



# Correctional Health Services

## CHS Access Report: June, 2018

Version: 07/23/2018 (v3)

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was $\leq 72$ hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had $\geq 1$ lab collected. If patient had $> 1$ lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	3308
1.2	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	591
2.2	Referrals seen within 72 hours	531
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	3027	75%	6360	85%	13473	65%	6394	90%	1812	60%	1809	47%	236	43%	Future Metric			33111	71%
	Refused & Verified	103	3%	156	2%	970	5%	8	0%	240	8%	938	25%	209	38%				2624	6%
	Not Produced by DOC	649	16%	598	8%	3818	18%	462	7%	653	22%	655	17%	66	12%				6901	15%
	Out to Court	105	3%	170	2%	1009	5%	155	2%	205	7%	187	5%	10	2%				1841	4%
	Left Without Being Seen	17	0%	7	0%	98	0%	27	0%	33	1%	30	1%	4	1%				216	0%
	Rescheduled by CHS	100	2%	129	2%	1104	5%	43	1%	45	1%	117	3%	2	0%				1540	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	22	4%				22	0%
	No Longer Indicated	41	1%	41	1%	397	2%	10	0%	18	1%	78	2%	N/A	N/A				585	1%
	<b>Total Scheduled Services</b>	<b>4042</b>	<b>100%</b>	<b>7461</b>	<b>100%</b>	<b>20869</b>	<b>100%</b>	<b>7099</b>	<b>100%</b>	<b>3006</b>	<b>100%</b>	<b>3814</b>	<b>100%</b>	<b>549</b>	<b>100%</b>			<b>46840</b>	<b>100%</b>	
<i>N &amp; % Scheduled for Telehealth: 86, 16%</i>																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	88%	71%	90%	69%	74%	81%		77%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	9409
5.2	Emergency Sick Call Completed <sup>1</sup>	675
5.3	Injury Evaluations <sup>2</sup>	2293
5.4	Medical Add-Ons	1292
5.5	Number of Patients with Non-Intake Lab Collection	2427

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

#### IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	649
1.2	Average time to completion once known to CHS (hours)	7.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	173
2.2	Referrals seen within 72 hours	159
2.3	Percent seen within 72 hours	92%

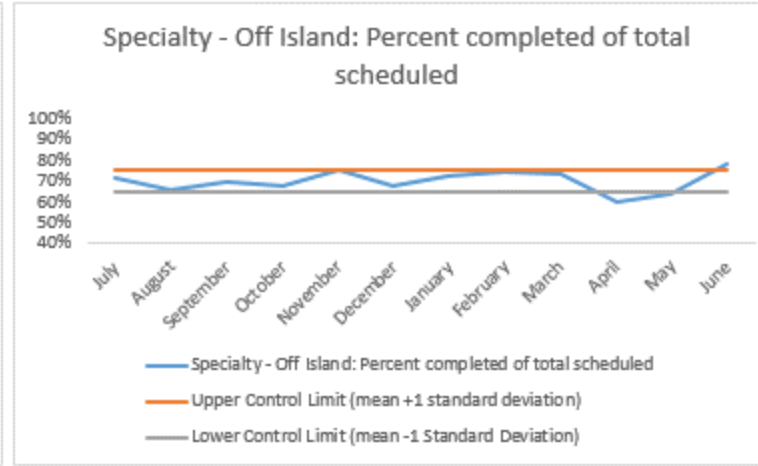
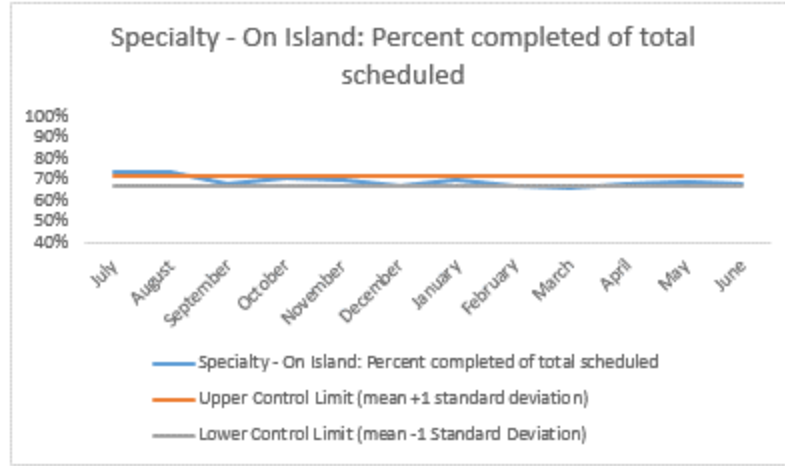
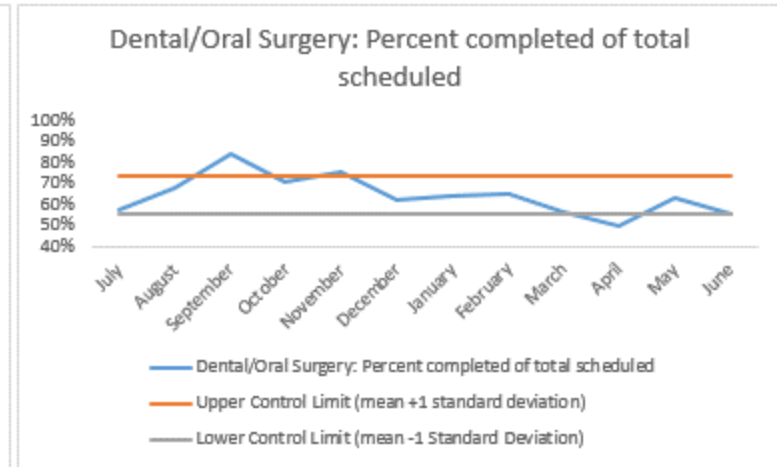
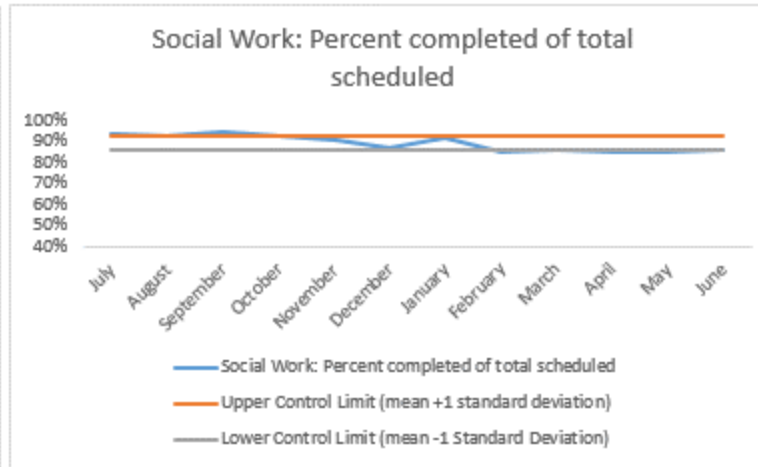
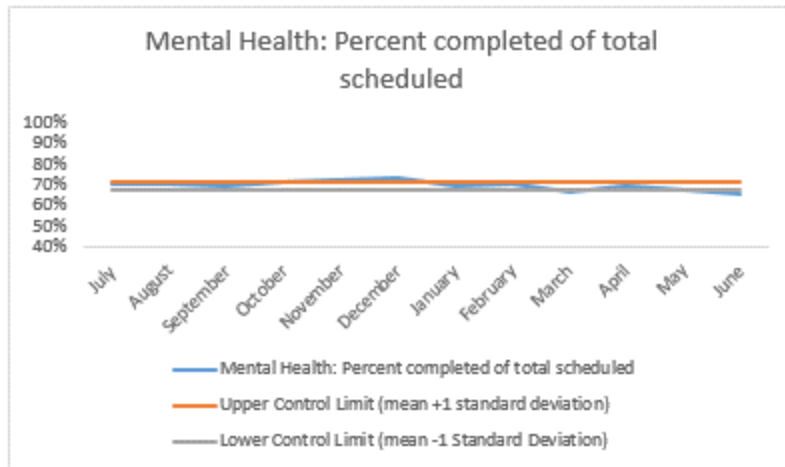
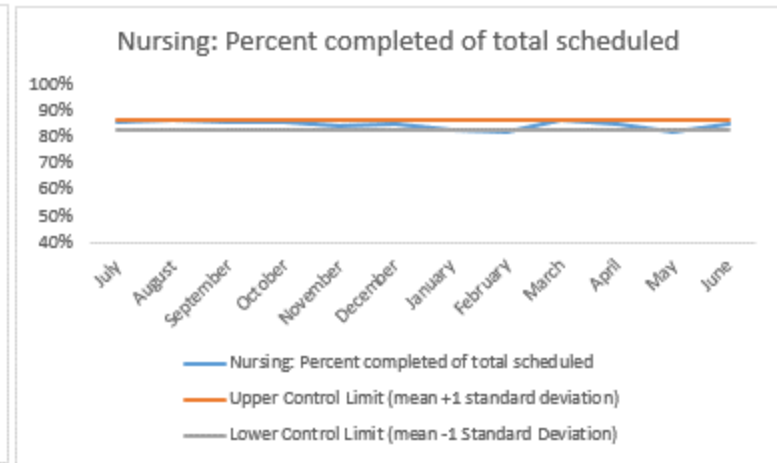
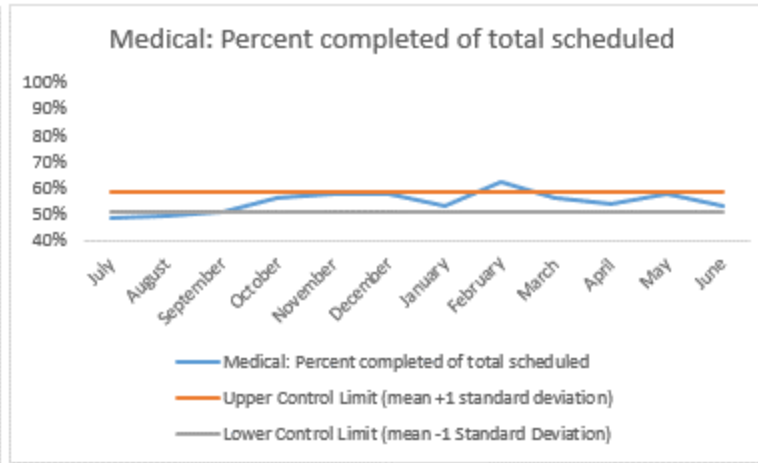
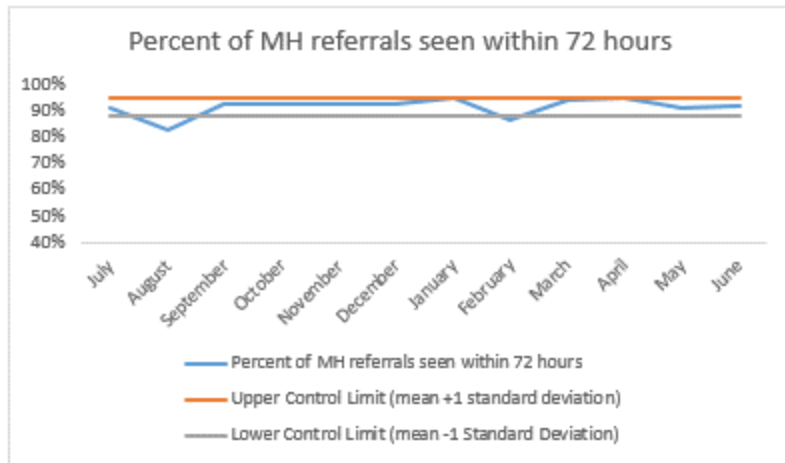
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	619	53%	2439	83%	4462	61%	1941	86%	208	44%	205	38%	67	49%	Future Metric			9941	67%
	Refused & Verified	9	1%	61	2%	202	3%	1	0%	47	10%	156	29%	40	29%				516	3%
	Not Produced by DOC	460	39%	284	10%	1710	23%	231	10%	171	37%	135	25%	22	16%				3013	20%
	Out to Court	57	5%	70	2%	230	3%	60	3%	36	8%	25	5%	2	1%				480	3%
	Left Without Being Seen	0	0%	2	0%	18	0%	20	1%	3	1%	2	0%	1	1%				46	0%
	Rescheduled by CHS	30	3%	71	2%	442	6%	9	0%	2	0%	10	2%	0	0%				564	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	4%				6	0%
	No Longer Indicated	3	0%	6	0%	265	4%	6	0%	1	0%	8	1%	N/A	N/A				289	2%
<b>Total Scheduled Services</b>	<b>1178</b>	<b>100%</b>	<b>2933</b>	<b>100%</b>	<b>7329</b>	<b>100%</b>	<b>2268</b>	<b>100%</b>	<b>468</b>	<b>100%</b>	<b>541</b>	<b>100%</b>	<b>138</b>	<b>100%</b>				<b>14855</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	53%	85%	66%	86%	55%	68%	78%		72%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	2195
5.2	Emergency Sick Call Completed <sup>1</sup>	184
5.3	Injury Evaluations <sup>2</sup>	651
5.4	Medical Add-Ons	159
5.5	Number of Patients with Non-Intake Lab Collection	479

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.





## V. BKDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	654
1.2	Average time to completion once known to CHS (hours)	2.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	31
2.2	Referrals seen within 72 hours	28
2.3	Percent seen within 72 hours	90%

