

NURSING EXCELLENCE

With Our Patients. For Our Patients.

October 30, 2018

NYC
HEALTH+
HOSPITALS







NURSING EXCELLENCE

With Our Patients.
For Our Patients.

Tuesday, October 30, 2018

Reception at 2:00 p.m.
Program at 2:30 p.m.

Welcome

Mary Anne Marra, DNP, MSN, RN
Interim Chief Nursing Officer

Greetings

Christopher Mastromano
Chief Executive Officer
NYC Health + Hospitals/Jacobi

Remarks

Maureen McClusky
Senior Vice President, Post-Acute Care

William Foley
Senior Vice President of Hospitals

Awards Ceremony

Mary Anne Marra, DNP, MSN, RN
Interim Chief Nursing Officer

Closing Remarks

Machelle Allen, MD
Senior Vice President and Chief Medical Officer

A MESSAGE FROM PRESIDENT AND CEO MITCH KATZ



Dear Colleagues,

Over the past ten months, I have had the opportunity to visit our hospitals, long term care facilities and neighborhood health centers and meet many of the extraordinary nurses who provide care throughout our health system.

While our nurses work in various specialties and provide care in a wide range of settings, they share a common characteristic: a deep commitment to the New Yorkers who seek our care.

Every year, our annual Nursing Excellence Awards allow us a great opportunity to celebrate the 8,000 talented NYC Health + Hospitals nurses who show compassion to our patients in every corner of our essential health care system.

Our nurses are at the heart of our mission to care for every New Yorker without exception. They are also at the frontlines of health, delivering the patient-centered, collaborative, community-based care that will help us succeed in the future.

Our nurses are fighting the opioid crisis by training community members on how to use naloxone. Our nurses are advancing their skills in pathogens training to better prepare for the next public health emergency. And every day, many of our nurses reach beyond their routine duties to ensure patients are taking better charge of their own health and the health of their families.

As a primary care physician, I am proud to be working beside all of you. As President of NYC Health + Hospitals, I am honored to have your voices as key representatives of our health system.

Congratulations to this year's Nursing Excellence Award winners, and to all the nurses in our health system. Thank you for all you do.

A handwritten signature in dark ink, appearing to read "Mitchell Katz".

Dr. Mitchell Katz

President and Chief Executive Officer

DEAR GUESTS, COLLEAGUES, PARTNERS, FRIENDS, AND FAMILIES



It is with honor that I welcome you to the annual NYC Health + Hospitals Nursing Excellence Awards. Each year the team has the privilege to review numerous compelling nominations describing the great work done by nurses at NYC Health + Hospitals. The selection committee is challenged with the task to select and award just six remarkable individuals the Nurse of Excellence Award from the nominations.

These Nurses of Excellence embody NYC Health + Hospitals Guiding Principles by always keeping patients first and pursuing excellence in clinical, educational, leadership and service aspects of the profession. These nurses exhibit various talents all put to use to demonstrate a commitment to providing the best possible care and experience for every patient, every time.

The following six extraordinary awardees come from various facilities across our healthcare system and represent the thousands of talented nurses of NYC Health + Hospitals. **Manjinder Kaur**, works to make our health system and the care to patients safer and serves as a leader to assist other nurses to improve the quality of care. **Maria Fox**, utilizes continuing

education to assist staff nurse to enhance their knowledge and increase patient safety. **Carol Stewart**, serves increasingly complex patients in ambulatory care to work to provide appropriate care to her patients in the community. Working as a nurse leader, **Tsae Su**, strives to support others to achieve personal accountability and learn the power of persistence. Working as a nurse in the children's CPEP **Antonina Shamarina** strives to make children comfortable with the staff and the surroundings to decrease fear. **Teresita Pido** has sponsored and participated in various philanthropic and humanitarian activities which have enriched her work as a nurse.

The thousands of nurses on staff at NYC Health + Hospitals are devoted to pursuing excellence in the care provided to patients in a variety of clinical and service settings. This celebration to honor our Nurses of Excellence allows us to illuminate the talent, passion and professionalism demonstrated in action by NYC Health + Hospitals nurses every day. It is both my pleasure and honor to be a NYC Health + Hospitals nurse and to work with all the exceptional nurses.

