

CHS Access Report: May, 2018

Version: 06/13/2018 (1)

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3407
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	661
2.2	Referrals seen within 72 hours	596
2.3	Percent seen within 72 hours	90%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	4667	81%	8862	87%	14619	65%	6830	89%	1747	60%	2054	47%	259	42%	Future Metric			39038	72%
	Refused & Verified	132	2%	209	2%	1015	5%	16	0%	288	10%	1124	26%	223	36%				3007	6%
	Not Produced by DOC	609	11%	621	6%	3755	17%	574	7%	629	22%	772	18%	87	14%				7047	13%
	Out to Court	124	2%	173	2%	1140	5%	171	2%	182	6%	187	4%	12	2%				1989	4%
	Left Without Being Seen	19	0%	13	0%	96	0%	27	0%	31	1%	31	1%	5	1%				222	0%
	Rescheduled by CHS	132	2%	187	2%	1464	6%	62	1%	34	1%	159	4%	14	2%				2052	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17		3%			17
	No Longer Indicated	68	1%	65	1%	445	2%	8	0%	14	0%	7	0%	N/A	N/A			607	1%	
Total Scheduled Services	5751	100%	10130	100%	22534	100%	7688	100%	2925	100%	4334	100%	617	100%			53979	100%		
																	<i>N & % Scheduled for Telehealth: 42, 7%</i>			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	90%	71%	89%	70%	73%	78%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9997
5.2	Emergency Sick Call Completed ¹	695
5.3	Injury Evaluations ²	2358
5.4	Medical Add-Ons	1223
5.5	Number of Patients with Non-Intake Lab Collection	2666

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	655
1.2	Average time to completion once known to CHS (hours)	7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	169
2.2	Referrals seen within 72 hours	153
2.3	Percent seen within 72 hours	91%

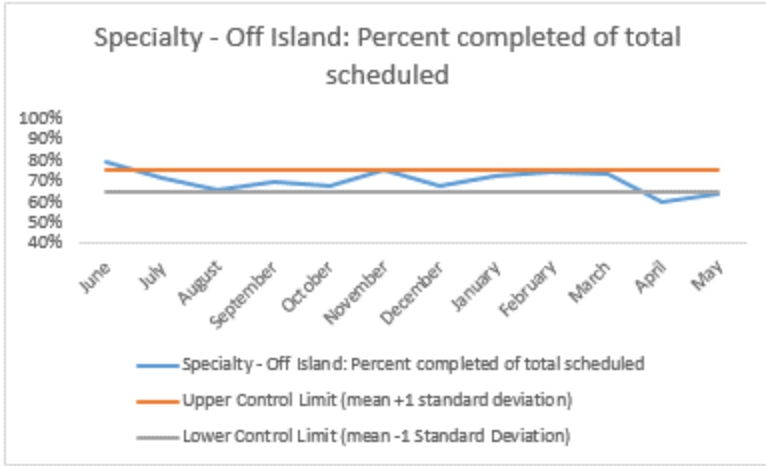
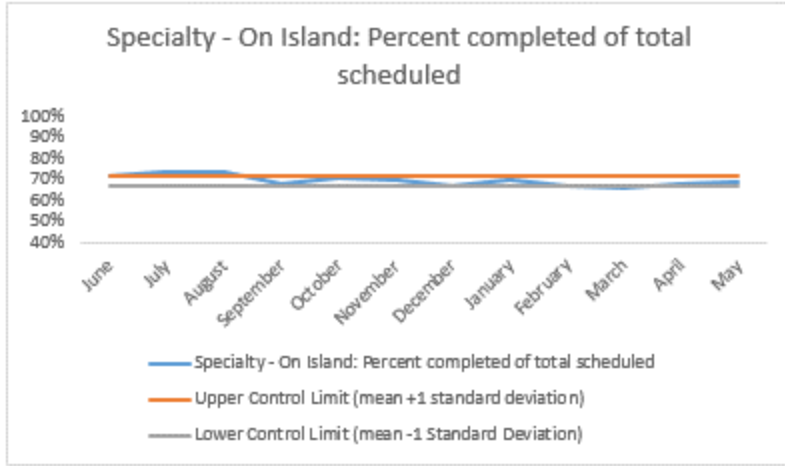
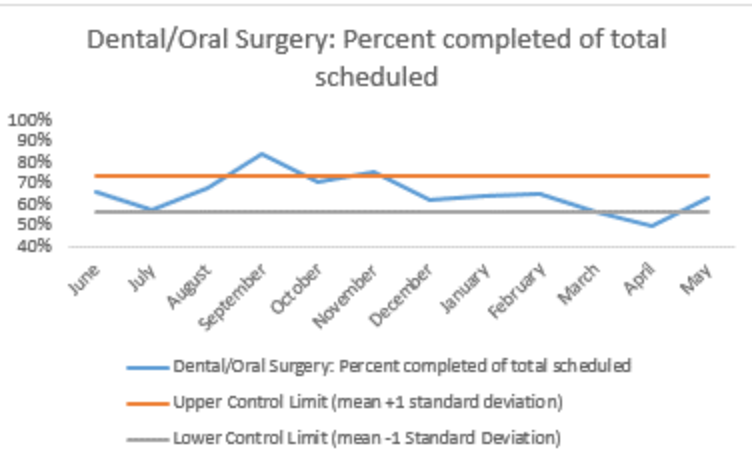
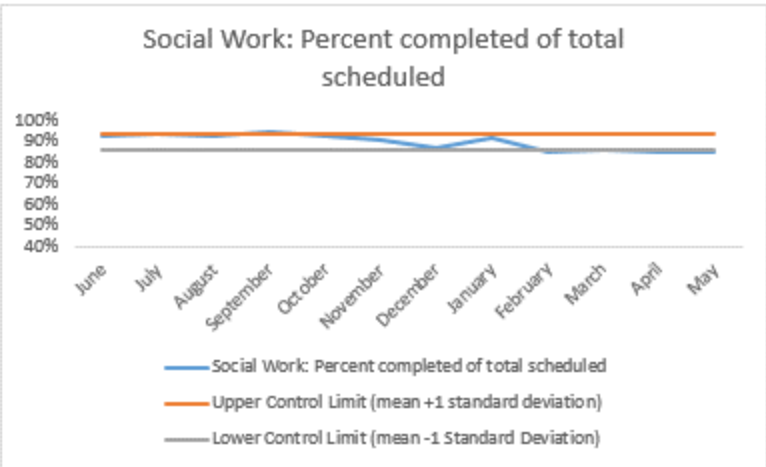
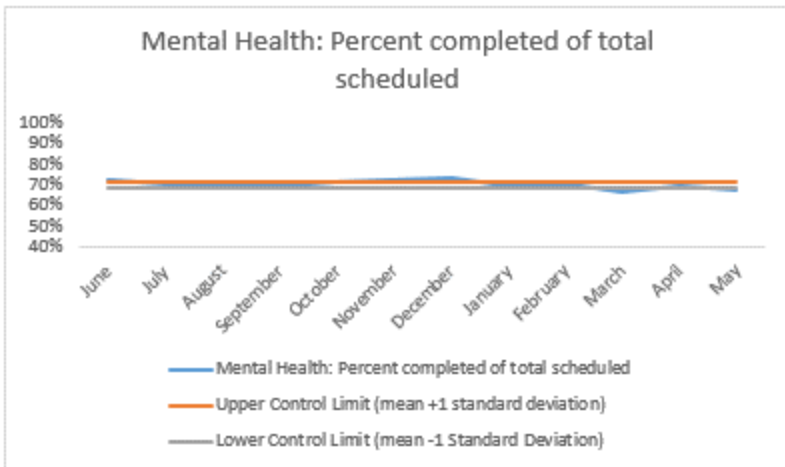
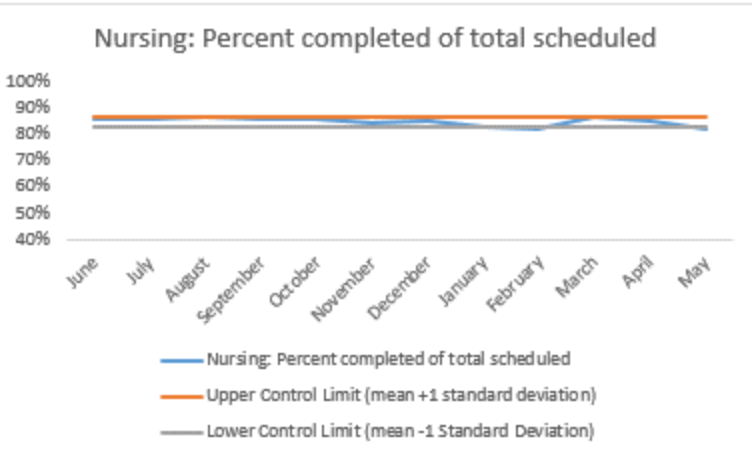
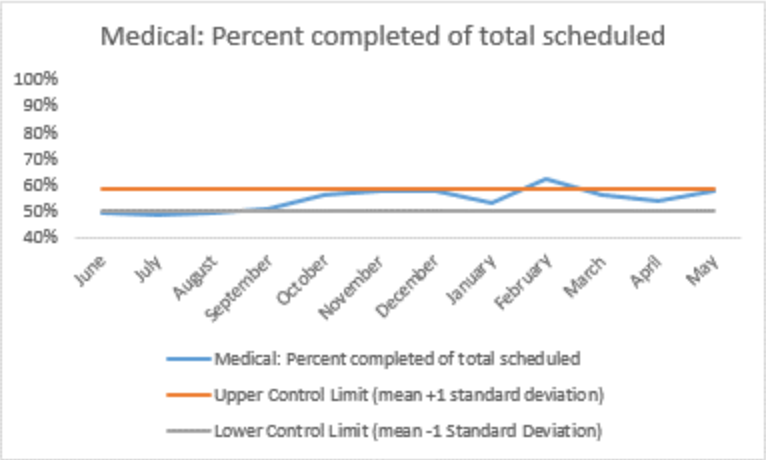
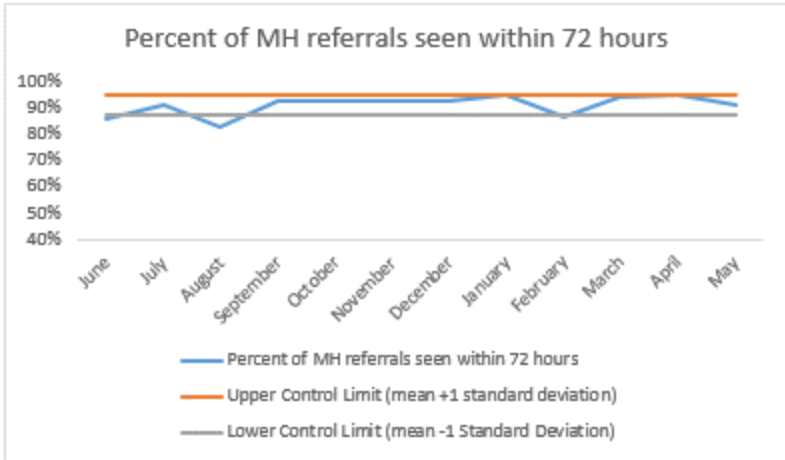
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	688	56%	2512	80%	4887	63%	1973	84%	252	51%	202	36%	58	38%	Future Metric			10572	68%
	Refused & Verified	19	2%	56	2%	201	3%	6	0%	61	12%	182	33%	39	26%				564	4%
	Not Produced by DOC	419	34%	344	11%	1498	19%	277	12%	149	30%	147	26%	37	24%				2871	18%
	Out to Court	52	4%	83	3%	262	3%	53	2%	27	5%	15	3%	5	3%				497	3%
	Left Without Being Seen	0	0%	0	0%	17	0%	21	1%	1	0%	2	0%	2	1%				43	0%
	Rescheduled by CHS	49	4%	124	4%	612	8%	6	0%	4	1%	12	2%	9	6%				816	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	1%				2	0%
	No Longer Indicated	6	0%	19	1%	267	3%	5	0%	0	0%	0	0%	N/A	N/A				297	2%
Total Scheduled Services	1233	100%	3138	100%	7744	100%	2341	100%	494	100%	560	100%	152	100%				15662	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	58%	82%	68%	85%	63%	69%	64%		72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	2170
5.2	Emergency Sick Call Completed ¹	158
5.3	Injury Evaluations ²	607
5.4	Medical Add-Ons	176
5.5	Number of Patients with Non-Intake Lab Collection	497

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	661
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	36
2.2	Referrals seen within 72 hours	31
2.3	Percent seen within 72 hours	86%

