



# Correctional Health Services

## CHS Access Report: June 2019

Version: 07/11/2019

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Sick Call Completed	Number of sick call encounters completed by CHS.
5.2	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.3	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.4	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	2309
1.2	Average time to completion once known to CHS (hours)	3.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	392
2.2	Referrals seen within 72 hours	356
2.3	Percent seen within 72 hours	91%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	3001	74%	5677	85%	10671	64%	5057	87%	1315	60%	1271	45%	301	43%	<b>Future Metric</b>			27293
Refused & Verified	82	2%	188	3%	873	5%	23	0%	237	11%	792	28%	214	30%				2409	6%
Not Produced by DOC	809	20%	592	9%	2823	17%	539	9%	412	19%	605	21%	142	20%				5922	15%
Out to Court	47	1%	75	1%	716	4%	157	3%	138	6%	84	3%	21	3%				1238	3%
Left Without Being Seen	9	0%	7	0%	210	1%	8	0%	13	1%	14	0%	0	0%				261	1%
Rescheduled by CHS	77	2%	70	1%	1113	7%	19	0%	62	3%	86	3%	12	2%				1439	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17	2%				17	0%
No Longer Indicated	33	1%	35	1%	213	1%	2	0%	5	0%	4	0%	N/A	N/A				292	1%
<b>Total Scheduled Services</b>	<b>4058</b>	<b>100%</b>	<b>6644</b>	<b>100%</b>	<b>16619</b>	<b>100%</b>	<b>5805</b>	<b>100%</b>	<b>2182</b>	<b>100%</b>	<b>2856</b>	<b>100%</b>	<b>707</b>	<b>100%</b>				<b>38871</b>	<b>100%</b>
<b>N &amp; % Scheduled for Telehealth: 86 (14%)</b>																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	77%	89%	70%	88%	71%	72%	73%		77%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	8267
5.2	Injury Evaluations	2203
5.3	Medical Add-Ons	994
5.4	Number of Patients with Non-Intake Lab Collection	1620

Note: The Correctional Health Electronic Record (CHER) system went live at the RMSC facility in April 2019, and the HOJC Facility in May 2019. Thus, RMSC and HOJC facility data are excluded from this report.

#### IV. AMKC

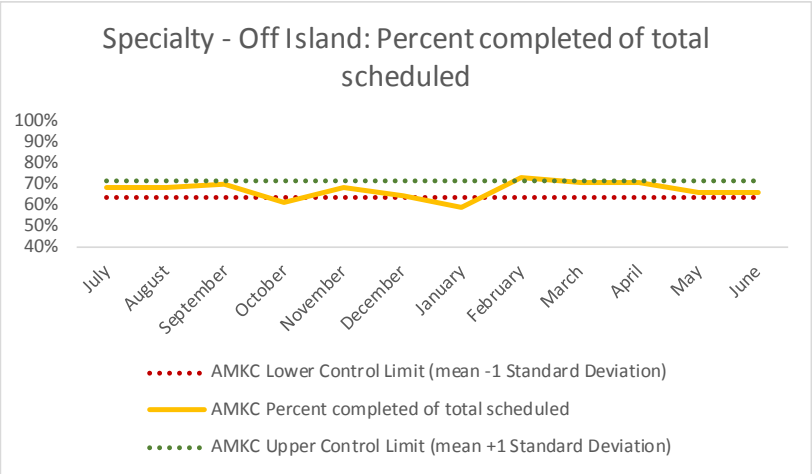
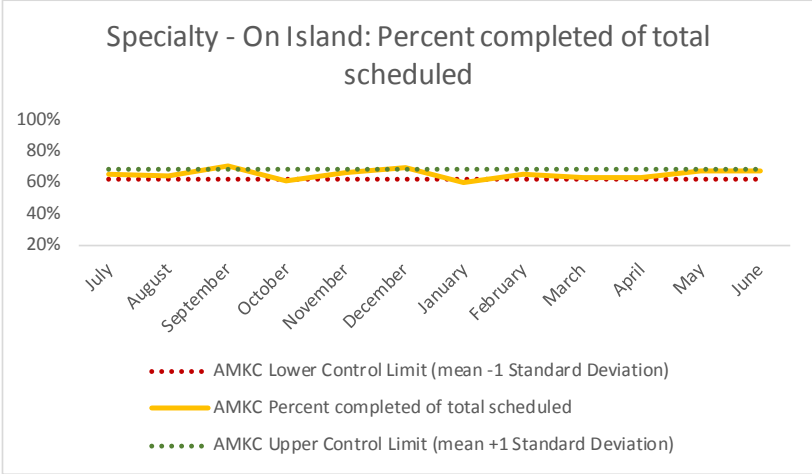
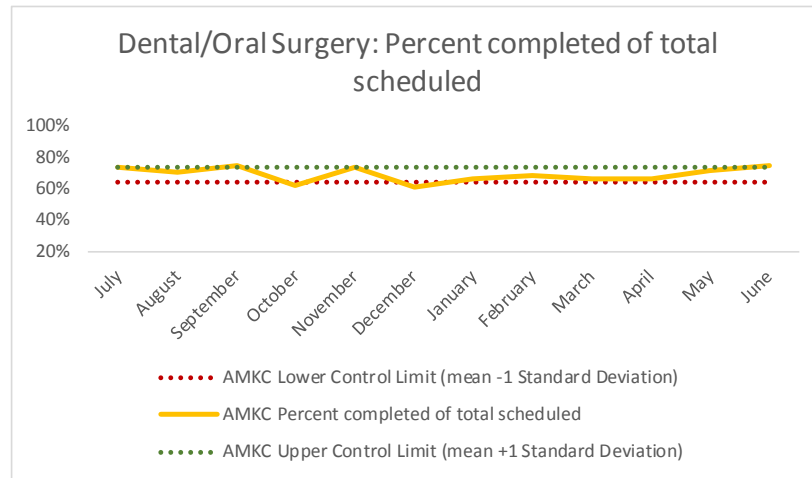
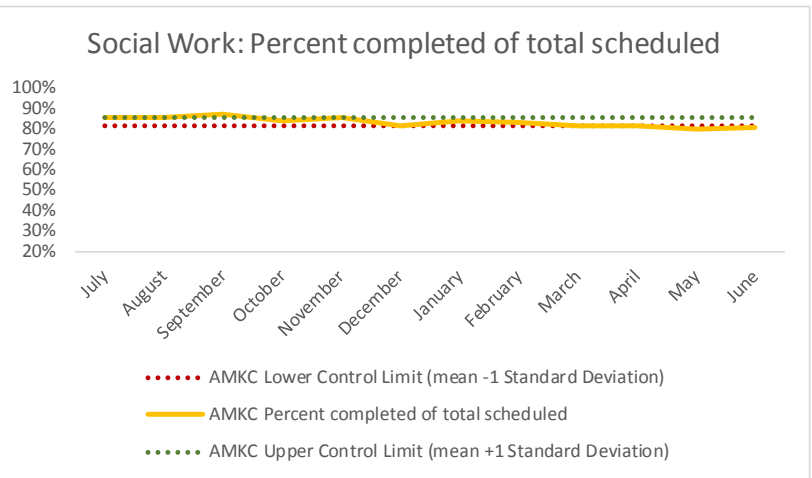
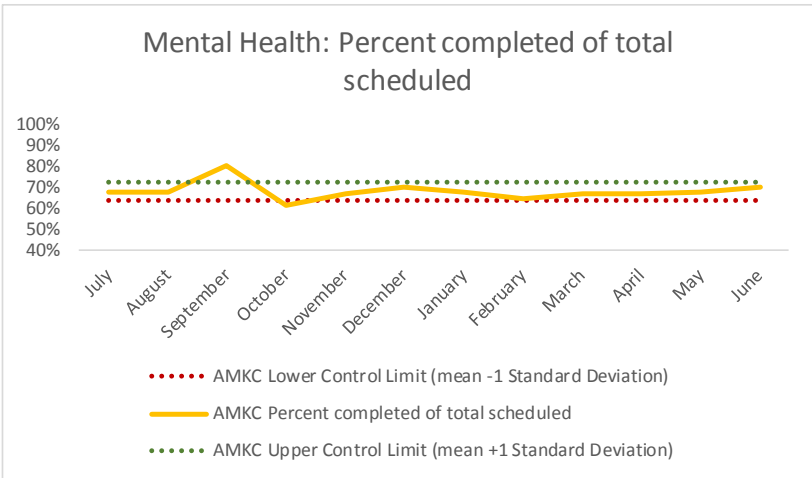
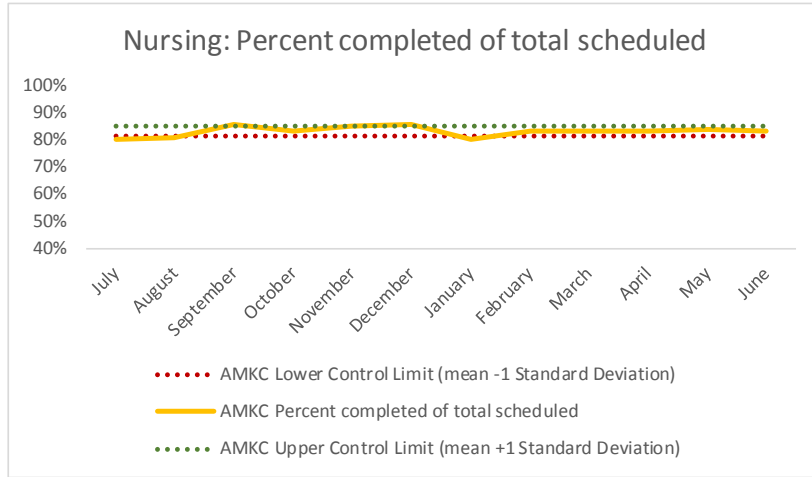
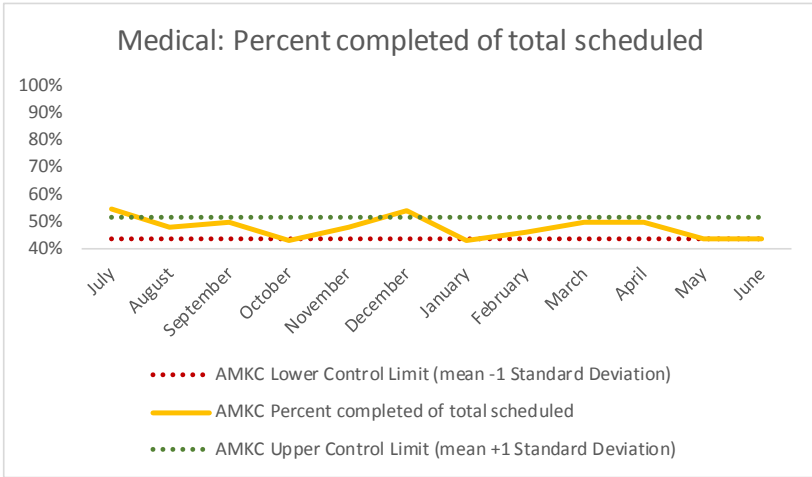
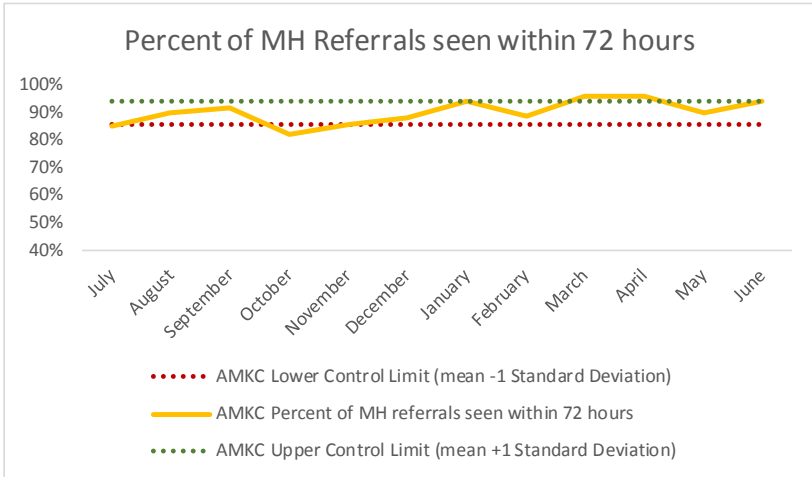
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	563
<b>1.2</b>	Average time to completion once known to CHS (hours)	7.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	125
<b>2.2</b>	Referrals seen within 72 hours	117
<b>2.3</b>	Percent seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	491	44%	2032	79%	3990	65%	1706	81%	221	56%	214	35%	56	34%	Future Metric	8710	66%	
Refused & Verified	5	0%	74	3%	188	3%	6	0%	76	19%	198	32%	53	32%	600		5%		
Not Produced by DOC	588	52%	378	15%	1255	20%	321	15%	77	19%	154	25%	37	22%	2810		21%		
Out to Court	4	0%	32	1%	188	3%	62	3%	23	6%	19	3%	8	5%	336		3%		
Left Without Being Seen	0	0%	0	0%	37	1%	6	0%	0	0%	4	1%	0	0%	47		0%		
Rescheduled by CHS	32	3%	34	1%	348	6%	2	0%	1	0%	24	4%	5	3%	446		3%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	4%	6		N/A		
No Longer Indicated	2	0%	11	0%	147	2%	0	0%	0	0%	0	0%	N/A	N/A	160		1%		
<b>Total Scheduled Services</b>	<b>1122</b>	<b>100%</b>	<b>2561</b>	<b>100%</b>	<b>6153</b>	<b>100%</b>	<b>2103</b>	<b>100%</b>	<b>398</b>	<b>100%</b>	<b>613</b>	<b>100%</b>	<b>165</b>	<b>100%</b>				<b>13115</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
<b>4.1</b>	Percent completed	44%	83%	70%	81%	75%	67%	66%		<b>72%</b>