Thank you for being here today to join me in this celebration of our Nurses of Excellence and join me in thanking NYC Health + Hospitals for supporting this event.

A handwritten signature in black ink that reads "Mary Anne Marra".

Mary Anne Marra, DNP, MSN, RN
Interim Chief Nursing Officer

NURSING LEADERSHIP

Mary Anne Marra, DNP, MSN, RN, NEA-BC
Interim Chief Nursing Officer

Omar Abedairhman, RN, MPA
Associate Executive Director,
NYC Health + Hospitals/Bellevue

Stanlee Richards, RN, BS, MA
Director of Nursing, Chief Nursing Officer,
NYC Health + Hospitals/Carter

Susan Tadique, RN, MS, CPHQ
Director of Nursing,
NYC Health + Hospitals/Coler

Mei Kong, RN, MSN
Chief Nursing Officer/Chief Operating Officer,
NYC Health + Hospitals/Coney Island

Nancy Arias, RN, BSN
Chief Nursing Officer,
NYC Health + Hospitals/
Correctional Health Services

Joann B. Gull, RN, MSN
Deputy Executive Director,
Chief Nursing Officer,
NYC Health + Hospitals/Elmhurst

Carey Hamblin, RN, MSN
Chief Nursing Officer,
NYC Health + Hospitals/Gotham Health

Chaleen Clark, RN, MSN
Director of Nursing Post-Acute Care/Skilled
Nursing, NYC Health + Hospitals/Gouverneur

Cherilyn Re, RN, MSN/MHA, NE-BC
Director of Nursing Ambulatory Care,
NYC Health + Hospitals/Gouverneur

Keisha-Ann Wisdom, RN, BSN, MBA
Chief Nursing Officer,
NYC Health + Hospitals/Harlem

Hope Iliceto, RN, MSN
Deputy Executive Director,
Chief Nursing Officer,
NYC Health + Hospitals/Home Care

Suzanne Pennacchio, RN, MSN, CNE
Chief Nursing Officer,
NYC Health + Hospitals/Jacobi

Opal Sinclair-Chung, RN, BSN, MS, MSEP
Chief Nursing Officer, Deputy Executive
Director, Patient Care Services,
NYC Health + Hospitals/Kings County

Lillian Diaz, RN, MBA, NEA-BC
Deputy Executive Director,
Chief Nursing Officer,
NYC Health + Hospitals/Lincoln

Sheron Joseph, RN, DNS
Chief Nursing Officer,
NYC Health + Hospitals/McKinney

Noreen B. Brennan, PhD, RN-BC, NEA-BC
Deputy Executive Director,
Chief Nurse Executive,
NYC Health + Hospitals/Metropolitan

Barbara Wikoren, RN, BSN, MBA
Interim Associate Executive Director, Nursing,
NYC Health + Hospitals/North Central Bronx

Roya Agahi, MSHCM, WCC
Chief Nursing Officer,
NYC Health + Hospitals Post-Acute Care

Carolyn Harvey, DNP, APRN-BC
Chief Nursing Officer,
NYC Health + Hospitals/Queens

Nancy Endozo, RN, BSN, RAC-CT
Director, Nursing,
NYC Health + Hospitals/Sea View

Angela Edwards, DNP, RN
Deputy Executive Director,
Chief Nurse Executive,
NYC Health + Hospitals/Woodhull