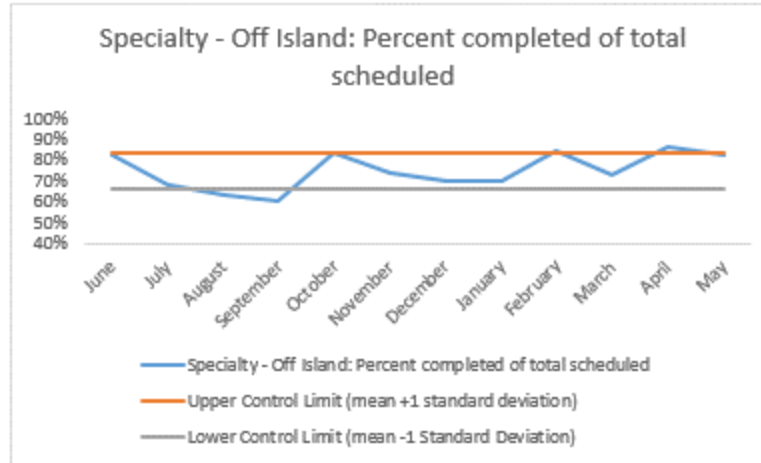
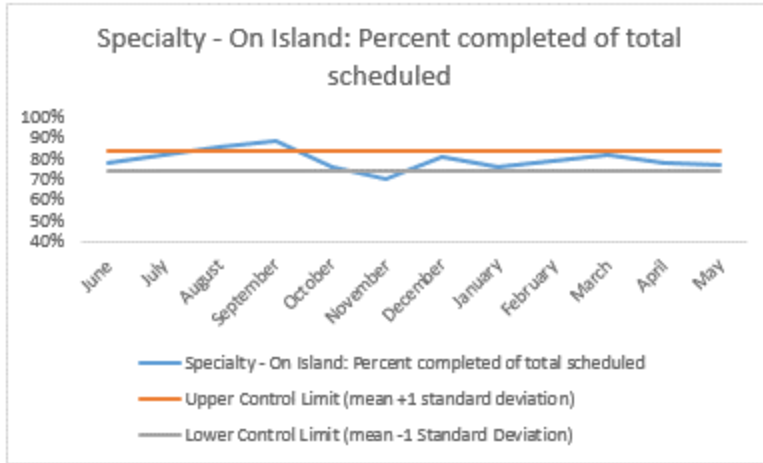
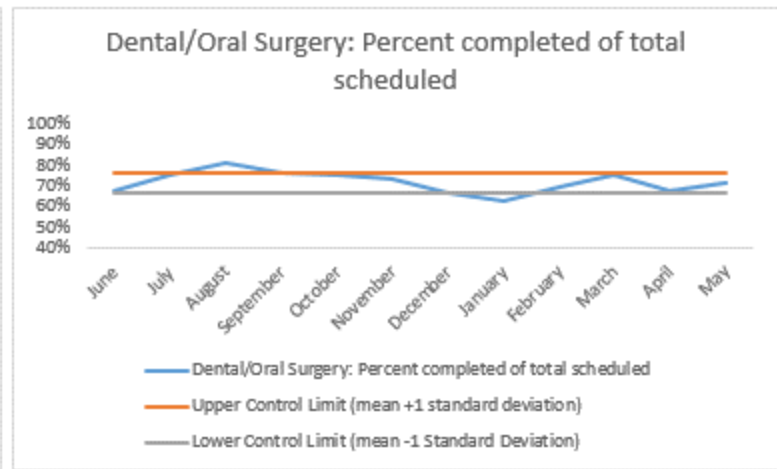
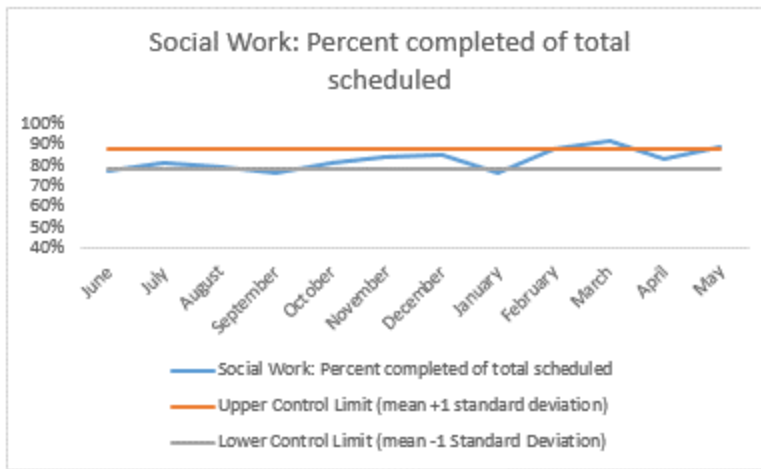
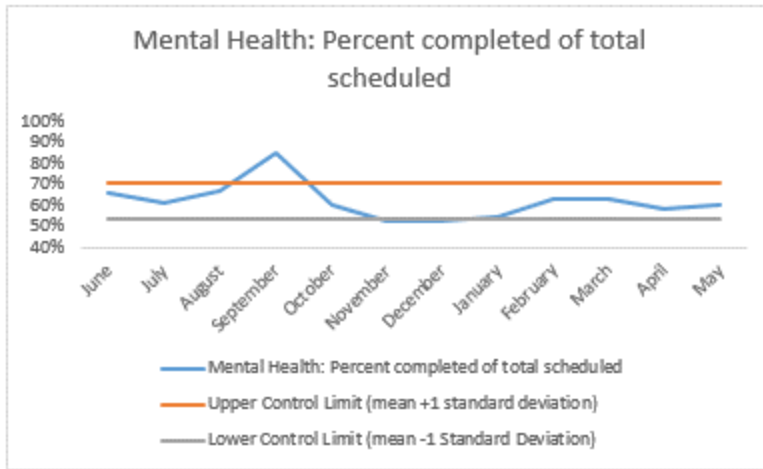
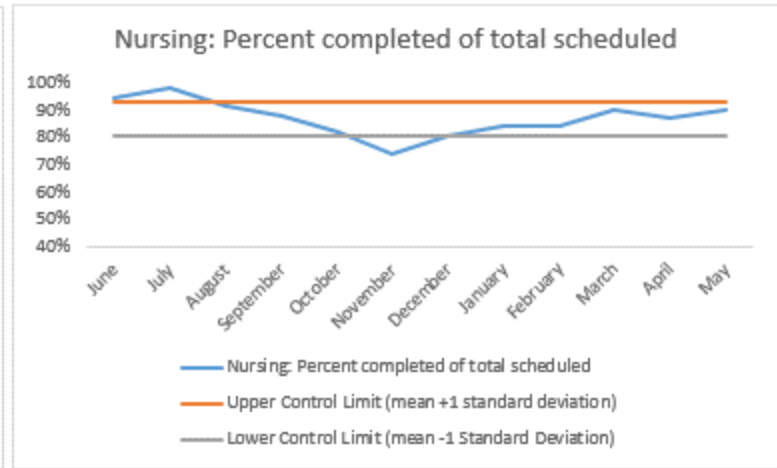
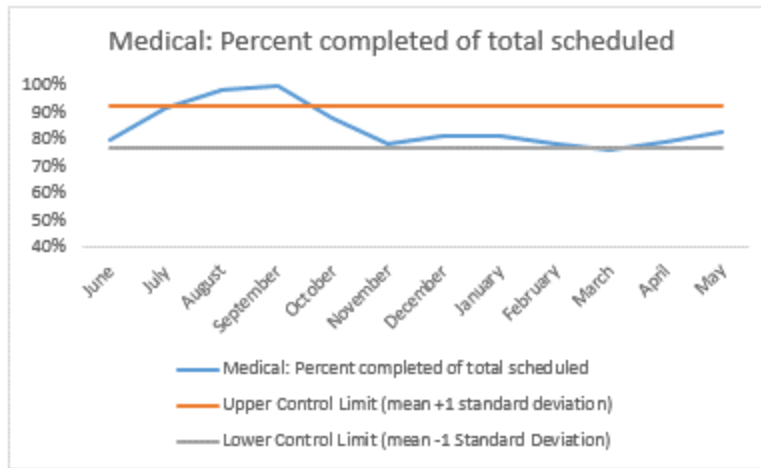
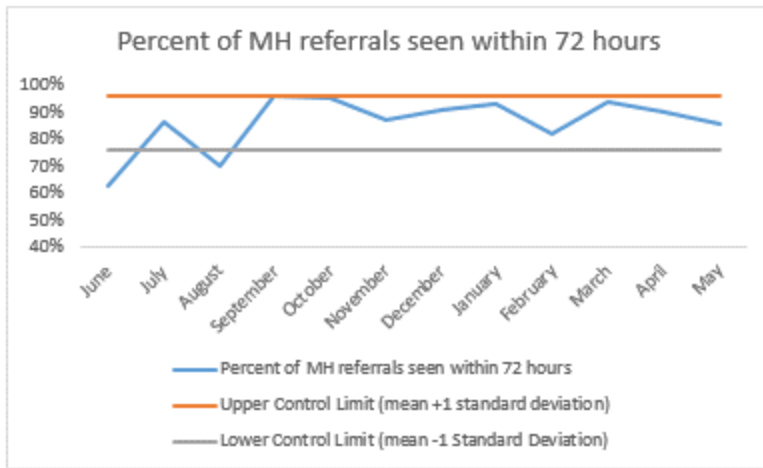
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	158	80%	455	89%	701	53%	232	87%	157	65%	52	28%	17	57%	Future Metric			1772	65%
	Refused & Verified	2	1%	2	0%	87	7%	6	2%	13	5%	90	49%	8	27%		208	8%		
	Not Produced by DOC	21	11%	31	6%	171	13%	18	7%	54	23%	29	16%	1	3%		325	12%		
	Out to Court	2	1%	9	2%	136	10%	4	1%	15	6%	5	3%	0	0%		171	6%		
	Left Without Being Seen	4	2%	0	0%	11	1%	0	0%	1	0%	0	0%	0	0%		16	1%		
	Rescheduled by CHS	6	3%	8	2%	202	15%	8	3%	0	0%	8	4%	2	7%		234	9%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	7%		2	0%		
	No Longer Indicated	5	3%	7	1%	5	0%	0	0%	0	0%	0	0%	N/A	N/A		17	1%		
	Total Scheduled Services	198	100%	512	100%	1313	100%	268	100%	240	100%	184	100%	30	100%				2745	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	90%	60%	89%	71%	77%	83%		73%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	460
5.2	Emergency Sick Call Completed ¹	37
5.3	Injury Evaluations ²	179
5.4	Medical Add-Ons	57
5.5	Number of Patients with Non-Intake Lab Collection	142

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	217
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	93
2.2	Referrals seen within 72 hours	78
2.3	Percent seen within 72 hours	84%

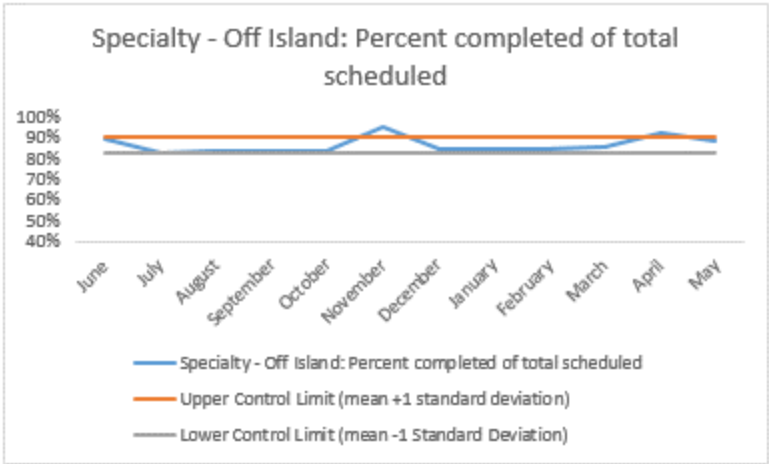
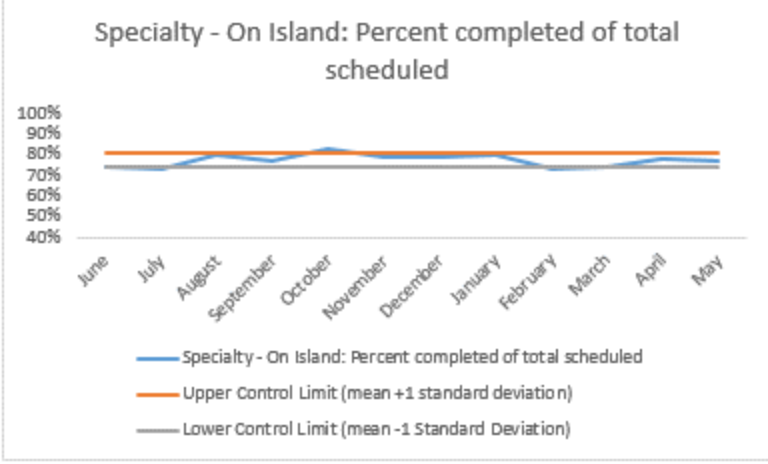
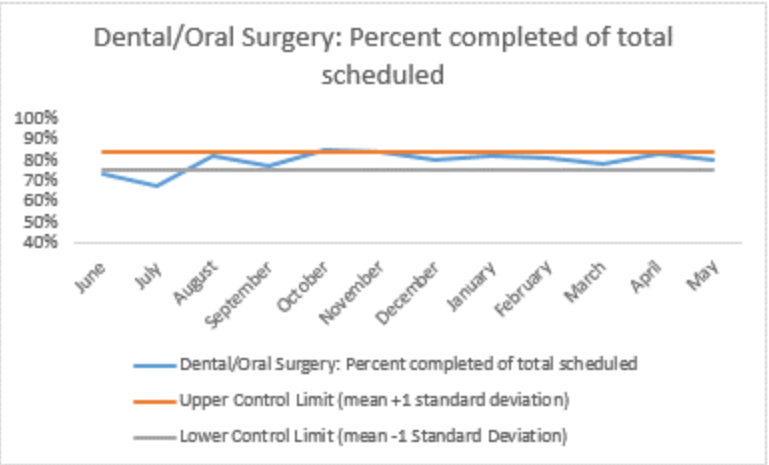
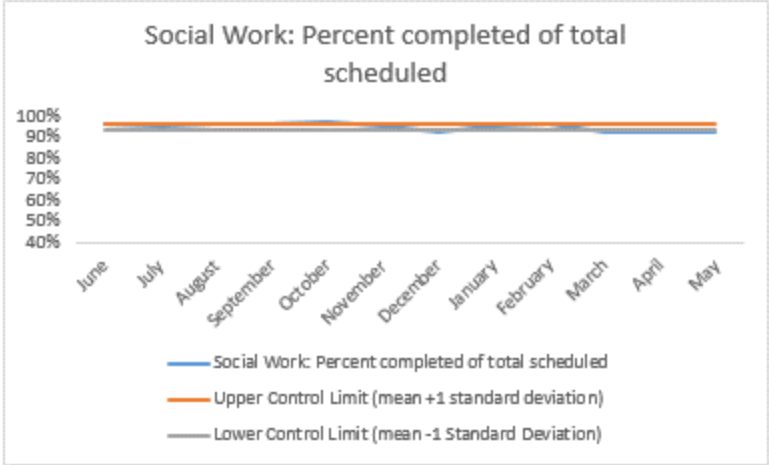
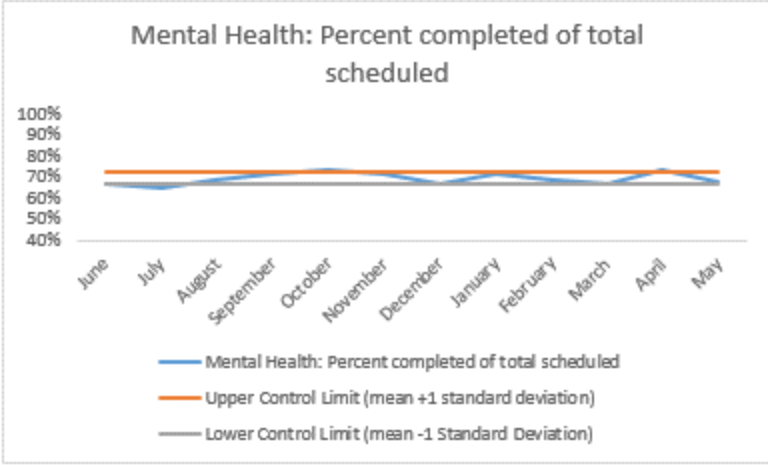
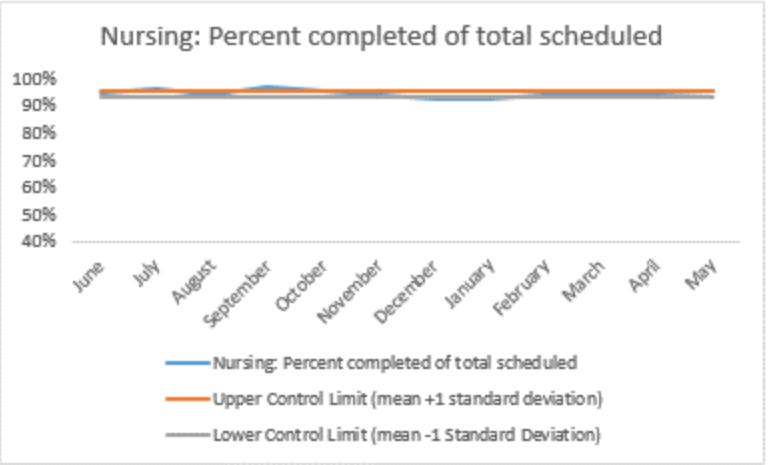
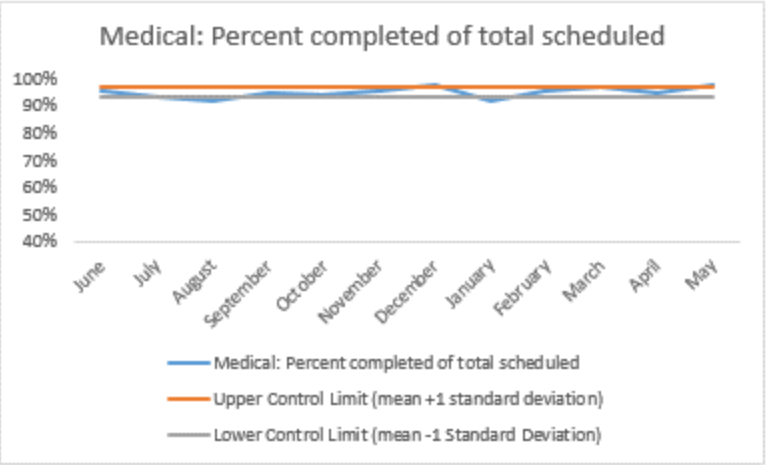
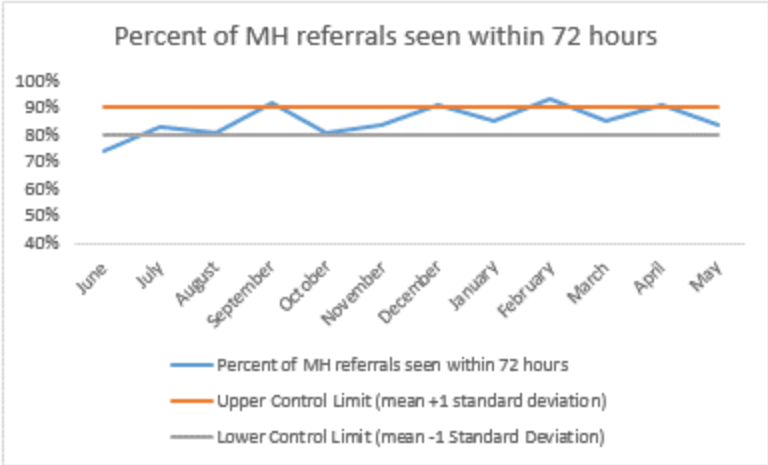
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	380	97%	705	95%	1030	56%	1387	93%	245	66%	242	53%	15	42%	Future Metric			4004	75%
	Refused & Verified	3	1%	8	1%	196	11%	3	0%	54	14%	109	24%	17	47%		390	7%		
	Not Produced by DOC	2	1%	19	3%	488	26%	84	6%	54	14%	89	20%	2	6%		738	14%		
	Out to Court	4	1%	3	0%	33	2%	4	0%	16	4%	6	1%	0	0%		66	1%		
	Left Without Being Seen	0	0%	1	0%	7	0%	0	0%	3	1%	2	0%	1	3%		14	0%		
	Rescheduled by CHS	3	1%	6	1%	57	3%	18	1%	0	0%	6	1%	0	0%		90	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	3%		1	0%		
	No Longer Indicated	0	0%	0	0%	33	2%	0	0%	1	0%	0	0%	N/A	N/A		34	1%		
	Total Scheduled Services	392	100%	742	100%	1844	100%	1496	100%	373	100%	454	100%	36	100%				5337	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	98%	96%	68%	93%	80%	77%	89%		83%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1076
5.2	Emergency Sick Call Completed ¹	102
5.3	Injury Evaluations ²	191
5.4	Medical Add-Ons	194
5.5	Number of Patients with Non-Intake Lab Collection	374