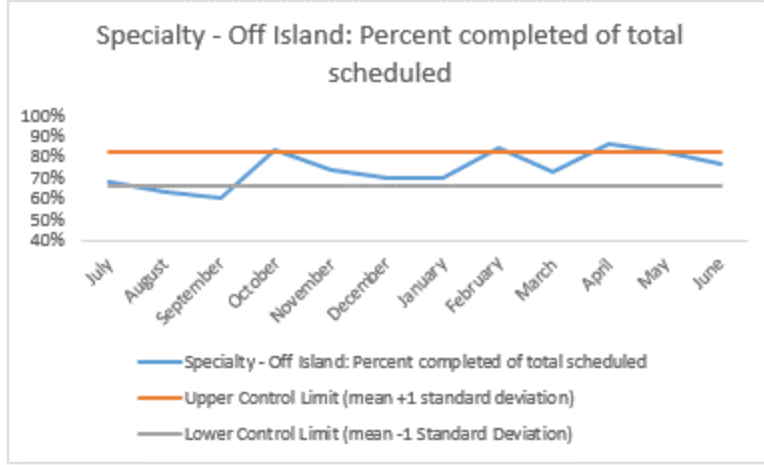
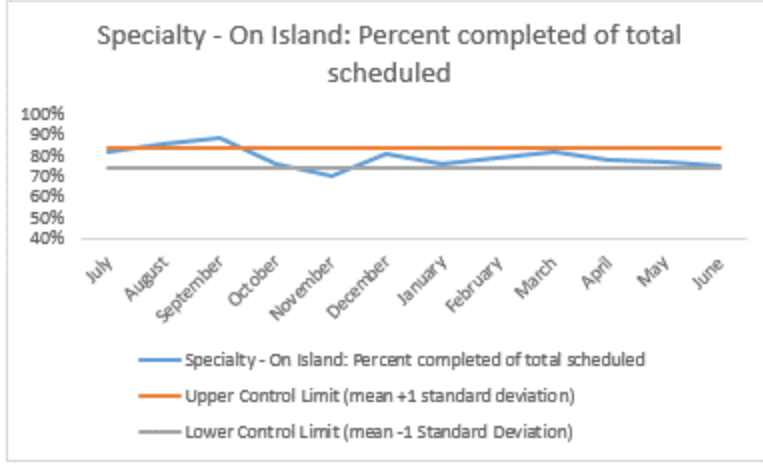
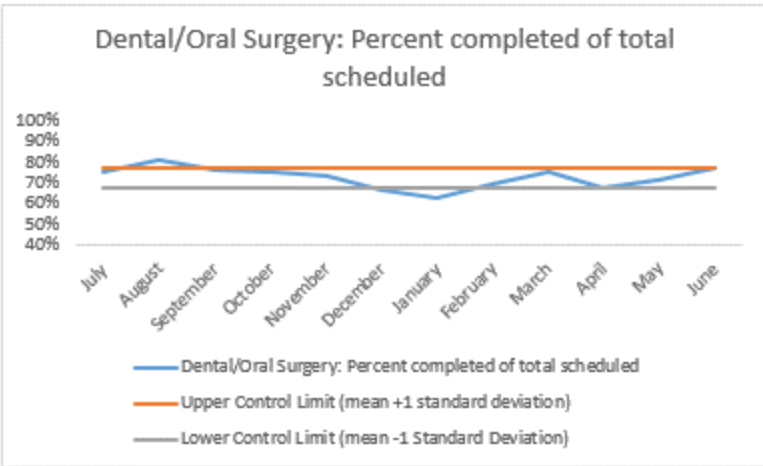
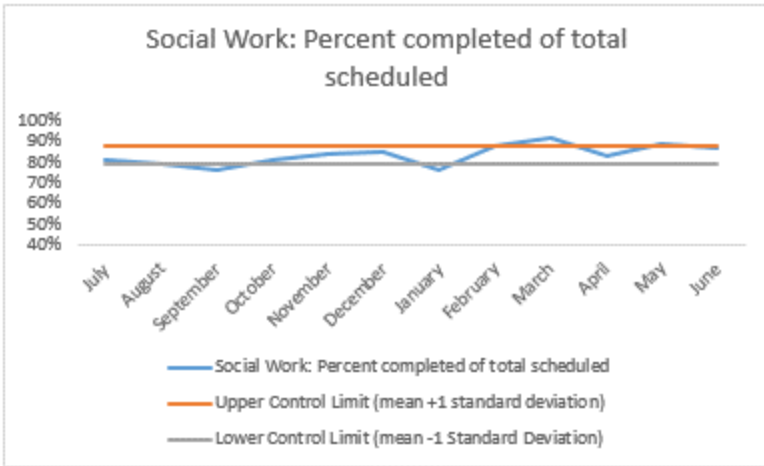
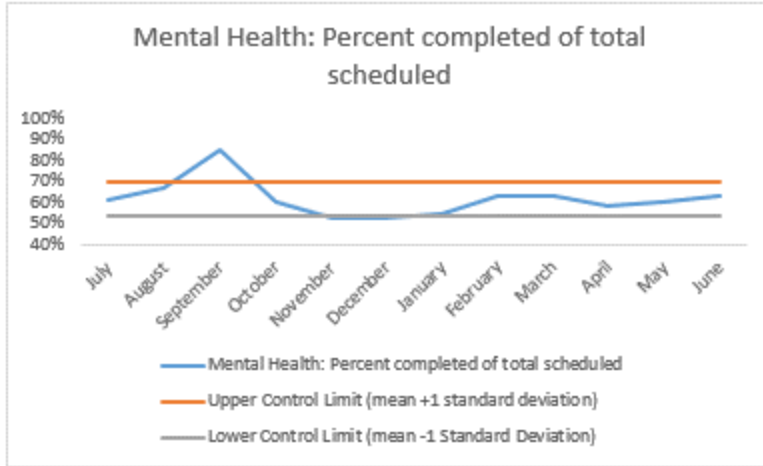
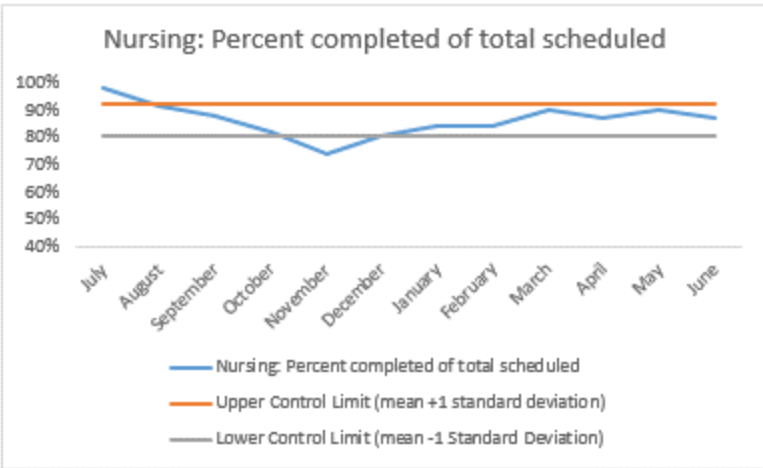
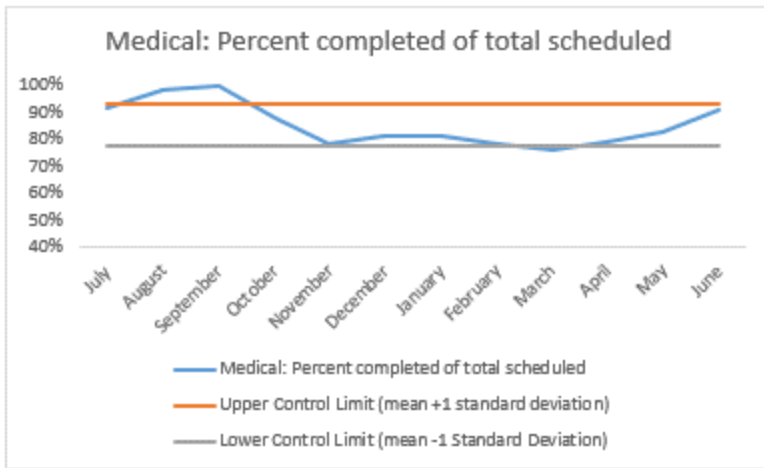
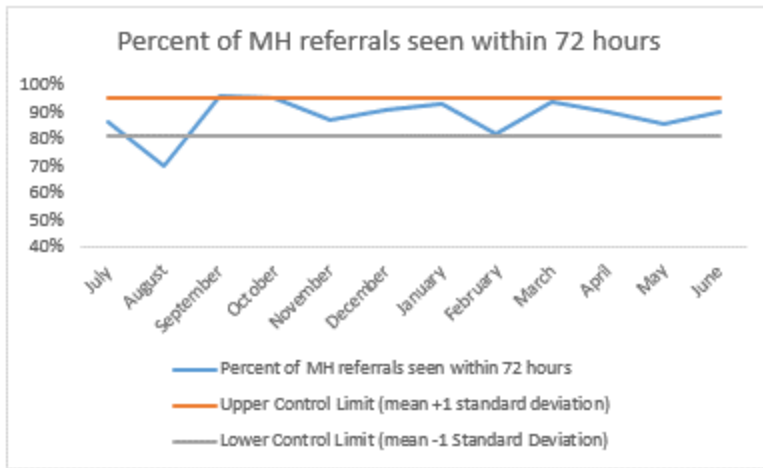
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	164	88%	423	87%	646	54%	215	85%	202	72%	56	37%	13	42%	Future Metric			1719	67%	
	Refused & Verified	1	1%	3	1%	98	8%	4	2%	12	4%	52	34%	11	35%				181	7%	
	Not Produced by DOC	3	2%	37	8%	210	18%	18	7%	57	20%	24	16%	6	19%				355	14%	
	Out to Court	3	2%	18	4%	99	8%	7	3%	8	3%	9	6%	1	3%				145	6%	
	Left Without Being Seen	7	4%	0	0%	18	2%	1	0%	0	0%	0	0%	0	0%				26	1%	
	Rescheduled by CHS	4	2%	8	2%	119	10%	7	3%	0	0%	3	2%	0	0%				141	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	4	2%	0	0%	3	0%	0	0%	0	0%	8	5%	N/A	N/A				15	1%	
<b>Total Scheduled Services</b>	<b>186</b>	<b>100%</b>	<b>489</b>	<b>100%</b>	<b>1193</b>	<b>100%</b>	<b>252</b>	<b>100%</b>	<b>279</b>	<b>100%</b>	<b>152</b>	<b>100%</b>	<b>31</b>	<b>100%</b>				<b>2582</b>	<b>100%</b>		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	87%	63%	87%	77%	75%	77%		74%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	417
5.2	Emergency Sick Call Completed <sup>1</sup>	30
5.3	Injury Evaluations <sup>2</sup>	166
5.4	Medical Add-Ons	77
5.5	Number of Patients with Non-Intake Lab Collection	109

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.





## VI. EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	191
1.2	Average time to completion once known to CHS (hours)	3.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	64
2.2	Referrals seen within 72 hours	60
2.3	Percent seen within 72 hours	94%

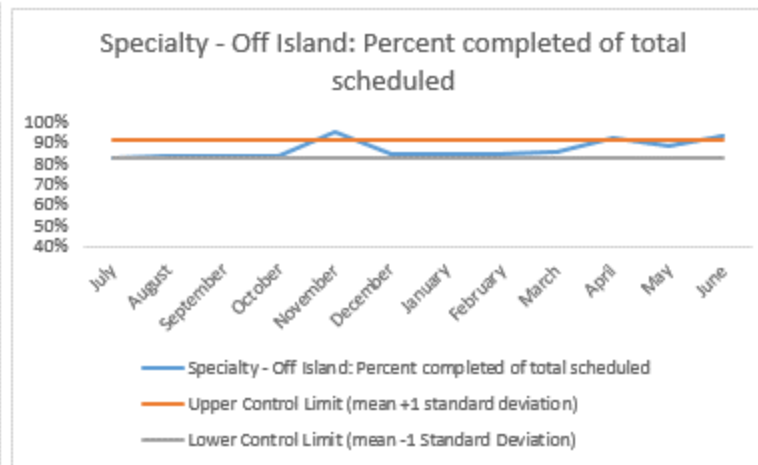
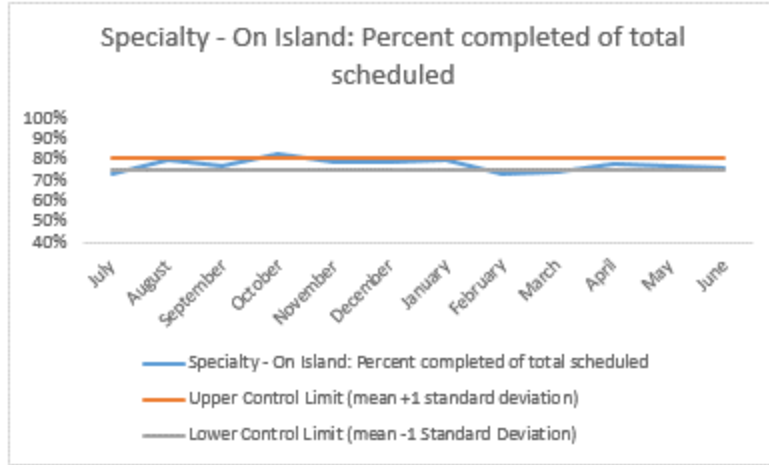
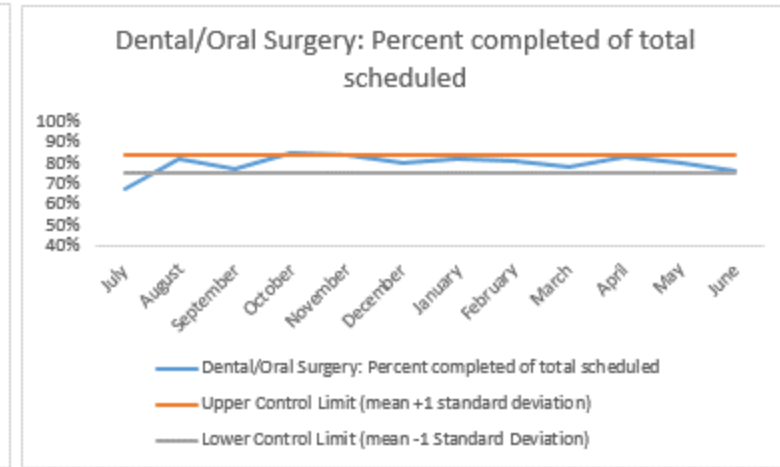
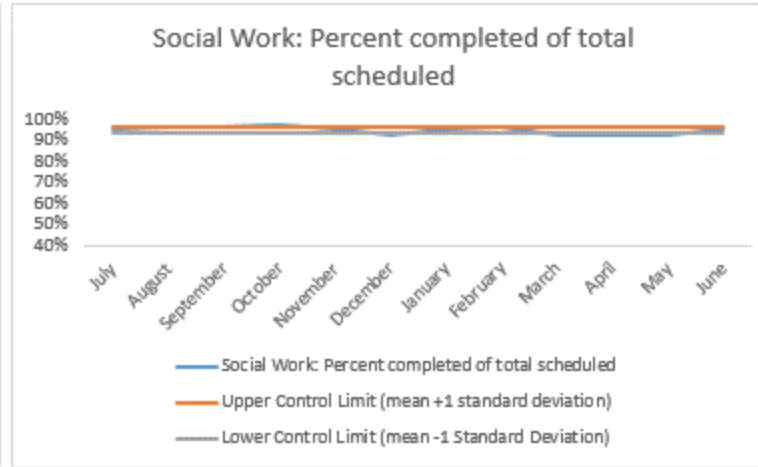
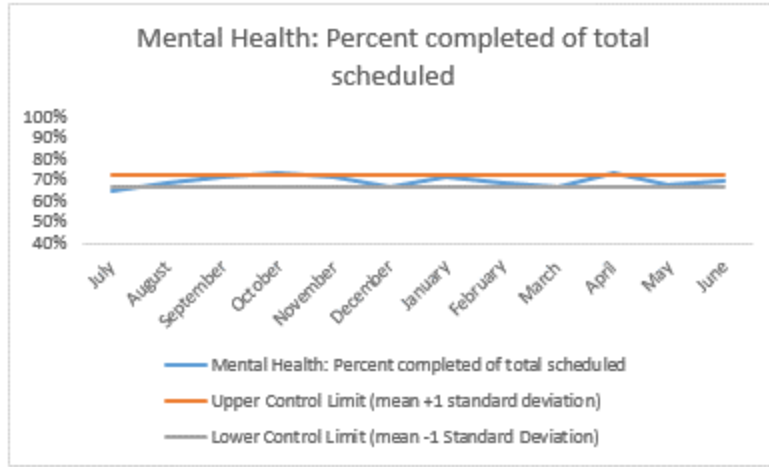
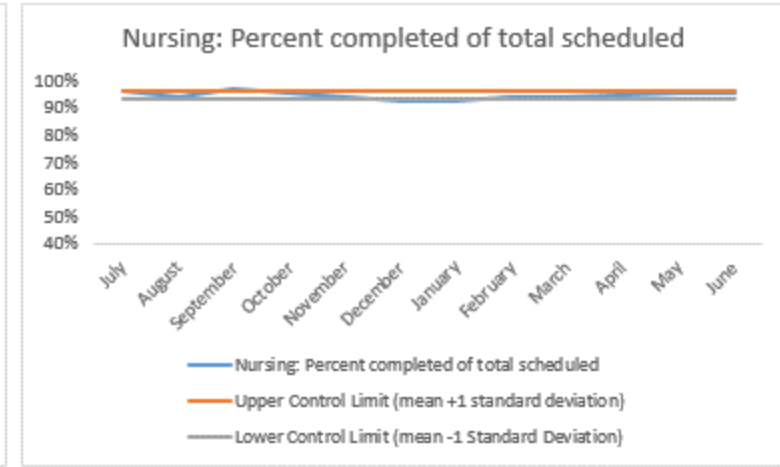
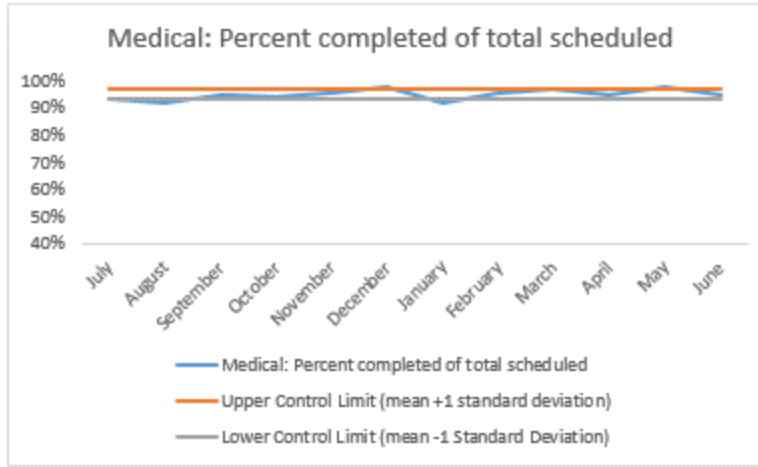
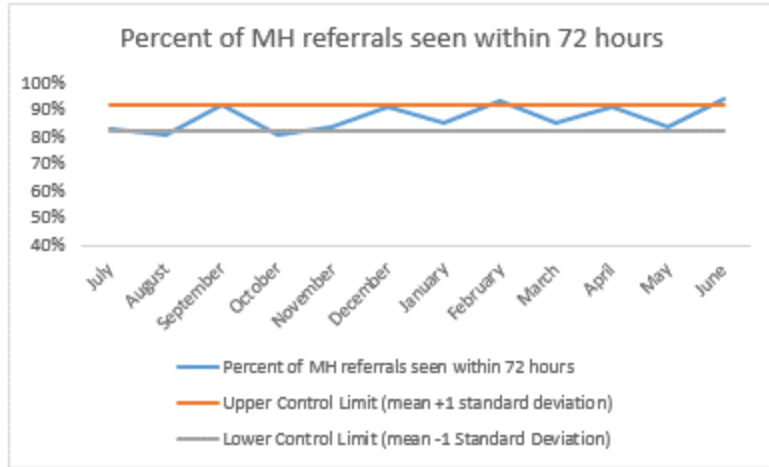
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	356	95%	508	95%	965	59%	1261	95%	313	67%	216	47%	19	58%	Future Metric			3638	75%
	Refused & Verified	1	0%	2	0%	161	10%	1	0%	42	9%	116	25%	12	36%				335	7%
	Not Produced by DOC	6	2%	7	1%	385	24%	62	5%	89	19%	84	18%	2	6%				635	13%
	Out to Court	3	1%	10	2%	24	1%	0	0%	15	3%	3	1%	0	0%				55	1%
	Left Without Being Seen	0	0%	0	0%	5	0%	0	0%	3	1%	1	0%	0	0%				9	0%
	Rescheduled by CHS	9	2%	4	1%	68	4%	9	1%	3	1%	15	3%	0	0%				108	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	1	0%	2	0%	21	1%	0	0%	0	0%	23	5%	N/A	N/A				47	1%
<b>Total Scheduled Services</b>	<b>376</b>	<b>100%</b>	<b>533</b>	<b>100%</b>	<b>1629</b>	<b>100%</b>	<b>1333</b>	<b>100%</b>	<b>465</b>	<b>100%</b>	<b>458</b>	<b>100%</b>	<b>33</b>	<b>100%</b>				<b>4827</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	96%	70%	95%	76%	76%	94%		83%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	1134
5.2	Emergency Sick Call Completed <sup>1</sup>	95
5.3	Injury Evaluations <sup>2</sup>	154
5.4	Medical Add-Ons	156
5.5	Number of Patients with Non-Intake Lab Collection	306