2018 NURSING EXCELLENCE AWARD RECIPIENTS

Excellence in Clinical Nursing, Inpatient

Antonina Shamarina, RN

Excellence in Management

Tsae Jiang Su, RNC, BS, CDE

Excellence in Education and Mentorship

Maria Fox, RN, BSN

Excellence in Advancing and Leading the Profession

Manjinder Kaur, RN, MSN, NEA-BC

Excellence in Home, Community, or Ambulatory Care

Carol Stewart, BSN, RN

Excellence in Volunteerism and Service

Teresita B. Pido, RN-BC, WCC, DWC

NURSING EXCELLENCE NOMINEES

Omar Abedalrhman, RN

NYC Health + Hospitals/
Bellevue

Dora Acevedo, RN

NYC Health + Hospitals/
Jacobi

Adegbenro Adepeju, RN

NYC Health + Hospitals/
McKinney

Joshua Agoha, RN

NYC Health + Hospitals/
Harlem

Karina Albuquerque, RN

NYC Health + Hospitals/
Elmhurst

Sukhanova Antonina, RN

NYC Health + Hospitals/
Coney Island

Maria Soledad Areza, RN

NYC Health + Hospitals/
North Central Bronx

Mercedes Armas, RN

NYC Health + Hospitals/
Jacobi

Daniel Babakhanov, RN

NYC Health + Hospitals/
Correctional Health Services

Sharon Barrow, RN

NYC Health + Hospitals/
Kings County

Alma Bascon, RN

NYC Health + Hospitals/
North Central Bronx

Maria Bathan, RN

NYC Health + Hospitals/
Elmhurst

Jennifer Bender, RN

NYC Health + Hospitals/
Metropolitan

Ponida Benny, RN

NYC Health + Hospitals/
Coney Island

Shavitree Bharat, RN

NYC Health + Hospitals/
Metropolitan

Nodiah Biruar, RN

NYC Health + Hospitals/
Bellevue

Michele Blackburn, RN

NYC Health + Hospitals/
Bellevue

Paule Borgella, RN

NYC Health + Hospitals/
Elmhurst

Gloria Borres, RN

NYC Health + Hospitals/
Queens

Valerie Bowers, RN

NYC Health + Hospitals/
Kings County

Dolmarie Brown, RN

NYC Health + Hospitals/
Correctional Health Services

Verden Browne, RN

NYC Health + Hospitals/
Woodhull

Melvi Cabrera, RN

NYC Health + Hospitals/
Gotham Health, Belvis

Joyce Calderon, RN

NYC Health + Hospitals/
Lincoln

Shierly Castillo, RN

NYC Health + Hospitals/
Gotham Health, Cumberland

Marie Colleti, RN

NYC Health + Hospitals/
Elmhurst

Lennore Dennis-Yorke, RN

NYC Health + Hospitals/
Kings County

Kathy-Ann Dockery, RN

NYC Health + Hospitals/
Correctional Health Services

Adrian Dozier, RN

NYC Health + Hospitals/
Lincoln

Suzanne Dube, RN

NYC Health + Hospitals/
Bellevue

Debbie Duncan, RN

NYC Health + Hospitals/
Jacobi

Antonis Eksarkos, RN

NYC Health + Hospitals/
Bellevue

Magalie Emmanuel, RN

NYC Health + Hospitals/
Central Office

Kathleen Farrell, RN

NYC Health + Hospitals/
Kings County

Maria Fox, RN

NYC Health + Hospitals/
Woodhull

Marina Gabaya, RN

NYC Health + Hospitals/
Bellevue

Judith Garcia, RN

NYC Health + Hospitals/
Elmhurst

Myrlande Gedeon, RN

NYC Health + Hospitals/
Metropolitan

Genene Aliana Gray-Bercy, RN

NYC Health + Hospitals/
Bellevue

Jose R. Grisales, RN
NYC Health + Hospitals/
Elmhurst

Cliffettia Grissett, RN
NYC Health + Hospitals/
Metropolitan

Angela Guthrie, RN
NYC Health + Hospitals/
Queens

Patricia Guy-Moses, RN
NYC Health + Hospitals/
Kings County

Margaret Hall, RN
NYC Health + Hospitals/
Metropolitan

Carey Hamblin, RN
NYC Health + Hospitals/
Central Office

Marlene Harford, RN
NYC Health + Hospitals/
Kings County

Erica Harris, RN
NYC Health + Hospitals/
Elmhurst

Valrie Hawthorne, RN
