



Correctional Health Services

CHS Access Report: July, 2018

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I. Table of Contents

I.	Table of Contents.....	1
II.	Data Dictionary	2
III.	Summary Data.....	3
IV.	AMKC.....	4
V.	BKDC.....	6
VI.	EMTC.....	8
VII.	GRVC	10
VIII.	MDC.....	12
IX.	NIC.....	14
X.	OBCC	16
XI.	RMSC.....	18
XII.	RNDC	20
XIII.	VCBC.....	22
XIV.	WF	24

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3123
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	637
2.2	Referrals seen within 72 hours	541
2.3	Percent seen within 72 hours	85%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	4406	80%	7967	83%	13816	64%	6545	89%	1728	60%	1967	49%	278	45%	Future Metric			36707	71%	
	Refused & Verified	108	2%	225	2%	1021	5%	19	0%	296	10%	939	24%	205	33%				2813	5%	
	Not Produced by DOC	630	11%	964	10%	3982	18%	535	7%	629	22%	701	18%	100	16%				7541	15%	
	Out to Court	117	2%	197	2%	969	4%	126	2%	129	4%	170	4%	10	2%				1718	3%	
	Left Without Being Seen	25	0%	11	0%	116	1%	47	1%	31	1%	49	1%	1	0%				280	1%	
	Rescheduled by CHS	160	3%	156	2%	1395	6%	41	1%	51	2%	152	4%	2	0%				1957	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	26		4%			26	0%
	No Longer Indicated	56	1%	73	1%	427	2%	6	0%	3	0%	5	0%	N/A	N/A				570	1%	
Total Scheduled Services	5502	100%	9593	100%	21726	100%	7319	100%	2867	100%	3983	100%	622	100%				51612	100%		
<i>N & % Scheduled for Telehealth: 87, 13%</i>																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	86%	70%	90%	71%	73%	78%		77%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9624
5.2	Emergency Sick Call Completed ¹	815
5.3	Injury Evaluations ²	2648
5.4	Medical Add-Ons	1501
5.5	Number of Patients with Non-Intake Lab Collection	2512

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	625
1.2	Average time to completion once known to CHS (hours)	7.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	159
2.2	Referrals seen within 72 hours	135
2.3	Percent seen within 72 hours	85%

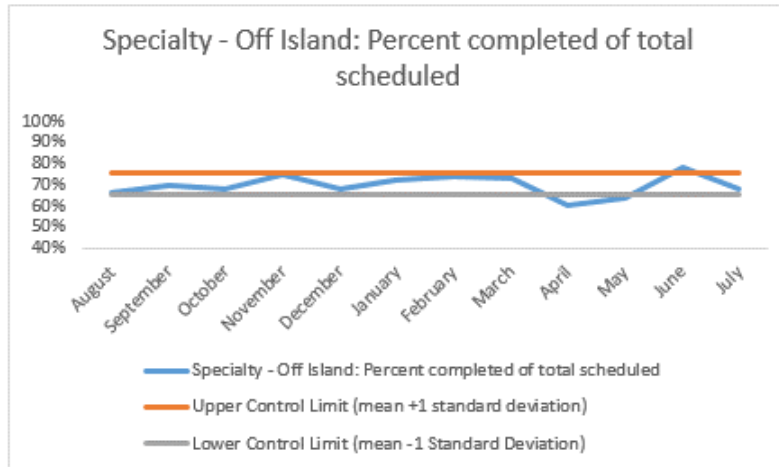
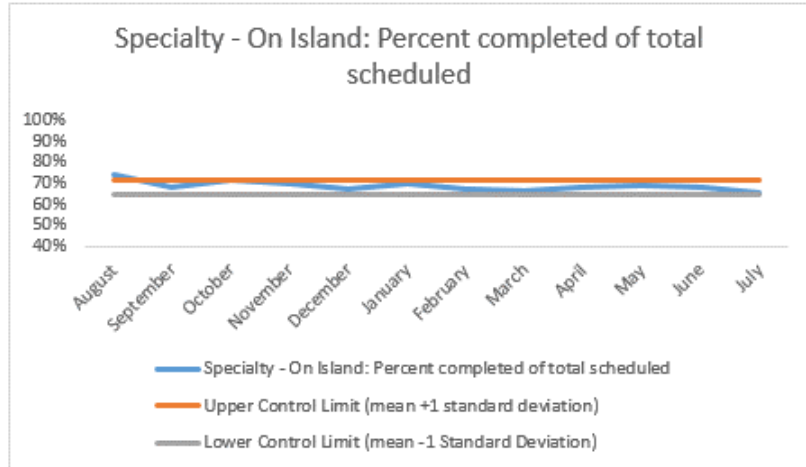
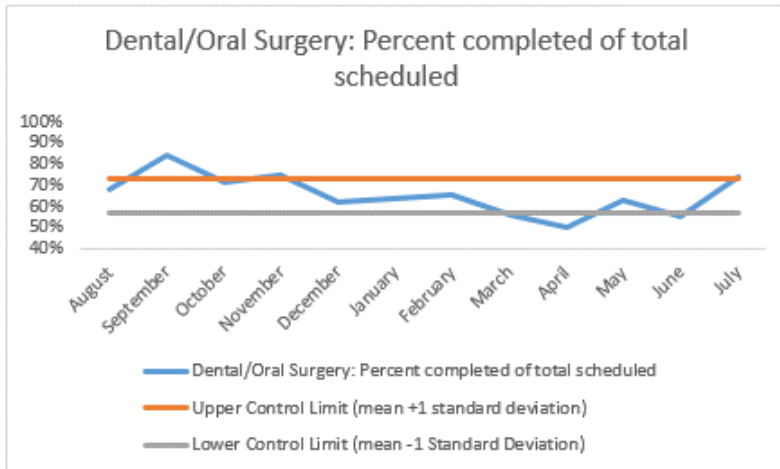
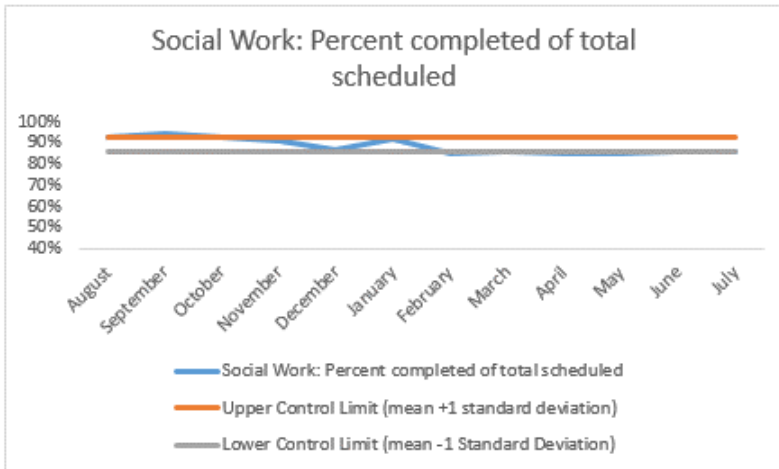
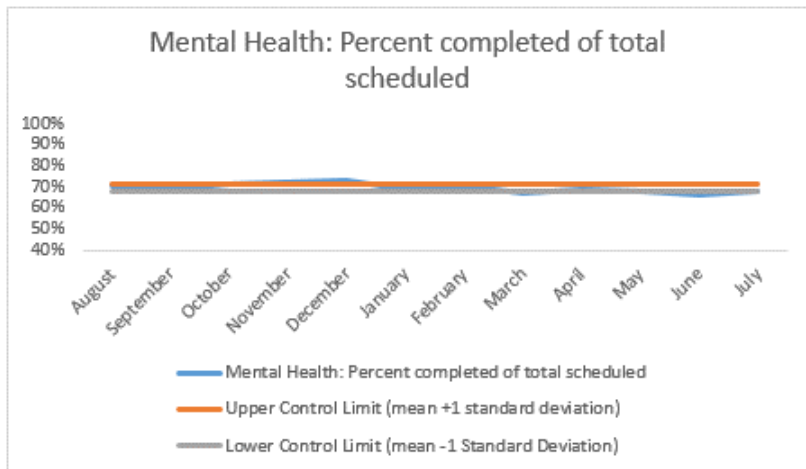
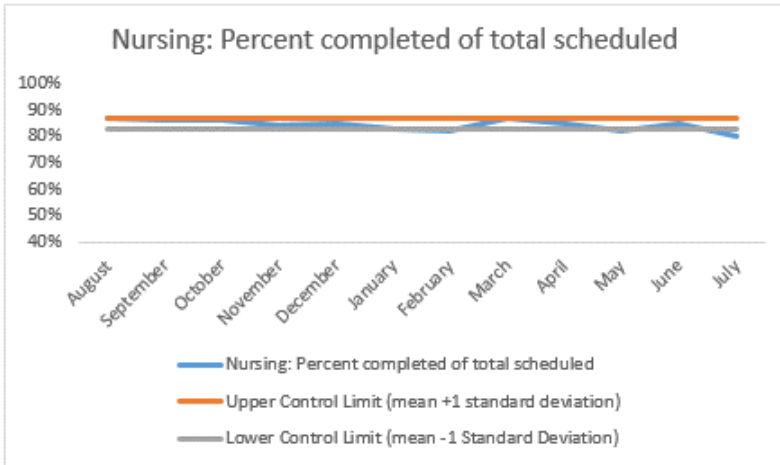
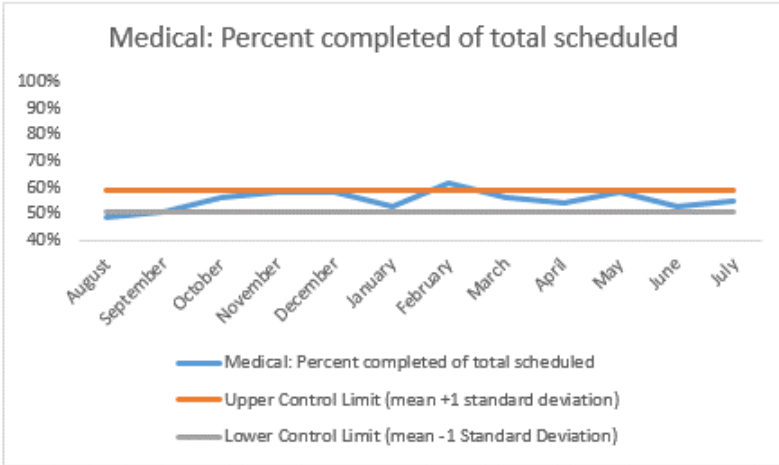
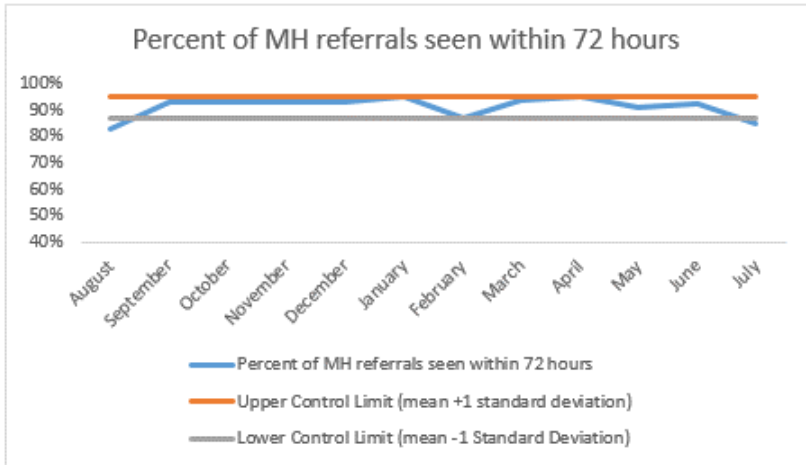
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	646	53%	2567	77%	4627	62%	1998	86%	269	55%	224	38%	72	39%	Future Metric			10403	67%
	Refused & Verified	10	1%	99	3%	234	3%	4	0%	95	19%	155	26%	54	29%		651	4%		
	Not Produced by DOC	425	35%	494	15%	1374	18%	229	10%	105	21%	173	30%	48	26%		2848	18%		
	Out to Court	49	4%	91	3%	236	3%	46	2%	19	4%	17	3%	2	1%		460	3%		
	Left Without Being Seen	0	0%	1	0%	25	0%	38	2%	0	0%	4	1%	0	0%		68	0%		
	Rescheduled by CHS	67	6%	68	2%	645	9%	5	0%	3	1%	12	2%	0	0%		800	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	5%		10	0%		
	No Longer Indicated	11	1%	11	0%	296	4%	0	0%	0	0%	0	0%	N/A	N/A		318	2%		
Total Scheduled Services	1208	100%	3331	100%	7437	100%	2320	100%	491	100%	585	100%	186	100%				15558	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	55%	80%	68%	86%	74%	65%	68%		73%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	2207
5.2	Emergency Sick Call Completed ¹	224
5.3	Injury Evaluations ²	655
5.4	Medical Add-Ons	223
5.5	Number of Patients with Non-Intake Lab Collection	491

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	660
1.2	Average time to completion once known to CHS (hours)	3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	44
2.2	Referrals seen within 72 hours	42
2.3	Percent seen within 72 hours	95%

