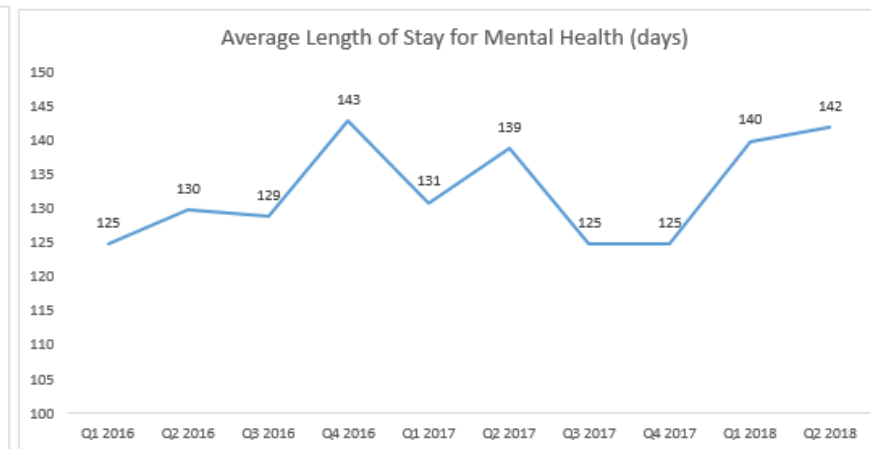
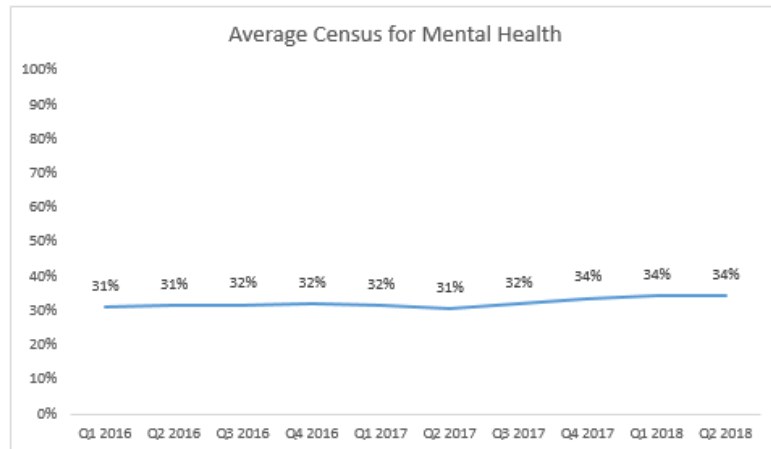
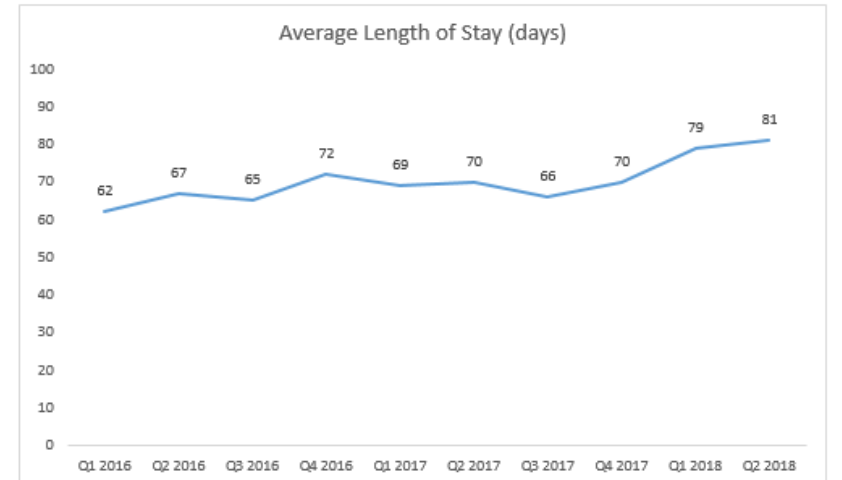
