



Correctional Health Services

CHS Access Report: April, 2018

Version: 05/14/2018 (1)

I. Table of Contents

I.	Table of Contents.....	1
II.	Data Dictionary	2
III.	Summary Data.....	3
IV.	AMKC.....	4
V.	BKDC.....	6
VI.	EMTC.....	8
VII.	GMDC.....	10
VIII.	GRVC	12
IX.	MDC.....	14
X.	NIC.....	16
XI.	OBCC	18
XII.	RMSC.....	20
XIII.	RNDC	22
XIV.	VCBC.....	24
XV.	WF	26

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3316
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	682
2.2	Referrals seen within 72 hours	628
2.3	Percent seen within 72 hours	92%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	4633	81%	8514	88%	14020	65%	6413	89%	1807	61%	1877	47%	340	42%	Future Metric			37604	72%	
	Refused & Verified	122	2%	166	2%	990	5%	18	0%	271	9%	1129	29%	286	35%				2982	6%	
	Not Produced by DOC	657	11%	636	7%	3835	18%	485	7%	654	22%	595	15%	129	16%				6991	13%	
	Out to Court	131	2%	184	2%	1112	5%	186	3%	180	6%	170	4%	23	3%				1986	4%	
	Left Without Being Seen	5	0%	7	0%	102	0%	15	0%	33	1%	41	1%	6	1%				209	0%	
	Rescheduled by CHS	118	2%	134	1%	999	5%	48	1%	28	1%	135	3%	4	0%				1466	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18		2%			18	0%
	No Longer Indicated	66	1%	25	0%	515	2%	3	0%	0	0%	8	0%	N/A	N/A				617	1%	
Total Scheduled Services	5732	100%	9666	100%	21573	100%	7168	100%	2973	100%	3955	100%	806	100%				51873	100%		
N & % Scheduled for Telehealth: 82, 13%																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	90%	71%	90%	70%	76%	78%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9230
5.2	Emergency Sick Call Completed ¹	611
5.3	Injury Evaluations ²	2172
5.4	Medical Add-Ons	1133
5.5	Number of Patients with Non-Intake Lab Collection	2591

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	632
1.2	Average time to completion once known to CHS (hours)	7.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	172
2.2	Referrals seen within 72 hours	163
2.3	Percent seen within 72 hours	95%

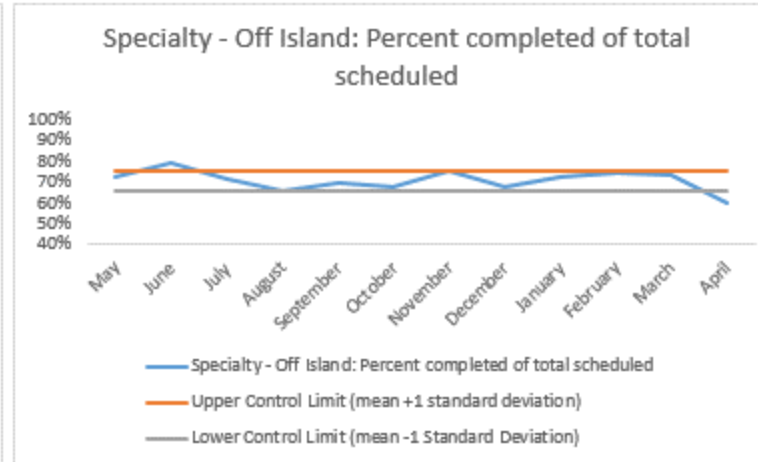
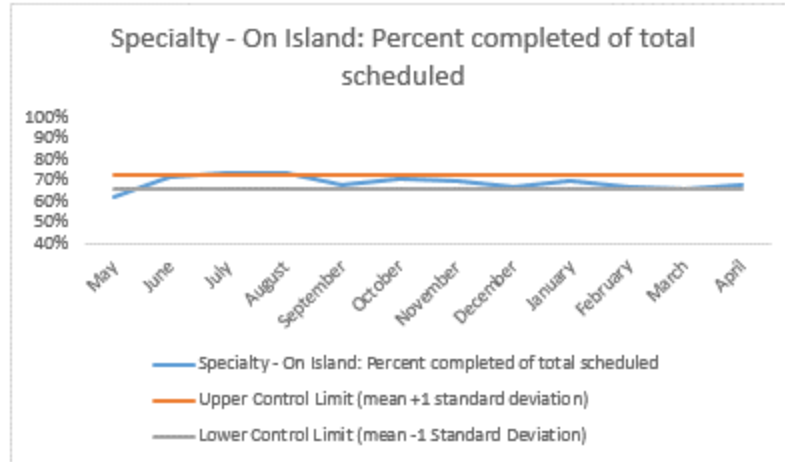
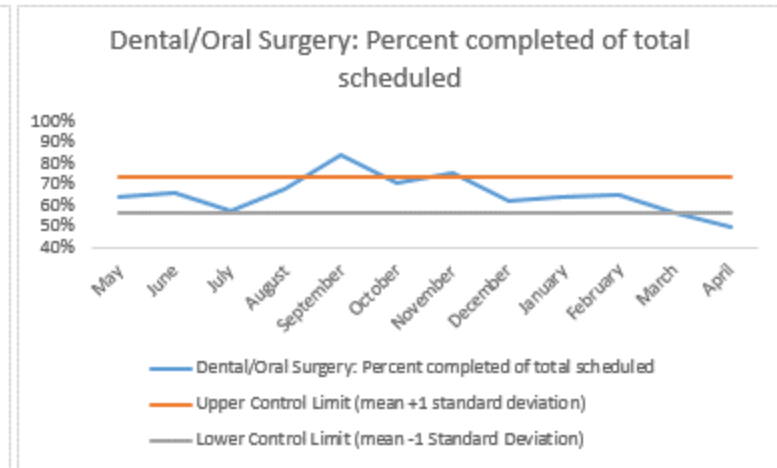
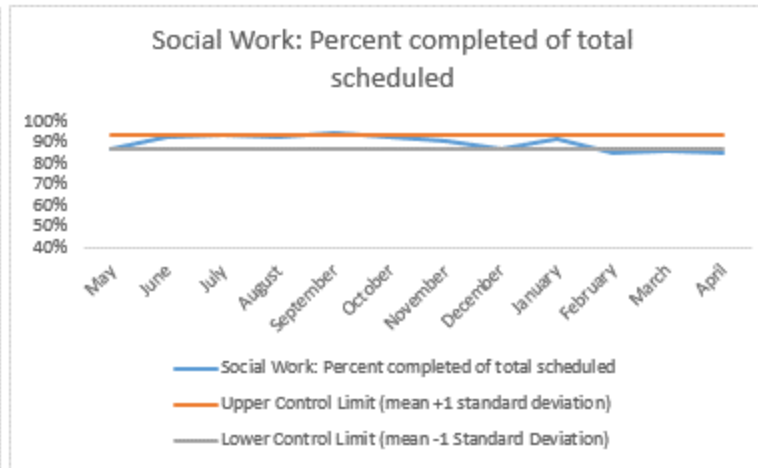
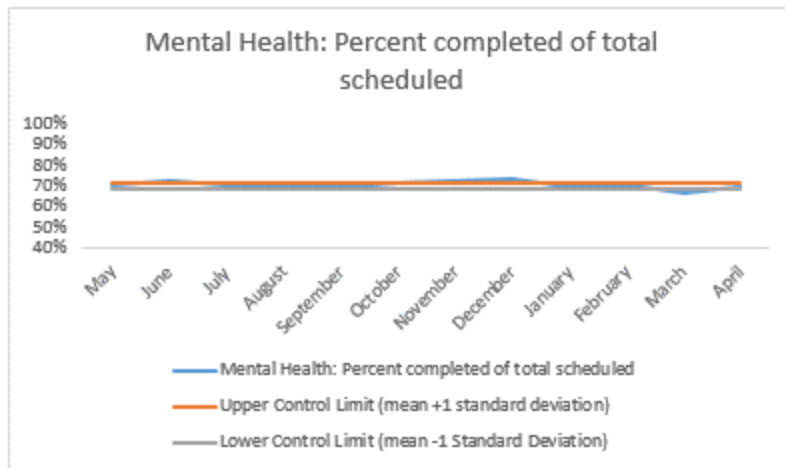
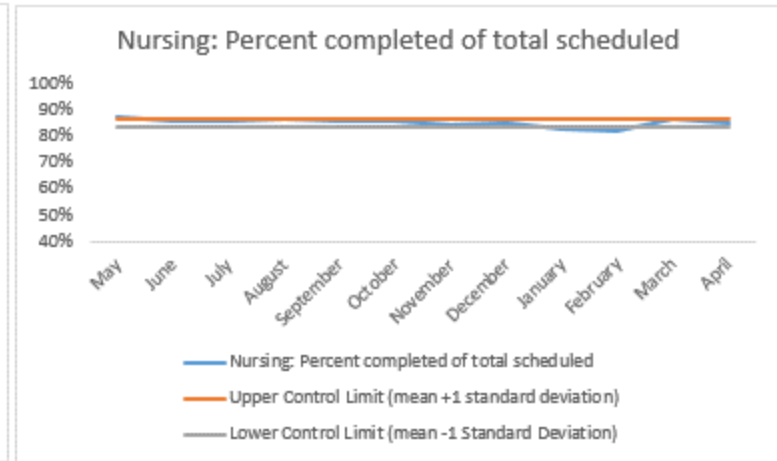
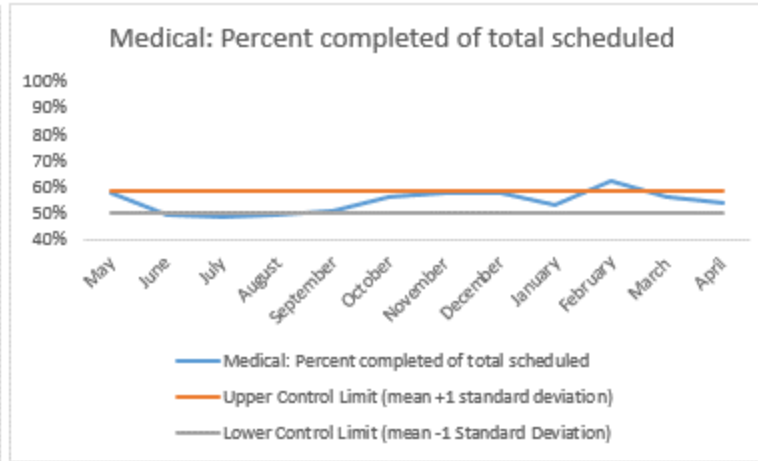
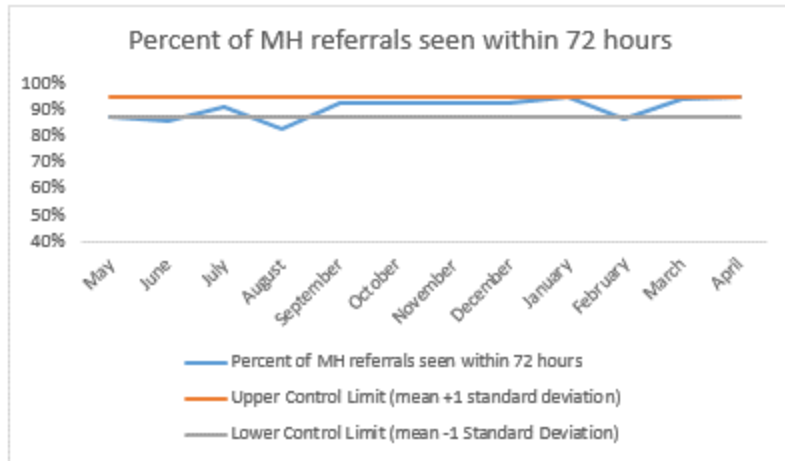
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	624	53%	2451	83%	4416	63%	1720	85%	190	42%	214	36%	65	32%	Future Metric			9680	67%
	Refused & Verified	12	1%	53	2%	179	3%	3	0%	36	8%	188	32%	58	28%				529	4%
	Not Produced by DOC	460	39%	323	11%	1394	20%	241	12%	203	45%	142	24%	68	33%				2831	20%
	Out to Court	40	3%	71	2%	286	4%	43	2%	19	4%	15	3%	3	1%				477	3%
	Left Without Being Seen	0	0%	1	0%	11	0%	11	1%	4	1%	5	1%	3	1%				35	0%
	Rescheduled by CHS	33	3%	58	2%	381	5%	3	0%	2	0%	27	5%	1	0%				505	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	3%				7	0%
	No Longer Indicated	5	0%	7	0%	340	5%	0	0%	0	0%	2	0%	N/A	N/A			354	2%	
Total Scheduled Services	1174	100%	2964	100%	7007	100%	2021	100%	454	100%	593	100%	205	100%			14418	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	54%	85%	69%	85%	50%	68%	60%		73%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1676
5.2	Emergency Sick Call Completed ¹	158
5.3	Injury Evaluations ²	574
5.4	Medical Add-Ons	129
5.5	Number of Patients with Non-Intake Lab Collection	451

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	601
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	41
2.2	Referrals seen within 72 hours	37
2.3	Percent seen within 72 hours	90%