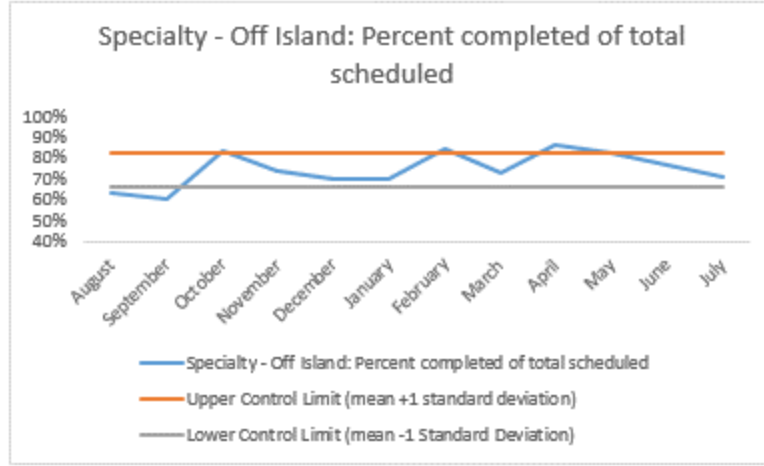
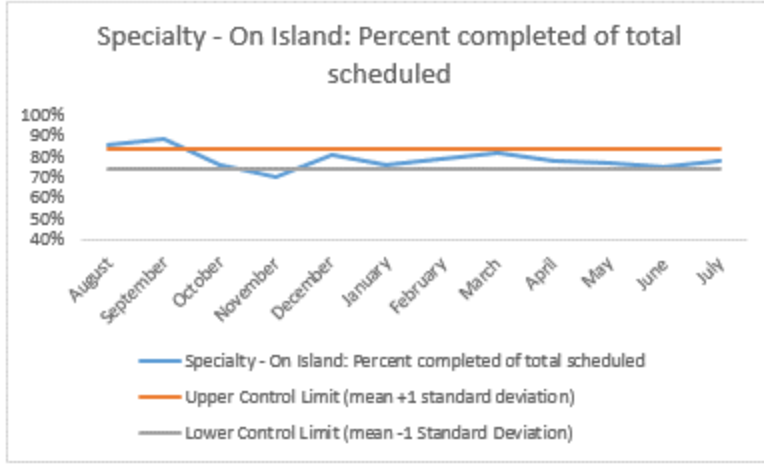
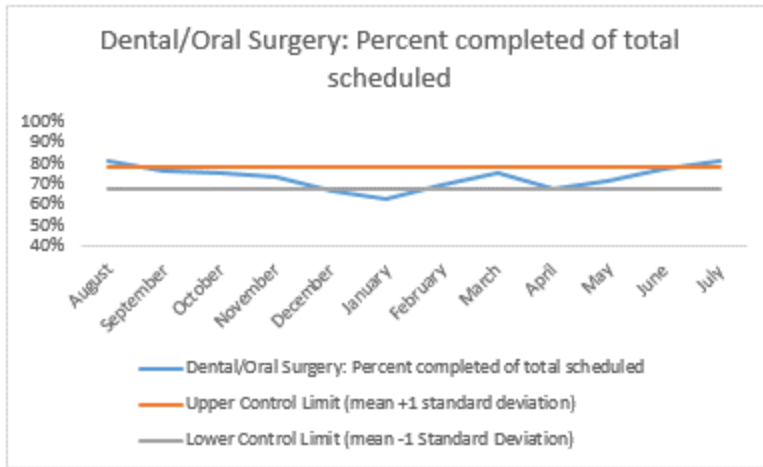
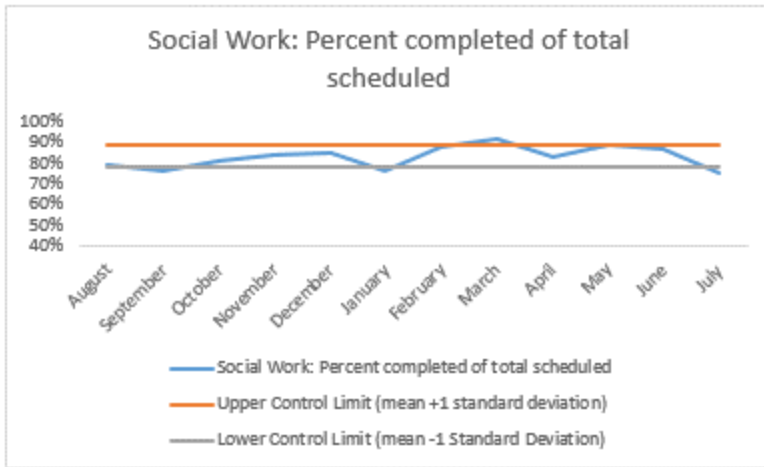
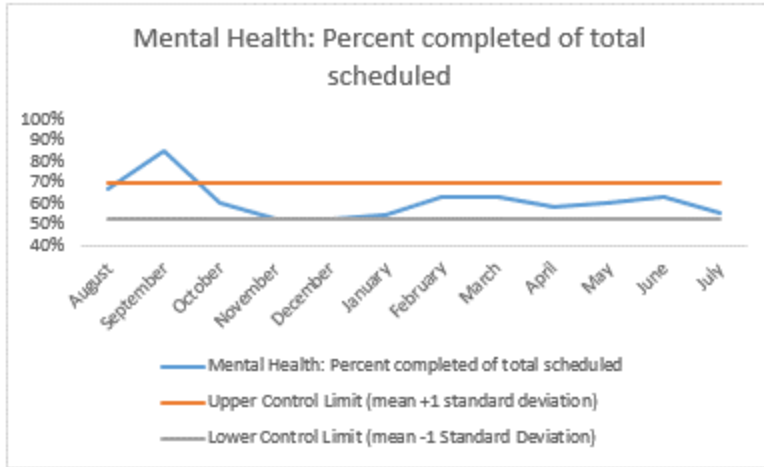
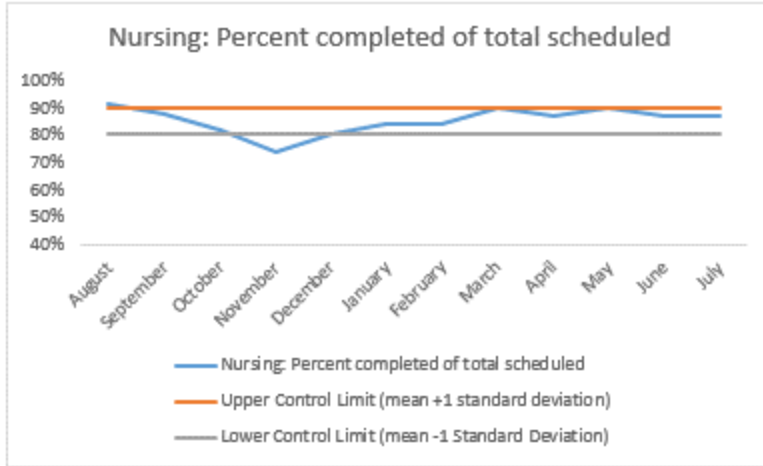
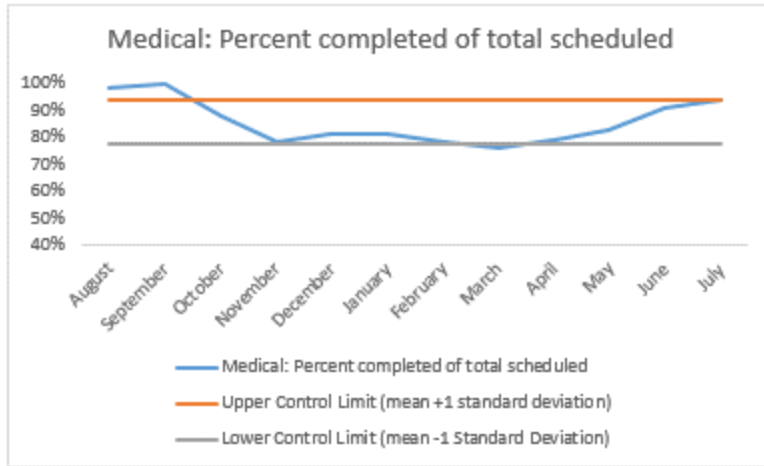
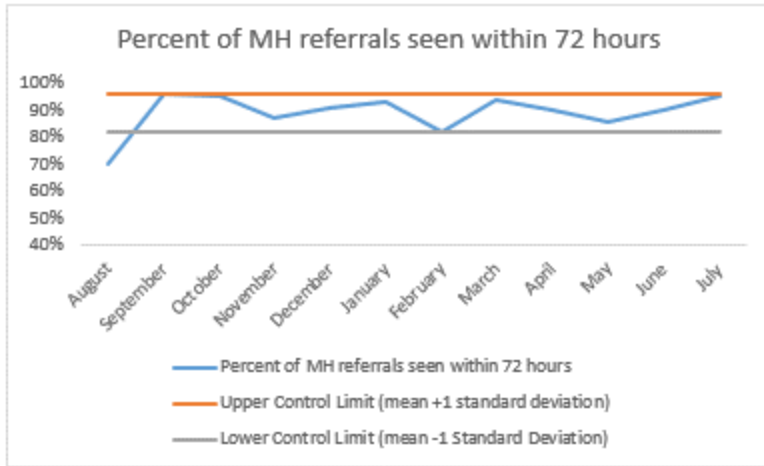
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	149	94%	397	86%	653	50%	218	72%	176	75%	54	37%	16	42%	Future Metric			1663	63%	
	Refused & Verified	0	0%	1	0%	73	6%	8	3%	14	6%	60	41%	11	29%				167	6%	
	Not Produced by DOC	1	1%	20	4%	261	20%	49	16%	37	16%	21	14%	6	16%				395	15%	
	Out to Court	0	0%	22	5%	117	9%	13	4%	7	3%	7	5%	0	0%				166	6%	
	Left Without Being Seen	7	4%	0	0%	17	1%	0	0%	1	0%	0	0%	0	0%				25	1%	
	Rescheduled by CHS	1	1%	16	3%	188	14%	15	5%	0	0%	4	3%	2	5%				226	9%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3		8%			3	0%
	No Longer Indicated	1	1%	3	1%	2	0%	0	0%	0	0%	0	0%	N/A	N/A				6	0%	
Total Scheduled Services	159	100%	459	100%	1311	100%	303	100%	235	100%	146	100%	38	100%				2651	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	87%	55%	75%	81%	78%	71%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	488
5.2	Emergency Sick Call Completed ¹	32
5.3	Injury Evaluations ²	274
5.4	Medical Add-Ons	53
5.5	Number of Patients with Non-Intake Lab Collection	120

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	164
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	87
2.2	Referrals seen within 72 hours	72
2.3	Percent seen within 72 hours	83%