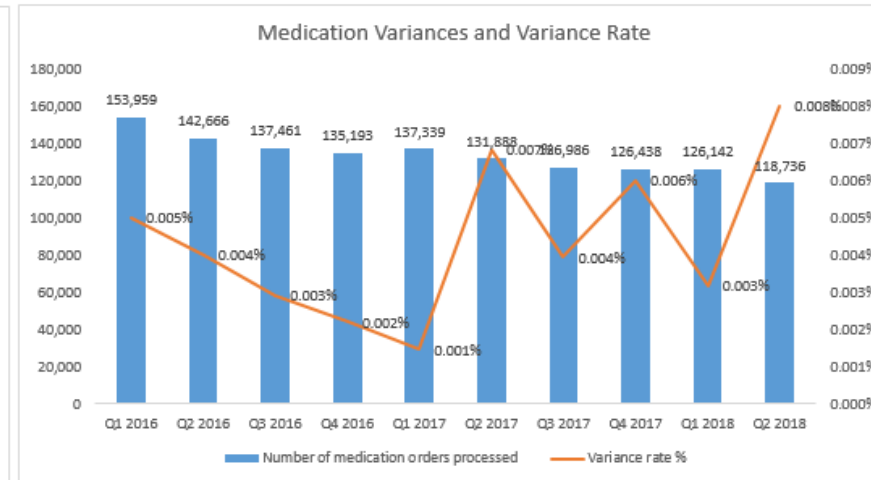
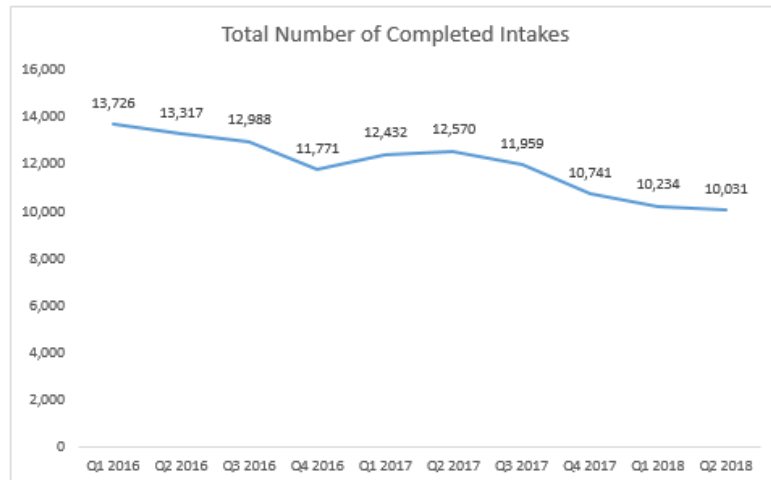