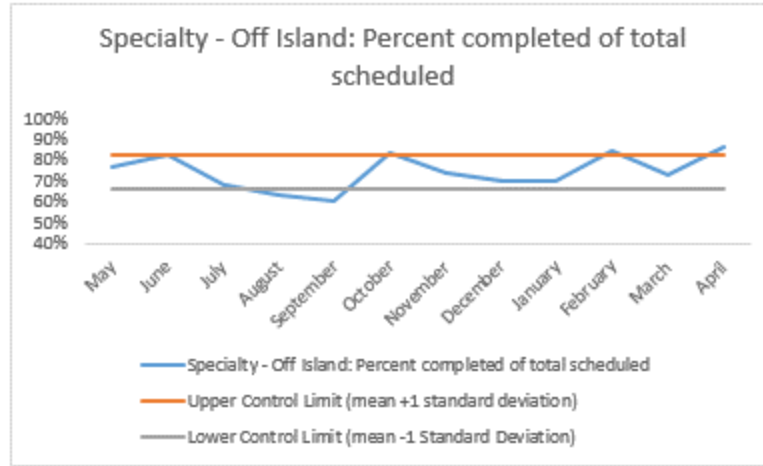
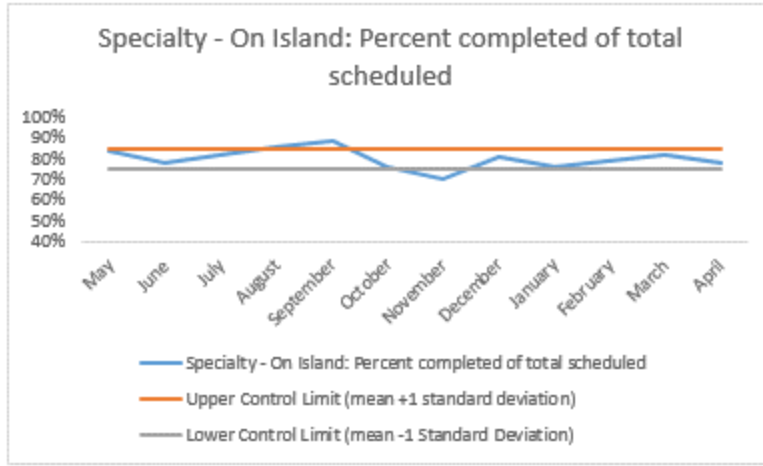
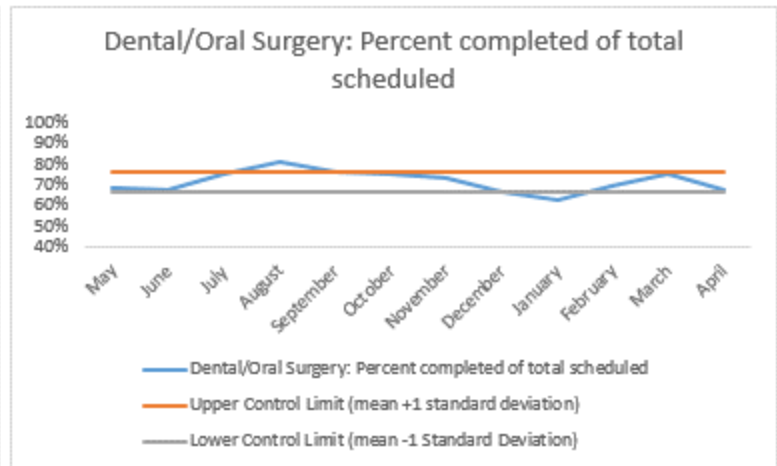
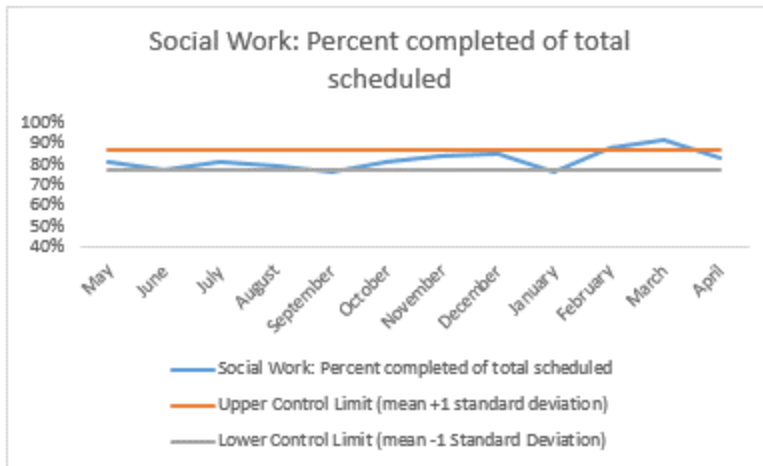
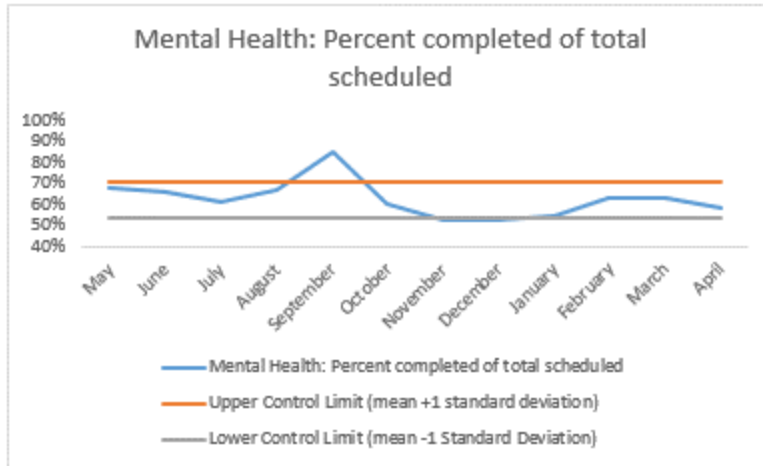
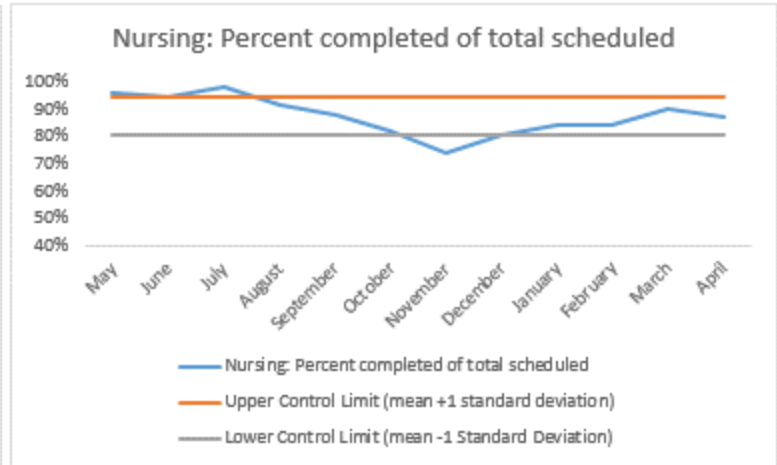
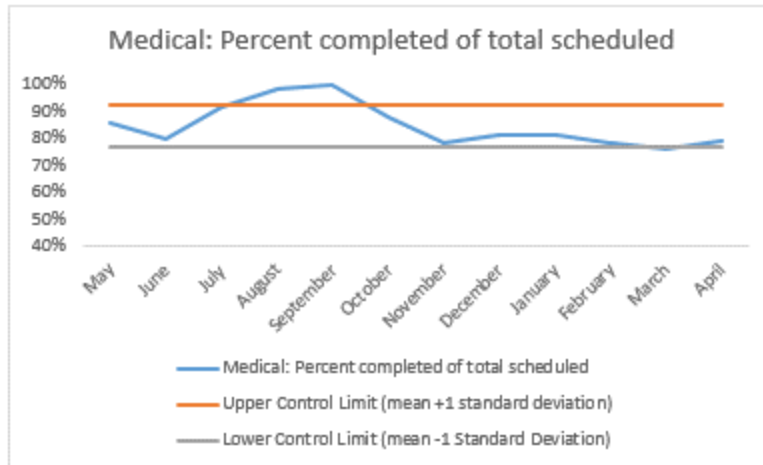
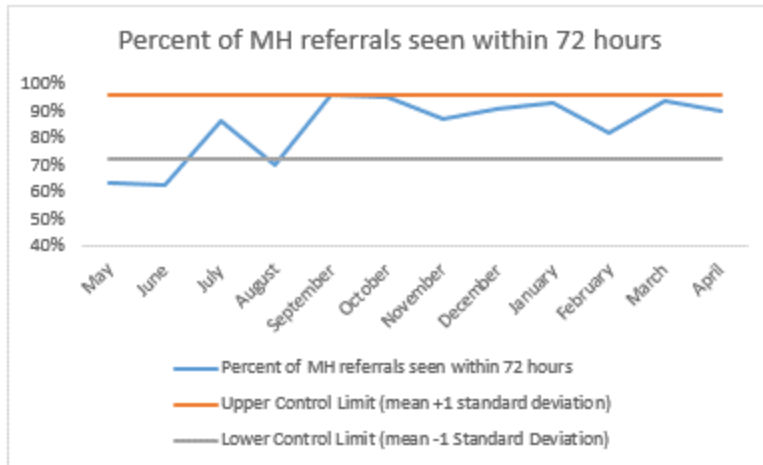
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	151	76%	384	86%	601	51%	220	82%	157	63%	46	29%	21	47%	Future Metric			1580	62%
	Refused & Verified	2	1%	1	0%	82	7%	3	1%	12	5%	78	49%	18	40%		196	8%		
	Not Produced by DOC	27	14%	26	6%	280	24%	25	9%	61	24%	18	11%	4	9%		441	17%		
	Out to Court	3	2%	18	4%	101	9%	11	4%	18	7%	8	5%	0	0%		159	6%		
	Left Without Being Seen	1	1%	0	0%	10	1%	0	0%	1	0%	4	3%	1	2%		17	1%		
	Rescheduled by CHS	10	5%	16	4%	97	8%	10	4%	1	0%	6	4%	0	0%		140	6%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%		1	0%		
	No Longer Indicated	6	3%	2	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A		8	0%		
Total Scheduled Services	200	100%	447	100%	1171	100%	269	100%	250	100%	160	100%	45	100%				2542	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	87%	58%	83%	68%	78%	87%		70%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	421
5.2	Emergency Sick Call Completed ¹	38
5.3	Injury Evaluations ²	131
5.4	Medical Add-Ons	55
5.5	Number of Patients with Non-Intake Lab Collection	137

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	242
1.2	Average time to completion once known to CHS (hours)	3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	78
2.2	Referrals seen within 72 hours	71
2.3	Percent seen within 72 hours	91%

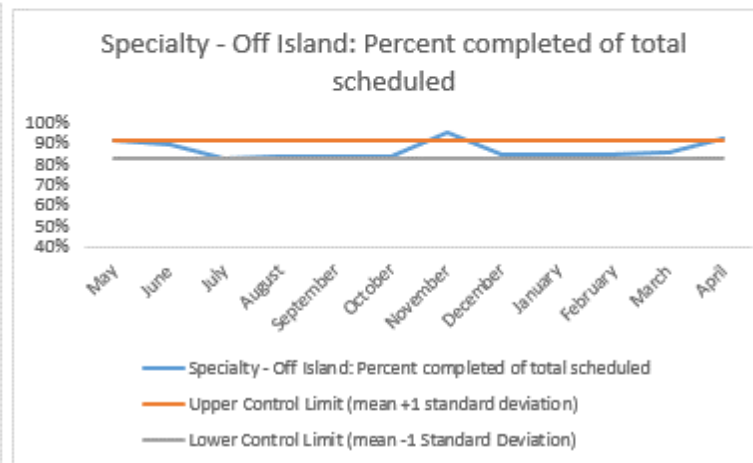
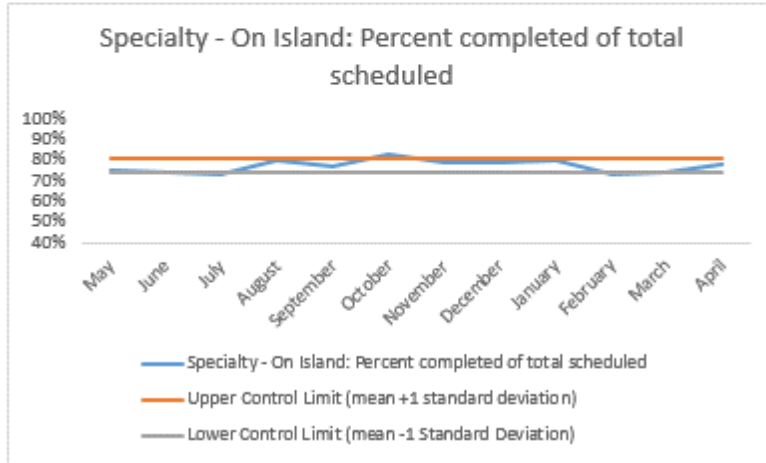
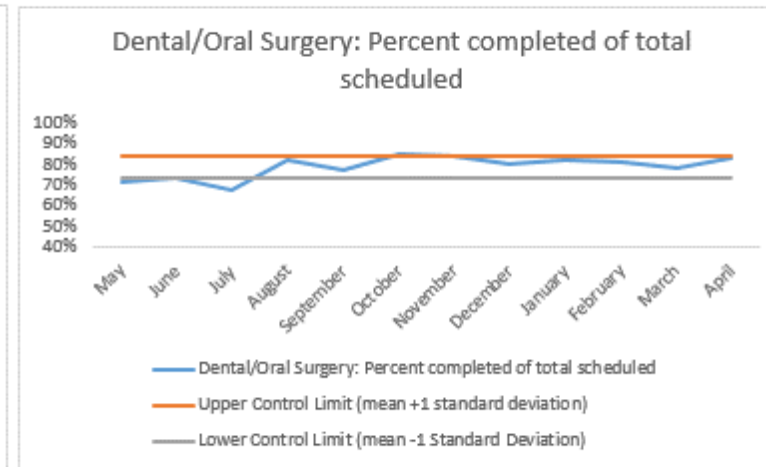
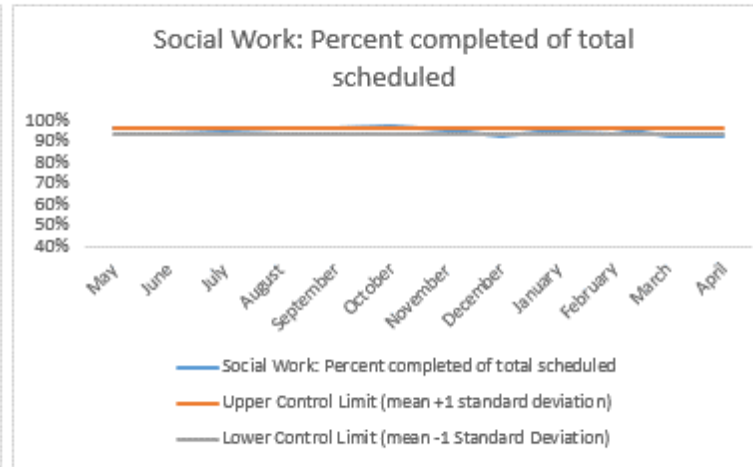
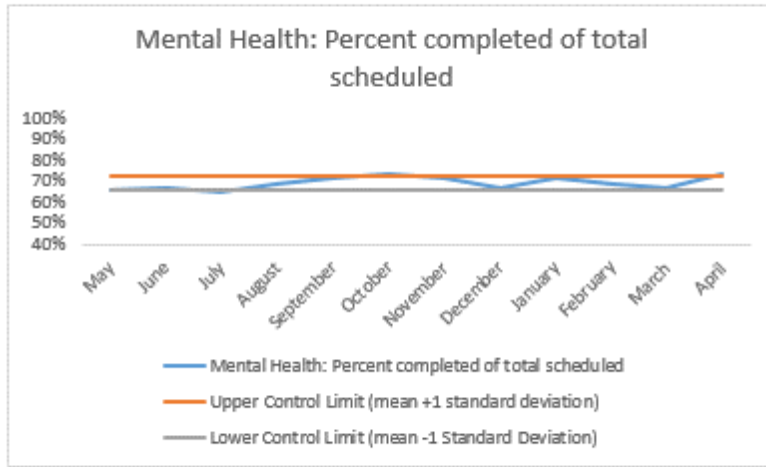
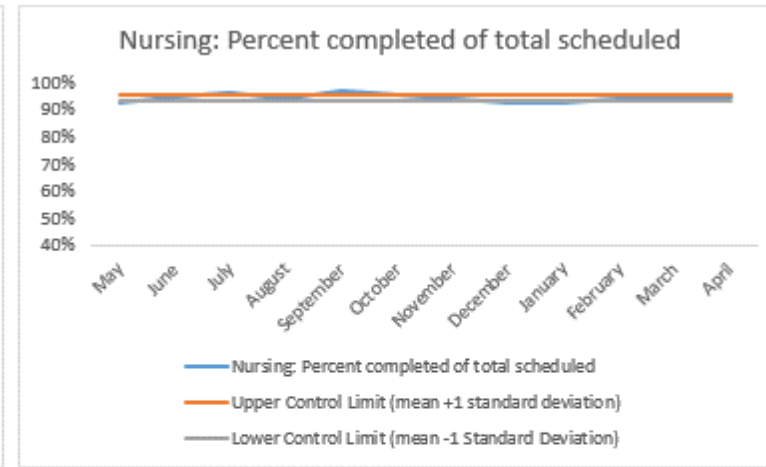
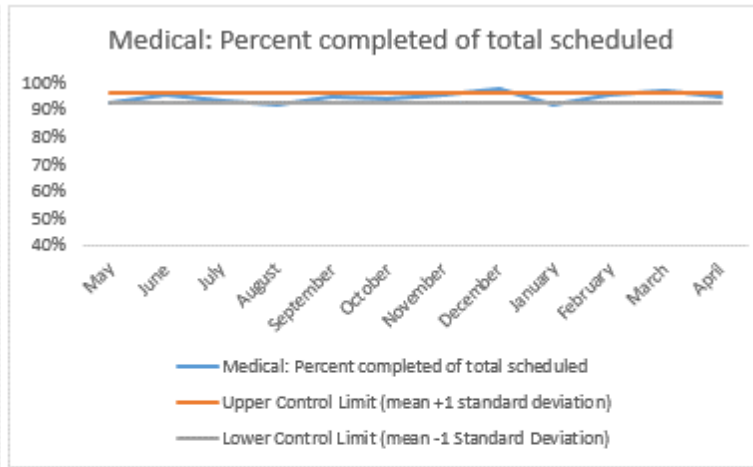
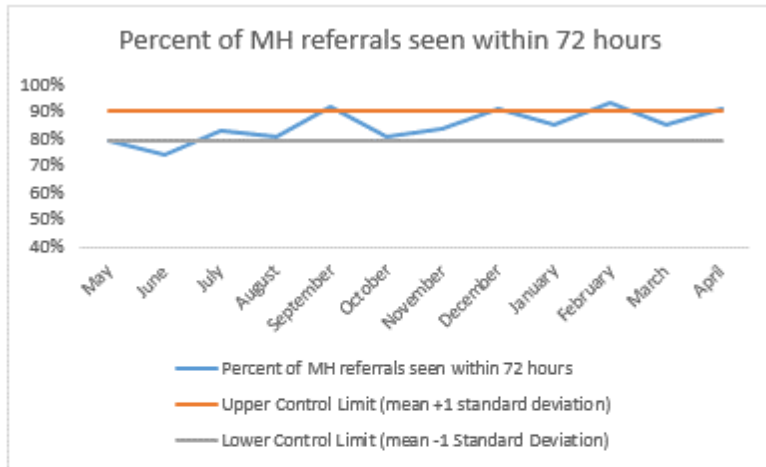
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	357	95%	713	94%	1018	61%	1321	92%	305	69%	196	50%	30	52%	Future Metric			3940	77%
	Refused & Verified	2	1%	7	1%	205	12%	4	0%	64	14%	110	28%	24	41%				416	8%
	Not Produced by DOC	6	2%	28	4%	354	21%	92	6%	52	12%	77	20%	2	3%				611	12%
	Out to Court	6	2%	6	1%	30	2%	8	1%	12	3%	2	1%	2	3%				66	1%
	Left Without Being Seen	0	0%	0	0%	5	0%	0	0%	6	1%	1	0%	0	0%				12	0%
	Rescheduled by CHS	6	2%	5	1%	37	2%	3	0%	4	1%	6	2%	0	0%				61	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	0	0%	32	2%	1	0%	0	0%	0	0%	N/A	N/A				33	1%
Total Scheduled Services	377	100%	759	100%	1681	100%	1429	100%	443	100%	392	100%	58	100%				5139	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	95%	74%	93%	83%	78%	93%		85%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	906
5.2	Emergency Sick Call Completed ¹	93
5.3	Injury Evaluations ²	179
5.4	Medical Add-Ons	197
5.5	Number of Patients with Non-Intake Lab Collection	322

