



Correctional Health Services

CHS Access Report: January 2019

Version: 02/20/2019

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Sick Call Completed	Number of sick call encounters completed by CHS.
5.2	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.3	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.4	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3152
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	657
2.2	Referrals seen within 72 hours	613
2.3	Percent seen within 72 hours	93%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	3770	77%	7807	84%	15019	63%	6325	90%	1890	60%	1836	46%	282	38%	Future Metric			36929	70%	
	Refused & Verified	81	2%	278	3%	982	4%	13	0%	302	10%	890	23%	213	29%				2759	5%	
	Not Produced by DOC	758	16%	863	9%	4622	19%	537	8%	700	22%	774	20%	165	22%				8419	16%	
	Out to Court	116	2%	143	2%	1056	4%	140	2%	200	6%	176	4%	20	3%				1851	4%	
	Left Without Being Seen	18	0%	5	0%	129	1%	10	0%	21	1%	34	1%	0	0%				217	0%	
	Rescheduled by CHS	99	2%	147	2%	1659	7%	26	0%	48	2%	236	6%	11	1%				2226	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	43		6%			43	0%
	No Longer Indicated	46	1%	43	0%	276	1%	2	0%	7	0%	7	0%	N/A	N/A				381	1%	
	Total Scheduled Services	4888	100%	9286	100%	23743	100%	7053	100%	3168	100%	3953	100%	734	100%				52825	100%	
N & % Scheduled for Telehealth: 79 (12%)																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	80%	87%	68%	90%	69%	69%	67%		76%

5	Unscheduled Services	N
5.1	Sick Call Completed	10345
5.2	Injury Evaluations	2765
5.3	Medical Add-Ons	1421
5.4	Number of Patients with Non-Intake Lab Collection	1820

IV. AMKC

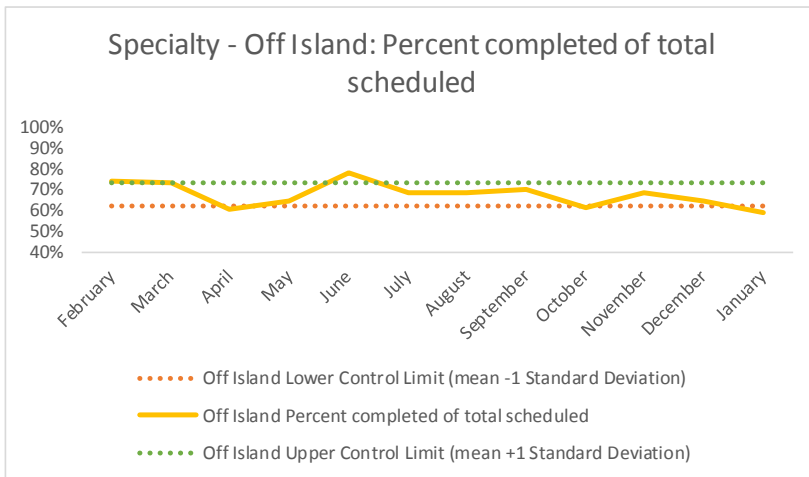
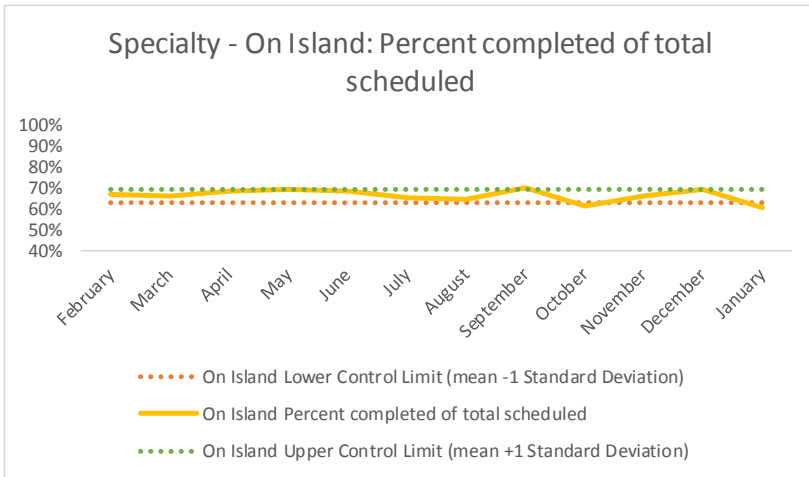
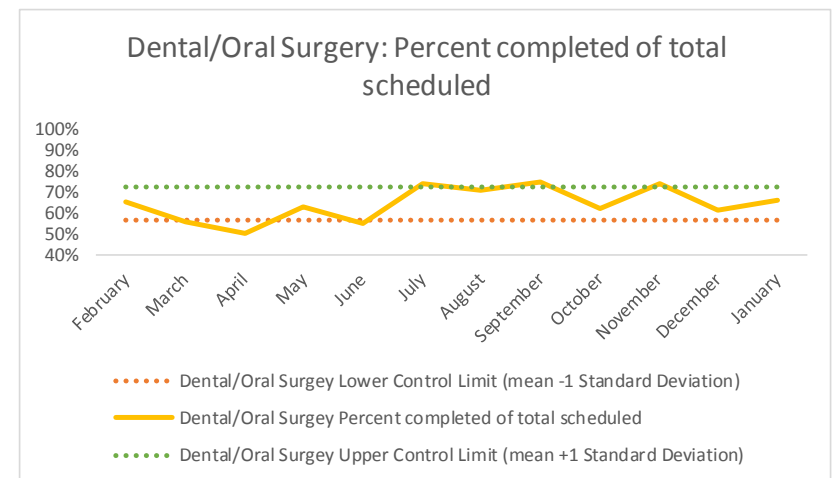
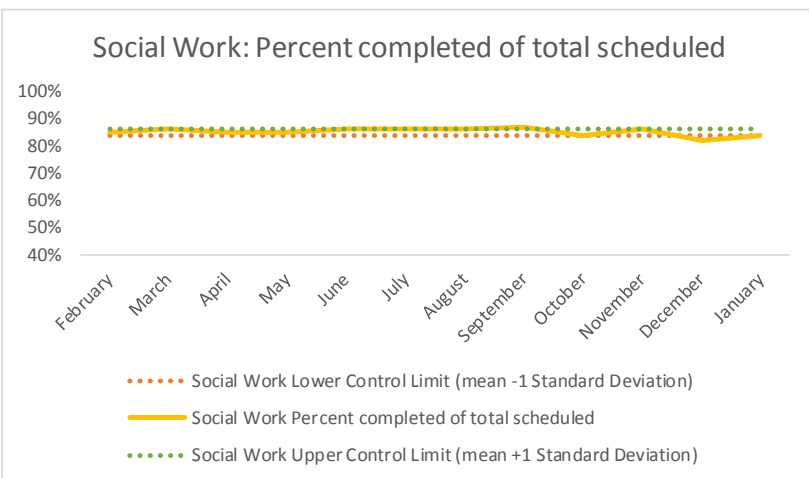
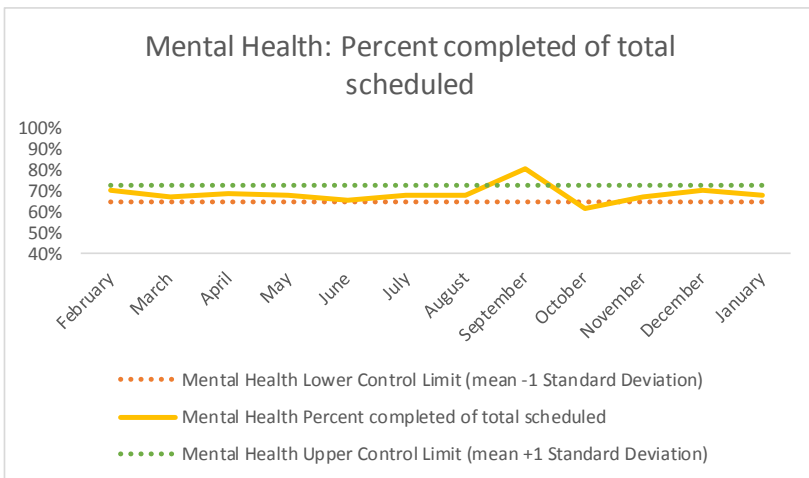
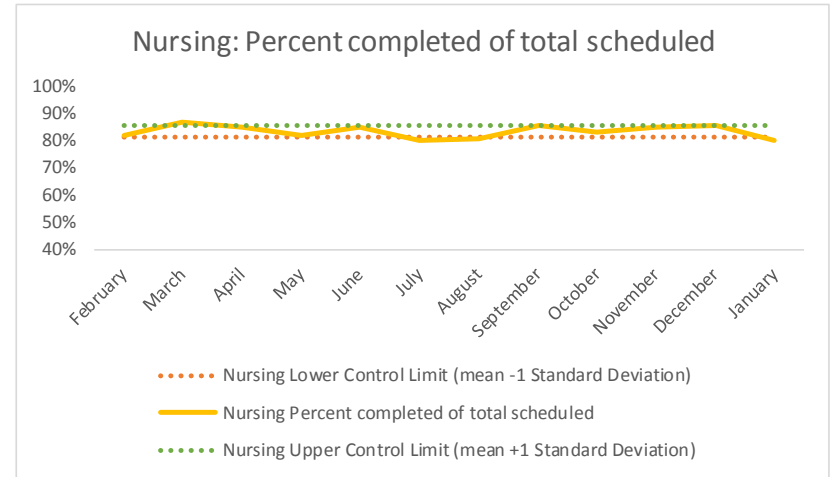
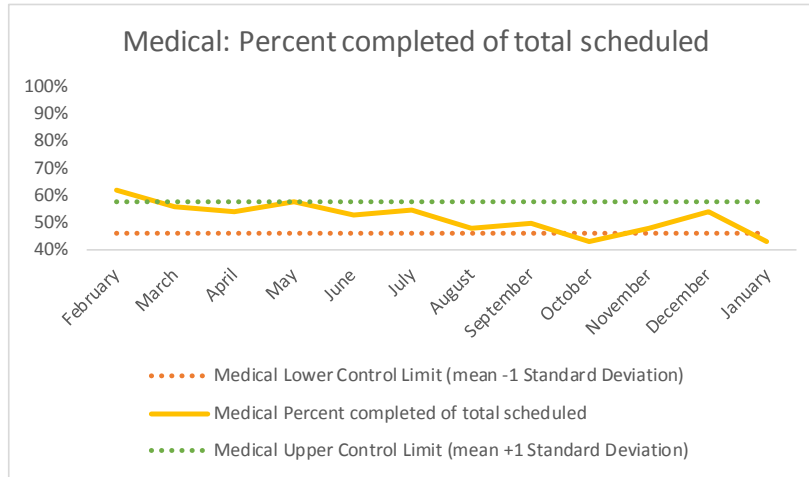
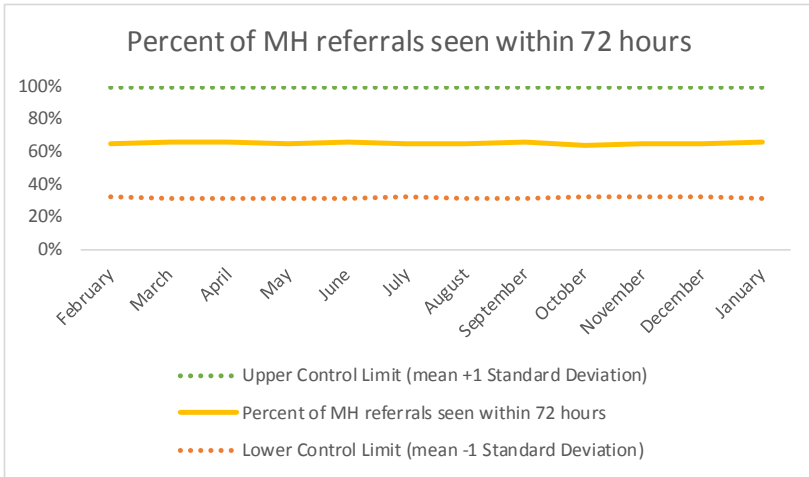
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	681
1.2	Average time to completion once known to CHS (hours)	7.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	126
2.2	Referrals seen within 72 hours	118
2.3	Percent seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	457	42%	2102	76%	4744	64%	1837	84%	279	54%	213	33%	64	38%	Future Metric			9696
Refused & Verified	5	0%	112	4%	145	2%	1	0%	65	13%	178	27%	35	21%				541	4%
Not Produced by DOC	565	52%	447	16%	1393	19%	282	13%	122	23%	192	29%	50	30%				3051	21%
Out to Court	35	3%	50	2%	271	4%	65	3%	39	8%	25	4%	6	4%				491	3%
Left Without Being Seen	0	0%	1	0%	23	0%	10	0%	3	1%	3	0%	0	0%				40	0%
Rescheduled by CHS	21	2%	58	2%	642	9%	3	0%	12	2%	42	6%	5	3%				783	5%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	5%				9	N/A
No Longer Indicated	3	0%	7	0%	152	2%	0	0%	0	0%	1	0%	N/A	N/A				163	1%
Total Scheduled Services	1086	100%	2777	100%	7370	100%	2198	100%	520	100%	654	100%	169	100%				14774	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	43%	80%	68%	84%	66%	60%	59%		70%

5	Unscheduled Services	N
5.1	Sick Call Completed	2354
5.2	Injury Evaluations	500
5.3	Medical Add-Ons	230
5.4	Number of Patients with Non-Intake Lab Collection	373