NYC Health + Hospitals/
Jacobi

Terry Henry, RN
NYC Health + Hospitals/
Jacobi

Yasmin Henry, RN
NYC Health + Hospitals/
Metropolitan

Blondy Henry-Byam, RN
NYC Health + Hospitals/
Harlem

Cynthia Hill, RN
NYC Health + Hospitals/
Queens

Sandy Ho, RN
NYC Health + Hospitals/
Elmhurst

Hope Iliceto, RN
NYC Health + Hospitals/
At Home

Alona Isaman, RN
NYC Health + Hospitals/
Bellevue

Joyce Jackson, RN
NYC Health + Hospitals/
Elmhurst

Vanessa James-Fisher, RN
NYC Health + Hospitals/
Metropolitan

Richard Japitana, RN
NYC Health + Hospitals/
Jacobi

Jocelyn Jara-Duarte, RN
NYC Health + Hospitals/
Bellevue

Kethly Jean, RN
NYC Health + Hospitals/
Gouverneur

Clarice Jones, RN
NYC Health + Hospitals/
Bellevue

Jaqueline Juele, RN
NYC Health + Hospitals/
Carter

Manjinder Kaur, RN
NYC Health + Hospitals/
Coney Island

Donnet Kidd, RN
NYC Health + Hospitals/
North Central Bronx

Sonia King, RN
NYC Health + Hospitals/
Queens

Toni Knight, RN
NYC Health + Hospitals/
Jacobi

Girly Kuruville, RN
NYC Health + Hospitals/
Elmhurst

Maura Lanning, RN
NYC Health + Hospitals/
Elmhurst

Cecilia Lavides-Lim, RN
NYC Health + Hospitals/
Gouverneur

Kirk Lawrence, RN
NYC Health + Hospitals/
Lincoln

Raymond Li, RN
NYC Health + Hospitals/
North Central Bronx

Carline Louis, RN
NYC Health + Hospitals/
Correctional Health Services

**Williamsuperville Mahilia,
RN**
NYC Health + Hospitals/
Bellevue

Prashant Malviya, RN
NYC Health + Hospitals/
Kings County

Gloria Mapson, RN
NYC Health + Hospitals/
Kings County

Kati Marinez, RN
NYC Health + Hospitals/
Correctional Health Services

Deborah Mark-James, RN
NYC Health + Hospitals/
Bellevue

Maureen Maroney, RN

NYC Health + Hospitals/
Coney Island

Lourdes Marti, RN

NYC Health + Hospitals/
Gouverneur

Nelma Matira, RN

NYC Health + Hospitals/
North Central Bronx

Indira Mattu, RN

NYC Health + Hospitals/Coler

**Jennifer A. McPherson-
Newman, RN**

NYC Health + Hospitals/
North Central Bronx

Marjorie Mercure, RN

NYC Health + Hospitals/
Harlem

Imelda Merene, RN

NYC Health + Hospitals/
Bellevue

Susan Mikus, RN

NYC Health + Hospitals/
Coney Island

Mary Mills, RN

NYC Health + Hospitals/
Jacobi

Claudia Mondesire, RN

NYC Health + Hospitals/
Kings County

Alex Montalbo, RN

NYC Health + Hospitals/
Lincoln

Barbara Montes, RN

NYC Health + Hospitals/
North Central Bronx

Vonetta Morris, RN

NYC Health + Hospitals/
Correctional Health Services

Ann Marie Musmacher, RN

NYC Health + Hospitals/
Elmhurst

Melinda Natal, RN

NYC Health + Hospitals/
Bellevue

Michelle Navarro, RN

NYC Health + Hospitals/
Bellevue

Cecilia Negron, RN

NYC Health + Hospitals/
Lincoln

Margaret Nicholson, RN

NYC Health + Hospitals/
North Central Bronx

Kalliopi Parginos, RN

NYC Health + Hospitals/
Coney Island

Suzanne Pennacchio, RN

NYC Health + Hospitals/
Jacobi

Veneika Persaud, RN

NYC Health + Hospitals/
Kings County

Aisha Philibert, RN

NYC Health + Hospitals/
North Central Bronx

Teresita Pido, RN

NYC Health + Hospitals/
Carter

Deborah Pitts, RN

NYC Health + Hospitals/
Metropolitan

Sherry-Ann Prezeau, RN

NYC Health + Hospitals/
Elmhurst

Daisy Pulinat, RN

NYC Health + Hospitals/
Queens

Maria Ragon, RN

NYC Health + Hospitals/
Bellevue

Janet Rajkuma, RN