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	56
1.2	Average time to completion once known to CHS (hours)	2.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	13
2.2	Referrals seen within 72 hours	12
2.3	Percent seen within 72 hours	92%

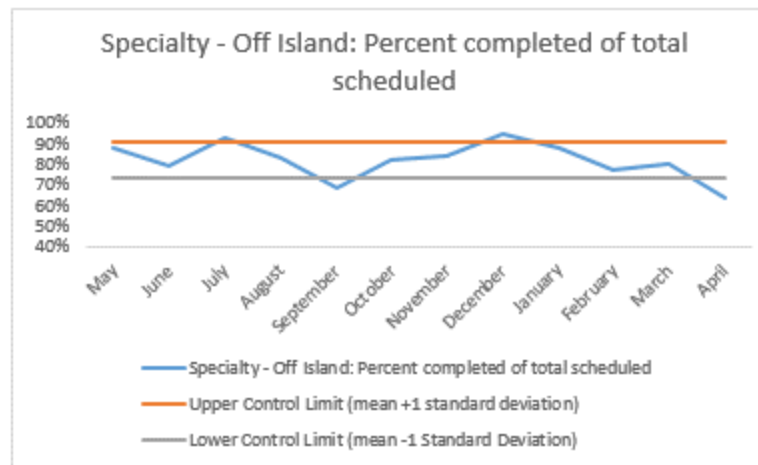
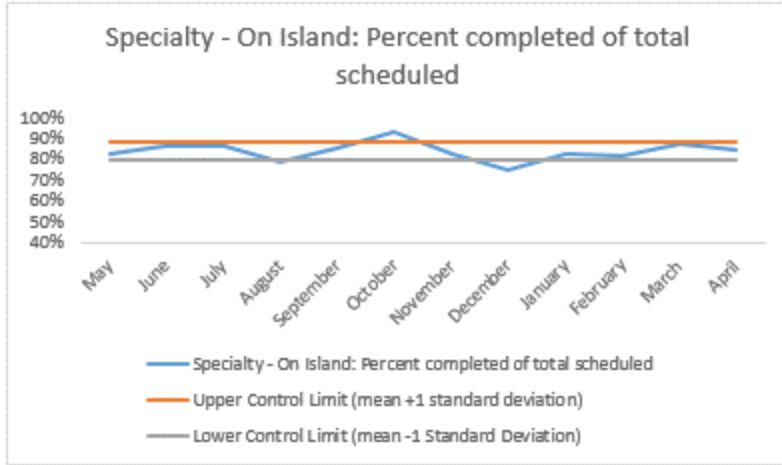
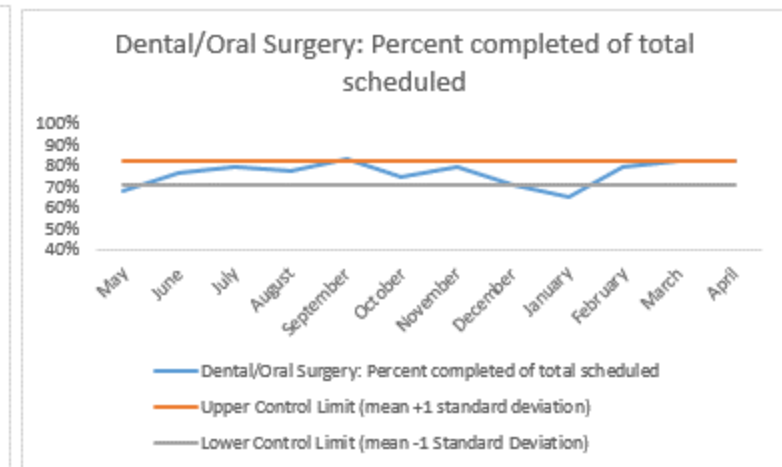
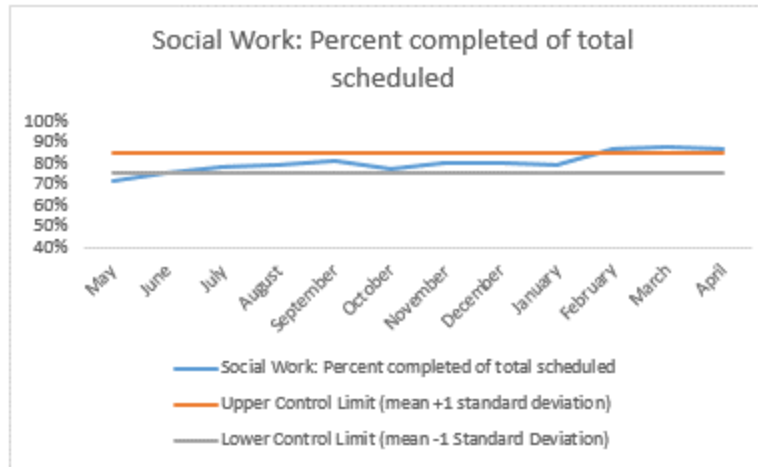
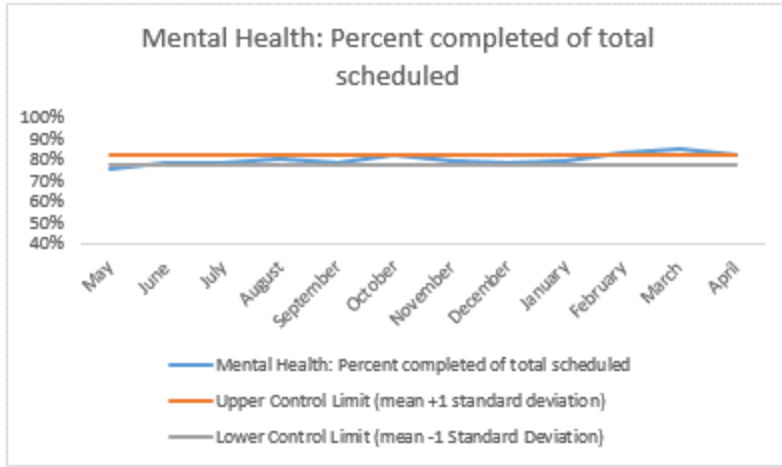
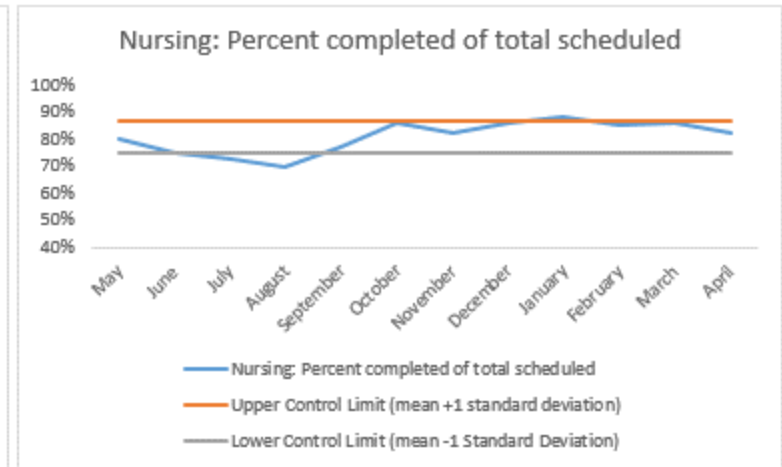
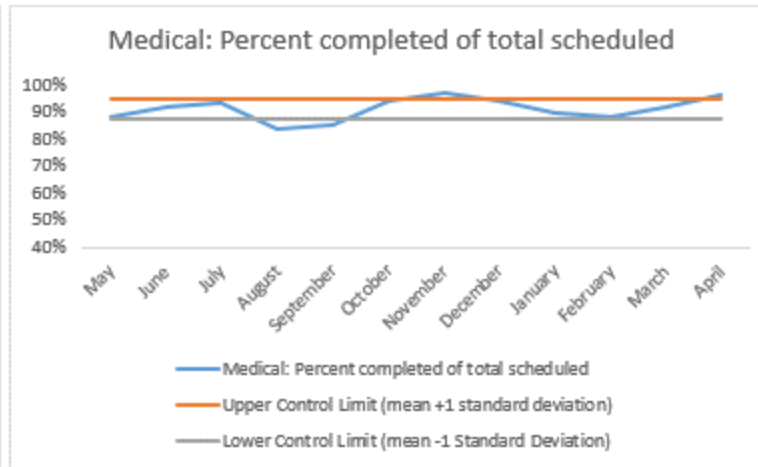
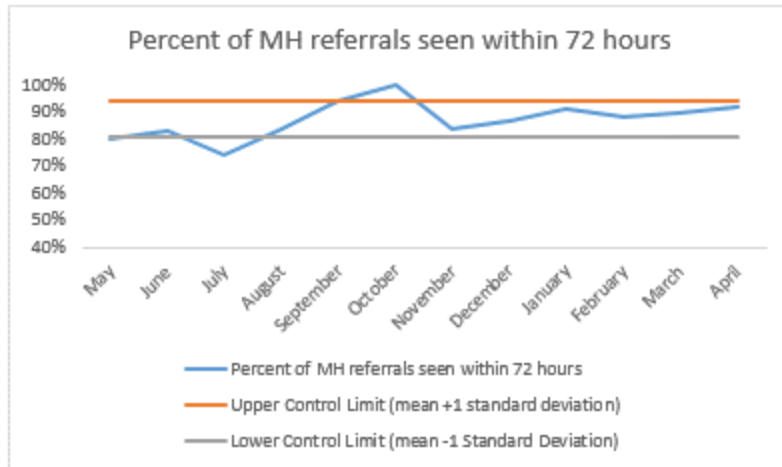
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	90	96%	154	80%	491	73%	149	87%	112	77%	32	28%	11	39%	Future Metric			1039	73%
	Refused & Verified	0	0%	3	2%	56	8%	0	0%	8	6%	64	57%	7	25%		138	10%		
	Not Produced by DOC	1	1%	29	15%	50	7%	8	5%	20	14%	7	6%	6	21%		121	9%		
	Out to Court	1	1%	1	1%	37	5%	10	6%	5	3%	6	5%	2	7%		62	4%		
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	1	1%	1	4%		2	0%		
	Rescheduled by CHS	2	2%	5	3%	31	5%	4	2%	0	0%	3	3%	0	0%		45	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		4%	1	0%	
	No Longer Indicated	0	0%	0	0%	9	1%	0	0%	0	0%	0	0%	N/A	N/A		9	1%		
Total Scheduled Services	94	100%	192	100%	674	100%	171	100%	145	100%	113	100%	28	100%				1417	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	82%	82%	87%	83%	85%	64%		84%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	467
5.2	Emergency Sick Call Completed ¹	7
5.3	Injury Evaluations ²	150
5.4	Medical Add-Ons	46
5.5	Number of Patients with Non-Intake Lab Collection	99

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	26
2.2	Referrals seen within 72 hours	23
2.3	Percent seen within 72 hours	88%