V. BKDC

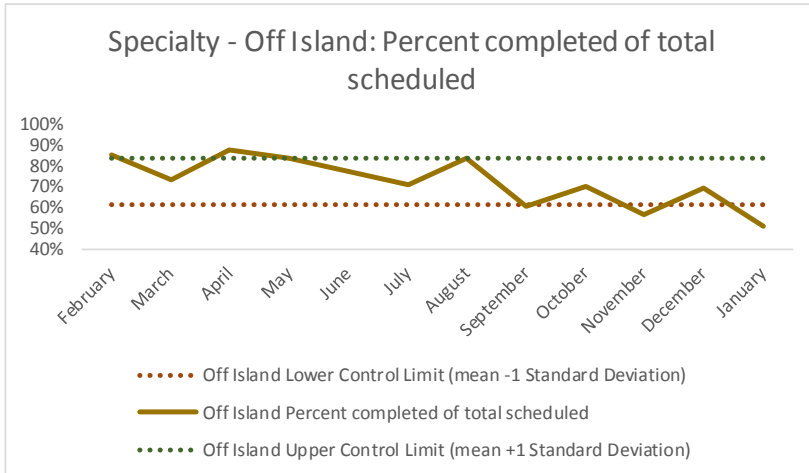
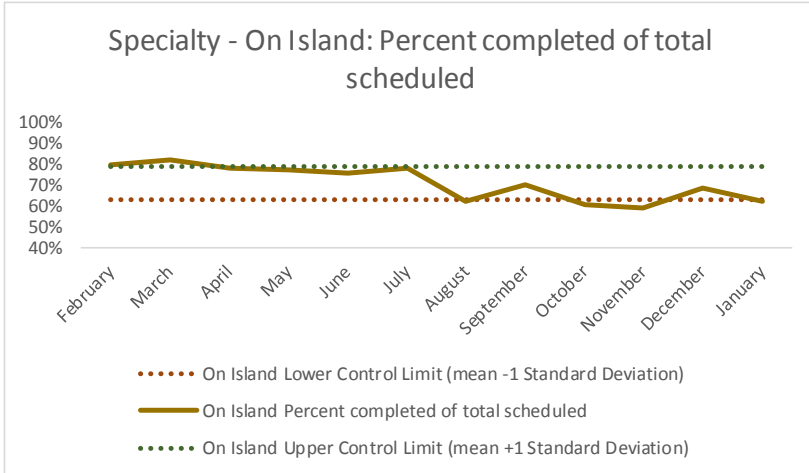
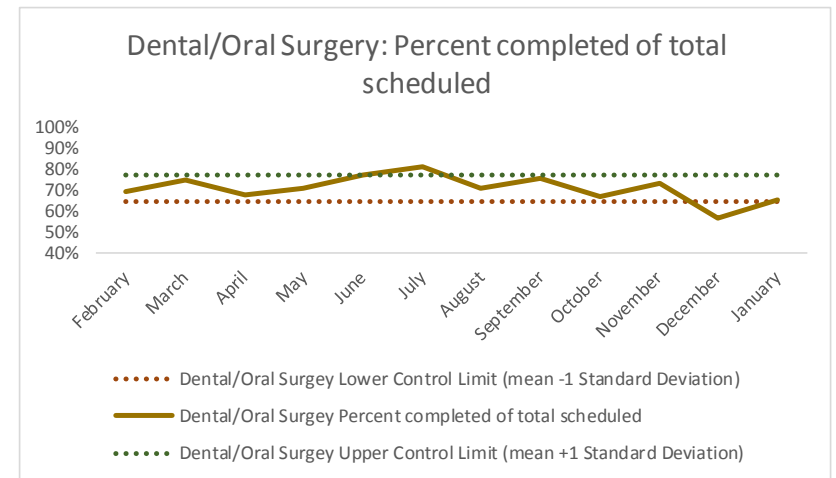
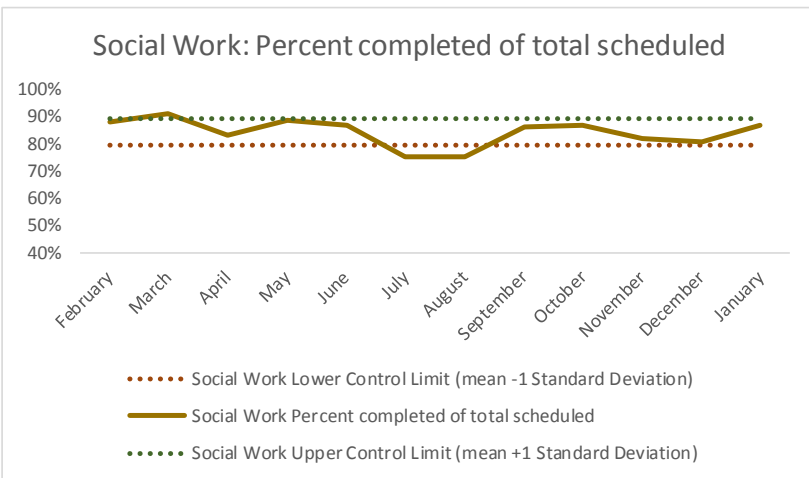
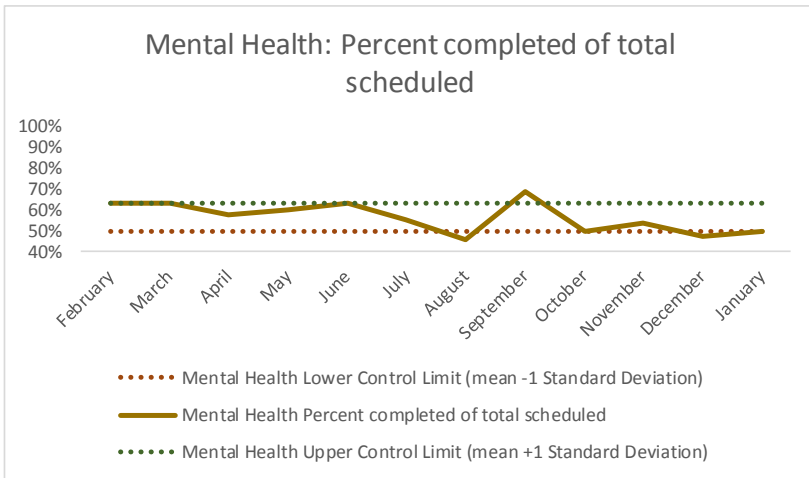
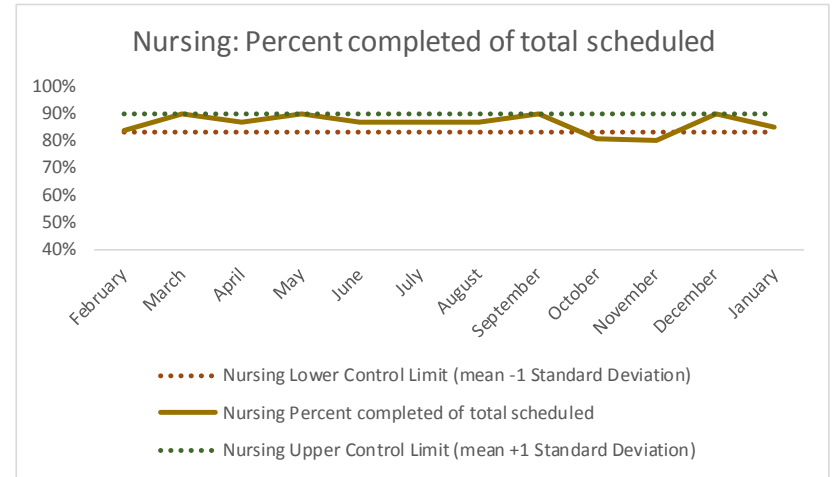
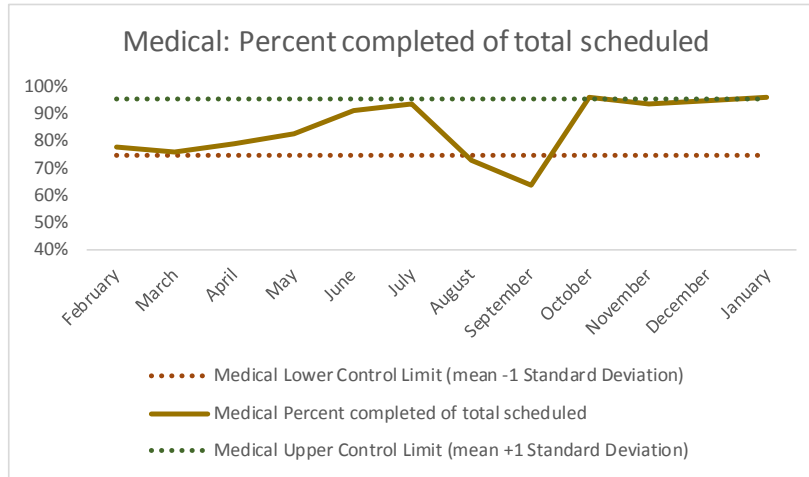
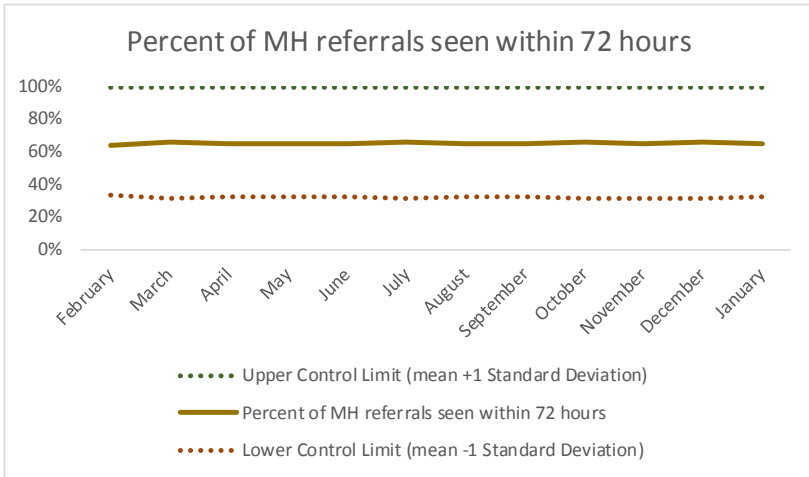
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	543
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	51
2.2	Referrals seen within 72 hours	46
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	153	94%	298	82%	694	45%	342	87%	189	59%	54	28%	13	23%	Future Metric			1743
Refused & Verified	0	0%	6	2%	80	5%	0	0%	21	7%	67	34%	16	28%				190	6%
Not Produced by DOC	0	0%	17	5%	457	29%	46	12%	100	31%	51	26%	20	35%				691	23%
Out to Court	1	1%	17	5%	145	9%	5	1%	8	2%	6	3%	2	4%				184	6%
Left Without Being Seen	5	3%	0	0%	24	2%	0	0%	0	0%	0	0%	0	0%				29	1%
Rescheduled by CHS	1	1%	21	6%	143	9%	1	0%	4	1%	17	9%	1	2%				188	6%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	9%				5	N/A
No Longer Indicated	2	1%	3	1%	10	1%	0	0%	0	0%	0	0%	N/A	N/A				15	0%
Total Scheduled Services	162	100%	362	100%	1553	100%	394	100%	322	100%	195	100%	57	100%			3045	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	96%	85%	50%	87%	65%	62%	51%		64%

5	Unscheduled Services	N
5.1	Sick Call Completed	633
5.2	Injury Evaluations	299
5.3	Medical Add-Ons	119
5.4	Number of Patients with Non-Intake Lab Collection	103



VI. EMTC

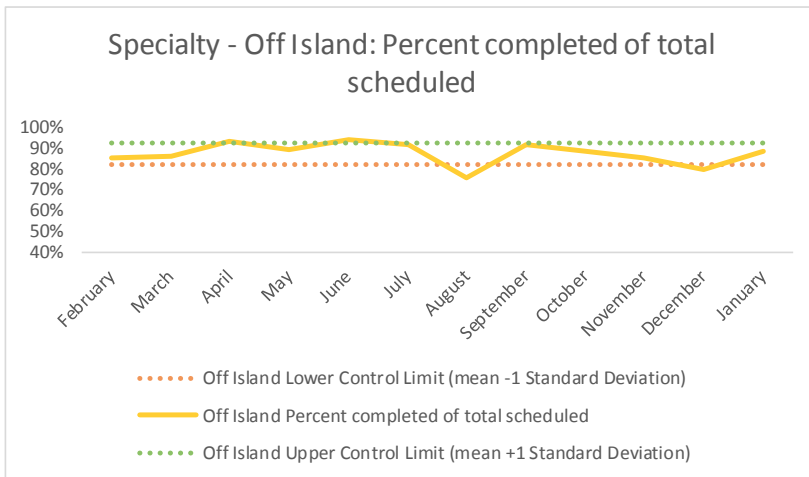
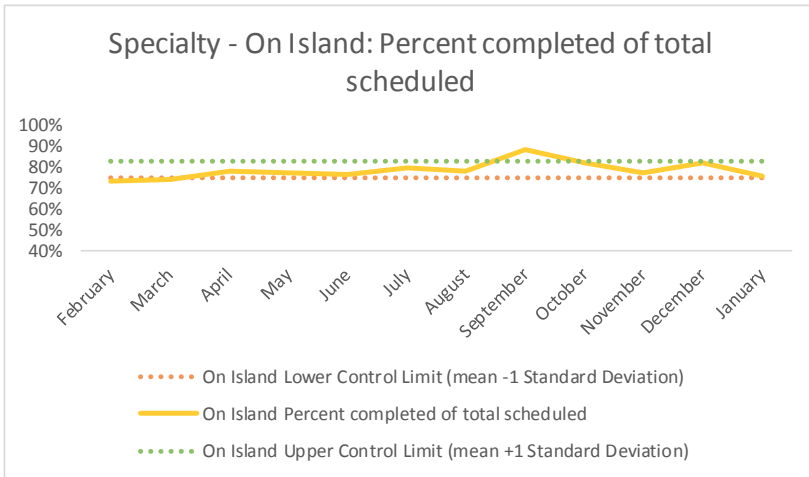
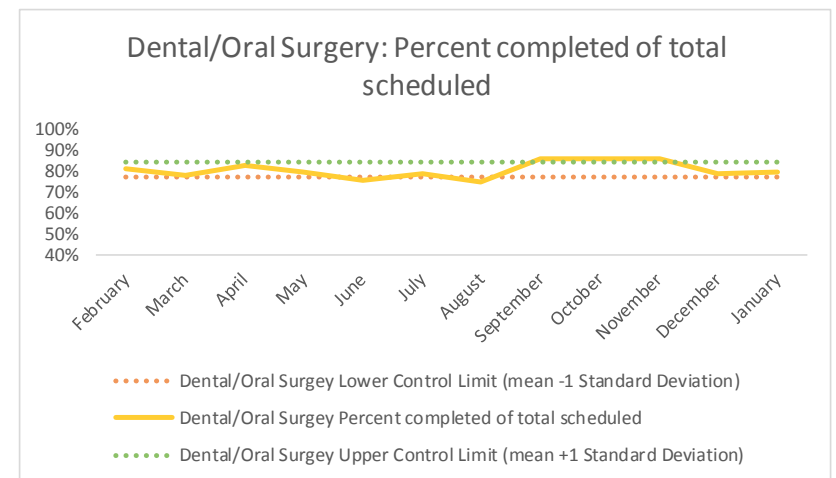
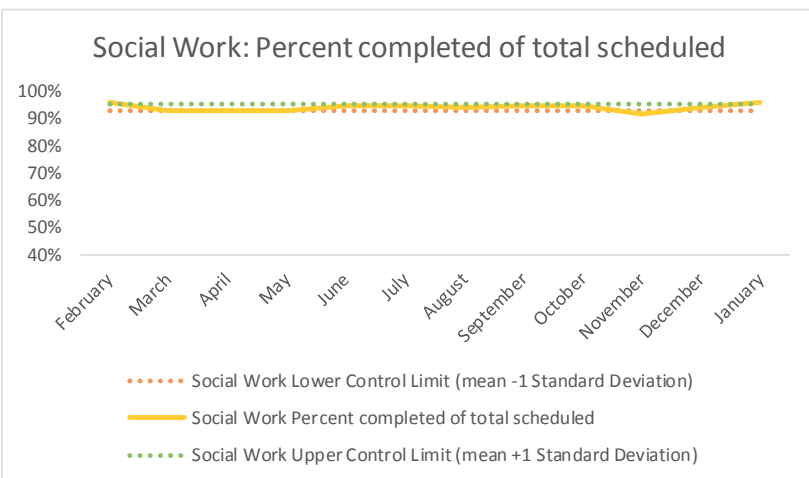
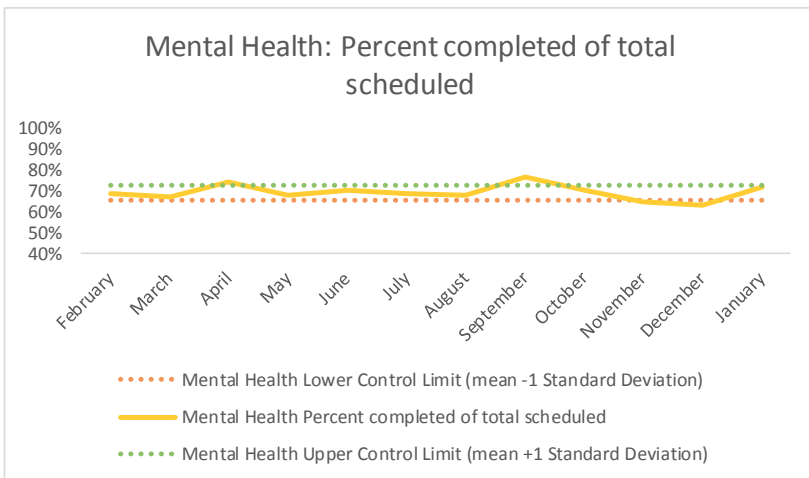
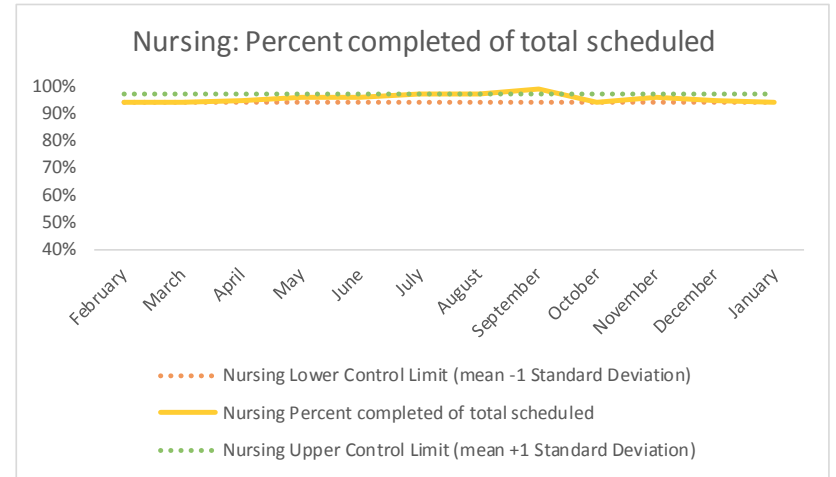
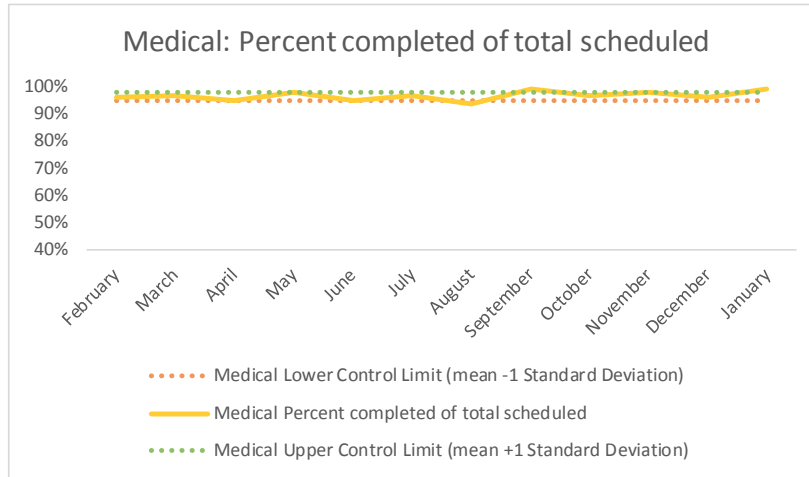
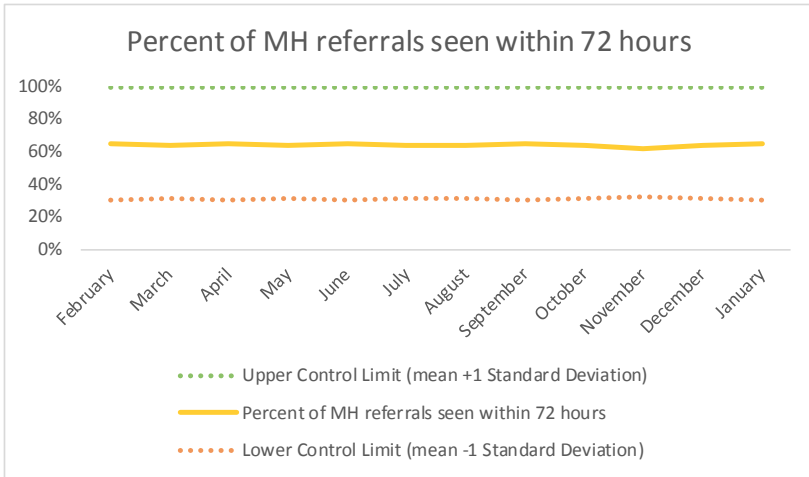
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	196
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	74
2.2	Referrals seen within 72 hours	70
2.3	Percent seen within 72 hours	95%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	297	96%	570	92%	1025	63%	1325	95%	332	67%	188	46%	34	46%	Future Metric			3771	77%	
	Refused & Verified	2	1%	10	2%	133	8%	1	0%	68	14%	117	29%	31	42%				362	7%	
	Not Produced by DOC	0	0%	28	5%	357	22%	47	3%	71	14%	64	16%	6	8%				573	12%	
	Out to Court	1	0%	4	1%	14	1%	5	0%	15	3%	7	2%	0	0%				46	1%	
	Left Without Being Seen	0	0%	0	0%	2	0%	0	0%	4	1%	2	0%	0	0%				8	0%	
	Rescheduled by CHS	2	1%	5	1%	82	5%	10	1%	8	2%	28	7%	1	1%				136	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		3%			2	N/A
	No Longer Indicated	7	2%	2	0%	5	0%	0	0%	0	0%	0	0%	N/A	N/A				14	0%	
Total Scheduled Services	309	100%	619	100%	1618	100%	1388	100%	498	100%	406	100%	74	100%				4912	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	99%	94%	72%	96%	80%	75%	88%		84%