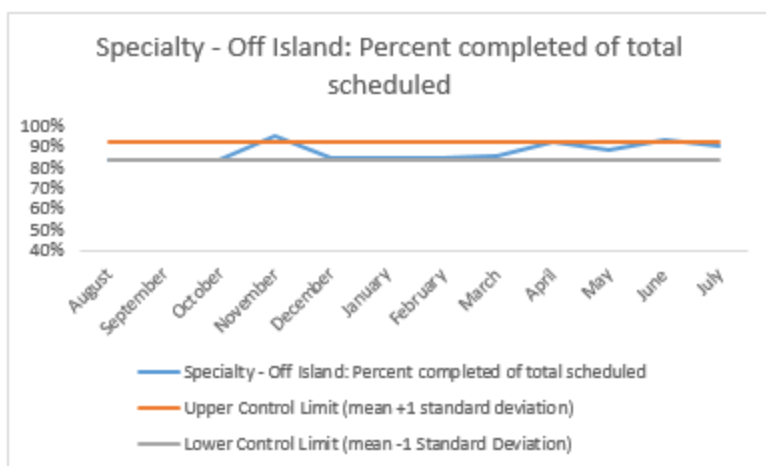
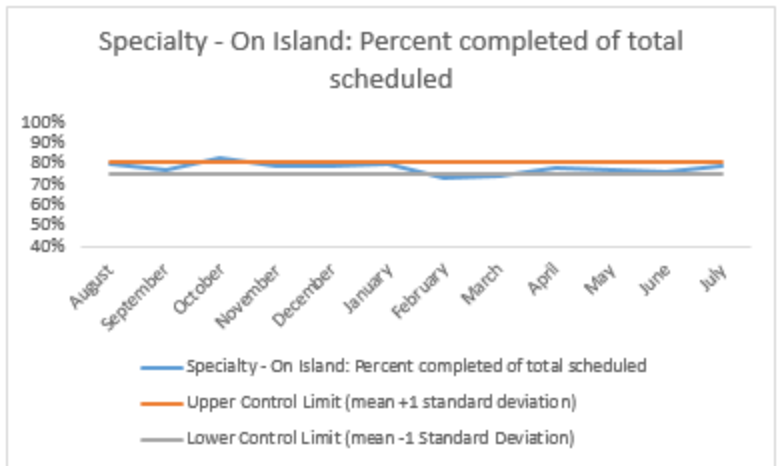
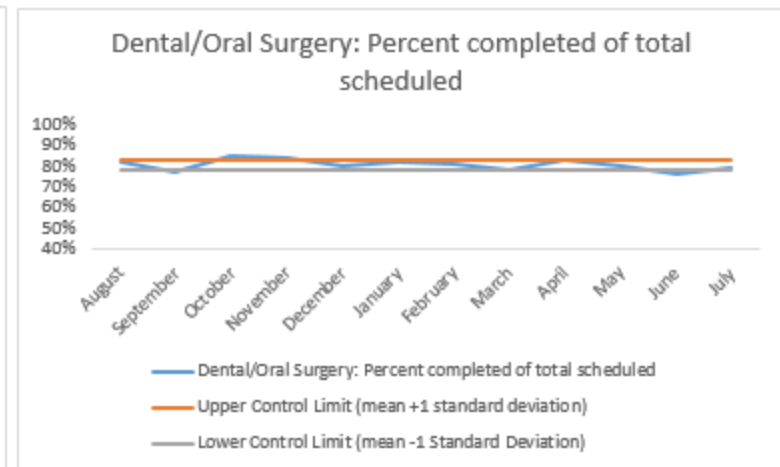
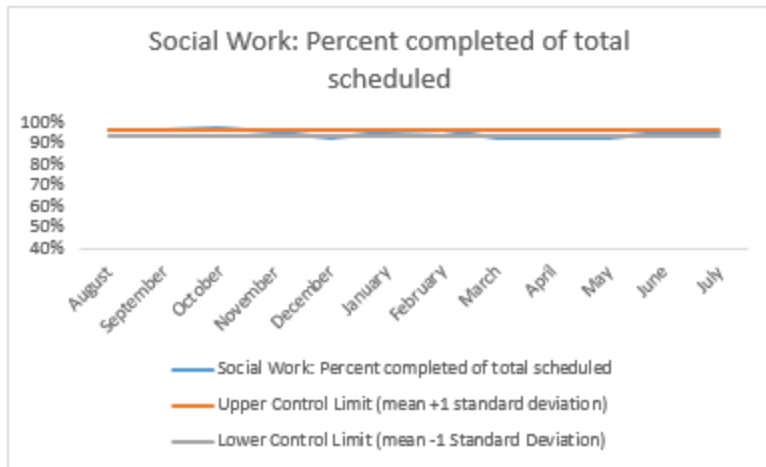
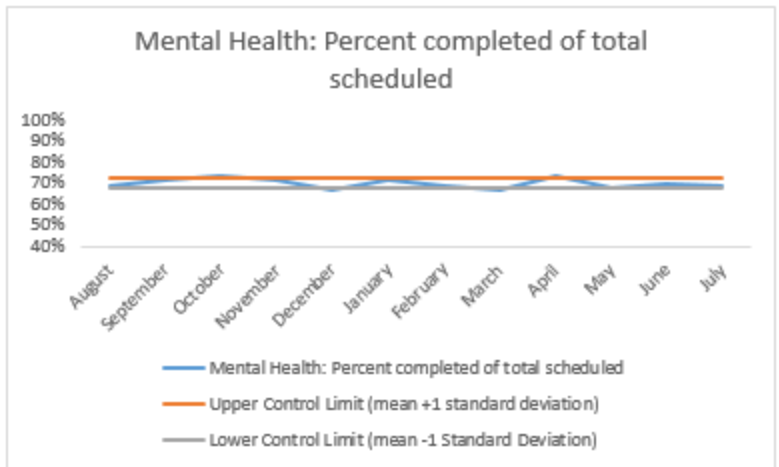
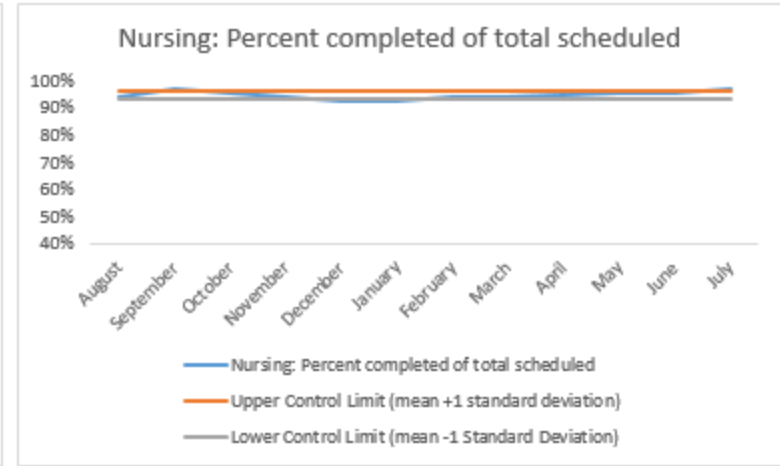
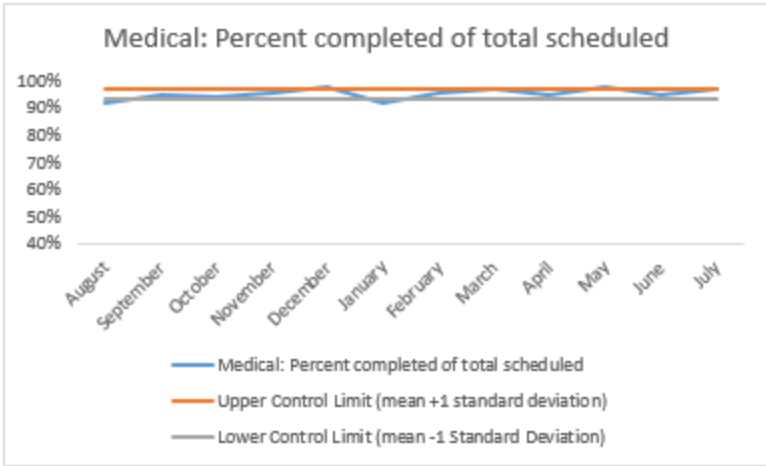
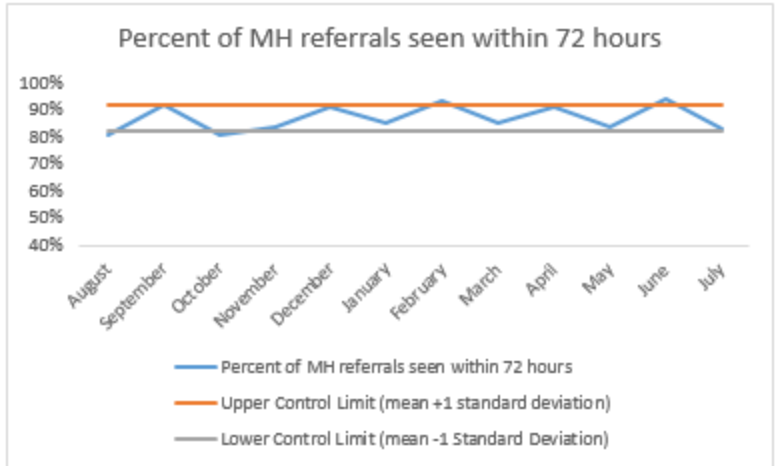
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	390	96%	639	96%	1072	59%	1328	95%	300	65%	219	50%	18	42%	Future Metric			3966	76%
	Refused & Verified	2	0%	9	1%	162	9%	0	0%	65	14%	127	29%	21	49%				386	7%
	Not Produced by DOC	4	1%	12	2%	494	27%	64	5%	75	16%	72	16%	3	7%				724	14%
	Out to Court	6	1%	1	0%	18	1%	2	0%	15	3%	5	1%	0	0%				47	1%
	Left Without Being Seen	0	0%	0	0%	7	0%	0	0%	7	2%	4	1%	0	0%				18	0%
	Rescheduled by CHS	1	0%	7	1%	47	3%	1	0%	0	0%	11	3%	0	0%				67	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	0%
	No Longer Indicated	5	1%	1	0%	31	2%	1	0%	0	0%	0	0%	N/A	N/A				38	1%
Total Scheduled Services	408	100%	669	100%	1831	100%	1396	100%	462	100%	438	100%	43	100%				5247	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	97%	69%	95%	79%	79%	91%		84%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1102
5.2	Emergency Sick Call Completed ¹	118
5.3	Injury Evaluations ²	169
5.4	Medical Add-Ons	202
5.5	Number of Patients with Non-Intake Lab Collection	328

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	19
2.2	Referrals seen within 72 hours	15
2.3	Percent seen within 72 hours	79%

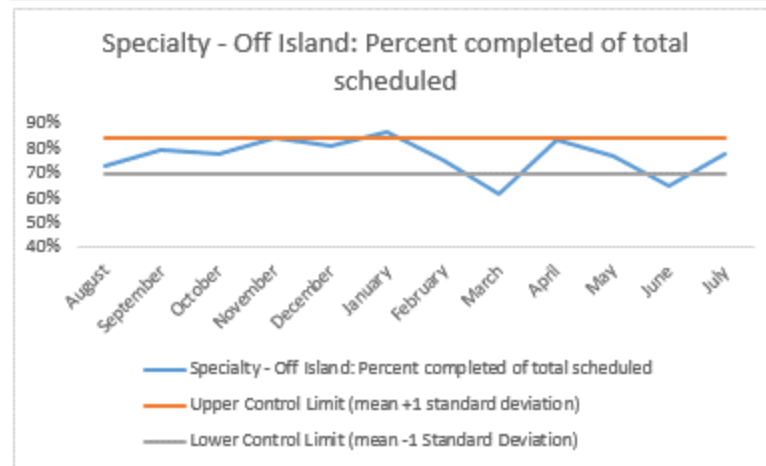
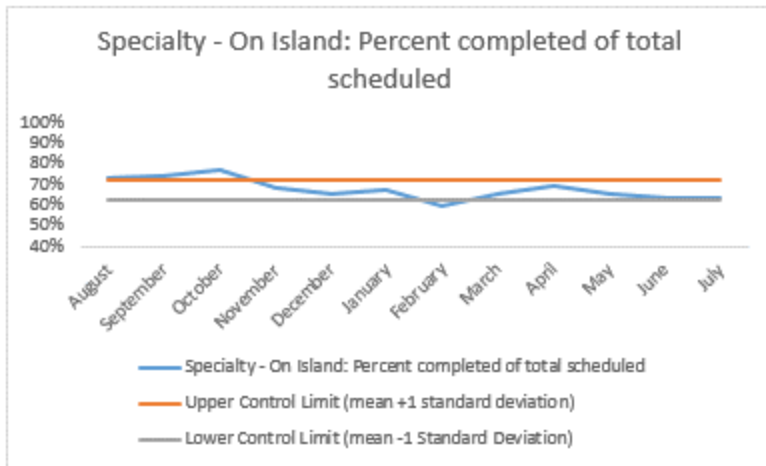
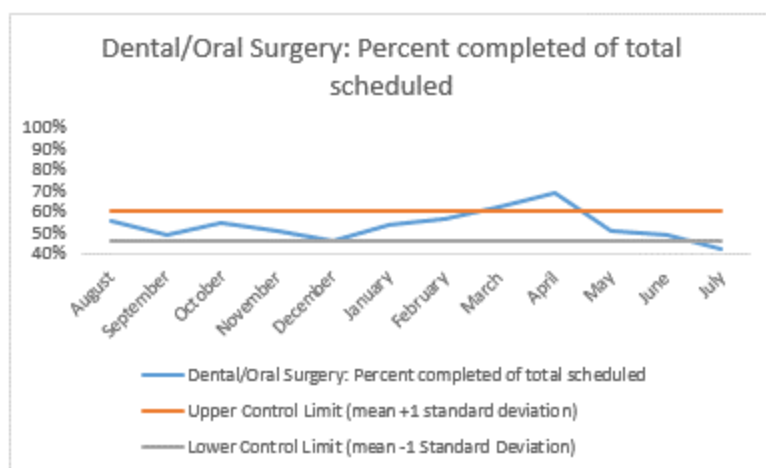
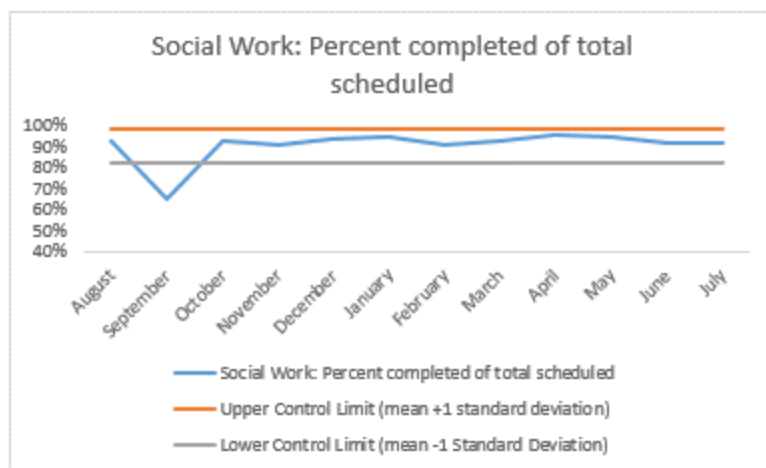
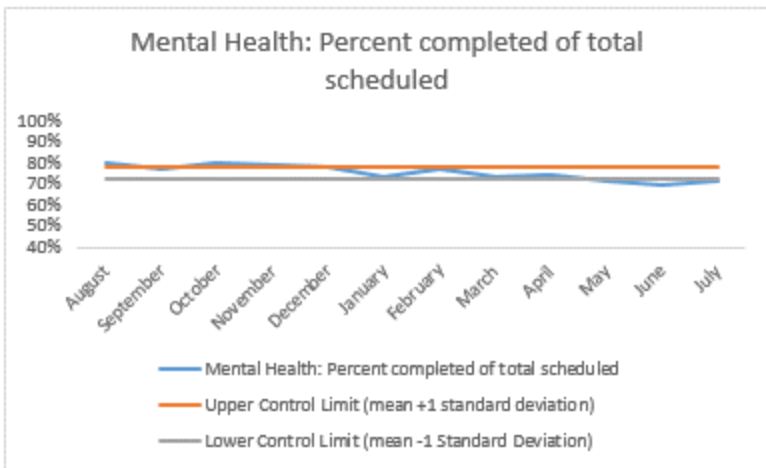
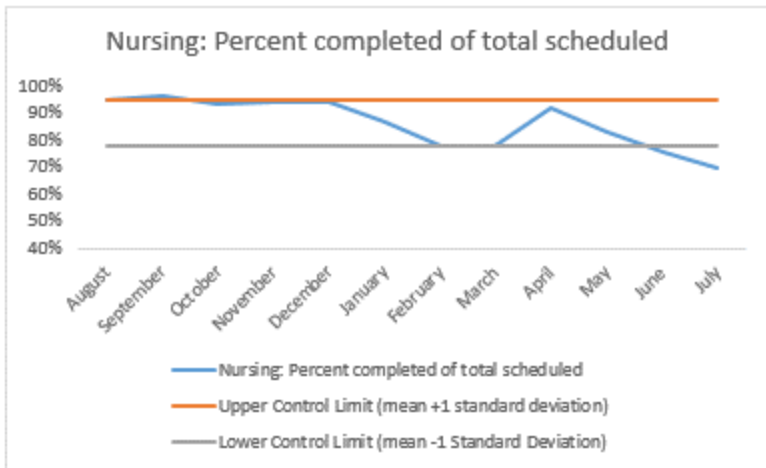
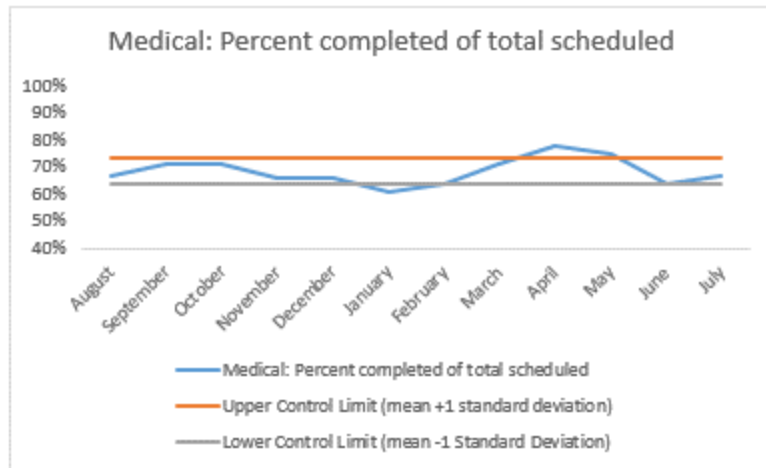
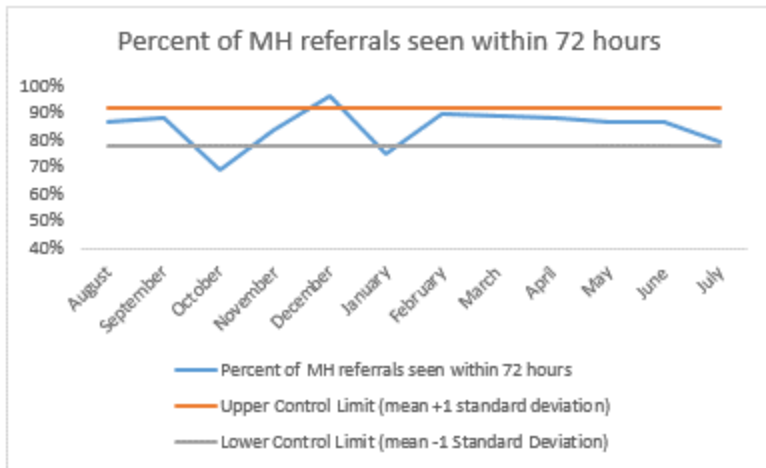
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	150	57%	276	68%	1751	70%	524	92%	92	35%	94	31%	24	44%	Future Metric			2911	67%
	Refused & Verified	27	10%	8	2%	38	2%	1	0%	19	7%	98	32%	19	35%				210	5%
	Not Produced by DOC	68	26%	85	21%	506	20%	34	6%	133	50%	97	32%	10	18%				933	21%
	Out to Court	7	3%	5	1%	86	3%	4	1%	18	7%	8	3%	1	2%				129	3%
	Left Without Being Seen	0	0%	0	0%	15	1%	4	1%	2	1%	2	1%	0	0%				23	1%
	Rescheduled by CHS	11	4%	30	7%	100	4%	3	1%	2	1%	8	3%	0	0%				154	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	0%
	No Longer Indicated	2	1%	3	1%	4	0%	1	0%	0	0%	0	0%	N/A	N/A				10	0%
Total Scheduled Services	265	100%	407	100%	2500	100%	571	100%	266	100%	307	100%	55	100%				4371	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	70%	72%	92%	42%	63%	78%		72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1118
5.2	Emergency Sick Call Completed ¹	69
5.3	Injury Evaluations ²	305
5.4	Medical Add-Ons	66
5.5	Number of Patients with Non-Intake Lab Collection	166