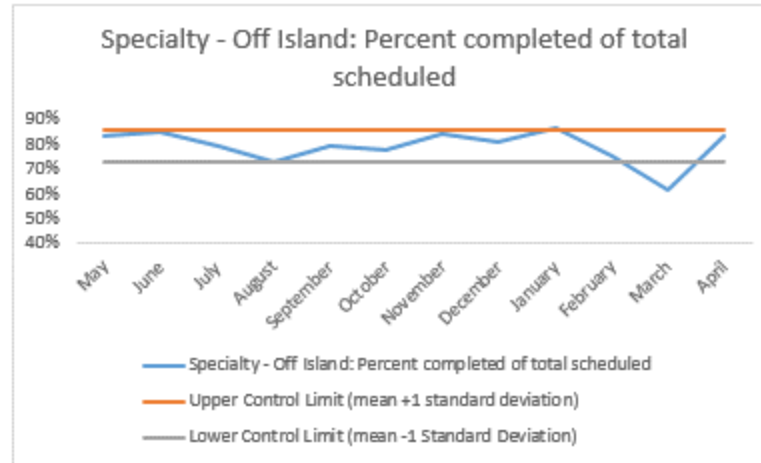
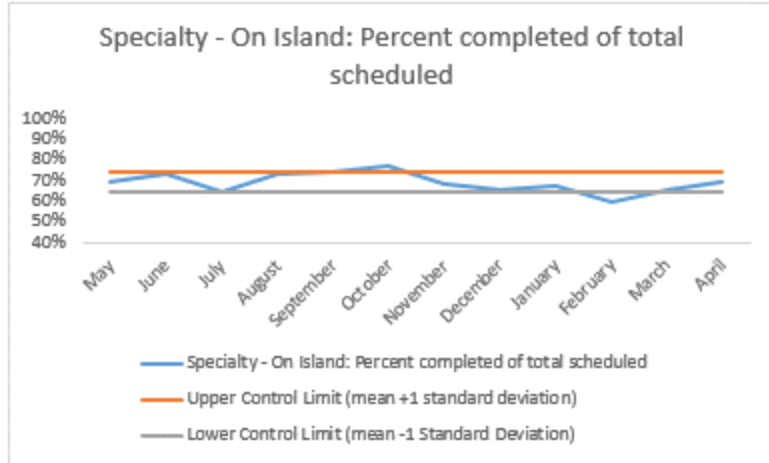
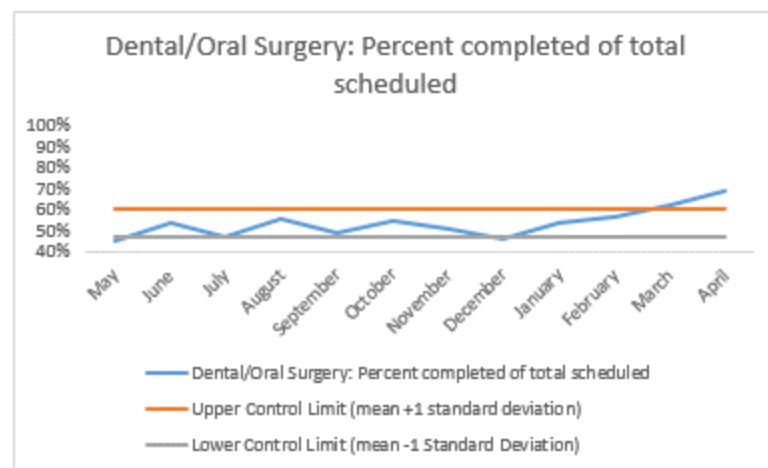
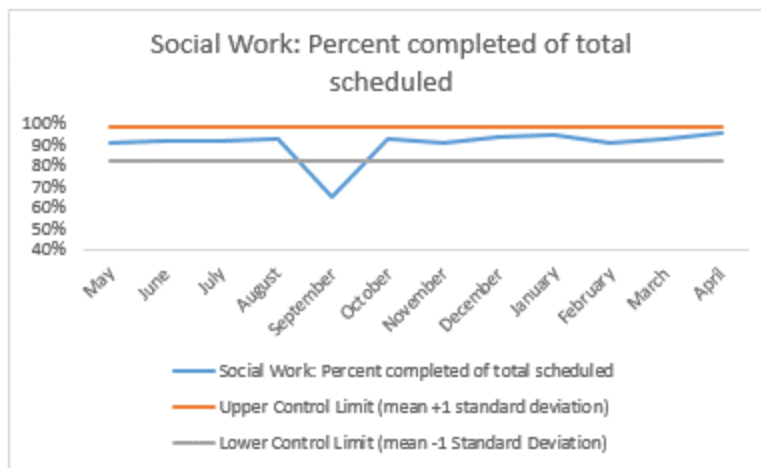
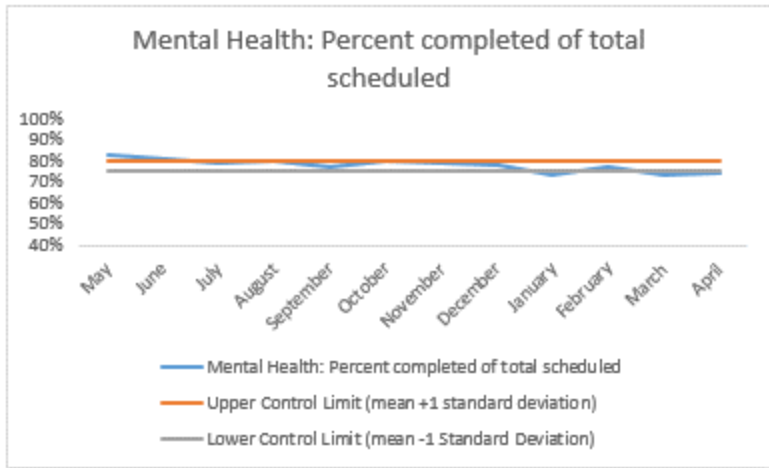
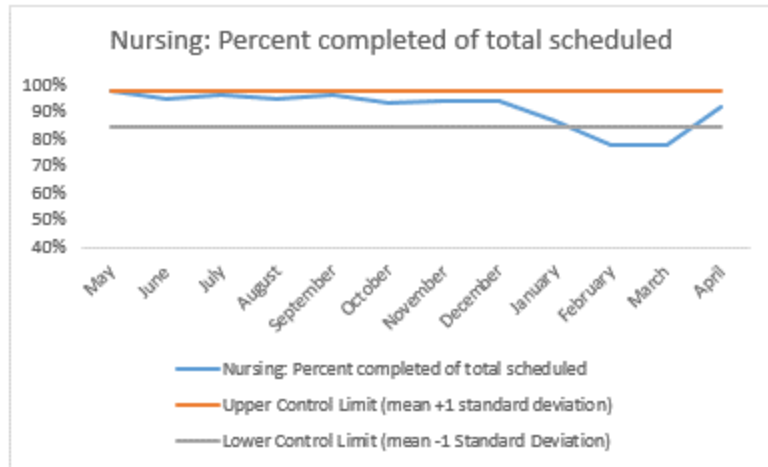
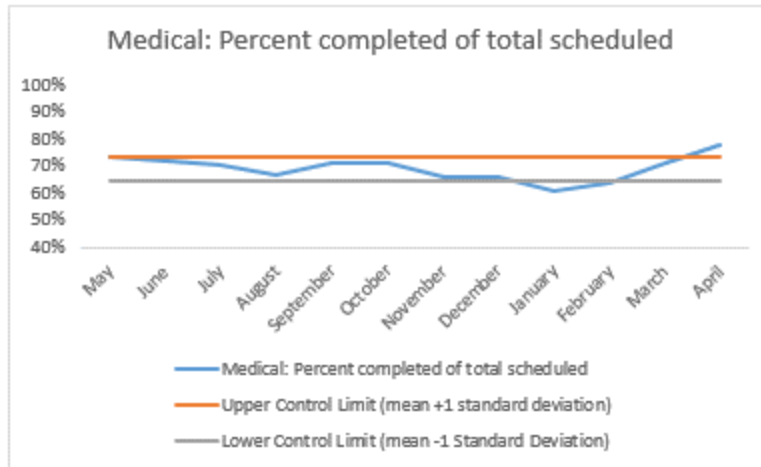
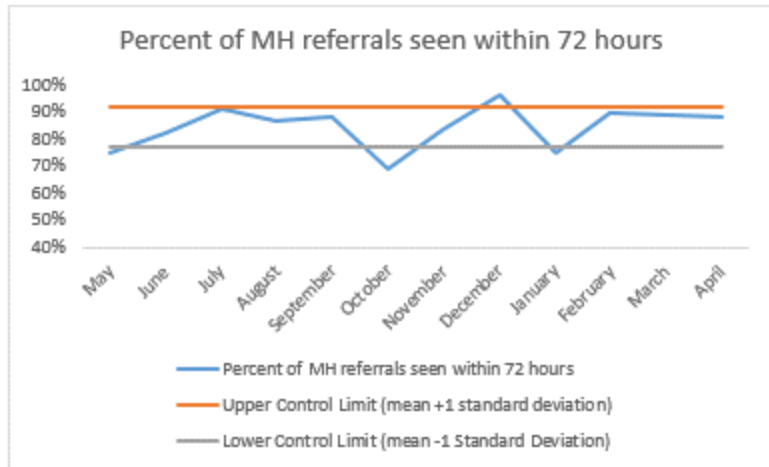
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	156	59%	373	87%	1613	72%	532	96%	142	52%	121	39%	36	40%	Future Metric			2973	72%	
	Refused & Verified	45	17%	17	4%	49	2%	2	0%	48	17%	93	30%	39	43%				293	7%	
	Not Produced by DOC	40	15%	25	6%	388	17%	8	1%	61	22%	67	22%	10	11%				599	14%	
	Out to Court	11	4%	2	0%	85	4%	9	2%	19	7%	4	1%	2	2%				132	3%	
	Left Without Being Seen	0	0%	1	0%	30	1%	1	0%	0	0%	0	0%	0	0%				32	1%	
	Rescheduled by CHS	7	3%	8	2%	55	2%	3	1%	5	2%	23	7%	2	2%				103	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		1%			1	0%
	No Longer Indicated	4	2%	1	0%	8	0%	0	0%	0	0%	0	0%	N/A	N/A				13	0%	
Total Scheduled Services	263	100%	427	100%	2228	100%	555	100%	275	100%	308	100%	90	100%				4146	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	92%	75%	96%	69%	69%	83%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1054
5.2	Emergency Sick Call Completed ¹	32
5.3	Injury Evaluations ²	153
5.4	Medical Add-Ons	82
5.5	Number of Patients with Non-Intake Lab Collection	164

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	661
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	59
2.2	Referrals seen within 72 hours	51
2.3	Percent seen within 72 hours	86%