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	48
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	10
2.2	Referrals seen within 72 hours	10
2.3	Percent seen within 72 hours	100%

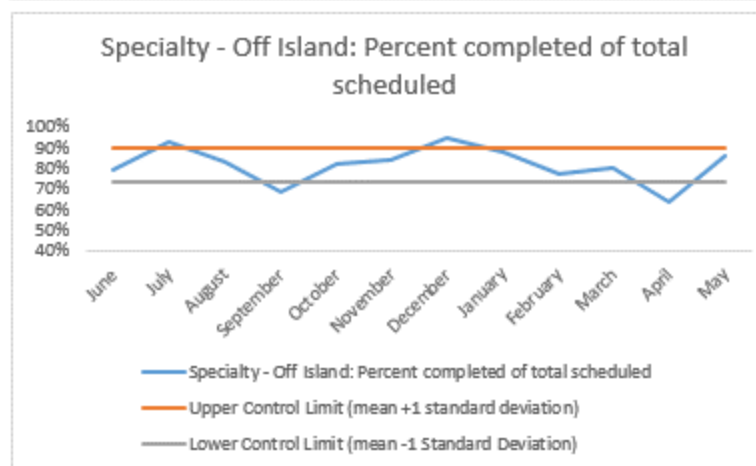
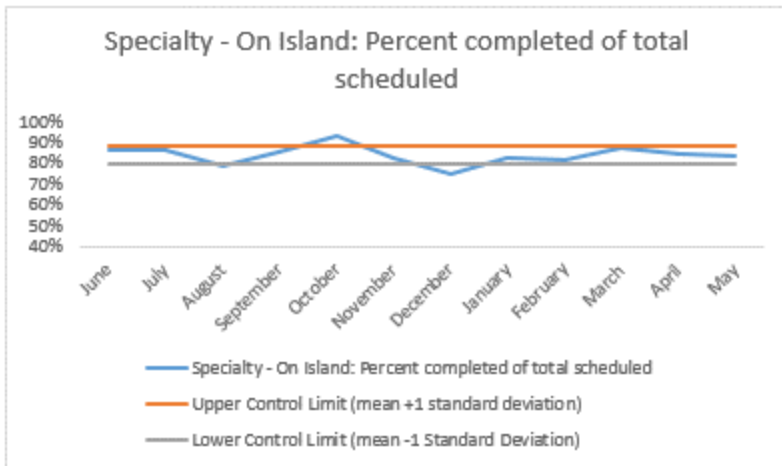
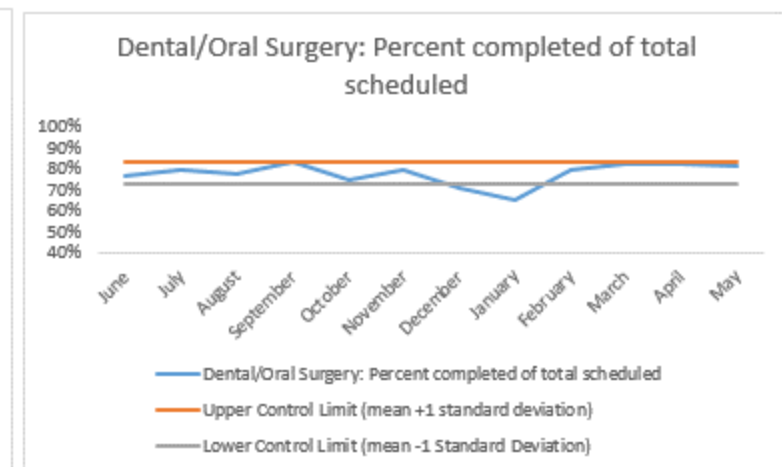
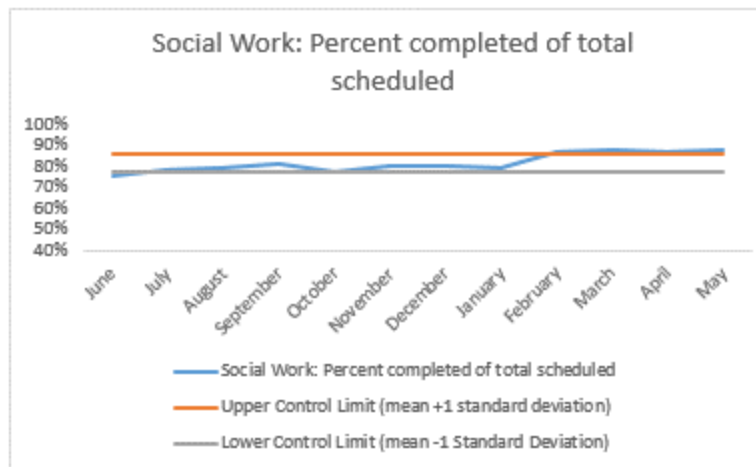
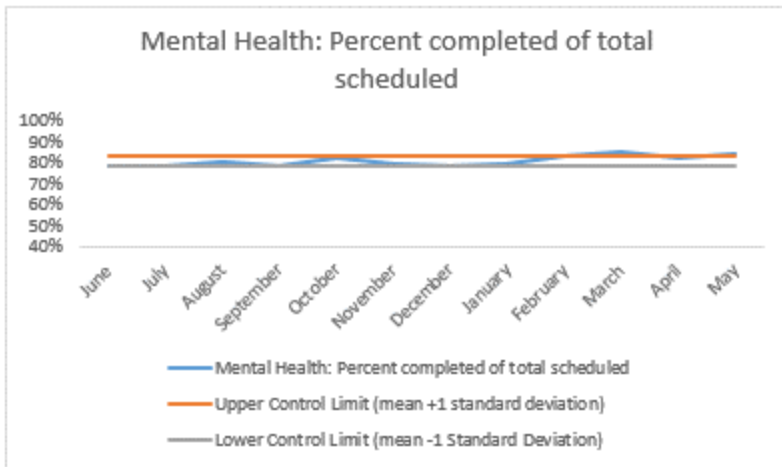
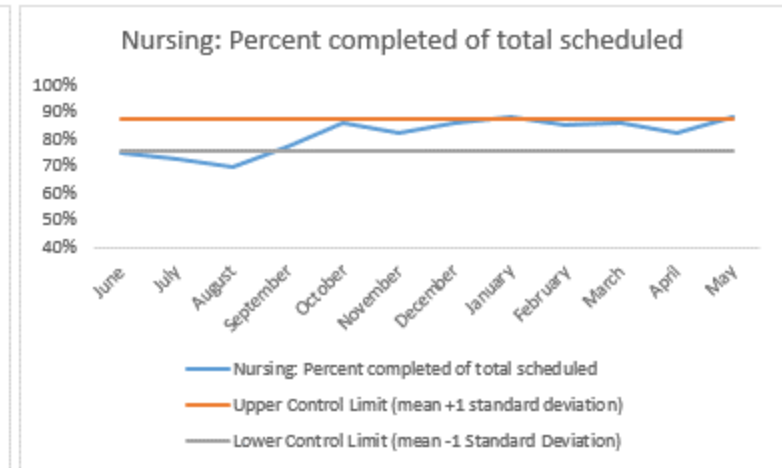
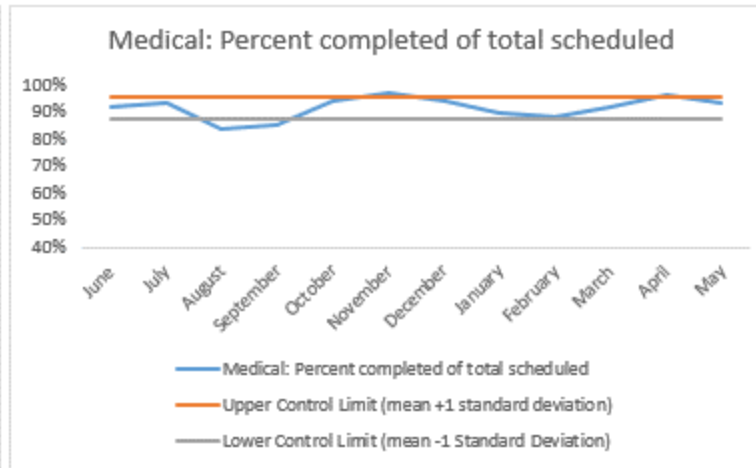
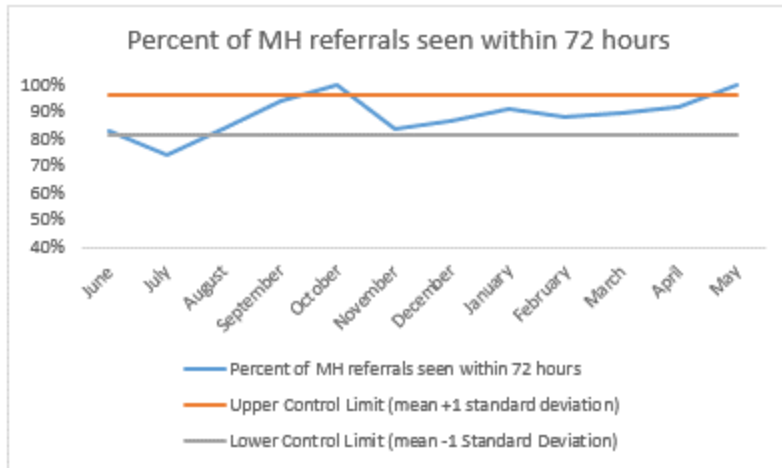
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	63	91%	168	85%	324	72%	99	88%	68	73%	36	28%	10	48%	Future Metric			768	72%	
	Refused & Verified	1	1%	4	2%	51	11%	0	0%	8	9%	71	56%	8	38%				143	13%	
	Not Produced by DOC	3	4%	16	8%	23	5%	8	7%	9	10%	10	8%	2	10%				71	7%	
	Out to Court	0	0%	3	2%	31	7%	5	4%	7	8%	3	2%	1	5%				50	5%	
	Left Without Being Seen	0	0%	0	0%	1	0%	0	0%	0	0%	0	0%	0	0%				1	0%	
	Rescheduled by CHS	2	3%	5	3%	15	3%	0	0%	1	1%	7	6%	0	0%				30	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	1	1%	8	2%	0	0%	0	0%	0	0%	N/A	N/A				9	1%	
Total Scheduled Services	69	100%	197	100%	453	100%	112	100%	93	100%	127	100%	21	100%			1072	100%			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	88%	84%	88%	82%	84%	86%		86%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	343
5.2	Emergency Sick Call Completed ¹	9
5.3	Injury Evaluations ²	90
5.4	Medical Add-Ons	38
5.5	Number of Patients with Non-Intake Lab Collection	78

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	15
2.2	Referrals seen within 72 hours	13
2.3	Percent seen within 72 hours	87%