5	Unscheduled Services	N
5.1	Sick Call Completed	1012
5.2	Injury Evaluations	146
5.3	Medical Add-Ons	174
5.4	Number of Patients with Non-Intake Lab Collection	293



VII. GRVC

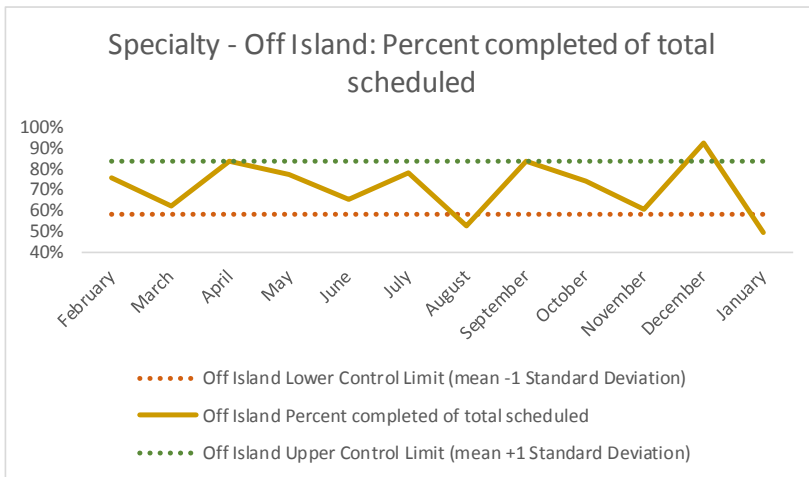
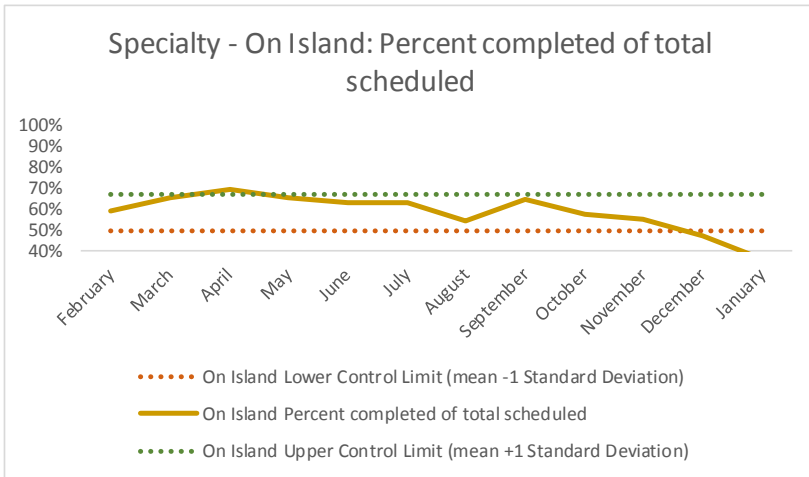
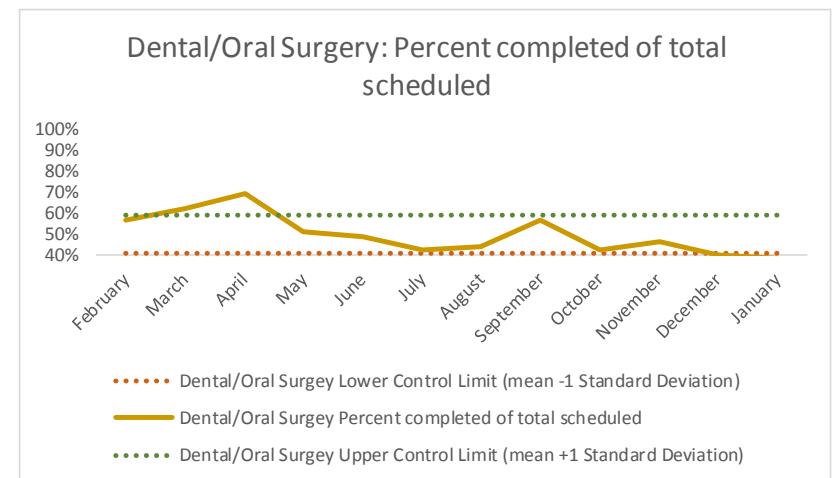
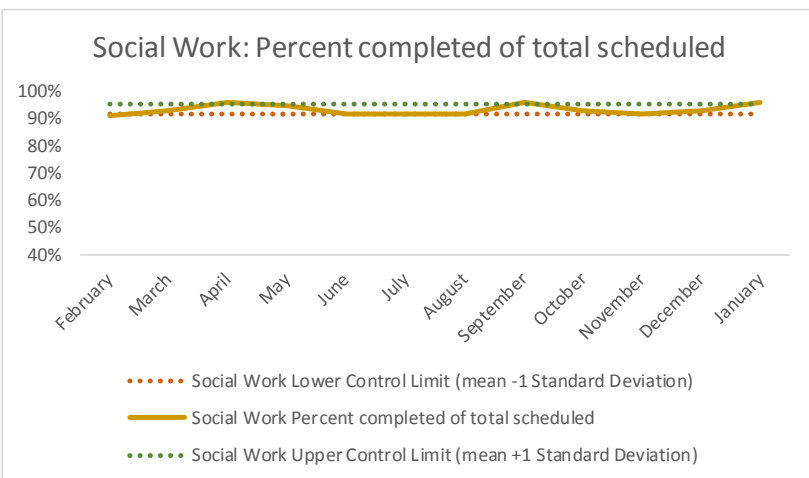
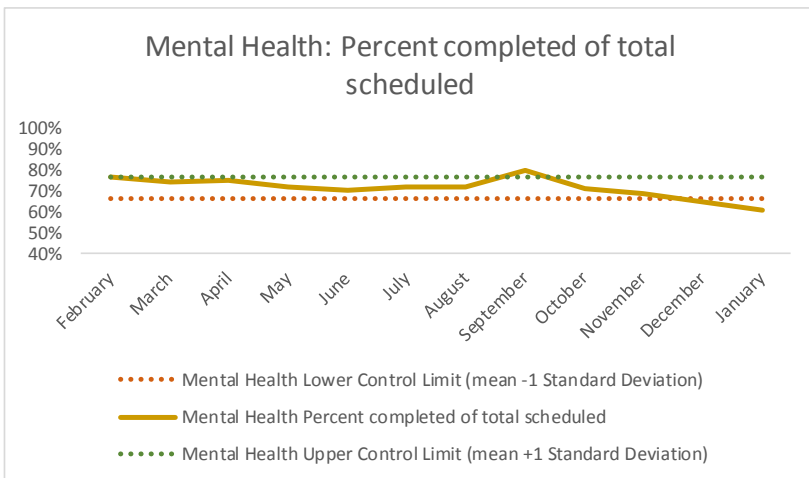
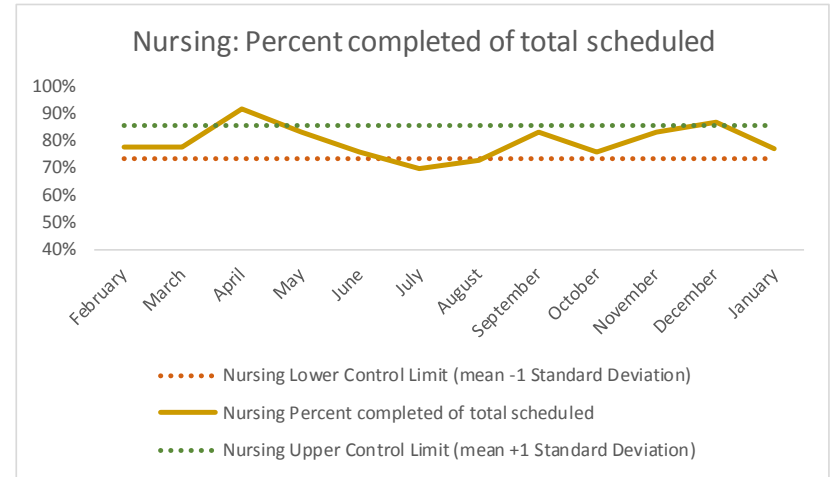
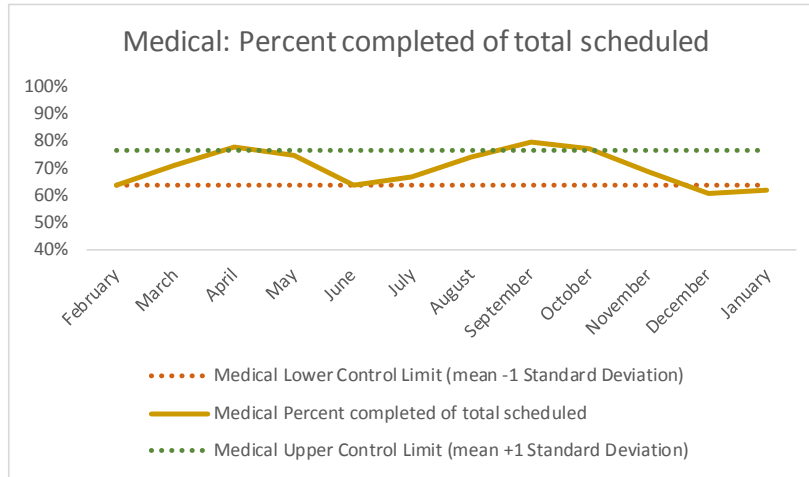
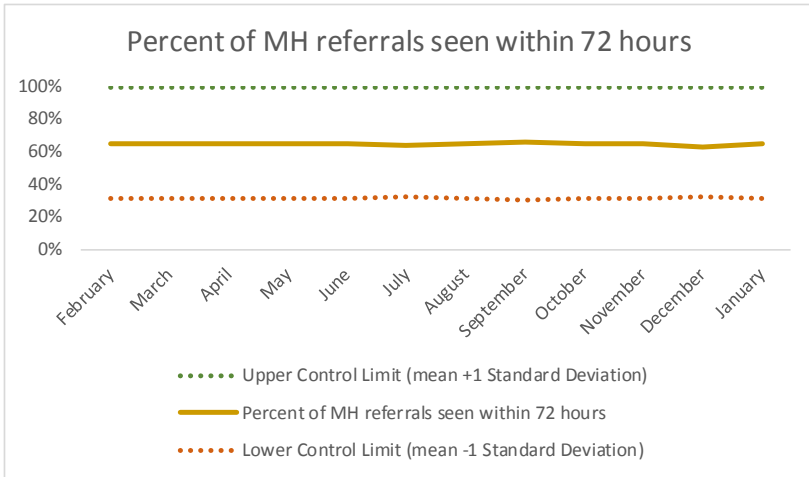
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	23
2.2	Referrals seen within 72 hours	21
2.3	Percent seen within 72 hours	91%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	122	57%	333	75%	1895	60%	510	96%	96	28%	65	20%	23	25%	Future Metric			3044
Refused & Verified	9	4%	7	2%	30	1%	1	0%	33	10%	48	15%	22	24%				150	3%
Not Produced by DOC	65	30%	89	20%	841	27%	10	2%	152	45%	159	50%	34	37%				1350	27%
Out to Court	3	1%	4	1%	120	4%	8	2%	34	10%	10	3%	4	4%				183	4%
Left Without Being Seen	0	0%	0	0%	20	1%	0	0%	2	1%	0	0%	0	0%				22	0%
Rescheduled by CHS	14	7%	7	2%	227	7%	2	0%	21	6%	35	11%	0	0%				306	6%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	10%				9	N/A
No Longer Indicated	1	0%	2	0%	14	0%	0	0%	0	0%	1	0%	N/A	N/A				18	0%
Total Scheduled Services	214	100%	442	100%	3147	100%	531	100%	338	100%	318	100%	92	100%				5082	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	62%	77%	61%	96%	38%	36%	49%		63%

5	Unscheduled Services	N
5.1	Sick Call Completed	1076
5.2	Injury Evaluations	427
5.3	Medical Add-Ons	120
5.4	Number of Patients with Non-Intake Lab Collection	117



