NYC HEALTH+ HOSPITALS

South Brooklyn Health News

Expect Excellence for All

APRIL 2024

SOUTH BROOKLYN HEALTH AUXILIARY PRESENTS

The INAUGURAL
EXCELLENCE FOR ALL
Gala

Tuesday, November 12, 2024
6:00 pm – 10:00 pm

Guastavino's
409 East 59th Street
New York, NY 10022

www.SouthBKHealthGala.com

Inspired by the spirit of U.S. Supreme Court Justice Ruth Bader Ginsburg, funds raised at The Excellence for All Gala will support the development of programs to advance health equity in the community.

Join us for an evening of elegance and celebration at South Brooklyn Health Auxiliary's Inaugural Excellence For All Gala! This event will take place on Tuesday, November 12, 2024, at the stunning Guastavino's, known for its timeless architecture and enchanting atmosphere.

Tickets are now available for purchase, offering you the opportunity to be part of this unforgettable experience. Whether you're seeking a night of sophisticated entertainment, the chance to connect with influential guests, or simply an elegant evening out, the Excellence For All Gala promises to deliver.

Don't miss your chance to be a part of this premier event. For more details and to secure your ticket, simply ***click here***, which will take you directly to our live webpage. We look forward to welcoming you to a night of excellence and celebration!

South Brooklyn: The Many Versions of Spring-Cleaning

A Message from Our Associate Executive Director, Phillip Wadle

As we transition from winter to spring in South Brooklyn, many of us are personally engaged in the annual spring-cleaning ritual at home. At South Brooklyn Health, we are engaging in our own version of spring-cleaning across several of our support service departments. Our goal is to streamline our operations to enable our staff to better serve our patients.

Our Supply Chain and Nursing departments are collaborating on the BlueBin supply management system roll-out. The BlueBin system is designed to intuitively structure clean supply rooms for quick, and easy navigation by our care teams. It will also create an automated ordering process to support restocking supplies in a timely manner, which will reduce ordering more supplies than needed. BlueBin will also generate clear utilization of supply and cost metrics by unit, which will enable our teams to track performance improvement at the unit level.

The Biomed team is conducting a thorough inventory of our medical equipment and has developed a process to relinquish our older, unused, and outdated medical equipment. In addition to right-sizing our medical equipment inventory, the team is supporting the expansion of EquipReady to our Tower building and outpatient practices. This effort will build on the success in the Ginsburg building and help to ensure vital medical equipment, such as pumps, are available to our clinical teams directly on the units.

Our Linen department is launching several education campaigns to support appropriate linen utilization and scrub usage throughout all departments. There is a concerted effort to continue having better control over utilization and compliance on campus and our partner departments have been great collaborators.



The Environmental Services (EVS) team is stepping up to the challenge of preparing for our Joint Commission survey to provide a clean and safe environment for our patients. The team is collaborating with several departments to ensure a clean environment is the baseline of care at South Brooklyn Health. A sustainable process is being built to maintain and enhance the cleanliness of patient areas, ambulatory care practices, and other common areas on campus that can be continued into the future.

While significant work is underway in each of these departments, we continue to support the vision for South Brooklyn Health to be the healthcare destination of choice in Brooklyn. This year, we're using a spring-cleaning approach to lean into that vision.

A DAY OF INTERACTIVE LEARNING AND COMMUNITY HEALTH ADOCACY

SOUTH BROOKLYN HEALTH'S PATIENT SAFETY FAIR





Earlier this month, we successfully hosted our first Patient Safety Fair, spearheaded by Patient Safety Officer, Beverley-Ann Scott. This initiative attracted numerous departments within the organization, with the goal of increasing awareness on patient safety, including hand hygiene through the Bio Vigil initiative. The fair offered a dynamic and interactive experience with staff members engaging in various games and activities and earning the chance to win prizes. It also fostered a deeper understanding and commitment to patient safety principles.



The event also served as a platform for critical healthcare discussions, notably featuring Patricia Roman, Senior Associate Director of Community Health Project, who introduced representatives from LiveOnNY to advocate for increasing organ donation. Our CEO, Svetlana Lipyanskaya and Chief Nursing Officer, Dr. Manjinder Kaur, actively participated by visiting each booth, taking photographs with staff, and engaging in meaningful conversations about South Brooklyn Health's ongoing initiatives and goals.