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	2198
<b>5.2</b>	Injury Evaluations	580
<b>5.3</b>	Medical Add-Ons	234
<b>5.4</b>	Number of Patients with Non-Intake Lab Collection	443



V. BKDC

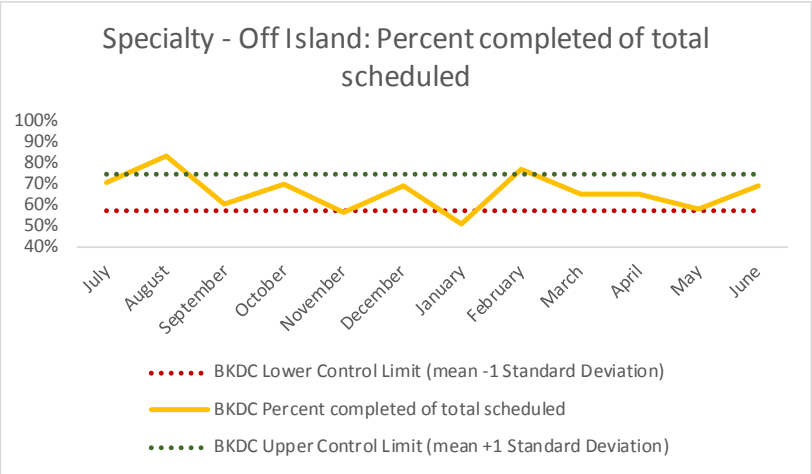
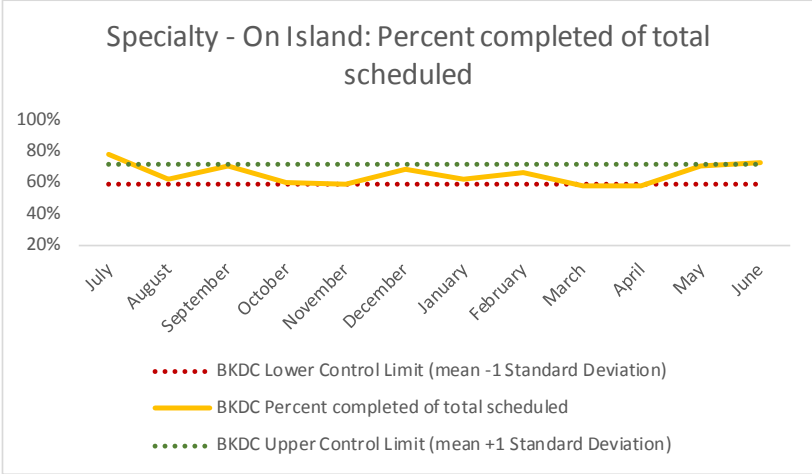
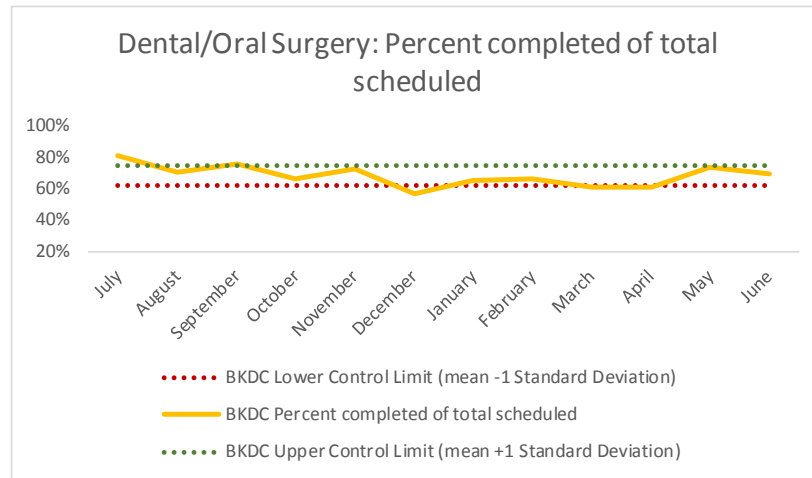
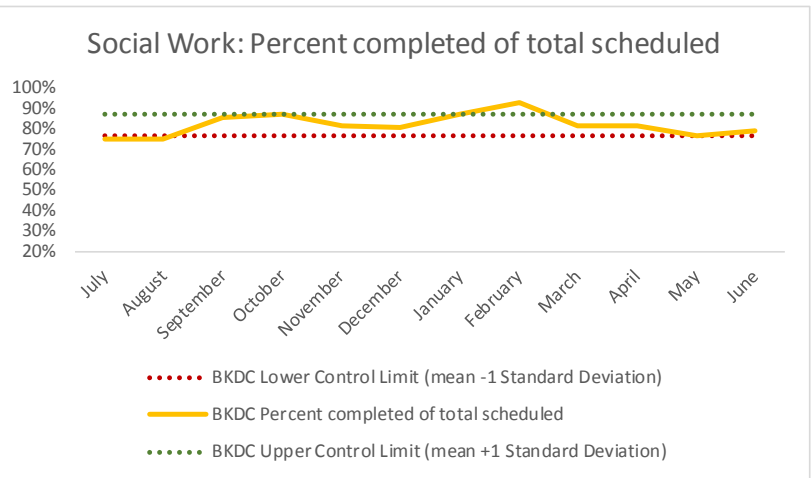
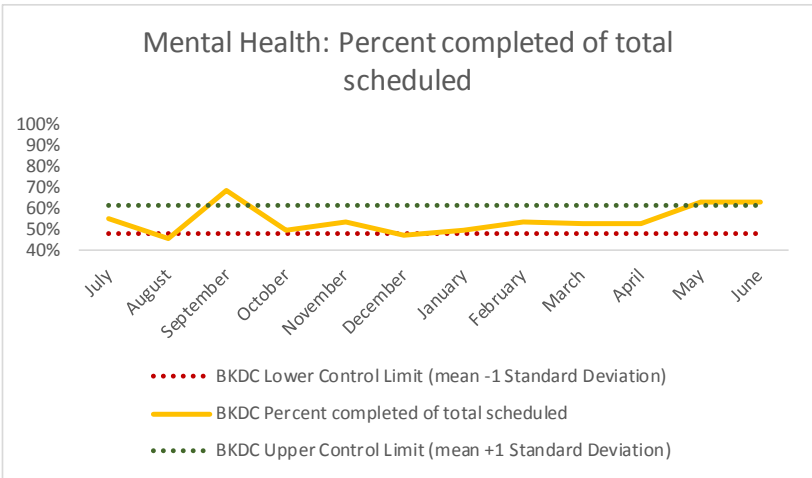
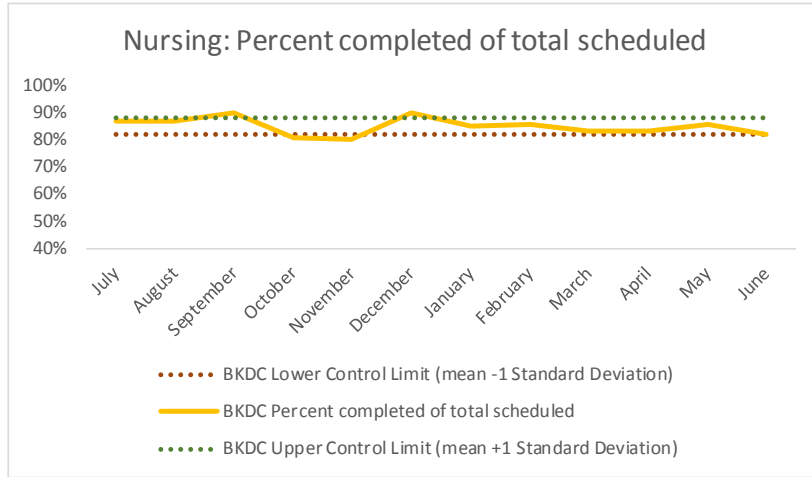
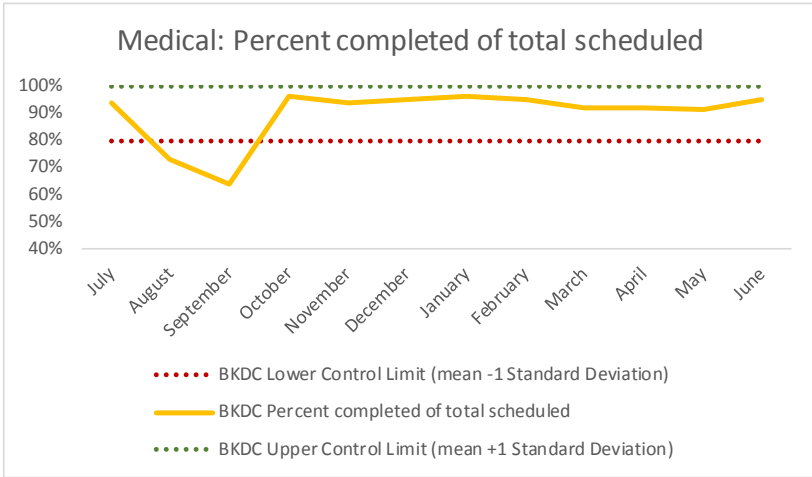
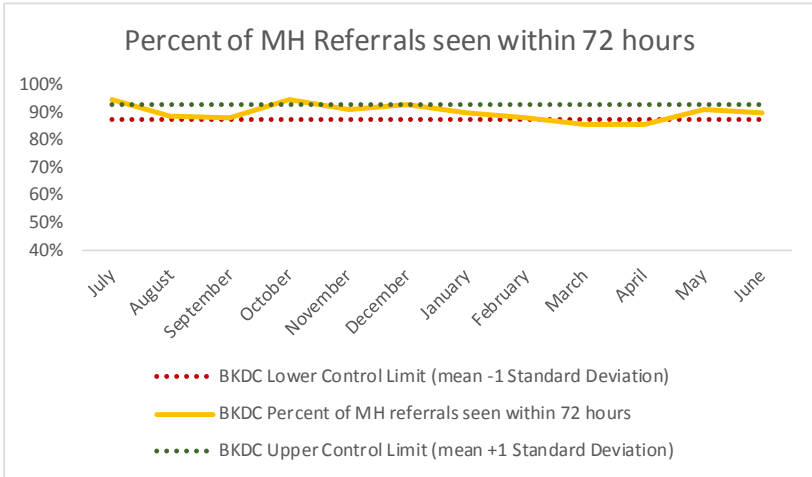
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	435
1.2	Average time to completion once known to CHS (hours)	2.5

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	29
2.2	Referrals seen within 72 hours	26
2.3	Percent seen within 72 hours	90%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	147	94%	209	80%	604	54%	208	79%	122	66%	51	27%	17	29%	Future Metric			1358	61%
	Refused & Verified	1	1%	3	1%	96	9%	0	0%	7	4%	86	46%	23	40%		216	10%		
	Not Produced by DOC	1	1%	19	7%	241	22%	36	14%	43	23%	37	20%	17	29%		394	18%		
	Out to Court	0	0%	10	4%	79	7%	7	3%	11	6%	7	4%	0	0%		114	5%		
	Left Without Being Seen	4	3%	0	0%	35	3%	0	0%	2	1%	1	1%	0	0%		42	2%		
	Rescheduled by CHS	2	1%	17	6%	55	5%	12	5%	0	0%	7	4%	0	0%		93	4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		2%	1	N/A	
	No Longer Indicated	2	1%	4	2%	7	1%	0	0%	0	0%	0	0%	N/A	N/A		13	1%		
	<b>Total Scheduled Services</b>	<b>157</b>	<b>100%</b>	<b>262</b>	<b>100%</b>	<b>1117</b>	<b>100%</b>	<b>263</b>	<b>100%</b>	<b>185</b>	<b>100%</b>	<b>189</b>	<b>100%</b>	<b>58</b>	<b>100%</b>				<b>2231</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	95%	82%	63%	79%	70%	72%	69%		71%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	482
5.2	Injury Evaluations	233
5.3	Medical Add-Ons	68
5.4	Number of Patients with Non-Intake Lab Collection	85