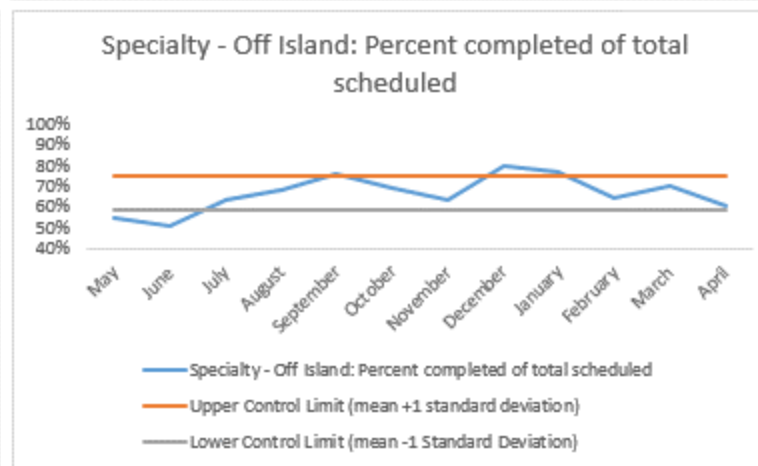
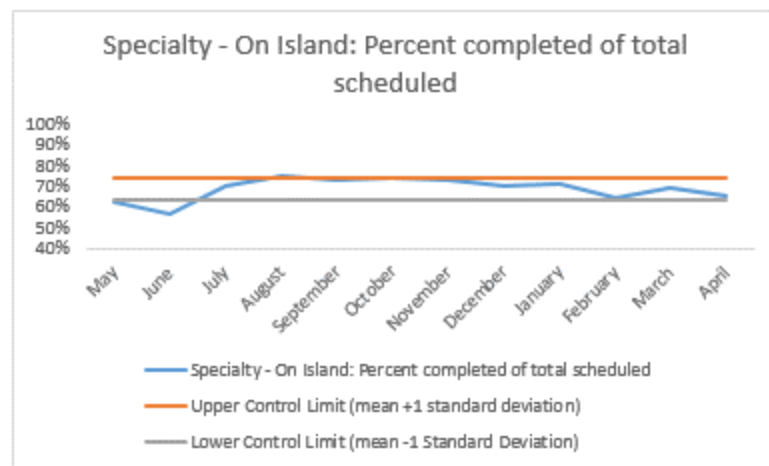
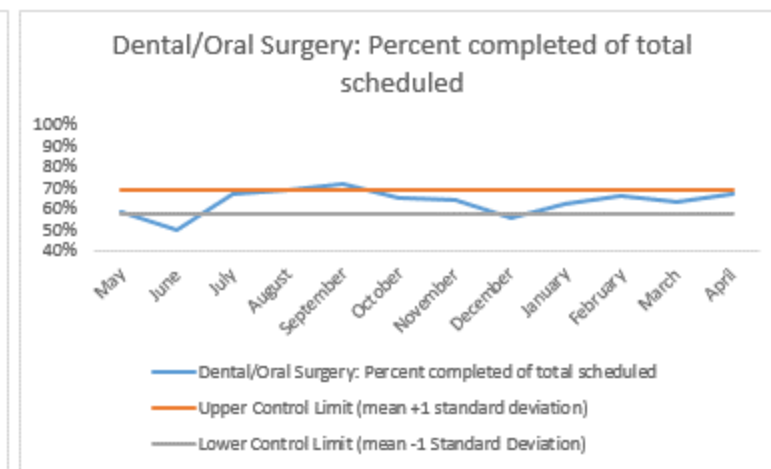
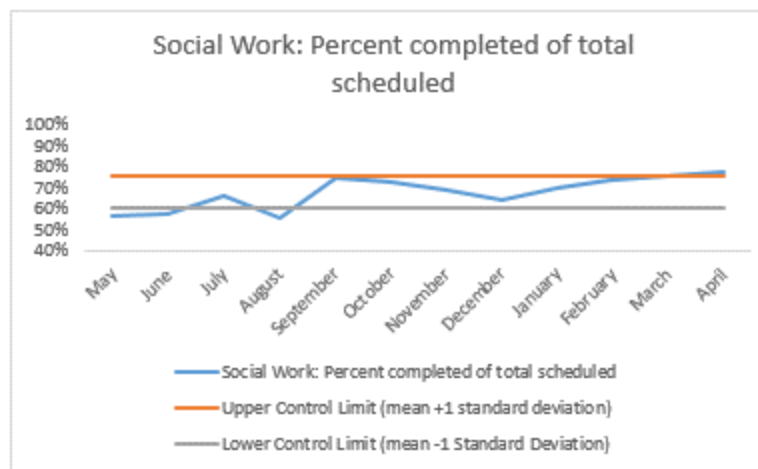
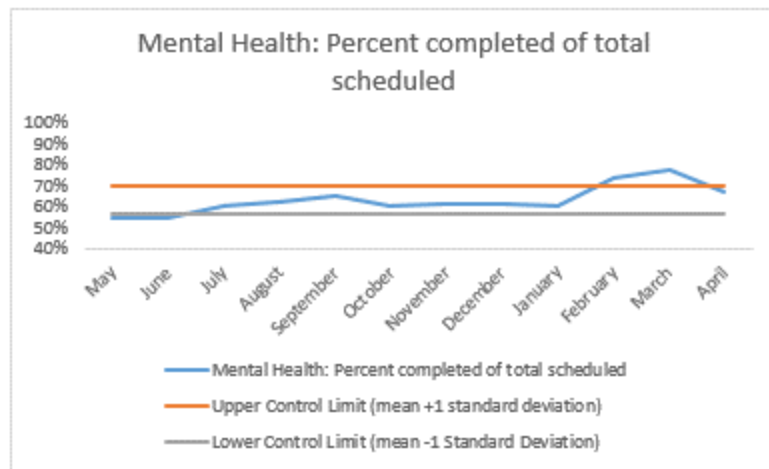
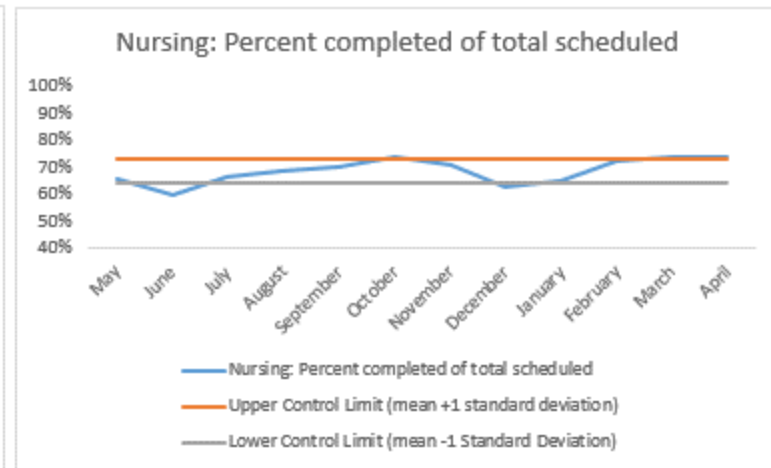
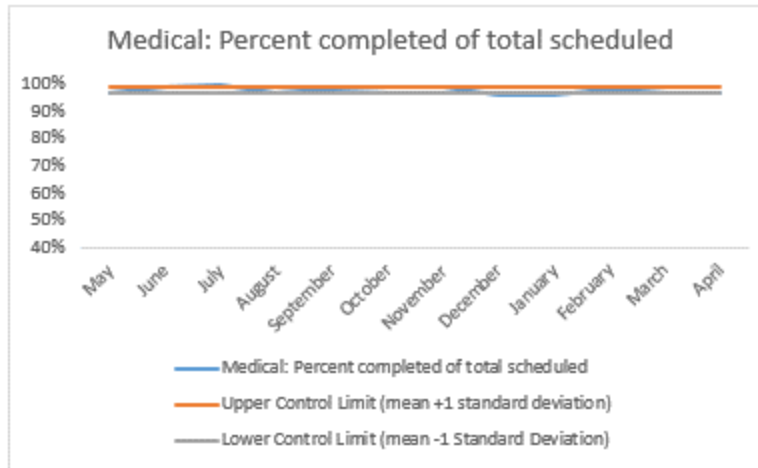
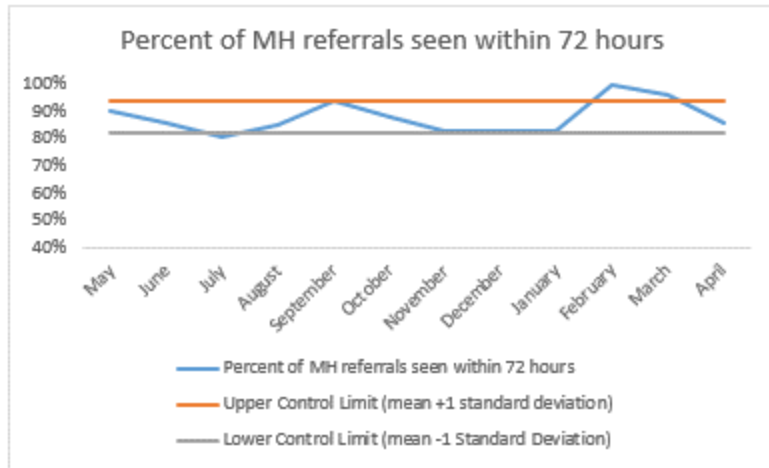
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	251	95%	403	73%	760	65%	269	78%	141	62%	72	34%	12	27%	Future Metric			1908	68%
	Refused & Verified	2	1%	2	0%	22	2%	0	0%	10	4%	69	32%	15	34%				120	4%
	Not Produced by DOC	2	1%	99	18%	173	15%	33	10%	47	21%	56	26%	12	27%				422	15%
	Out to Court	3	1%	31	6%	138	12%	42	12%	12	5%	7	3%	4	9%				237	8%
	Left Without Being Seen	0	0%	0	0%	4	0%	1	0%	3	1%	3	1%	0	0%				11	0%
	Rescheduled by CHS	3	1%	13	2%	71	6%	1	0%	13	6%	6	3%	0	0%				107	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	0%
	No Longer Indicated	4	2%	4	1%	1	0%	0	0%	0	0%	0	0%	N/A	N/A				9	0%
Total Scheduled Services	265	100%	552	100%	1169	100%	346	100%	226	100%	213	100%	44	100%				2815	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	74%	67%	78%	67%	66%	61%		72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	680
5.2	Emergency Sick Call Completed ¹	74
5.3	Injury Evaluations ²	224
5.4	Medical Add-Ons	59
5.5	Number of Patients with Non-Intake Lab Collection	169

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	7
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	86%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	1082	96%	1337	96%	364	77%	132	98%	0		371	72%	65	47%	Future Metric			3351	89%
	Refused & Verified	17	2%	24	2%	10	2%	0	0%	0		88	17%	52	38%				191	5%
	Not Produced by DOC	4	0%	6	0%	26	5%	1	1%	0		36	7%	12	9%				85	2%
	Out to Court	11	1%	11	1%	24	5%	1	1%	0		13	3%	4	3%				64	2%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0		0	0%	0	0%				0	0%
	Rescheduled by CHS	2	0%	9	1%	29	6%	1	1%	0		8	2%	0	0%				49	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	3%				4	0%
	No Longer Indicated	9	1%	0	0%	22	5%	0	0%	0		0	0%	N/A	N/A				31	1%
	Total Scheduled Services	1125	100%	1387	100%	475	100%	135	100%	0	0%	516	100%	137	100%			3775	100%	

¹Includes medical infirmary services

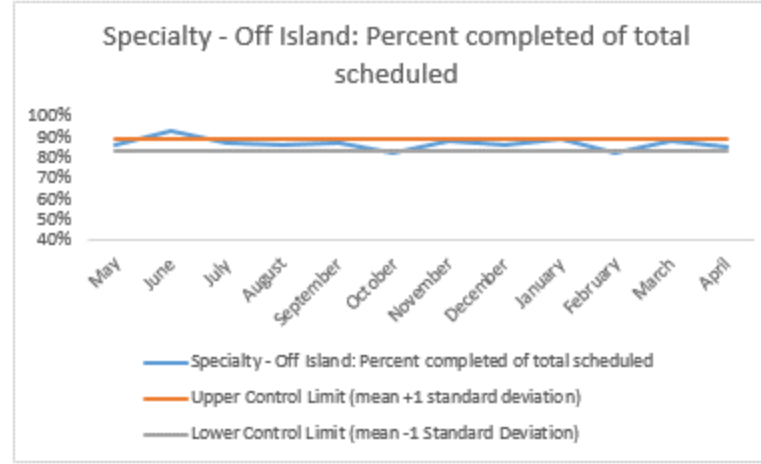
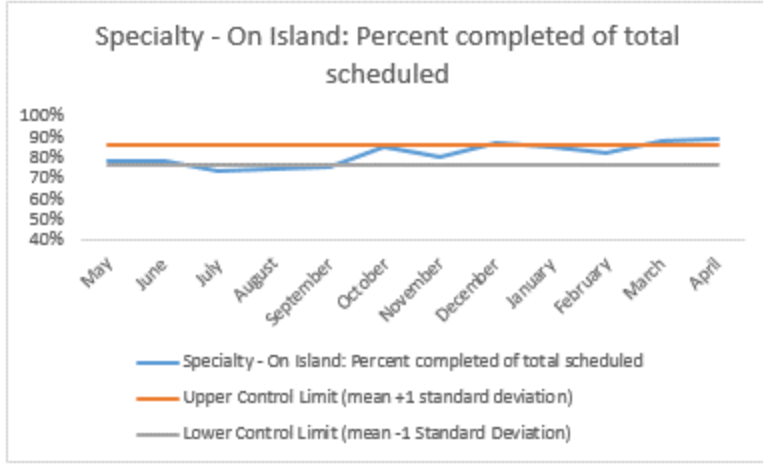
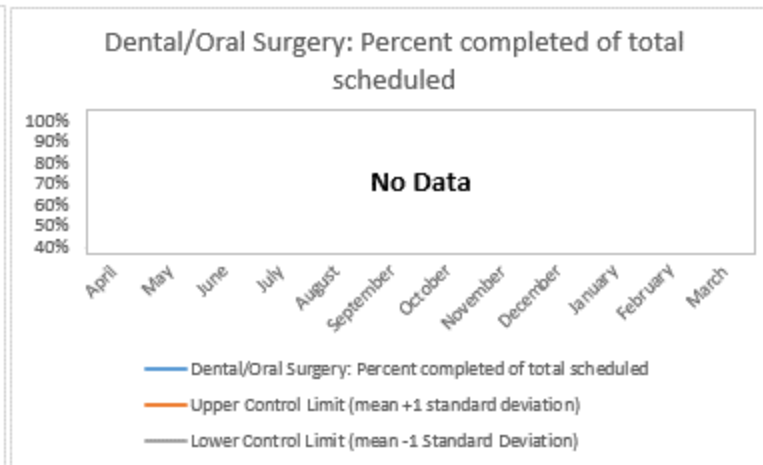
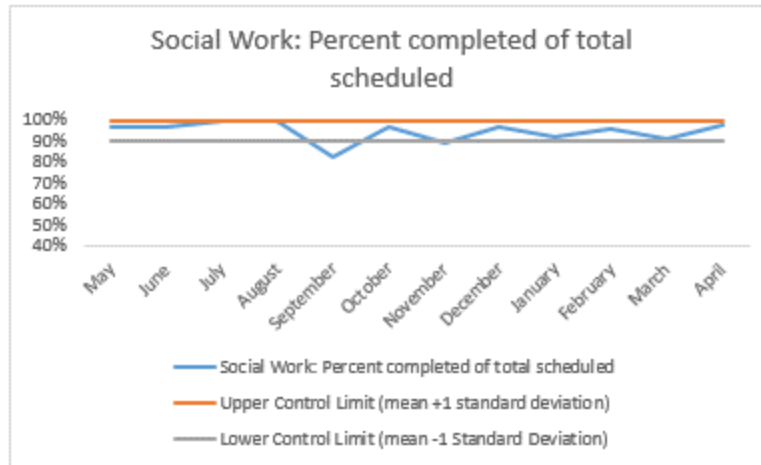
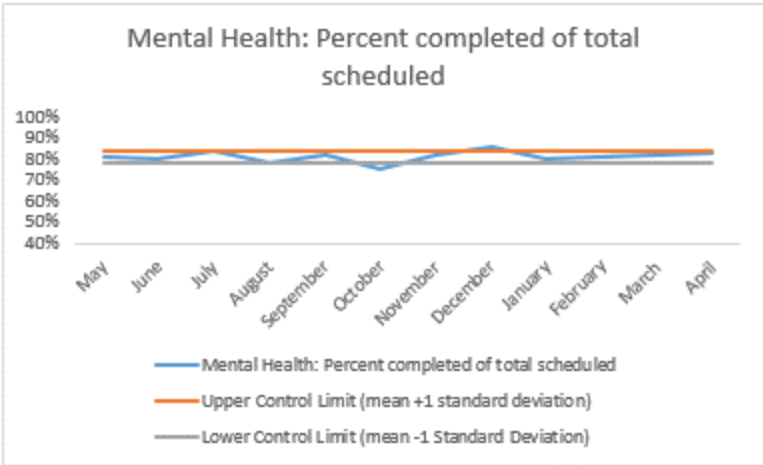
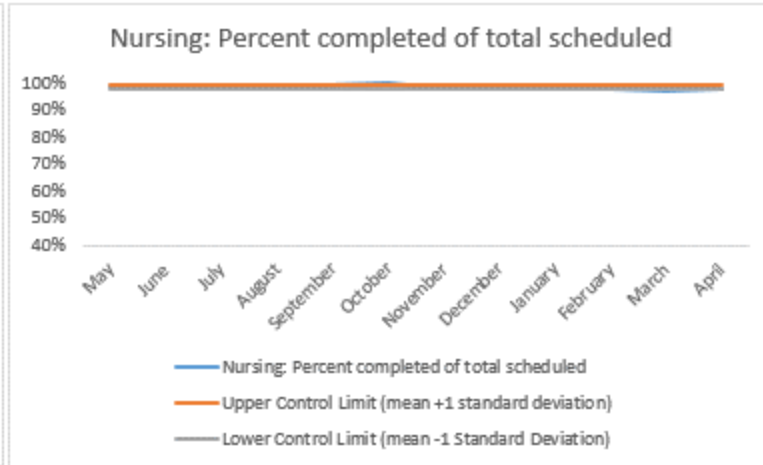
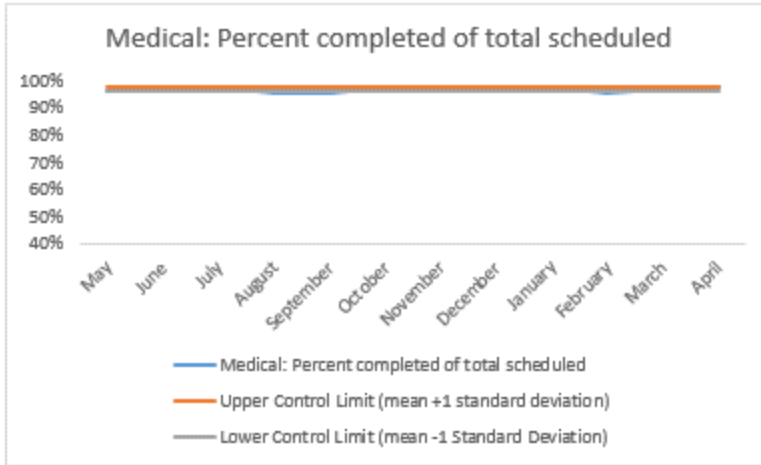
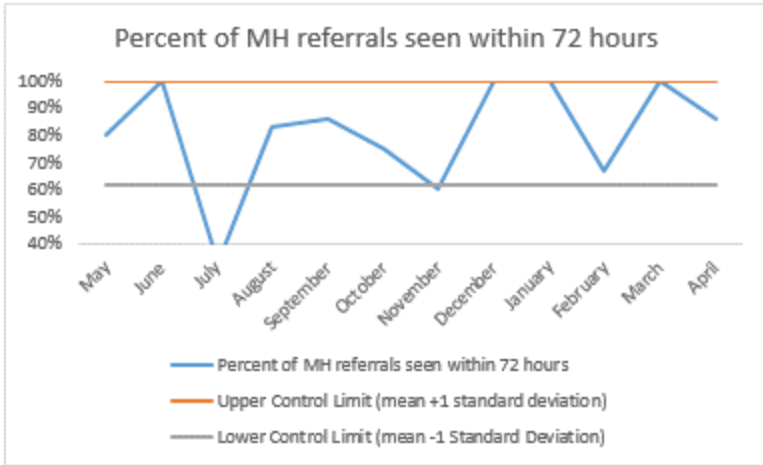
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	98%	98%	83%	98%		89%	85%		95%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	432
5.2	Emergency Sick Call Completed ¹	28
5.3	Injury Evaluations ²	30
5.4	Medical Add-Ons	148
5.5	Number of Patients with Non-Intake Lab Collection	241