VIII. HOJC

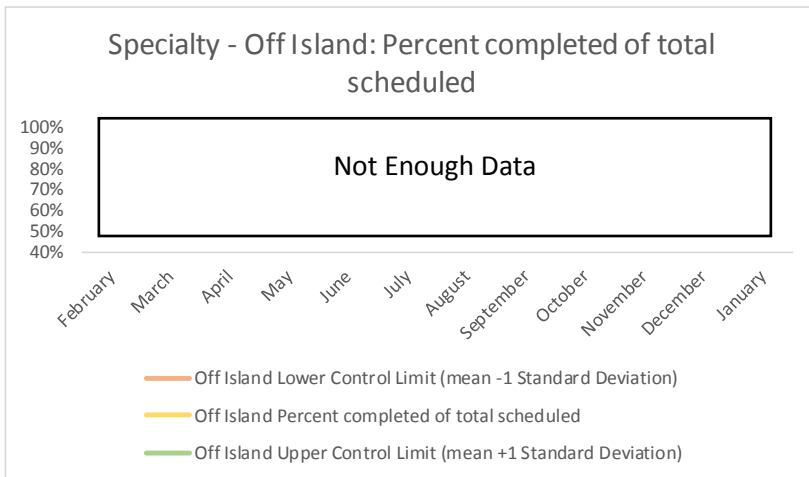
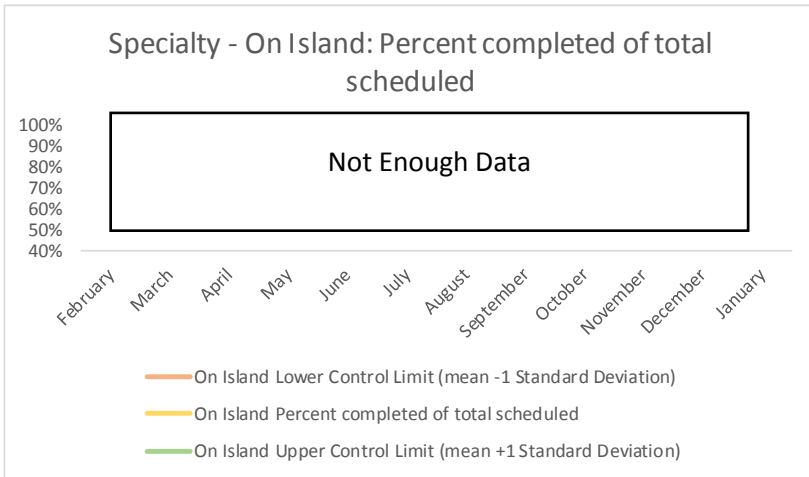
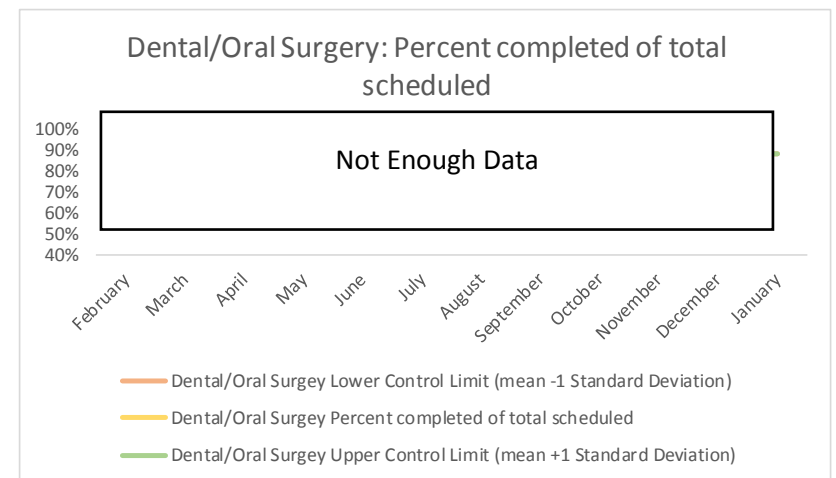
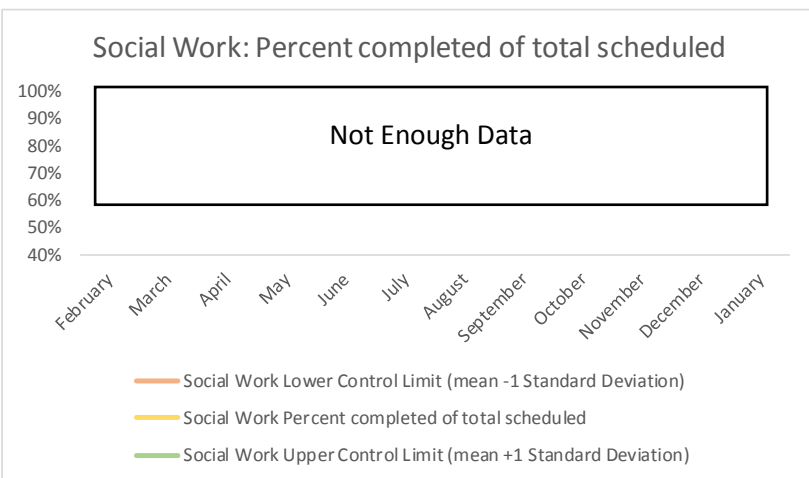
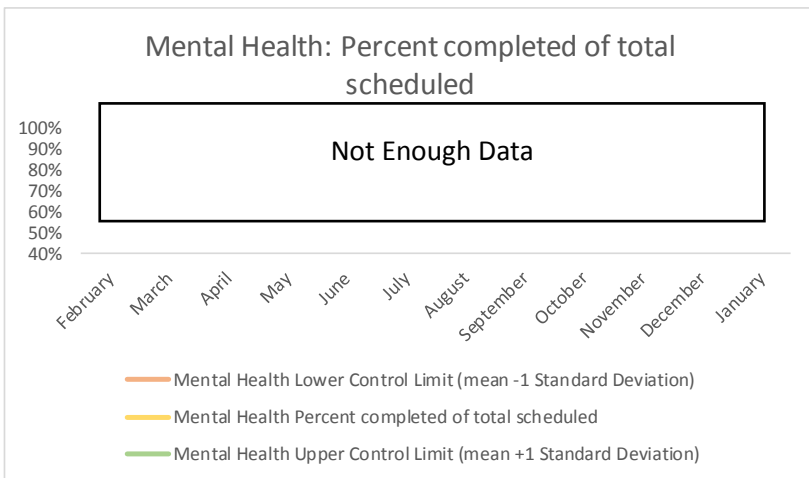
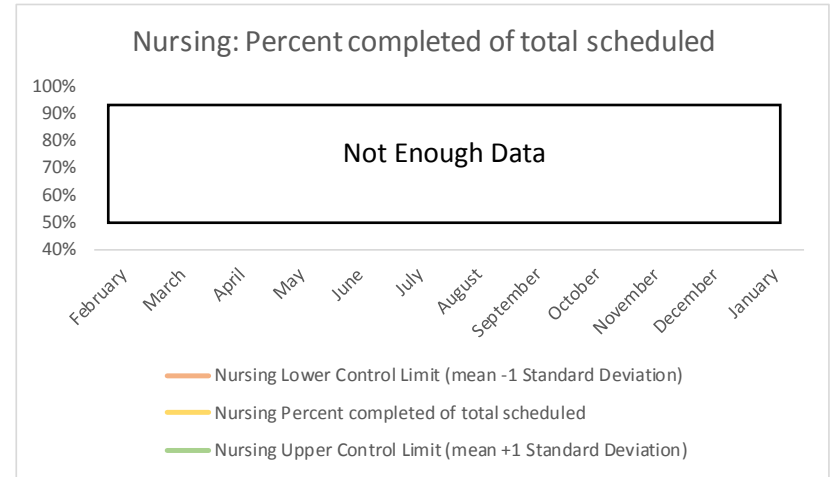
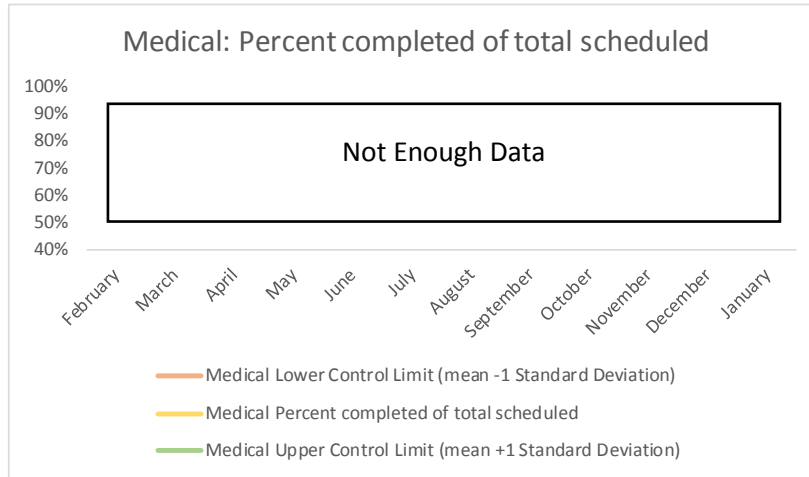
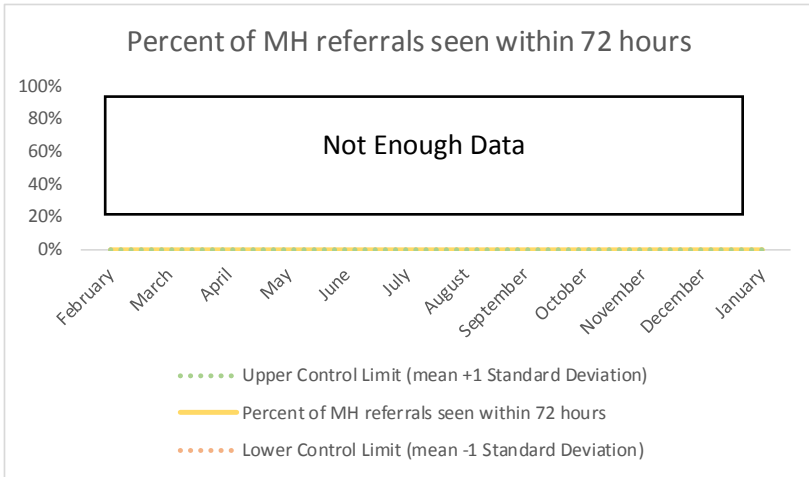
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	23
1.2	Average time to completion once known to CHS (hours)	9.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	24
2.2	Referrals seen within 72 hours	24
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	101	83%	139	64%	483	68%	190	99%	36	84%	0	0%	1	50%	Future Metric			950	74%	
	Refused & Verified	2	2%	14	6%	45	6%	0	0%	2	5%	0	0%	0	0%				63	5%	
	Not Produced by DOC	6	5%	36	17%	158	22%	0	0%	5	12%	0	0%	0	0%				205	16%	
	Out to Court	3	2%	2	1%	23	3%	0	0%	0	0%	0	0%	0	0%				28	2%	
	Left Without Being Seen	1	1%	1	0%	1	0%	0	0%	0	0%	0	0%	0	0%				3	0%	
	Rescheduled by CHS	5	4%	17	8%	3	0%	1	1%	0	0%	0	0%	0	0%				26	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		0%			1	0%
	No Longer Indicated	3	2%	9	4%	1	0%	0	0%	0	0%	0	0%	N/A	N/A				13	1%	
Total Scheduled Services	121	100%	218	100%	714	100%	191	100%	43	100%	0	0%	2	50%				1289	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	87%	73%	74%	99%	88%	0%	50%		79%

5	Unscheduled Services	N
5.1	Sick Call Completed	127
5.2	Injury Evaluations	152
5.3	Medical Add-Ons	40
5.4	Number of Patients with Non-Intake Lab Collection	17