## VI. EMTC

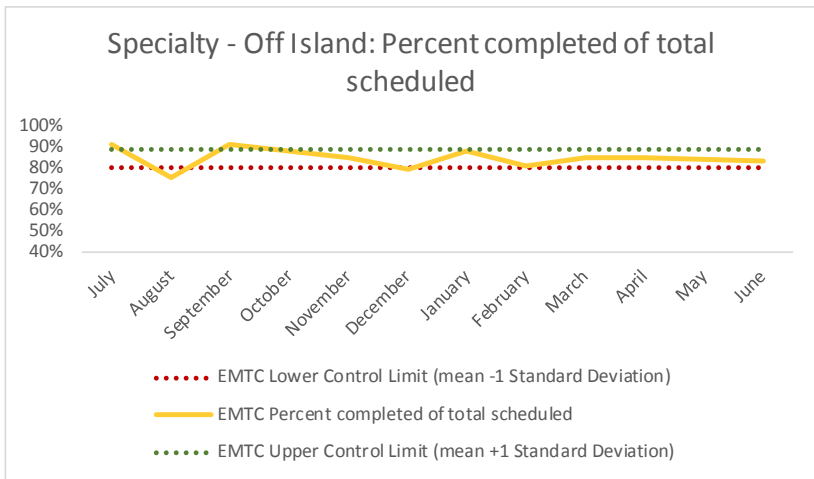
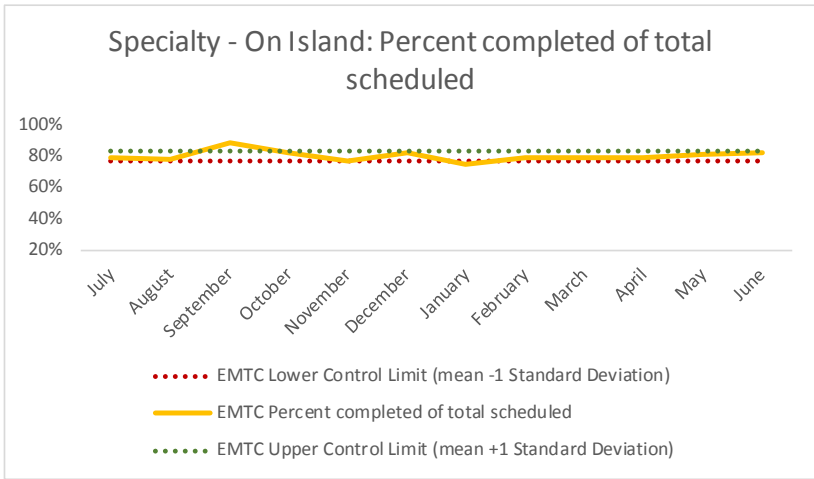
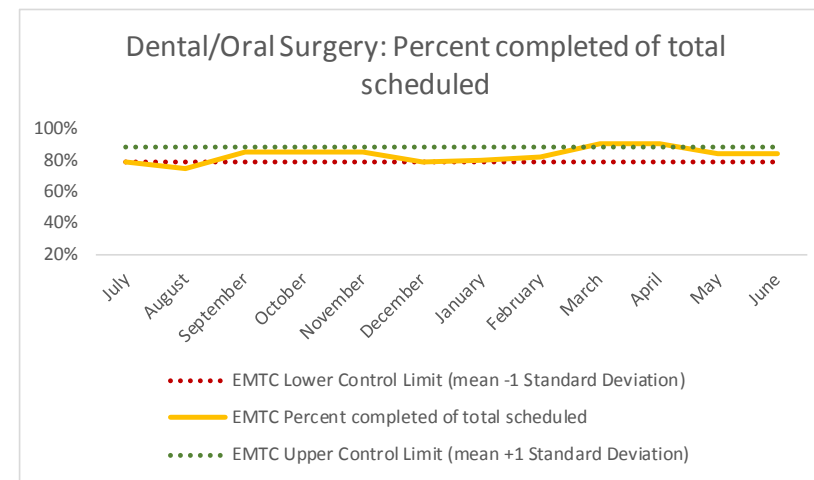
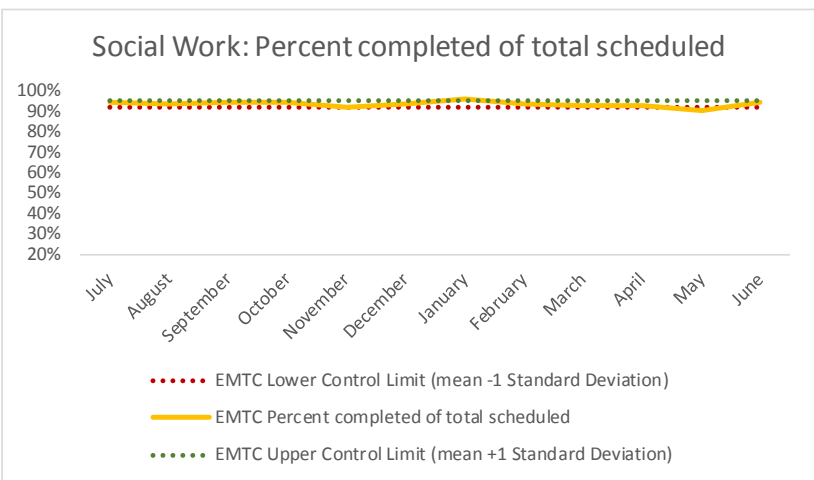
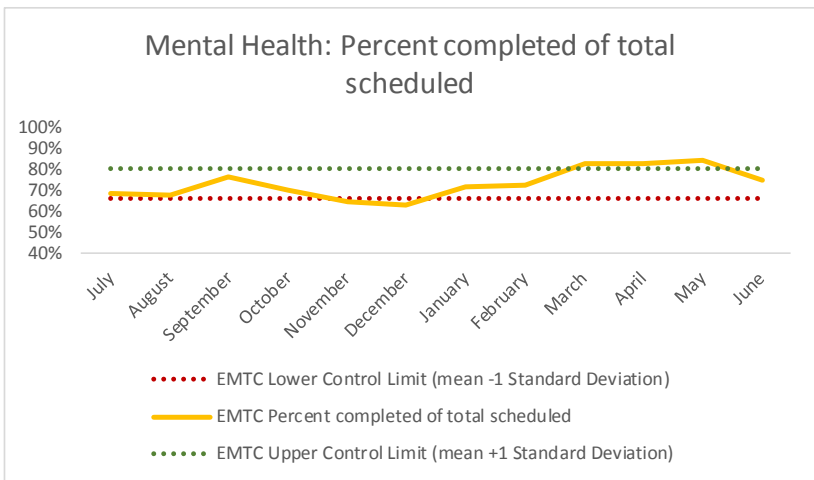
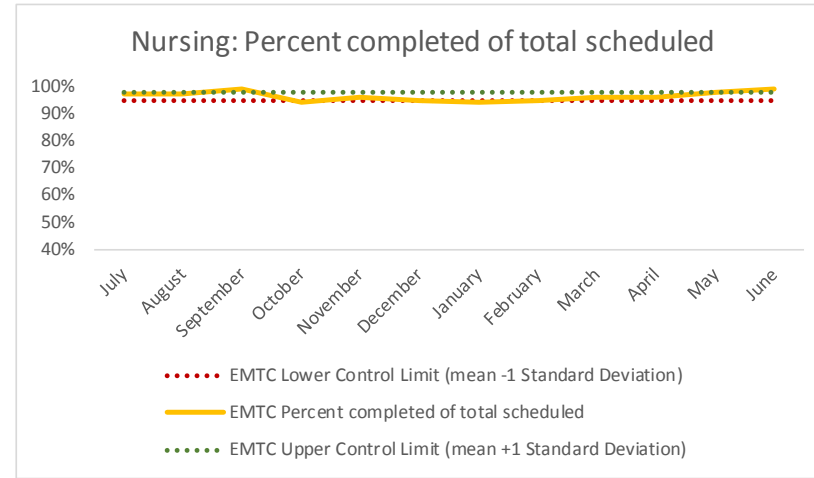
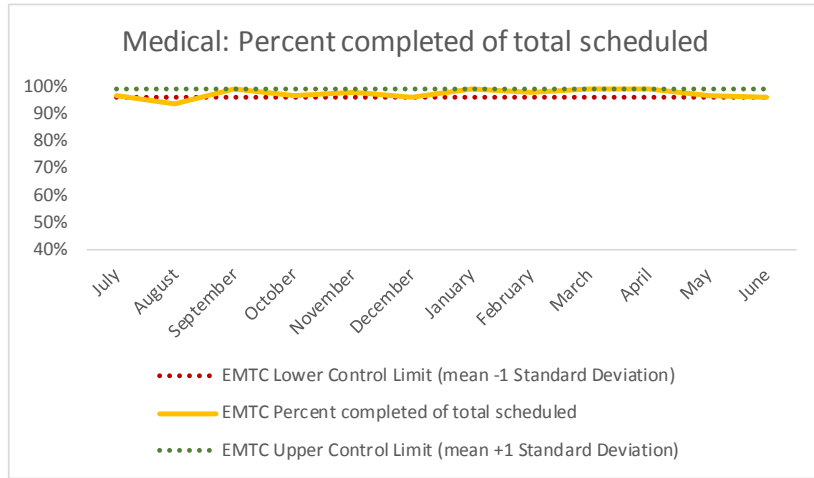
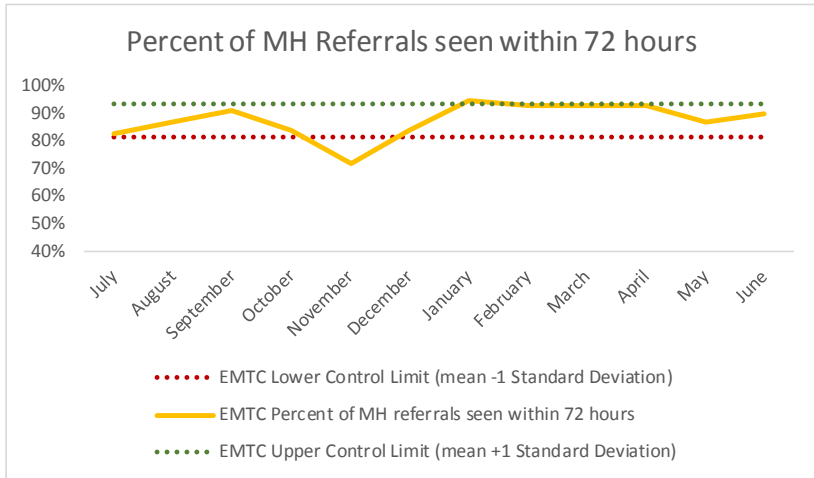
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	128
1.2	Average time to completion once known to CHS (hours)	2.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	48
2.2	Referrals seen within 72 hours	43
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	285	95%	587	98%	1100	68%	1432	94%	279	71%	209	54%	30	46%	Future Metric			3922
Refused & Verified	2	1%	4	1%	118	7%	9	1%	54	14%	107	28%	24	37%				318	6%
Not Produced by DOC	4	1%	4	1%	91	6%	62	4%	49	12%	43	11%	6	9%				259	5%
Out to Court	4	1%	1	0%	13	1%	17	1%	9	2%	10	3%	1	2%				55	1%
Left Without Being Seen	0	0%	1	0%	12	1%	0	0%	2	1%	2	1%	0	0%				17	0%
Rescheduled by CHS	4	1%	3	1%	282	17%	2	0%	1	0%	14	4%	3	5%				309	6%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	N/A
No Longer Indicated	2	1%	0	0%	12	1%	0	0%	1	0%	3	1%	N/A	N/A				18	0%
<b>Total Scheduled Services</b>	<b>301</b>	<b>100%</b>	<b>600</b>	<b>100%</b>	<b>1628</b>	<b>100%</b>	<b>1522</b>	<b>100%</b>	<b>395</b>	<b>100%</b>	<b>388</b>	<b>100%</b>	<b>65</b>	<b>100%</b>				<b>4899</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	96%	99%	75%	95%	85%	82%	83%		87%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	989
5.2	Injury Evaluations	229
5.3	Medical Add-Ons	124
5.4	Number of Patients with Non-Intake Lab Collection	241