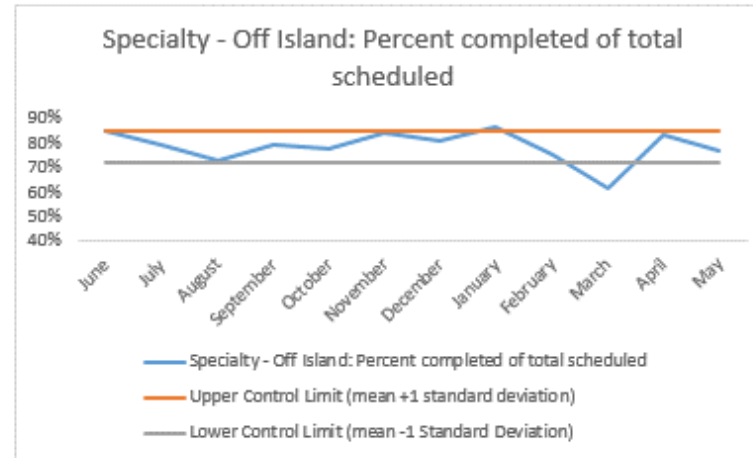
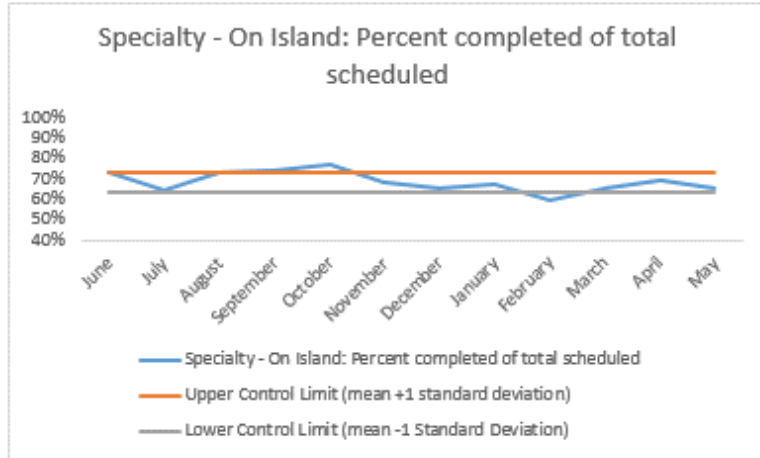
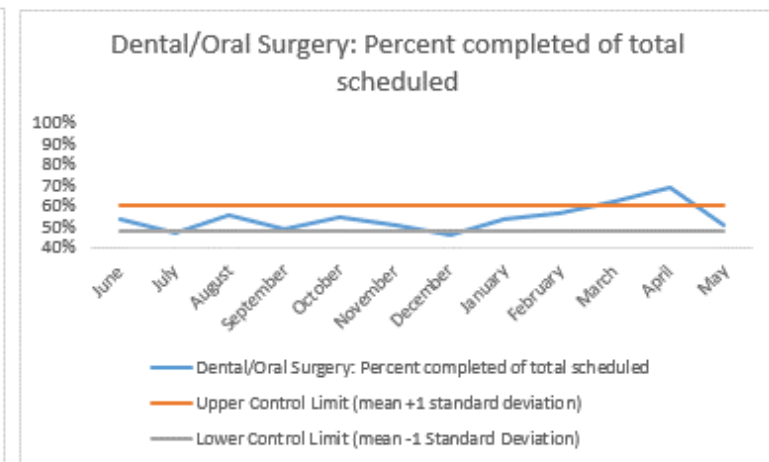
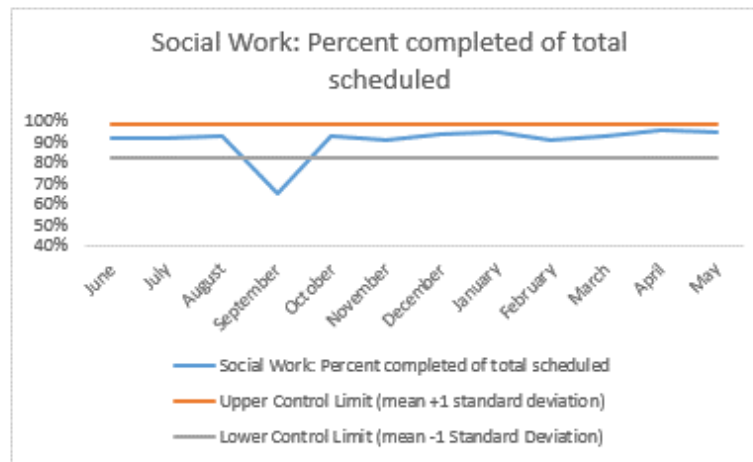
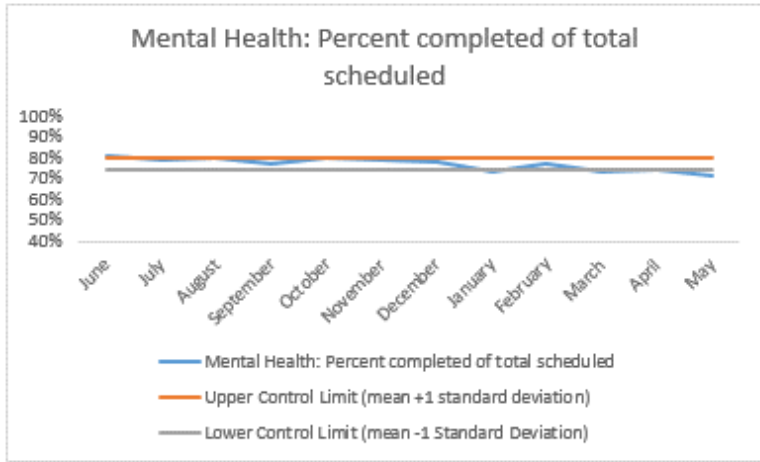
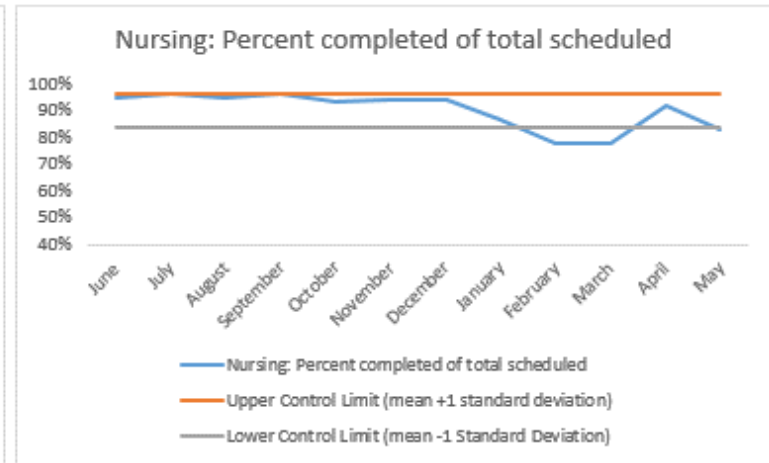
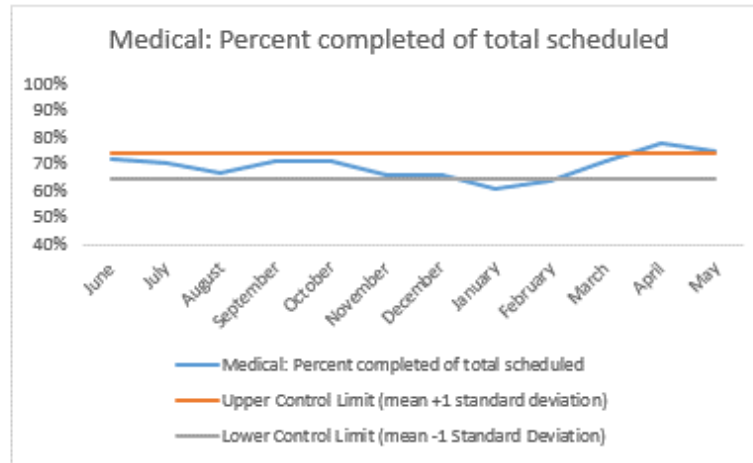
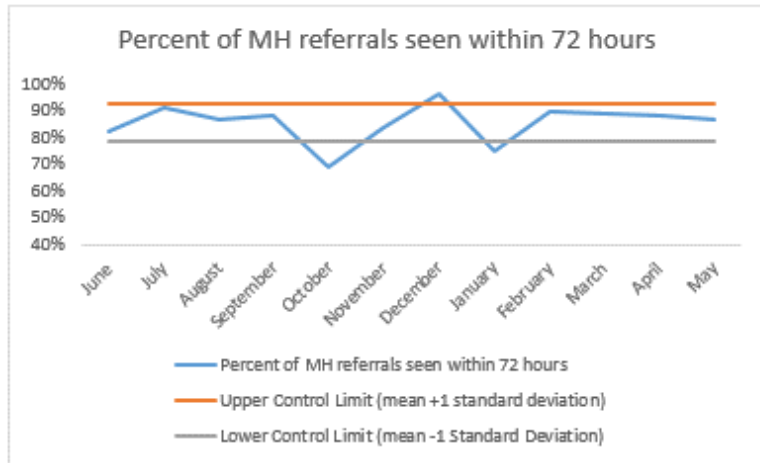
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	171	65%	321	81%	1695	70%	550	95%	107	40%	118	36%	36	42%	Future Metric			2998	69%
	Refused & Verified	27	10%	8	2%	43	2%	0	0%	30	11%	93	29%	30	35%				231	5%
	Not Produced by DOC	47	18%	55	14%	423	18%	17	3%	114	42%	92	28%	15	17%				763	18%
	Out to Court	9	3%	2	1%	100	4%	8	1%	14	5%	11	3%	1	1%				145	3%
	Left Without Being Seen	0	0%	1	0%	10	0%	2	0%	3	1%	1	0%	1	1%				18	0%
	Rescheduled by CHS	11	4%	9	2%	134	6%	5	1%	0	0%	10	3%	0	0%				169	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	3%				3	0%
	No Longer Indicated	0	0%	0	0%	9	0%	0	0%	1	0%	0	0%	N/A	N/A				10	0%
Total Scheduled Services	265	100%	396	100%	2414	100%	582	100%	269	100%	325	100%	86	100%				4337	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75%	83%	72%	95%	51%	65%	77%		75%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1025
5.2	Emergency Sick Call Completed ¹	53
5.3	Injury Evaluations ²	206
5.4	Medical Add-Ons	63
5.5	Number of Patients with Non-Intake Lab Collection	140

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	638
1.2	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	59
2.2	Referrals seen within 72 hours	57
2.3	Percent seen within 72 hours	97%