WOMEN'S HEALTH

SIP-AND-CHAT REAL TALK WITH RAISA SEMORILE ON WOMEN'S HEALTH





On April 12, our organization engaged in an enlightening dialogue at the hospital's first Sip-and-Chat Real Talk event hosted by Raisa Semorile, Director of Human Resources Operations. The session focused on the pivotal topic of Women's Health, featuring an in-house panel of experts including Dr. Tanveer Mir, Chairperson of Medicine; Dr. Michelle Soto, Chief of Ambulatory Care; Dr. Maggie Tetrokalashvili, Chairperson of Obstetrics and Gynecology; and Malynda Jordan, Director of Mental Health Services. The discussion spanned a broad range of subjects pertinent to women's health across all stages of life, from adolescence through adulthood, addressing crucial aspects such as mental health, sexual well-being, and interpersonal relationships.

The event not only provided valuable insights, but also facilitated an interactive Q&A session, allowing the audience to engage directly with the experts. This segment proved to be particularly beneficial as attendees had the opportunity to voice their concerns and seek advice on a variety of topics that affect their daily lives. The success of this event underscores our commitment to addressing important health issues with our employees and the community.

MATERNAL AND CHILD HEALTH:

BROOKLYN BP COMMUNITY BABY SHOWER

Dr. Maggie Tetrokalashvili, our Chairperson of Obstetrics & Gynecology, attended the Community Baby Shower event hosted by Brooklyn Borough President Antonio Reynoso. At this gathering, Dr. Tetrokalashvili shared her expert insights on Women and Maternal Health, enlightening attendees on crucial health matters affecting mothers and their babies. Her participation underscored the importance of accessible healthcare information and showcased the proactive steps being taken to educate and support the community in these vital areas.

The event also featured Kettly Fortune, a South Brooklyn Health dietitian, who provided valuable information about the Women, Infants, and Children (WIC) services. This vital program offers nutritional support to qualifying families, playing a crucial role in the well-being of mothers and young children. Notably, the event facilitated a meeting between Dr. Tetrokalashvili and the Brooklyn Borough President, highlighting a collaborative effort to enhance community health initiatives and foster a supportive environment for families across Brooklyn.





CELEBRATING EXCELLENCE AND TEAM SPIRIT INTHE HEARTH OF BROOKLYN

SOUTH BROOKLYN HEALTH SECOND STARS PROGRAM







In early April, we hosted our second South Brooklyn Health Stars Program in the Kane Auditorium, an event that spotlighted the exceptional contributions and achievements of our staff. Hosted by Chief Executive Officer, Svetlana Lipyanskaya, the program provided a platform for employees to nominate their peers, extolling their virtues and accomplishments in heartfelt reviews. This initiative not only fostered a culture of appreciation and recognition, but also strengthened the community spirit within the organization.

The ceremony was more than just an awards event; it was a testament to the collaborative and supportive environment that South Brooklyn Health prides itself on. Members of the leadership team took the opportunity to personally commend the honorees, engaging with them and capturing these memorable moments in photographs. This annual celebration not only honored the outstanding contributions of the staff but also underscored the organization's commitment to recognizing and valuing the hard work and dedication of our team members.



A TESTAMENT TO SAFETY AND VIGILANCE:

SOUTH BROOKLYN HEALTH CELEBRATES SECOND ANNUAL GOOD CATCH CEREMONY



On April 4th, we hosted our second annual Good Catch Ceremony in the Kane Auditorium, led by Patient Safety Officer, Beverley-Ann Scott. This important event celebrates the vigilance and proactive measures taken by the staff to report incidents that could potentially harm patients or fellow staff members, emphasizing a culture of safety and prevention. This year, the ceremony had numerous staff members being recognized for their keen observations and quick actions that contribute to the facility's commitment to maintaining a safe environment for everyone.

Highlighting the event was the active participation of South Brooklyn Health's leadership team, including CEO Svetlana Lipyanskaya, Chief Nursing Officer, Dr. Manjinder Kaur, Chief Medical Officer, Dr. Terence Brady, among others. They took the opportunity to spotlight individuals from their departments, celebrating their contributions with heartfelt commendations and photo sessions. Each honored staff member received a certificate, symbolizing their critical role in the facility's ongoing mission to ensure patient and staff well-being. The ceremony served as a token of appreciation and reinforced the healthcare community's collective responsibility in fostering a safe and nurturing environment.









IN MEMORIAM

IN LOVING MEMORY OF DR. PATRICIA FOSTER PASSARO: A DEDICATED HEART REMEMBERED



- REST IN PEACE -

SUNRISE: 04/24/1958 - SUNSET: 04/2/2024

South Brooklyn Health mourns the loss of Dr. Patricia Foster Passaro. She dedicated 25 years of service to our institution and regarded it as more than just a place of work but her home. Her profound commitment to patient care and her invaluable contributions to our community have left an indelible mark on all who had the privilege of knowing her. Dr. Passaro's legacy will continue to inspire us, and she will be deeply missed by her colleagues and patients alike.