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	606
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	50
2.2	Referrals seen within 72 hours	47
2.3	Percent seen within 72 hours	94%

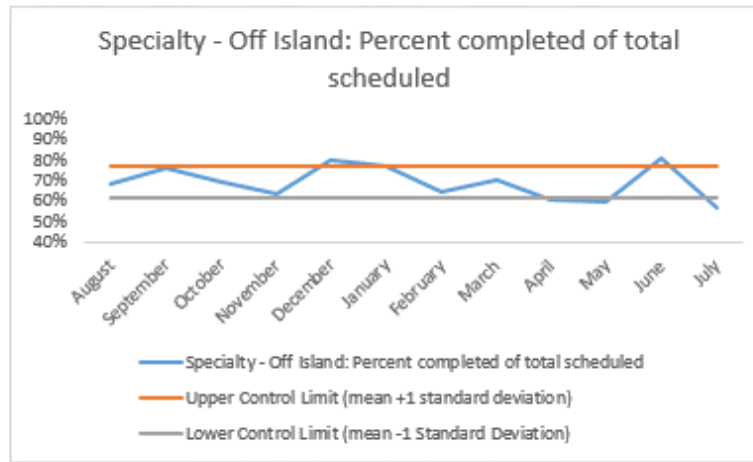
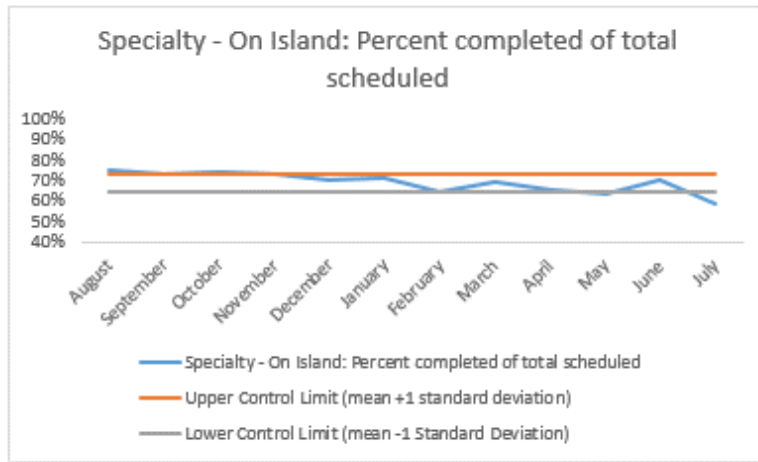
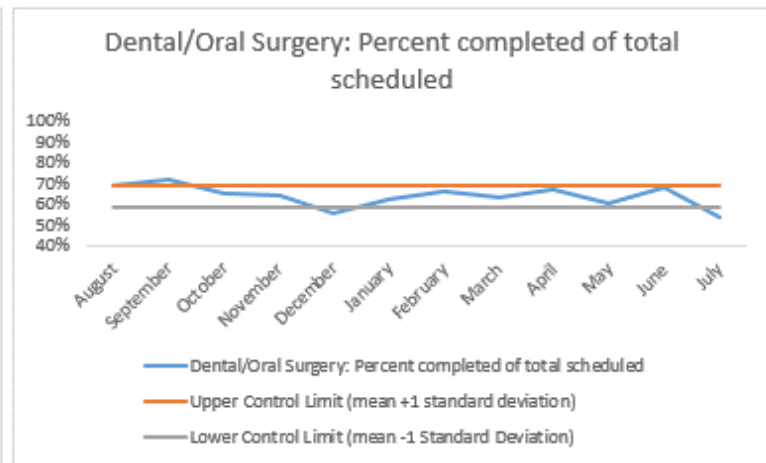
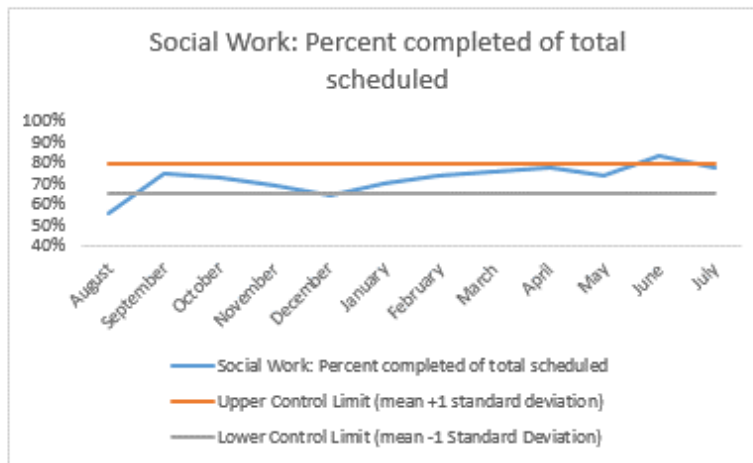
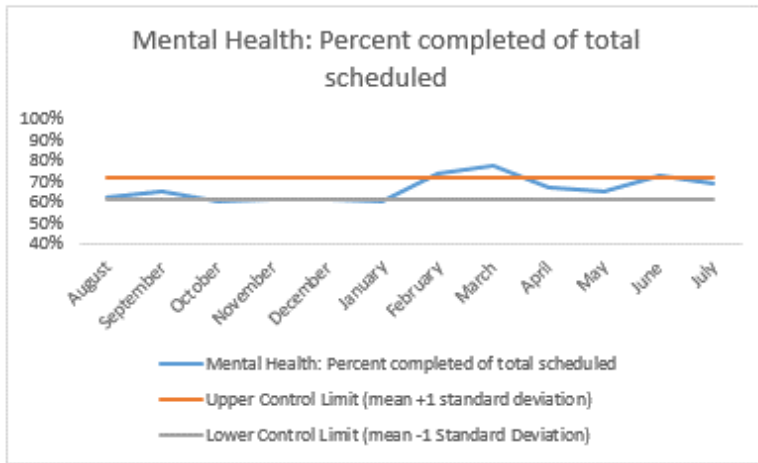
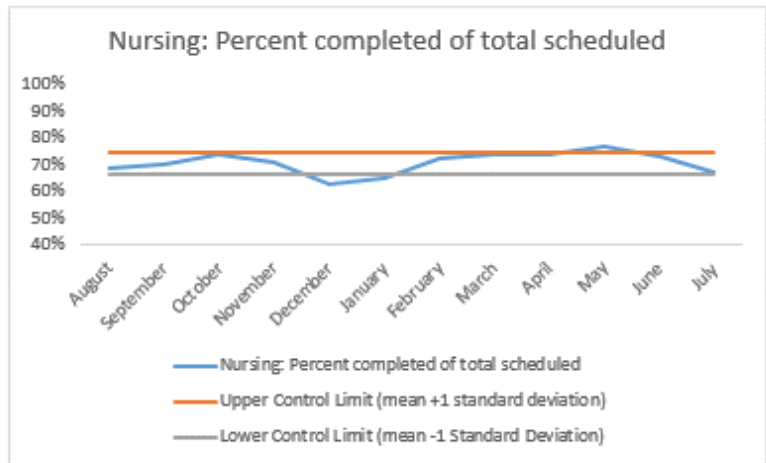
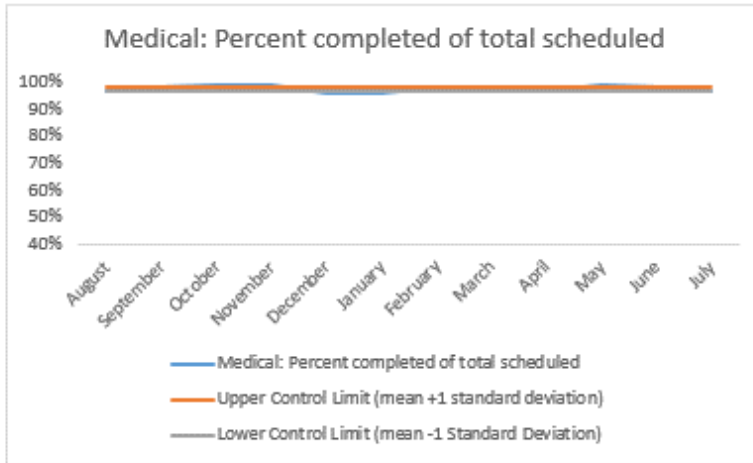
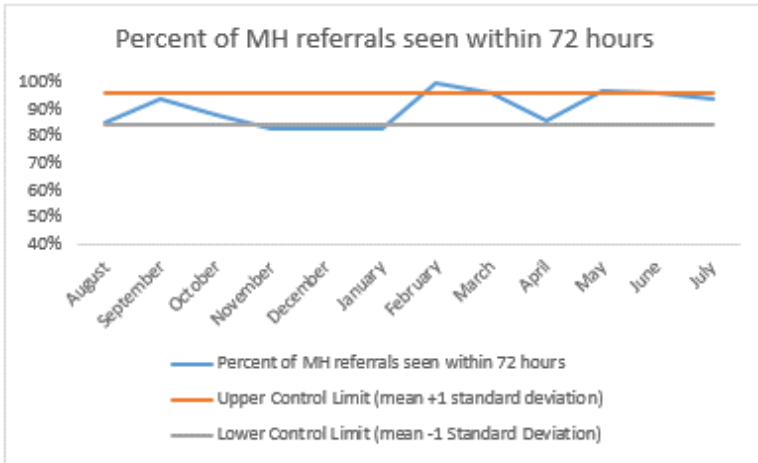
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	206	94%	390	62%	792	66%	298	77%	122	50%	91	33%	5	18%	Future Metric			1904	64%
	Refused & Verified	2	1%	28	4%	25	2%	1	0%	9	4%	72	26%	11	39%				148	5%
	Not Produced by DOC	1	0%	161	26%	188	16%	58	15%	64	26%	82	30%	9	32%				563	19%
	Out to Court	1	0%	36	6%	123	10%	24	6%	7	3%	10	4%	0	0%				201	7%
	Left Without Being Seen	2	1%	1	0%	1	0%	4	1%	2	1%	2	1%	0	0%				12	0%
	Rescheduled by CHS	3	1%	7	1%	57	5%	0	0%	40	16%	17	6%	0	0%				124	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	11%				3	0%
	No Longer Indicated	3	1%	5	1%	8	1%	0	0%	0	0%	2	1%	N/A	N/A				18	1%
Total Scheduled Services	218	100%	628	100%	1194	100%	385	100%	244	100%	276	100%	28	100%				2973	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	67%	69%	78%	54%	59%	57%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	671
5.2	Emergency Sick Call Completed ¹	107
5.3	Injury Evaluations ²	259
5.4	Medical Add-Ons	61
5.5	Number of Patients with Non-Intake Lab Collection	171