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	45
2.2	Referrals seen within 72 hours	40
2.3	Percent seen within 72 hours	89%

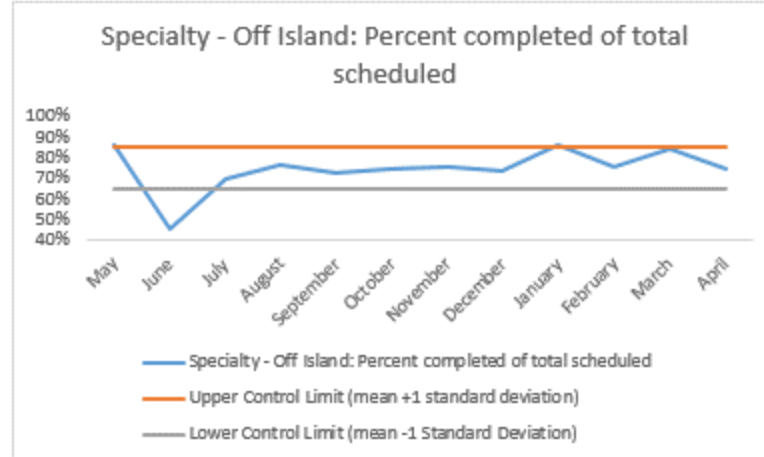
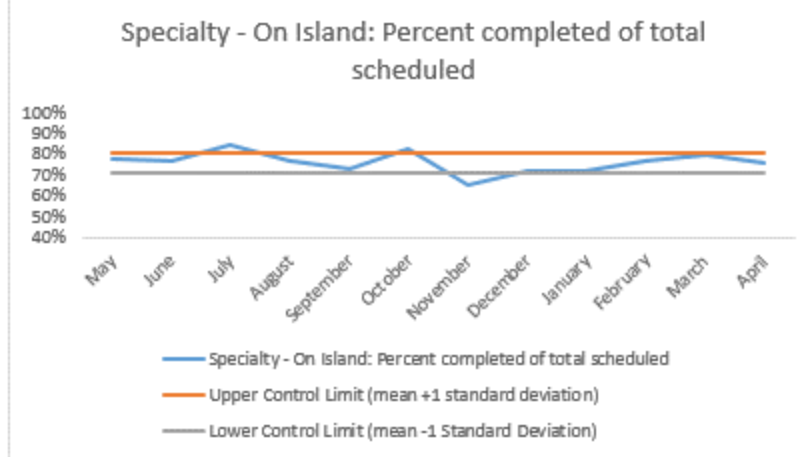
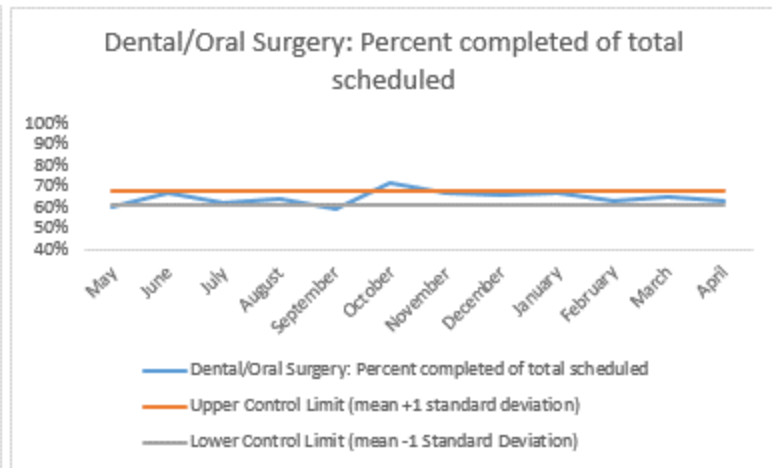
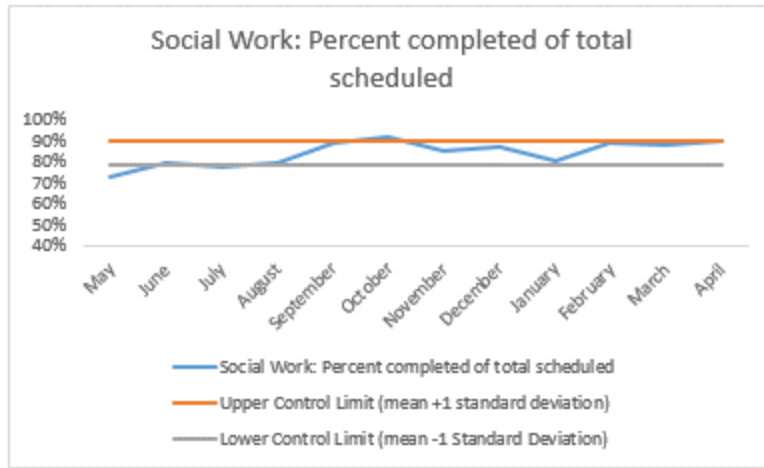
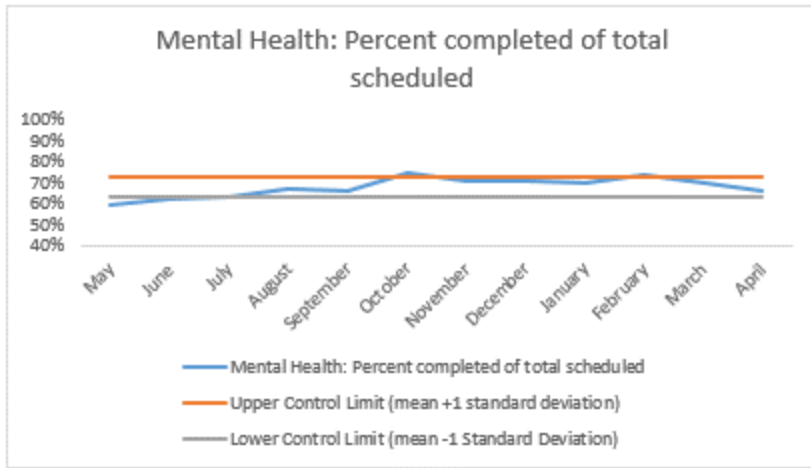
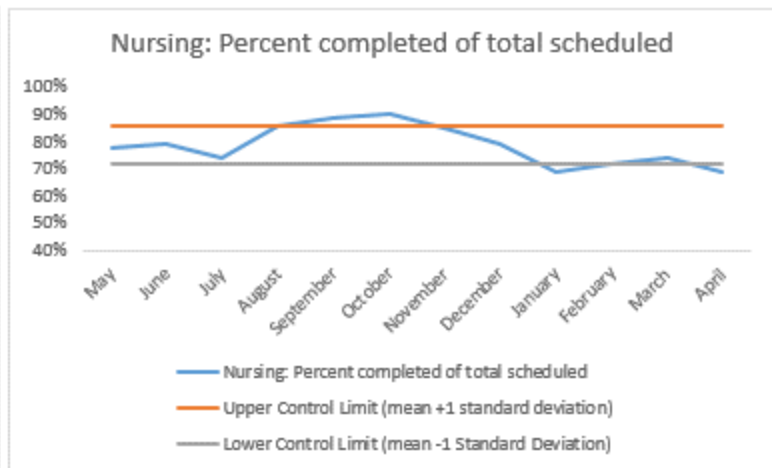
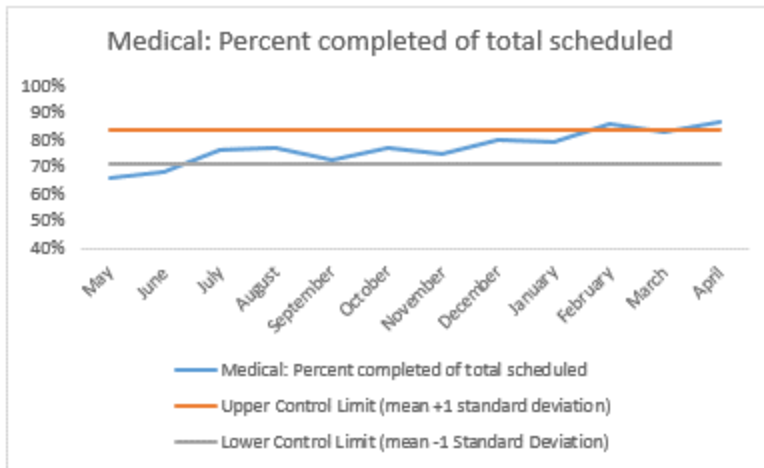
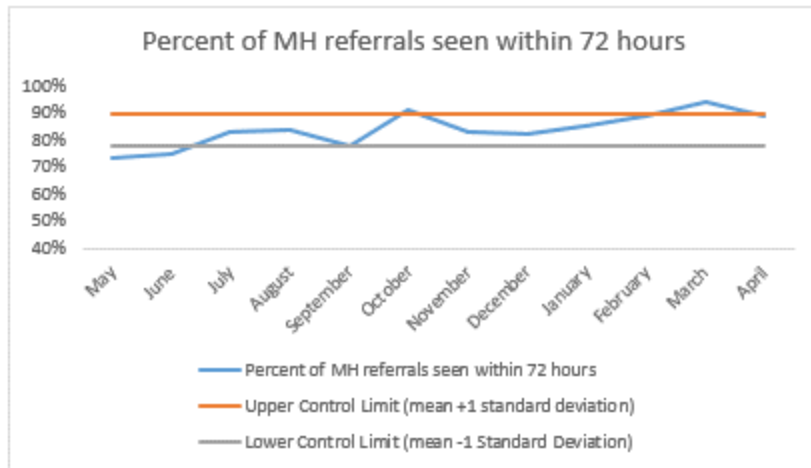
3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	285	79%	137	67%	1356	61%	296	90%	254	55%	82	38%	26	40%	Future Metric			2436	63%
	Refused & Verified	17	5%	1	0%	67	3%	0	0%	37	8%	81	38%	23	35%				226	6%
	Not Produced by DOC	38	11%	54	26%	446	20%	23	7%	139	30%	35	16%	12	18%				747	19%
	Out to Court	4	1%	5	2%	126	6%	8	2%	27	6%	10	5%	3	5%				183	5%
	Left Without Being Seen	1	0%	0	0%	14	1%	0	0%	0	0%	0	0%	0	0%				15	0%
	Rescheduled by CHS	4	1%	4	2%	154	7%	1	0%	2	0%	7	3%	0	0%				172	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	0%
	No Longer Indicated	11	3%	3	1%	47	2%	0	0%	0	0%	1	0%	N/A	N/A				62	2%
	Total Scheduled Services	360	100%	204	100%	2210	100%	328	100%	459	100%	216	100%	65	100%			3842	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	69%	66%	90%	63%	76%	75%		70%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1074
5.2	Emergency Sick Call Completed ¹	34
5.3	Injury Evaluations ²	270
5.4	Medical Add-Ons	26
5.5	Number of Patients with Non-Intake Lab Collection	117

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	315
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	124
2.2	Referrals seen within 72 hours	121
2.3	Percent seen within 72 hours	98%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	1099	89%	1310	97%	2031	78%	1065	93%	234	67%	549	52%	15	48%	Future Metric			6303	81%
	Refused & Verified	18	1%	17	1%	163	6%	4	0%	18	5%	220	21%	14	45%		454	6%		
	Not Produced by DOC	42	3%	6	0%	155	6%	27	2%	58	17%	138	13%	1	3%		427	5%		
	Out to Court	36	3%	10	1%	141	5%	29	3%	28	8%	92	9%	0	0%		336	4%		
	Left Without Being Seen	0	0%	0	0%	20	1%	2	0%	9	3%	24	2%	1	3%		56	1%		
	Rescheduled by CHS	36	3%	4	0%	76	3%	17	1%	1	0%	33	3%	0	0%		167	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	3	0%	0	0%	14	1%	2	0%	0	0%	5	0%	N/A	N/A		24	0%		
Total Scheduled Services	1234	100%	1347	100%	2600	100%	1146	100%	348	100%	1061	100%	31	100%				7767	100%	