IX. MDC

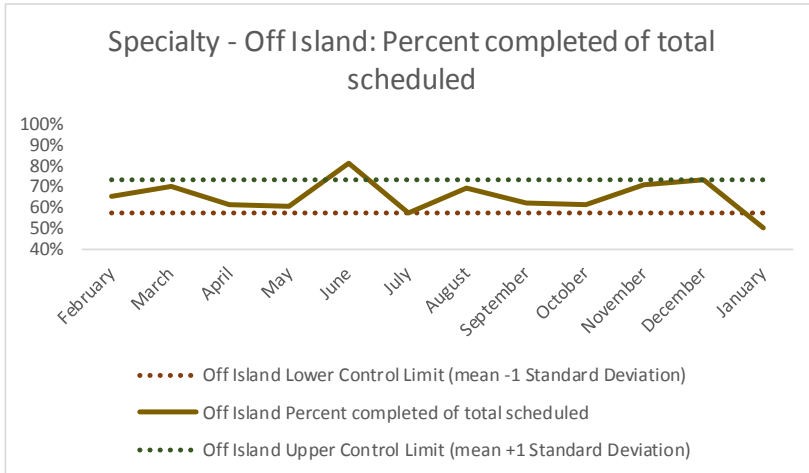
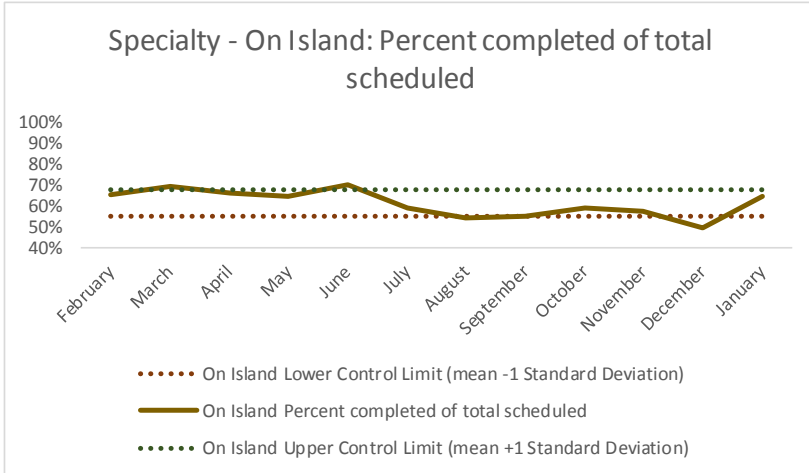
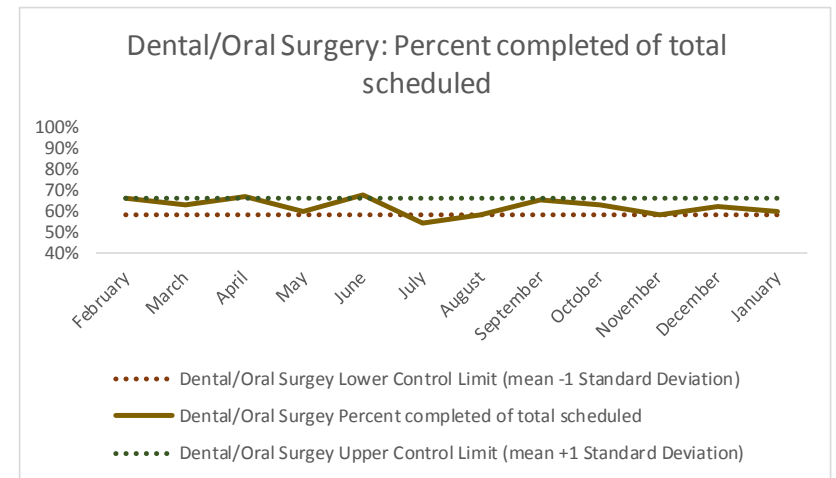
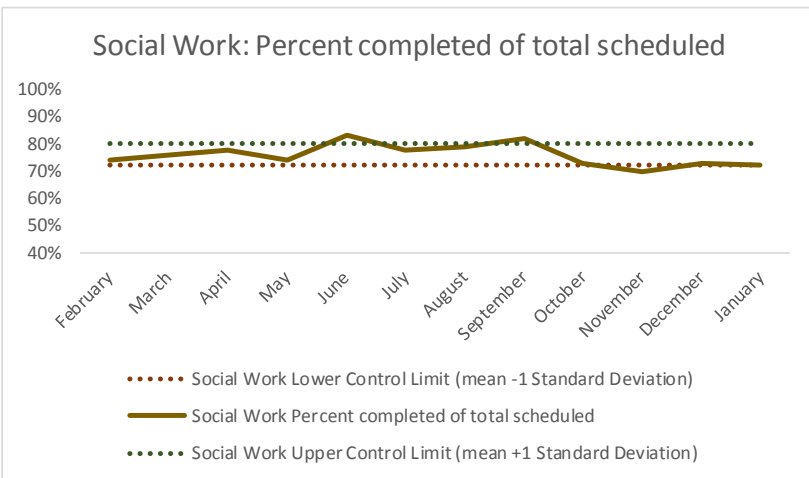
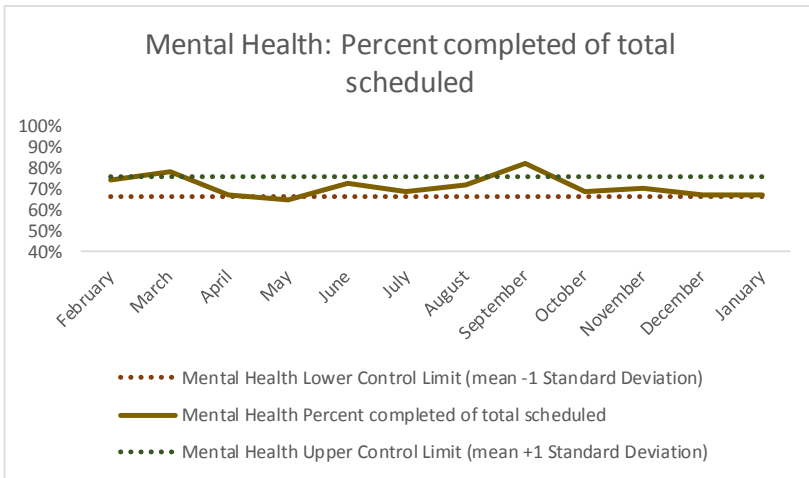
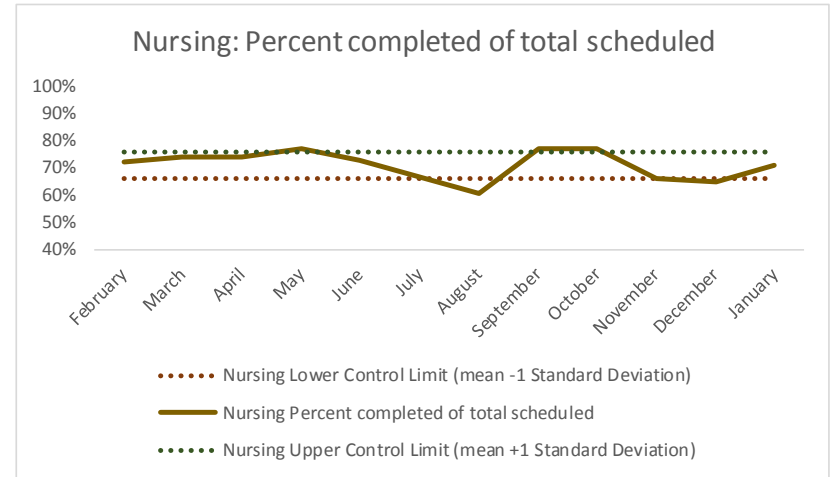
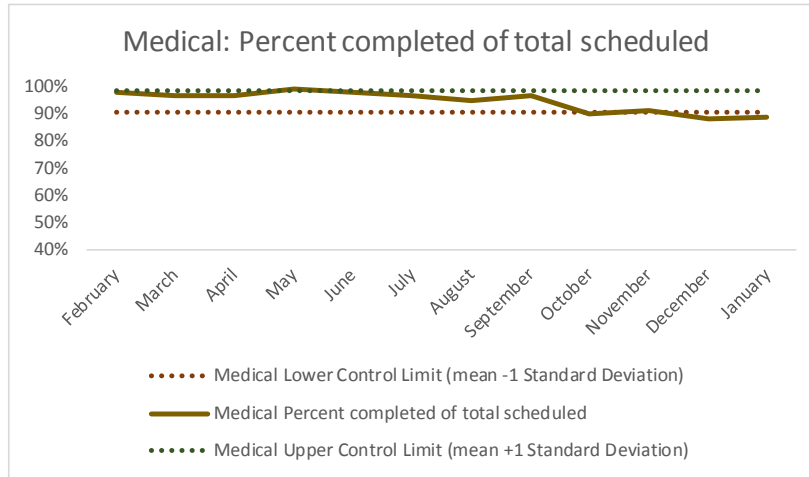
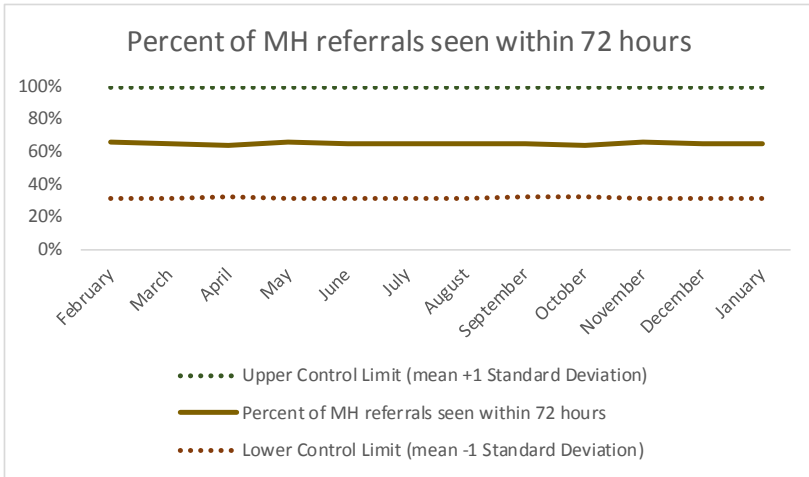
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	568
1.2	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	53
2.2	Referrals seen within 72 hours	50
2.3	Percent seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	213	87%	391	70%	754	64%	211	72%	164	56%	85	37%	11	32%	Future Metric			1829
Refused & Verified	3	1%	2	0%	42	4%	0	0%	10	3%	62	27%	6	18%				125	4%
Not Produced by DOC	17	7%	124	22%	234	20%	62	21%	102	35%	68	29%	16	47%				623	22%
Out to Court	5	2%	31	6%	80	7%	16	5%	13	4%	4	2%	0	0%				149	5%
Left Without Being Seen	5	2%	3	1%	3	0%	0	0%	3	1%	1	0%	0	0%				15	1%
Rescheduled by CHS	0	0%	5	1%	68	6%	4	1%	0	0%	9	4%	0	0%				86	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	3%				1	N/A
No Longer Indicated	3	1%	2	0%	4	0%	0	0%	0	0%	2	1%	N/A	N/A				11	0%
Total Scheduled Services	246	100%	558	100%	1185	100%	293	100%	292	100%	231	100%	34	100%				2839	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	89%	71%	67%	72%	60%	64%	50%		69%

5	Unscheduled Services	N
5.1	Sick Call Completed	727
5.2	Injury Evaluations	207
5.3	Medical Add-Ons	63
5.4	Number of Patients with Non-Intake Lab Collection	123



X. NIC

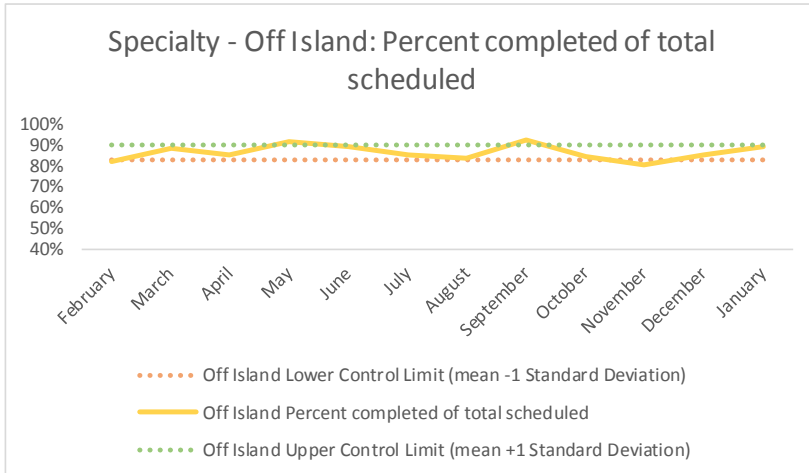
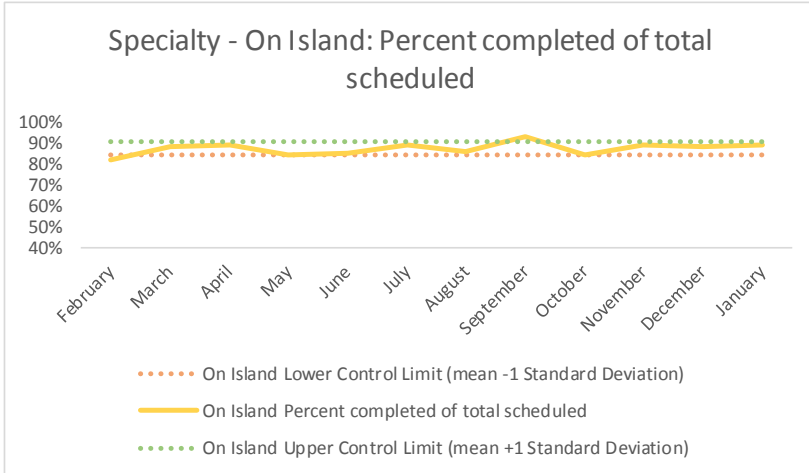
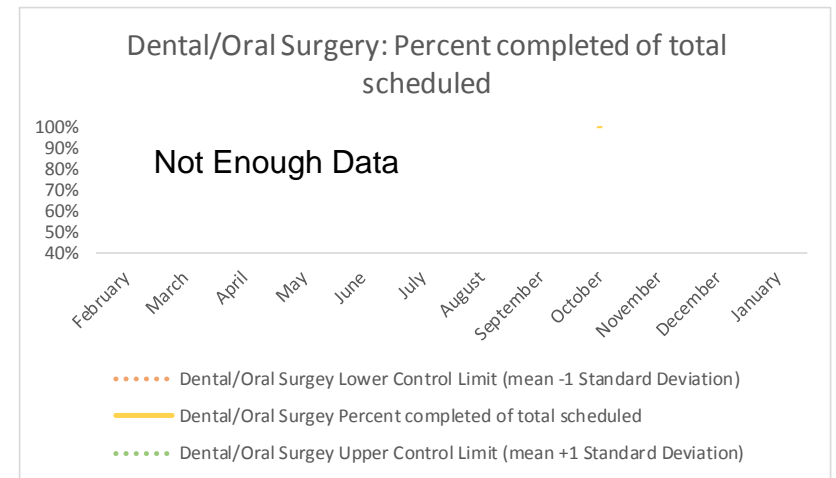
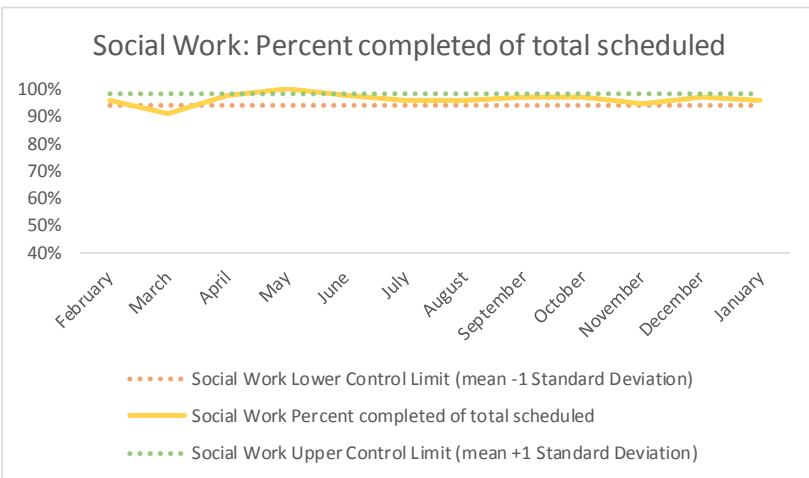
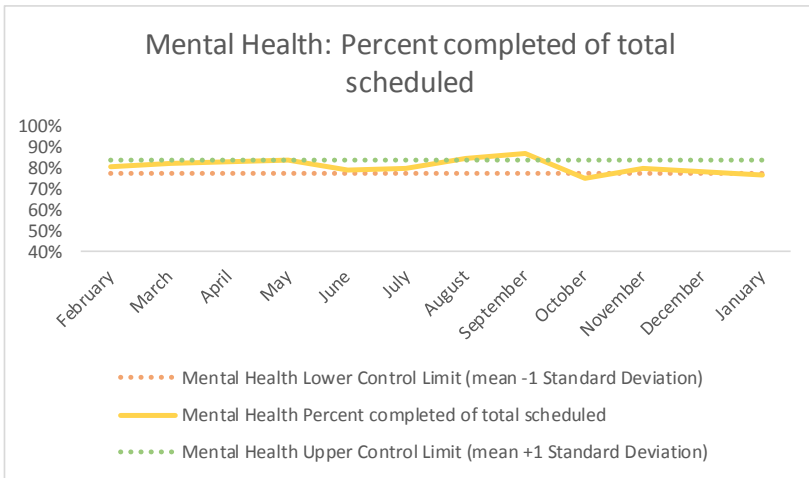
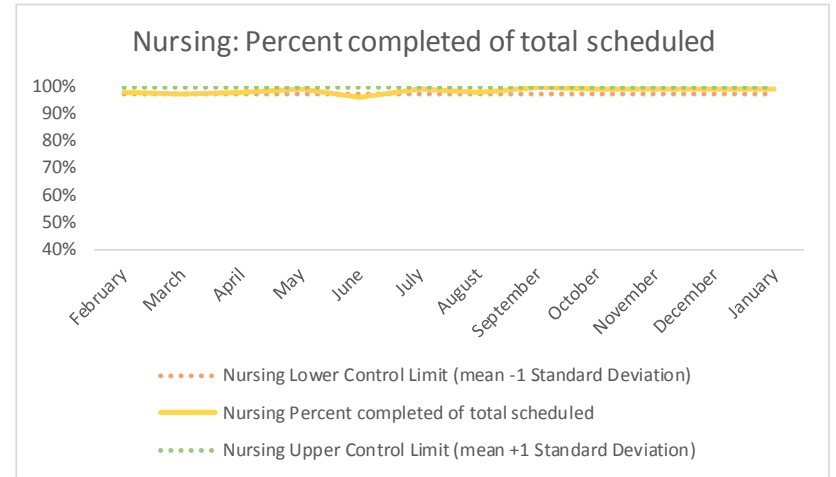
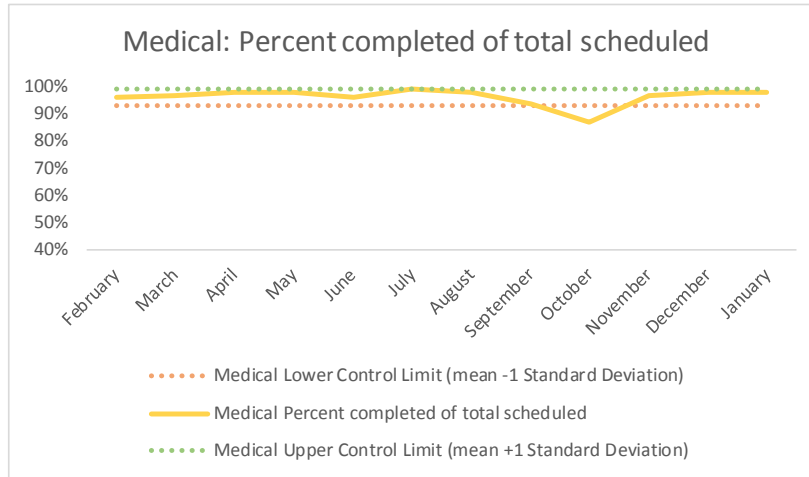
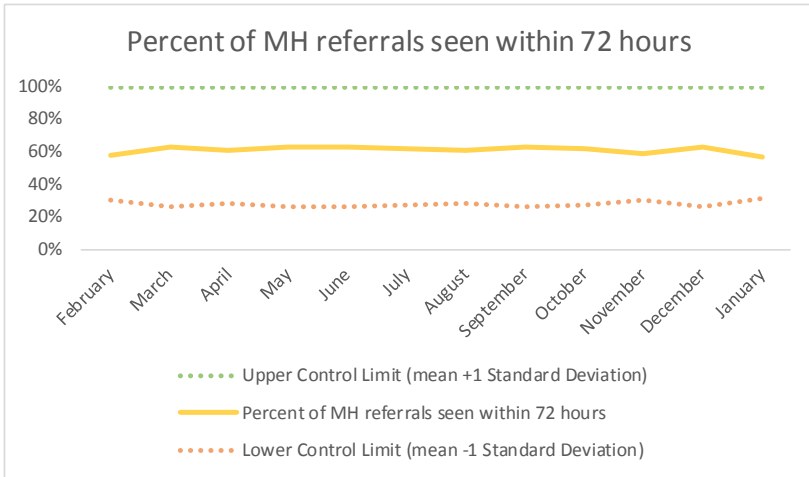
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	5
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	60%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	1063	97%	1056	96%	433	72%	128	96%	1	100%	430	75%	71	56%	Future Metric			3182	87%	
	Refused & Verified	8	1%	37	3%	25	4%	0	0%	0	0%	81	14%	41	33%				192	5%	
	Not Produced by DOC	1	0%	5	0%	74	12%	0	0%	0	0%	35	6%	5	4%				120	3%	
	Out to Court	15	1%	6	1%	22	4%	4	3%	0	0%	12	2%	0	0%				59	2%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	3	0%	0	0%	41	7%	1	1%	0	0%	17	3%	3	2%				65	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6		5%			6	N/A
	No Longer Indicated	7	1%	0	0%	5	1%	0	0%	0	0%	1	0%	N/A	N/A				13	0%	
	Total Scheduled Services	1097	100%	1104	100%	600	100%	133	100%	1	100%	576	100%	126	100%				3637	100%	
¹ Includes medical infirmiry services																					
² Includes nursing infirmiry services																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	98%	99%	77%	96%	100%	89%	89%		93%