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	10
2.2	Referrals seen within 72 hours	9
2.3	Percent seen within 72 hours	90%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	1062	97%	1101	96%	400	75%	170	96%	0	0%	429	75%	64	56%	Future Metric			3226	89%
	Refused & Verified	7	1%	32	3%	29	5%	0	0%	1	100%	80	14%	34	30%				183	5%
	Not Produced by DOC	3	0%	2	0%	53	10%	6	3%	0	0%	37	6%	8	7%				109	3%
	Out to Court	8	1%	8	1%	18	3%	1	1%	0	0%	9	2%	2	2%				46	1%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%				1	0%
	Rescheduled by CHS	5	0%	0	0%	34	6%	1	1%	0	0%	17	3%	0	0%				57	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	5%				6	0%
	No Longer Indicated	9	1%	0	0%	2	0%	0	0%	0	0%	0	0%	N/A	N/A				11	0%
	Total Scheduled Services	1094	100%	1143	100%	536	100%	178	100%	1	100%	572	100%	115	100%				3639	100%

¹Includes medical infirmary services

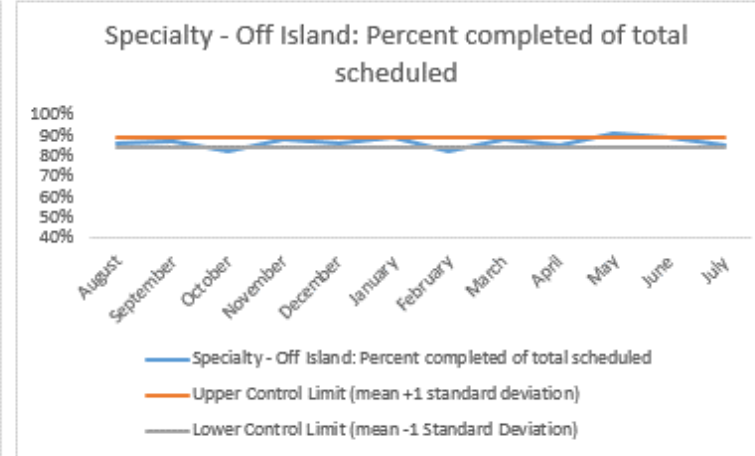
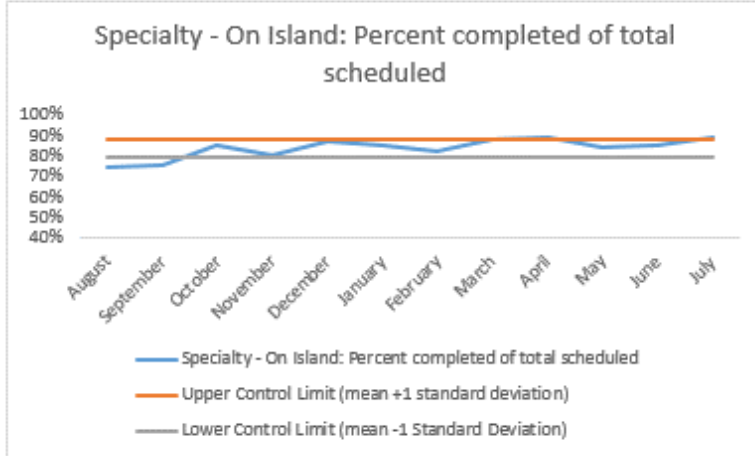
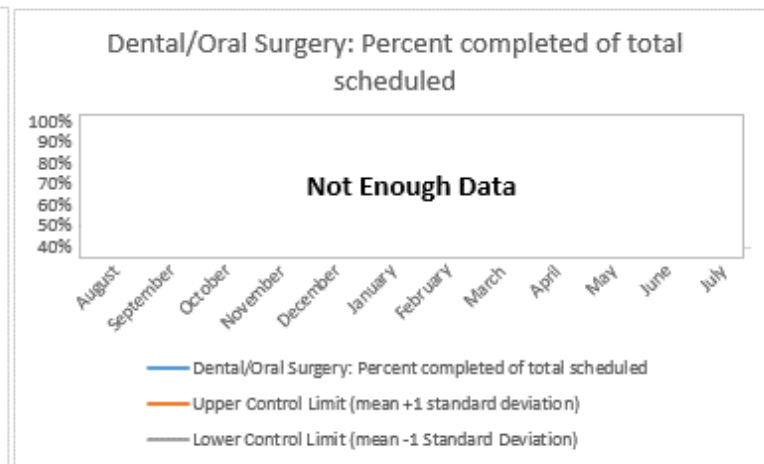
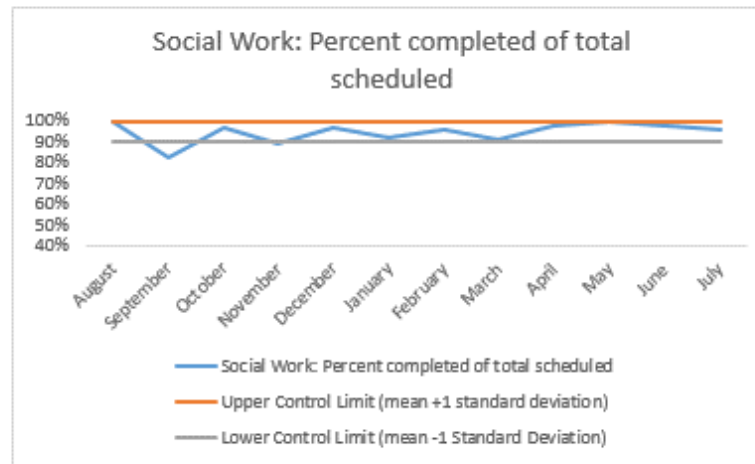
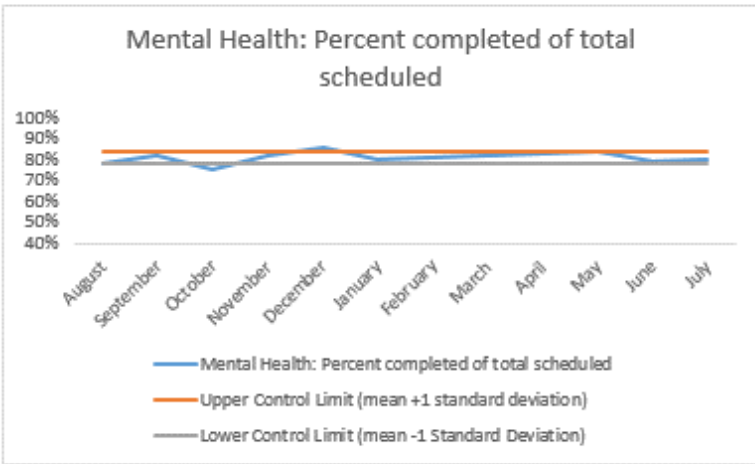
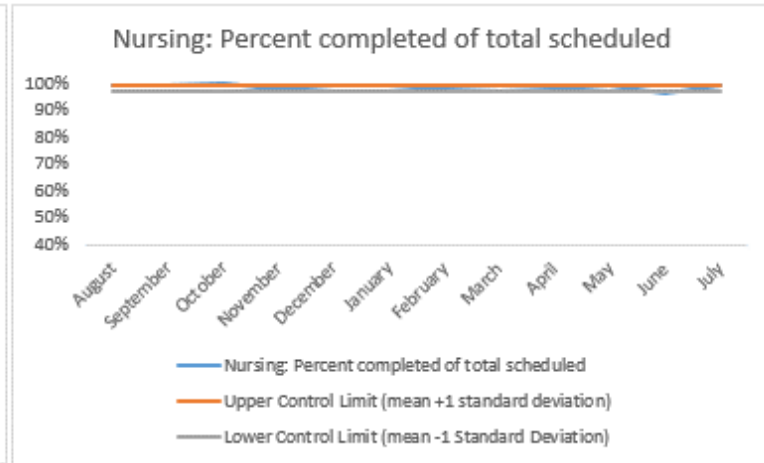
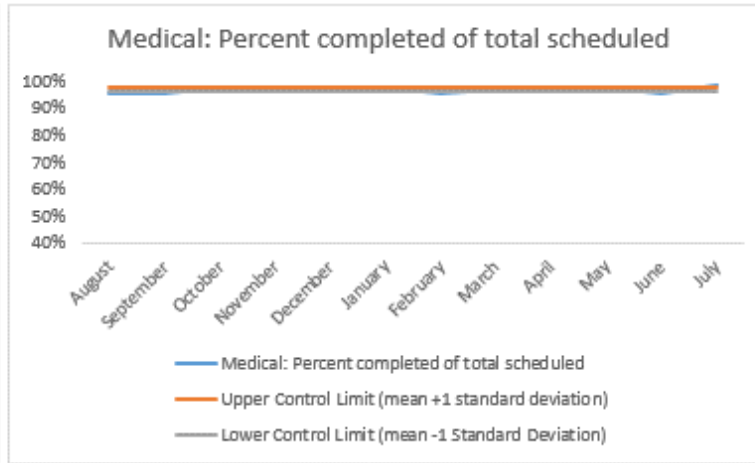
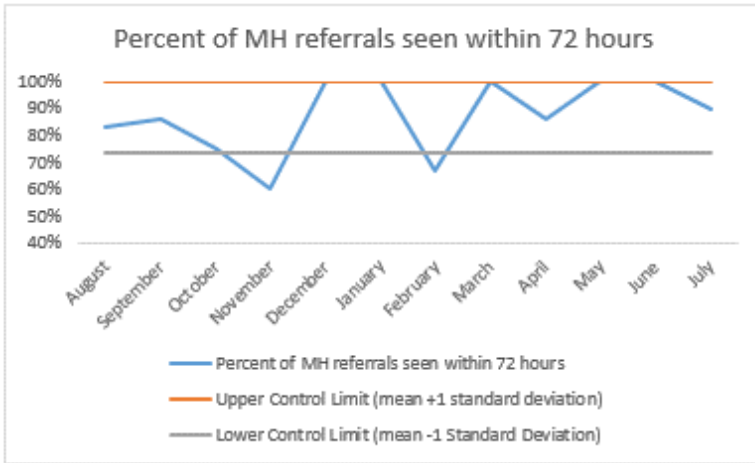
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	99%	99%	80%	96%	100%	89%	85%		94%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	538
5.2	Emergency Sick Call Completed ¹	23
5.3	Injury Evaluations ²	37
5.4	Medical Add-Ons	226
5.5	Number of Patients with Non-Intake Lab Collection	330

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	56
2.2	Referrals seen within 72 hours	49
2.3	Percent seen within 72 hours	88%