Local Law 58: CY 2018 Quarter 2 (April - June)

Version: 07/16/2018 (v1)

Metric	Description	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018
Intake	Total number of completed intakes	13,726	13,317	12,988	11,771	12,432	12,570	11,959	10,741	10,234	10,031
Patient Safety	Number of medication variances	8	6	4	3	2	9	5	8	4	9
	Number of medication orders processed	153,959	142,666	137,461	135,193	137,339	131,888	126,986	126,438	126,142	118,736
	Variance rate %	0.005%	0.004%	0.003%	0.002%	0.001%	0.007%	0.004%	0.006%	0.003%	0.008%
Preventable Hospitalizations and Preventable Errors in Medical Care ¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	0/11=0%	1/14=7%	0/10=0%	0/8=0%	0/18=0%	0/8=0%	0/12=0%	1/6=17%	0/12=0%	1/11=9%
Follow-Up	Average length of stay (days)	62	67	65	72	69	70	66	70	79	81
	Average census for mental health	31%	31%	32%	32%	32%	31%	32%	34%	34%	34%
	Average length of stay for mental health (days)	125	130	129	143	131	139	125	125	140	142
	Utilization trending	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	See attached

¹Denominator only includes patients where the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.



Local Law 58: CY 2018 Quarter 2 - Access Report Summaries (April – June)

Version: 07/20/2018 (v2)

I. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

II. April 2018

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3316
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	682
2.2	Referrals seen within 72 hours	628
2.3	Percent seen within 72 hours	92%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	4633	81%	8514	88%	14020	65%	6413	89%	1807	61%	1877	47%	340	42%	Future Metric			37604	72%
	Refused & Verified	122	2%	166	2%	990	5%	18	0%	271	9%	1129	29%	286	35%				2982	6%
	Not Produced by DOC	657	11%	636	7%	3835	18%	485	7%	654	22%	595	15%	129	16%				6991	13%
	Out to Court	131	2%	184	2%	1112	5%	186	3%	180	6%	170	4%	23	3%				1986	4%
	Left Without Being Seen	5	0%	7	0%	102	0%	15	0%	33	1%	41	1%	6	1%				209	0%
	Rescheduled by CHS	118	2%	134	1%	999	5%	48	1%	28	1%	135	3%	4	0%				1466	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18	2%				18	0%
	No Longer Indicated	66	1%	25	0%	515	2%	3	0%	0	0%	8	0%	N/A	N/A				617	1%
Total Scheduled Services	5732	100%	9666	100%	21573	100%	7168	100%	2973	100%	3955	100%	806	100%				51873	100%	
<i>N & % Scheduled for Telehealth: 82, 13%</i>																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	90%	71%	90%	70%	76%	78%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9230
5.2	Emergency Sick Call Completed ¹	611
5.3	Injury Evaluations ²	2172
5.4	Medical Add-Ons	1133
5.5	Number of Patients with Non-Intake Lab Collection	2591

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

III. May 2018

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3407
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	661
2.2	Referrals seen within 72 hours	596
2.3	Percent seen within 72 hours	90%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	4667	81%	8862	87%	14619	65%	6830	89%	1747	60%	2054	47%	259	42%	Future Metric			39038	72%	
	Refused & Verified	132	2%	209	2%	1015	5%	16	0%	288	10%	1124	26%	223	36%				3007	6%	
	Not Produced by DOC	609	11%	621	6%	3755	17%	574	7%	629	22%	772	18%	87	14%				7047	13%	
	Out to Court	124	2%	173	2%	1140	5%	171	2%	182	6%	187	4%	12	2%				1989	4%	
	Left Without Being Seen	19	0%	13	0%	96	0%	27	0%	31	1%	31	1%	5	1%				222	0%	
	Rescheduled by CHS	132	2%	187	2%	1464	6%	62	1%	34	1%	159	4%	14	2%				2052	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17		3%			17	0%
	No Longer Indicated	68	1%	65	1%	445	2%	8	0%	14	0%	7	0%	N/A	N/A				607	1%	
Total Scheduled Services	5751	100%	10130	100%	22534	100%	7688	100%	2925	100%	4334	100%	617	100%				53979	100%		
<i>N & % Scheduled for Telehealth: 42, 7%</i>																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	90%	71%	89%	70%	73%	78%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9997
5.2	Emergency Sick Call Completed ¹	695
5.3	Injury Evaluations ²	2358
5.4	Medical Add-Ons	1223
5.5	Number of Patients with Non-Intake Lab Collection	2666

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. June 2018

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3308
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	591
2.2	Referrals seen within 72 hours	531
2.3	Percent seen within 72 hours	90%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	3027	75%	6360	85%	13473	65%	6394	90%	1812	60%	1809	47%	236	43%	Future Metric			33111	71%
	Refused & Verified	103	3%	156	2%	970	5%	8	0%	240	8%	938	25%	209	38%		2624	6%		
	Not Produced by DOC	649	16%	598	8%	3818	18%	462	7%	653	22%	655	17%	66	12%		6901	15%		
	Out to Court	105	3%	170	2%	1009	5%	155	2%	205	7%	187	5%	10	2%		1841	4%		
	Left Without Being Seen	17	0%	7	0%	98	0%	27	0%	33	1%	30	1%	4	1%		216	0%		
	Rescheduled by CHS	100	2%	129	2%	1104	5%	43	1%	45	1%	117	3%	2	0%		1540	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	22		4%	22	0%	
	No Longer Indicated	41	1%	41	1%	397	2%	10	0%	18	1%	78	2%	N/A	N/A		585	1%		
	Total Scheduled Services	4042	100%	7461	100%	20869	100%	7099	100%	3006	100%	3814	100%	549	100%				46840	100%
<i>N & % Scheduled for Telehealth: 86, 16%</i>																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	88%	71%	90%	69%	74%	81%		77%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9409
5.2	Emergency Sick Call Completed ¹	675
5.3	Injury Evaluations ²	2293
5.4	Medical Add-Ons	1292
5.5	Number of Patients with Non-Intake Lab Collection	2427

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.