## VII. GRVC

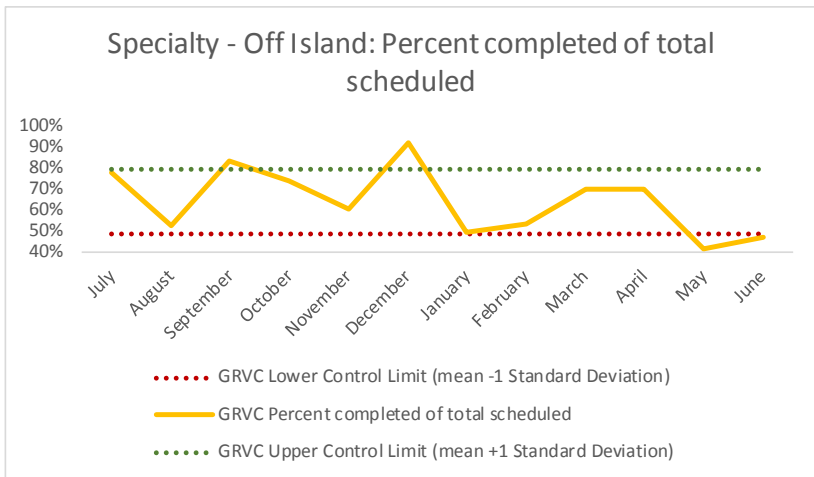
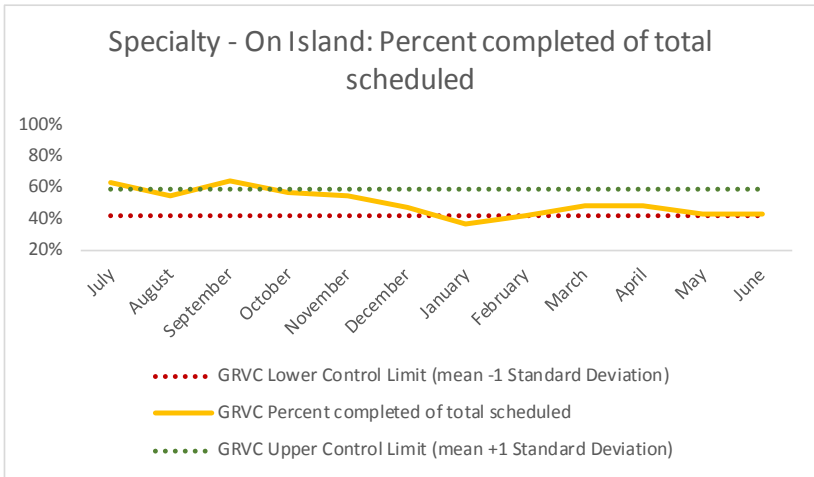
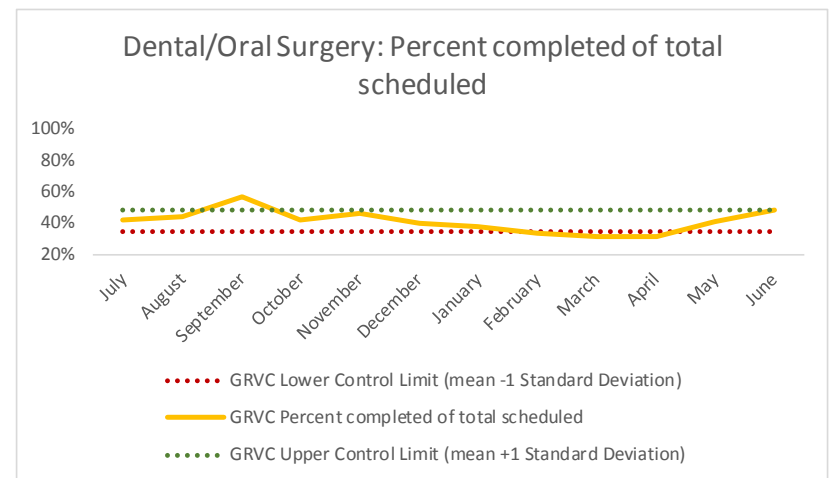
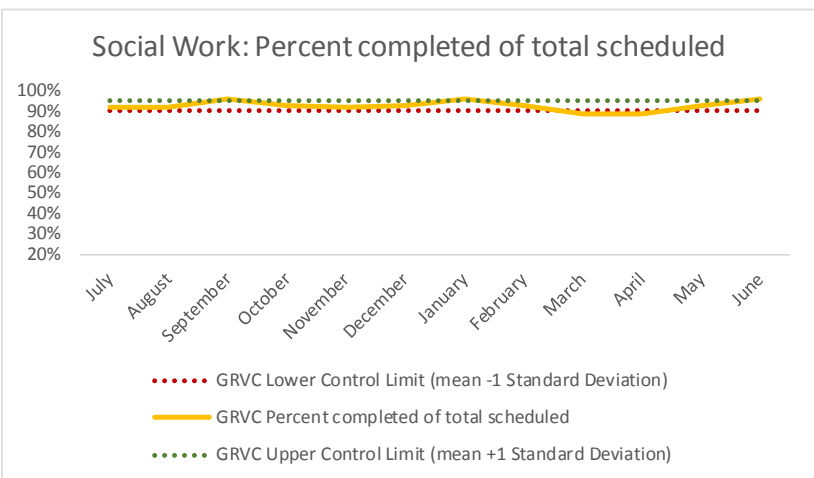
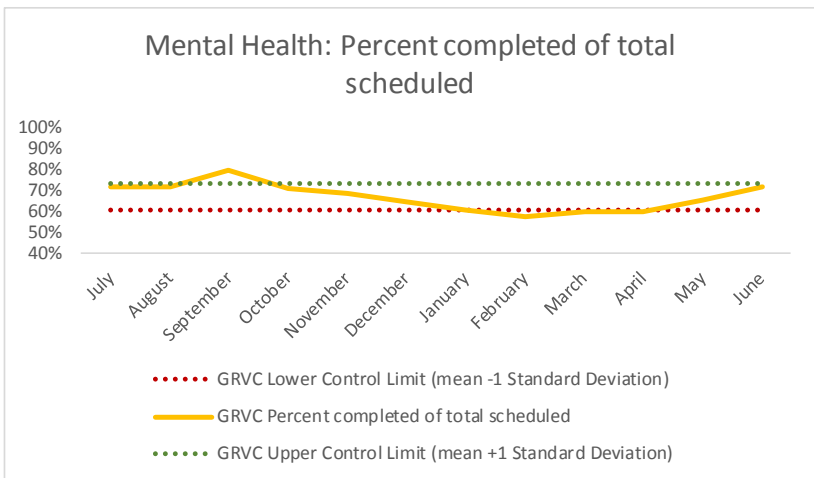
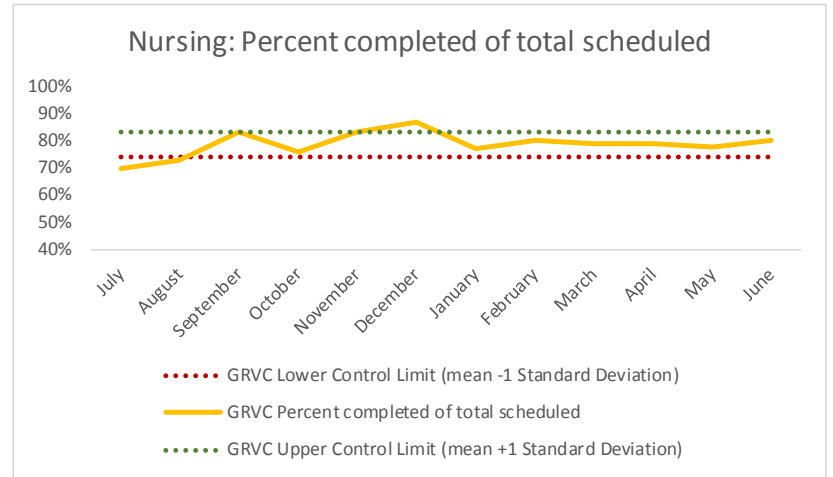
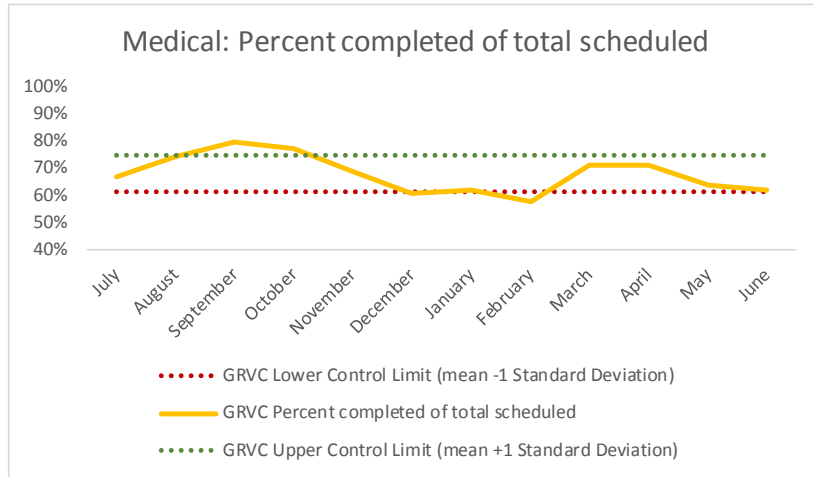
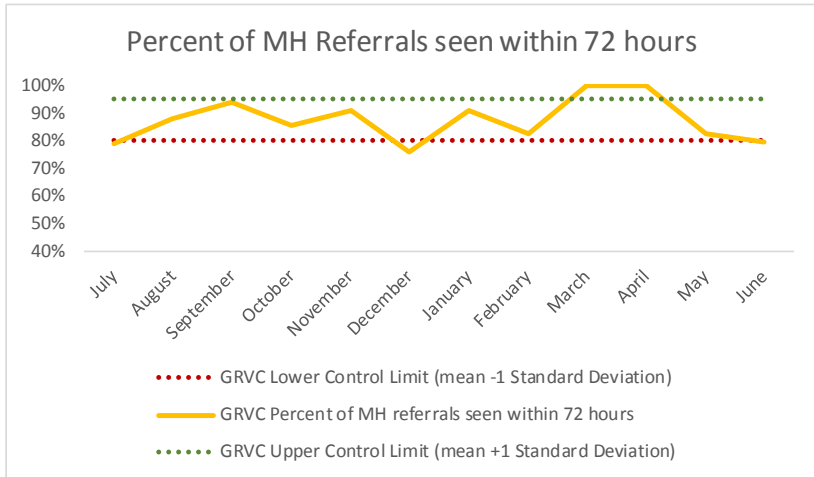
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	15
2.2	Referrals seen within 72 hours	12
2.3	Percent seen within 72 hours	80%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	171	52%	300	76%	1643	69%	547	96%	136	37%	80	26%	33	31%	Future Metric			2910	65%
	Refused & Verified	29	9%	13	3%	73	3%	0	0%	40	11%	52	17%	17	16%				224	5%
	Not Produced by DOC	107	33%	67	17%	335	14%	12	2%	128	35%	146	47%	49	46%				844	19%
	Out to Court	9	3%	5	1%	120	5%	4	1%	43	12%	11	4%	6	6%				198	4%
	Left Without Being Seen	0	0%	0	0%	16	1%	1	0%	2	1%	4	1%	0	0%				23	1%
	Rescheduled by CHS	8	2%	7	2%	185	8%	3	1%	19	5%	14	5%	0	0%				236	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1%				1	N/A
	No Longer Indicated	3	1%	4	1%	6	0%	0	0%	0	0%	1	0%	N/A	N/A				14	0%
	<b>Total Scheduled Services</b>	<b>327</b>	<b>100%</b>	<b>396</b>	<b>100%</b>	<b>2378</b>	<b>100%</b>	<b>567</b>	<b>100%</b>	<b>368</b>	<b>100%</b>	<b>308</b>	<b>100%</b>	<b>106</b>	<b>100%</b>				<b>4450</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	62%	80%	72%	96%	48%	43%	47%		71%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	941
5.2	Injury Evaluations	257
5.3	Medical Add-Ons	75
5.4	Number of Patients with Non-Intake Lab Collection	132