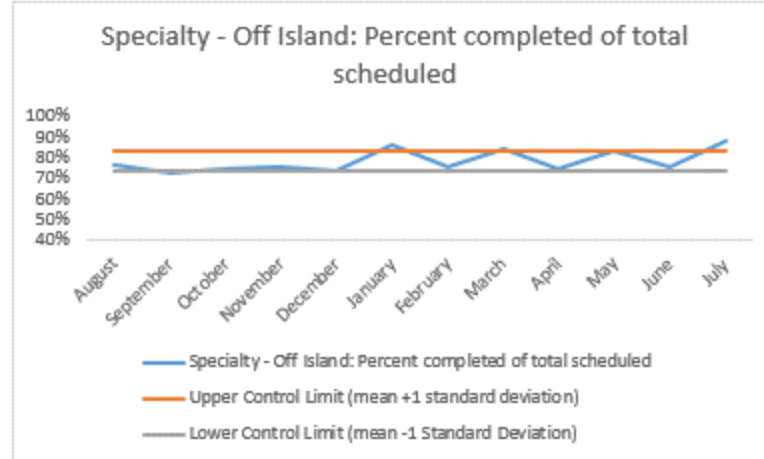
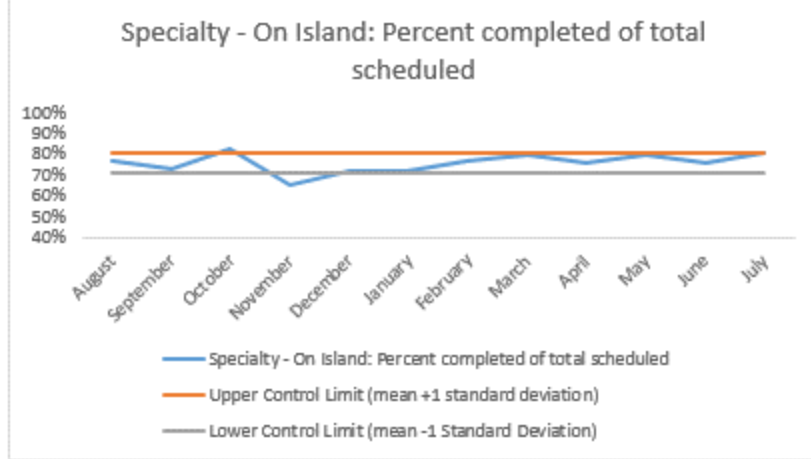
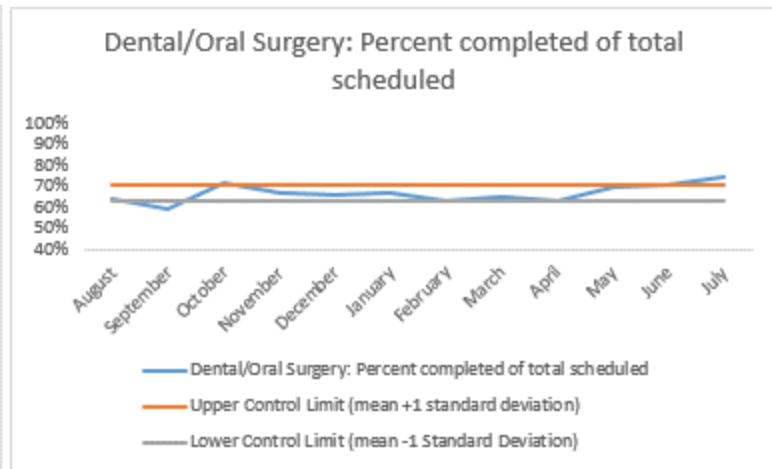
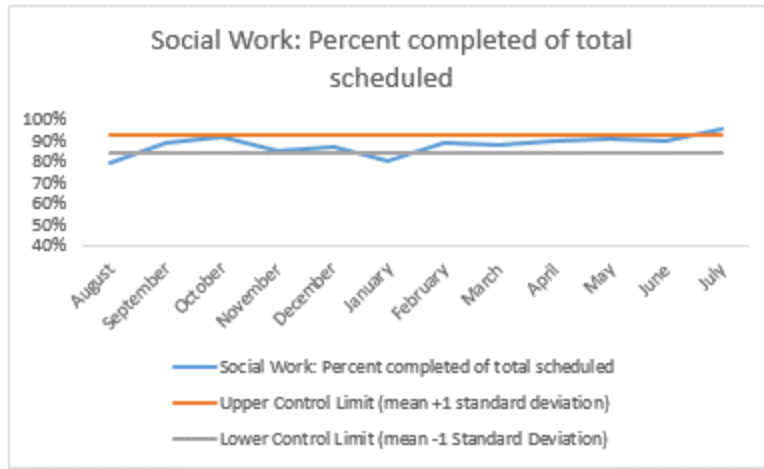
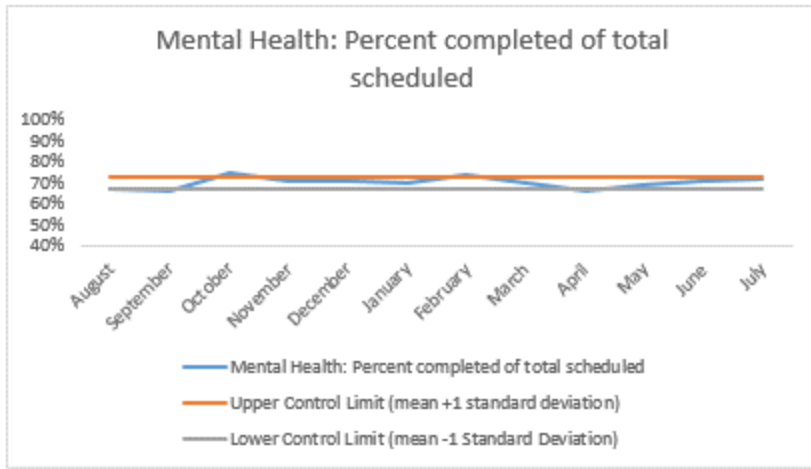
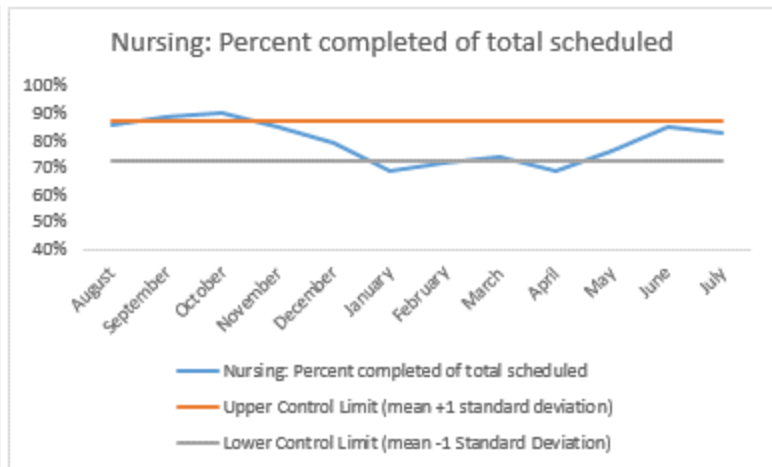
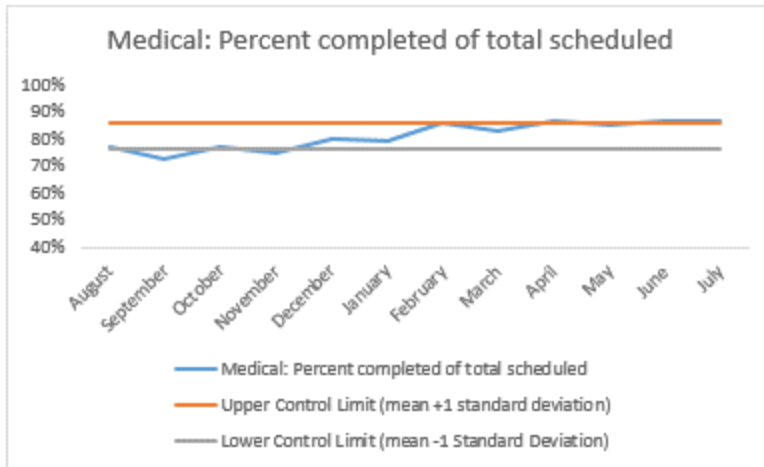
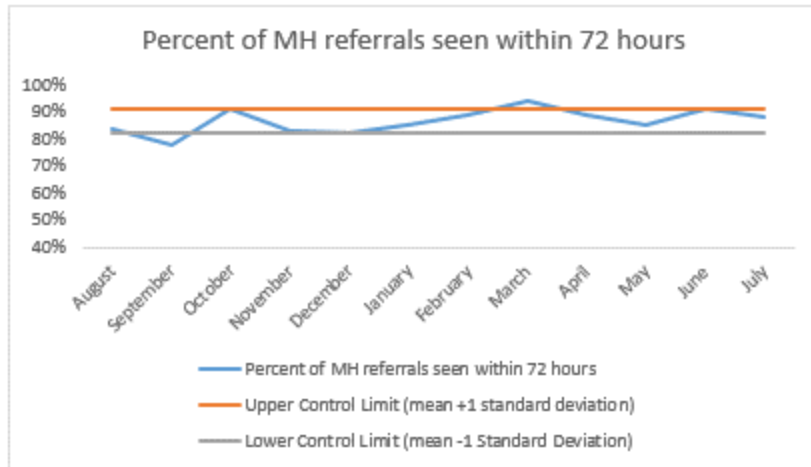
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	296	81%	136	78%	1286	67%	324	96%	296	64%	116	53%	28	50%	Future Metric			2482	70%
	Refused & Verified	15	4%	6	3%	85	4%	0	0%	45	10%	63	29%	21	38%				235	7%
	Not Produced by DOC	37	10%	21	12%	353	18%	7	2%	89	19%	26	12%	5	9%				538	15%
	Out to Court	7	2%	4	2%	67	3%	5	1%	26	6%	5	2%	1	2%				115	3%
	Left Without Being Seen	0	0%	0	0%	16	1%	0	0%	4	1%	0	0%	0	0%				20	1%
	Rescheduled by CHS	4	1%	4	2%	94	5%	0	0%	0	0%	10	5%	0	0%				112	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	0%
	No Longer Indicated	5	1%	4	2%	26	1%	0	0%	0	0%	0	0%	N/A	N/A				35	1%
Total Scheduled Services	364	100%	175	100%	1927	100%	336	100%	460	100%	220	100%	56	100%				3538	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	83%	72%	96%	74%	81%	88%		78%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1103
5.2	Emergency Sick Call Completed ¹	19
5.3	Injury Evaluations ²	239
5.4	Medical Add-Ons	40
5.5	Number of Patients with Non-Intake Lab Collection	136

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XI. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	298
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	117
2.2	Referrals seen within 72 hours	107
2.3	Percent seen within 72 hours	91%

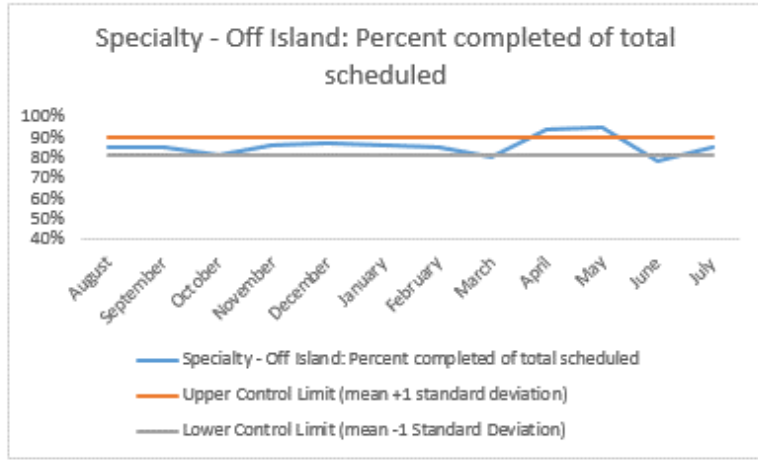
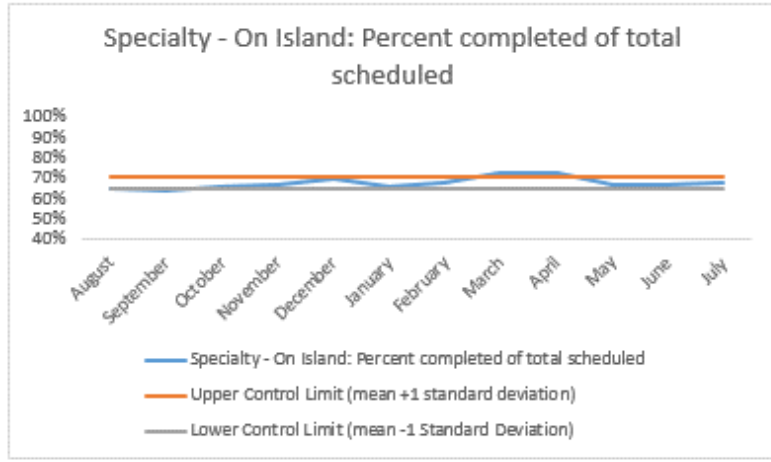
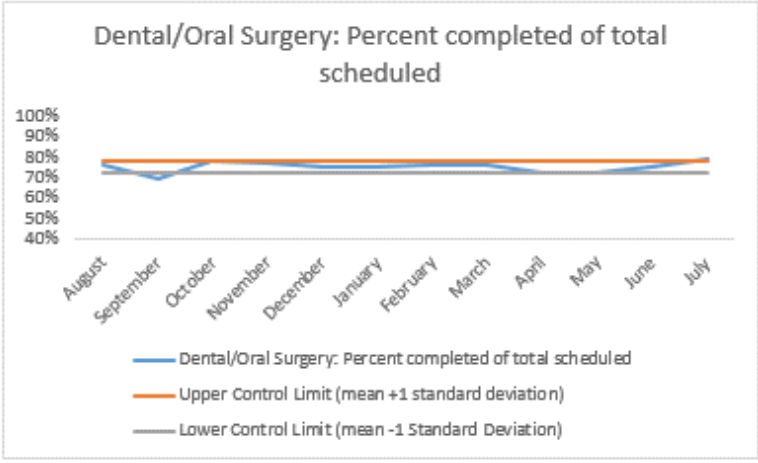
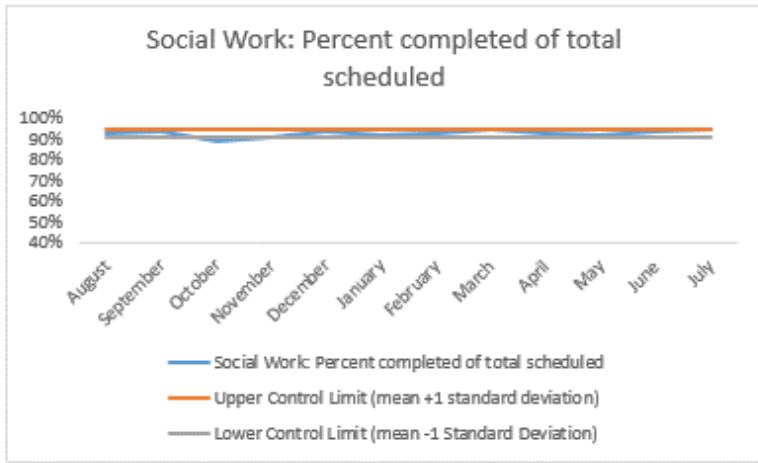
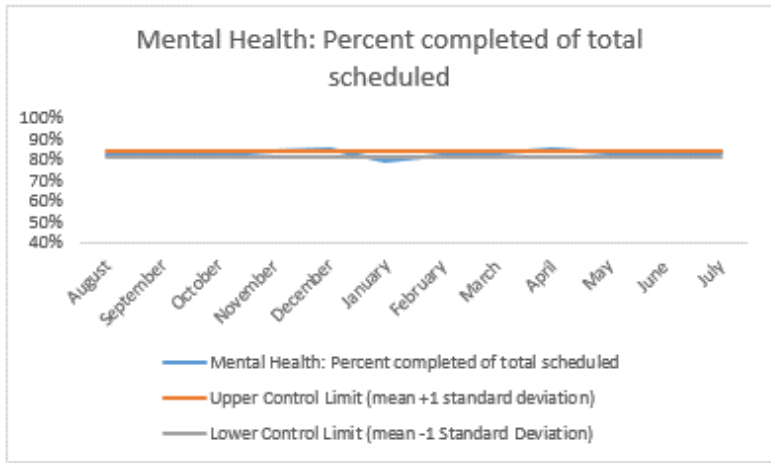
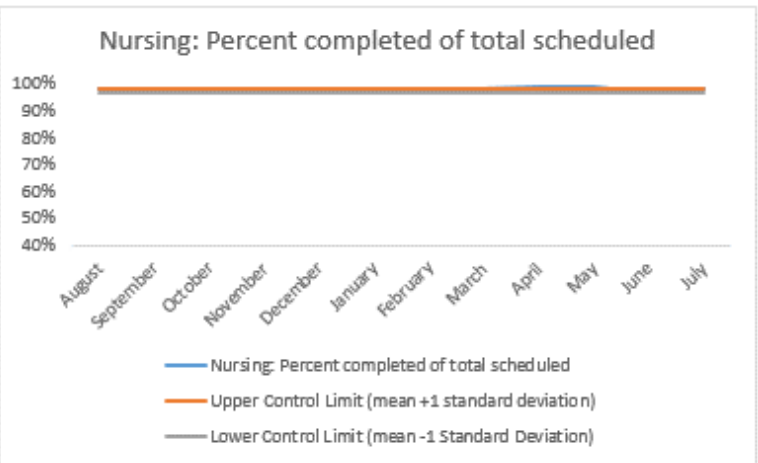
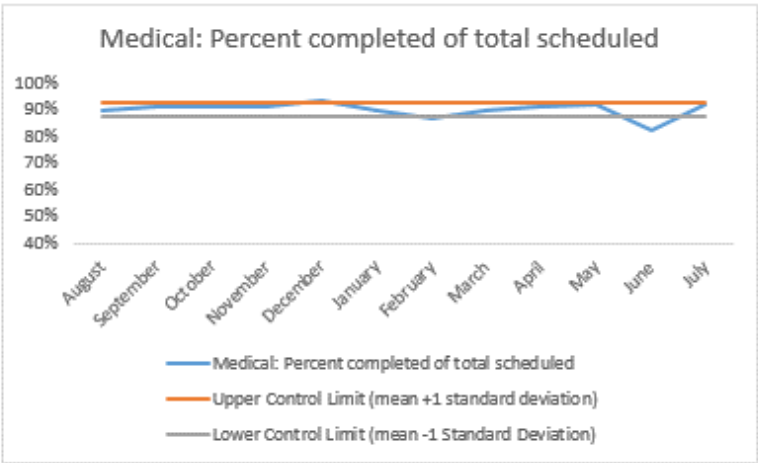
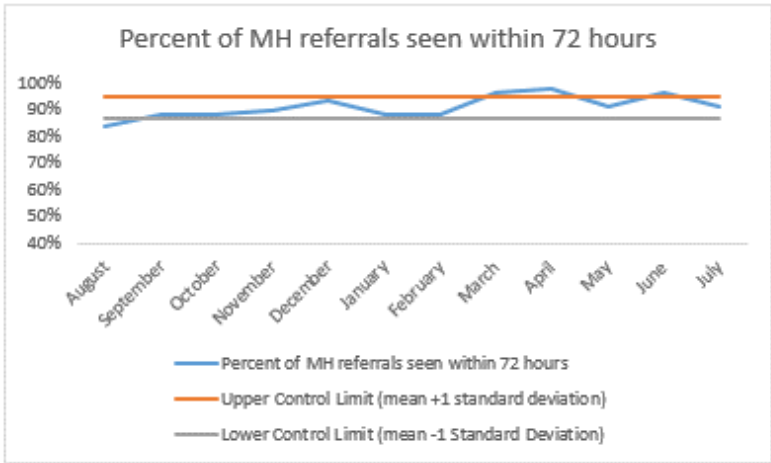
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	921	89%	769	96%	1948	76%	1131	95%	216	70%	574	51%	17	63%	Future Metric			5576	79%
	Refused & Verified	30	3%	13	2%	154	6%	4	0%	27	9%	187	17%	6	22%				421	6%
	Not Produced by DOC	23	2%	7	1%	207	8%	26	2%	40	13%	154	14%	1	4%				458	7%
	Out to Court	26	3%	8	1%	147	6%	13	1%	11	4%	100	9%	3	11%				308	4%
	Left Without Being Seen	0	0%	0	0%	15	1%	1	0%	7	2%	36	3%	0	0%				59	1%
	Rescheduled by CHS	34	3%	5	1%	65	3%	16	1%	6	2%	65	6%	0	0%				191	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	0	0%	11	0%	4	0%	0	0%	2	0%	N/A	N/A				17	0%
	Total Scheduled Services	1034	100%	802	100%	2547	100%	1195	100%	307	100%	1118	100%	27	100%			7030	100%	
	¹ Includes medical infirmary services ² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	92%	98%	83%	95%	79%	68%	85%		86%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1143
5.2	Emergency Sick Call Completed ¹	96
5.3	Injury Evaluations ²	139
5.4	Medical Add-Ons	80
5.5	Number of Patients with Non-Intake Lab Collection	379