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## VII. GMDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	7
1.2	Average time to completion once known to CHS (hours)	2.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	2
2.3	Percent seen within 72 hours	100%

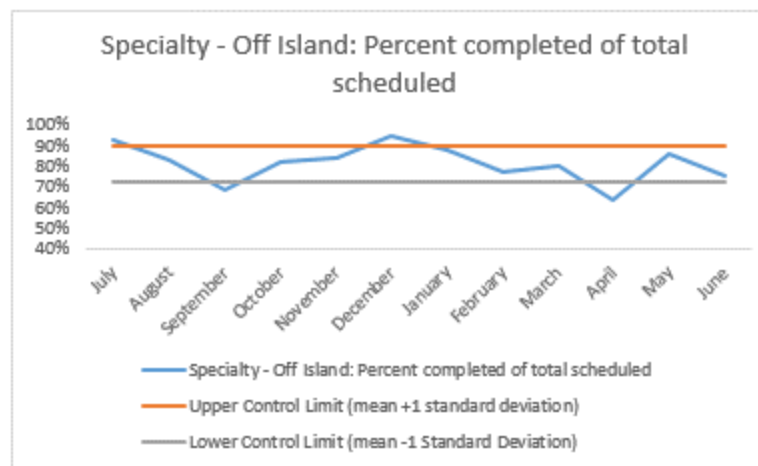
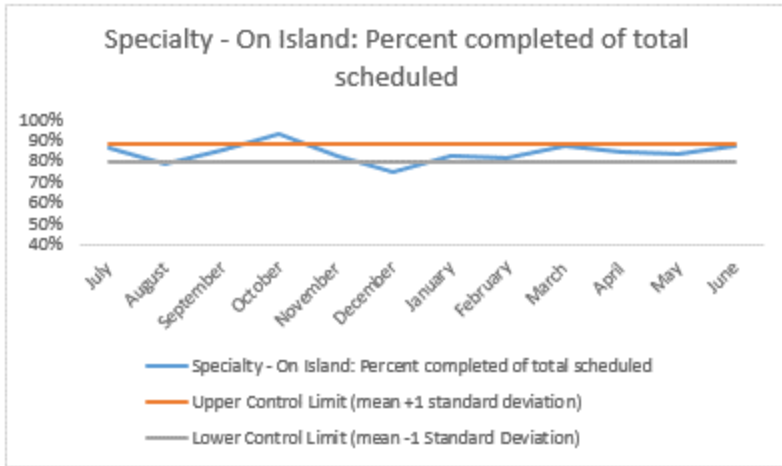
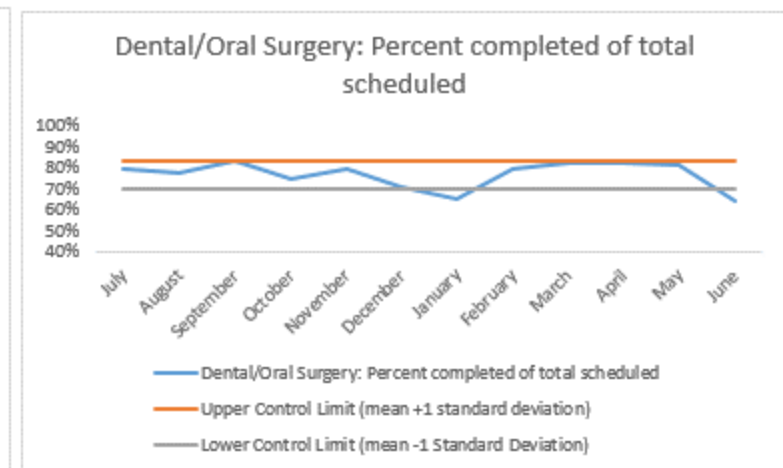
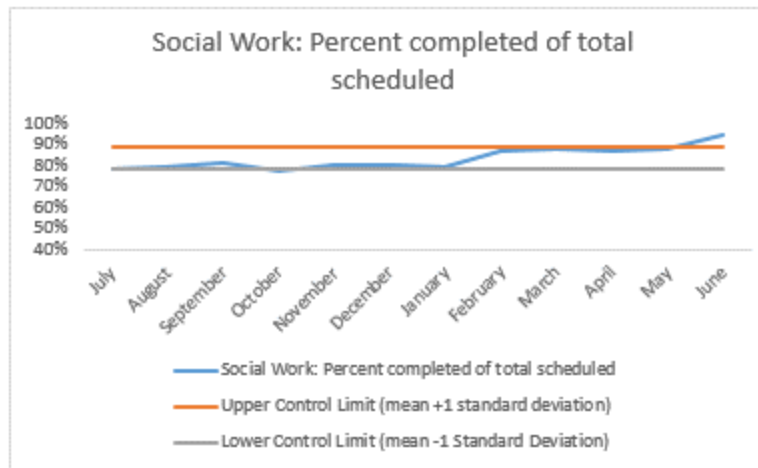
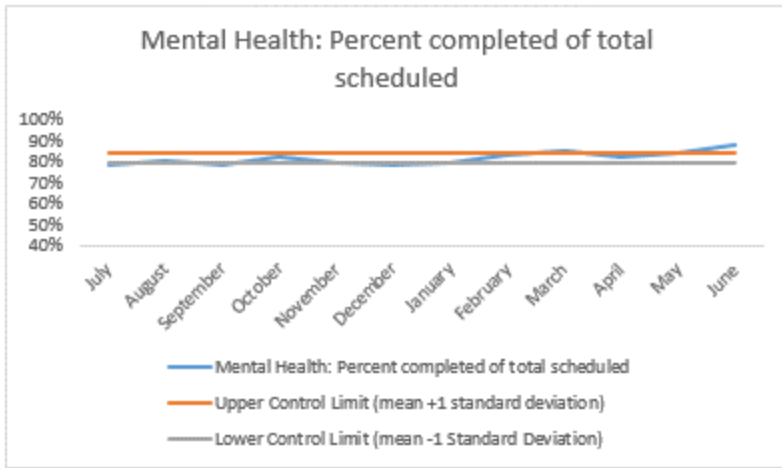
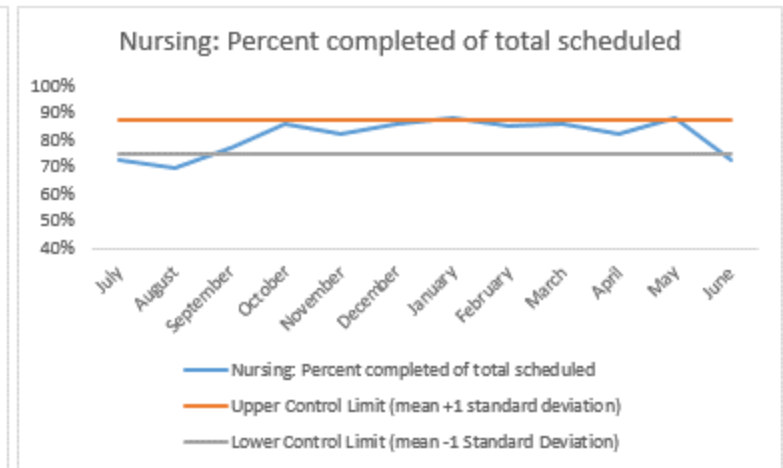
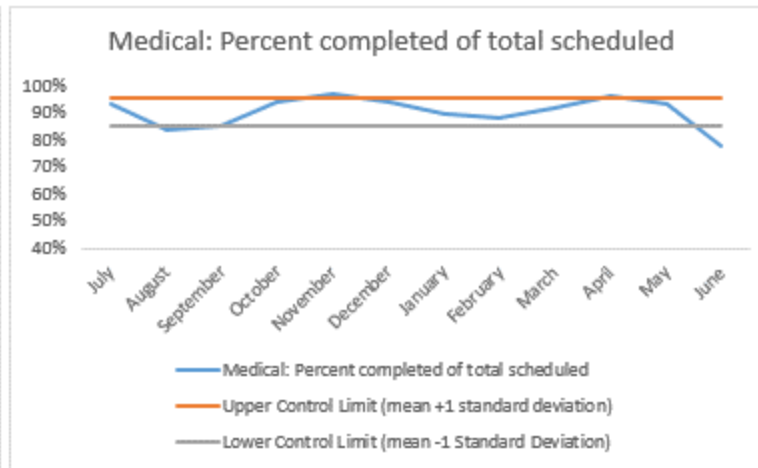
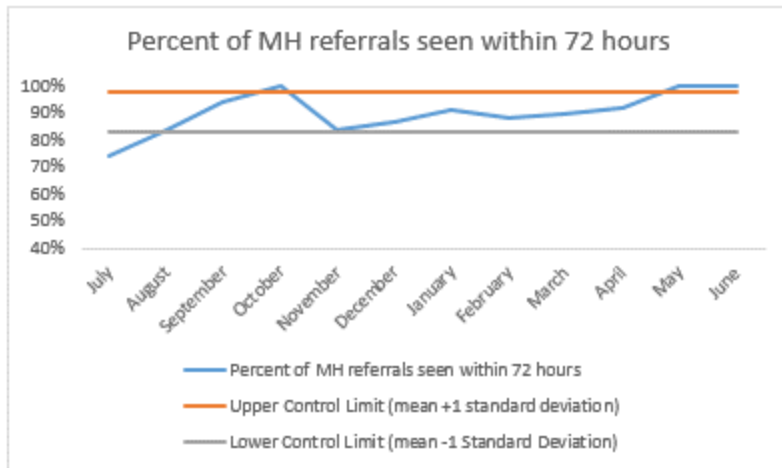
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	27	75%	38	68%	138	79%	68	94%	24	57%	14	42%	2	25%	Future Metric			311	74%
	Refused & Verified	1	3%	3	5%	15	9%	0	0%	3	7%	15	45%	4	50%		41	10%		
	Not Produced by DOC	6	17%	8	14%	14	8%	0	0%	1	2%	1	3%	2	25%		32	8%		
	Out to Court	1	3%	2	4%	3	2%	2	3%	5	12%	2	6%	0	0%		15	4%		
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%		
	Rescheduled by CHS	1	3%	5	9%	4	2%	2	3%	9	21%	1	3%	0	0%		22	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A		0	0%		
	<b>Total Scheduled Services</b>	<b>36</b>	<b>100%</b>	<b>56</b>	<b>100%</b>	<b>174</b>	<b>100%</b>	<b>72</b>	<b>100%</b>	<b>42</b>	<b>100%</b>	<b>33</b>	<b>100%</b>	<b>8</b>	<b>100%</b>				<b>421</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On Island</b>	<b>Specialty Clinic - Off Island</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	78%	73%	88%	94%	64%	88%	75%		84%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	118
5.2	Emergency Sick Call Completed <sup>1</sup>	6
5.3	Injury Evaluations <sup>2</sup>	41
5.4	Medical Add-Ons	20
5.5	Number of Patients with Non-Intake Lab Collection	30

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## VIII. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	15
2.2	Referrals seen within 72 hours	13
2.3	Percent seen within 72 hours	87%