## VIII. MDC

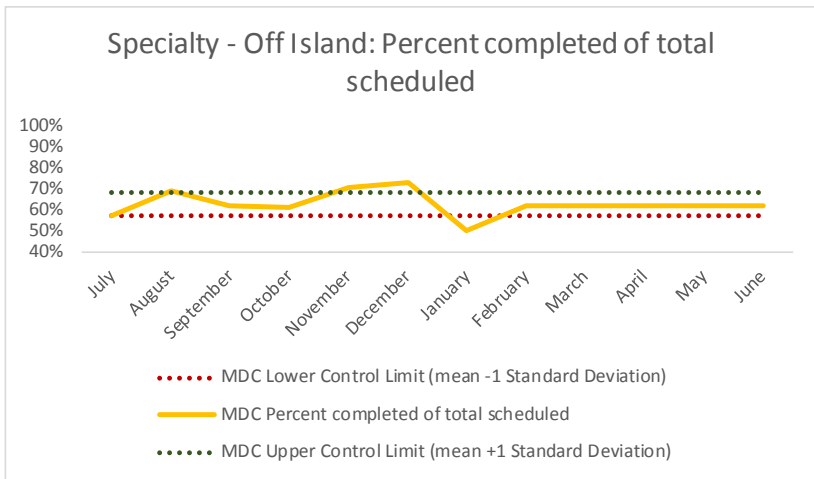
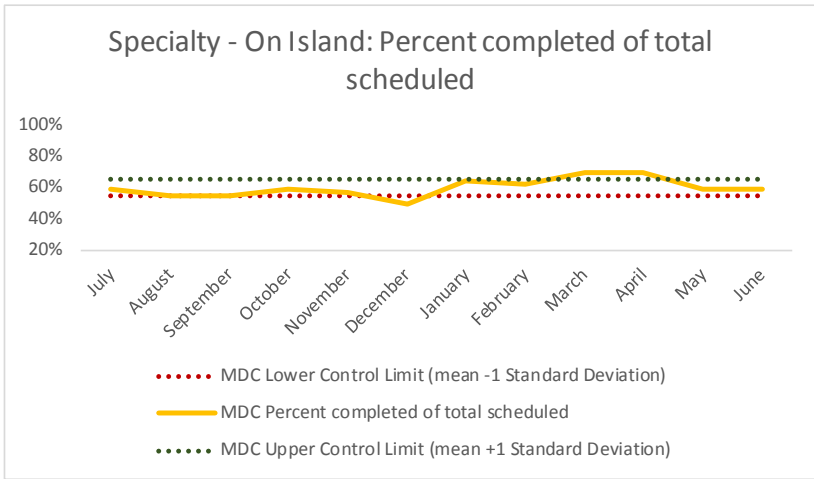
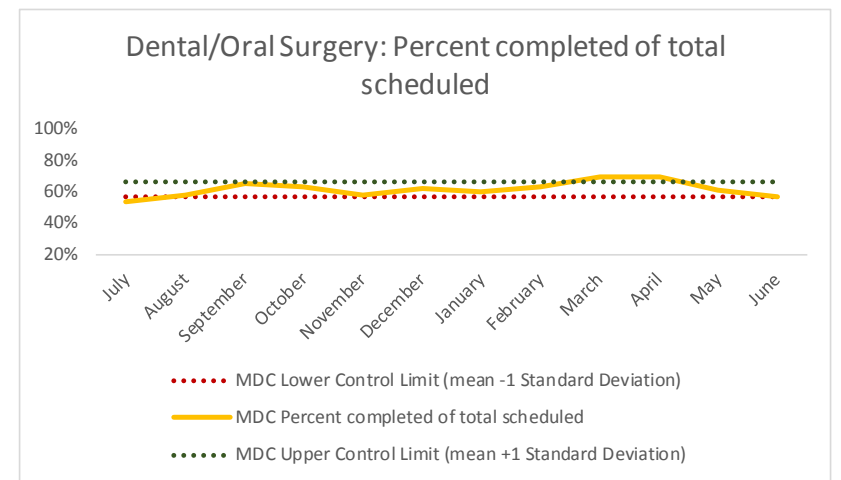
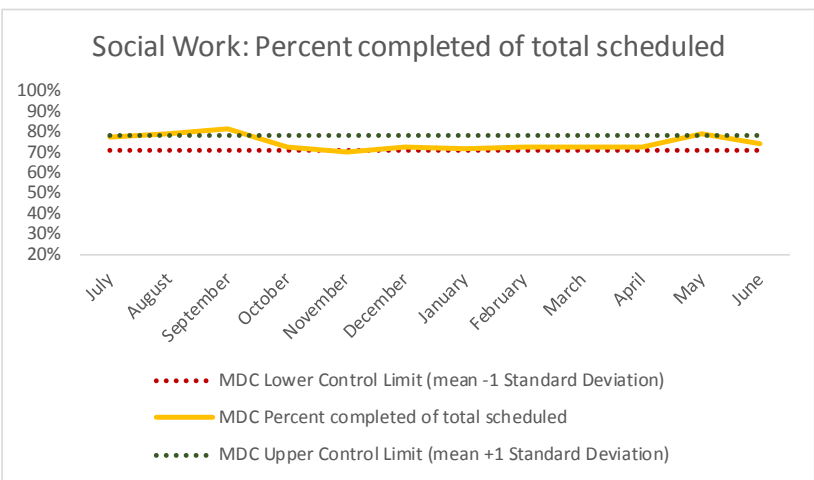
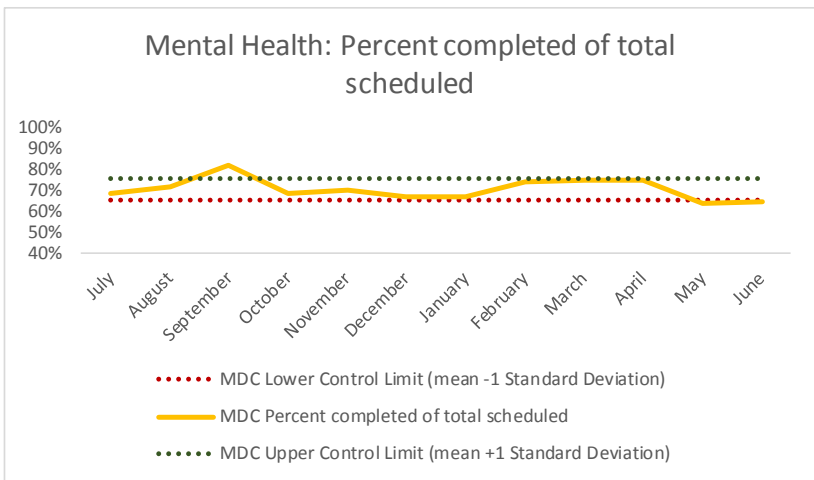
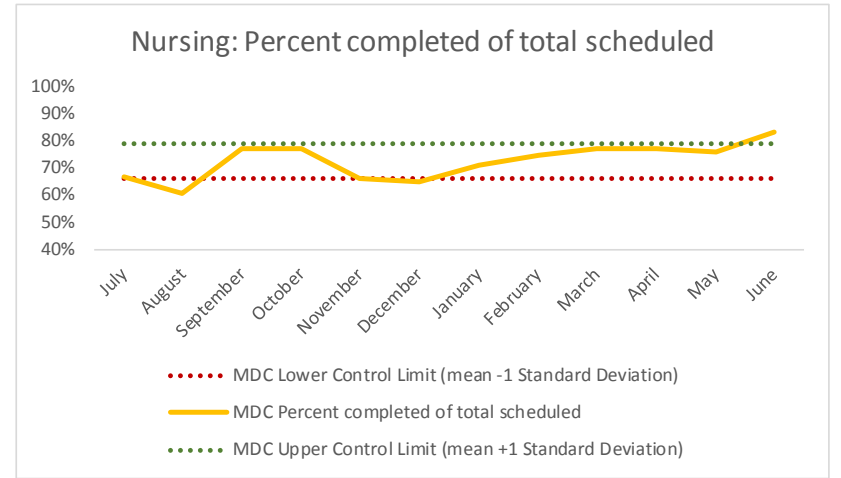
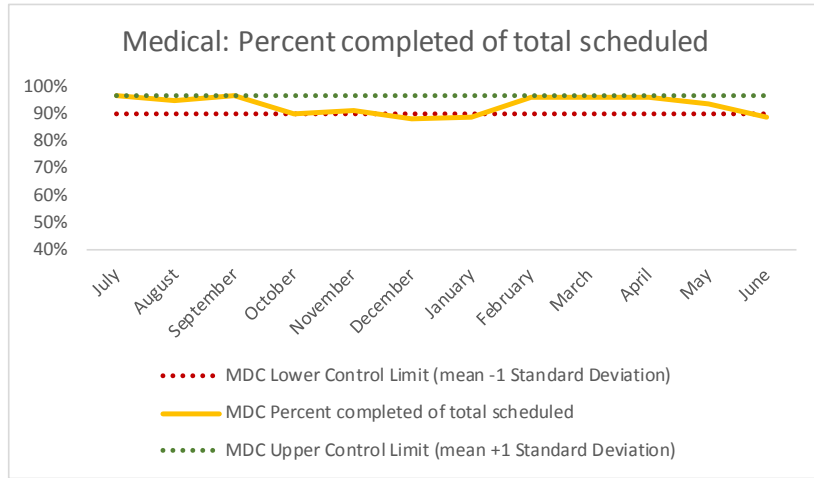
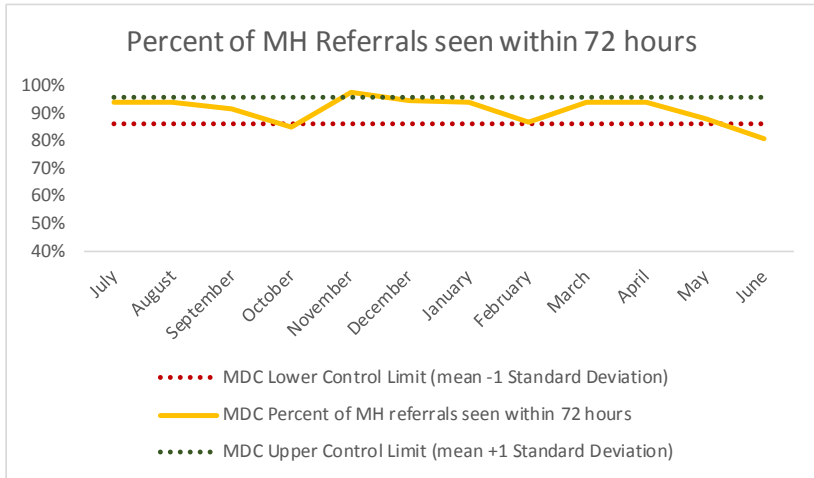
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	511
1.2	Average time to completion once known to CHS (hours)	2.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	32
2.2	Referrals seen within 72 hours	26
2.3	Percent seen within 72 hours	81%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	260	87%	394	82%	724	60%	271	73%	101	55%	74	30%	20	44%	Future Metric			1844
Refused & Verified	6	2%	4	1%	58	5%	2	1%	4	2%	70	28%	8	18%				152	5%
Not Produced by DOC	23	8%	58	12%	291	24%	65	18%	46	25%	90	37%	13	29%				586	21%
Out to Court	4	1%	19	4%	77	6%	31	8%	6	3%	6	2%	1	2%				144	5%
Left Without Being Seen	4	1%	4	1%	19	2%	1	0%	3	2%	0	0%	0	0%				31	1%
Rescheduled by CHS	1	0%	1	0%	36	3%	0	0%	24	13%	6	2%	1	2%				69	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	4%				2	N/A
No Longer Indicated	2	1%	0	0%	2	0%	1	0%	1	1%	0	0%	N/A	N/A				6	0%
<b>Total Scheduled Services</b>	<b>300</b>	<b>100%</b>	<b>480</b>	<b>100%</b>	<b>1207</b>	<b>100%</b>	<b>371</b>	<b>100%</b>	<b>185</b>	<b>100%</b>	<b>246</b>	<b>100%</b>	<b>45</b>	<b>100%</b>			<b>2834</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	89%	83%	65%	74%	57%	59%	62%		71%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	709
5.2	Injury Evaluations	223
5.3	Medical Add-Ons	118
5.4	Number of Patients with Non-Intake Lab Collection	158



IX. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

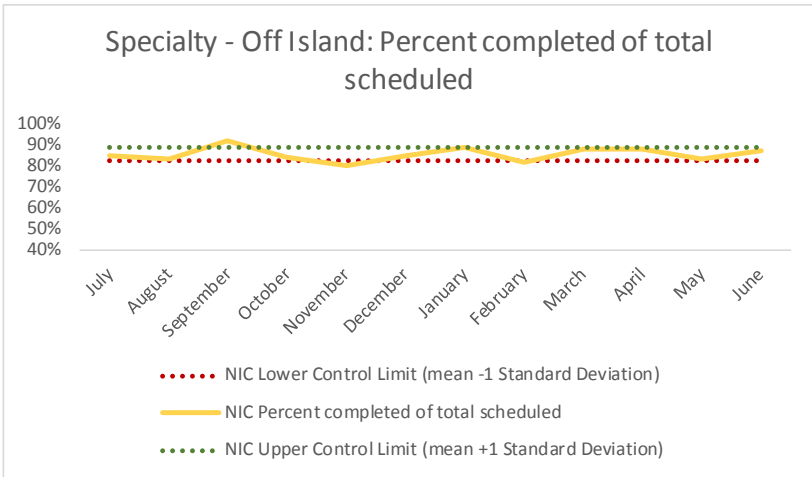
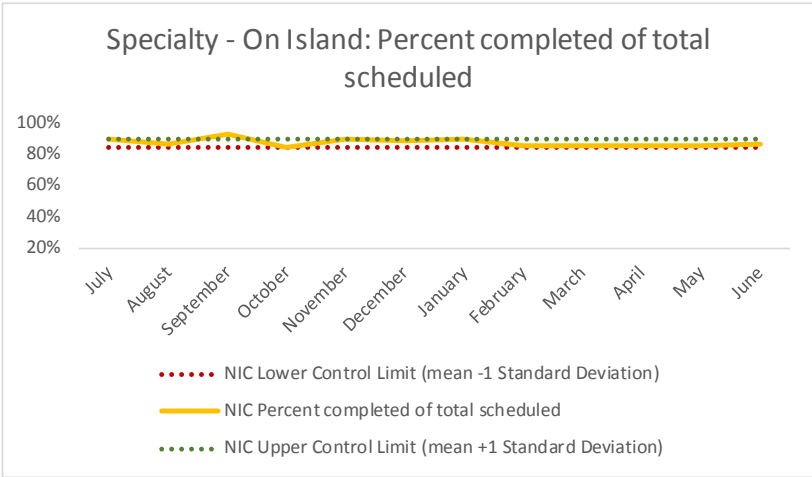
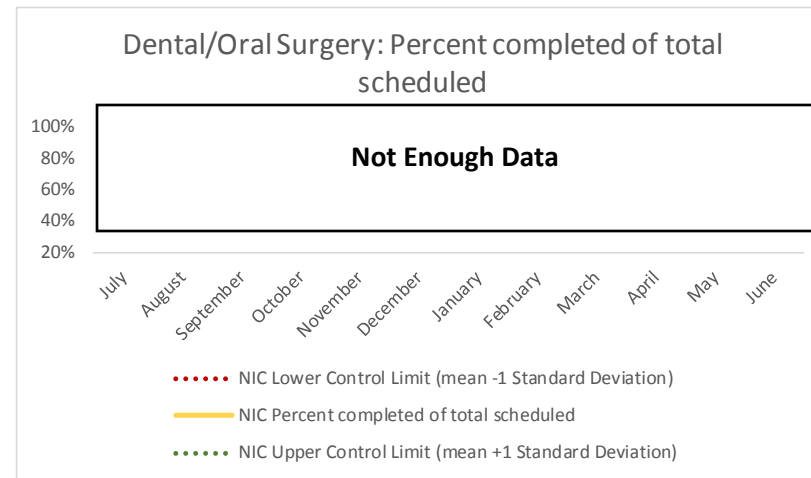
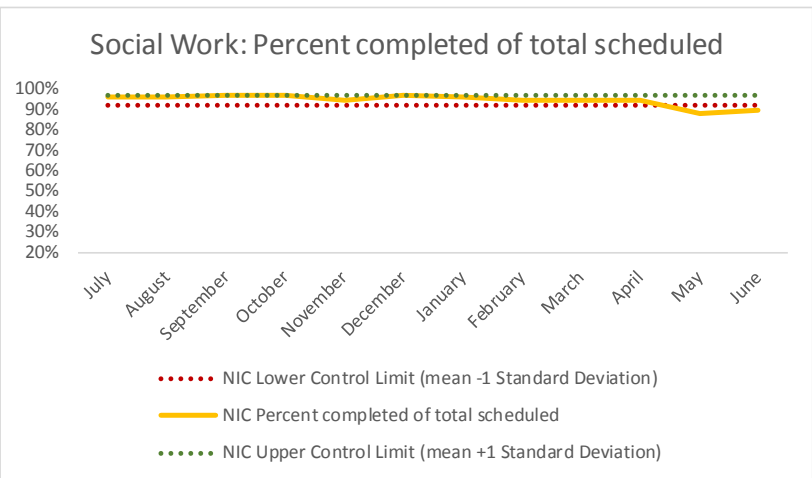
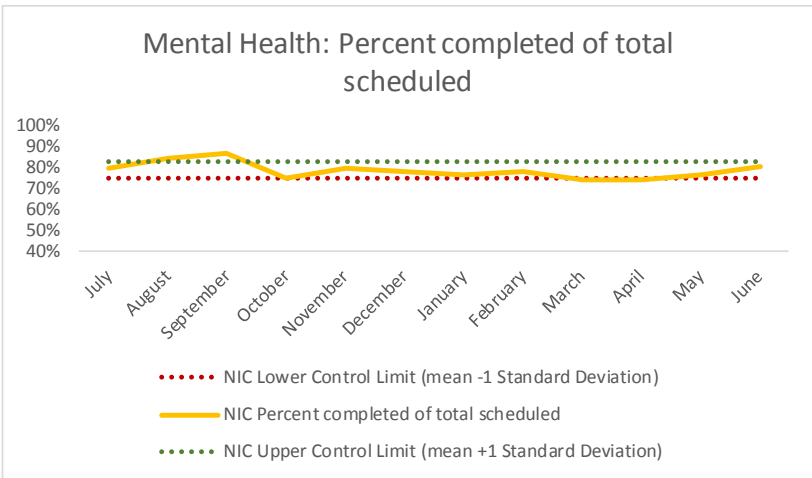
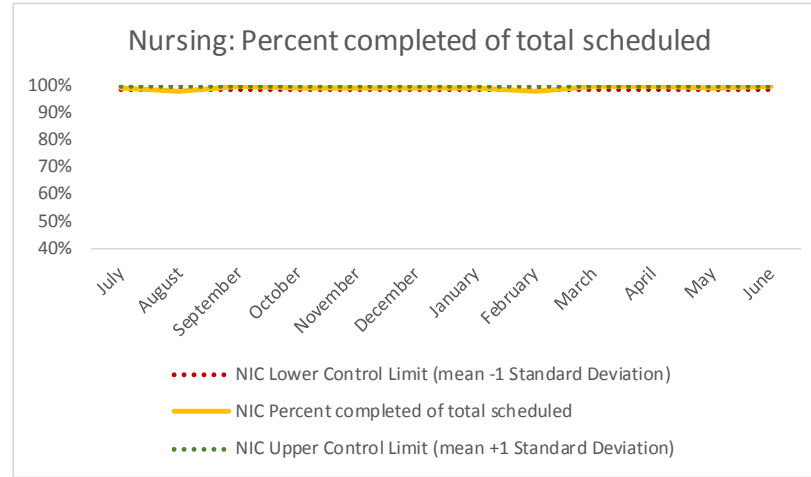
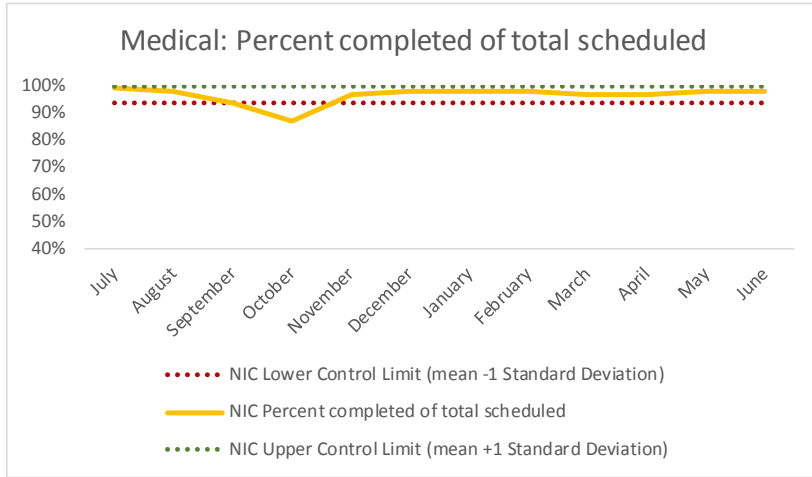
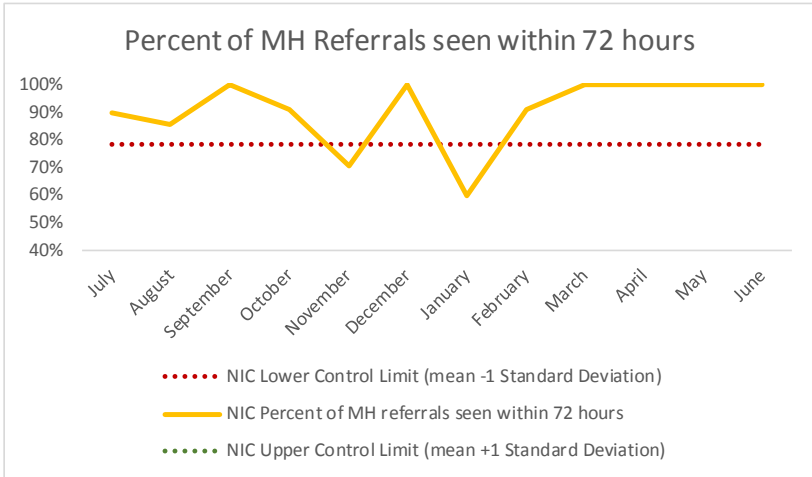
<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	7
2.2	Referrals seen within 72 hours	7
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	913	96%	1062	97%	363	74%	132	90%	0	0%	424	67%	72	53%	Future Metric			2966	86%
Refused & Verified	14	1%	29	3%	32	6%	0	0%	1	100%	120	19%	47	34%				243	7%	
Not Produced by DOC	3	0%	3	0%	58	12%	8	5%	0	0%	58	9%	12	9%				142	4%	
Out to Court	10	1%	1	0%	28	6%	7	5%	0	0%	18	3%	0	0%				64	2%	
Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%	0	0%				1	0%	
Rescheduled by CHS	5	1%	0	0%	7	1%	0	0%	0	0%	14	2%	2	1%				28	1%	
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	3%				4	N/A
No Longer Indicated	4	0%	0	0%	5	1%	0	0%	0	0%	0	0%	N/A	N/A				9	0%	
<b>Total Scheduled Services</b>	<b>949</b>	<b>100%</b>	<b>1095</b>	<b>100%</b>	<b>493</b>	<b>100%</b>	<b>147</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>635</b>	<b>100%</b>	<b>137</b>	<b>100%</b>				<b>3457</b>	<b>100%</b>	