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	98
1.2	Average time to completion once known to CHS (hours)	2.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	42
2.2	Referrals seen within 72 hours	34
2.3	Percent seen within 72 hours	81%

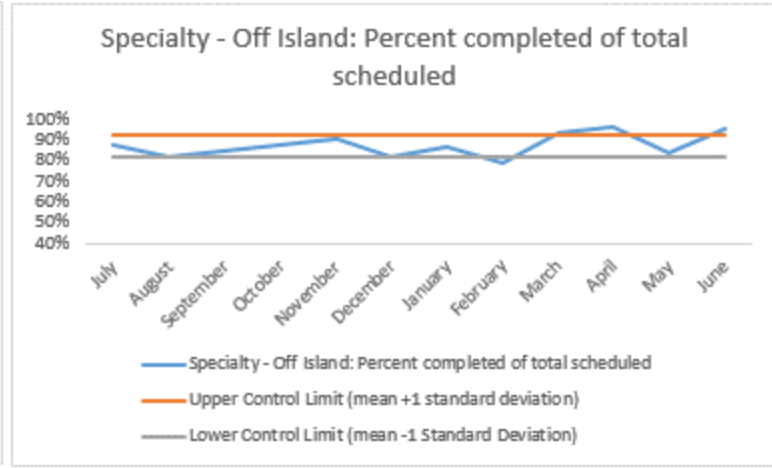
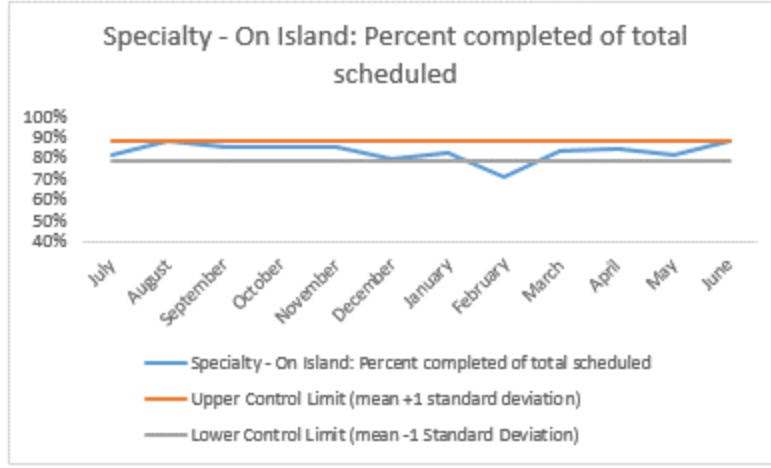
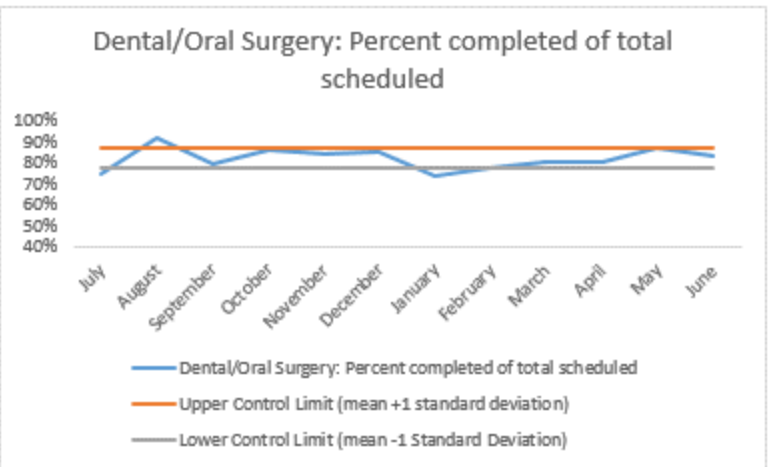
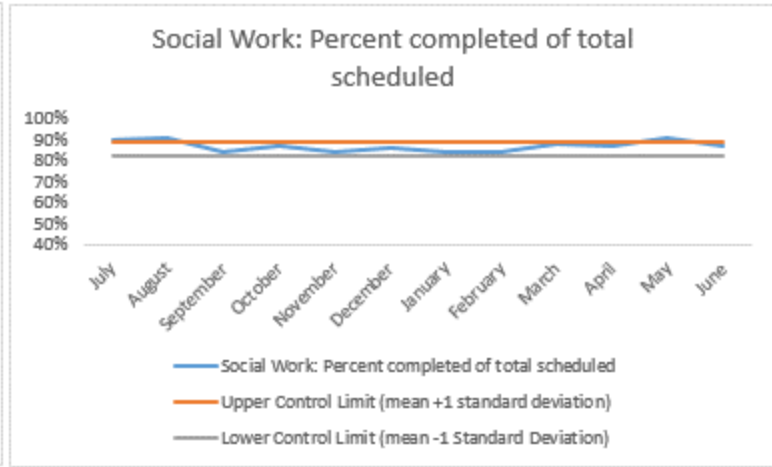
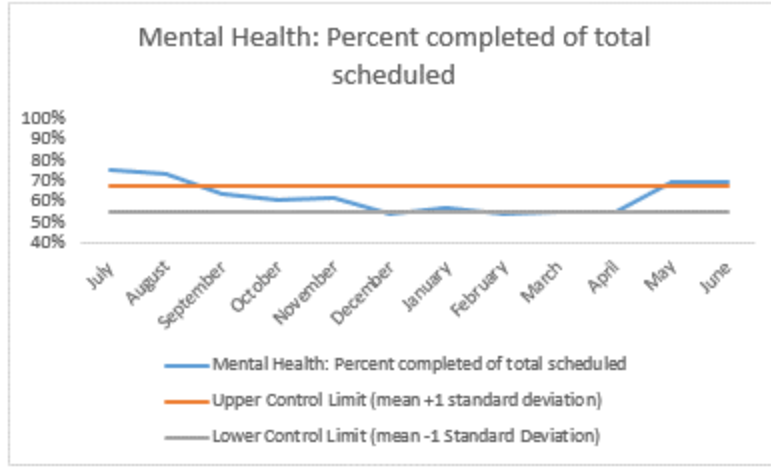
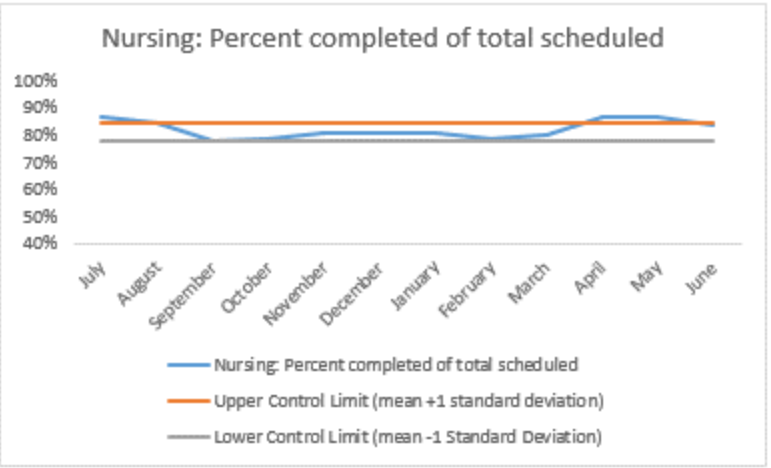
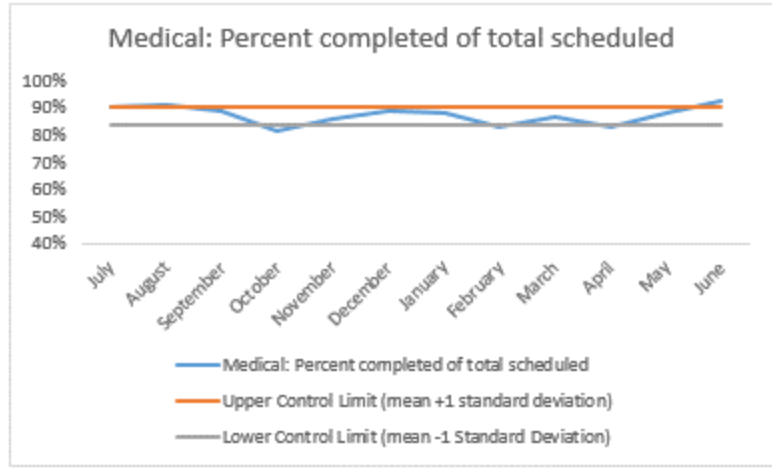
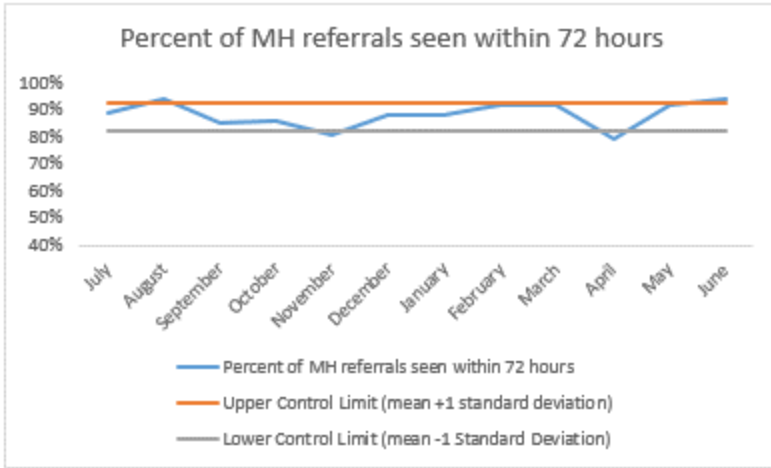
3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	112	77%	124	75%	674	48%	213	77%	89	66%	69	53%	12	46%	Future Metric			1293
Refused & Verified	6	4%	2	1%	144	10%	0	0%	11	8%	45	35%	9	35%				217	10%
Not Produced by DOC	12	8%	29	17%	426	30%	52	19%	28	21%	9	7%	5	19%				561	25%
Out to Court	4	3%	5	3%	69	5%	12	4%	6	4%	5	4%	0	0%				101	4%
Left Without Being Seen	1	1%	1	1%	20	1%	0	0%	0	0%	0	0%	0	0%				22	1%
Rescheduled by CHS	0	0%	4	2%	36	3%	0	0%	0	0%	2	2%	0	0%				42	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
No Longer Indicated	10	7%	1	1%	32	2%	0	0%	0	0%	0	0%	N/A	N/A				43	2%
Total Scheduled Services	145	100%	166	100%	1401	100%	277	100%	134	100%	130	100%	26	100%			2279	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	76%	60%	77%	75%	88%	81%		68%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	433
5.2	Emergency Sick Call Completed ¹	38
5.3	Injury Evaluations ²	338
5.4	Medical Add-Ons	56
5.5	Number of Patients with Non-Intake Lab Collection	109