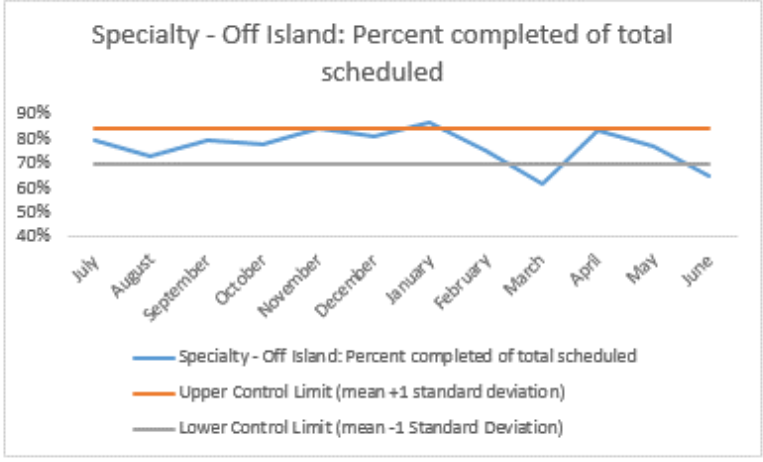
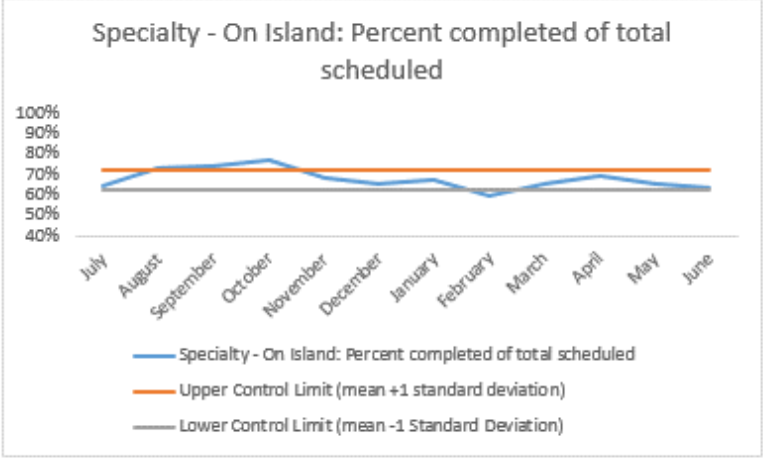
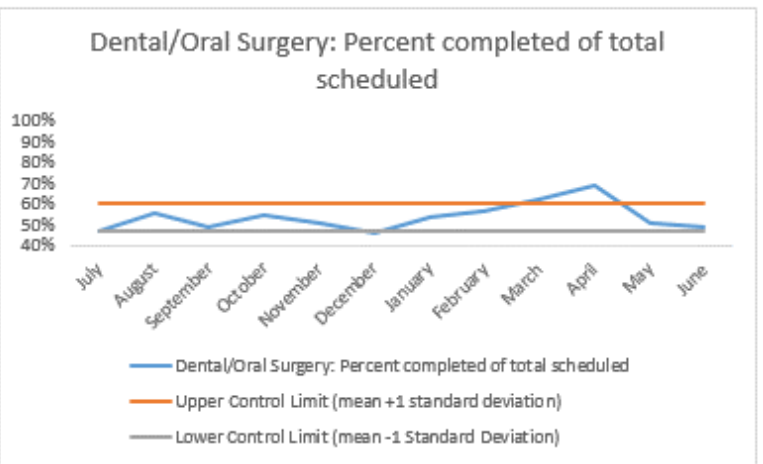
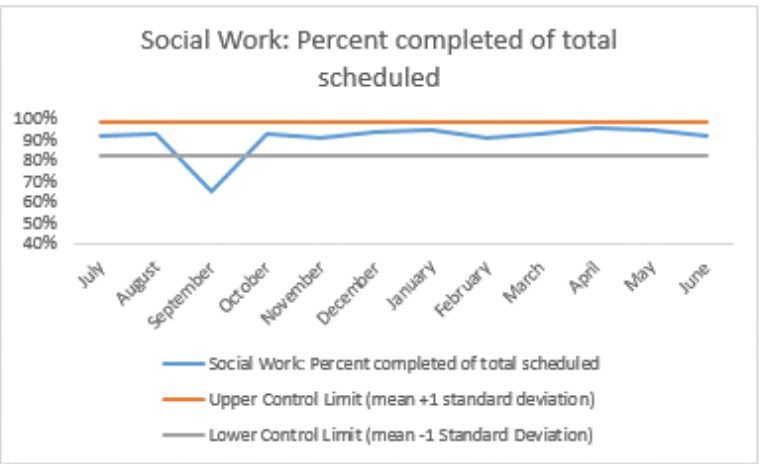
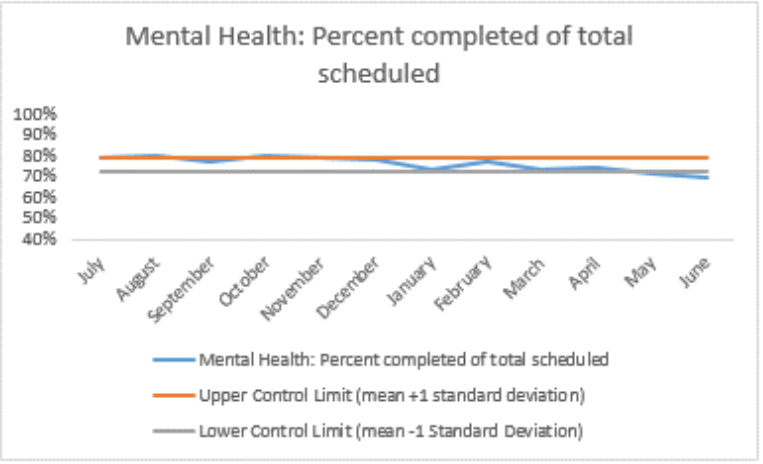
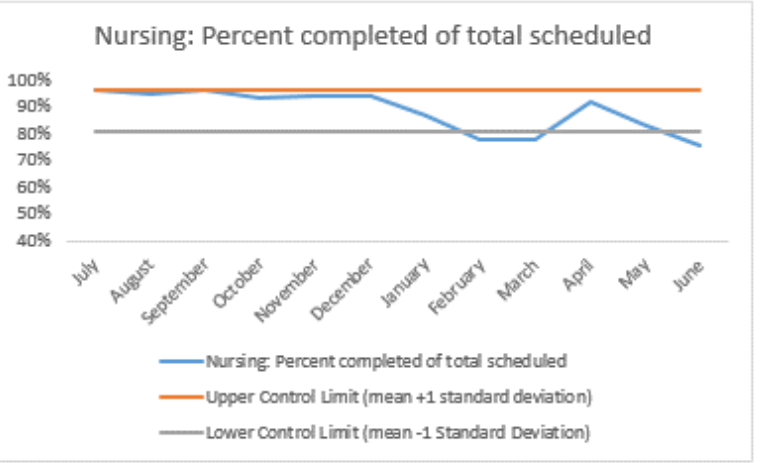
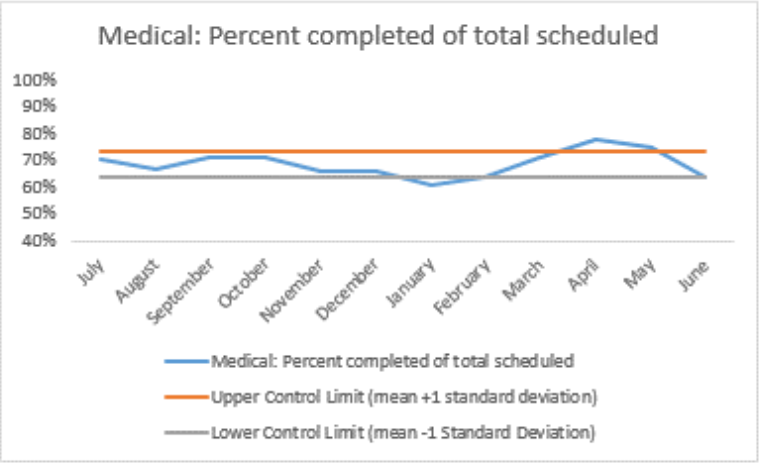
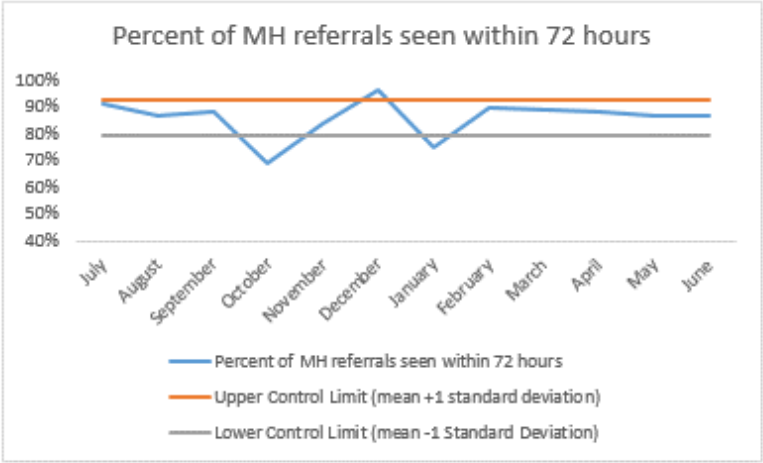
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	156	57%	322	75%	1606	68%	494	92%	120	40%	94	29%	20	41%	Future Metric			2812	66%
	Refused & Verified	20	7%	6	1%	46	2%	0	0%	26	9%	98	30%	12	24%				208	5%
	Not Produced by DOC	78	28%	87	20%	497	21%	28	5%	120	40%	83	26%	9	18%				902	21%
	Out to Court	8	3%	3	1%	123	5%	8	1%	22	7%	19	6%	2	4%				185	4%
	Left Without Being Seen	0	0%	0	0%	8	0%	3	1%	0	0%	3	1%	2	4%				16	0%
	Rescheduled by CHS	12	4%	12	3%	66	3%	4	1%	10	3%	10	3%	0	0%				114	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	8%				4	0%
	No Longer Indicated	0	0%	2	0%	4	0%	0	0%	2	1%	18	6%	N/A	N/A			26	1%	
<b>Total Scheduled Services</b>	<b>274</b>	<b>100%</b>	<b>432</b>	<b>100%</b>	<b>2350</b>	<b>100%</b>	<b>537</b>	<b>100%</b>	<b>300</b>	<b>100%</b>	<b>325</b>	<b>100%</b>	<b>49</b>	<b>100%</b>			<b>4267</b>	<b>100%</b>		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	76%	70%	92%	49%	63%	65%		71%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	1054
5.2	Emergency Sick Call Completed <sup>1</sup>	100
5.3	Injury Evaluations <sup>2</sup>	269
5.4	Medical Add-Ons	96
5.5	Number of Patients with Non-Intake Lab Collection	128

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.





IX. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	633
1.2	Average time to completion once known to CHS (hours)	2.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	53
2.2	Referrals seen within 72 hours	51
2.3	Percent seen within 72 hours	96%