5	Unscheduled Services	N
5.1	Sick Call Completed	721
5.2	Injury Evaluations	77
5.3	Medical Add-Ons	184
5.4	Number of Patients with Non-Intake Lab Collection	145



XI. OBCC

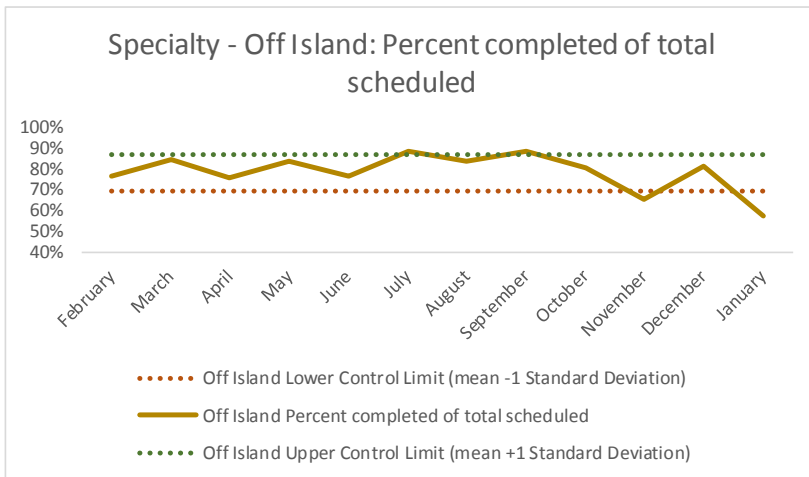
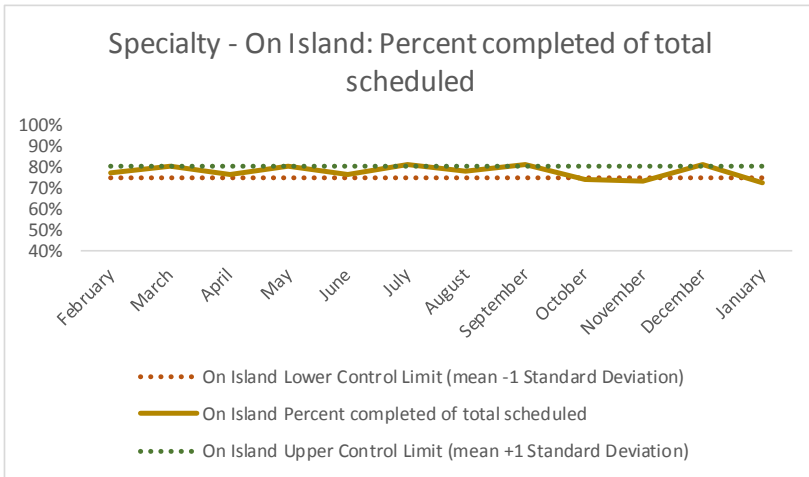
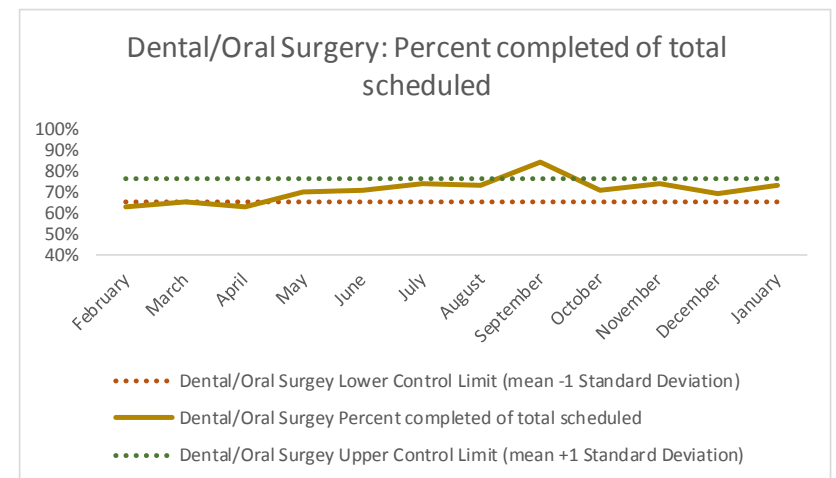
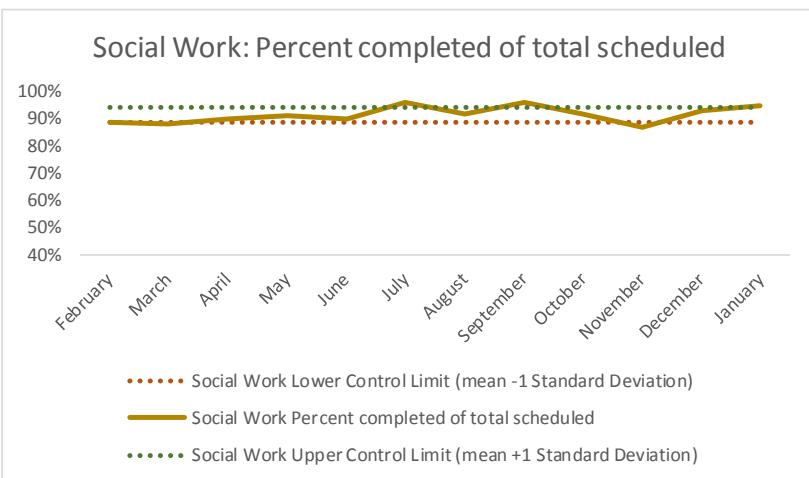
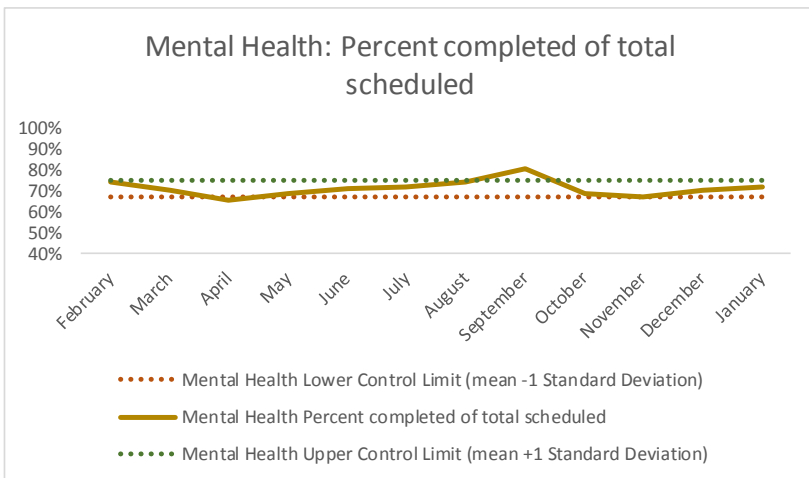
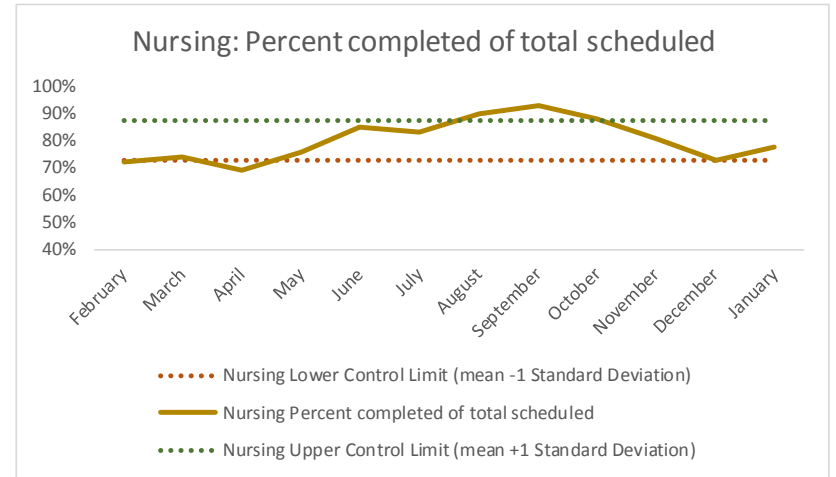
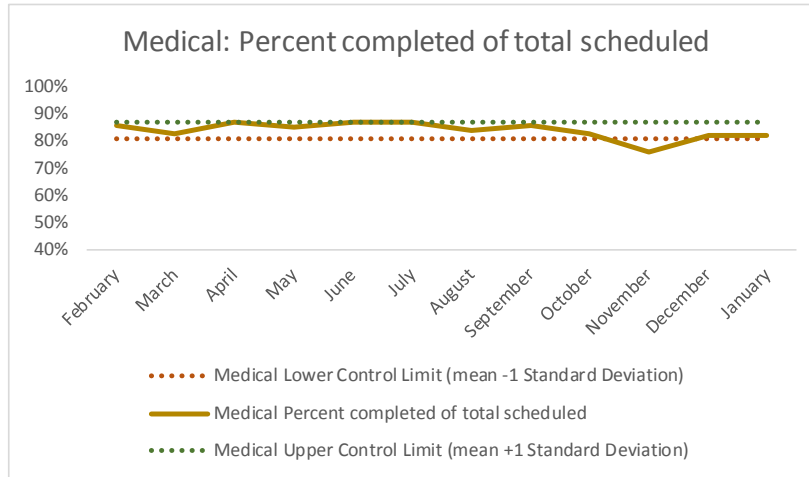
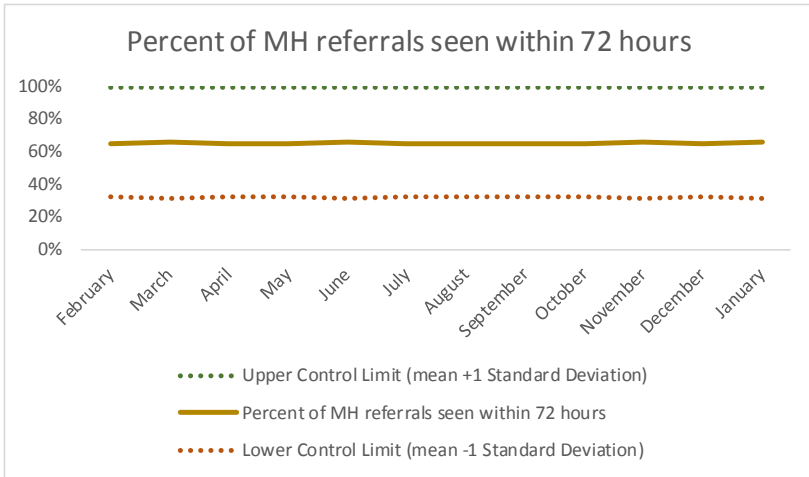
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	53
2.2	Referrals seen within 72 hours	49
2.3	Percent seen within 72 hours	92%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	249	77%	146	74%	1437	68%	251	95%	245	64%	112	42%	19	28%	Future Metric			2459
Refused & Verified	11	3%	6	3%	51	2%	0	0%	35	9%	83	31%	19	28%				205	6%
Not Produced by DOC	44	14%	31	16%	379	18%	10	4%	72	19%	33	12%	20	30%				589	16%
Out to Court	8	2%	2	1%	89	4%	3	1%	29	8%	16	6%	3	4%				150	4%
Left Without Being Seen	2	1%	0	0%	26	1%	0	0%	1	0%	1	0%	0	0%				30	1%
Rescheduled by CHS	2	1%	9	5%	91	4%	0	0%	0	0%	24	9%	1	1%				127	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	7%				5	N/A
No Longer Indicated	8	2%	2	1%	33	2%	0	0%	0	0%	0	0%	N/A	N/A				43	1%
Total Scheduled Services	324	100%	196	100%	2106	100%	264	100%	382	100%	269	100%	67	100%				3608	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	82%	78%	72%	95%	73%	72%	57%		75%

5	Unscheduled Services	N
5.1	Sick Call Completed	1111
5.2	Injury Evaluations	194
5.3	Medical Add-Ons	55
5.4	Number of Patients with Non-Intake Lab Collection	87



