

## CHS Access Report for Patients 16-17: May, 2018

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## II. Data Dictionary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>Definition</b>
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
<b>2</b>	<b>Referrals made to mental health service</b>	<b>Definition</b>
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
<b>3</b>	<b>Scheduled services by discipline with outcomes</b>	<b>Definition</b>
	Service Outcomes	Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.  -Nursing excludes: finger sticks, wound care and labs collected.  -On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery  -Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular  N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology
<b>4</b>	<b>Outcome Metrics</b>	<b>Definition</b>
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
<b>5</b>	<b>Unscheduled Services</b>	<b>Definition</b>
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	63
1.2	Average time to completion once known to CHS (hours)	2.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	13
2.2	Referrals seen within 72 hours	10
2.3	Percent seen within 72 hours	77%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	19	73%	39	72%	360	53%	83	87%	29	78%	11	55%	1	100%	Future Metric			542	59%	
	Refused & Verified	4	15%	1	2%	58	9%	0	0%	4	11%	9	45%	0	0%				76	8%	
	Not Produced by DOC	1	4%	10	19%	197	29%	5	5%	3	8%	0	0%	0	0%				216	24%	
	Out to Court	0	0%	0	0%	32	5%	6	6%	1	3%	0	0%	0	0%				39	4%	
	Left Without Being Seen	0	0%	0	0%	6	1%	0	0%	0	0%	0	0%	0	0%				6	1%	
	Rescheduled by CHS	0	0%	4	7%	23	3%	0	0%	0	0%	0	0%	0	0%				27	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	2	8%	0	0%	2	0%	1	1%	0	0%	0	0%	N/A	N/A				5	1%	
<b>Total Scheduled Services</b>	<b>26</b>	<b>100%</b>	<b>54</b>	<b>100%</b>	<b>678</b>	<b>100%</b>	<b>95</b>	<b>100%</b>	<b>37</b>	<b>100%</b>	<b>20</b>	<b>100%</b>	<b>1</b>	<b>100%</b>			<b>911</b>	<b>100%</b>			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	74%	62%	88%	89%	100%	100%		68%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	98
5.2	Emergency Sick Call Completed <sup>1</sup>	4
5.3	Injury Evaluations <sup>2</sup>	170
5.4	Medical Add-Ons	12
5.5	Number of Patients with Non-Intake Lab Collection	20

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

#### IV. GMDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	2	100%	16	55%	44	66%	12	92%	4	40%					Future Metric			78	64%	
	Refused & Verified	0	0%	1	3%	6	9%	0	0%	4	40%								11	9%	
	Not Produced by DOC	0	0%	9	31%	7	10%	1	8%	1	10%								18	15%	
	Out to Court	0	0%	0	0%	4	6%	0	0%	1	10%								5	4%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%								0	0%	
	Rescheduled by CHS	0	0%	3	10%	5	7%	0	0%	0	0%								8	7%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						0	0%
	No Longer Indicated	0	0%	0	0%	1	1%	0	0%	0	0%			N/A	N/A				1	1%	
Total Scheduled Services	2	100%	29	100%	67	100%	13	100%	10	100%	0	0%	0	0%				121	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	59%	76%	92%	80%				74%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	0
5.2	Emergency Sick Call Completed <sup>1</sup>	0
5.3	Injury Evaluations <sup>2</sup>	0
5.4	Medical Add-Ons	3
5.5	Number of Patients with Non-Intake Lab Collection	7

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## V. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	6
1.2	Average time to completion once known to CHS (hours)	1.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	0		1	100%	12	75%	5	83%	2	50%	2	100%	0				22	76%	
	Refused & Verified	0		0	0%	0	0%	0	0%	0	0%	0	0%	0				0	0%	
	Not Produced by DOC	0		0	0%	4	25%	0	0%	2	50%	0	0%	0				6	21%	
	Out to Court	0		0	0%	0	0%	1	17%	0	0%	0	0%	0				1	3%	
	Left Without Being Seen	0		0	0%	0	0%	0	0%	0	0%	0	0%	0				0	0%	
	Rescheduled by CHS	0		0	0%	0	0%	0	0%	0	0%	0	0%	0				0	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0				0	0%	
	No Longer Indicated	0		0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A			0	0%	
<b>Total Scheduled Services</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>100%</b>	<b>16</b>	<b>100%</b>	<b>6</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>0</b>	<b>0%</b>			<b>29</b>	<b>100%</b>		
<sup>1</sup> Includes medical infirmary services																				
<sup>2</sup> Includes nursing infirmary services																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed		100%	75%	83%	50%	100%			76%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	0
5.2	Emergency Sick Call Completed <sup>1</sup>	1
5.3	Injury Evaluations <sup>2</sup>	2
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	1

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## VI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	57
1.2	Average time to completion once known to CHS (hours)	2.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	12
2.2	Referrals seen within 72 hours	9
2.3	Percent seen within 72 hours	75%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	17	71%	22	92%	304	51%	66	87%	23	100%	9	50%	1	100%	Future Metric			442	58%	
	Refused & Verified	4	17%	0	0%	52	9%	0	0%	0	0%	9	50%	0	0%				65	9%	
	Not Produced by DOC	1	4%	1	4%	186	31%	4	5%	0	0%	0	0%	0	0%				192	25%	
	Out to Court	0	0%	0	0%	28	5%	5	7%	0	0%	0	0%	0	0%				33	4%	
	Left Without Being Seen	0	0%	0	0%	6	1%	0	0%	0	0%	0	0%	0	0%				6	1%	
	Rescheduled by CHS	0	0%	1	4%	18	3%	0	0%	0	0%	0	0%	0	0%				19	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	2	8%	0	0%	1	0%	1	1%	0	0%	0	0%	N/A	N/A				4	1%	
<b>Total Scheduled Services</b>	<b>24</b>	<b>100%</b>	<b>24</b>	<b>100%</b>	<b>595</b>	<b>100%</b>	<b>76</b>	<b>100%</b>	<b>23</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>1</b>	<b>100%</b>				<b>761</b>	<b>100%</b>		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	92%	60%	88%	100%	100%	100%		67%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Routine Sick Call Completed	98
5.2	Emergency Sick Call Completed <sup>1</sup>	3
5.3	Injury Evaluations <sup>2</sup>	168
5.4	Medical Add-Ons	8
5.5	Number of Patients with Non-Intake Lab Collection	12

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.