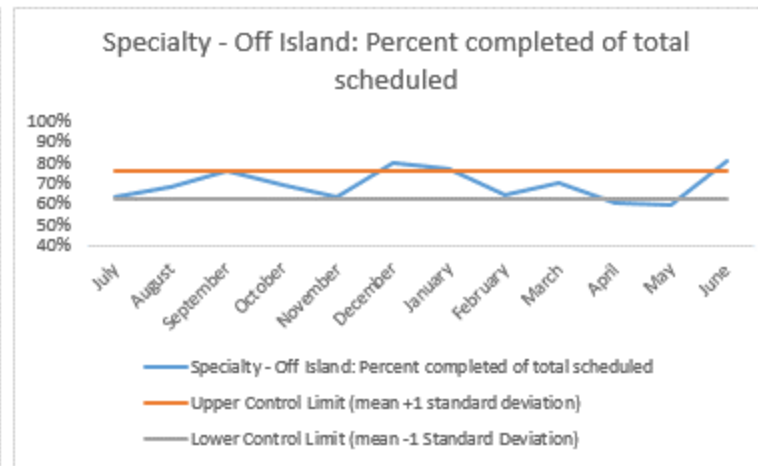
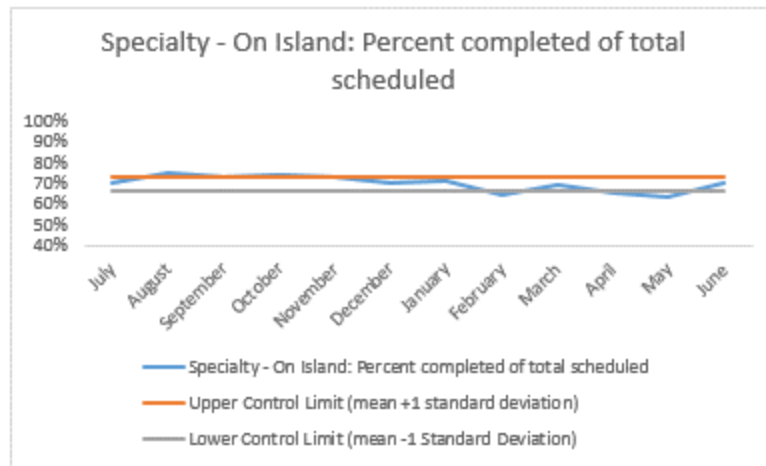
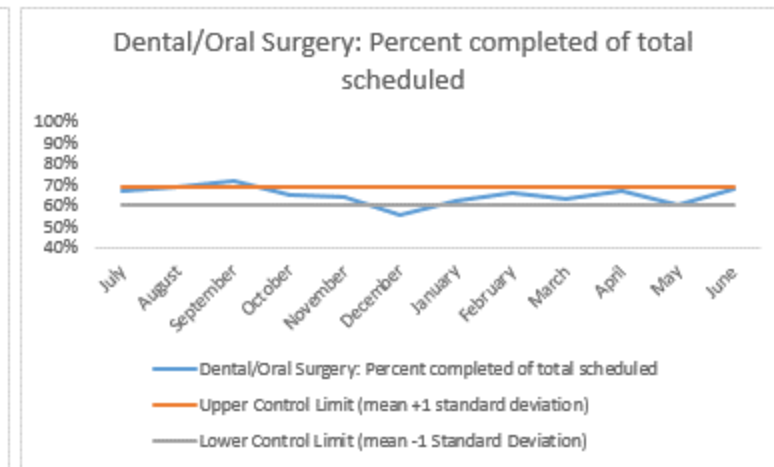
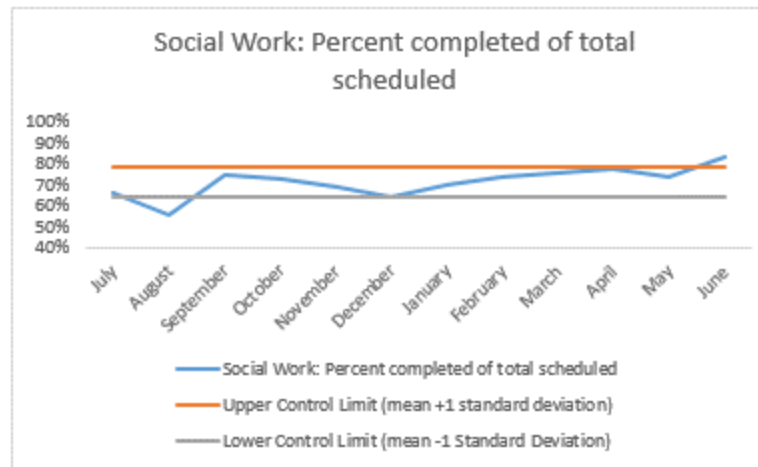
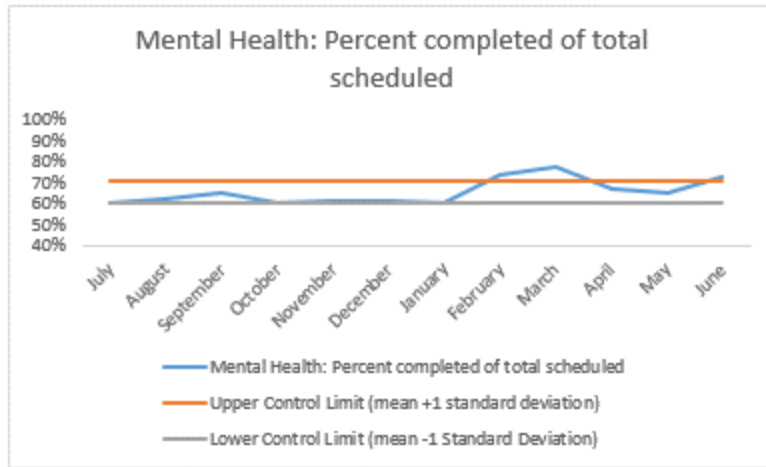
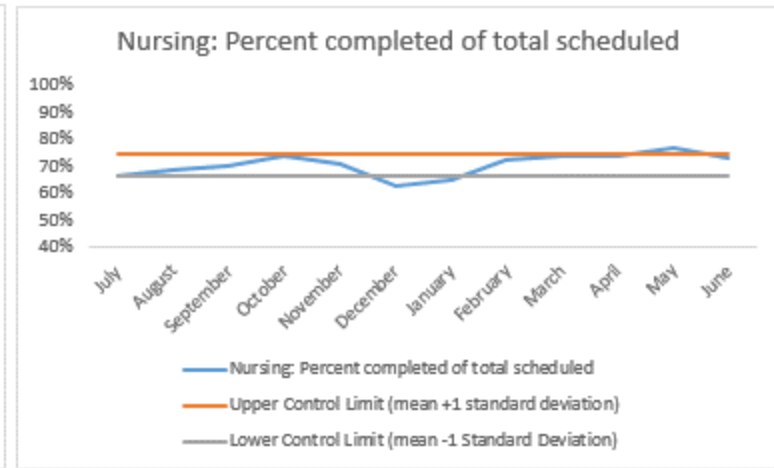
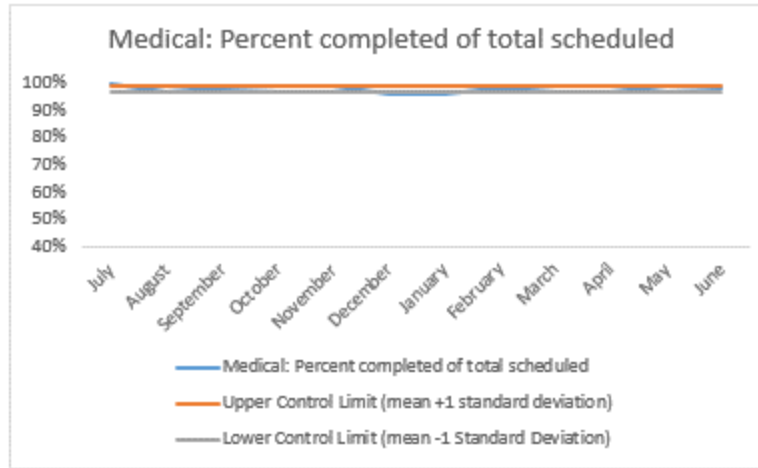
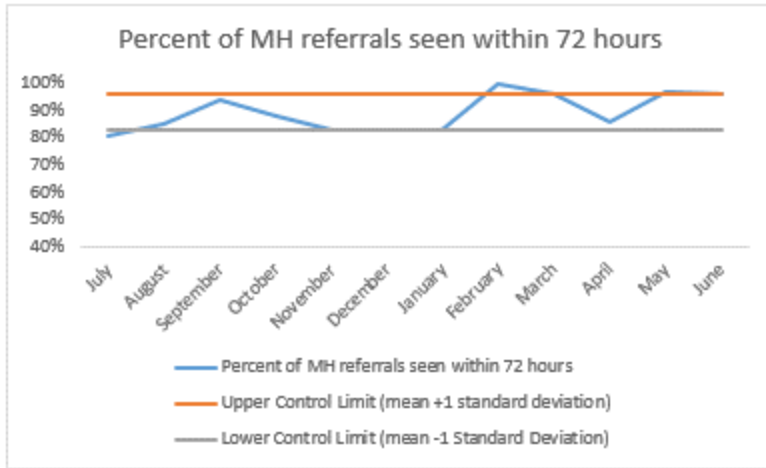
3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	227	97%	333	71%	810	72%	287	83%	167	60%	93	42%	7	22%	Future Metric			1924	71%
	Refused & Verified	4	2%	11	2%	17	2%	0	0%	19	7%	62	28%	19	59%				132	5%
	Not Produced by DOC	0	0%	81	17%	122	11%	32	9%	52	19%	41	18%	3	9%				331	12%
	Out to Court	1	0%	33	7%	99	9%	26	8%	14	5%	18	8%	1	3%				192	7%
	Left Without Being Seen	1	0%	0	0%	0	0%	1	0%	5	2%	3	1%	1	3%				11	0%
	Rescheduled by CHS	2	1%	13	3%	79	7%	0	0%	15	5%	4	2%	0	0%				113	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	3%				1	0%
	No Longer Indicated	0	0%	1	0%	4	0%	0	0%	6	2%	3	1%	N/A	N/A				14	1%
	<b>Total Scheduled Services</b>	<b>235</b>	<b>100%</b>	<b>472</b>	<b>100%</b>	<b>1131</b>	<b>100%</b>	<b>346</b>	<b>100%</b>	<b>278</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>32</b>	<b>100%</b>			<b>2718</b>	<b>100%</b>	

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On Island</b>	<b>Specialty Clinic - Off Island</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	98%	73%	73%	83%	68%	70%	81%		76%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	741
5.2	Emergency Sick Call Completed <sup>1</sup>	82
5.3	Injury Evaluations <sup>2</sup>	218
5.4	Medical Add-Ons	46
5.5	Number of Patients with Non-Intake Lab Collection	183

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	4
2.2	Referrals seen within 72 hours	4
2.3	Percent seen within 72 hours	100%

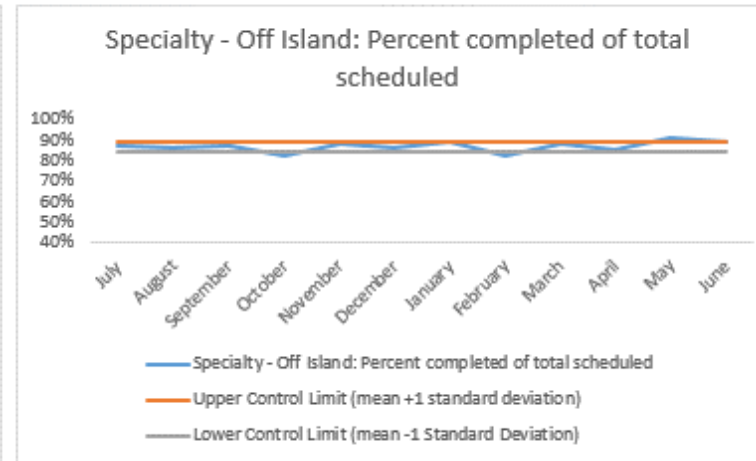
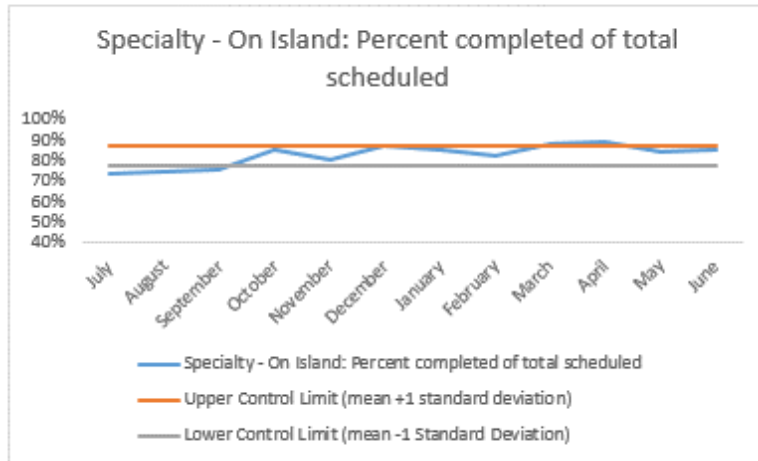
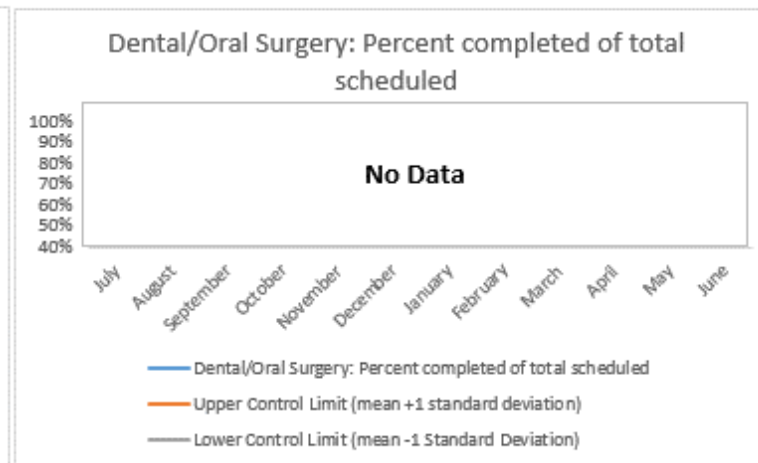
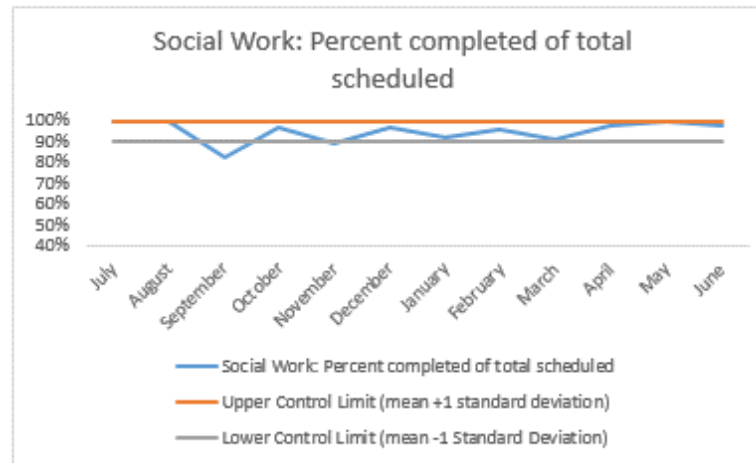
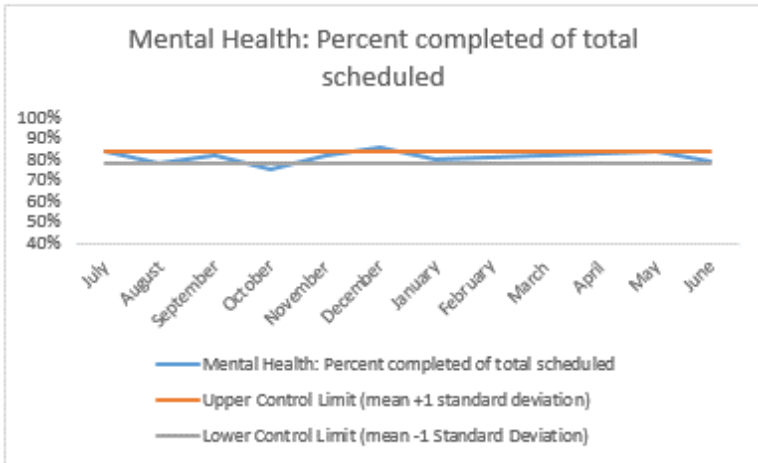
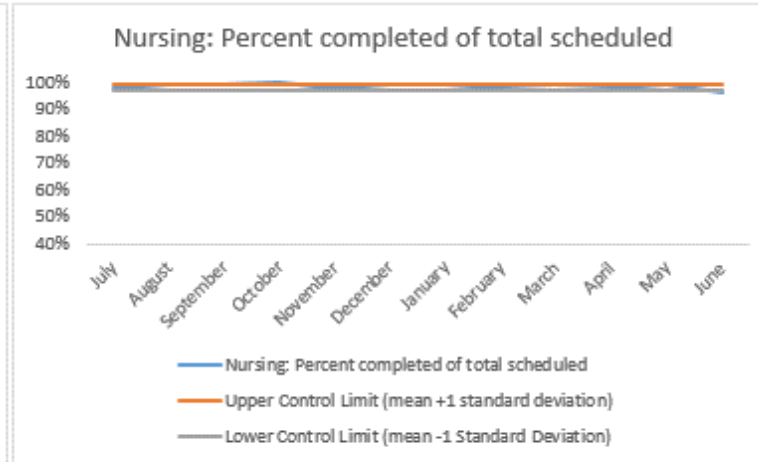
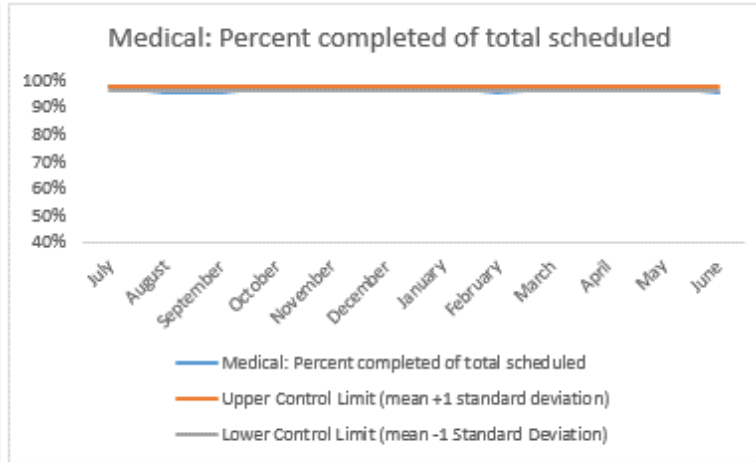
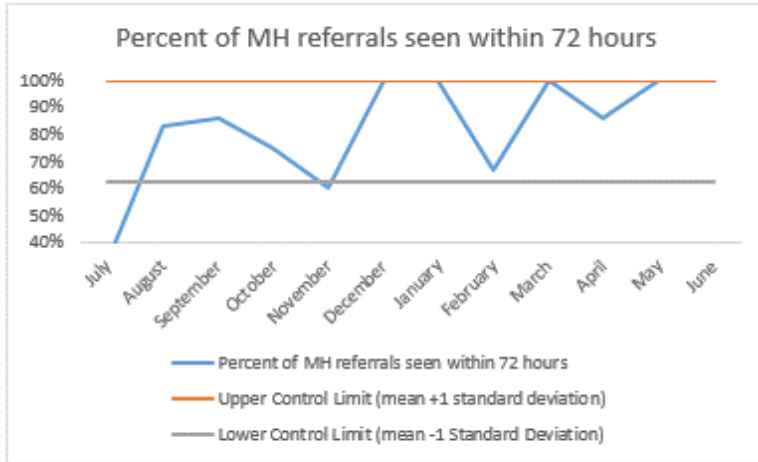
3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	414	92%	179	95%	337	74%	142	98%	0		384	70%	58	46%	Future Metric			1514	80%
	Refused & Verified	8	2%	3	2%	17	4%	0	0%	0		76	14%	46	39%				150	8%
	Not Produced by DOC	9	2%	4	2%	53	12%	2	1%	0		49	9%	7	6%				124	7%
	Out to Court	7	2%	2	1%	20	4%	0	0%	0		17	3%	1	1%				47	2%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0		1	0%	0	0%				1	0%
	Rescheduled by CHS	2	0%	1	1%	20	4%	1	1%	0		17	3%	0	0%				41	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	4%				5	0%
	No Longer Indicated	8	2%	0	0%	6	1%	0	0%	0		1	0%	N/A	N/A				15	1%
	<b>Total Scheduled Services</b>	<b>448</b>	<b>100%</b>	<b>189</b>	<b>100%</b>	<b>453</b>	<b>100%</b>	<b>145</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>545</b>	<b>100%</b>	<b>117</b>	<b>96%</b>			<b>1897</b>	<b>100%</b>	
	<sup>1</sup> Includes medical infirmary services <sup>2</sup> Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	96%	79%	98%		85%	89%		88%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	500
5.2	Emergency Sick Call Completed <sup>1</sup>	29
5.3	Injury Evaluations <sup>2</sup>	53
5.4	Medical Add-Ons	199
5.5	Number of Patients with Non-Intake Lab Collection	297