NYC Health + Hospitals/
Bellevue

Jennifer Ramon, RN

NYC Health + Hospitals/
Bellevue

Lillian Ramos, RN

NYC Health + Hospitals/
Gouverneur

Joshua Ramos, RN

NYC Health + Hospitals/
Lincoln

An Ting Rao, RN

NYC Health + Hospitals/
Coney Island

Cherilyn Re, RN

NYC Health + Hospitals/
Gouverneur

**Gaudiosa Reyes-Enriquez,
RN**

NYC Health + Hospitals/
Harlem

Sonora Reynolds, RN

NYC Health + Hospitals/
Bellevue

Patricia Richards, RN

NYC Health + Hospitals/
Gouverneur

Jamailah Rivera, RN

NYC Health + Hospitals/
Bellevue

Angela Robinson, RN

NYC Health + Hospitals/
Woodhull

Patricia Rodgers, RN

NYC Health + Hospitals/
Coney Island

Doris Roman, RN

NYC Health + Hospitals/
Lincoln

Sylvia Romero, RN

NYC Health + Hospitals/
Gotham Health, Belvis

Kelly Rong, RN

NYC Health + Hospitals/
Gouverneur

Lorna Rosete, RN

NYC Health + Hospitals/
Bellevue

Rebecca Ryall, RN

NYC Health + Hospitals/
Jacobi

Lateisha Saeed, RN

NYC Health + Hospitals/
Jacobi

Jasmine Samuel, RN

NYC Health + Hospitals/
Queens

Edith Santa, RN

NYC Health + Hospitals/
Gotham Health, Morrisania

Marybeth Santiago, RN

NYC Health + Hospitals/
Metropolitan

**Mary Ann Sawka-Lobaton,
RN**

NYC Health + Hospitals/
Bellevue

Faye Scott, RN

NYC Health + Hospitals/
Coney Island

Awudu Shaibu, RN

NYC Health + Hospitals/
Elmhurst

Antonina Shamarina, RN

NYC Health + Hospitals/
Bellevue

Veronica Shim, RN

NYC Health + Hospitals/
Elmhurst

Nelya Shimunova, RN

NYC Health + Hospitals/
Correctional Health Services

Sharon Simmonds, RN

NYC Health + Hospitals/
North Central Bronx

Josette Smith, RN

NYC Health + Hospitals/
Jacobi

Christine Snowden, RN

NYC Health + Hospitals/
Woodhull

Carmen Soliman, RN

NYC Health + Hospitals/
Jacobi

Marilyn Stanislaus, RN

NYC Health + Hospitals/
Kings County

Michelle Steadman, RN

NYC Health + Hospitals/
North Central Bronx

Carol Stewart, RN

NYC Health + Hospitals/
Harlem

Jacqueline Stith, RN

NYC Health + Hospitals/
Elmhurst

Beth Stone-Johnson, RN

NYC Health + Hospitals/
Woodhull

Genevieve Stuber, RN

NYC Health + Hospitals/
Coney Island

Tsae Jiaug Su, RN

NYC Health + Hospitals/
Lincoln

Werlina Subervi, RN

NYC Health + Hospitals/
Metropolitan

Mady Talapin, RN

NYC Health + Hospitals/
Queens

**Richardeanea Theodore,
RN**

NYC Health + Hospitals/
Jacobi

Lallima Thomas, RN

NYC Health + Hospitals/
Harlem

Jean Torres, RN

NYC Health + Hospitals/
Jacobi

Blanca Trujillo, RN

NYC Health + Hospitals/
Lincoln

Cynthia Valentin, RN

NYC Health + Hospitals/
Lincoln

Svetlana Valeyeva, RN

NYC Health + Hospitals/
Woodhull

Jenecia Valle, RN

NYC Health + Hospitals/
Lincoln

Sandra Vasquez, RN

NYC Health + Hospitals/
Jacobi

Dianne Velez, RN

NYC Health + Hospitals/
Metropolitan

**Winefreda Vercide-Martin,
RN**

NYC Health + Hospitals/
Metropolitan

Jennifer Villanueva, RN

NYC Health + Hospitals/
Jacobi

Elvira Williams, RN

NYC Health + Hospitals/
Correctional Health Services

Tulip Williams, RN

NYC Health + Hospitals/
North Central Bronx

Lisa Wing, RN

NYC Health + Hospitals/
Bellevue

Florika Zur, RN

NYC Health + Hospitals/
Bellevue

Antonina Shamarina, RN

Staff Nurse, Children's Comprehensive Psychiatric Evaluation Program
NYC Health + Hospitals/Bellevue