<sup>1</sup>Includes medical infirmary services  
<sup>2</sup>Includes nursing infirmary services

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	98%	100%	81%	90%	100%	86%	87%		93%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	594
5.2	Injury Evaluations	54
5.3	Medical Add-Ons	159
5.4	Number of Patients with Non-Intake Lab Collection	152





X. OBCC

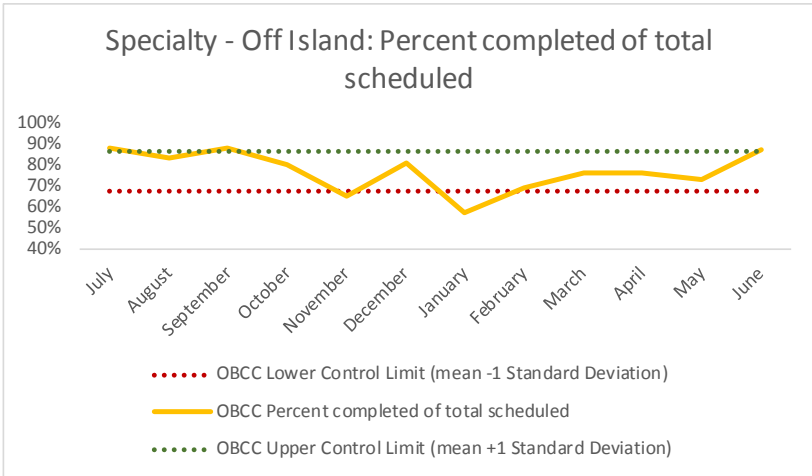
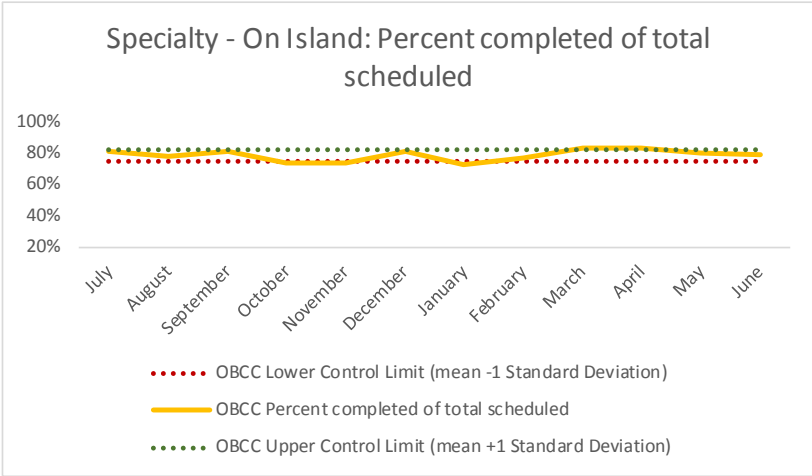
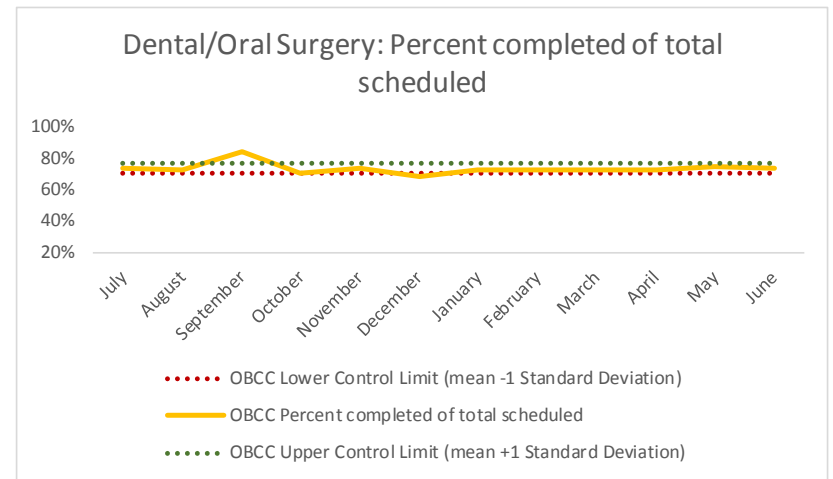
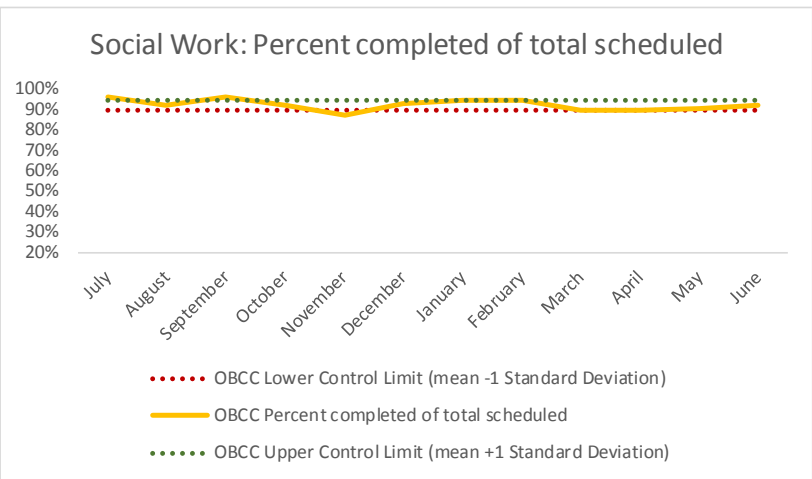
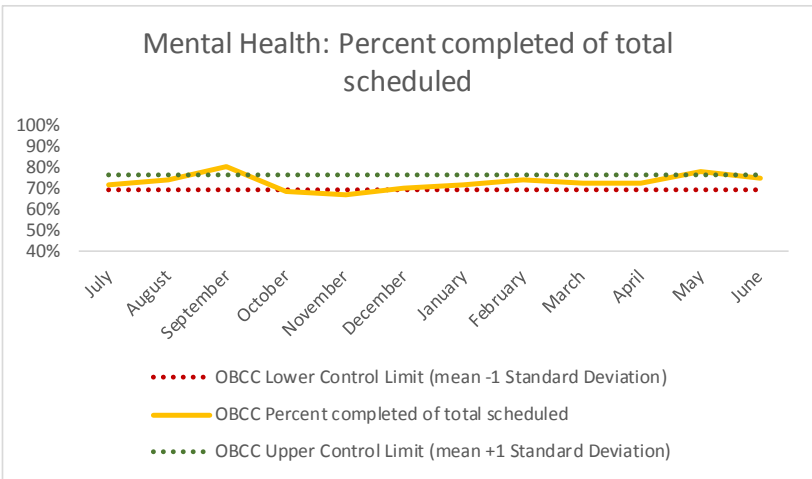
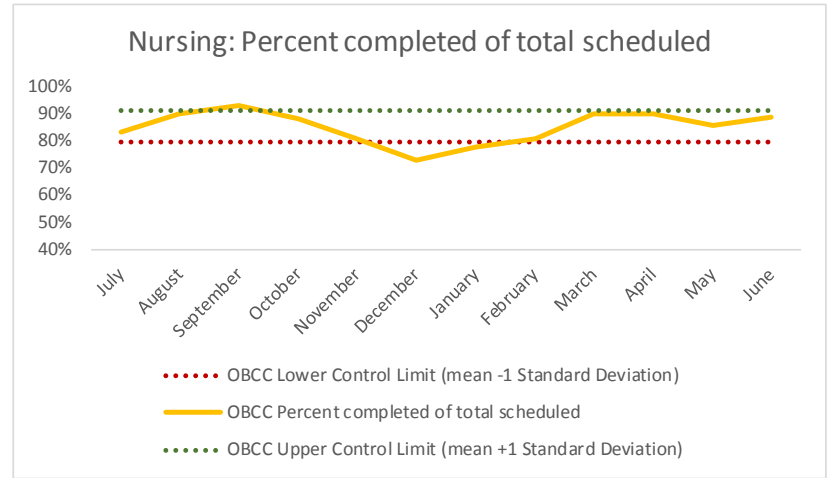
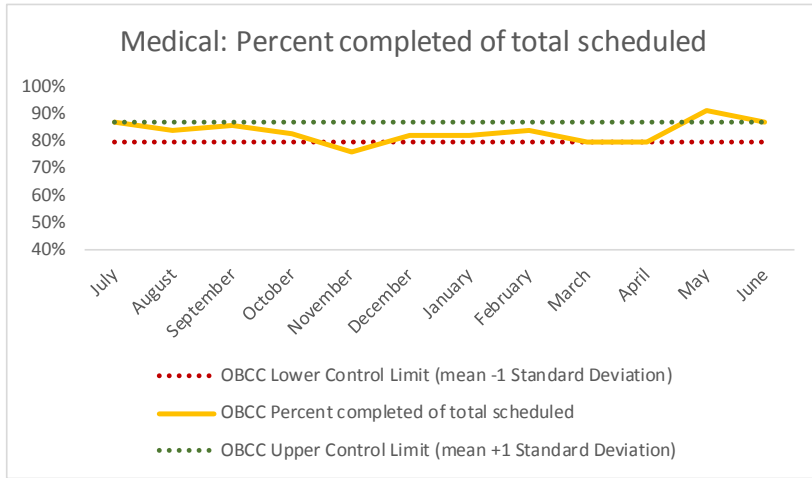
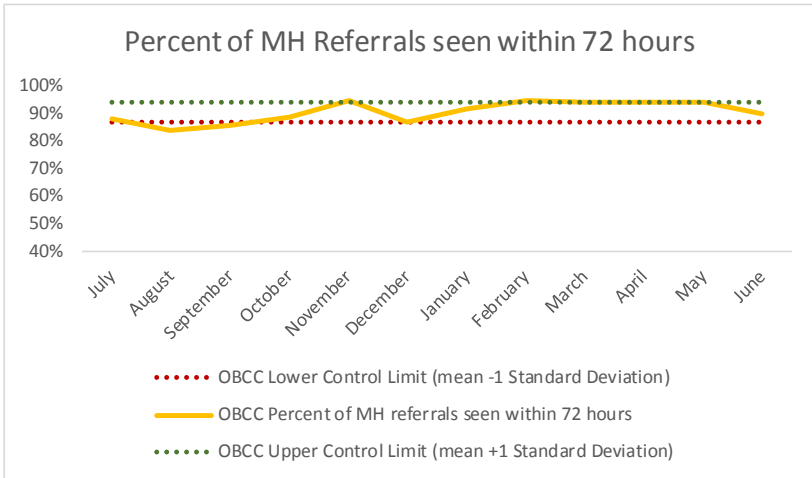
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	40
2.2	Referrals seen within 72 hours	36
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	254	81%	145	79%	1118	70%	243	92%	195	65%	112	48%	37	54%	Future Metric			2104
Refused & Verified	13	4%	10	5%	78	5%	1	0%	29	10%	73	31%	23	33%				227	8%
Not Produced by DOC	25	8%	18	10%	165	10%	7	3%	43	14%	41	18%	7	10%				306	10%
Out to Court	9	3%	1	1%	77	5%	14	5%	26	9%	4	2%	2	3%				133	4%
Left Without Being Seen	0	0%	0	0%	53	3%	0	0%	0	0%	1	0%	0	0%				54	2%
Rescheduled by CHS	5	2%	1	1%	108	7%	0	0%	8	3%	3	1%	0	0%				125	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	9	3%	8	4%	9	1%	0	0%	0	0%	0	0%	N/A	N/A				26	1%
<b>Total Scheduled Services</b>	<b>315</b>	<b>100%</b>	<b>183</b>	<b>100%</b>	<b>1608</b>	<b>100%</b>	<b>265</b>	<b>100%</b>	<b>301</b>	<b>100%</b>	<b>234</b>	<b>100%</b>	<b>69</b>	<b>100%</b>				<b>2975</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	87%	89%	75%	92%	74%	79%	87%		79%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	1020
5.2	Injury Evaluations	221
5.3	Medical Add-Ons	28
5.4	Number of Patients with Non-Intake Lab Collection	120