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## XI. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	55
2.2	Referrals seen within 72 hours	50
2.3	Percent seen within 72 hours	91%

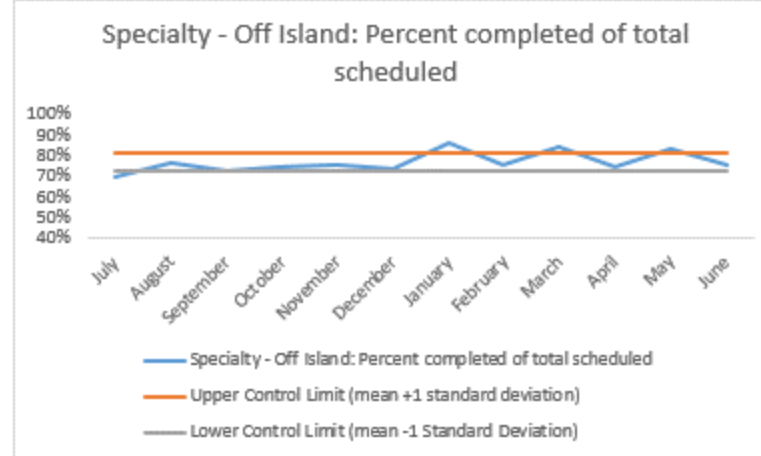
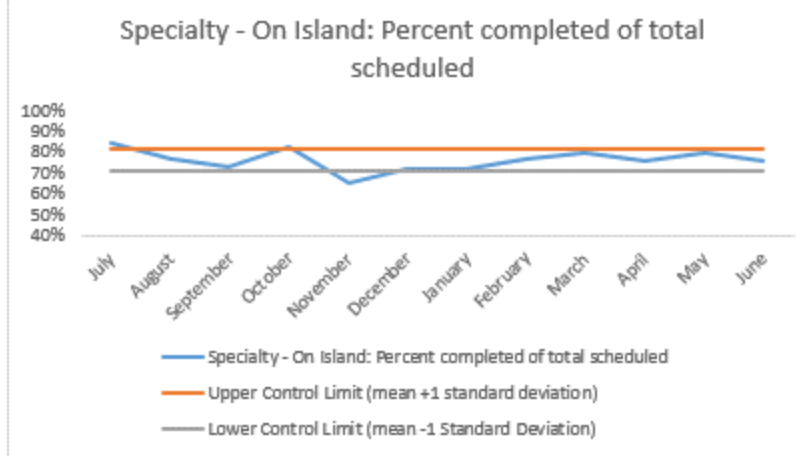
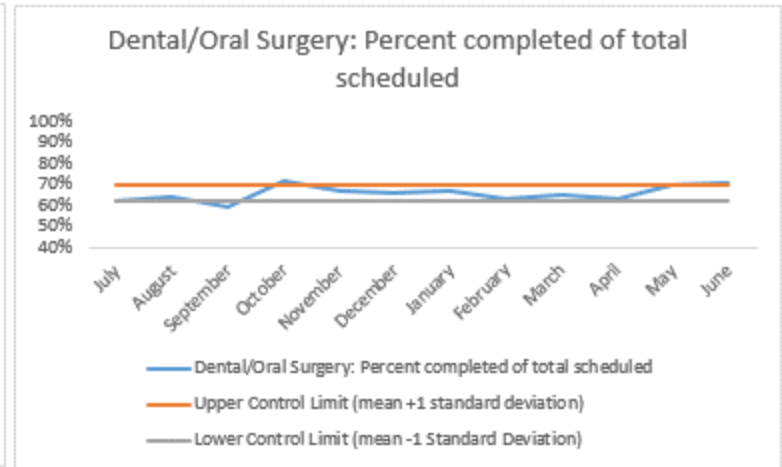
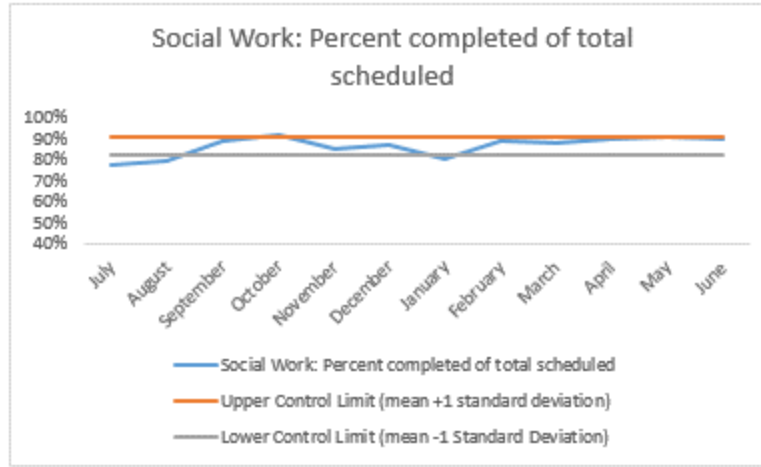
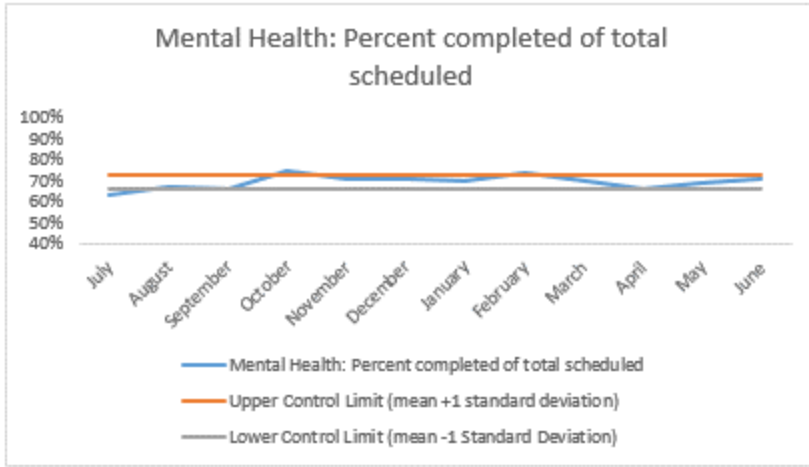
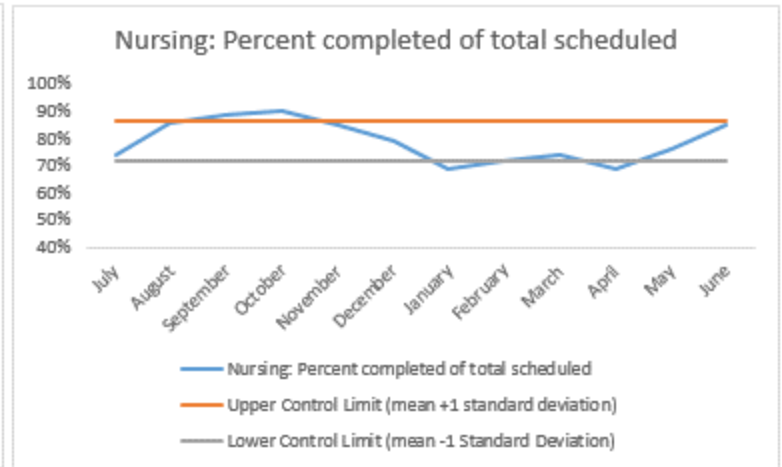
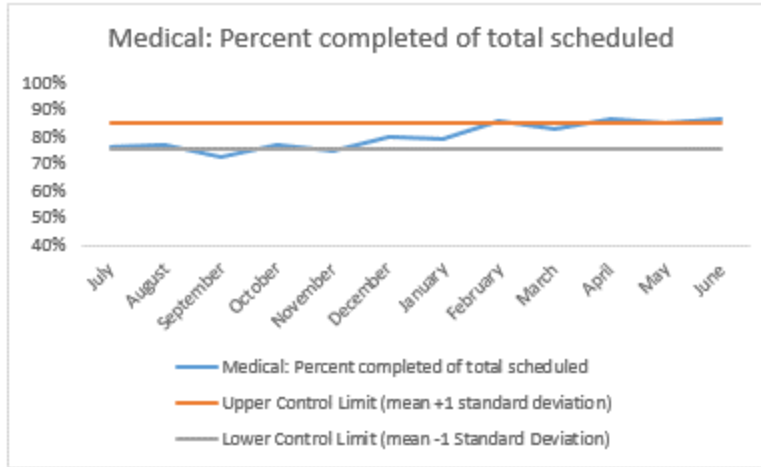
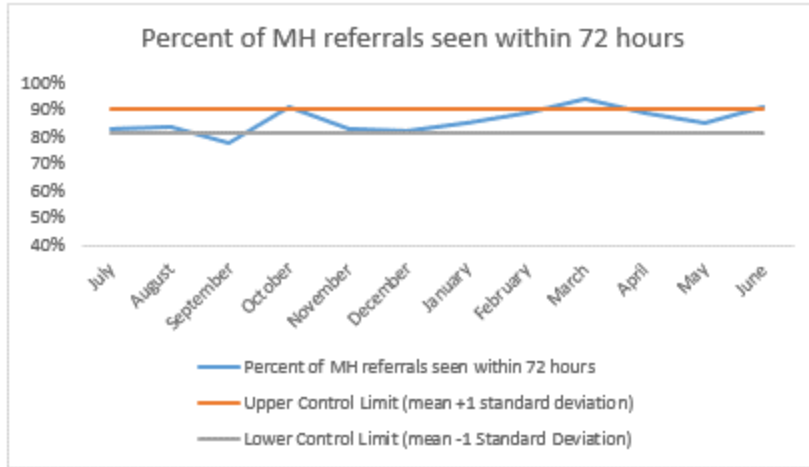
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	265	80%	135	76%	1265	66%	314	90%	267	61%	100	44%	18	35%	Future Metric			2364	68%
	Refused & Verified	21	6%	14	8%	79	4%	0	0%	42	10%	71	32%	21	41%				248	7%
	Not Produced by DOC	35	11%	14	8%	374	19%	30	9%	87	20%	40	18%	9	18%				589	17%
	Out to Court	5	2%	3	2%	87	5%	6	2%	37	8%	7	3%	1	2%				146	4%
	Left Without Being Seen	1	0%	0	0%	11	1%	0	0%	2	0%	3	1%	0	0%				17	0%
	Rescheduled by CHS	1	0%	9	5%	69	4%	0	0%	1	0%	4	2%	0	0%				84	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	4%				2	0%
	No Longer Indicated	4	1%	3	2%	33	2%	0	0%	0	0%	0	0%	N/A	N/A				40	1%
<b>Total Scheduled Services</b>	<b>332</b>	<b>100%</b>	<b>178</b>	<b>100%</b>	<b>1918</b>	<b>100%</b>	<b>350</b>	<b>100%</b>	<b>436</b>	<b>100%</b>	<b>225</b>	<b>100%</b>	<b>51</b>	<b>100%</b>				<b>3490</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	85%	71%	90%	71%	76%	76%		76%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	1066
5.2	Emergency Sick Call Completed <sup>1</sup>	27
5.3	Injury Evaluations <sup>2</sup>	248
5.4	Medical Add-Ons	28
5.5	Number of Patients with Non-Intake Lab Collection	155

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.





## XII. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	310
1.2	Average time to completion once known to CHS (hours)	3.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	93
2.2	Referrals seen within 72 hours	89
2.3	Percent seen within 72 hours	96%