8 years of service



"By making children and their families feel comfortable and cared for we are setting the stage for positive patient outcomes. It's really rewarding when kids come back for additional treatment or when you see them in the community and they smile and tell you that they remember you or that you helped them."

While nursing is a second career for Antonina Shamarina, caring for others has always been her passion. Shamarina says she left the economics sector for child psychiatry because she was looking for something new and challenging.

"In child psychiatry, we recognize that children are bio-psychosocial beings. In this setting, I can provide truly holistic nursing care, taking into account the mind-body connection and developmental stage so that we can truly meet each patient's needs," she said.

Since 2010, Shamarina has been a staff nurse at NYC Health + Hospitals/Bellevue's Children's Comprehensive Psychiatric Evaluation Program Unit, one of three in the nation dedicated to the evaluation and stabilization of pediatric behavioral health patients. Though the admission process for child psychiatric patients can be difficult, Shamarina brings comfort by treating every child as if they were her own.

"I make it a point to talk to each child so that I can understand their story," she said. "By gaining insight into their understanding of why they are in the hospital, I am better able to provide meaningful patient-centered care."

"Each child is different and special and in their own right. By taking the time to hear their story, I am letting them know that they matter, because they do," she said.

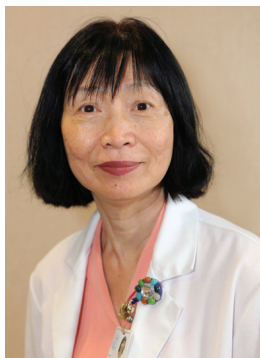
Shamarina earned her nursing degree from New York Technical College and also holds a Master of Science degree in Economics from Moscow University, Russia.

Tsae Jiang Su, RNC, BS, CDE

Supervisor of Nurses

NYC Health + Hospitals/Lincoln

25 years of service



“When my patient makes good progress and improves, and realizes self-improvement, I am most proud.”

Tsae Jiang Su is a bundle of energy, passion and expertise.

At NYC Health + Hospitals/Lincoln since 1993, Su provides care to around 20 patients each day, giving out critically important diabetes management and lifestyle changes to every individual she sees. In the South Bronx, diabetes affects a disproportionate share of the community.

Su's diabetes patients are always energized and as excited as she is to see them. Due to Su's dedication and creativity, patients learn to manage diabetes through interactive projects, guest speakers, neighborhood and celebrity chefs, the Lincoln Greenmarket's weekly visits and healthy cooking events. Her ready smile, easy laughter, and obvious love of her patients pull them close to her.

As a Nurse Supervisor, Su partners with endocrinologists and the hospitalist to adjust insulin and oral medication regimen for patients. She also works collaboratively with a multidisciplinary diabetes team to perform a thorough assessment of each patient and establish an education plan to assist in the management of their disease.

Su earned her Bachelor of Nursing from Taiwan Nursing College.

Maria Fox, RN, BSN

Assistant Director of Nursing Education and Research;
Unit Educator, Emergency Department
NYC Health + Hospitals/Woodhull

8 years of service



“Mentors encourage, inspire, support and teach nurses to be patient advocates, innovators and champions of excellent patient care.”

As the health care landscape continues its transformation towards patient-centered, team-based care, Maria Fox is devoted to being an educator and mentor for the next generation of nurses. Her experience in utilizing the nursing process and synergy model to address patient trauma and acute illness allows her to develop immersive,

evidence-based curricula tailored to various education needs.