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	672
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	52
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	58%

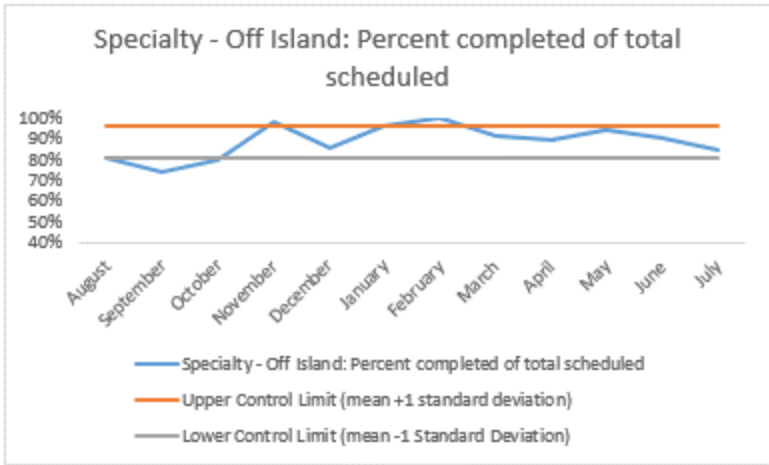
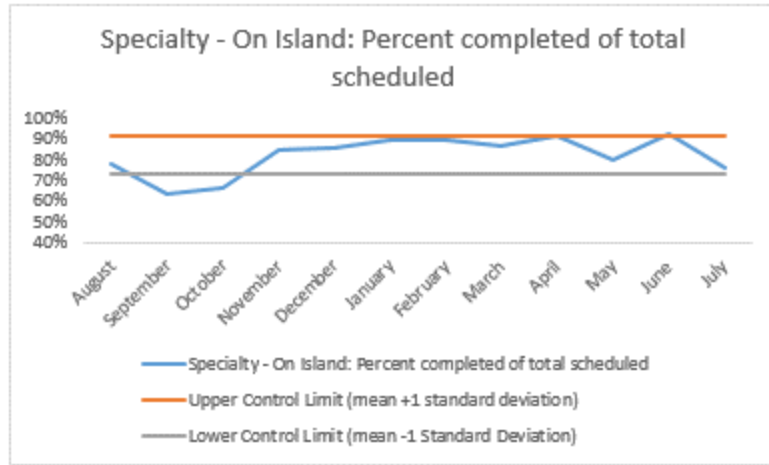
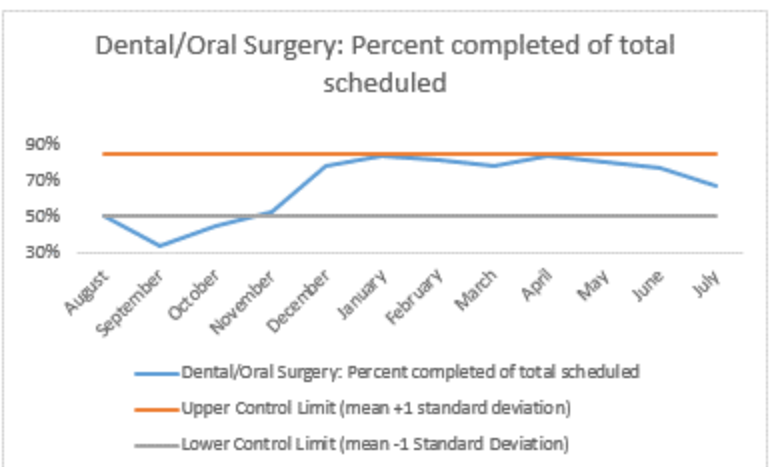
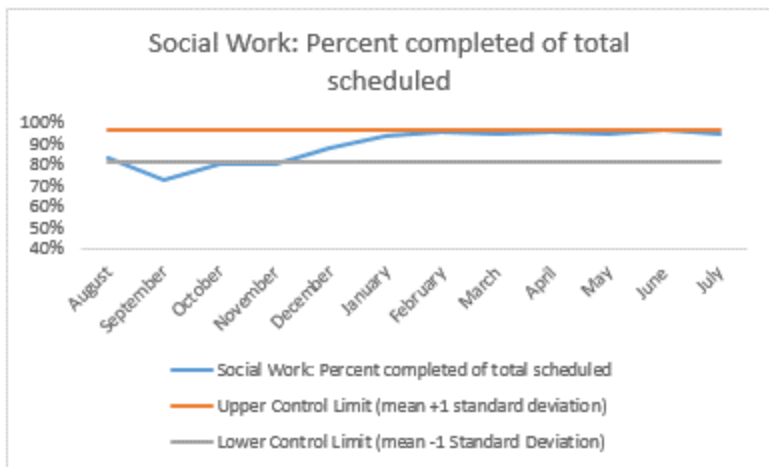
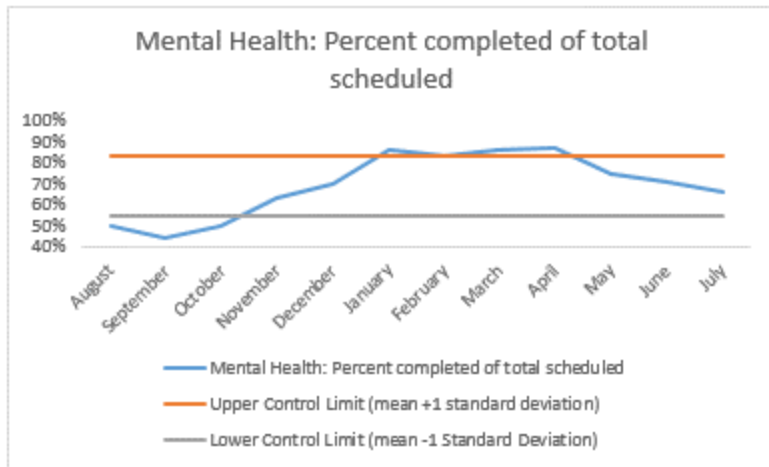
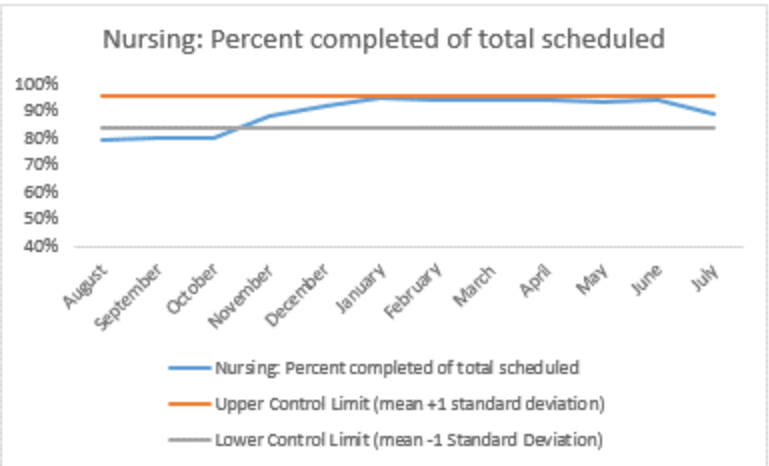
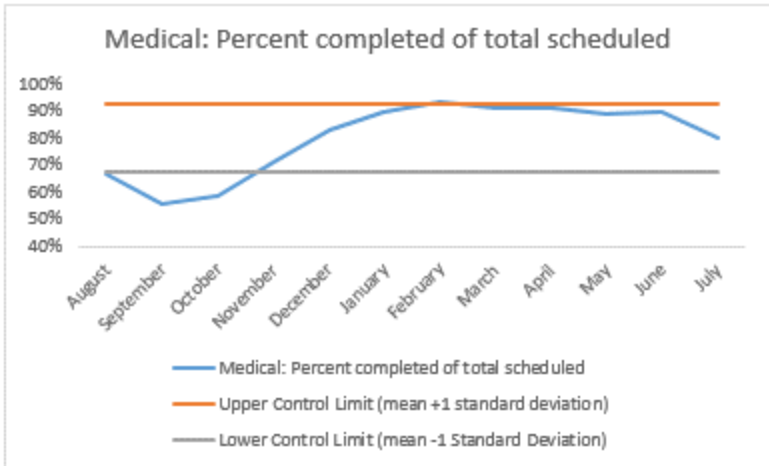
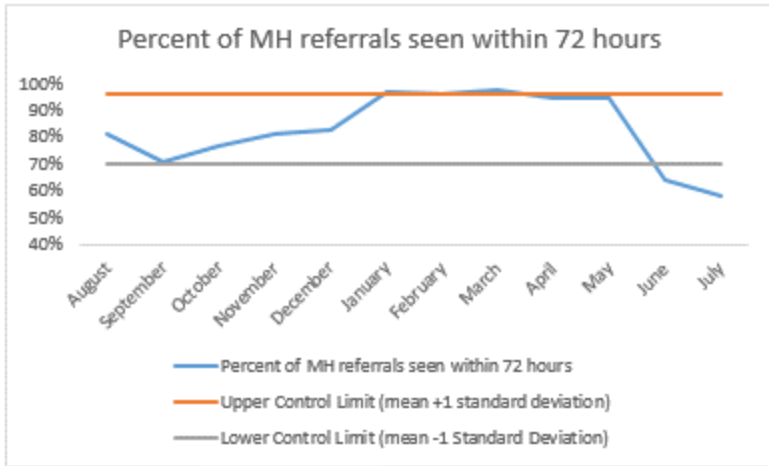
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	461	78%	1267	85%	552	58%	331	95%	168	63%	79	47%	15	38%	Future Metric			2873	74%
	Refused & Verified	8	1%	16	1%	70	7%	1	0%	10	4%	48	29%	19	48%		172	4%		
	Not Produced by DOC	56	9%	132	9%	107	11%	10	3%	58	22%	30	18%	4	10%		397	10%		
	Out to Court	9	2%	13	1%	83	9%	6	2%	20	7%	3	2%	1	3%		135	3%		
	Left Without Being Seen	15	3%	6	0%	0	0%	0	0%	8	3%	1	1%	0	0%		30	1%		
	Rescheduled by CHS	34	6%	15	1%	124	13%	0	0%	0	0%	6	4%	0	0%		179	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	3%		1	0%		
	No Longer Indicated	10	2%	45	3%	13	1%	0	0%	3	1%	1	1%	N/A	N/A		72	2%		
	Total Scheduled Services	593	100%	1494	100%	949	100%	348	100%	267	100%	168	100%	40	100%				3859	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	80%	89%	66%	95%	67%	76%	85%		80%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	718
5.2	Emergency Sick Call Completed ¹	81
5.3	Injury Evaluations ²	214
5.4	Medical Add-Ons	477
5.5	Number of Patients with Non-Intake Lab Collection	214

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	13	93%	301	94%	61	66%	10	100%	0		18	78%	7	88%	Future Metric			410	88%	
	Refused & Verified	1	7%	11	3%	7	8%	0	0%	0		4	17%	0	0%				23	5%	
	Not Produced by DOC	0	0%	1	0%	13	14%	0	0%	0		0	0%	1	13%				15	3%	
	Out to Court	0	0%	4	1%	5	5%	0	0%	0		1	4%	0	0%				10	2%	
	Left Without Being Seen	0	0%	2	1%	0	0%	0	0%	0		0	0%	0	0%				2	0%	
	Rescheduled by CHS	0	0%	0	0%	5	5%	0	0%	0		0	0%	0	0%				5	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	2	2%	0	0%	0		0	0%	N/A	N/A				2	0%	
Total Scheduled Services	14	100%	319	100%	93	100%	10	100%	0	0%	23	100%	8	100%				467	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	98%	75%	100%		96%	88%		93%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	103
5.2	Emergency Sick Call Completed ¹	8
5.3	Injury Evaluations ²	19
5.4	Medical Add-Ons	17
5.5	Number of Patients with Non-Intake Lab Collection	68

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