South Brooklyn Health

We know that losing a beloved colleague is difficult, and we are here for you! The below support services are available to process your grief.

On-site NYC Employee Assistance Program (EAP) Services

Katie Stefanski
Wednesday, 12 PM – 7 PM
Room 1N65
Tel: 212.306.7660
Email: eap@olr.nyc.gov

Rebecca Grodzki
Director, Employee Wellness
Tel: 718-616-4993
Cell: 347-920-7227
Email: grodzkir@nychhc.org

Helping Healer Heal (H3)
Lynn Hussey
Tel: 718. 616. 5369
Email: Lynn.Hussey@nychhc.org

New York City

Grief and Loss Support Group

Zoom- Thursdays at 5:30 PM
Zoom link: bit.ly/3QWE89N

Meeting ID: 891 8201 2841
Password: NYCEAP
Call in by Phone: 646-558-8656
NYC Well
1-888-NYC-WELL or Text "WELL" TO 6517

EAP Services

Open Virtually:
Monday (8 AM – 7 PM) to Friday (8 AM – 5 PM)

Virtual link: eaphome (nyc.gov)
Phone: 212. 306. 7660
Email: eap@olr.nyc.gov

EMPLOYEE PROMOTION

CELEBRATING NATALYA SIGEL'S RISE TO MEDICO-LEGAL ANALYST- LEVEL I AT SOUTH BROOKLYN HEALTH



Originally from Belarus, Natalya moved to the United States in 1997. She completed her medical education at St. George's University School of Medicine and excelled in her third and fourth-year medical rotations at South Brooklyn Health, achieving one of the highest scores nationwide on the United States Medical Licensing Examination (USMLE).

Natalya joined South Brooklyn Health in 2020 as an Assistant Coordinating Manager in the Pediatrics Primary Care Department. Prior to this, she taught as an adjunct professor at Metropolitan College in their MBA program and lectured at Kingsborough Community College in Pre-Nursing studies. Natalya is dedicated to serving her community through her work and education efforts.

She attributes her success to her deep faith and gratitude towards God, as well as the unwavering support from her single-parent mother, Valentina Sigel, who sacrificed much to support Natalya and her brother through medical school. Natalya lives by the principle, "nothing is impossible when you put your heart into it," and encourages her colleagues at South Brooklyn Health to "work hard and keep the faith."

Natalya extends special thanks to her mentor, Dr. Warren Seigel, in the Pediatrics Department, and Lynn Hussey, Director of Risk Management, for their guidance in her new role.

Let's congratulate Natalya on her well-deserved promotion!



EMPLOYEE SPOTLIGHT

LINDA BORES: A DECADE OF DEDICATION AND INNOVATION AT SOUTH BROOKLYN HEALTH

Linda Bores has been an integral part of South Brooklyn Health for over a decade, serving as the Director of Physical Therapy. Her tenure at the hospital is marked by a steadfast commitment to excellence and innovation in patient care. Linda's approach to her role is characterized by continuous improvement, collaboration, and supporting the needs of our patients. Her efforts have significantly contributed to making physical therapy services more accessible and efficient for patients through the shifts in clinical operations and space to ensure they receive the best possible care.