XII. RMSC

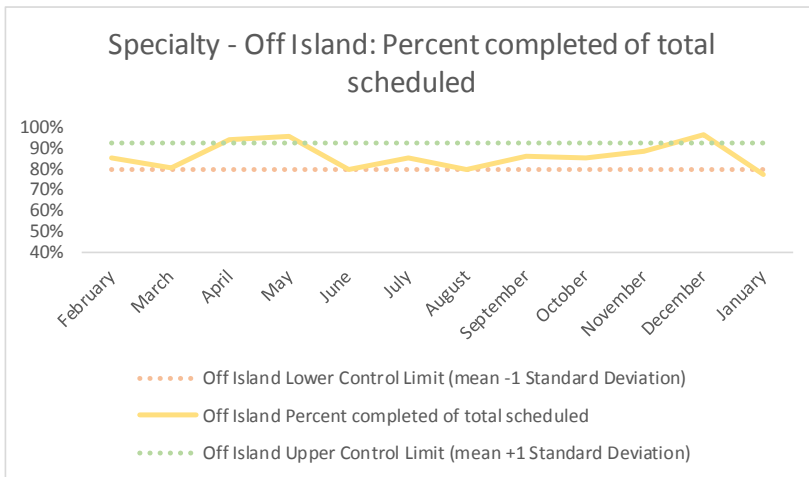
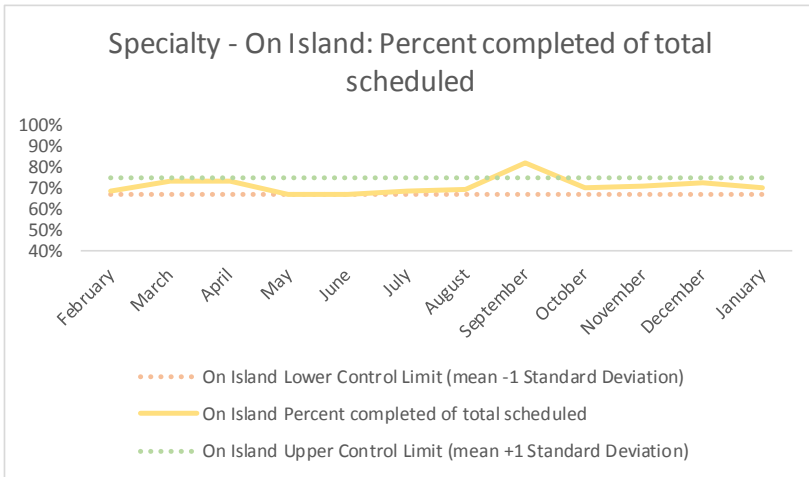
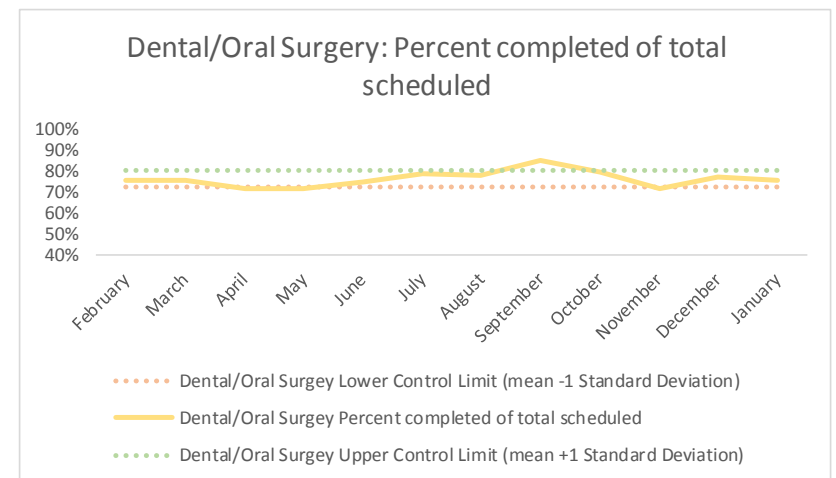
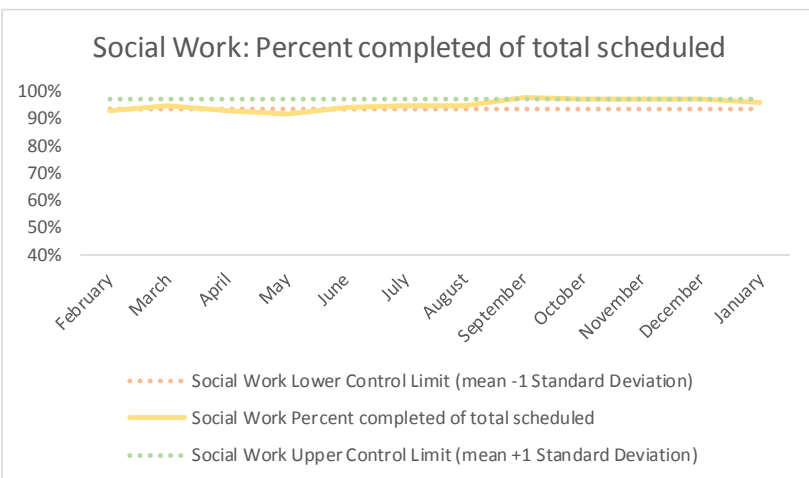
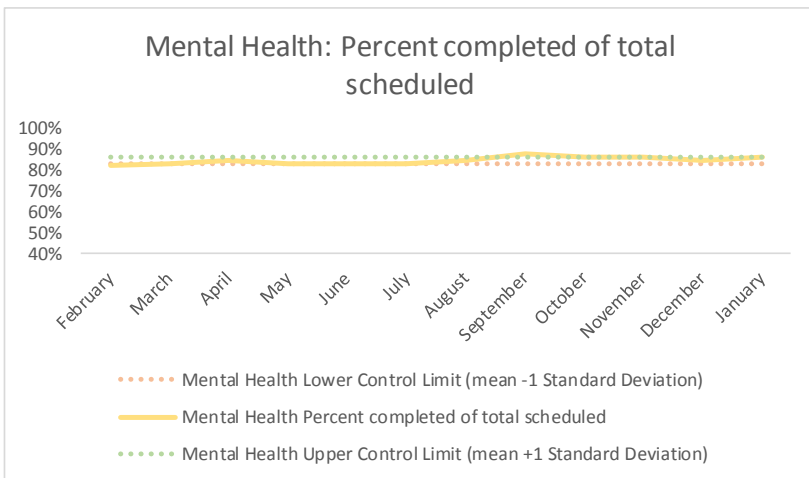
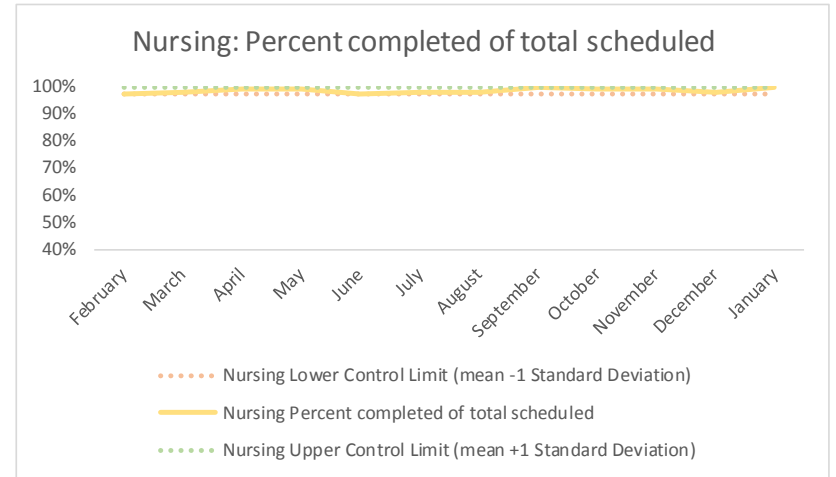
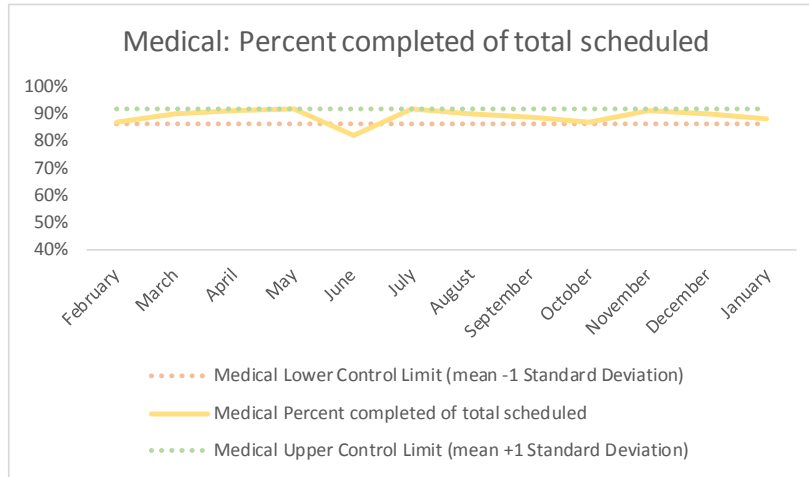
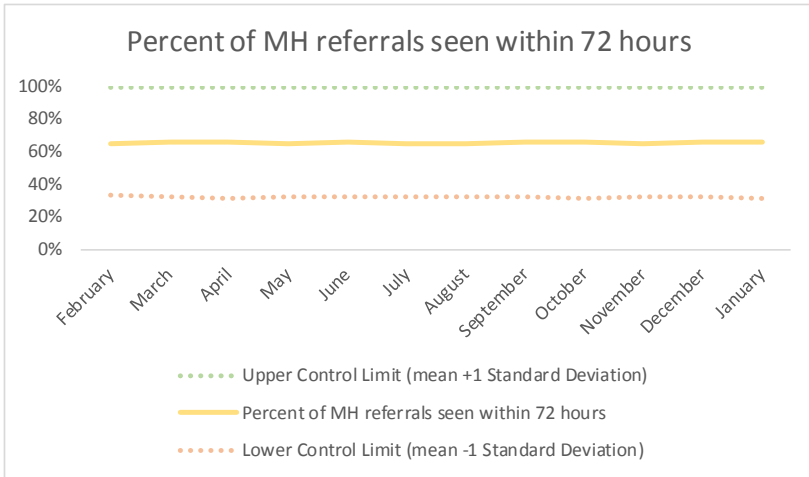
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	272
1.2	Average time to completion once known to CHS (hours)	4.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	128
2.2	Referrals seen within 72 hours	126
2.3	Percent seen within 72 hours	98%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	586	86%	1363	99%	2065	79%	880	96%	250	71%	571	56%	11	37%	Future Metric			5726
Refused & Verified	16	2%	10	1%	181	7%	2	0%	16	5%	131	13%	12	40%				368	5%
Not Produced by DOC	27	4%	1	0%	159	6%	19	2%	52	15%	143	14%	5	17%				406	6%
Out to Court	36	5%	5	0%	106	4%	13	1%	26	7%	90	9%	2	7%				278	4%
Left Without Being Seen	1	0%	0	0%	14	1%	0	0%	6	2%	26	3%	0	0%				47	1%
Rescheduled by CHS	17	2%	0	0%	76	3%	2	0%	1	0%	48	5%	0	0%				144	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	0	0%	0	0%	10	0%	0	0%	0	0%	2	0%	N/A	N/A				12	0%
Total Scheduled Services	683	100%	1379	100%	2611	100%	916	100%	351	100%	1011	100%	30	100%				6981	100%
¹ Includes medical infirmary services																			
² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	88%	100%	86%	96%	76%	70%	77%		87%

5	Unscheduled Services	N
5.1	Sick Call Completed	1224
5.2	Injury Evaluations	137
5.3	Medical Add-Ons	80
5.4	Number of Patients with Non-Intake Lab Collection	275



XIII. RNDC

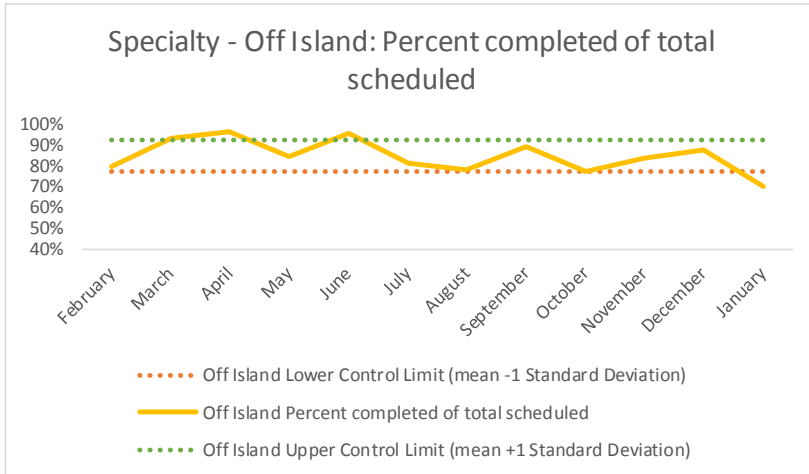
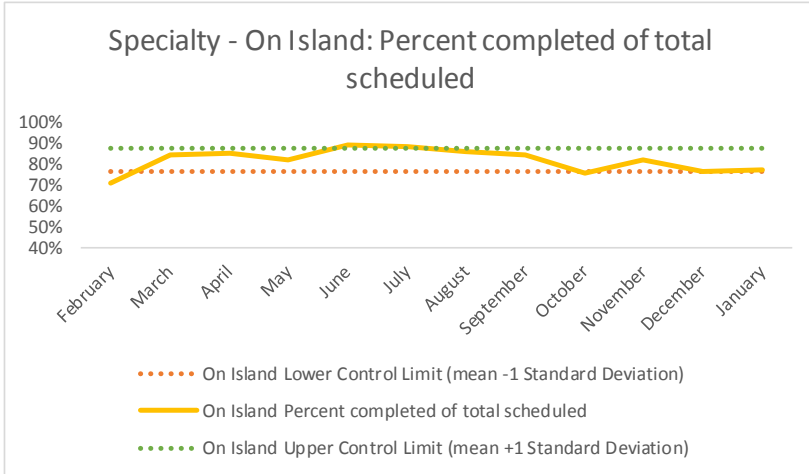
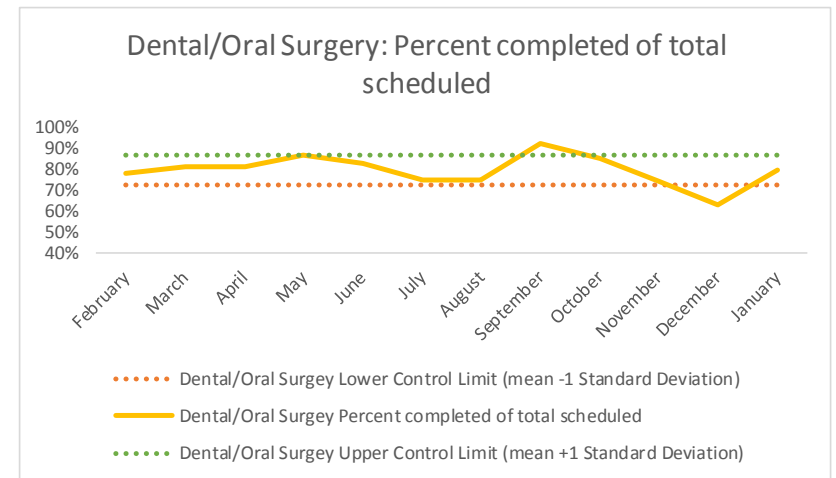
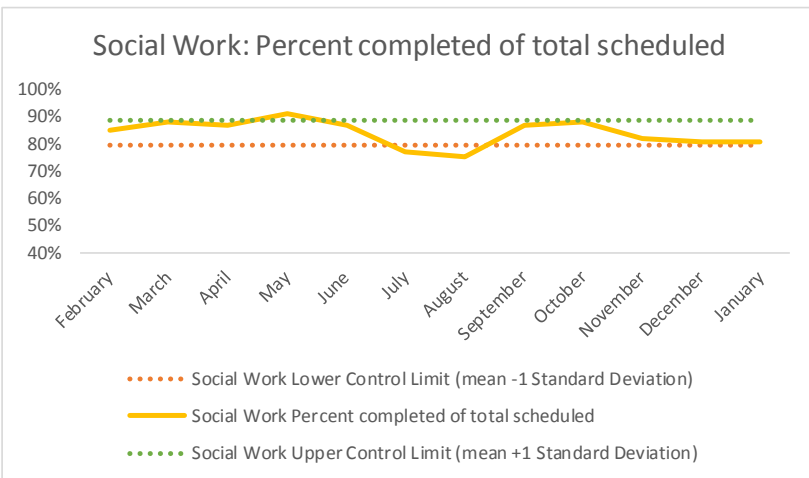
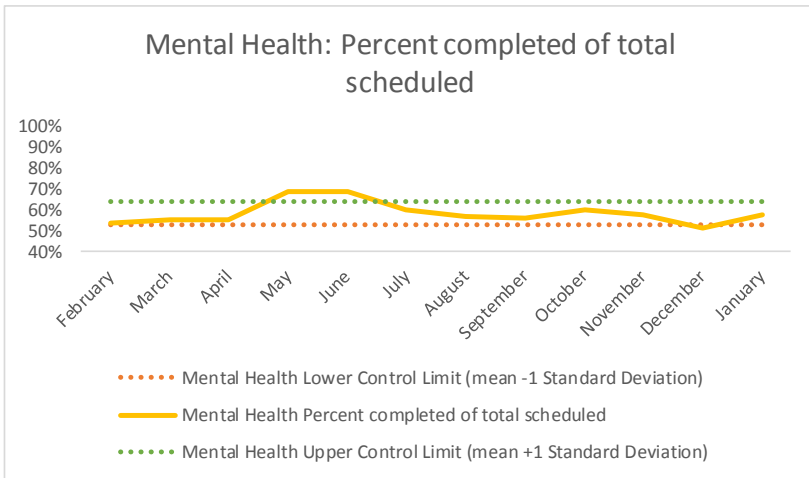
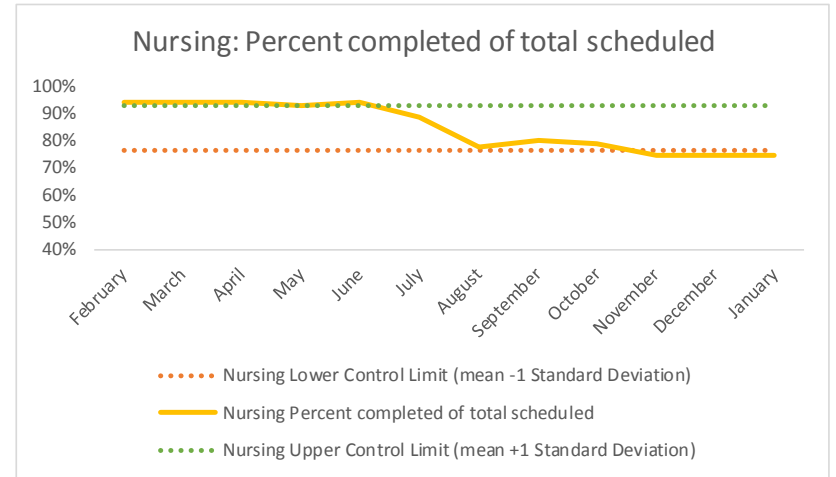
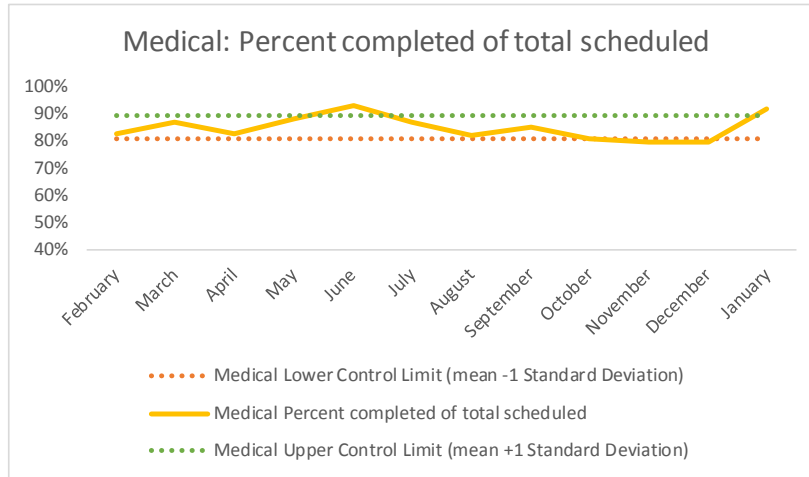
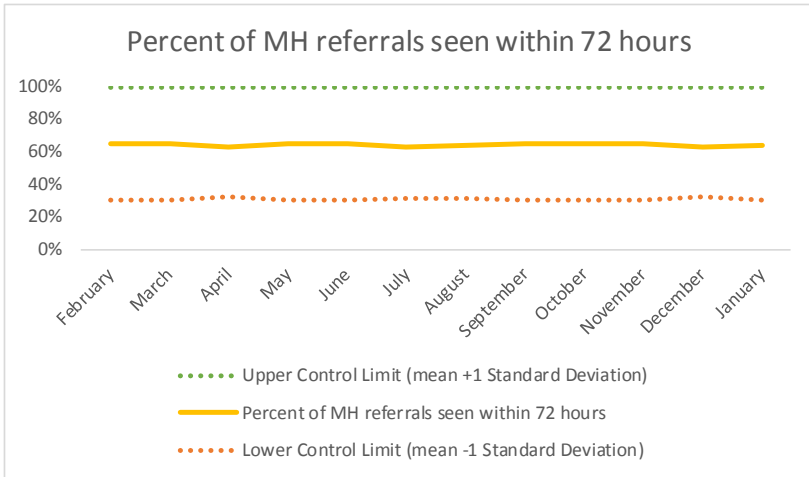
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	218
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	51
2.2	Referrals seen within 72 hours	45
2.3	Percent seen within 72 hours	88%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	93	70%	218	73%	774	46%	307	81%	99	63%	46	40%	10	30%	Future Metric			1547	55%
	Refused & Verified	18	14%	3	1%	182	11%	0	0%	22	14%	43	37%	13	39%		281	10%		
	Not Produced by DOC	3	2%	53	18%	489	29%	52	14%	17	11%	15	13%	6	18%		635	23%		
	Out to Court	6	5%	11	4%	125	7%	18	5%	11	7%	2	2%	3	9%		176	6%		
	Left Without Being Seen	0	0%	0	0%	10	1%	0	0%	0	0%	0	0%	0	0%		10	0%		
	Rescheduled by CHS	1	1%	11	4%	76	4%	0	0%	2	1%	9	8%	0	0%		99	4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	3%		1	N/A		
	No Longer Indicated	11	8%	1	0%	33	2%	0	0%	6	4%	0	0%	N/A	N/A		51	2%		
	Total Scheduled Services	132	100%	297	100%	1689	100%	377	100%	157	100%	115	100%	33	100%				2800	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	92%	75%	58%	81%	80%	77%	70%		66%