With 8 years of experience as a staff nurse at NYC Health + Hospital/Woodhull’s emergency department and Surgical Intensive Care Units, Fox has delivered health care services at points of care that are critical to great patient outcomes. Working in Woodhull’s fast-paced ED, where quick thinking and swift action is required, Fox gained valuable insight into the essential characteristics of a competent nurse. In her role as Assistant Director of Nursing Education, she strikes a balance between constructive criticism and celebrating her students.

“Mentors are role models that demonstrate accountability, adaptability, caring, compassion, empathy, and assertiveness in a challenging and dynamic health care environment,” she said.

Fox believes that continuing education is crucial for nurses’ professional development.

“Continuing education provides the opportunity for professional nurses to enhance their knowledge, skills and, attitudes in delivering excellent care to patients,” Fox said.

Fox has Bachelor of Science in Nursing and is presently pursuing a Master of Science in Nursing Education.

Manjinder Kaur, RN, MSN, NEA-BC

Associate Director of Nursing
NYC Health + Hospitals/Coney Island

12 years of service



“The challenge of making our health care system safer is my number one goal, and nurses are the key stakeholders in accomplishing this goal.”

With over 12 years of service at NYC Health + Hospitals, Manjinder Kaur is in the vanguard of nursing professional development.

Kaur has taken the lead in implementing several projects aimed at improving patient safety and standards of care. Her more notable accomplishments include: reducing

patient wait-times for an EKG from nearly an hour to 9 minutes; increasing Press Ganey scores for ED Nursing by 14%; improving Bar Code Medication Administration compliance; and overseeing successful transition to EPIC Electronic Medical Record (EMR) over a 3-month ED operational action plan. She has developed ED orientation curricula; led nursing preceptor and mentorship programs; and created e-learning modules with CE credits for training and professional development.

Buzzwords that guide Kaur’s approach to advancing nursing professional development include teamwork, effective communication, progress through learning, and patient-centered. By collaborating with multiple departments, Kaur has created tremendous value and respect among physicians, nurses, and other staff and has elevated the level of patient care.

Kaur’s commitment to being a catalyst for nursing excellence has inspired her to pursue a Doctorate of Business Administration in Healthcare & Leadership. She earned a Master of Science in Nursing Informatics and a Bachelor of Science in Nursing from Excelsior College. In her native India, she also earned a Diploma in Nursing and Midwifery.

“Improving the quality of services our nurses deliver to our patients gives me self-satisfaction and it ensures that if a friend or family member visits NYC Health + Hospitals, I feel confident they will receive excellent care,” she said.

Carol Stewart, BSN, RN

Head Nurse Manager

NYC Health + Hospitals/Harlem

21 years of service



“Ambulatory care nursing provides multiple opportunities as well as challenges for nurses...being afforded the opportunity to serve our patients from newborn to young adulthood is a rewarding experience.”

With over 21 years of service at NYC Health + Hospitals, Carol Stewart is widely known for her ability to remain calm during crises. But, she said that professional trait emerged partly from her personal life.

Stewart's journey to becoming a nurse began as a teenager when she served as a home attendant for the elderly. She found joy in listening to her patients' life stories and making them laugh. The experience taught her to be responsible and caring, and changed her life. In college, her mother became terminally ill, forcing her to acquire skills that would nurture her family and form her future nursing career.

“These are the experiences that propelled me forward to acquire a plethora of knowledge to serve the community which brings me joy to know I am walking in my purpose,” she said.

As Head Nurse at NYC Health + Hospitals/Harlem's Pediatric Clinic, Stewart is known for her compassion. Recently, when migrant children separated from their parents were brought to the hospital, Stewart was a key part in making sure the children felt comfortable and received quality care. She engaged them in the waiting area and through their visits.

Stewart is a team leader for NYC Health + Hospital/Harlem's Pediatric Asthma program, which participates in the DSRIP program. With her problem-solving skills, she utilized resources to ensure children with asthma had access to important program services: home visits with an environmental assessment to identify asthma triggers; pest remediation services if needed; hypo-allergenic bedding and reinforcement of the asthma action plan. Due to her leadership, Stewart and her team have enrolled 280 children in the Pediatric Asthma Program.

Stewart has a Bachelor of Science in Nursing from Lehman College, and an Associate Degree in Nursing from Bronx Community College.