¹Includes medical infirmary services

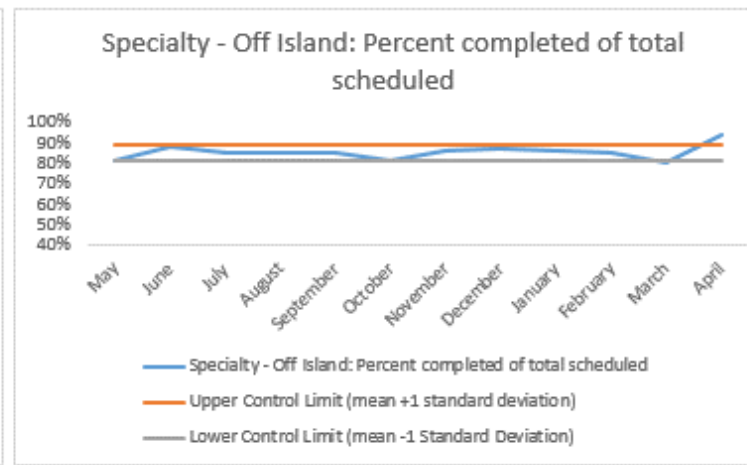
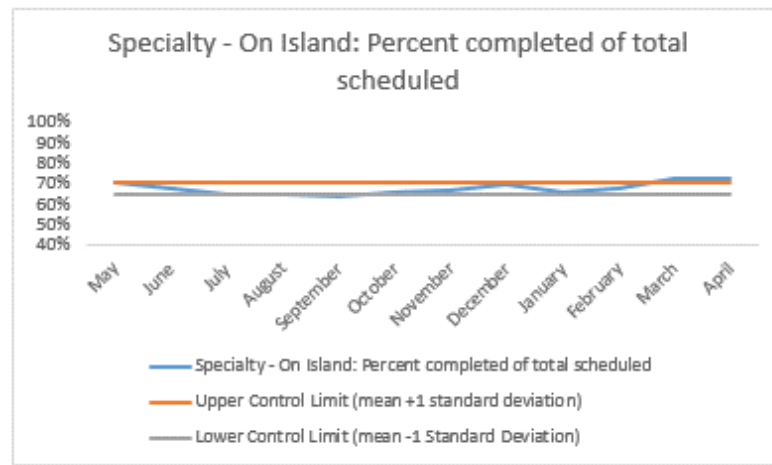
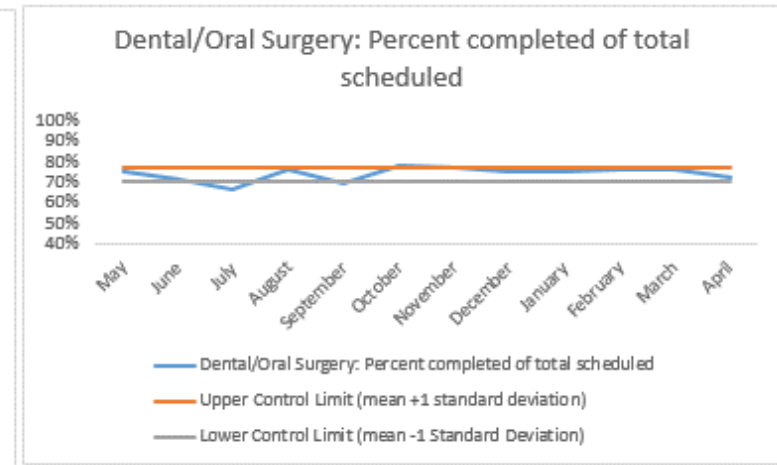
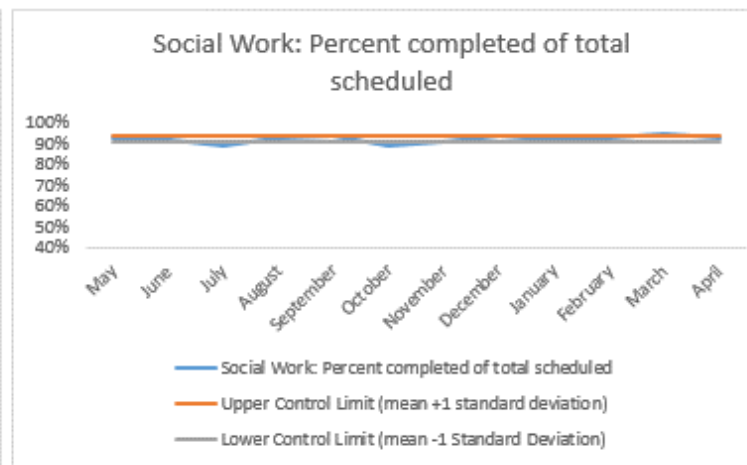
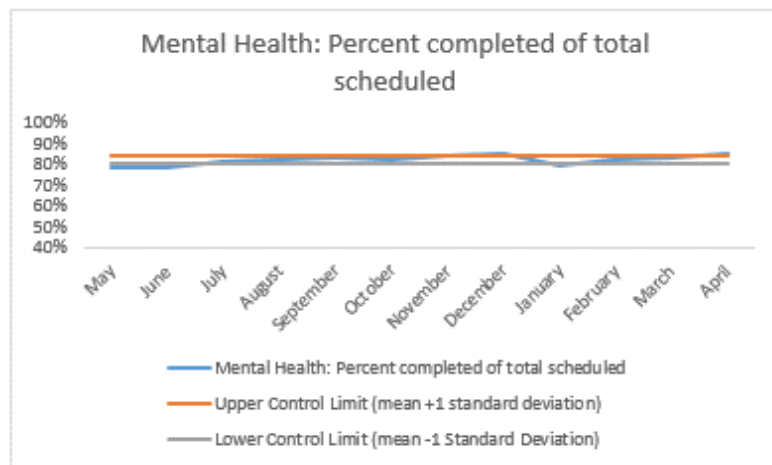
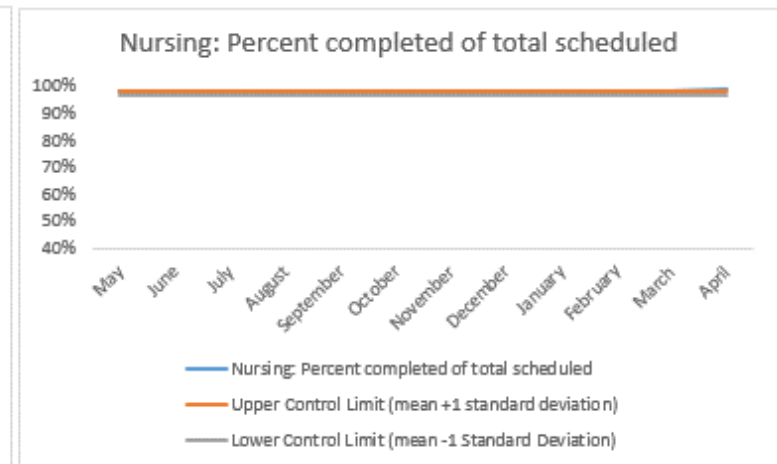
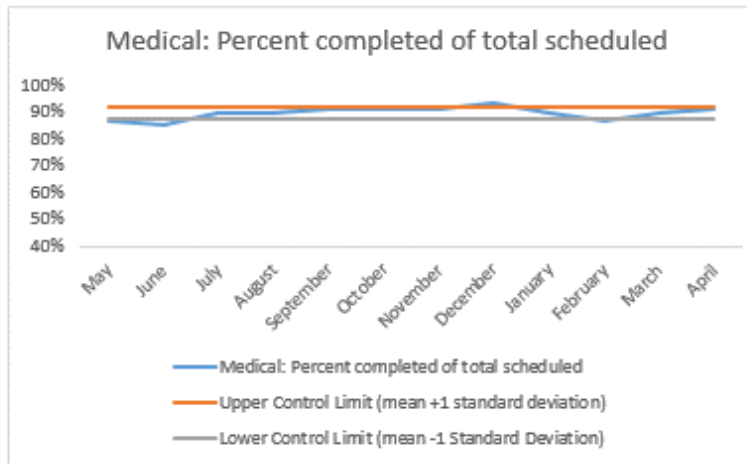
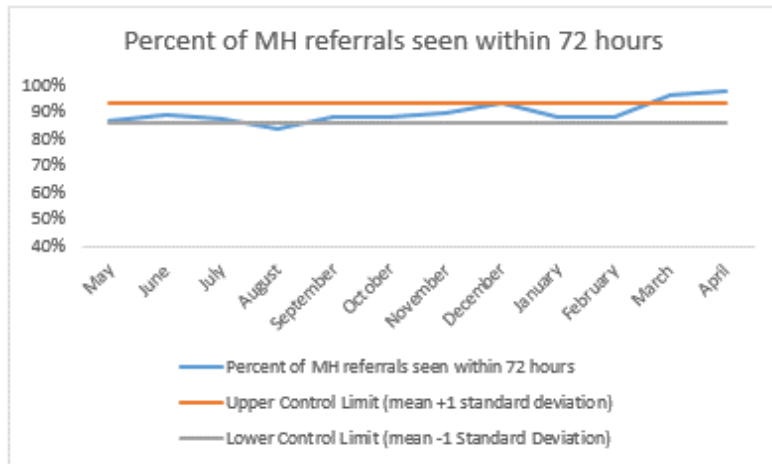
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	99%	85%	93%	72%	73%	94%		87%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1202
5.2	Emergency Sick Call Completed ¹	92
5.3	Injury Evaluations ²	125
5.4	Medical Add-Ons	59
5.5	Number of Patients with Non-Intake Lab Collection	485

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	58
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	38
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	79%

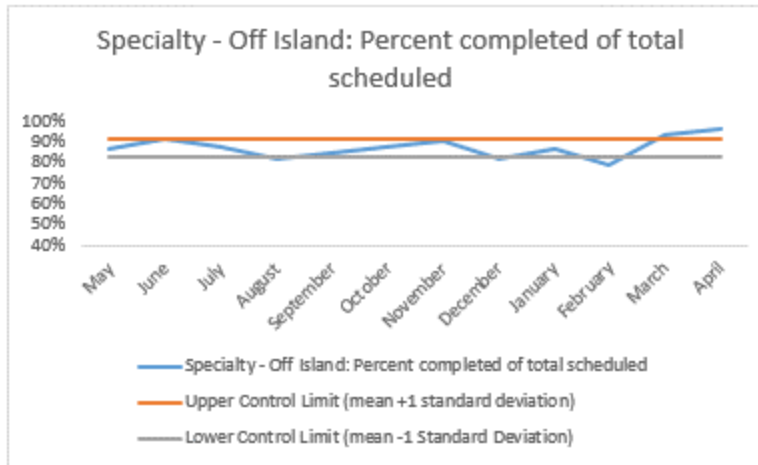
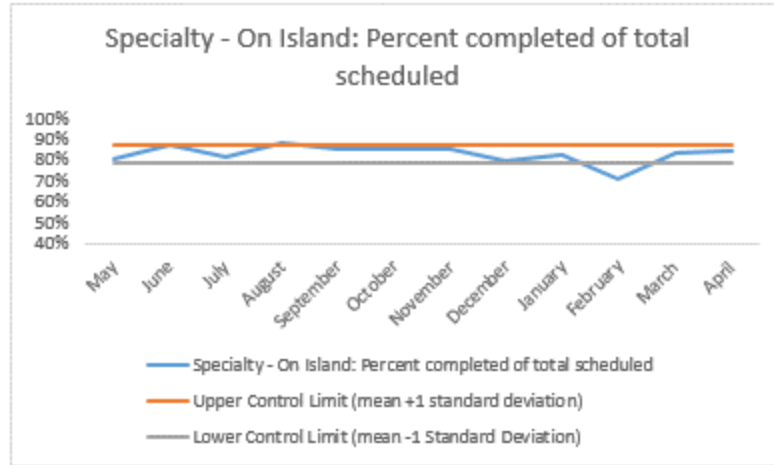
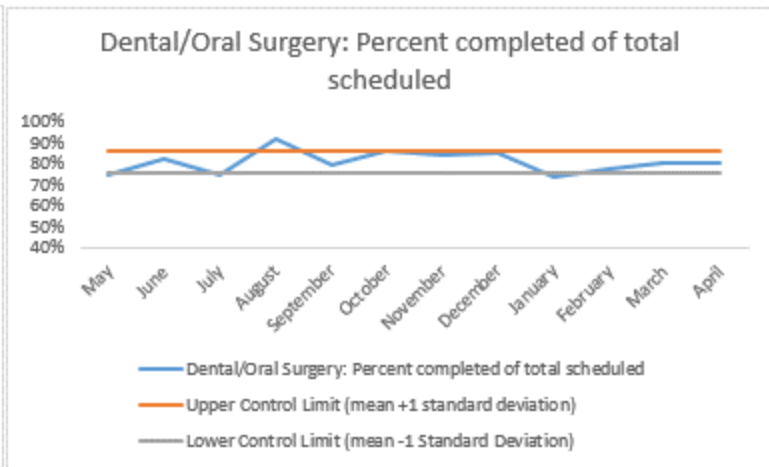
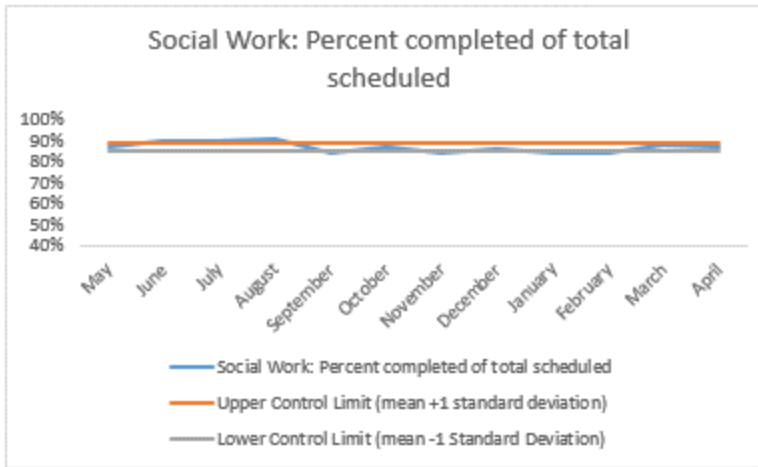
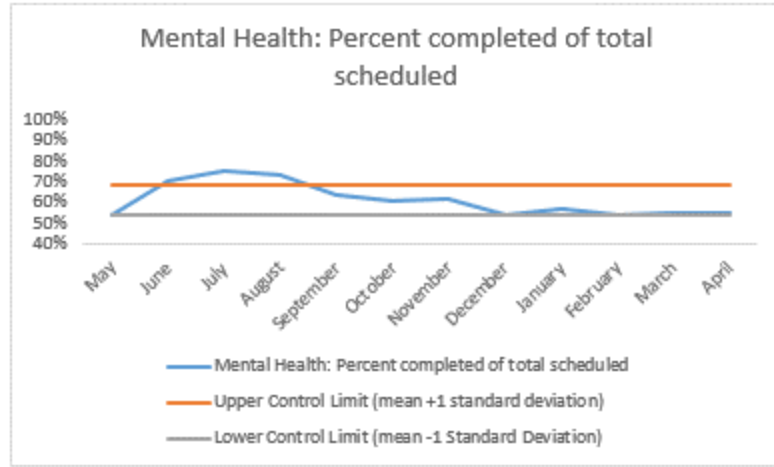
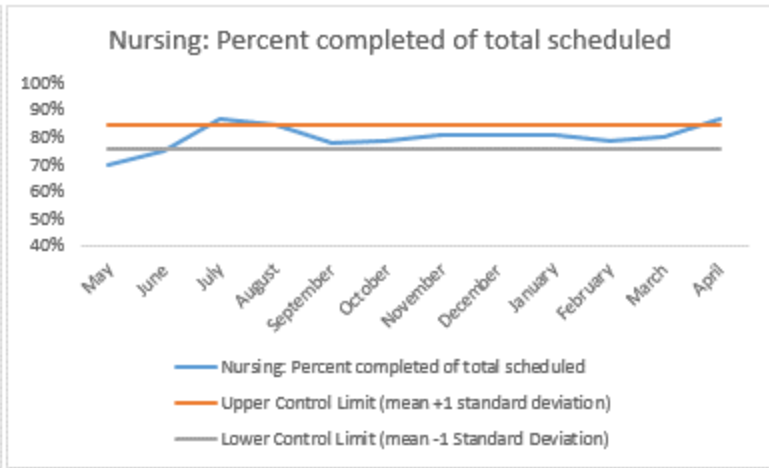
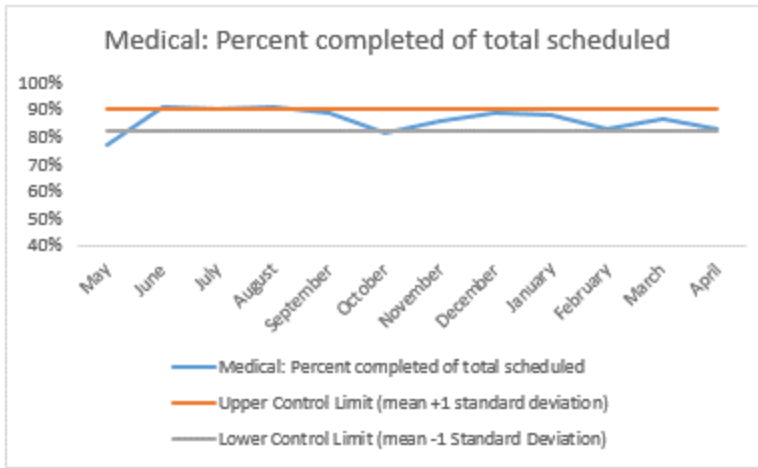
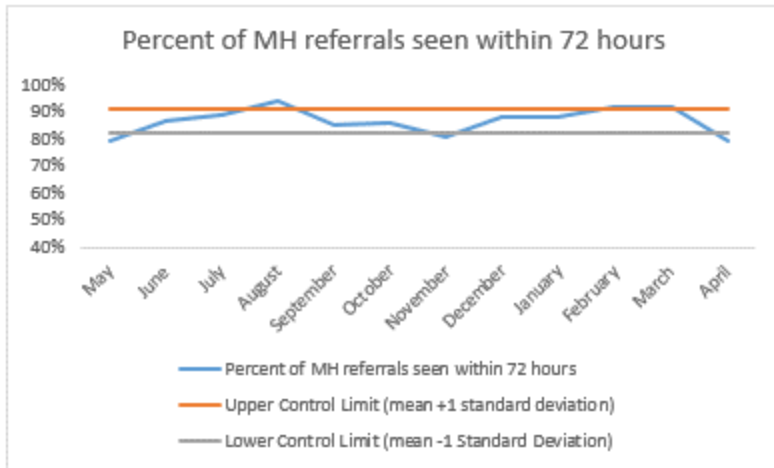
3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	153	73%	120	86%	695	49%	258	86%	93	68%	109	47%	40	58%	Future Metric			1468
Refused & Verified	6	3%	1	1%	82	6%	1	0%	18	13%	89	38%	26	38%				223	9%
Not Produced by DOC	21	10%	11	8%	543	38%	20	7%	6	4%	16	7%	1	1%				618	25%
Out to Court	10	5%	4	3%	54	4%	20	7%	19	14%	8	3%	0	0%				115	5%
Left Without Being Seen	0	0%	1	1%	5	0%	0	0%	1	1%	0	0%	0	0%				7	0%
Rescheduled by CHS	1	0%	2	1%	28	2%	0	0%	0	0%	12	5%	1	1%				44	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1%				1	0%
No Longer Indicated	19	9%	0	0%	19	1%	0	0%	0	0%	0	0%	N/A	N/A				38	2%
Total Scheduled Services	210	100%	139	100%	1426	100%	299	100%	137	100%	234	100%	69	100%			2514	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	87%	55%	87%	81%	85%	96%		68%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	524
5.2	Emergency Sick Call Completed ¹	12
5.3	Injury Evaluations ²	217
5.4	Medical Add-Ons	65
5.5	Number of Patients with Non-Intake Lab Collection	164