## XI. RNDC

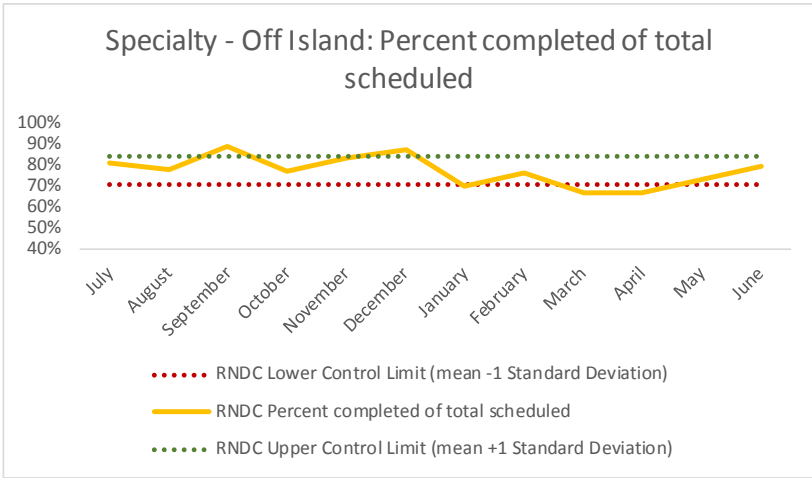
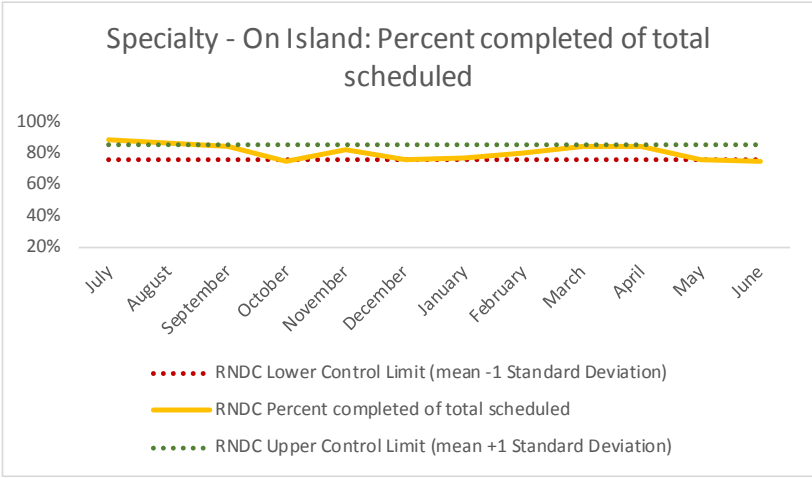
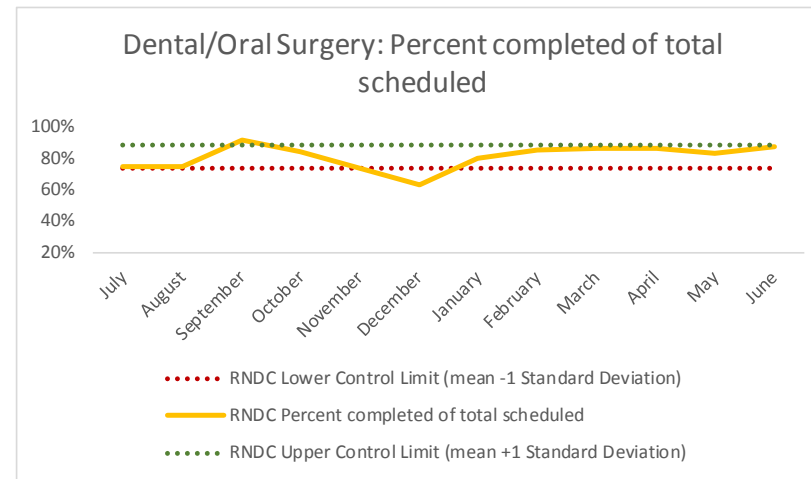
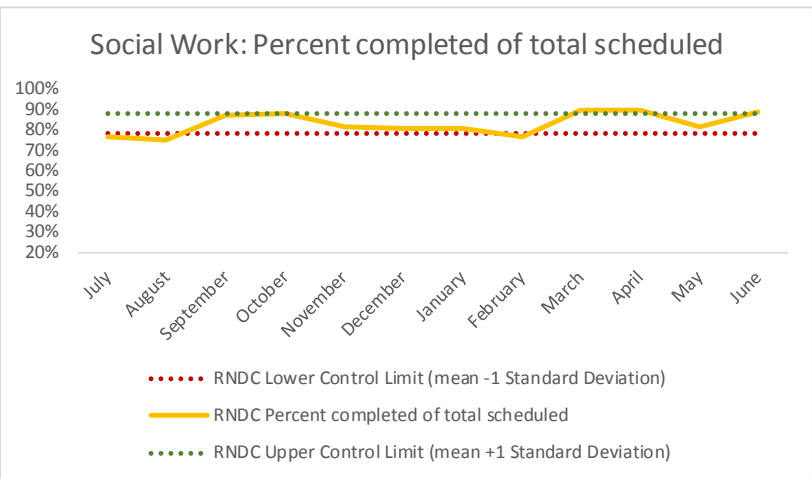
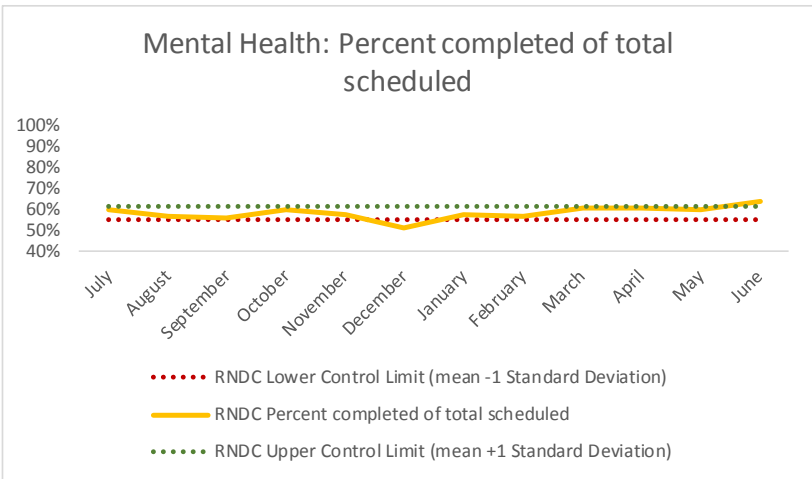
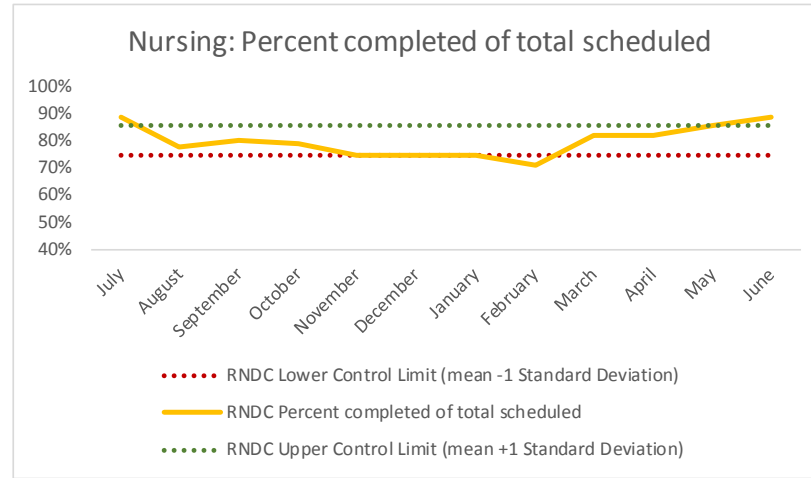
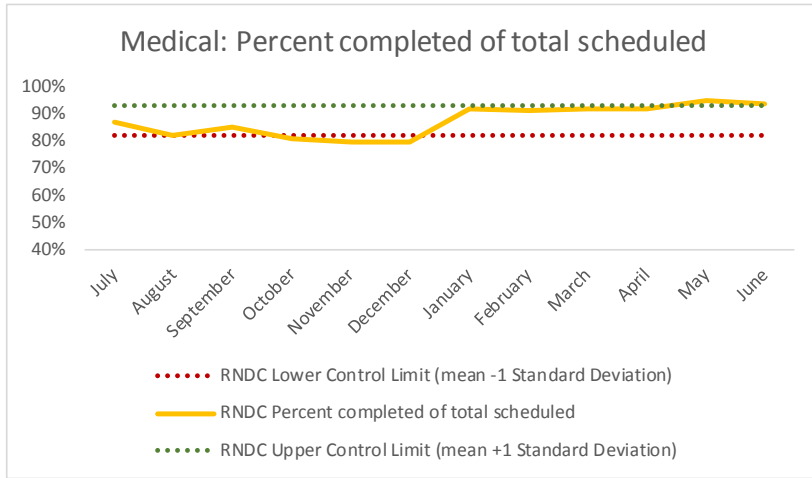
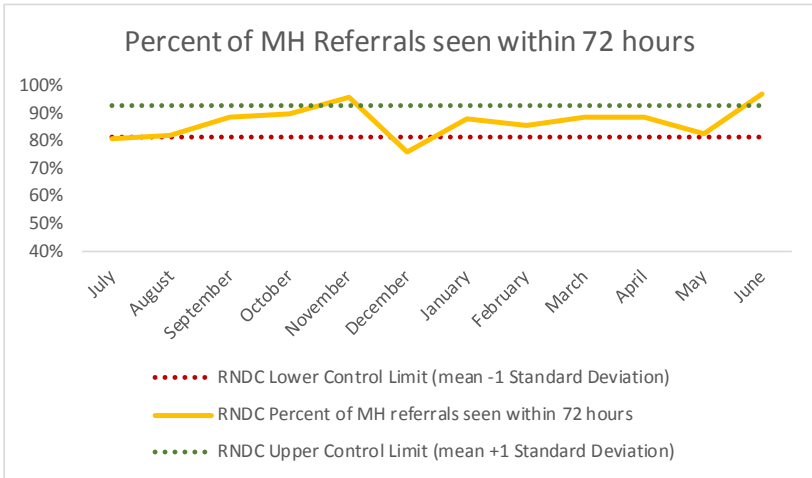
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	206
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	32
<b>2.2</b>	Referrals seen within 72 hours	31
<b>2.3</b>	Percent seen within 72 hours	97%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
<b>3</b>	Seen	138	83%	245	89%	573	47%	259	88%	122	73%	48	45%	11	46%	<b>Future Metric</b>			1396	62%	
	Refused & Verified	12	7%	0	0%	195	16%	0	0%	23	14%	32	30%	8	33%				270	12%	
	Not Produced by DOC	2	1%	21	8%	278	23%	22	8%	6	4%	18	17%	1	4%				348	15%	
	Out to Court	6	4%	4	1%	64	5%	11	4%	9	5%	6	6%	3	13%				103	5%	
	Left Without Being Seen	0	0%	2	1%	34	3%	0	0%	0	0%	1	1%	0	0%				37	2%	
	Rescheduled by CHS	1	1%	3	1%	47	4%	0	0%	4	2%	2	2%	0	0%				57	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		4%			1	N/A
	No Longer Indicated	8	5%	0	0%	22	2%	1	0%	3	2%	0	0%	N/A	N/A				34	2%	
	<b>Total Scheduled Services</b>	<b>167</b>	<b>100%</b>	<b>275</b>	<b>100%</b>	<b>1213</b>	<b>100%</b>	<b>293</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>107</b>	<b>100%</b>	<b>24</b>	<b>100%</b>				<b>2246</b>	<b>100%</b>	