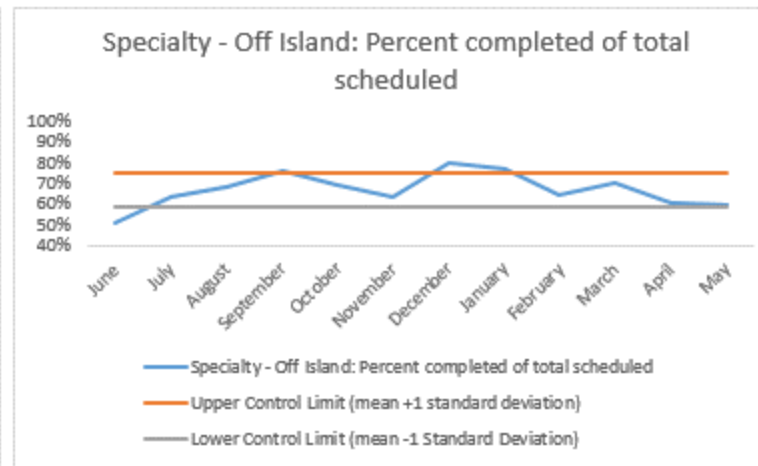
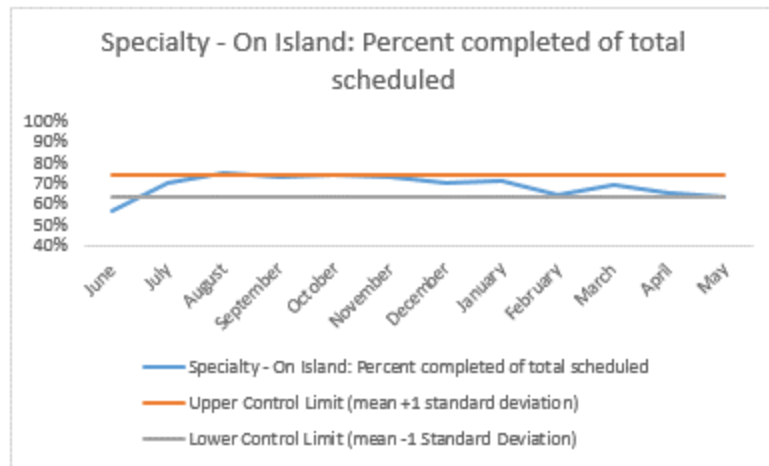
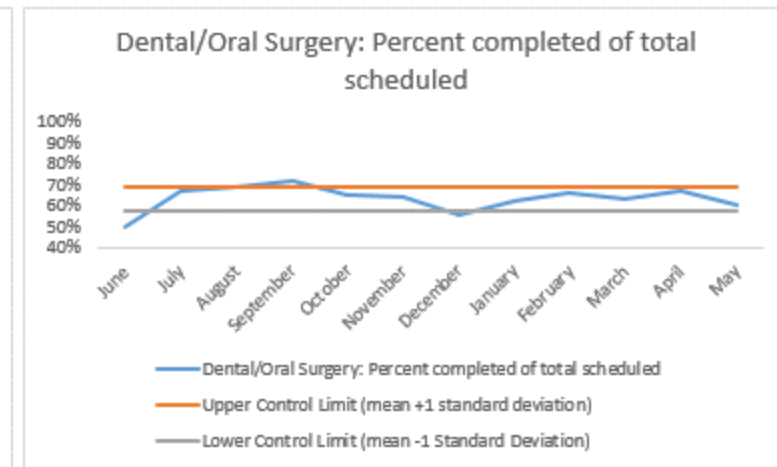
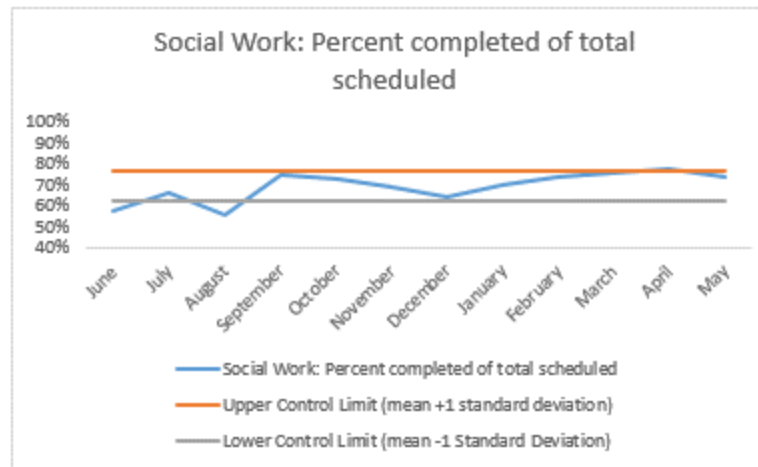
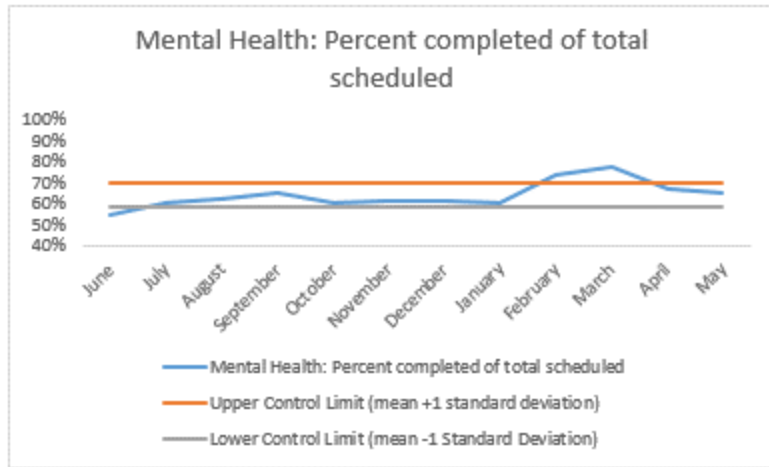
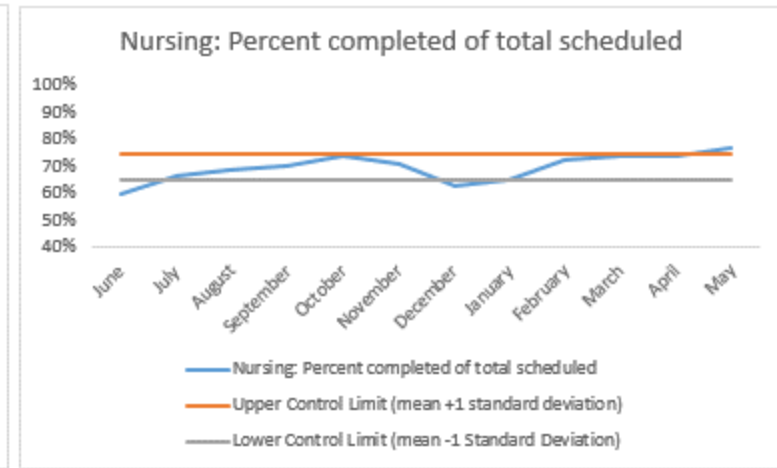
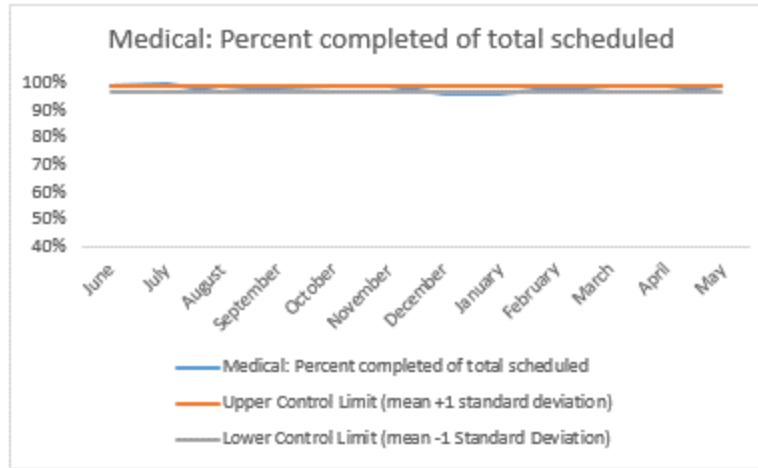
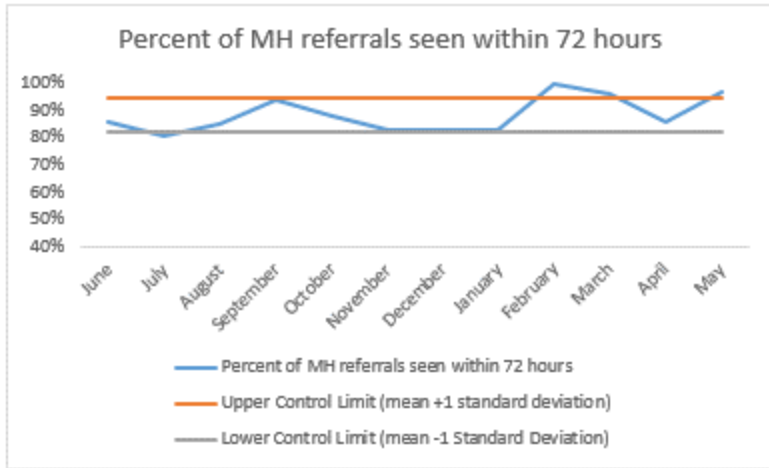
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	224	92%	334	77%	786	63%	343	74%	155	56%	83	38%	5	14%	Future Metric			1930	66%
	Refused & Verified	8	3%	1	0%	14	1%	0	0%	12	4%	57	26%	16	46%		108	4%		
	Not Produced by DOC	1	0%	72	17%	181	15%	77	17%	77	28%	67	31%	11	31%		486	17%		
	Out to Court	0	0%	24	6%	108	9%	38	8%	14	5%	8	4%	2	6%		194	7%		
	Left Without Being Seen	1	0%	2	0%	3	0%	2	0%	2	1%	2	1%	0	0%		12	0%		
	Rescheduled by CHS	1	0%	1	0%	143	12%	3	1%	19	7%	2	1%	1	3%		170	6%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	8	3%	0	0%	8	1%	0	0%	0	0%	0	0%	N/A	N/A		16	1%		
	Total Scheduled Services	243	100%	434	100%	1243	100%	463	100%	279	100%	219	100%	35	100%				2916	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	99%	77%	65%	74%	60%	64%	60%		70%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	631
5.2	Emergency Sick Call Completed ¹	67
5.3	Injury Evaluations ²	256
5.4	Medical Add-Ons	61
5.5	Number of Patients with Non-Intake Lab Collection	151

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	1143	96%	1290	95%	401	78%	137	100%	0		429	70%	55	50%	Future Metric			3455	88%
	Refused & Verified	10	1%	59	4%	16	3%	0	0%	0		87	14%	44	40%				216	6%
	Not Produced by DOC	11	1%	2	0%	24	5%	0	0%	0		55	9%	3	3%				95	2%
	Out to Court	10	1%	10	1%	26	5%	0	0%	0		20	3%	1	1%				67	2%
	Left Without Being Seen	0	0%	1	0%	0	0%	0	0%	0		4	1%	0	0%				5	0%
	Rescheduled by CHS	7	1%	2	0%	32	6%	0	0%	0		17	3%	1	1%				59	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	5%				5	0%
	No Longer Indicated	10	1%	1	0%	13	3%	0	0%	0		0	0%	N/A	N/A				24	1%
	Total Scheduled Services	1191	100%	1365	100%	512	100%	137	100%	0	0%	612	100%	109	100%			3926	100%	

¹Includes medical infirmary services

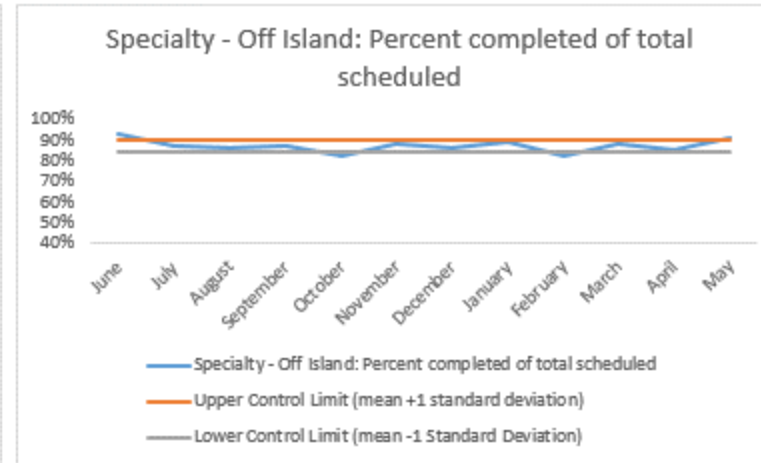
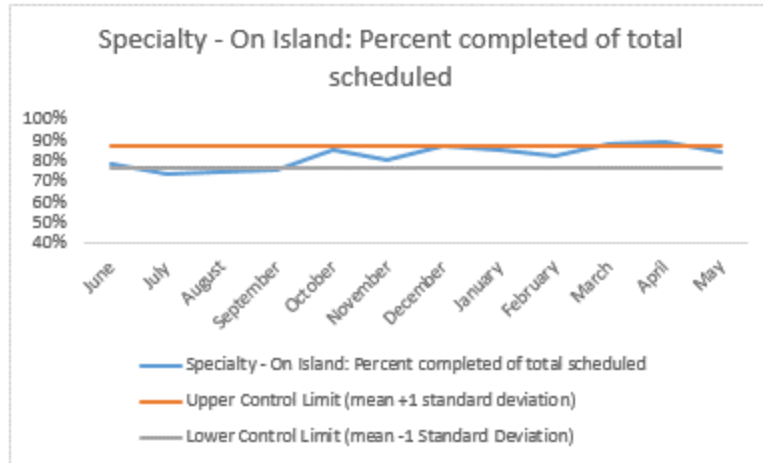
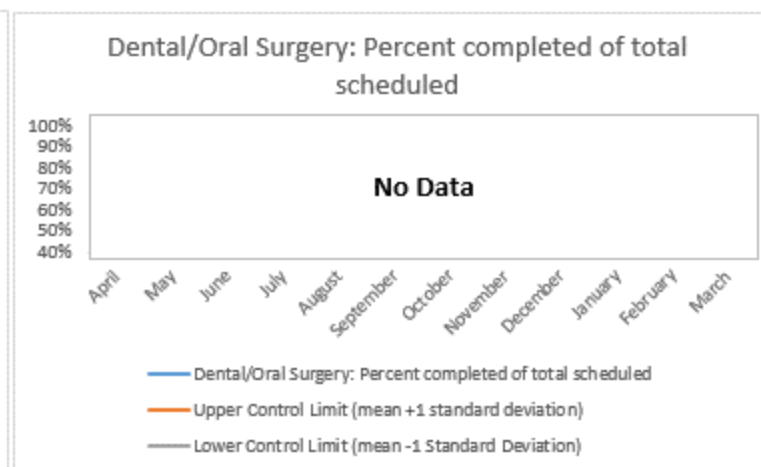
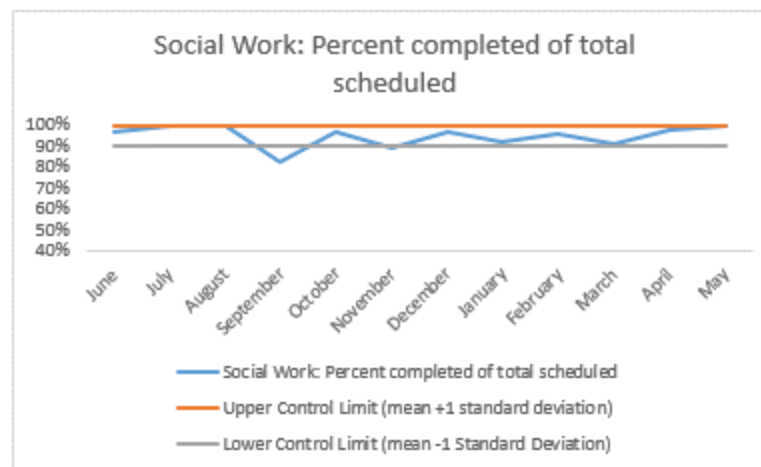
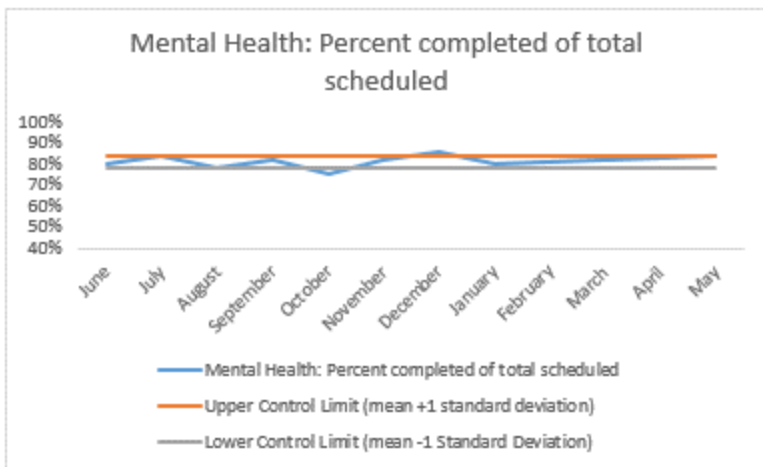
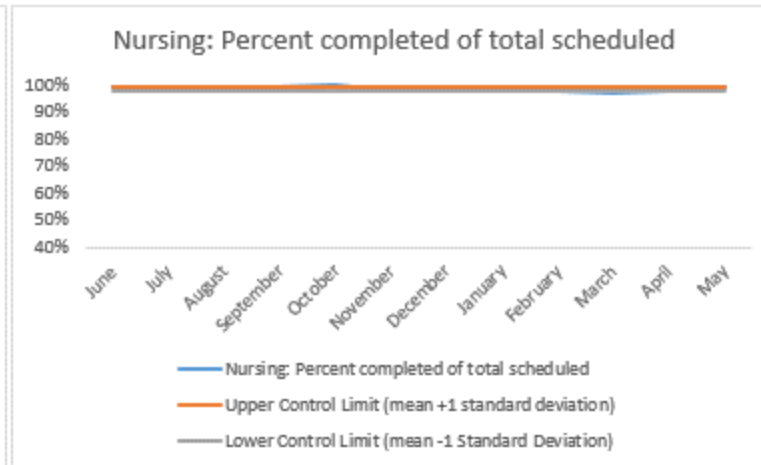
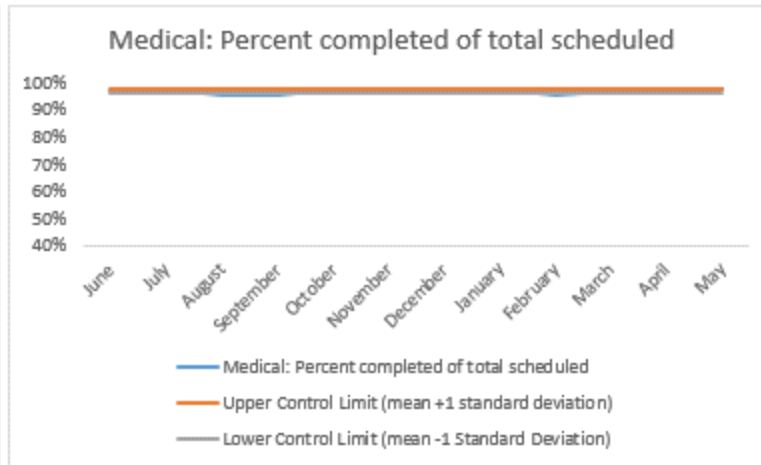
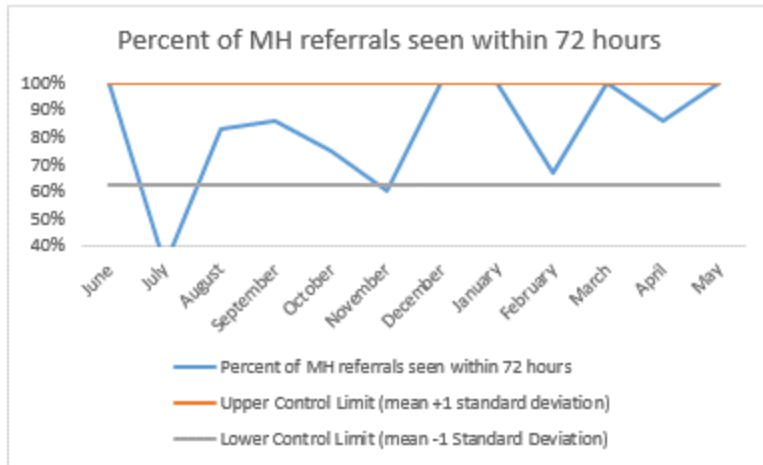
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	98%	99%	84%	100%		84%	91%		94%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	590
5.2	Emergency Sick Call Completed ¹	30
5.3	Injury Evaluations ²	48
5.4	Medical Add-Ons	199
5.5	Number of Patients with Non-Intake Lab Collection	281