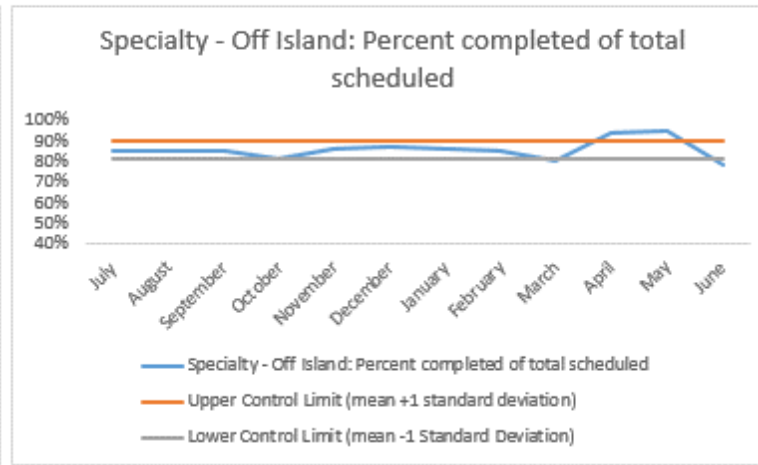
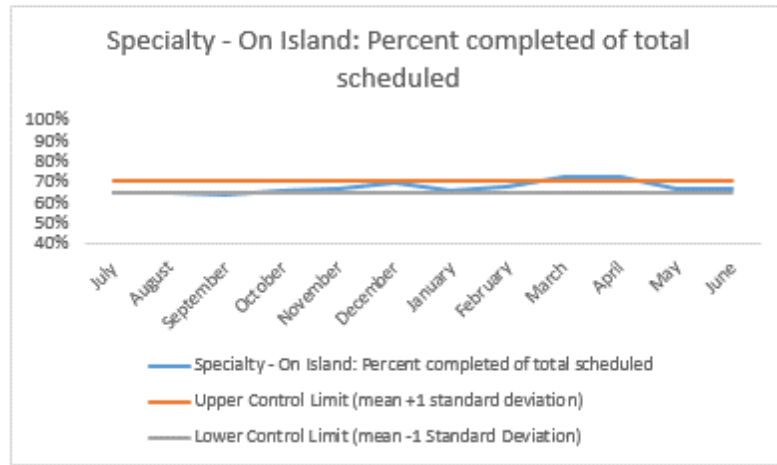
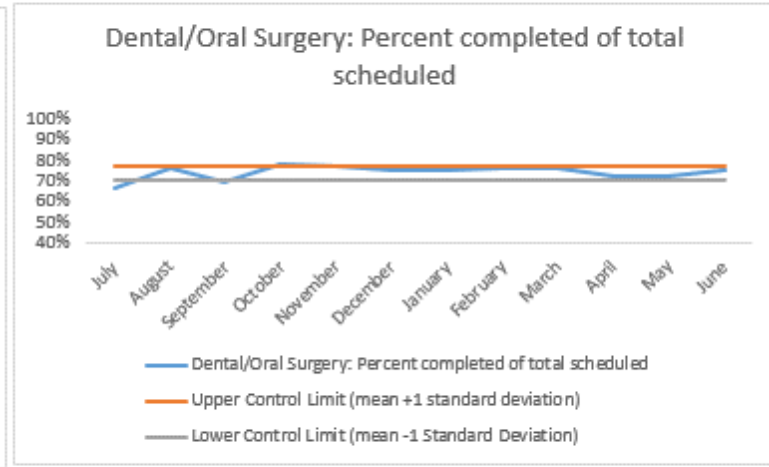
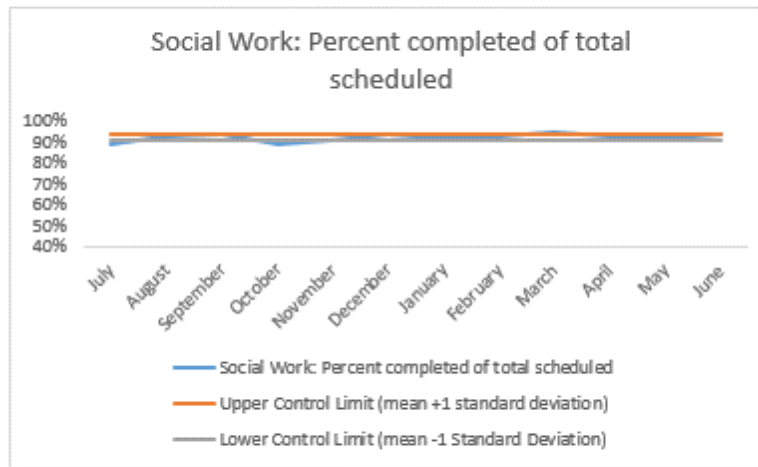
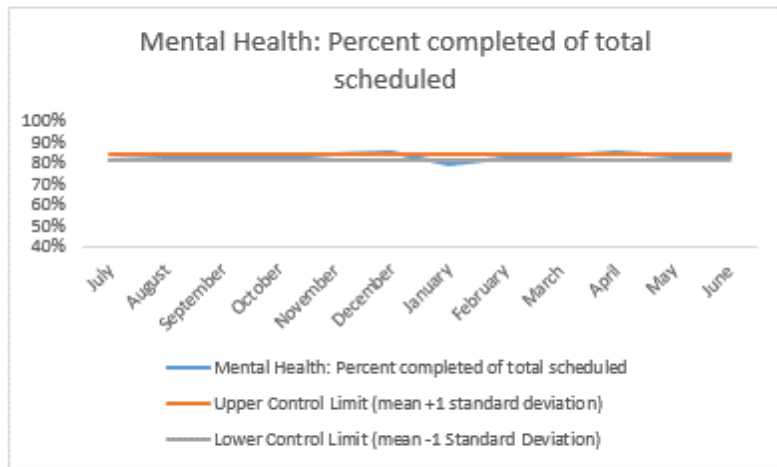
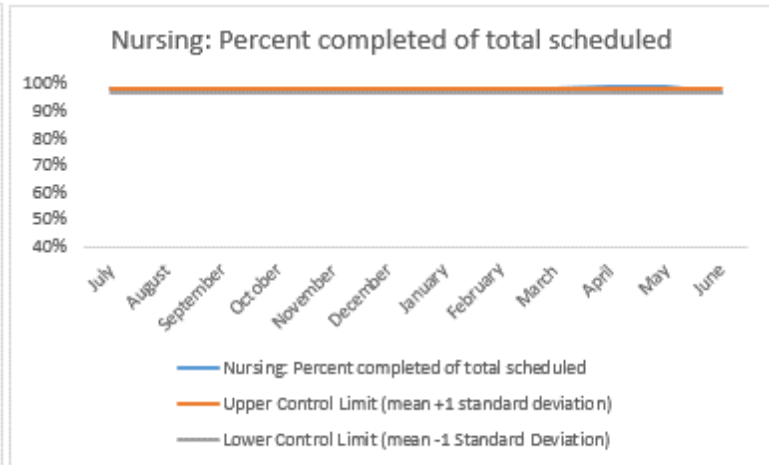
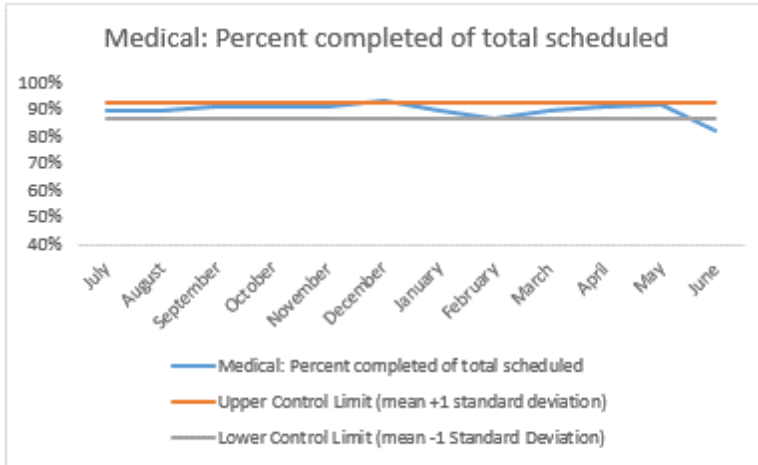
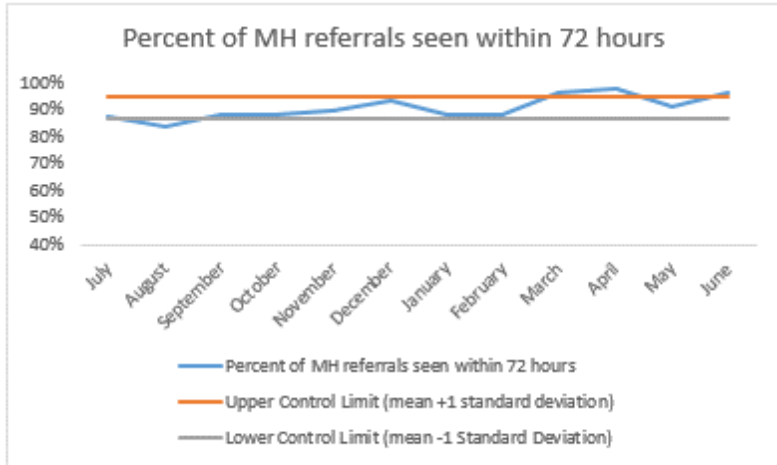
3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	259	78%	589	94%	1884	76%	1062	94%	220	70%	487	48%	9	32%	Future Metric			4510	76%
	Refused & Verified	9	3%	20	3%	172	7%	2	0%	16	5%	186	18%	13	46%				418	7%
	Not Produced by DOC	22	7%	9	1%	174	7%	28	2%	41	13%	184	18%	1	4%				459	8%
	Out to Court	13	4%	5	1%	139	6%	26	2%	27	9%	79	8%	2	7%				291	5%
	Left Without Being Seen	0	0%	0	0%	17	1%	1	0%	8	3%	16	2%	0	0%				42	1%
	Rescheduled by CHS	25	8%	2	0%	85	3%	11	1%	3	1%	47	5%	2	7%				175	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	4%				1	0%
	No Longer Indicated	2	1%	0	0%	6	0%	4	0%	0	0%	17	2%	N/A	N/A				29	0%
	<b>Total Scheduled Services</b>	<b>330</b>	<b>100%</b>	<b>625</b>	<b>100%</b>	<b>2477</b>	<b>100%</b>	<b>1134</b>	<b>100%</b>	<b>315</b>	<b>100%</b>	<b>1016</b>	<b>100%</b>	<b>28</b>	<b>100%</b>			<b>5925</b>	<b>100%</b>	
	<sup>1</sup> Includes medical infirmary services <sup>2</sup> Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	82%	97%	83%	94%	75%	67%	79%		84%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	1015
5.2	Emergency Sick Call Completed <sup>1</sup>	52
5.3	Injury Evaluations <sup>2</sup>	145
5.4	Medical Add-Ons	73
5.5	Number of Patients with Non-Intake Lab Collection	322

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



### XIII. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	127
1.2	Average time to completion once known to CHS (hours)	1.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	34
2.2	Referrals seen within 72 hours	32
2.3	Percent seen within 72 hours	94%

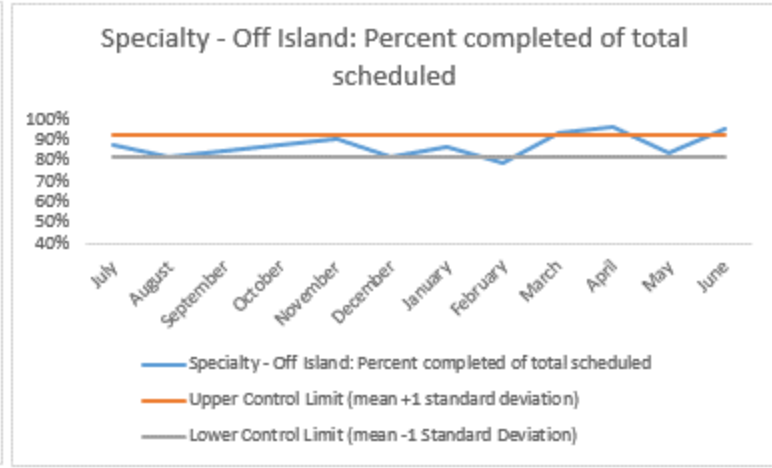
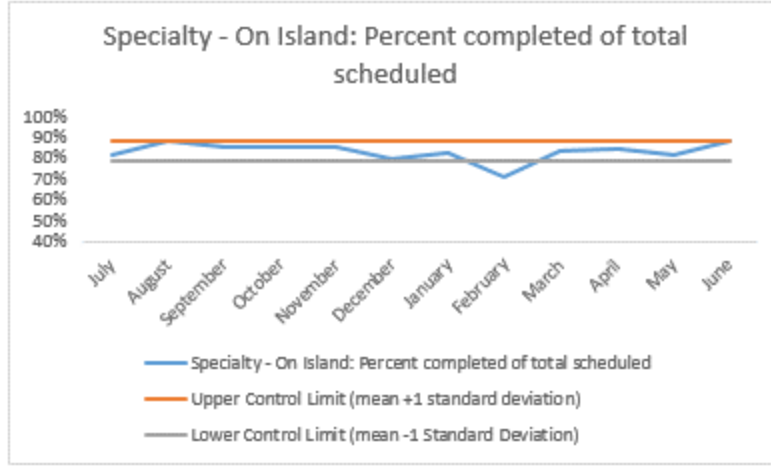
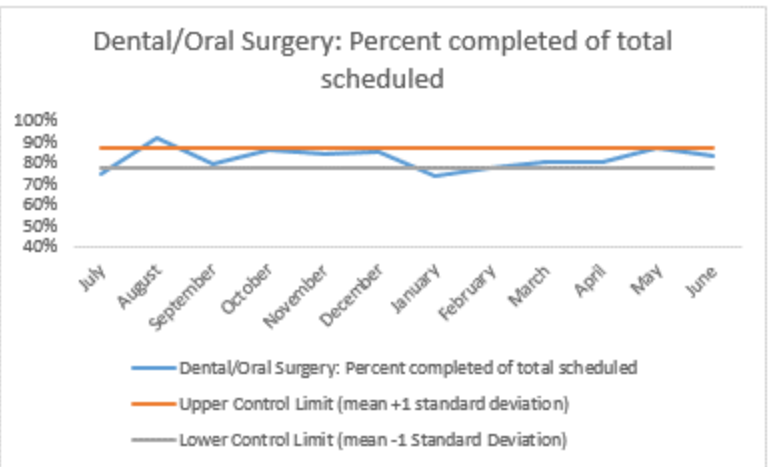
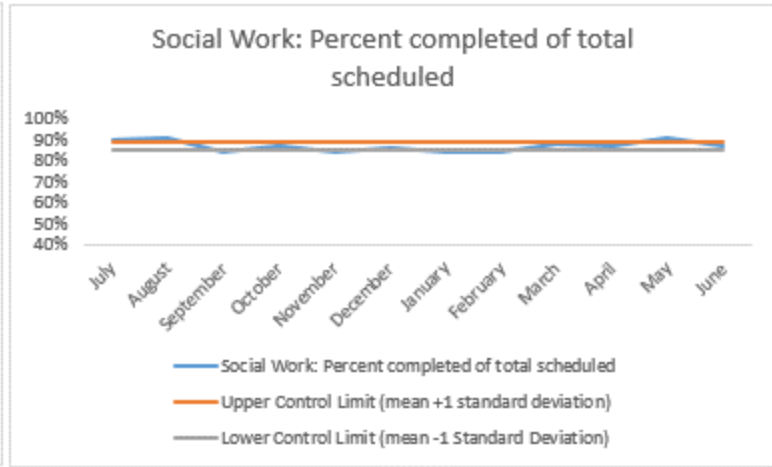
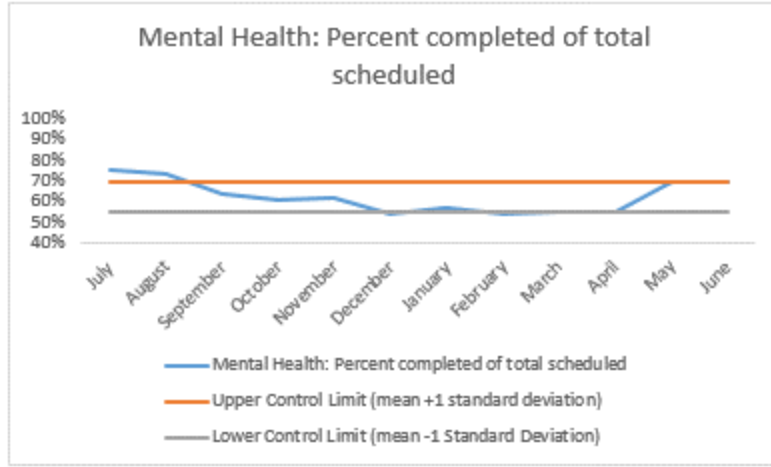
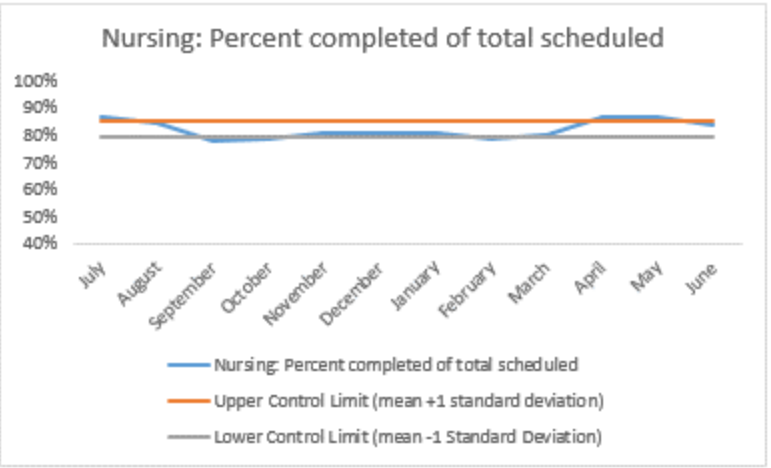
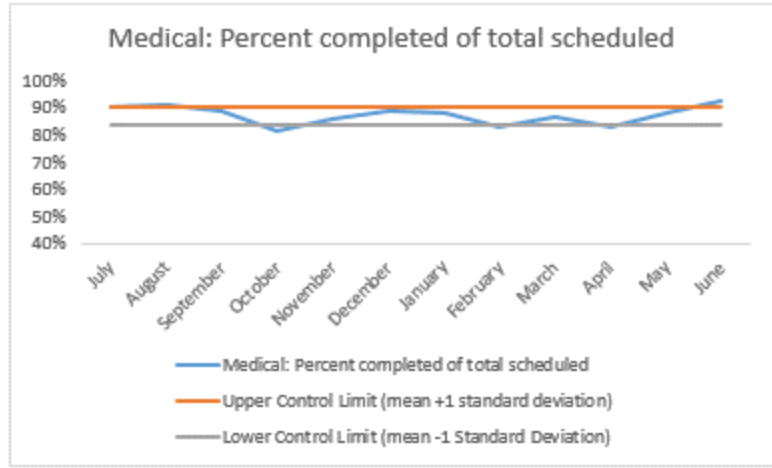
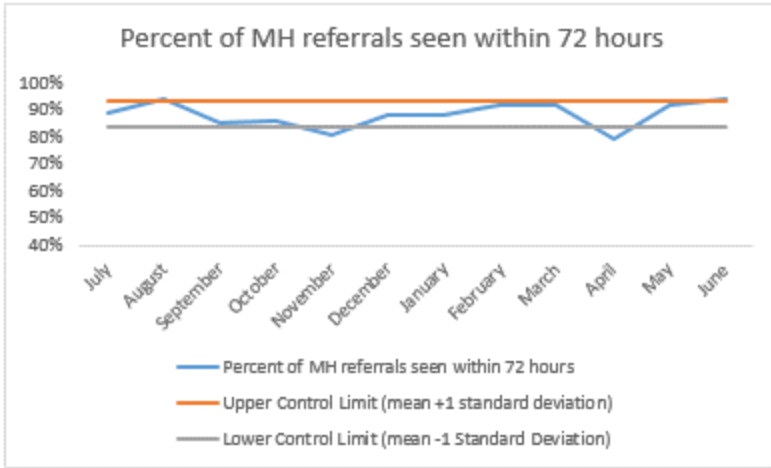
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	113	72%	102	83%	725	59%	250	87%	73	70%	74	54%	9	45%	Future Metric			1346	66%	
	Refused & Verified	18	11%	1	1%	104	9%	0	0%	14	13%	48	35%	10	50%				195	10%	
	Not Produced by DOC	4	3%	15	12%	239	20%	27	9%	13	12%	8	6%	1	5%				307	15%	
	Out to Court	4	3%	5	4%	84	7%	12	4%	4	4%	5	4%	0	0%				114	6%	
	Left Without Being Seen	2	1%	0	0%	19	2%	0	0%	0	0%	0	0%	0	0%				21	1%	
	Rescheduled by CHS	0	0%	0	0%	22	2%	0	0%	1	1%	2	1%	0	0%				25	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	16	10%	0	0%	27	2%	0	0%	0	0%	0	0%	N/A	N/A				43	2%	
<b>Total Scheduled Services</b>	<b>157</b>	<b>100%</b>	<b>123</b>	<b>100%</b>	<b>1220</b>	<b>100%</b>	<b>289</b>	<b>100%</b>	<b>105</b>	<b>100%</b>	<b>137</b>	<b>100%</b>	<b>20</b>	<b>100%</b>				<b>2051</b>	<b>100%</b>		