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
<b>4.1</b>	Percent completed	94%	89%	64%	89%	88%	75%	79%		<b>75%</b>

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	537
<b>5.2</b>	Injury Evaluations	330
<b>5.3</b>	Medical Add-Ons	19
<b>5.4</b>	Number of Patients with Non-Intake Lab Collection	94



XII. VCBC

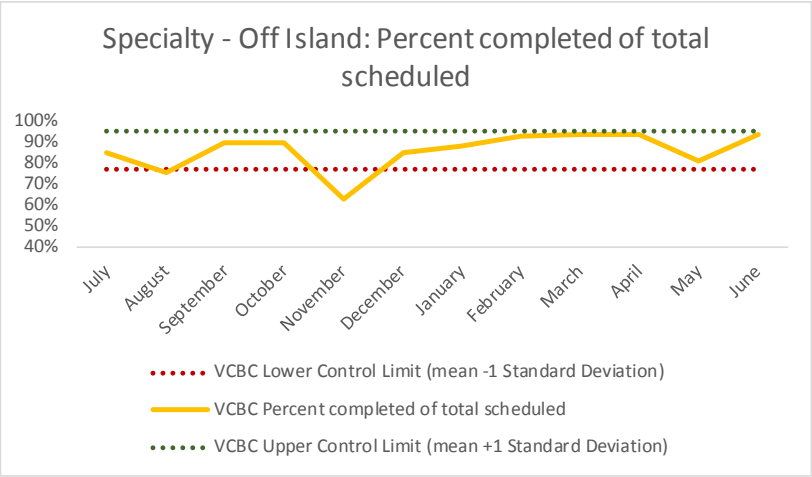
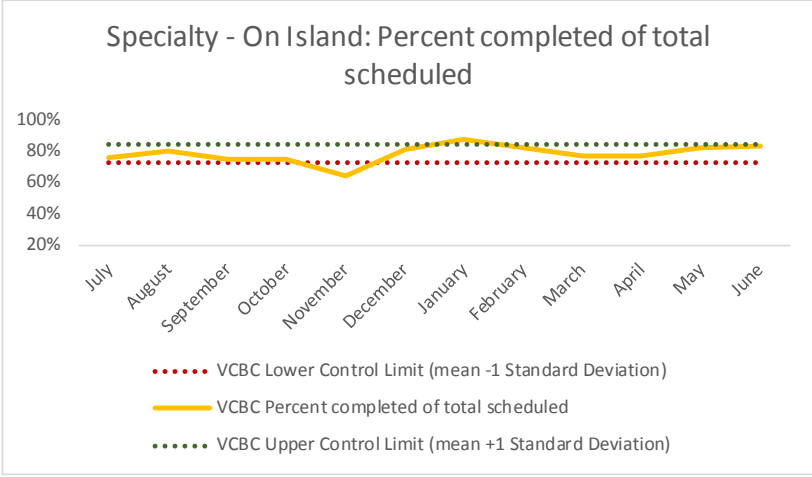
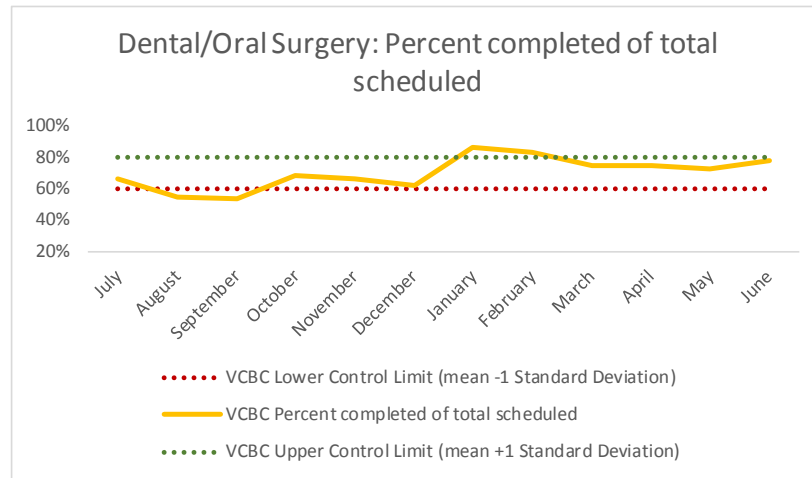
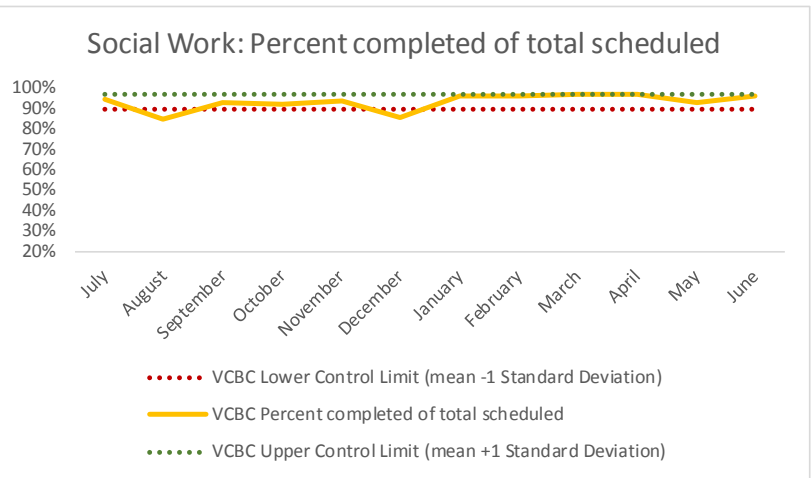
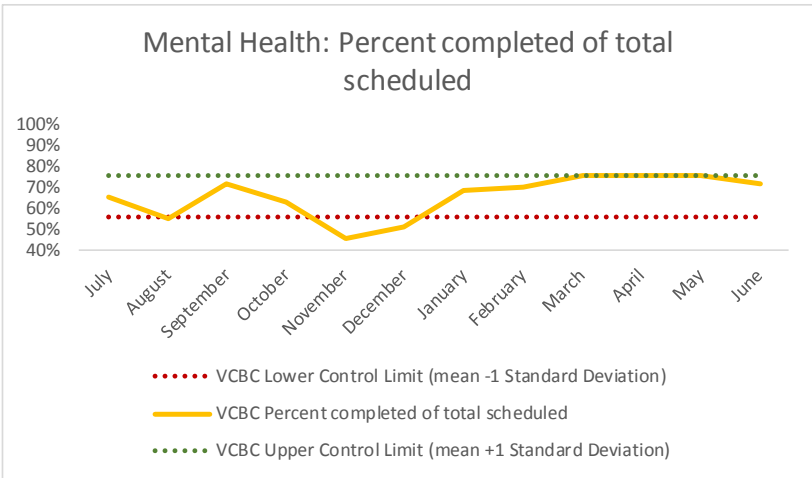
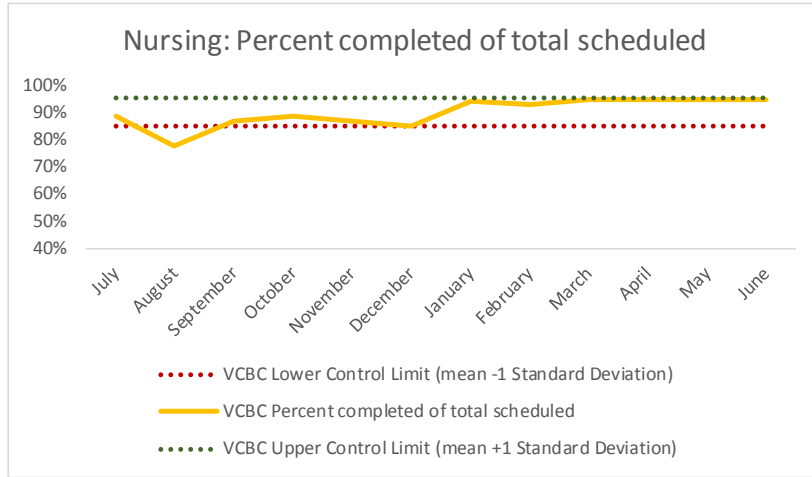
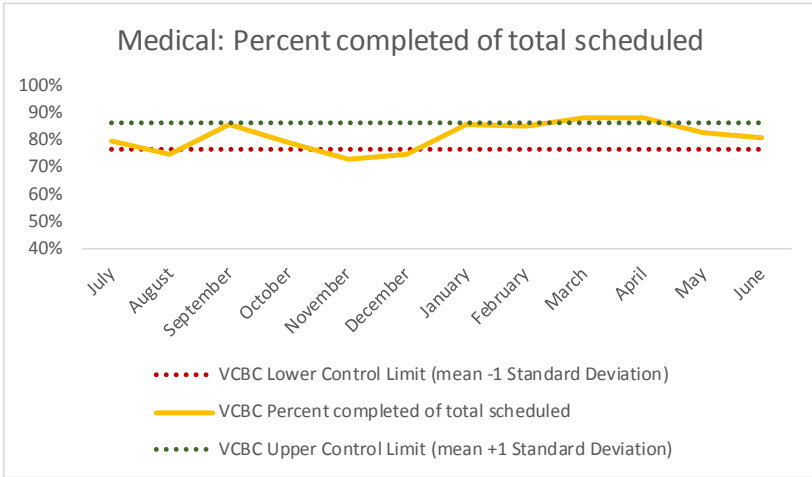
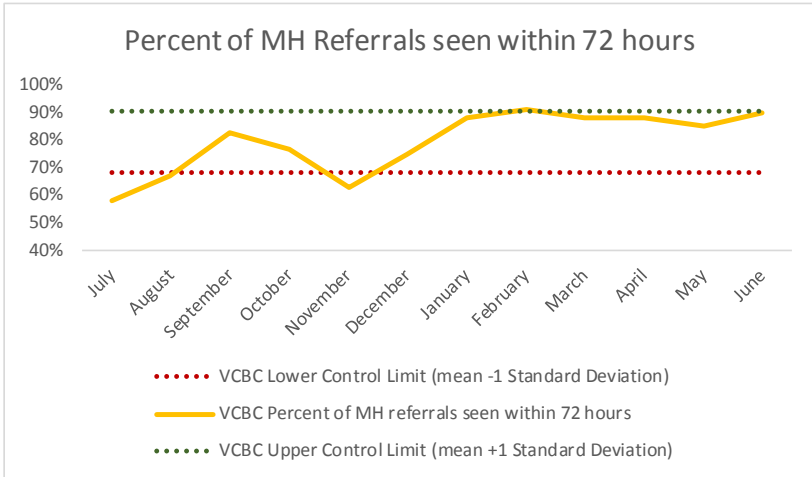
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	464
1.2	Average time to completion once known to CHS (hours)	2.5

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	60
2.2	Referrals seen within 72 hours	54
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	334	81%	444	92%	533	67%	259	95%	139	76%	53	42%	23	66%	Future Metric			1785
Refused & Verified	0	0%	6	1%	34	4%	5	2%	3	2%	51	40%	10	29%				109	5%
Not Produced by DOC	56	14%	22	5%	107	13%	6	2%	20	11%	17	13%	0	0%				228	10%
Out to Court	1	0%	2	0%	69	9%	4	1%	11	6%	3	2%	0	0%				90	4%
Left Without Being Seen	1	0%	0	0%	4	1%	0	0%	4	2%	0	0%	0	0%				9	0%
Rescheduled by CHS	19	5%	0	0%	43	5%	0	0%	5	3%	2	2%	1	3%				70	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	3%				1	N/A
No Longer Indicated	1	0%	8	2%	3	0%	0	0%	0	0%	0	0%	N/A	N/A				12	1%
<b>Total Scheduled Services</b>	<b>412</b>	<b>100%</b>	<b>482</b>	<b>100%</b>	<b>793</b>	<b>100%</b>	<b>274</b>	<b>100%</b>	<b>182</b>	<b>100%</b>	<b>126</b>	<b>100%</b>	<b>35</b>	<b>100%</b>				<b>2304</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	81%	95%	72%	96%	78%	83%	94%		83%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	757
5.2	Injury Evaluations	68
5.3	Medical Add-Ons	154
5.4	Number of Patients with Non-Intake Lab Collection	125



XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	8	100%	259	84%	23	79%	0	0%	0	0%	6	60%	2	67%	Future Metric			298
Refused & Verified	0	0%	45	15%	1	3%	0	0%	0	0%	3	30%	1	33%				50	14%
Not Produced by DOC	0	0%	2	1%	2	7%	0	0%	0	0%	1	10%	0	0%				5	1%
Out to Court	0	0%	0	0%	1	3%	0	0%	0	0%	0	0%	0	0%				1	0%
Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
Rescheduled by CHS	0	0%	4	1%	2	7%	0	0%	0	0%	0	0%	0	0%				6	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%
<b>Total Scheduled Services</b>	<b>8</b>	<b>100%</b>	<b>310</b>	<b>100%</b>	<b>29</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>10</b>	<b>100%</b>	<b>3</b>	<b>100%</b>				<b>360</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	100%	98%	83%			90%	100%		97%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	40
5.2	Injury Evaluations	8
5.3	Medical Add-Ons	15
5.4	Number of Patients with Non-Intake Lab Collection	70