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	54
2.2	Referrals seen within 72 hours	46
2.3	Percent seen within 72 hours	85%

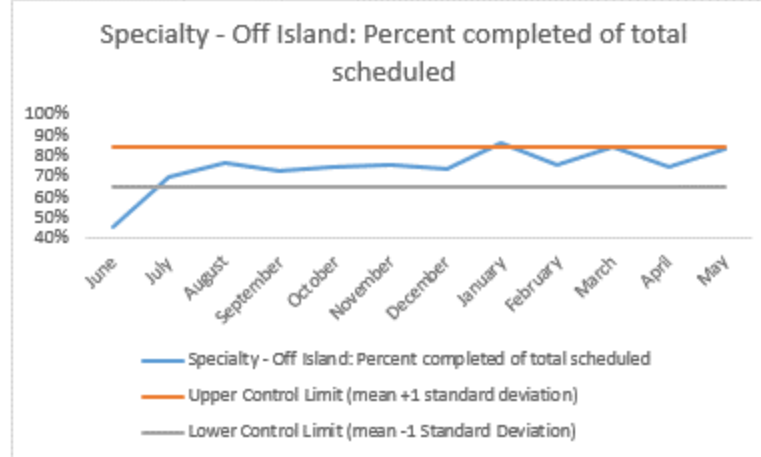
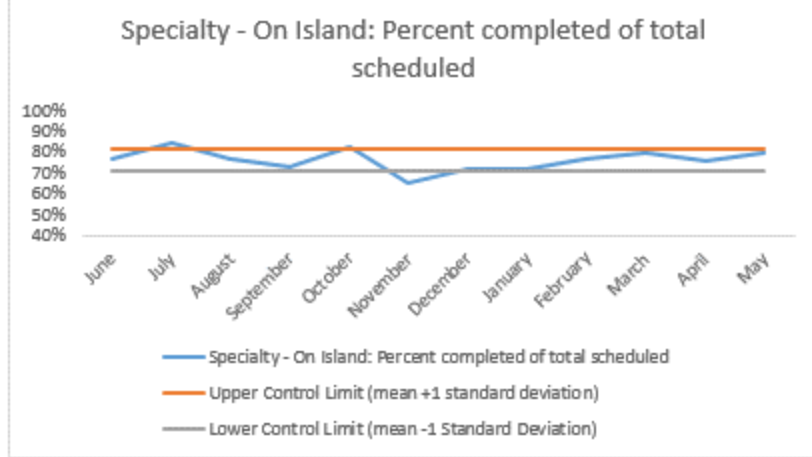
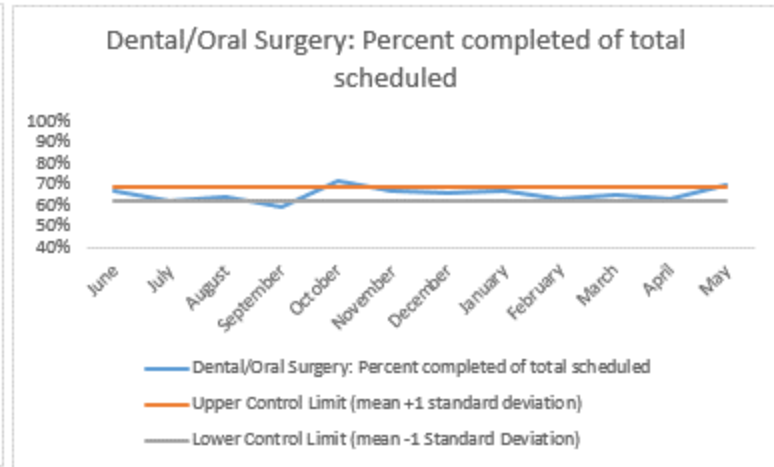
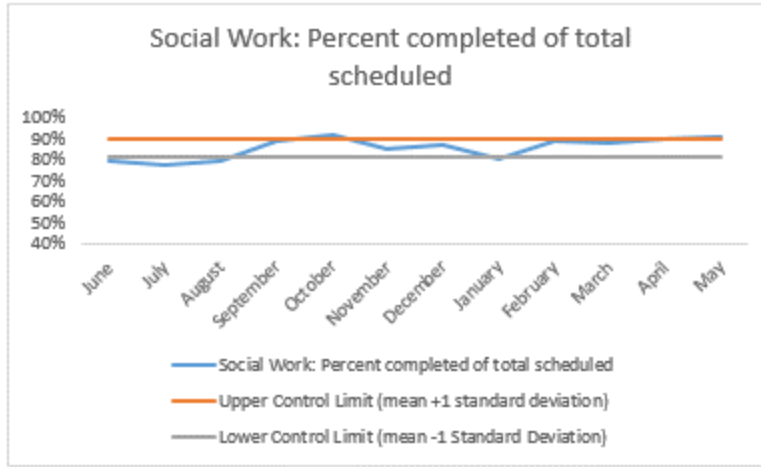
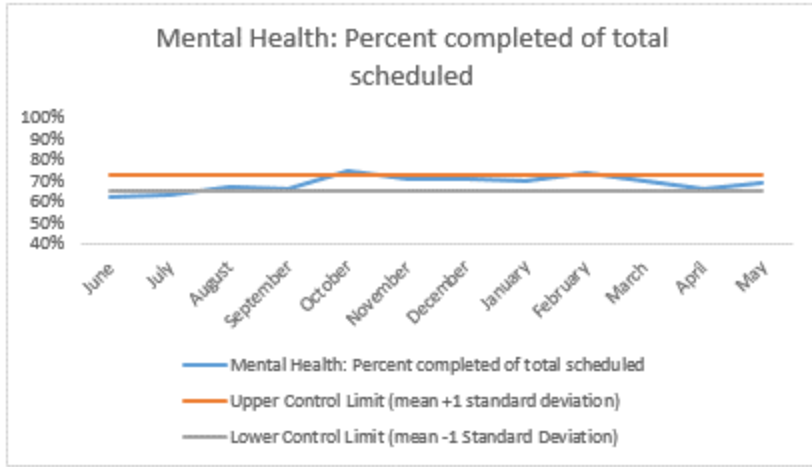
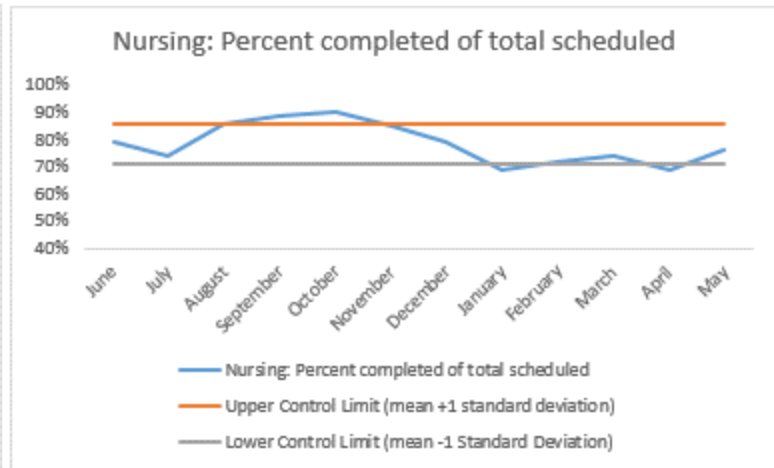
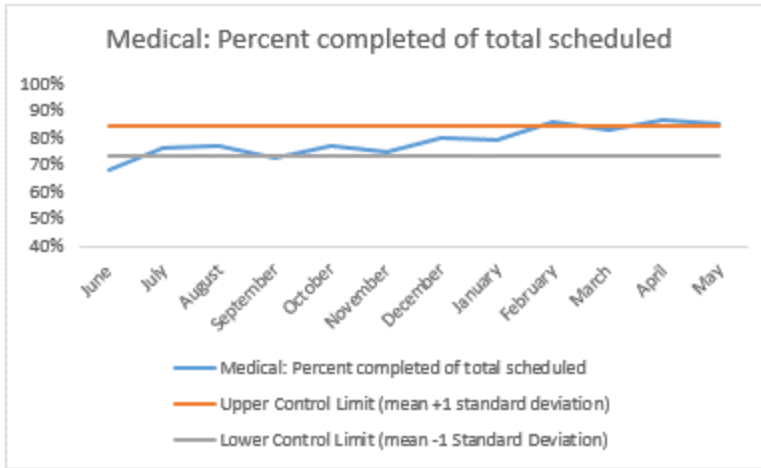
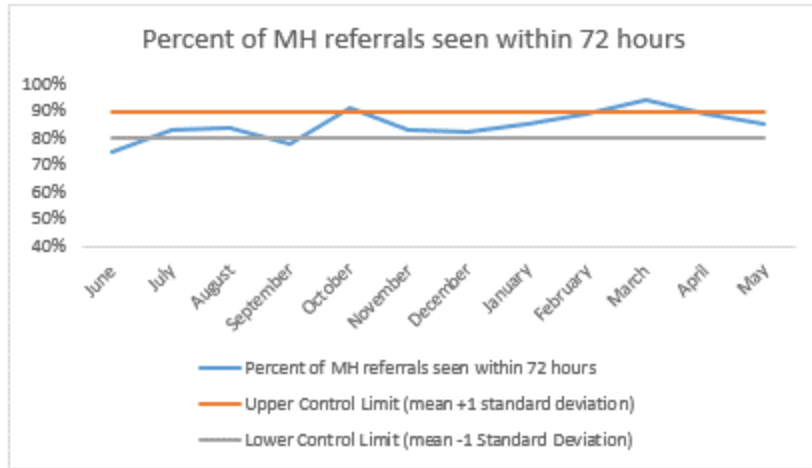
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	300	78%	118	71%	1158	63%	278	91%	241	57%	102	47%	16	33%			2213	65%	
	Refused & Verified	20	5%	2	1%	78	4%	0	0%	54	13%	73	33%	24	50%			251	7%	
	Not Produced by DOC	49	13%	22	13%	383	21%	24	8%	100	24%	32	15%	7	15%			617	18%	
	Out to Court	5	1%	6	4%	114	6%	5	2%	28	7%	5	2%	1	2%			164	5%	
	Left Without Being Seen	1	0%	0	0%	7	0%	0	0%	0	0%	0	0%	0	0%			8	0%	
	Rescheduled by CHS	3	1%	10	6%	58	3%	0	0%	0	0%	6	3%	0	0%			77	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%			0	0%
	No Longer Indicated	5	1%	9	5%	38	2%	0	0%	0	0%	0	0%	N/A	N/A			52	2%	
Total Scheduled Services	383	100%	167	100%	1836	100%	307	100%	423	100%	218	100%	48	100%			3382	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	76%	69%	91%	70%	80%	83%		74%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1191
5.2	Emergency Sick Call Completed ¹	23
5.3	Injury Evaluations ²	267
5.4	Medical Add-Ons	33
5.5	Number of Patients with Non-Intake Lab Collection	129

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	339
1.2	Average time to completion once known to CHS (hours)	4.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	124
2.2	Referrals seen within 72 hours	113
2.3	Percent seen within 72 hours	91%