5	Unscheduled Services	N
5.1	Sick Call Completed	399
5.2	Injury Evaluations	533
5.3	Medical Add-Ons	68
5.4	Number of Patients with Non-Intake Lab Collection	92



XIV. VCBC

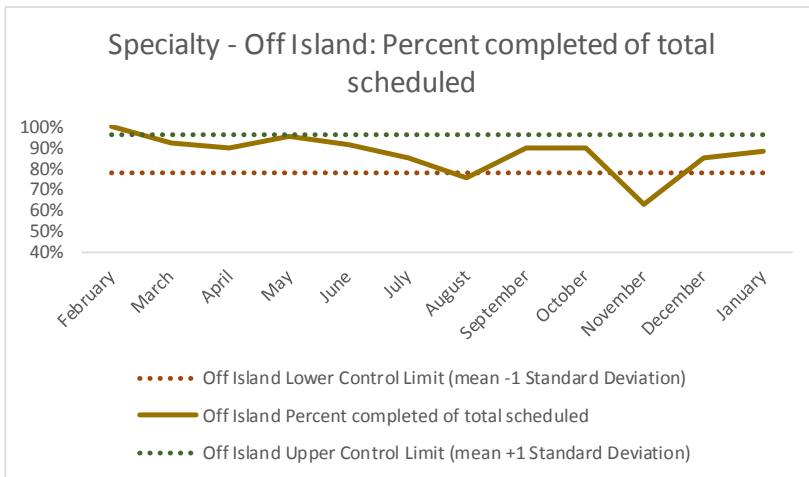
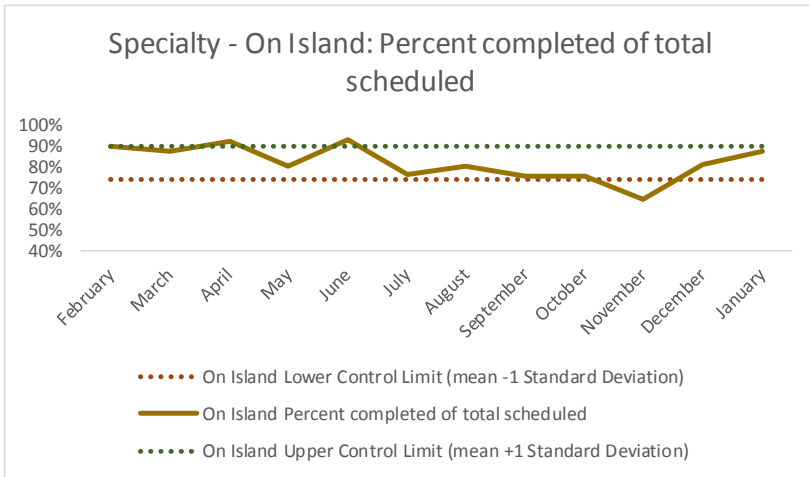
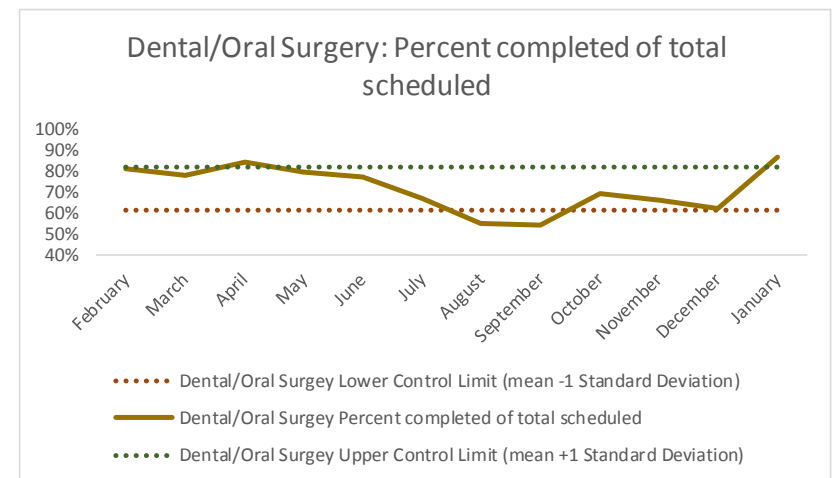
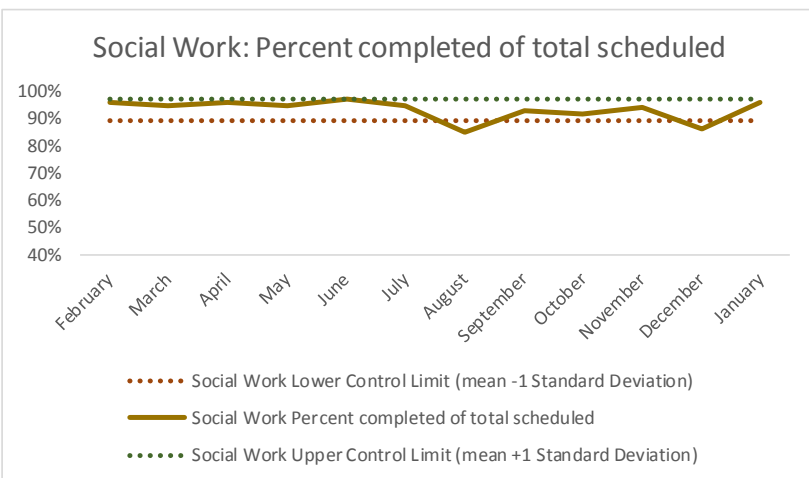
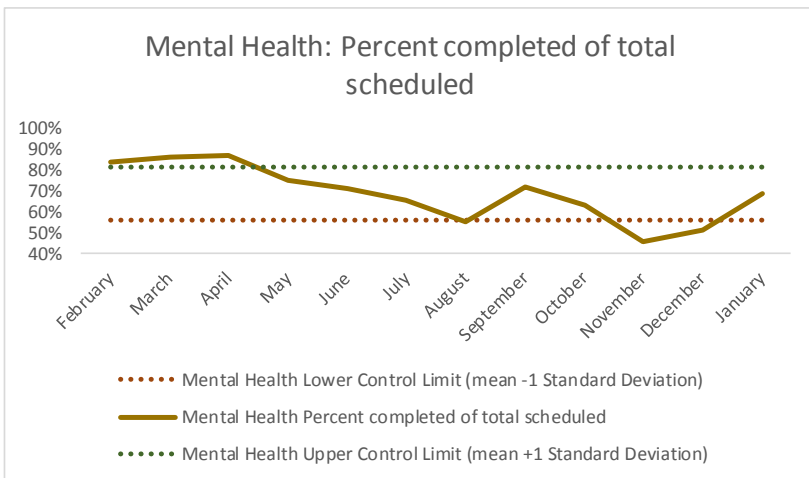
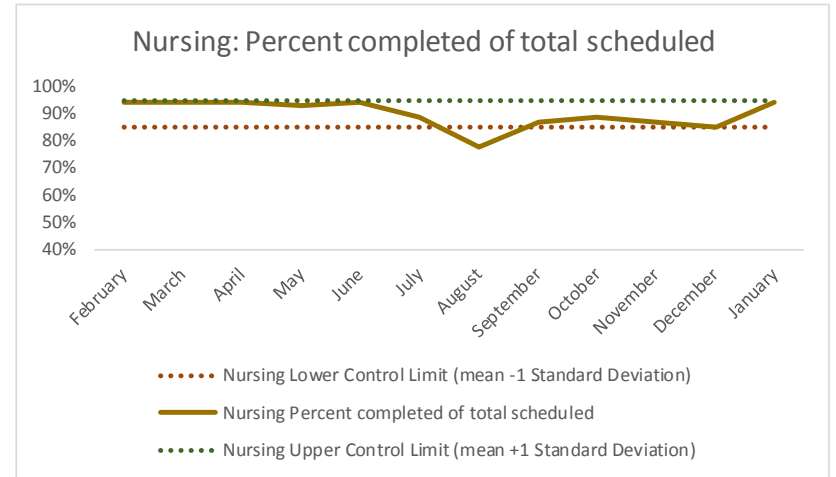
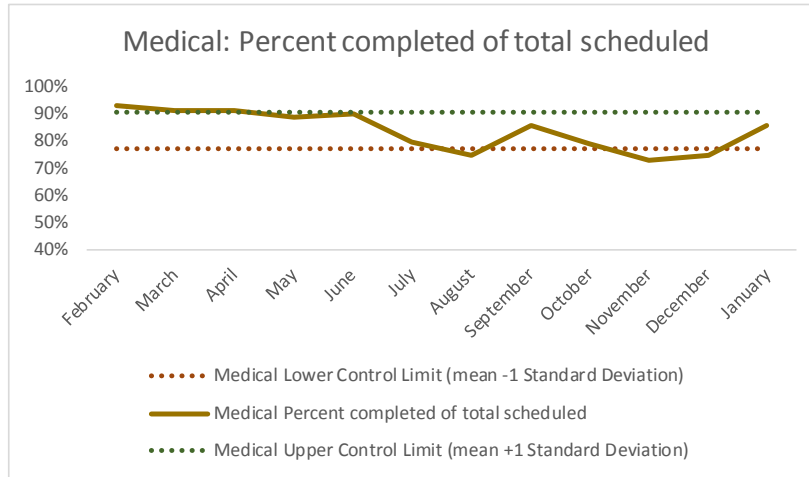
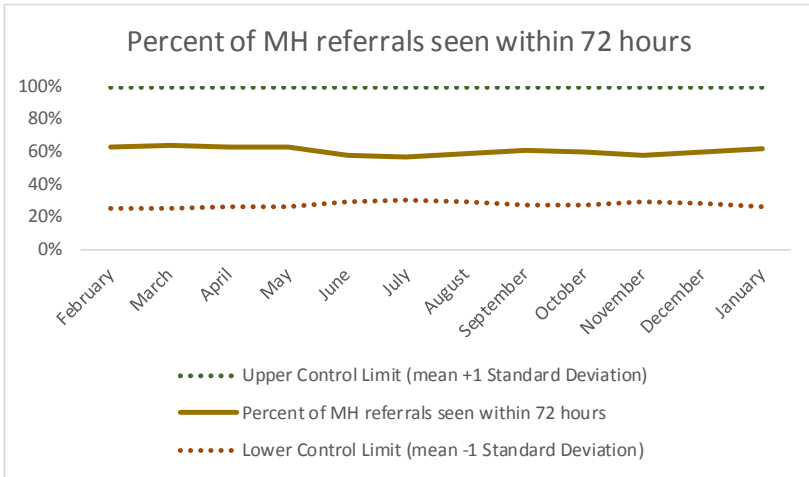
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	648
1.2	Average time to completion once known to CHS (hours)	2.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	69
2.2	Referrals seen within 72 hours	61
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	417	85%	811	92%	662	62%	344	94%	199	75%	61	38%	20	48%	Future Metric	2514	77%	
Refused & Verified	5	1%	4	0%	60	6%	8	2%	30	11%	79	49%	17	40%	203		6%		
Not Produced by DOC	30	6%	31	4%	73	7%	8	2%	7	3%	13	8%	2	5%	164		5%		
Out to Court	2	0%	9	1%	58	5%	3	1%	25	9%	4	2%	0	0%	101		3%		
Left Without Being Seen	4	1%	0	0%	6	1%	0	0%	2	1%	1	1%	0	0%	13		0%		
Rescheduled by CHS	33	7%	11	1%	193	18%	2	1%	0	0%	3	2%	0	0%	242		7%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	7%	3		N/A		
No Longer Indicated	1	0%	15	2%	9	1%	2	1%	1	0%	0	0%	N/A	N/A	28		1%		
Total Scheduled Services	492	100%	881	100%	1061	100%	367	100%	264	100%	161	100%	42	100%		3268	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	86%	94%	69%	96%	87%	87%	88%		84%

5	Unscheduled Services	N
5.1	Sick Call Completed	890
5.2	Injury Evaluations	82
5.3	Medical Add-Ons	280
5.4	Number of Patients with Non-Intake Lab Collection	156



XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	19	86%	380	84%	53	60%	0	0%	0	0%	11	65%	5	63%	Future Metric			468
Refused & Verified	2	9%	67	15%	8	9%	0	0%	0	0%	1	6%	1	13%	79		13%		
Not Produced by DOC	0	0%	1	0%	8	9%	1	100%	0	0%	1	6%	1	13%	12		2%		
Out to Court	1	5%	2	0%	3	3%	0	0%	0	0%	0	0%	0	0%	6		1%		
Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0		0%		
Rescheduled by CHS	0	0%	3	1%	17	19%	0	0%	0	0%	4	24%	0	0%	24		4%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	13%	1		N/A		
No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A	0		0%		
Total Scheduled Services	22	100%	453	100%	89	100%	1	100%	0	0%	17	100%	8	100%				590	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	95%	99%	69%	0%		71%	75%		93%

5	Unscheduled Services	N
5.1	Sick Call Completed	71
5.2	Injury Evaluations	11
5.3	Medical Add-Ons	8
5.4	Number of Patients with Non-Intake Lab Collection	39