Teresita B. Pido, RN-BC, WCC, DWC

Staff Nurse

NYC Health + Hospitals/Carter

11 years of service



“Volunteering not only provides the opportunity to get involved in a cause that we are passionate about, it also provides the chance to look beyond our own circumstances and appreciate what others are experiencing.”

With 18 years of nursing experience in clinical and home care settings, Teresita Pido has cared for patients from newborns to geriatrics.

Her nursing career began in her native Philippines and has spanned the globe from Brunei to Riyadh, Saudi Arabia, then to NYC Health + Hospitals/Carter. Her international experience has undoubtedly influenced her passion for volunteering, philanthropy, and humanitarianism.

Over the last five years, Pido has volunteered throughout the Philippines. She has brought joy to orphans through sponsorship and participation in a “Birthday party” at the Santo Nino Orphanage in Bacolod City. In addition, she participated in the distribution of food and school supplies to children in Patag and Itbayat, and established a scholarship program for indigent children in her hometown.

But, Pido’s passion for volunteering isn’t exclusive to helping people. This year, she travelled to Surin, Thailand to volunteer at the We Are Bamboo Company elephant sanctuary. It is clear that her commitment to being an excellent nurse is the professional manifestation of her love for people, and her volunteerism provides a balance and an outlet to share her expertise to those in need.

“It may be a small piece of the puzzle but it is part of a larger purpose in making a change,” Pido said. “Little by little we can help in making this world more connected and enormously beautiful.”

Pido has a Bachelor of Science in Nursing from Riverside College in Bacolod City, Philippines.

NYC HEALTH + HOSPITALS NURSING CHAMPION

The Nursing Champion Award is an annual honor that is bestowed upon a person or organization to recognize demonstrated support for nurses and the nursing profession. The winner is selected by the facility CNOs and the System Chief Nurse Executive.

This recipient does not have to be a nurse, or even be associated with NYC Health + Hospitals, but must display an understanding of the challenges facing nursing, be a facilitator in smoothing those challenges, and a supporter of both the profession and individual nurses. In addition to recognition at this ceremony, the honoree's name will be prominently displayed on a plaque to be updated every year.



Hunter-Bellevue School of Nursing

Hunter-Bellevue School of Nursing (HBSON) is an integral unit of Hunter College, a public institution of higher education founded in 1869. Hunter College is one of 24 campuses that make up the City University of New York (CUNY), the nation's largest urban public university. The HBSON is one of five schools that comprise Hunter College along with the Schools of Arts & Sciences, Education, Health Professions, and Social Work.

Hunter began its baccalaureate degree program in nursing in 1955. In 1969, when Bellevue Hospital closed its School of Nursing (the first U.S. school founded on Nightingale's model for nursing education), Hunter moved its nursing program to the Bellevue School's location and renamed it to honor that school's historic contributions.

Today, HBSON enrolls over 1,000 students in its baccalaureate, master's and DNP programs, educating nurses at multiple levels to provide care to culturally diverse, urban, and global communities.

Current enrollment includes 389 undergraduate students, 139 RN-to-BS students, 562 master's students, and 56 DNP students. Hunter's student body is as diverse as New York City itself, and provides educational opportunities for students from every walk of life and every corner of the world. The ethnic and gender profile of Hunter's student body is 26% Asian, 13% Black, 21% Hispanic, 40% White, and 32% male and 68% female. Hunter College continues to adhere to the standards of quality in teaching, scholarship and service that have guided its nursing programs for close to 60 years.



THE INTERNATIONAL PLEDGE FOR NURSES

In full knowledge of the obligations I am undertaking, I promise to care for the sick with all the skill and understanding I possess, without regard to race, creed, color, politics, or social status, sparing no effort to conserve life, to alleviate suffering, and to promote health.

I will respect at all times the dignity and religious beliefs of the patients under my care, holding in confidence all personal information entrusted to me, and refrain from any action which might endanger life or health.

I will endeavor to keep my professional knowledge and skill at the highest level and to give loyal support and cooperation to all members of the health team.

I will do my utmost to honor the international code of ethics applied to nursing and to uphold the integrity of the professional nurse.

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HEALTH+
HOSPITALS**



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