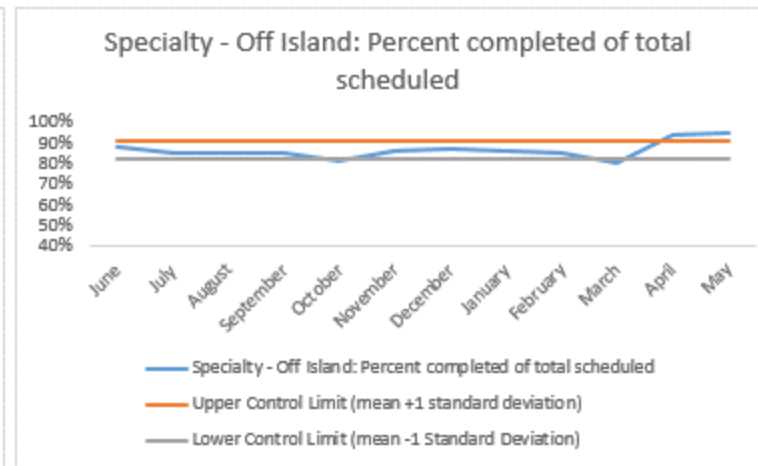
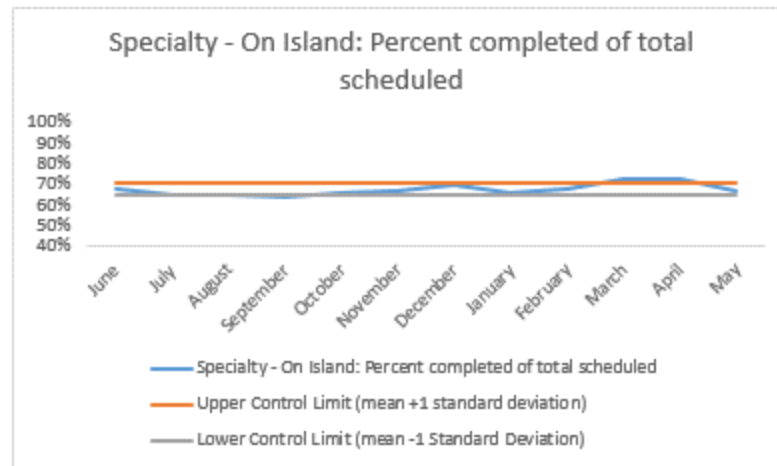
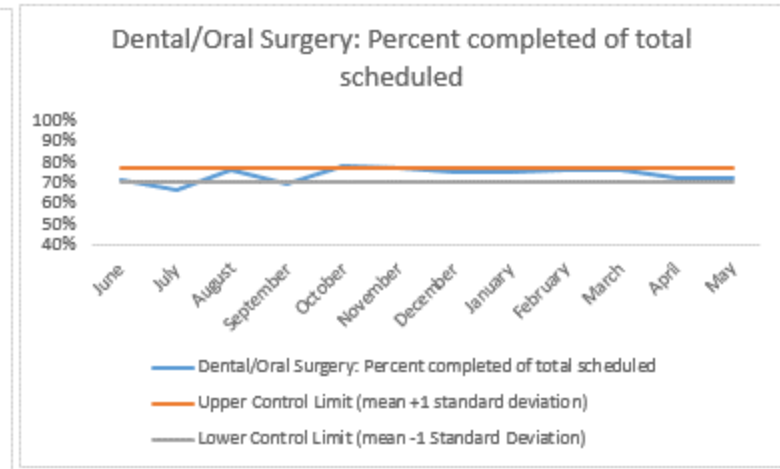
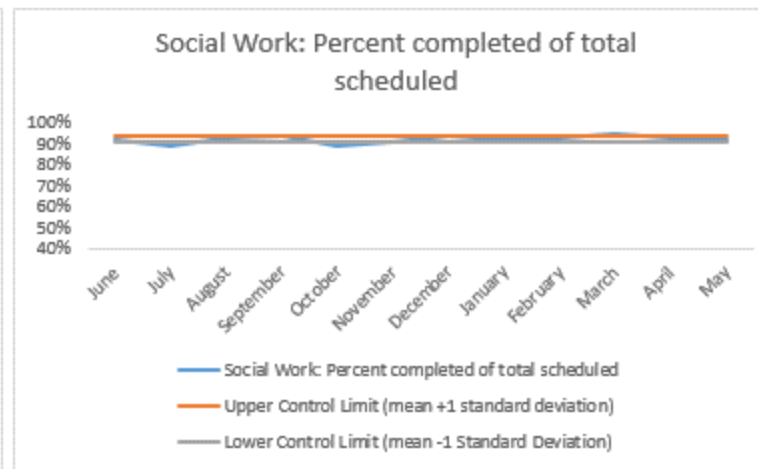
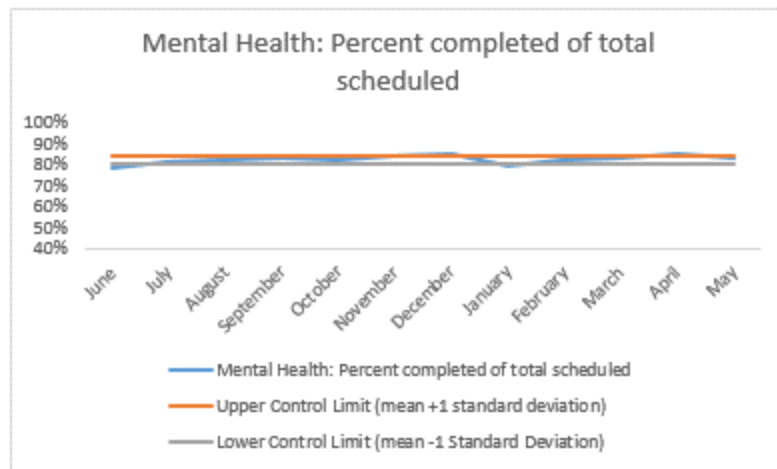
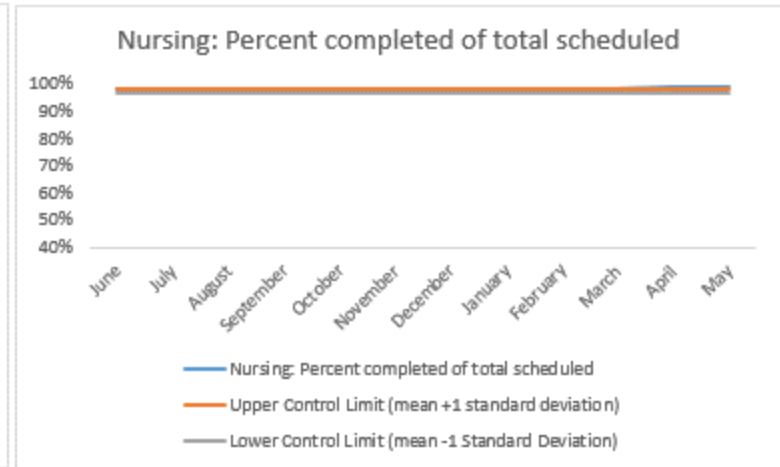
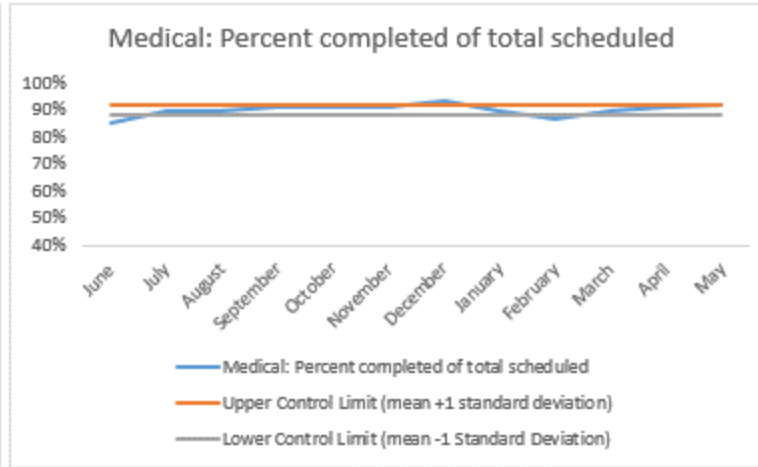
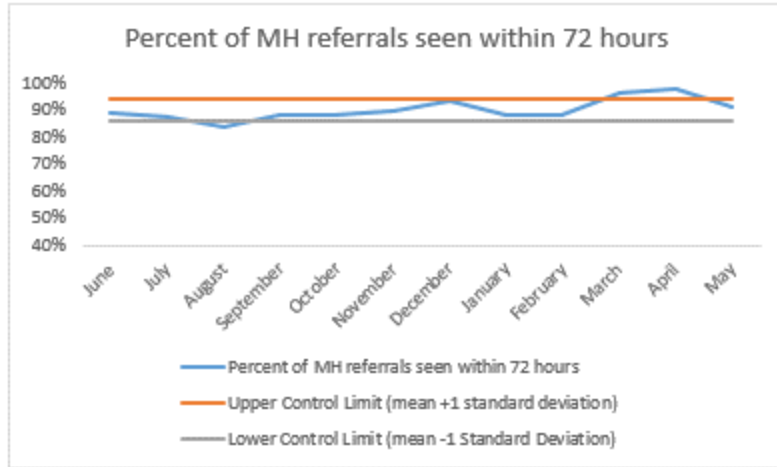
	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	973	91%	1499	97%	2061	77%	1193	92%	215	66%	562	48%	20	53%	Future Metric			6523	80%
	Refused & Verified	13	1%	32	2%	162	6%	1	0%	18	6%	224	19%	16	42%		466	6%		
	Not Produced by DOC	24	2%	2	0%	221	8%	51	4%	50	15%	207	18%	2	5%		557	7%		
	Out to Court	33	3%	9	1%	139	5%	33	3%	32	10%	97	8%	0	0%		343	4%		
	Left Without Being Seen	2	0%	1	0%	21	1%	1	0%	8	2%	17	1%	0	0%		50	1%		
	Rescheduled by CHS	27	3%	8	1%	72	3%	17	1%	1	0%	68	6%	0	0%		193	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	1	0%	1	0%	14	1%	0	0%	0	0%	7	1%	N/A	N/A		23	0%		
Total Scheduled Services	1073	100%	1552	100%	2690	100%	1296	100%	324	100%	1182	100%	38	100%				8155	100%	
¹ Includes medical infirmary services																				
² Includes nursing infirmary services																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	92%	99%	83%	92%	72%	67%	95%		86%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1178
5.2	Emergency Sick Call Completed ¹	122
5.3	Injury Evaluations ²	142
5.4	Medical Add-Ons	40
5.5	Number of Patients with Non-Intake Lab Collection	400

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	64
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	38
2.2	Referrals seen within 72 hours	35
2.3	Percent seen within 72 hours	92%

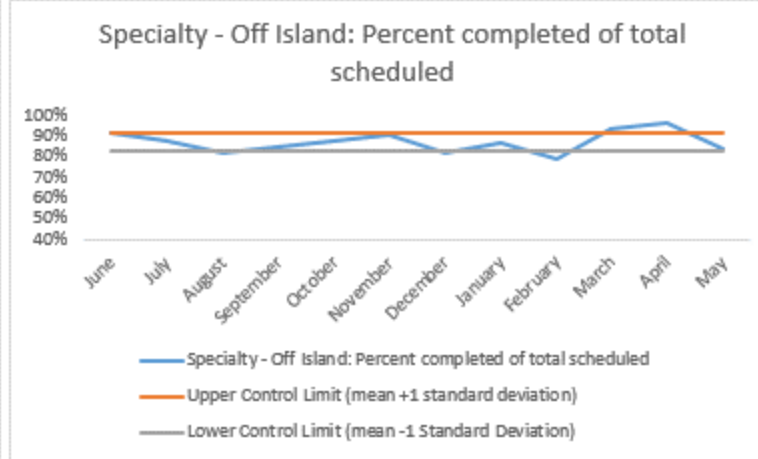
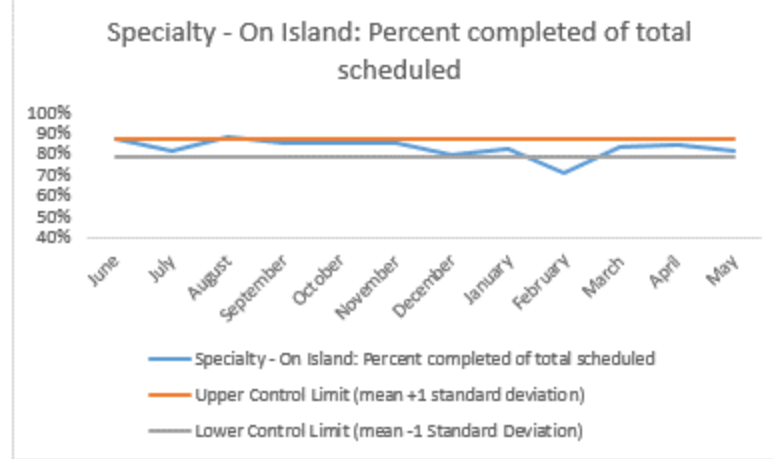
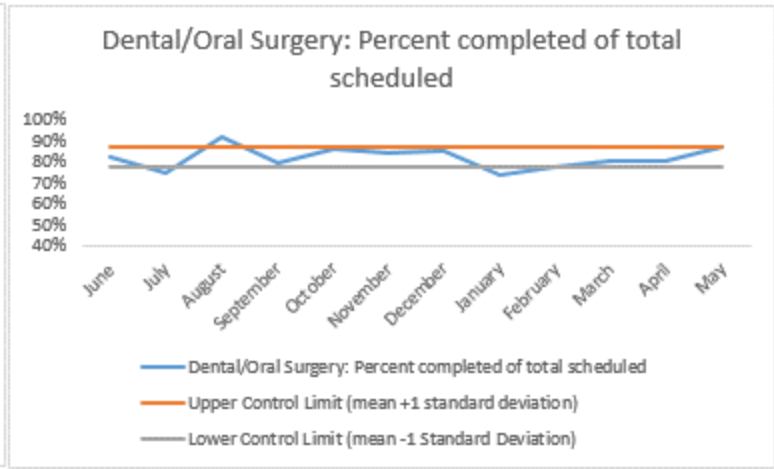
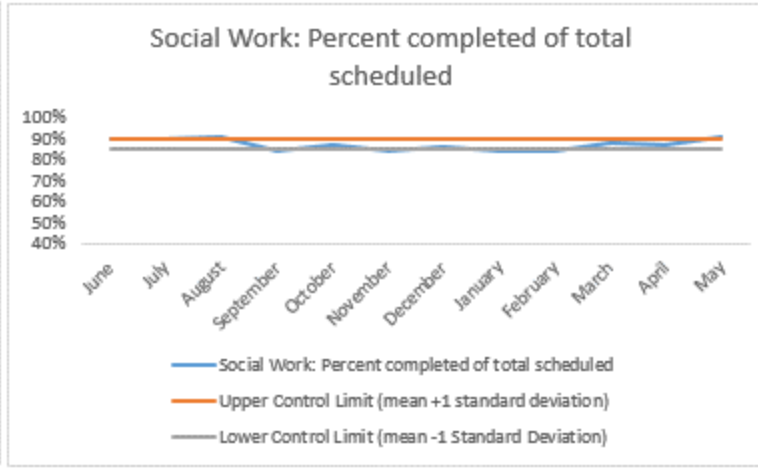
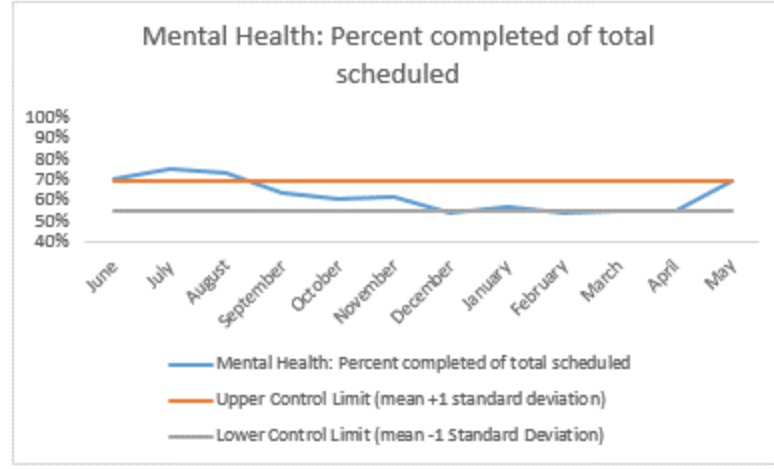
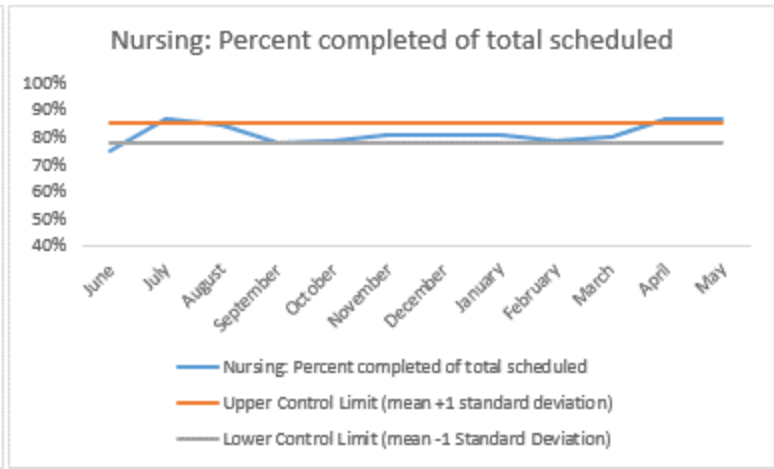
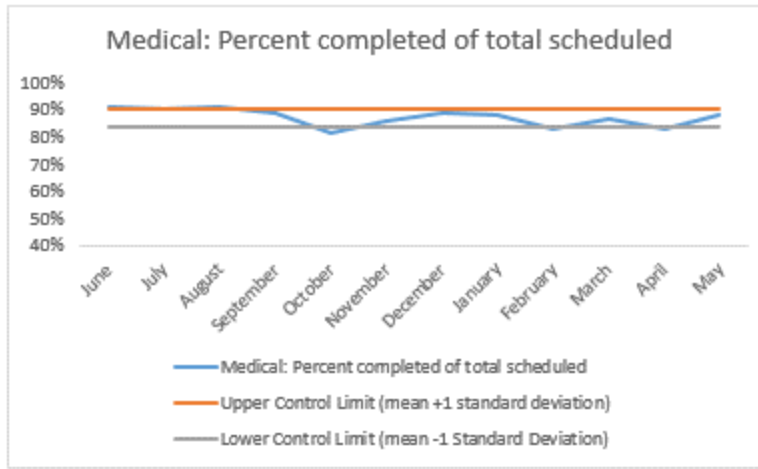
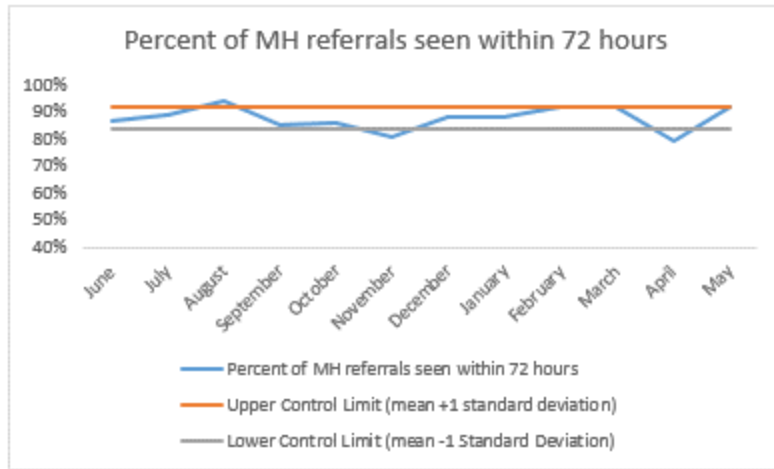
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	137	66%	102	87%	840	61%	276	91%	118	76%	117	50%	18	58%	Future Metric			1608	66%
	Refused & Verified	19	9%	0	0%	104	8%	0	0%	18	12%	75	32%	8	26%				224	9%
	Not Produced by DOC	14	7%	12	10%	301	22%	9	3%	8	5%	24	10%	0	0%				368	15%
	Out to Court	6	3%	2	2%	61	4%	18	6%	10	6%	9	4%	0	0%				106	4%
	Left Without Being Seen	2	1%	0	0%	14	1%	0	0%	1	1%	2	1%	1	3%				20	1%
	Rescheduled by CHS	0	0%	1	1%	42	3%	0	0%	1	1%	8	3%	1	3%				53	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	10%				3	0%
	No Longer Indicated	29	14%	0	0%	23	2%	1	0%	0	0%	0	0%	N/A	N/A				53	2%
Total Scheduled Services	207	100%	117	100%	1385	100%	304	100%	156	100%	235	100%	31	100%				2435	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	87%	69%	91%	87%	82%	84%		77%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	462
5.2	Emergency Sick Call Completed ¹	36
5.3	Injury Evaluations ²	232
5.4	Medical Add-Ons	62
5.5	Number of Patients with Non-Intake Lab Collection	177