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On Island</b>	<b>Specialty Clinic - Off Island</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	93%	84%	69%	87%	83%	89%	95%		77%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	361
5.2	Emergency Sick Call Completed <sup>1</sup>	20
5.3	Injury Evaluations <sup>2</sup>	205
5.4	Medical Add-Ons	61
5.5	Number of Patients with Non-Intake Lab Collection	114

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	737
1.2	Average time to completion once known to CHS (hours)	3.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	67
2.2	Referrals seen within 72 hours	43
2.3	Percent seen within 72 hours	64%

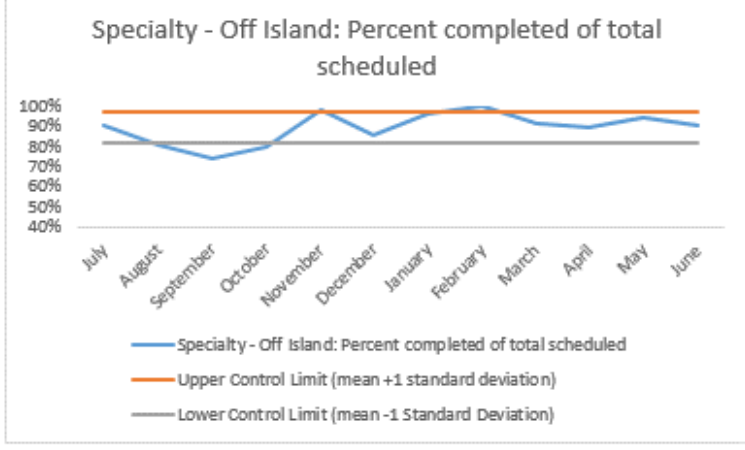
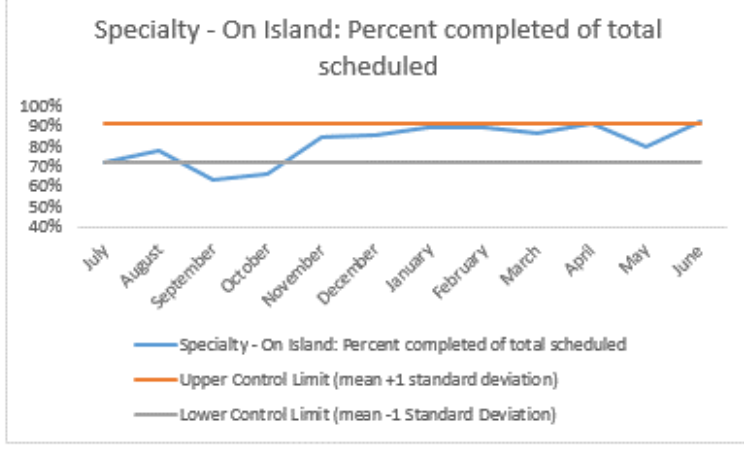
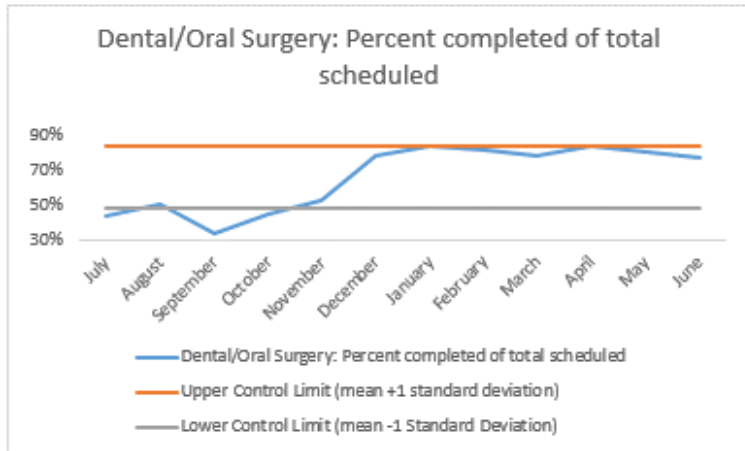
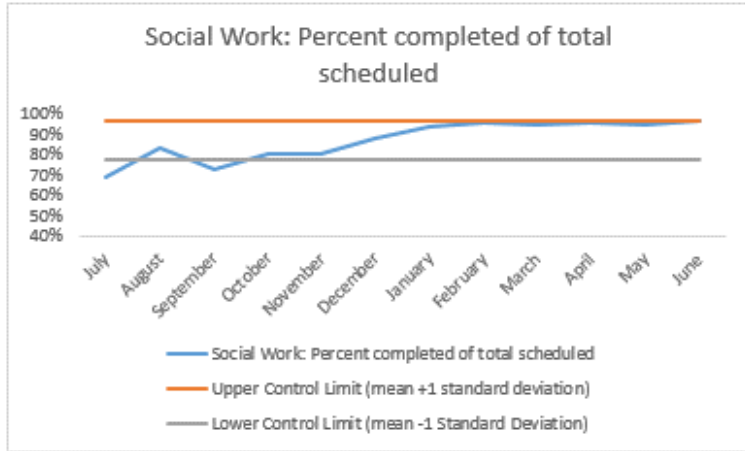
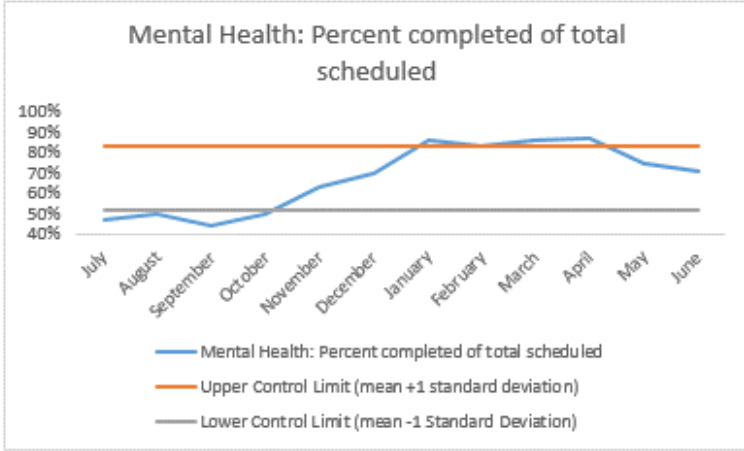
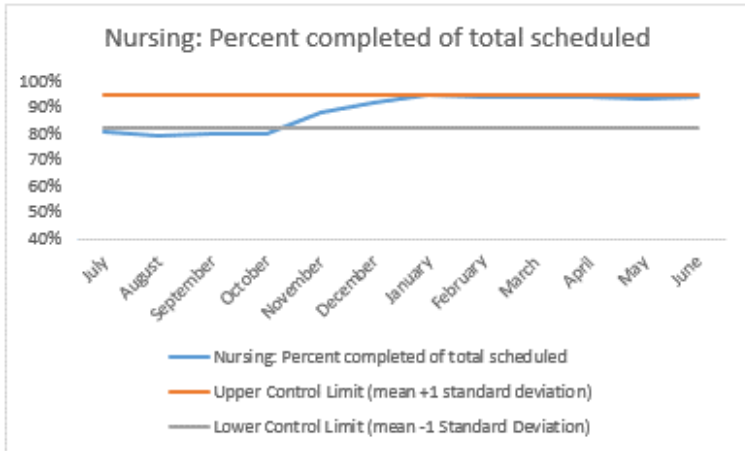
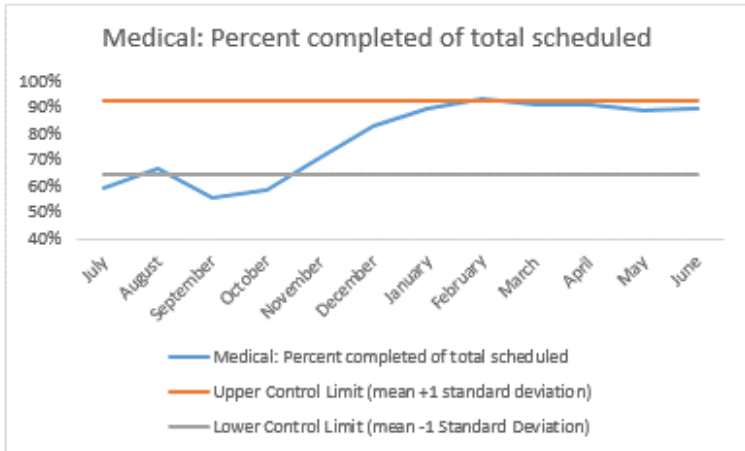
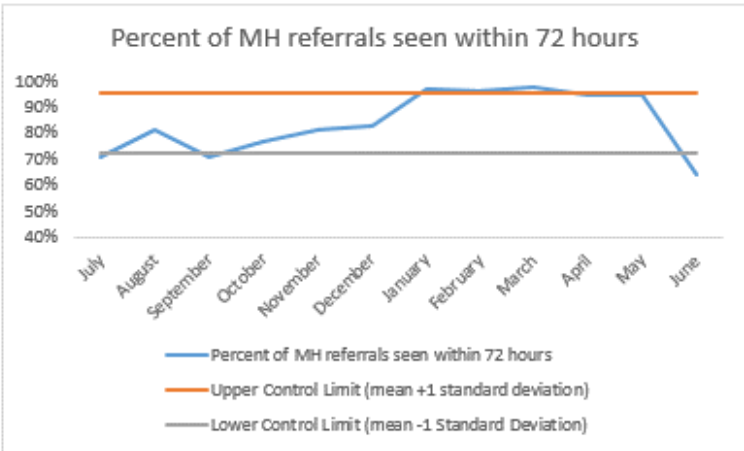
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	411	87%	1080	91%	564	63%	351	97%	218	69%	76	56%	10	30%	Future Metric			2710	80%
	Refused & Verified	10	2%	11	1%	54	6%	0	0%	19	6%	51	38%	20	61%		165	5%		
	Not Produced by DOC	26	6%	48	4%	32	4%	3	1%	22	7%	5	4%	1	3%		137	4%		
	Out to Court	2	0%	14	1%	93	10%	8	2%	37	12%	1	1%	0	0%		155	5%		
	Left Without Being Seen	6	1%	2	0%	2	0%	1	0%	12	4%	1	1%	0	0%		24	1%		
	Rescheduled by CHS	14	3%	3	0%	124	14%	0	0%	1	0%	2	1%	0	0%		144	4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	6%		2	0%		
	No Longer Indicated	3	1%	26	2%	26	3%	0	0%	9	3%	0	0%	N/A	N/A		64	2%		
<b>Total Scheduled Services</b>	<b>472</b>	<b>100%</b>	<b>1184</b>	<b>100%</b>	<b>895</b>	<b>100%</b>	<b>363</b>	<b>100%</b>	<b>318</b>	<b>100%</b>	<b>136</b>	<b>100%</b>	<b>33</b>	<b>100%</b>				<b>3401</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	94%	71%	97%	77%	93%	91%		86%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	675
5.2	Emergency Sick Call Completed <sup>1</sup>	41
5.3	Injury Evaluations <sup>2</sup>	132
5.4	Medical Add-Ons	361
5.5	Number of Patients with Non-Intake Lab Collection	238

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.





XV. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	16	89%	212	86%	71	71%	9	90%	0		10	45%	4	44%	Future Metric			322	79%	
	Refused & Verified	1	6%	21	9%	5	5%	0	0%	0		7	32%	1	11%				35	9%	
	Not Produced by DOC	0	0%	4	2%	8	8%	1	10%	0		1	5%	3	33%				17	4%	
	Out to Court	1	6%	5	2%	8	8%	0	0%	0		2	9%	0	0%				16	4%	
	Left Without Being Seen	0	0%	3	1%	0	0%	0	0%	0		0	0%	0	0%				3	1%	
	Rescheduled by CHS	0	0%	1	0%	6	6%	0	0%	0		2	9%	0	0%				9	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		11%			1	0%
	No Longer Indicated	0	0%	1	0%	2	2%	0	0%	0		0	0%	N/A	N/A				3	1%	
<b>Total Scheduled Services</b>	<b>18</b>	<b>100%</b>	<b>247</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>22</b>	<b>100%</b>	<b>9</b>	<b>100%</b>				<b>406</b>	<b>100%</b>		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	95%	78%	90%		77%	56%		89%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	133
5.2	Emergency Sick Call Completed <sup>1</sup>	9
5.3	Injury Evaluations <sup>2</sup>	11
5.4	Medical Add-Ons	16
5.5	Number of Patients with Non-Intake Lab Collection	66

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