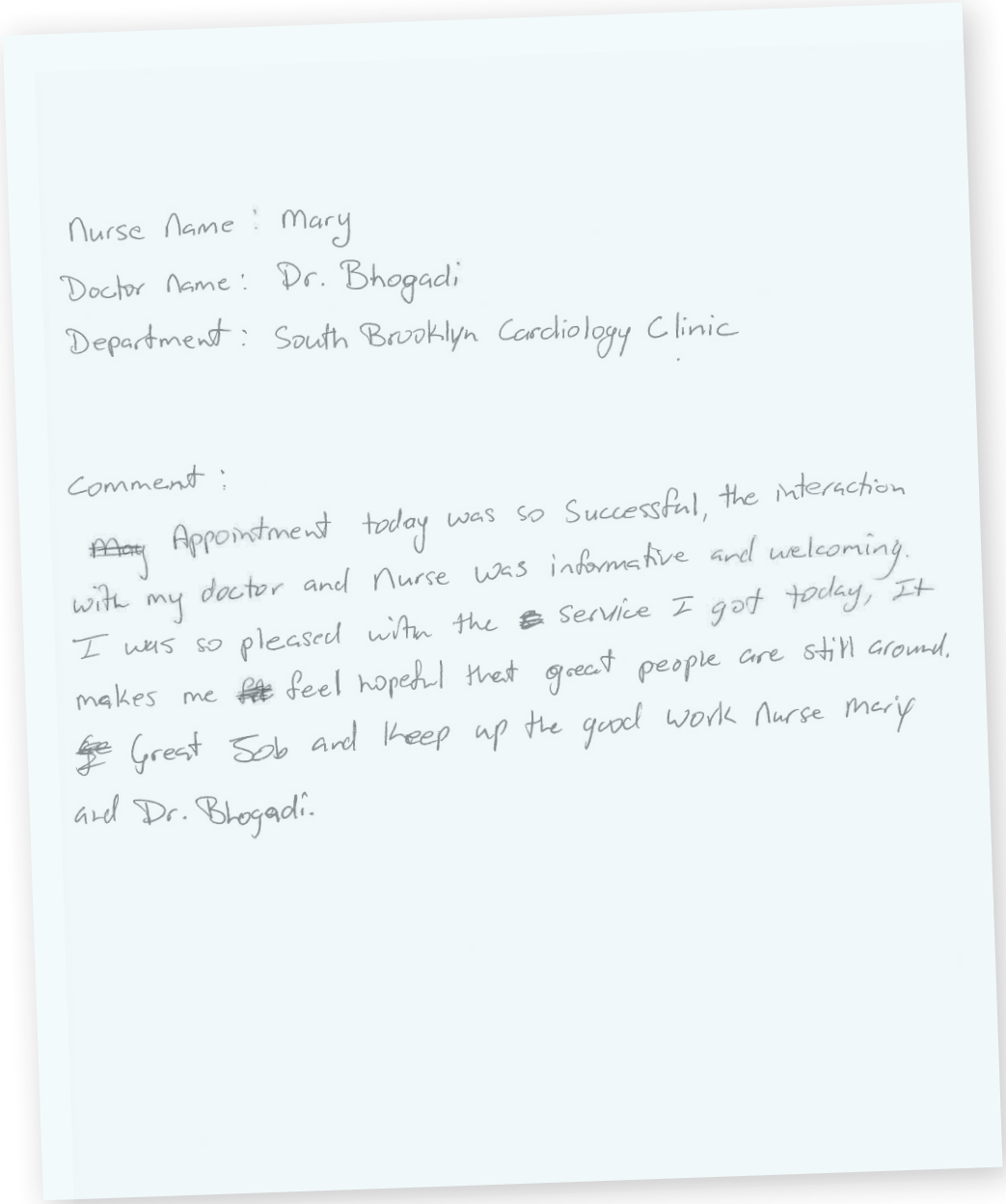
Under Linda's leadership, the Physical Therapy department has seen numerous advancements that have streamlined operations and improved patient outcomes. Her ability to identify and implement subtle yet impactful changes has led to increased patient satisfaction and departmental efficiency. Linda's dedication to her work and her deep understanding of the needs of both her patients and her team have made



her a respected figure in the healthcare community at South Brooklyn Health. Her ongoing contributions continue to support the hospital's mission of providing top-notch healthcare services to the community.

GOOD NEWS AROUND SOUTH BROOKLYN HEALTH

EXCELLENT CARE – ONE PATIENT'S TESTIMONIAL FOR SOUTH BROOKLYN HEALTH



Nurse Name : Mary
Doctor Name : Dr. Bhogadi
Department : South Brooklyn Cardiology Clinic

Comment :
~~May~~ Appointment today was so Successful, the interaction with my doctor and Nurse was informative and welcoming. I was so pleased with the ~~s~~ service I got today, It makes me ~~ff~~ feel hopeful that great people are still around. ~~Ge~~ Great Job and keep up the good work Nurse Mary and Dr. Bhogadi.

Newsletter Archive

Thanks for your continued support and engagement with our newsletter. Your dedication to staying informed about the latest updates and insights at NYC Health + Hospitals/ South Brooklyn Health is truly inspiring.

We are committed to keeping you informed and inspired, and we'd like to remind you that you can access any of our past newsletters by simply clicking on the following link: [**Newsletter Archive**] Whether you're looking to revisit a specific topic or catch up on any you may have missed, our archive is at your disposal.

Patient Testimonials

We're excited to announce our new Patient Testimonial page, where our patients' heartfelt letters are now beautifully archived for you to explore. Click [**here**] to access these inspiring patient stories and experience their journeys firsthand.

THE OFFICE OF PUBLIC AFFAIRS AT SOUTH BROOKLYN HEALTH
Bridgette Ingraham-Roberts: Director | **Isaiah McClain:** Assistant Director | **Lakeisha Weston:** Coordinating Manager

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