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	751
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	78
2.2	Referrals seen within 72 hours	74
2.3	Percent seen within 72 hours	95%

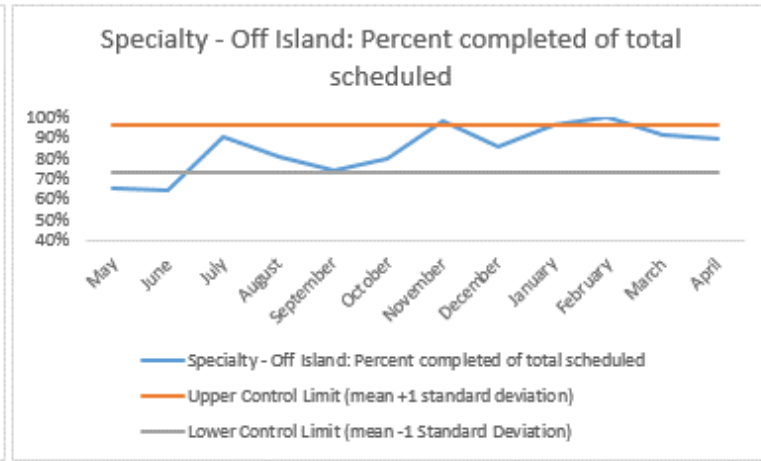
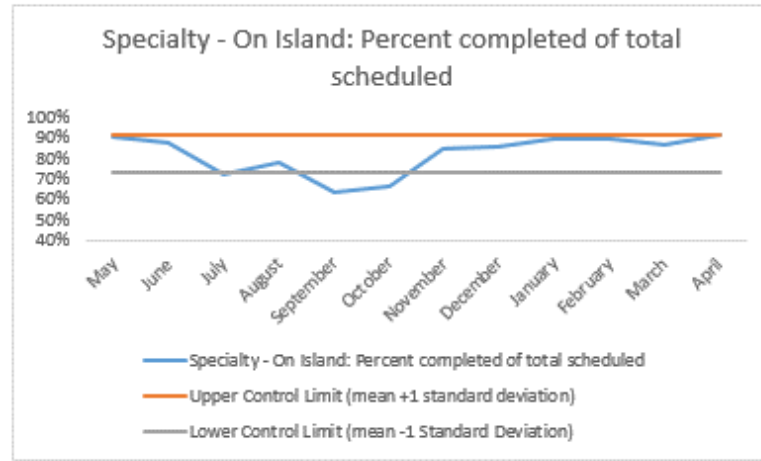
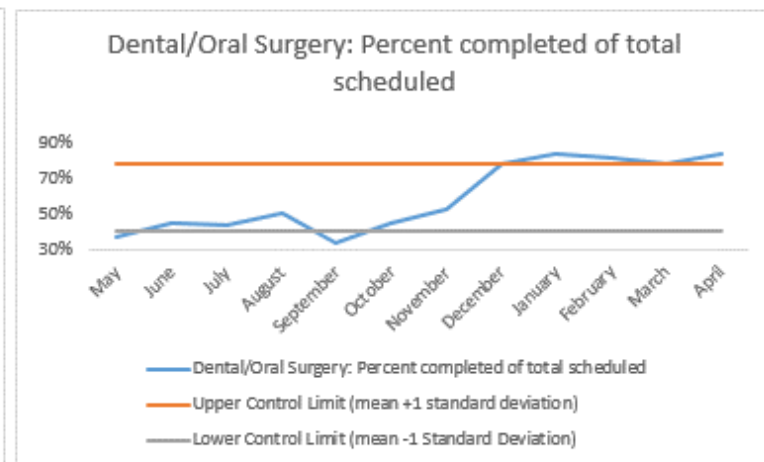
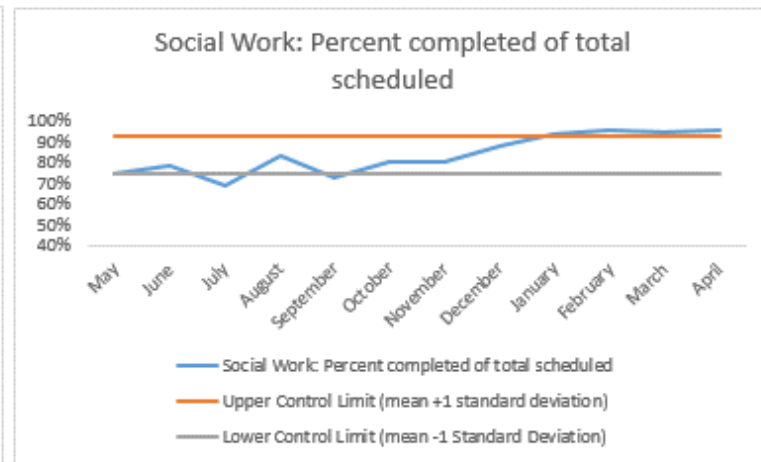
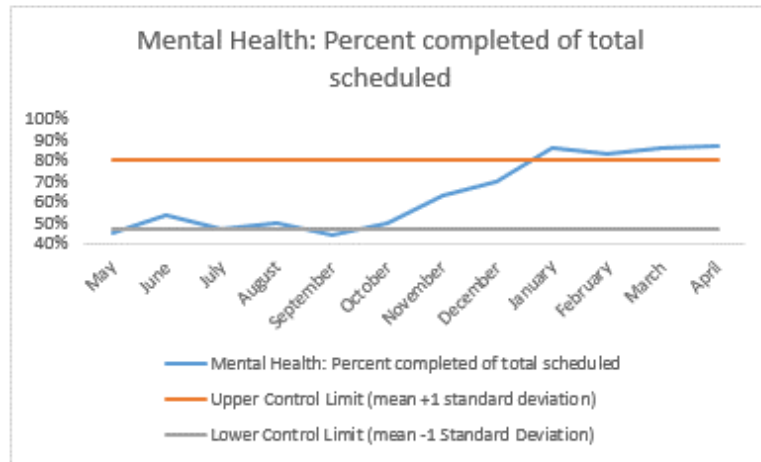
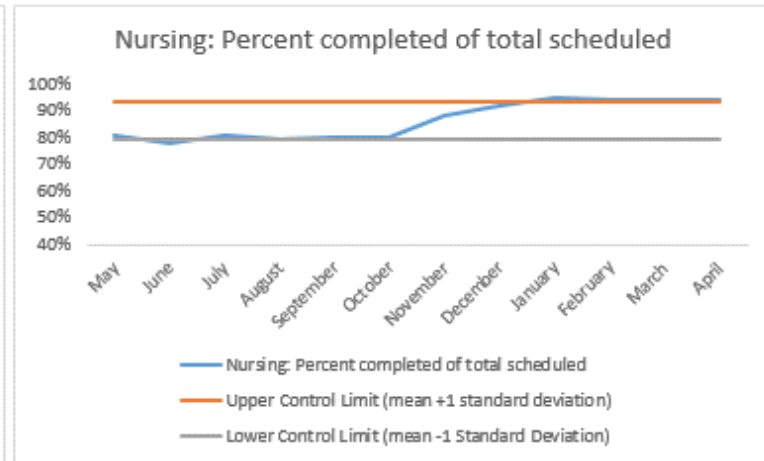
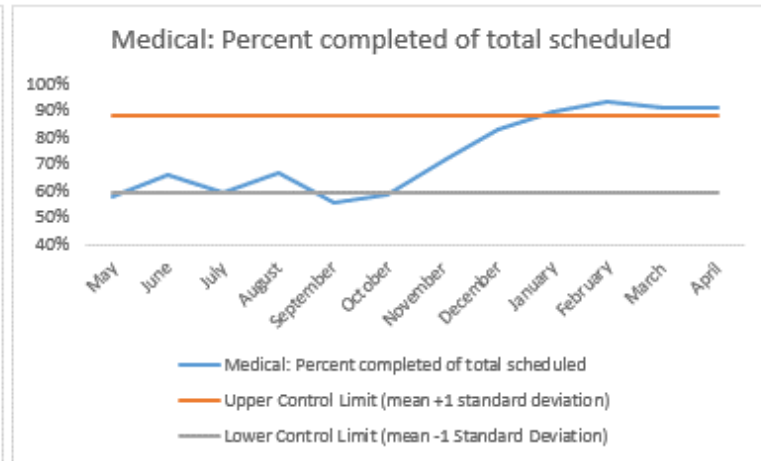
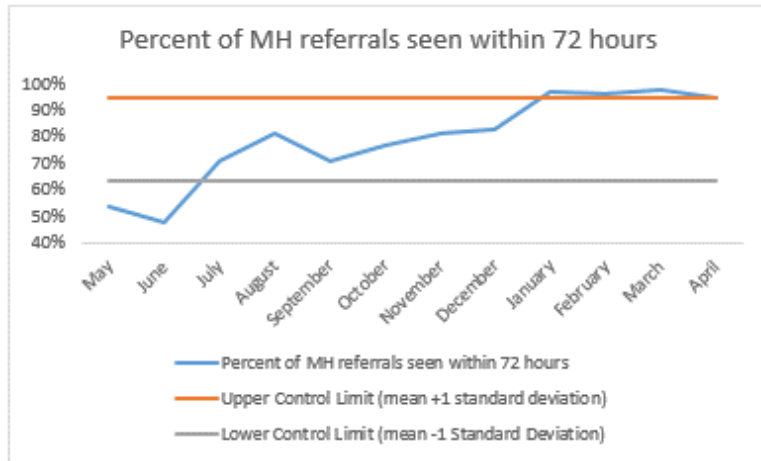
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	366	89%	890	93%	591	77%	439	96%	179	76%	70	59%	13	62%	Future Metric			2548	86%
	Refused & Verified	1	0%	7	1%	61	8%	1	0%	20	8%	39	33%	6	29%		135	5%		
	Not Produced by DOC	15	4%	27	3%	10	1%	7	2%	7	3%	1	1%	1	5%		68	2%		
	Out to Court	6	1%	16	2%	69	9%	5	1%	21	9%	4	3%	0	0%		121	4%		
	Left Without Being Seen	3	1%	2	0%	0	0%	0	0%	9	4%	3	3%	0	0%		17	1%		
	Rescheduled by CHS	14	3%	8	1%	18	2%	5	1%	0	0%	2	2%	0	0%		47	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		5%	1	0%	
	No Longer Indicated	5	1%	8	1%	20	3%	0	0%	0	0%	0	0%	N/A	N/A		33	1%		
	Total Scheduled Services	410	100%	958	100%	769	100%	457	100%	236	100%	119	100%	21	100%				2970	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	94%	87%	96%	84%	92%	90%		91%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	632
5.2	Emergency Sick Call Completed ¹	29
5.3	Injury Evaluations ²	101
5.4	Medical Add-Ons	249
5.5	Number of Patients with Non-Intake Lab Collection	193

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	19	95%	242	83%	84	52%	12	100%	0		15	50%	6	46%	Future Metric			378	72%	
	Refused & Verified	0	0%	33	11%	14	9%	0	0%	0		10	33%	4	31%				61	12%	
	Not Produced by DOC	1	5%	2	1%	16	10%	0	0%	0		2	7%	0	0%				21	4%	
	Out to Court	0	0%	9	3%	21	13%	0	0%	0		1	3%	3	23%				34	6%	
	Left Without Being Seen	0	0%	2	1%	3	2%	0	0%	0		0	0%	0	0%				5	1%	
	Rescheduled by CHS	0	0%	2	1%	22	13%	0	0%	0		2	7%	0	0%				26	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	3	2%	0	0%	0		0	0%	N/A	N/A				3	1%	
Total Scheduled Services	20	100%	290	100%	163	100%	12	100%	0	0%	30	100%	13	100%				528	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	95%	61%	100%		83%	77%		84%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	162
5.2	Emergency Sick Call Completed ¹	14
5.3	Injury Evaluations ²	18
5.4	Medical Add-Ons	18
5.5	Number of Patients with Non-Intake Lab Collection	49

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

