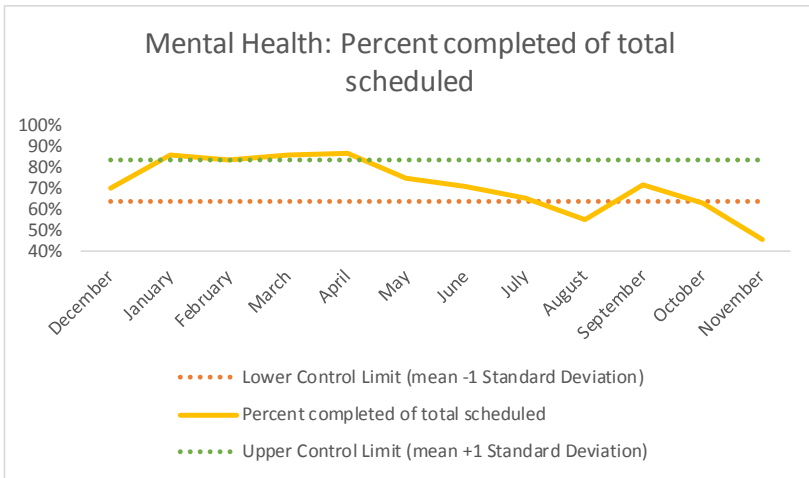
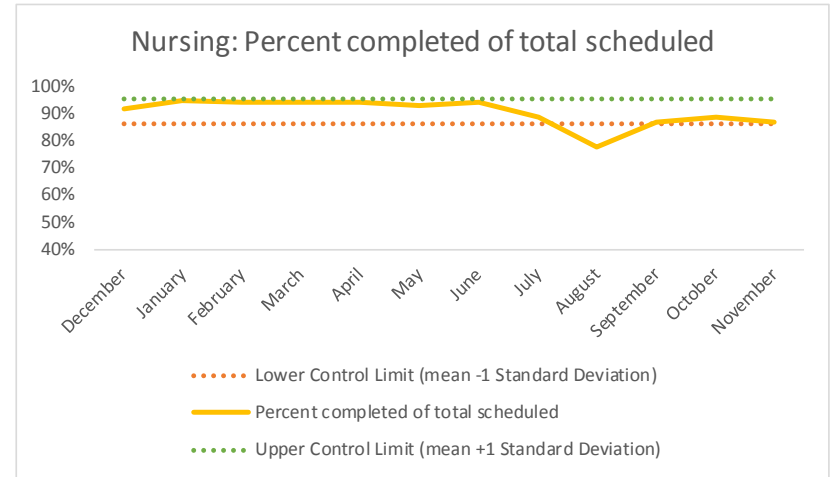
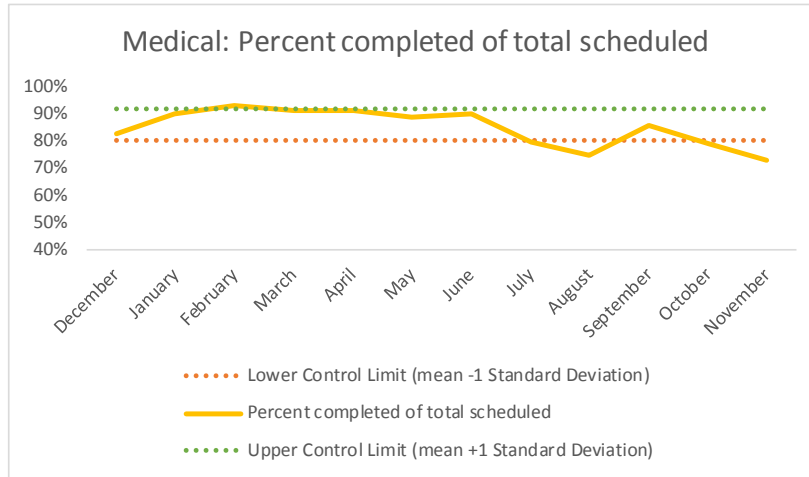
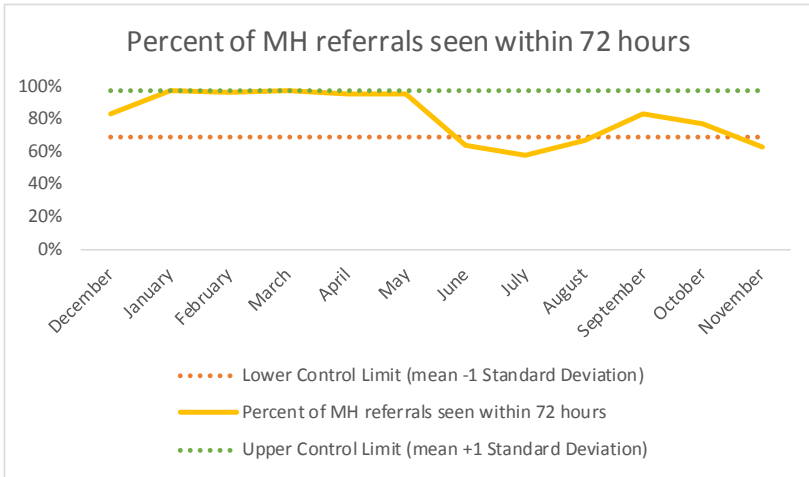
2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	67
2.2	Referrals seen within 72 hours	42
2.3	Percent seen within 72 hours	63%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	350	72%	1145	84%	577	42%	305	92%	157	59%	57	31%	15	35%	Future Metric			2606
Refused & Verified	3	1%	7	1%	41	3%	4	1%	16	6%	59	32%	12	28%				142	4%
Not Produced by DOC	76	16%	141	10%	212	16%	14	4%	55	21%	55	30%	15	35%				568	14%
Out to Court	10	2%	16	1%	100	7%	3	1%	19	7%	4	2%	1	2%				153	4%
Left Without Being Seen	0	0%	1	0%	5	0%	0	0%	4	2%	4	2%	0	0%				14	0%
Rescheduled by CHS	43	9%	15	1%	410	30%	4	1%	13	5%	3	2%	0	0%				488	12%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	6	1%	35	3%	14	1%	0	0%	0	0%	0	0%	N/A	N/A				55	1%
Total Scheduled Services	488	100%	1360	100%	1359	100%	330	100%	264	100%	182	100%	43	100%			4026	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	73%	87%	46%	94%	66%	64%	63%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	893
5.2	Emergency Sick Call Completed ¹	44
5.3	Injury Evaluations ²	176
5.4	Medical Add-Ons	357
5.5	Number of Patients with Non-Intake Lab Collection	191

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.
²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ²		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	13	87%	440	90%	40	56%	8	100%	0	0%	10	59%	2	40%	Future Metric			513	85%
Refused & Verified	2	13%	37	8%	8	11%	0	0%	0	0%	5	29%	3	60%				55	9%	
Not Produced by DOC	0	0%	0	0%	6	8%	0	0%	0	0%	2	12%	0	0%				8	1%	
Out to Court	0	0%	8	2%	10	14%	0	0%	0	0%	0	0%	0	0%				18	3%	
Left Without Being Seen	0	0%	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%				1	0%	
Rescheduled by CHS	0	0%	1	0%	7	10%	0	0%	0	0%	0	0%	0	0%				8	1%	
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%	
Total Scheduled Services	15	100%	487	100%	71	100%	8	100%	0	0%	17	100%	5	100%				603	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	100%	98%	68%	100%		88%	100%		94%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	67
5.2	Emergency Sick Call Completed ²	15
5.3	Injury Evaluations ²	8
5.4	Medical Add-Ons	14
5.5	Number of Patients with Non-Intake Lab Collection	0

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.
²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