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	785
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	60
2.2	Referrals seen within 72 hours	57
2.3	Percent seen within 72 hours	95%

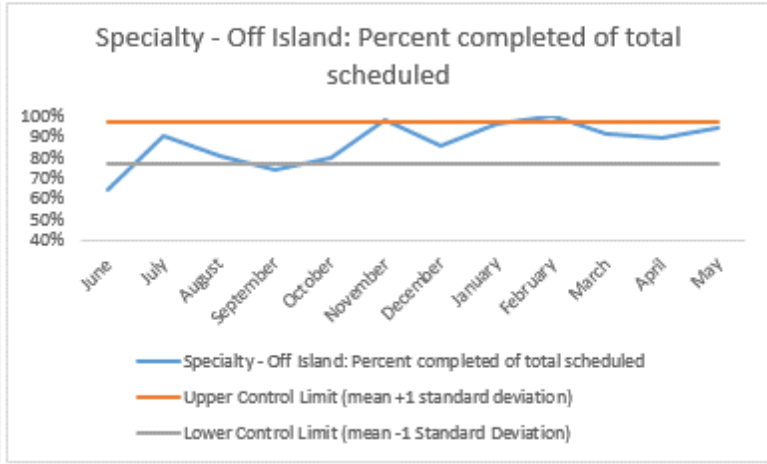
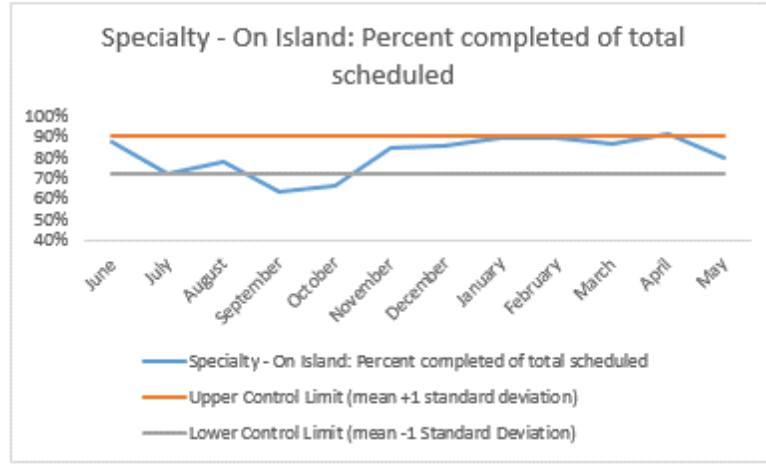
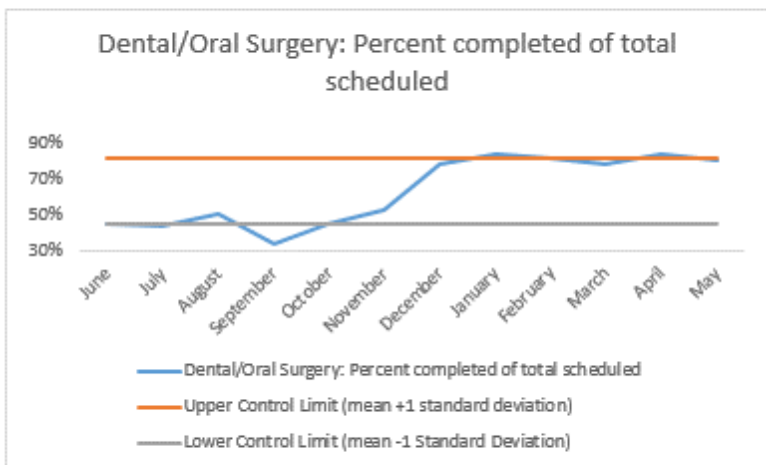
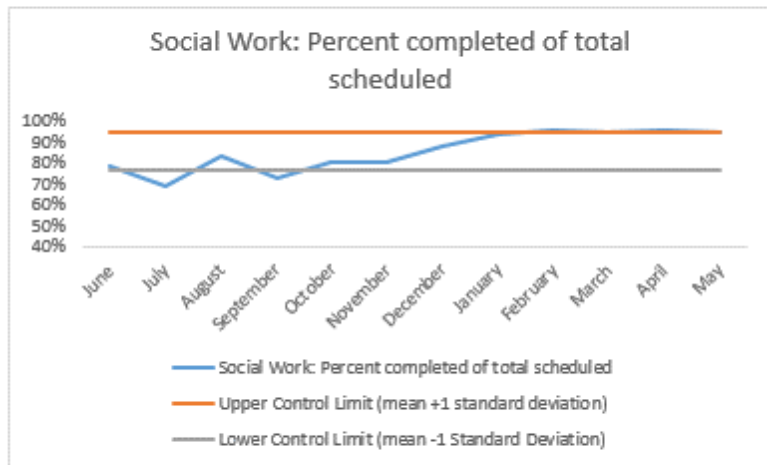
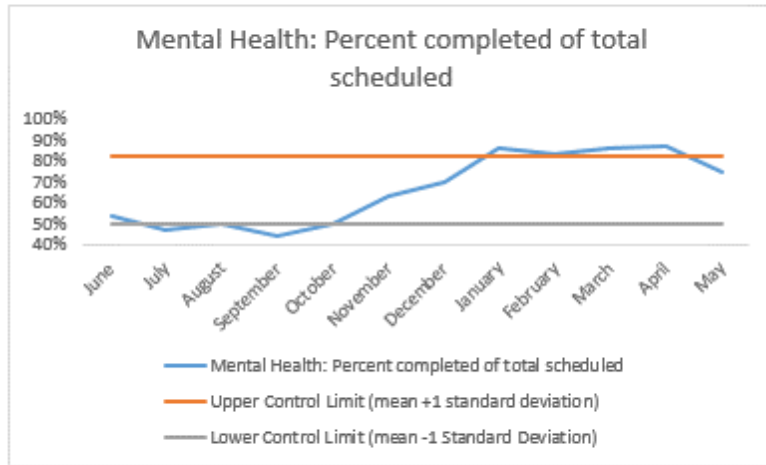
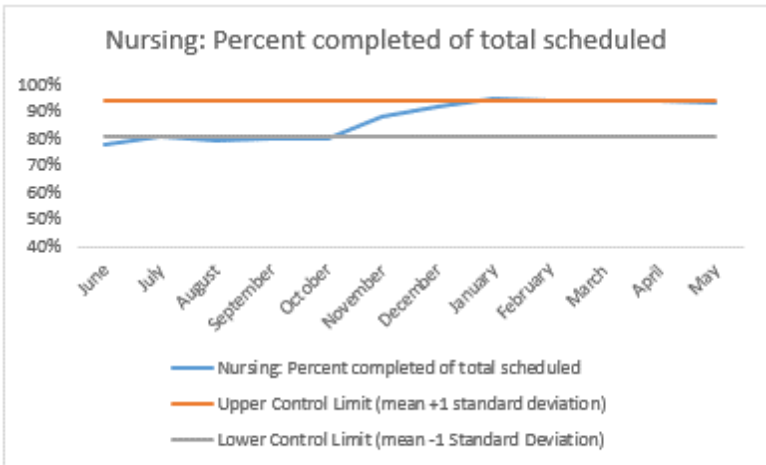
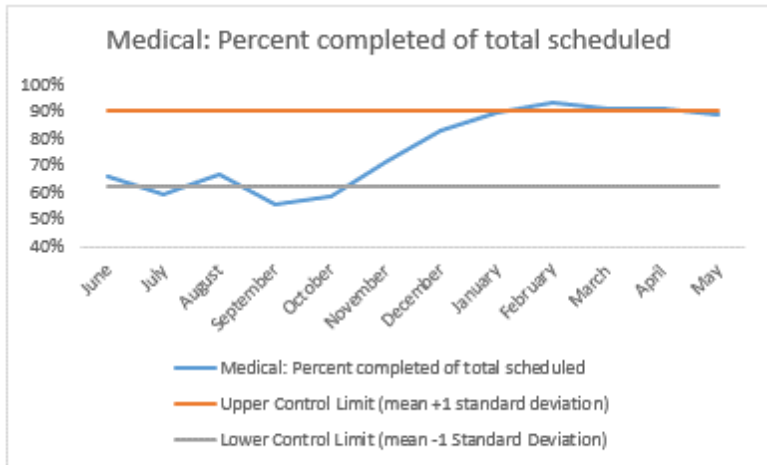
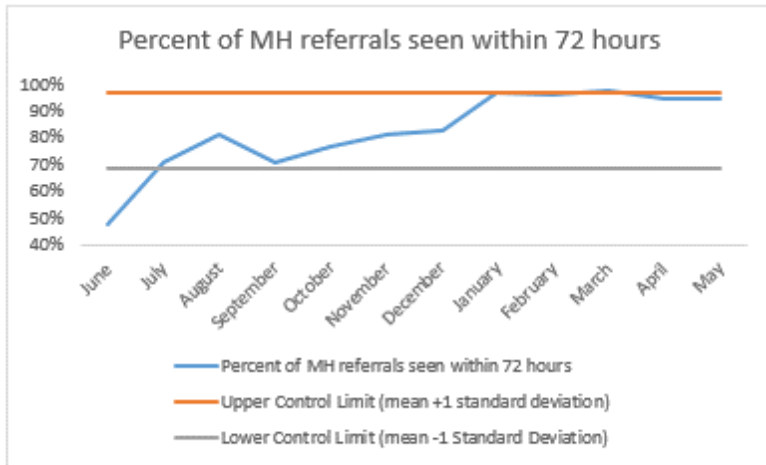
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	421	86%	1084	91%	649	68%	345	95%	189	69%	98	50%	9	45%	Future Metric			2795	80%
	Refused & Verified	10	2%	8	1%	52	5%	0	0%	20	7%	58	30%	10	50%		158	5%		
	Not Produced by DOC	17	3%	43	4%	23	2%	9	2%	14	5%	19	10%	1	5%		126	4%		
	Out to Court	3	1%	19	2%	117	12%	3	1%	19	7%	6	3%	0	0%		167	5%		
	Left Without Being Seen	9	2%	4	0%	5	1%	1	0%	12	4%	1	1%	0	0%		32	1%		
	Rescheduled by CHS	23	5%	12	1%	84	9%	5	1%	8	3%	13	7%	0	0%		145	4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	4	1%	27	2%	27	3%	2	1%	12	4%	0	0%	N/A	N/A		72	2%		
Total Scheduled Services	487	100%	1197	100%	957	100%	365	100%	274	100%	195	100%	20	100%				3495	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	89%	93%	75%	95%	80%	80%	95%		86%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	674
5.2	Emergency Sick Call Completed ¹	45
5.3	Injury Evaluations ²	124
5.4	Medical Add-Ons	285
5.5	Number of Patients with Non-Intake Lab Collection	224

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	9	90%	274	88%	87	61%	17	100%	0		13	57%	0	0%	Future Metric			400	77%	
	Refused & Verified	0	0%	29	9%	11	8%	0	0%	0		5	22%	3	27%				48	9%	
	Not Produced by DOC	1	10%	3	1%	19	13%	0	0%	0		1	4%	6	55%				30	6%	
	Out to Court	0	0%	3	1%	13	9%	0	0%	0		2	9%	1	9%				19	4%	
	Left Without Being Seen	0	0%	3	1%	0	0%	0	0%	0		0	0%	0	0%				3	1%	
	Rescheduled by CHS	0	0%	1	0%	13	9%	0	0%	0		2	9%	0	0%				16	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		9%			1	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0		0	0%	N/A	N/A				0	0%	
Total Scheduled Services	10	100%	313	100%	143	100%	17	100%	0	0%	23	100%	11	100%				517	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	97%	69%	100%		78%	27%		87%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	197
5.2	Emergency Sick Call Completed ¹	13
5.3	Injury Evaluations ²	16
5.4	Medical Add-Ons	15
5.5	Number of Patients with Non-Intake Lab Collection	73
¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies. ² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		

